



Public Utilities Commission

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Commissioners

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 **FILE**

August 12, 2022

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PUCO

Derryn Jones
3548 Larkspur Ave
Cincinnati, OH 45208

Case No. 22-0778-EL-CSS

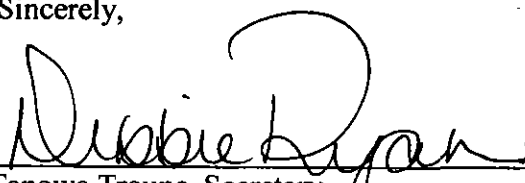
Dear Mrs. Jones:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against North American Power & Gas Company and Duke Energy Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Tanowa Troupe, Secretary
Debbie Ryan, Acting Secretary
Susan Patterson, Acting Secretary

Enclosure

DR/dmm

This is to certify that the images
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