

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00771991 [ref:_00Dt0GzXt._5008y4wwMD:ref]
Date: Friday, August 12, 2022 9:18:10 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00771991
CUSTOMER: Amy Schmitz
AIQ: Columbia Gas of Ohio
NIQ: 720-345-1440

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #:21-0637-GA-AIR

SUBJECT: Columbia Gas of Ohio - Rates & Tariffs

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

I just moved here from another state and have been incredibly shocked by the violations of consumer rights. AEP cut off my power for 3 days to preserve power to the most affluent in the community, and now Columbus Gas is adding exorbitant fees that have no connection to one's usage. My utility bills are already at least 4 times higher than they were in Missouri, and now they want to add yet more fees and "charges" to our gas bills when we use no gas? In the summer, I live alone and use no gas in the summer but still have incredibly high bills and now it will be over twice as high? That is a regressive tax and violates our rights as consumers. I want to know exactly how we can protest this and stop this! I also

want to know what we can do about AEP's discriminatory practices? I care deeply about consumers, as I am a long-time teacher of consumer law and this breaks my heart! We all know that the corporate folks in charge are making more and more money while the consumers suffer, and to add fees that have no connection to how much gas we use is simply unconscionable.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



ref:_00Dt0GzXt._5008y4wwMD:ref

CAUTION: This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to csc@ohio.gov or click the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on
8/12/2022 10:40:13 AM**

in

Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-AAM

Summary: Public Comment of Amy Schmitz, via website, electronically filed by
Docketing Staff on behalf of Docketing