

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00772114 [ref:_00Dt0GzXt._5008y4xTvs:ref]
Date: Thursday, August 11, 2022 2:42:53 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00772114
COMPANY: Columbia Gas of Ohio
CUSTOMER: Kelly Banning
ADDRESS: 370 Heather Lane, Powell, Ohio 43065
AIQ: Columbia Gas of Ohio
NIQ: 6144995741

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: CG-AIR-21-0637

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

After reading about proposed rate hikes and needing PUCO approval, I would like to let you know as a single parent in a house under 1500 sq feet on budget billing with Columbia gas my budget bill went from \$65 to \$69 then in March at the yearly reassessment went to \$77. Now 5 months later is \$103!!!! On budget billing. I confirmed this was not an error with Columbia Gas customer service yesterday 8/8/22 with the representative named Asia. I'm so upset and this is maddening that I do not use that much gas and struggle to pay this bill now.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [noreply@puc.state.oh.us]

Sent: 8/9/2022 6:50 AM

To: kbanning28@gmail.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00772114



Dear Kelly Banning:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO).
Your case number is 00772114.

A PUCO Call Center Representative will contact you as soon as possible
to discuss your case.

Sincerely,

PUCO Call Center
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

 <https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be
publicly available to anyone who requests it.

ref:_00Dt0GzXt._5008y4xTvs:ref



CAUTION: This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to csc@ohio.gov or click the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on
8/11/2022 2:46:30 PM**

in

**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-
AAM**

Summary: Public Comment of Kelly Banning, via website, electronically filed by
Docketing Staff on behalf of Docketing