

112

Ohio

Public Utilities  
Commission

22.768.EL.CS

00767331

Case Number

Public Utilities Commission of Ohio  
Attn: Docketing  
180 E. Broad St.  
Columbus, OH 43215

FILE

Formal Complaint Form

Philip Strack  
Customer Name (Please Print)

6600 Ledgewood Pl.  
Customer Address

Dayton, Ohio 45449  
City State Zip

Against

8290370396  
Account Number

Customer Service Address (if different from above)

Smart Energy  
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

I was not notified that my fixed rate ended, my bill went from \$0.051 per kwh on Feb bill' to \$0.097 on March bill, to \$0.145 on April's bill and \$0.145 on may's bill, then on my June bill it jumped to \$0.233, When I called and complained it jumped to \$0.258 for my July bill which was \$473.84, It should not be legal for them to take advantage of people like this. I feel I should get a refund for most of my last bill with Smart Energy.

Philip R. Strack  
Signature

937-270-7576  
Customer Telephone Number

RECEIVED

AUG 04 2022

DOCKETING DIVISION

180 East Broad Street  
Columbus, Ohio 43215-3793

Public Utilities Commission of Ohio

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician EL

Date Processed

Updated July 7, 2014  
www.PUCO.ohio.gov

Upon the filing of a complaint by one hundred subscribers or five per cent of the subscribers to any telephone exchange, whichever number be smaller, or by the legislative authority of any municipal corporation served by such telephone company that any regulation, measurement, standard of service, or practice affecting or relating to any service furnished by the telephone company, or in connection with such service is, or will be, in any respect unreasonable, unjust, discriminatory, or preferential, or that any service is, or will be, inadequate or cannot be obtained, the commission shall fix a time for the hearing of such complaint.

The hearing provided for in the next preceding paragraph shall be held in the county wherein resides the majority of the signers of such complaint, or wherein is located such municipal corporation. Notice of the date, time of day, and location of the hearing shall be served upon the telephone company complained of, upon each municipal corporation served by the telephone company in the county or counties affected, and shall be published for not less than two consecutive weeks in a newspaper of general circulation in the county or counties affected.

Such hearing shall be held not less than fifteen nor more than thirty days after the second publication of such notice.