

### DIS Case Number: 02-1829-GA-CRS

### Section A: Application Information

### A-1. Provider type:

Retail Natural Gas Broker

Retail Natural Gas Aggregator

Retail Natural Gas Marketer

### A-2. Applicant's legal name and contact information.

Legal Name: Direct En	ergy Services LLC	Country: United Sta	ates
Phone: 8663484193	Extension (if	Street: 910 Louisiar	na Street
	applicable):		
Website (if any): www	.directenergy.com	City: Houston	Province/State: TX

Postal Code: 77002

### A-3. Names and contact information under which the applicant will do business in Ohio

Provide the names and contact information the business entity will use for business in Ohio. This does not have to be an Ohio address and may be the same contact information given in A-2.

Name	Туре	Address	Active?	Proof
Direct Energy	DBA	910 Louisiana Street Houston, TX 77002	Yes	File
Direct Energy Business	DBA	910 Louisiana Street Houston, TX 77002	Yes	File

### A-4. Names under which the applicant does business in North America

Provide all business names the applicant uses in North America, including the names provided in A-2 and A-3.

Name	Туре	Address	Active?	Proof
Direct Energy	DBA	910 Louisiana Street Houston, TX 77002	Yes	File



Direct Energy Business DBA	910 Louisiana Street Houston, TX 77002	Yes File	
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### A-5. Contact person for regulatory matters

John Holtz 3711 Market Street Suite 1000 Philadelphia, PA 19104 US john.holtz@nrg.com 6092807701

### A-6. Contact person for PUCO Staff use in investigating consumer complaints

Spencer Halstead 3711 Market Street, Suite 1000 Philadelphia, PA 19104 US csdirectenergy@nrg.com 8885487540

### A-7. Applicant's address and toll-free number for customer service and complaints

Phone: 888-548-	Extension (if	Country: United State	S
7540	applicable):		
Fax:	Extension (if applicable):	Street: 3711 Market S	treet, Suite 1000
Email: csdirectene	rgy@nrg.com	City: Philadelphia	Province/State: PA
		Postal Code: 19104	

### A-8. Applicant's federal employer identification number

20-1340064

### A-9. Applicant's form of ownership

Form of ownership: Limited Liability Company (LLC)

#### A-10. Identify current or proposed service areas

Identify each service area in which the applicant is currently providing service or intends to provide service and identify each customer class that the applicant is currently serving or intends to serve.

### Service area selection

Columbia Gas of Ohio Dominion Energy Ohio Duke Energy Ohio CenterPoint Energy Ohio

### **Class of customer selection**

Residential Small Commercial

### A-11. Start date

Indicate the approximate start date the applicant began/will begin offering services: 07-01-1998

### A-12. Principal officers, directors, and partners

Please provide all contacts that should be listed as an officer, director or partner.

Name	Email	Title	Address
Deborah Fry	deborah.fry@nrg.com	Assistant Secretary	804 Carnegie Center Princeton, NJ 08540 US
Judith Tompkins	judy.tompkins@nrg.com	Assistant Secretary	804 Carnegie Center Princeton, NJ 08540 US
A. Louis Teuscher	louis.teuscher@nrg.com	Vice President	910 Louisiana Street Houston, TX 77002 US
Elizabeth Killinger	elizabeth.killinger@nrg.com	President	910 Louisana Street Houston, TX 77002 US
Gaetan Frotte	gaetan.frotte@nrg.com	Treasurer	804 Carnegie Center Princeton, NJ 08540 US
S. Meigs Jones	meigs.jones@nrg.com	Vice President & Secretary	1303 San Antonio Street Austin, TX 78701 US



Ryan Sullivan	ryan.sullivan@nrg.com	Treasurer	804 Carnegie Center Princeton, NJ 08540 US
Paolo Berard	paolo.berard@nrg.com	Secretary	910 Louisiana Street Houston, TX 77002 US

### A-13. Company history

Direct Energy Services, LLC has since executed numerous campaigns in the Columbia Gas of Ohio, Dominion East Ohio, Duke Energy Ohio and CenterPoint Energy of Ohio service territories. Direct Energy Services, LLC, now a subsidiary of Fortune 500 Company, NRG Energy, Inc. (NRG) since January 2021, has a customer base of approximately six million customers. NRG is a publicly traded U.S. company of sound financial standing and capable management, and is one of the industry's leading integrated power companies that powers homes and businesses throughout America. Direct Energy Services, LLC provides residential and small commercial customers with energy choice and support in managing their energy costs through a portfolio of innovative products and services.

### A-14. Secretary of State

Secretary of State Link:

### A-15. Proof of Ohio Employee and Office

Provide proof of an Ohio Office and Employee in accordance with Section 4929.22of the Ohio Revised Code. List the designated Ohio employee's name, Ohio office address, telephone number and web site address

Employee Name: Joseph Fetzer 4802 Brixston Drive Hillard, OH 43026 US joseph.fetzer@nrg.com 6145827508

Section B: Applicant Managerial Capability and Experience

### **B-1. Jurisdiction of operations**

List all jurisdictions in which the applicant or any affiliated interest of the applicant is certified, licensed, registered or otherwise authorized to provide retail natural gas service or retail/wholesale electric service as of the date of filing the application..

File Attached

### **B-2.** Experience and plans

Describe the applicant's experience in providing the service(s) for which it is applying (e.g., number and type of customers served, utility service areas, amount of load, etc.). Include the plan for contracting with customers, providing contracted services, providing billing statements and responding to customer inquiries and complaints in accordance with Commission rules adopted pursuant to Sections 4928.10 and/or 4929.22 of the Ohio Revised Code.

Application Experience and Plan Description: As part of Direct Energy's business model, Direct Energy Services, LLC, an NRG Energy, Inc. subsidiary since January 2021, brings the power of energy to customers by producing and selling energy ad related products and services. Direct Energy Services, LLC serves residential and small commercial customers in the state of Ohio. Direct Energy plans to continue customer acquisitions and retention efforts as part of its current business model and currently operates in 50 states and 8 Canadian provinces.

### B-3. Disclosure of liabilities and investigations

For the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant, describe all existing, pending or past rulings, judgments, findings, contingent liabilities, revocation of authority, regulatory investigations, judicial actions, or other formal or informal notices of violations, or any other matter related to competitive services in Ohio or equivalent services in another jurisdiction.

File Attached

### B-4. Disclosure of consumer protection violations

Has the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant been convicted orheld liable for fraud or for violation of any consumer protection or antitrust laws within the past five years?

No



### B-5. Disclosure of certification, denial, curtailment, suspension or revocation

Has the applicant, affiliate, or a predecessor of the applicant had any certification, license, or application to provide retail natural gas or retail/wholesale electric service denied, curtailed, suspended, revoked, or cancelled or been terminated or suspended from any of Ohio's Natural Gas or Electric Utility's Choice programs within the past two years?

No

### Section C: Applicant Financial Capability and Experience

### C-1. Financial reporting

Provide a current link to the most recent Form 10-K filed with the Securities and Exchange Commission (SEC) or upload the form. If the applicant does not have a Form 10-K, submit the parent company's Form 10-K. If neither the applicant nor its parent is required to file Form 10-K, state that the applicant is not required to make such filings with the SEC and provide an explanation as to why it is not required.

Financial Reports Link(s): Direct Energy Services, LLC does not prepare stand-alone audited financial statements, but is included in the financial statements of NRG Energy, Inc., its ultimate parent company. NRG Energy, Inc.'s two most recent audited financial statements are included in its 10Ks, and can be found here: http://www.nrg.com/sec

### C-2. Financial statements

Provide copies of the applicant's <u>two most recent years</u> of audited financial statements, including a balance sheet, income statement, and cash flow statement. If audited financial statements are not available, provide officer certified financial statements. If the applicant has not been in business long enough to satisfy this requirement, provide audited or officer certified financial statements does not have a balance sheet, income statement, and cash flow statement, the applicant does not have a balance sheet, income statement, and cash flow statement, the applicant may provide a copy of its two most recent years of tax returns with **social security numbers and bank account numbers redacted.** 

If the applicant is unable to meet the requirement for two years of financial statements, the Staff reviewer may request additional financial information.

Links to Financial Statement(s): Direct Energy Services, LLC does not prepare stand-alone audited financial statements, but is included in the financial statements of NRG Energy, Inc., its ultimate parent company. NRG Energy, Inc.'s two most recent audited financial statements are included in its 10Ks and can be found here: http://www.nrg.com/sec

### C-3. Forecasted financial statements

Provide two years of forecasted income statements **based** <u>solely</u> on the applicant's anticipated business activities in the state of Ohio.

Include the following information with the forecast: a list of assumptions used to generate the forecast; a statement indicating that the forecast is based solely on Ohio business activities only; and the name, address, email address, and telephone number of the preparer of the forecast.

The forecast may be in one of two acceptable formats: 1) an annual format that includes the current year and the two years succeeding the current year; or 2) a monthly format showing 24 consecutive months following the month of filing this application broken down into two 12-month periods with totals for revenues, expenses, and projected net incomes for both periods. Please show revenues, expenses, and net income (revenues minus total expenses) that is expected to be earned and incurred in **business activities only in the state of Ohio** for those periods.

If the applicant is filing for both an electric certificate and a natural gas certificate, please provide a separate and distinct forecast for revenues and expenses representing Ohio electric business activities in the application for the electric certificate and another forecast representing Ohio natural gas business activities in the application for the natural gas certificate.

Preferred to file confidentially

### C-4. Credit rating

Provide a credit opinion disclosing the applicant's credit rating as reported by at least one of the following ratings agencies: Moody's Investors Service, Standard & Poor's Financial Services, Fitch Ratings or the National Association of Insurance Commissioners. If the applicant does not have its own credit ratings, substitute the credit ratings of a parent or an affiliate organization and submit a statement signed by a principal officer of the applicant's parent or affiliate

organization that guarantees the obligations of the applicant. If an applicant or its parent does not have such a credit rating, enter 'Not Rated'.

File(s) attached

### C-5. Credit report

Provide a copy of the applicant's credit report from Experian, Equifax, TransUnion, Dun and Bradstreet or a similar credit reporting organization. If the applicant is a newly formed entity with no credit report, then provide a personal credit report for the principal owner of the entity seeking certification. At a minimum, the credit report must show summary information and an overall credit score. **Bank/credit account numbers and highly sensitive identification information must be redacted.** If the applicant provides an acceptable credit rating(s) in response to C-4, then the applicant may select 'This does not apply' and provide a response in the box below stating that a credit rating(s) was provided in response to C-4.

This does not apply.

### C-6. Bankruptcy information

Within the previous 24 months, have any of the following filed for reorganization, protection from creditors or any other form of bankruptcy?

- Applicant
- Parent company of the applicant
- Affiliate company that guarantees the financial obligations of the applicant
- Any owner or officer of the applicant

No

### C-7. Merger information

Is the applicant currently involved in any dissolution, merger or acquisition activity, or otherwise participated in such activities within the previous 24 months?

Merger Information: Effective January 5, 2021, NRG Energy, Inc. acquired 100% of the membership interest in Centrica US Holdings, Inc. (now named Direct Energy U.S. Holdings Inc.). Direct Energy Services, LLC will retain its licenses and all customers currently served by the Companies will continue to be served by the Companies.

### C-8. Corporate structure

Provide a graphical depiction of the applicant's corporate structure. Do not provide an internal organizational chart. The graphical depiction should include all parent holding companies, subsidiaries and affiliates as well as a list of all affiliate and subsidiary companies that supply retail or wholesale electricity or natural gas to customers in North America. If the applicant is a stand-alone entity, then no graphical depiction is required, and the applicant may respond by stating that it is a stand-alone entity with no affiliate or subsidiary companies.

File(s) attached

### C-9. Financial arrangements

Provide copies of the applicant's financial arrangements to satisfy collateral requirements to conduct retail electric/natural gas business activities (e.g., parental guarantees, letters of credit, contractual arrangements, etc., as described below).

Renewal applicants may provide a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements. The statement or letter must be on the utility's letterhead and dated within a 30-day period of the date the applicant files its renewal application.

First-time applicants or applicants whose certificate has expired must meet the requirements of C-9 in one of the following ways:

- The applicant itself states that it is investment grade rated by Moody's Investors Service, Standard & Poor's Financial Services, or Fitch Ratings and provides evidence of rating from the rating agencies. If you provided a credit rating in C-4, reference the credit rating in the statement.
- The applicant's parent company is investment grade rated (by Moody's, Standard & Poor's, or Fitch) and guarantees the financial obligations of the applicant to the LDU(s). Provide a copy of the most recent credit opinion from Moody's, Standard & Poor's or Fitch.
- 3. The applicant's parent company is not investment grade rated by Moody's, Standard & Poor's or Fitch but has substantial financial wherewithal in **the opinion of the Staff reviewer** to guarantee the financial obligations of the applicant to the LDU(s). The parent company's financials and a copy of the parental guarantee must be included in the application if the applicant is relying on this option.
- 4. The applicant can provide evidence of posting a letter of credit with the LDU(s) listed as the beneficiary, in an amount sufficient to satisfy the collateral requirements of the LDU(s).

File(s) attached

### **Chio** Public Utilities Commission Section D: Applicant Technical Capacity

**D-1. Operations** 

<u>Gas Marketers</u>: Describe the operational nature of the applicant's business, specifying whether operations will include the contracting of natural gas purchases for retail sales, the nomination and scheduling of retail natural gas for delivery, and/or the provision of retail ancillary services, as well as other services used to supply natural gas to the natural gas company city gate for retail customers.

Operations Description: Direct Energy Services, LLC has the resources and expertise to successfully procure and deliver natural gas along with providing excellent customer service. With extensive experience in both the gas and electric industries, Direct Energy Services, LLC will draw on the technical capability of its own personnel, who have industry-leading experience in providing energy services in retail markets, along with utilizing the technical capability of its ultimate parent company, NRG Energy, Inc. Direct Energy Services, LLC has the contractual relationships with outside parties and partners to provide energy supply to end use customers and has the operational backing of its affiliates to maximize efficiency in providing high quality service to customers. Direct Energy Services, LLC has experience as a competitive supplier in the Midwest region and the familiarity with operations in the region. Moreover, through its experience as a competitive gas supplier in Ohio, Direct Energy Services, LLC is familiar with the interests of Ohio customers. Direct Energy Services, LLC is a subsidiary of Direct Energy Marketing Inc. (DEMI). DEMI is the external reporting cross-border entity that conducts cross-border commodity activities between the United States and Canada for wholesale customers. DEMI is also an indirect parent of Direct Energy Business Marketing, LLC, in which Direct Energy Business Marketing, LLC acts as the natural gas supplier for this entity as well as other Direct Energy entities. The ultimate parent company of DEMI is NRG Energy, Inc. (NRG) in which DEMI is an indirect wholly owned subsidiary. **D-2.** Operations Expertise & Key Technical Personnel

Given the operational nature of the applicant's business, provide evidence of the applicant's experience and technical expertise in performing such operations. Include the names, titles, email addresses, and background of key personnel involved in the operations of the applicant's business.

File(s) attached



# **Application Attachments**

### Exhibit B1 - Jurisdiction of Operations NRG Retail Affiliates

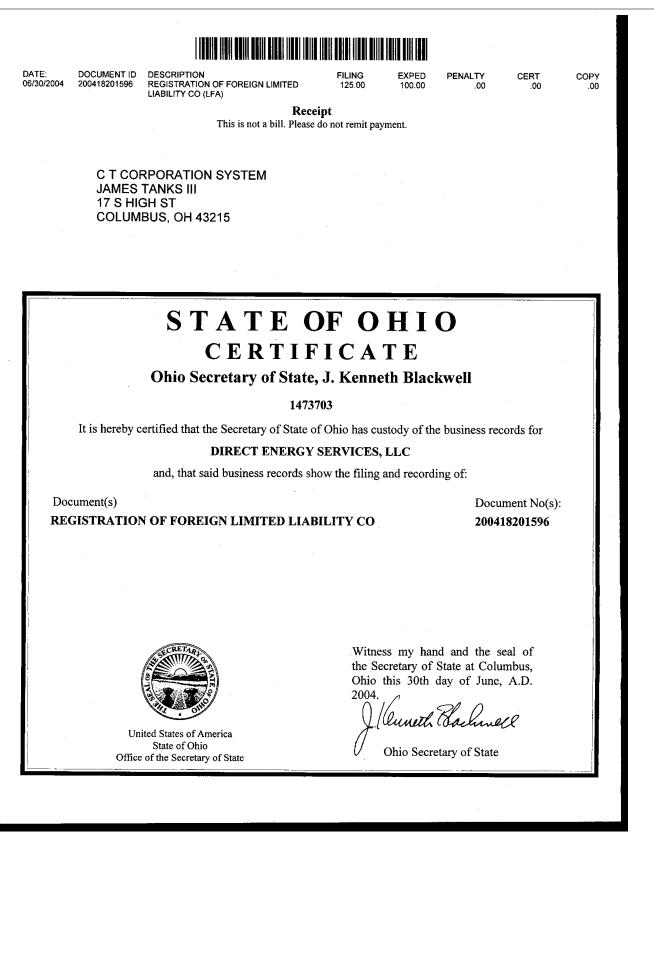
State	Energy Plus Holdings LLC 3711 Market Street, Suite 1000 Philadelphia, PA 19104	Independence Energy Group LLC d/b/a Cirro Energy 3711 Market Street, Suite 1000 Philadelphia, PA 19104	Energy Plus Natural Gas LLC 3711 Market Street, Suite 1000 Philadelphia, PA 19104	Reliant Energy Northeast LLC d/b/a NRG Home/NRG Business 3711 Market Street, Suite 1000 Philadelphia, PA 19104	Green Mountain Energy Company 3711 Market Street, Suite 1000 Philadelphia, PA 19104	XOOM Energy [State], LLC 11208 Statesville Road Suite 200 Huntersville, NC 28078
AZ						
CA						Natural Gas: CTA0020
ст	Electric: Docket 09-01-21 April 22, 2009	Electric: Docket 11-11-04 January 4, 2012		Electric: Docket 11-05-20 December 21, 2011	Electric: Docket 13-01-18 May 15, 2013	Electric: 11-06-05 October 12, 2011
DE	Electric: Docket 11-156 Order No. 7698 April 19, 2011			Electric: Docket No. 10-404 Order Nos. 7894 (C&I) & 8035 (Res) Jan 11, 2011; Sept 20, 2011	Electric: Docket No. 11-313 Order No. 8036 September 20, 2011	Electric: Docket No. 12-563 Order No. 8318 March 19, 2013
DC	EA 11-6-5 May 5, 2011			Electric: EA 10-15 October 6, 2010	Electric: EA 11-16 July 12, 2011	Electric: EA 2013-28 January 13, 2014
GA						Natural Gas: GM-45
IL	Electric: Docket No. 10-0497 October 6, 2010	Electric: Docket No. 11-0277 May 4, 2011		Electric: Docket #11-0504 March 15, 2011; Aug 2, 2011 Natural Gas: Docket #15-0179 April 22, 2015	Electric: Docket No. 12-0477 & 11-0326 May 18, 2011; Oct 3, 2012 Natural Gas: Docket No. 16-0354 July 20, 2016	March 7, 20107 Electric: Docket No. 11-0705 December 13, 2011 Natural Gas: Docket No. 11-0724 December 13, 2011
IN						No licensing requirement
КҮ				Electric: Docket # 2015-00224		No licensing requirement Electric: Docket # 2012-00596
ME				September 11, 2015 Electric: IR-2058	Electric: IR-2790 & IR-2345	April 24, 2013 Electric: IR-2445
MD	Electric: IR-1805 May 26, 2010		Natural Gas: IR-2216 October 6, 2011	October 27, 2010; May 4, 2011 Natural Gas: IR-3480 <u>May 13, 2015</u> Electric: CS-081	March 7, 2012; Oct 17, 2012 Natural Gas: IR-3752 November 30, 2016	December 21, 2011 Natural Gas: IR-2446 December 21, 2011 Electric: CS-088
MA	Electric: CS-072 April 23, 2010			May 18, 2011 Natural Gas: RA-154 March 8, 2016	Electric: CS-083 June 8, 2011	September 29, 2011 Natural Gas: GS-RA-07 July 18, 2011
MI						Natural Gas: U-16802 August 25, 2011
MN						
NH				Electric: DM 15-287 December 28, 2015		Electric: DM 13-185 April 15, 2015
NJ	Electric: ESL-0087 Sept 2010	Electric: ESL-0100 July 18, 2012	Natural Gas: GSL-0100 March 9, 2011	Electric: ESL-0093 December 6, 2010 Natural Gas: GSL-0176 October 20, 2017 Licensed - no license # given (ESCO	Electric: ESL-0098 March 30, 2011	Electric: ESL-0115 February 20, 2013 Natural Gas: GSL-0112 February 20, 2013
	Electric: Licensed - no license # given	Electric: Licensed - no license # given	Natural Gas: Licensed - no license # given (ESCO Code EPGS)	Licensed - no license # given (ESCO Code RELI) ESCO eligibility letter dated	Electric & Natural Gas: Licensed - no license # given	Electric & Natural Gas: Licensed - no license # given ESCO Code: XOOM
NY	ESCO eligibility letter dated 8/8/07	ESCO eligibility letter dated 5/3/11	GSCO eligibility letter dated 7/31/08	8/26/11 NGSCO eligibility letter dated 2/17/15	ESCO eligibility letters dated 4/8/2009 and 8/3/2011	ESCO/NGSCO eligibility letter dated: 5/21/12
NC				Electric: 11-401E		Electric: 13-716E
он	Electric:11-341E March 7, 2011	Electric: 12-552E August 16, 2012	Natural Gas: 11-222G August 5, 2011	Oct 14, 2010; May 19, 2011 Natural Gas: 17-591G July 8, 2015	Electric: 18-0483E April 24, 2018	July 22, 2013 Natural Gas: 11-223G January 4, 2012
РА	Electric: A-2009-2139745 January 14, 2010	Electric: A-2011-2262337 October 28, 2011 Natural Gas: A-2013-2396449 April 23, 2014		Electric: A-2010-2192350 Natural Gas: A-2015-2478293	Electric: A-2011-2229050 June 10, 2011; Feb 16, 2012 Natural Gas: A-2017-2583732 April 6, 2017	Electric: A-2012-2283821 October 24, 2012 Natural Gas: A-2012-2283967 December 20, 2012
				Electric: D-96-6(P7) August 12, 2015		Electric: D-96-6(A6) January 28, 2013
RI SC						
TN	Desired M. 20120				Figure 10000	Flashela (0000
тх	Docket No. 36120 October 9, 2008				Electric:10009 January 29, 2001	Electric: 10203 July 25, 2011
VA				Electric: E-32 May 28, 2015		Natural Gas: G-37 August 14, 2013
WV						
WI						

### Exhibit B1 - Jurisdiction of Operations NRG Retail Affiliates

				Direct Energy Business Marketing, LLC		
	Stream Energy [State], LLC	Direct Energy Services, LLC	Direct Energy Business, LLC	(f/k/a Hess)	Gateway Energy Services Corporation	Bounce Energy, Inc.
	2745 Dallas Parkway, Suite 200	910 Louisiana Street	1001 Liberty Ave., Suite 1200	1001 Liberty Ave., Suite 1200	910 Louisiana Street	910 Louisiana Street
State	Plano, TX 75093	Houston, TX 77002	Pittsburgh, PA 15222	Pittsburgh, PA 15222	Houston, TX 77002	Houston, TX 77002
AZ			Wholesale Supply - APS Pilot			
			Electric: 1351 5/1/2000	Natural Gas: 0031		
			Natural Gas: 0013	12/15/2016		
CA			1/1/2015			
		Electric: Docket No. 06-03-06RE02	Electric: Docket No. 00-05-14RE01	Electric: 13-08-02		
	Gas: 17-01	6/7/2006	9/27/2000	1/8/2014		
	February 16, 2017	Natural Gas: Docket No. 01-04	Natural Gas: 12-03	Natural Gas: 13-03		
ст		9/23/2004	7/9/2012	5/7/2013		
	Electric: Docket No. 17-0340	Electric: Docket No. 05-370	Electric: Docket No. 09-174	Electric: Docket No. 14-204T		
	Order No. 9137	Order No. 6790	Order No. 5267	Order No. 8425		
DE	October 31, 2017	12/6/2005	8/18/1999	7/31/2013		
DE	Electric: EA 11-11			Electric: EA-2013-12		
	December 7, 2011	Electric: EA-05-3-5	Electric: EA-04-4-4	6/20/2013	Natural Gas: GA 03-4	
	Natural Gas: GA 2013-07	Order No. 13816	5/11/2004	Natural Gas: GA-2013-03-1	9/1/2001	
DC	August 29, 2013	11/14/2005	ļ	4/30/2013		
GA	Natural Gas: GM-38			Gas Transport - No Lic.		
GM	April 1, 2008	Electric: 05-0722				
	Electric: 17-0033	12/21/2005	Electric: 04-0811	1		
	February 23, 2017 Natural Gas: 17-0045	Natural Gas: 05-0086	2/8/2005	Natural Gas: No License Req.		
	February 23, 2017	3/11/2005	2/0/2003	1		
IL IN	,,	No license req.		Gas Transport No Lis		
KY		No icense req.		Gas Transport - No Lic. Gas Transport - No Lic.		
N		Electric: Docket # 2005-479	Electric: Docket # 2011-201	Electric: Docket No. 2013-00404		
ME		12/13/2005	7/5/2011	8/20/2013		
	Electric: IR-2742	Electric: IR-719	Electric: IR-437	Electric: IR-3123	Electric: IR-340	
	January 26, 2011	4/20/2005	3/27/2002	8/14/2013	6/13/2001	
MD	Natural Gas: IR-2072 September 12, 2012	Gas: IR-791 12/14/2005	Natural Gas: IR-2697 10/3/2012	Natural Gas: IR-3108 8/14/2013	Natural Gas: IR-334 6/13/2001	
	September 12, 2012	12/14/2005 Electric: CS-047	Electric: CS-021	0/14/2013	0/15/2001	
		8/26/2005	12/2/1999	Natural Gas: GS-051		
		Natural Gas: GS-028	Natural Gas: GS-052	7/5/2013		
MA		8/27/2004	3/14/2014			
		Natural Gas: U-14537 12/20/2005	Electric: U-13609			
		Electric: U-14724	11/7/2002	Gas Transport - No Lic.		
МІ		12/20/2005	, ,			
MN				Gas Transport - No Lic.		
				Electric: DM 13-260		
		Electric: DM 15-513	Electric: DM 15-373	10/9/2013 Natural Car: DM 12 121		
NH		2/5/2016	12/31/2015	Natural Gas: DM 13-121 5/29/2013		
	Electric: ESL-0109	Electric: ESL-0078	Electric: ESL-0165	Electric: ESL-0142	Electric: ESL-0166	
	June 22, 2018	11/10/2005	8/18/1999	7/19/2013	8/18/1999	
	Natural Gas: GSL-0120	Natural Gas: GSL-0088	Natural Gas: GSL-0145	Natural Gas: GSL-0128	Natural Gas: GSL-0146	
NJ	June 22, 2018	4/20/2005	8/15/2012	6/21/2013	8/18/1999	
	Electric & Natural Gas: Licensed - no					
	license # given	Electric & Natural Gas: licensed - no	Electric & Natural Gas: licensed - no	Electric & Natural Gas: licensed - no	Electric & Natural Gas: licensed - no	
	ESCO Code: STRM	license # given	license # given	license # given	license # given	
		Eligibility letter dated 11/2/2004	Eligibility letter dated 5/18/1998	Eligibility letter dated 5/16/2013	Eligibility letter dated 3/16/2000	
NY	ESCO eligibility letter dated: 7/13/12		ionicy ietter dated 5/10/1556	2.50 mty retter dated 5/10/2015		
NC				Gas Transport - No Lic.		
	Electric: 17-1187E	Electric: 00-1936-EL		Cos Hansport - No Elc.		
	February 23, 2019	12/2/2004	Electric: 00-005(10)E	Natural Gas: 13-303G		
0	Natural Gas: 08-133G	Natural Gas: 02-024G	10/27/2000	5/6/2013		
ОН	January 2,1 2008	7/19/2002				Electric Broker/Marketer:
	Electric: A-2010-2181867	Electric: A-110164	Electric: A-110025	Electric: A-2013-2368464	Electric: A-2009-2137275	A-2020-3020380
	September 2, 2010	April 21, 2005	7/31/1997	8/15/2013	12/21/2009	October 8, 2020
	Natural Gas: A-2012-2308991	Natural Gas: A-125135	Natural Gas: A-125072	Natural Gas: A-2013-2365792	Natural Gas: A-2009-2138725	Natural Gas Broker/Maketer:
РА	September 27, 2012	December 2, 2004	5/22/2014	8/15/2013	10/19/2009	A-2020-3023412
FA		Electric: D-96-6(U2)	Electric: D-96-6(Z)	Electric: D-96-6(J6)		May 20. 2021
		8/3/2005	1/9/1998	8/14/2013		
		Natural Gas: 2378(T1)	Natural Gas: 2379(A3)	Natural Gas: 2379(Y2)		
RI		9/28/2004	6/28/2013	5/31/2013		
SC				Gas Transport - No Lic.		
TN				Gas Transport - No Lic.		
тх	Electric: 10104		Electric: 10011 2/20/2001			
	January 21, 2005		2/20/2001		Electric: E-13	
		Electric: E-36	Electric: E-38	Natural Gas: G-7	9/1/2004	
		10/5/2016	5/31/2017	6/6/2013	Natural Gas: G-19	
VA		/-/				
					1/24/2004	
WV WI				Gas Transport - No Lic. Gas Transport - No Lic.	1/24/2004	

### Exhibit B1 - Jurisdiction of Operations NRG Retail Affiliates

		Canada					U.S Texas			
State	XOOM Energy [State], LLC 11208 Statesville Road Suite 200 Huntersville, NC 28078	Direct Energy Marketing Limited 10303 Jasper Avenue, Suite 1850, Edmonton AB TSJ 3M6. Canada	Direct Energy (B.C.) Limited 10303 Jasper Avenue, Suite 1850, Edmonton AB T5J 3M6, Canada	Reliant Energy Retail Services LLC 910 Louisiana St Houston, TX 77002	US Retailers LLC 910 Louisiana St Houston, TX 77002	Everything Energy LLC 910 Louisiana St Houston, TX 77002	Direct Energy, LP 910 Louisiana Street Houston, TX 77002	CPL Retail Energy, LP 910 Louisiana Street Houston, TX 77002	WTU Retail Energy, LP 910 Louisiana Street Houston, TX 77002	First Choice Power, LLC 910 Louisiana Street Houston, TX 77002
тх				Electric:10007 January 5, 2001	Electric:10177 October 27, 2008	Electric:10178 October 27, 2008	Electric: 10040	Electric: 10023	Electric: 10022	Electric: 10008
Alberta	Electric: File No. 342997 December 17, 2015 Natural Gas: File No. 342996 December 17, 2015	Electric: 311173 Issued 10/1/20; Expires 9/30/21 Natural Gas: 311172 Issued 10/1/20; Expires 9/30/21								
British Columbia	Section 17, 2015	Natural Gas: 657	Natural Gas: A-5-20 Issued 10/14/20; Expires 10/31/21							
Manitoba New Brunswick		Issued 10/23/20; Expires 10/31/21 Natural Gas Marketer								
Nova Scotia		Issued 6/20/20; Expires 6/24/23 Natural Gas: M08018 License issued 6/9/17 - does not expire								
Ontario	Electric: ER-2018-0297 February 28, 2019 Natural Gas: GM-2018-0298 February 28, 2019	Electric: Lic # ER-2020-0168 Issued: 8/27/20; Expires 8/26/25								
Saskatchewan Quebec		Natural Gas: No license required Natural Gas: No license required								



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North Hell			
	Prescribed by J. Ke	nneth Blackwell	Expedite this Form: (Select One)
		retary of State	Mail Form to one of the Following:
		0: (614) 466-3910	S Yes PO Box 1390
	Toll Free: 1-877-SO	S-FILE (1-877-767-3453)	Columbus, OH 43216 *** Requires an additional fee of \$100 ***
www.state.oh.us/sos			PO Box 670
e-mail: busserv@sos.st	ate.oh.us		Columbus, OH 43216
	LIMITED L (Dor	ON / REGISTRATION O LIABILITY COMPANY mestic or Foreign) ling Fee \$125.00	F
THE UNDERSIGNED D	ESIRING TO FILE A:		
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Complete the information	In this section if box (2) is che	cked.		
	erested persons may direct re		rating agreeme	ent and any bylaws
	Brandon Parent			
	(Name) 25 Sheppard Avenue W., 1	Suite 1700		
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	Direct Energy Services, L	LC		
	C T Corporation System (Name)			
	(Name) 1300 East 9th Street	NOTE: P.O. Box Ac	dresses are NOT	acceptable.
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Page 3 of 5

Last Revised: May 2002

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DATE 12/20/2021 DOCUMENT ID DE 202135401890 FC

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Receipt

This is not a bill. Please do not remit payment.

CT CORPORATION SYSTEM 4400 EASTON CMNS SUITE 125 EASTON, OH 43219

## STATE OF OHIO CERTIFICATE

### **Ohio Secretary of State, Frank LaRose**

1473703

It is hereby certified that the Secretary of State of Ohio has custody of the business records for

### DIRECT ENERGY SERVICES, LLC

and, that said business records show the filing and recording of:

Document(s)

FOREIGN LLC - REGISTRATION CORRECTION Effective Date: 12/20/2021 Document No(s): 202135401890



United States of America State of Ohio Office of the Secretary of State Witness my hand and the seal of the Secretary of State at Columbus, Ohio this 20th day of December, A.D. 2021.

Frank Johne

**Ohio Secretary of State** 

### B-3. Disclosure of liabilities and investigations

For the applicant, affiliate, predecessor of the applicant, or any principal officer of the applicant, describe all existing, pending or past rulings, judgments, findings, contingent liabilities, revocation of authority, regulatory investigations, judicial actions, or other formal or informal notices of violations, or any other matter related to competitive services in Ohio or equivalent services in another jurisdiction.

#### Response:

In the interest of full disclosure, certain NRG licensed retail entities have been the subject of legal and regulatory proceedings, which are summarized below. For information regarding NRG Energy, Inc.'s involvement in material litigation arising out of its participation in U.S. wholesale or retail energy markets, please see the Form 10-K and Form 10-Q filings which can be found at www.sec.gov, CIK# 0001013871 or <u>http://investors.nrg.com/financial-information/sec-filings</u>.

Direct Energy Services, LLC does not believe there are any liabilities or investigations, existing, pending, or past, that could adversely impact the applicant as described, other than any disclosed in its filings with the U.S. Securities and Exchange Commission. For the sake of completeness, see attached Exhibit B3 for a listing of investigations and related matters from the last two years for Direct Energy Services, LLC and/or its affiliates.

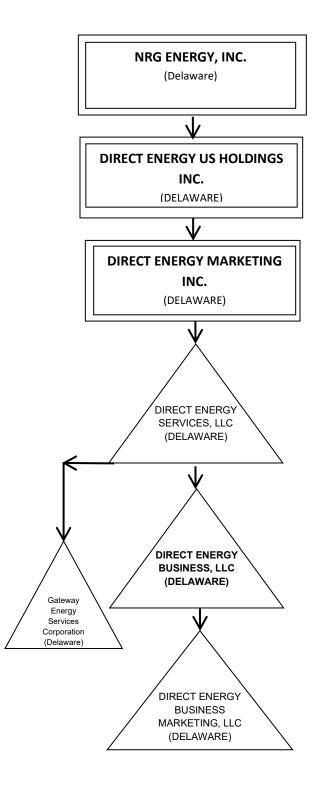
nrg

#### **REGULATORY AGENCY** DATE OF INCIDENT DOCKET / PUC CASE NO. JURISDICTION / SUMMARY PUBLIC NOTES ENTITY On March 24, 2021 the Public Utilities Commission of Ohio adopted a Joint Stipulation entered into by Commission Staff and Reliant Energy Northeast LLC d/b/a NRG Business, NRG Home and NRG Retail Solutions ('NRG' or 'Company') to resolve concerns raised by Staff in a Notice of Probable Non-Compliance dated November 27, 2019 ('Notice Letter' or 'Notice'), which largely addressed alleged enrollment violations. NRG was able to demonstrate that its sales Reliant Energy Northeast, LLC Public Utility Commission of Ohio 12/8/2020 Case No. 20-1758-GE-UNC Ohio performance program and enrollment process are designed to minimize enrollment errors and incentivize compliant sales agent behavior, as reflected in the Company's very low complaint to sales ratio. The Stipulation is not an admission or a finding of liability and represents a reasonable compromise between the parties, including forfeiture of a civil penalty. See Case No. 20-1758-GE-UNC. On March 25, 2021, the Pennsylvania Public Utility Commission issued a Final Order approving a Joint Petiton for Approval of Settlement between the PUC's Bureau of Investigation and Enforcement ("I&E") and Reliant Energy Northeast LLC d/b/a Reliant Energy, NRG Business Solutions, Reliant-NRG, NRG Residential Solutions, NRG Retail Solutions, NRG Home and NRG Business ("NRG"). The Settlement resolved issues related to an informal investigation Pennsylvania Public Utility initiated by I&E. I&E's investigation stemmed from informal complaints received by the Commission's Bureau of Consumer Services from residential Reliant Energy Northeast, LLC Commission's Bureau of Investigation 9/29/2020 M-2020-3006647 Pennsylvania customers related to the unauthorized enrollment of their accounts by NRG, several of which were self-reported by NRG to PUC Staff. I&E Staff was satisfied and Enforcement ("I&E") with NRG's sales performance program and was unable to identify any improvements to NRG's sales quality assurance program. Although NRG disputes or disagrees with the allegations levied by I&E, it agrees to the settlement terms as a compromise, including payment of a civil penalty. See Docket No. M-2020-3006647. On September 30, 2020 - the Prosecutorial Division of the Connecticut Public Utilities Regulatory Authority, Office of Education, Outreach, and Enforcement ("Prosecutorial" or "EOE") and Energy Plus Holdings, LLC ("Energy Plus") filed a Settlement Agreement to resolve issues regarding compliance with Conn. Connecticut - Public Utility Regulatory Energy Plus Holdings LLC 9/30/2020 Docket # 09-01-21 Connecticut Gen. Stat. § 16-245d regarding properly conveying supply summary information to the electric distribution companies for display on customer bills. This Authority Settlement Agreement was approved by the Public Utilities Regulatory Authority on November 4th, 2020 (Docket # 09-01-21). Energy Plus paid a civil penalty of \$282,200 to the State of Connecticut and will refund sixty-nine customers a total of \$5.888.50. Prosecutorial Division of the On September 30, 2020 - the Prosecutorial Division of the Connecticut Public Utilities Regulatory Authority, Office of Education, Outreach, and Enforcement Connecticut Public Utitilies Regulatory ("Prosecutorial" or "EOE") and Energy Plus Holdings, LLC ("Energy Plus") filed a Settlement Agreement to resolve issues regarding compliance with Conn. Energy Plus Holdings LLC Authority, Office of Education, 9/30/2020 Connecticut Gen. Stat. § 16-245d regarding properly conveying supply summary information to the electric distribution companies for display on customer bills. This N/A Outreach and Enforcement Settlement Agreement was approved by the Public Utilities Regulatory Authority on November 4th, 2020 (Docket # 09-01-21). Energy Plus paid a civil ("Prosecutorial" or "EOE") penalty of \$282,200 to the State of Connecticut and will refund sixty-nine customers a total of \$5,888.50. On February 24, 2022, the Pennsylvania Public Utility Commission issued a Final Order approving a Joint Petition for Approval of Settlement between the Pennsylvania Public Utility PUC's Bureau of Investigation and Enforcement ("PA BIE") and Green Mountain Energy Company ("Green Mountain") relating to sales and enrollment Green Mountain Energy Company Commission's Bureau of Investigation 1/8/2021 M-2021-3009235 Pennsylvania practices in Pennsylvania. PA BIE alleged that Green Mountain switched customers to its service without proper authorization in certain instances. Green and Enforcement ("I&E") Mountain agreed to pay a civil penalty of \$156,000 (not inclusive of any customer refunds), along with certain injunctive relief, such as required reporting. Ssee Docket No. M-2021-3009235 (available at: https://www.puc.pa.gov/pcdocs/1711074.pdf). In June 2021, the Public Utilities Commission of Ohio ("PUCO") issued a notice of probable non-compliance to XOOM Energy Ohio, LLC ("XOOM 6/1/2021 XOOM Energy Ohio, LLC Public Utility Commission of Ohio N/A Ohio Energy"), citing concerns with XOOM Energy's compliance with marketing, sales, and enrollment regulations in Ohio. In April 2022, PUCO opened a formal investigation into these same issues. XOOM Energy is cooperating with the investigation, which remains ongoing. In June 2021, the Public Utilities Commission of Ohio ("PUCO") issued a Notice of Probable Non-compliance to Direct Energy Services ("DES"), citing Direct Energy Services, LLC Public Utility Commission of Ohio 6/1/2021 N/A Ohio concerns with DE's compliance with marketing, sales, and enrollment regulations in Ohio. On June 10, 2022 DES and PUCO Staff signed a joint stipulation of settlement in the matter

NRG INVESTIGATIONS

Direct Energy Services, LLC

**Corporate Structure** 



### D-2. Operations expertise and key technical personnel

Provide evidence of the applicant's experience and technical expertise in performing the operations described in this application. Include the names, titles, e-mail addresses, telephone numbers and background of key personnel involved in the operational aspects of the applicant's business. If vendors or third parties are or will be utilized for any activities listed in this application, provide the name, contact information for each, and list which activities they will perform. Also, indicate which activities will be performed directly by the company. Please note that this information is required to be updated within 30 days of any changes.

### **Response:**

Direct Energy Services, LLC has the necessary technical and managerial resources to comply with all scheduling, operating, planning, reliability, customer registration and settlement policies, rules, guidelines and procedures to operate as a retail natural gas supplier. Direct Energy Services, LLC has firsthand knowledge of customer operations and utility business management. Direct Energy Services, LLC will leverage its technical and managerial expertise in combination with its relationships with business partners as described in Exhibit D-1 to successfully develop and implement the infrastructure, systems, and processes to reliably provide service to Ohio consumers. Further, Direct Energy Services, LLC intends to leverage its key internal operating personnel.

### **Direct Energy Services, LLC**

### List of Key Operating Personnel:

Mark Eddings, Vice President, Direct Energy Services, LLC 910 Louisiana Street, Houston, TX 77002 Phone: 713-537-2264 Mark.Eddings@nrg.com

Jordon McConnell, Vice President, Sales Strategy 3711 Market Street, Suite 1000, Philadelphia, PA 19104 Phone: 267-295-0625 Jordon.McConnell@nrg.com

Jeff Wilkinson, Senior Director – Sales & Channel/Campaign Management 910 Louisiana Street, Houston, TX 77002 Phone: 713-537-3037 Jwilkinson@nrg.com

Brian Grant, Billing Operations, East Retail 3711 Market Street, Suite 1000, Philadelphia, PA 19104 Phone: 267-295-0625 Brian.C.Grant@nrg.com

Barry Gessner, Director Mass Retail and Demand Response; Market Operations 804 Carnegie Center, Princeton, NJ 08540 Phone: 609-524-4516 Barry.Gessner@nrg.com

Rachel Gupta, Senior Manager – Pricing & Revenue Management 910 Louisiana Street, Houston, TX 77002 Phone: 713-877-5719 Rachel.Gupta@nrg.com

**Bill Clayton, Vice-President – Customer Care & Retention Sales** 910 Louisiana Street, Houston Texas 77002 Phone: 713.537.3333 William.Clayton@nrg.com

### **Exhibit C-9. Financial Arrangements**

Provide copies of the applicant's financial arrangements to satisfy collateral requirements to conduct retail electric/natural gas business activities (e.g., parental guarantees, letters of credit, contractual arrangements, etc.)

Renewal applicants may provide a current statement from an Ohio local distribution utility (LDU) that shows that the applicant meets the LDU's collateral requirements. The statement or letter must be on the utility's letterhead and dated within a 30-day period of the date the applicant files its renewal application.

**Response:** See attached letter from Duke Energy.



139 East Fourth EX396 Cincinnati, Ohio 45202

July 22, 2022

Direct Energy Services, LLC has met the Natural Gas Collateral obligations for Duke Energy Corporation as of July 22, 2022.

**Tom Hunt** Duke Energy Corp

Certified Supplier Business Center Tom.Hunt@Duke-Energy.com



NRG Retail Northeast 3711 Market Street, Suite 1000 Philadelphia, PA 19104



August 1, 2022

## **RE: NRG Energy, Inc.'s Guarantee of the Obligations of Direct Energy Services, LLC**

To Whom It May Concern:

Direct Energy Services, LLC is a wholly owned subsidiary of NRG Energy, Inc. I certify that NRG Energy, Inc. guarantees the obligations of Direct Energy Services, LLC in this market.

Respectfully submitted,

homas A. Smith /

Thomas Smith, Senior Vice President, Chief Risk Officer NRG Energy, Inc.

DOC

2.5 CRNGS Affidavit Legal approved 6/20/2020

Download

### **Competitive Retail Natural Gas Service Affidavit**

County of <u>HARRIS</u>:

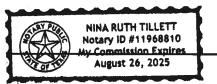
State of TEXAS :

G. PAOLO BERARD, Affiant, being duly sworn/affirmed, hereby states that:

- 1. The information provided within the certification or certification renewal application and supporting information is complete, true, and accurate to the best knowledge of affiant, and that it will amend its application while it is pending if any substantial changes occur regarding the information provided.
- 2. The applicant will timely file an annual report of its intrastate gross receipts and sales of hundred cubic feet of natural gas pursuant to Sections 4905.10(A), 4911.18(A), and 4929.23(B), Ohio Revised Code.
- 3. The applicant will timely pay any assessment made pursuant to Sections 4905.10 and 4911.18(A), Ohio Revised Code.
- 4. Applicant will comply with all applicable rules and orders adopted by the Public Utilities Commission of Ohio pursuant to Title 49, Ohio Revised Code.
- Applicant will cooperate fully with the Public Utilities Commission of Ohio and its staff on any utility matter including the investigation of any consumer complaint regarding any service offered or provided by the applicant.
- 6. Applicant will comply with Section 4929.21, Ohio Revised Code, regarding consent to the jurisdiction of the Ohio courts and the service of process.
- 7. Applicant will comply with all state and/or federal rules and regulations concerning consumer protection, the environment, and advertising/promotions.
- 8. Applicant will inform the Public Utilities Commission of Ohio of any material change to the information supplied in the application within 30 days of such material change, including any change in contact person for regulatory purposes or contact person for Staff use in investigating consumer complaints.
- 9. The facts set forth above are true and accurate to the best of his/her knowledge, information, and belief and that he/she expects said applicant to be able to prove the same at any hearing hereof.
- 10. Affiant further sayeth naught.

SECRETARY Signature of Affiant & Title Sworn and subscribed before me this 200 day of August, 2022 Month Year

Signature of official administering oath



My commission expires on August 24, 2025

🔺 Page 1 of 1 👒

# **NRG Energy Inc.**

**Issuer Credit Rating** 

RATING TYPE	RATING	RATING DATE	LAST REVIEW DATE	REGULATORY IDENTIFIERS	CREDITWATCH/ OUTLOOK
Local Currency LT	<b>BB+</b> <u>Regulatory</u> <u>Disclosures</u>	24-Jul-2020	31-May-2022	EE UKE	Stable
Foreign Currency LT	<b>BB+</b> <u>Regulatory</u> <u>Disclosures</u>	24-Jul-2020	31-May-2022	EE UKE	Stable

VIEW RATINGS DEFINITIONS | DEBT TYPES ~

TIMEZONE: EDT

# **Related Credit News and Research**

<u>« 1 2 3 4</u>	<u>5 12 »</u>	<u>View:</u>	<u>10</u>	<u>25</u>	<u>50</u>	<u>100</u>
DATE	TITLE					
09-Aug-2021 10:55 EDT	NRG Energy Inc.'s Proposed \$1.1 Billion Senior Unsecured Notes Due 2032 Rate NEW YORK (S&P Global Ratings) Aug. 9, 2021S&P Global Ratings today assig rating and '4' recovery rating to NRG Energy Inc.'s proposed \$1.1 billion senior The '4' recovery rating indicates our expec	gned its 'B	8B+'is	- sue-l	level	·
12-Мау-2021 16:49 Епт	NRG Energy Inc. 'BB+' Rating Affirmed After Incorporating Impact Of Winter Store We affirmed our 'BB+' issuer credit rating on independent power producer (IP				his	

EUI	review incorporates winter storm Uri's impact on NRG's financial profile. As a result of the financial impact, our deleveraging expectations have dec
17-Mar-2021 10:58 EDT	NRG Energy Inc. Ratings Placed On CreditWatch With Negative Implications On Impact From Texas Winter Storm NRG Energy Inc. has disclosed it will face costs of up to \$750 million stemming from the winter storm in Texas that left many without power. This offsets the strong performance of its integrated business model amid pandemic-related headwinds. The cos
01-Mar-2021 15:41 EST	<u>NRG Energy Inc. 'BB+' Issuer Credit Rating Affirmed, Outlook Stable</u> Our review of independent power producer NRG Energy Inc.'s financial profile incorporates the impact of Winter Storm Uri. The company's estimate of the impact is better than our initial estimate of \$250 million. Financial performance in 2020 was also
16-Nov-2020 17:18 EST	<u>Alexander Funding Trust's Pre-Capitalized Trust Securities Rated 'BBB-'</u> NEW YORK (S&P Global Ratings) Nov. 16, 2020S&P Global Ratings today has assigned its 'BBB-' rating to Alexander Funding Trust's proposed issuance of pre-capitalized trust securities (P-Caps). These P-Caps will be mandatorily redeemable in 2023. The
16-Nov-2020 17:16 EST	NRG Energy Inc.'s Proposed \$2.93 Billion Acquisition Financing Rated NEW YORK (S&P Global Ratings) Nov. 16, 2020S&P Global Ratings today assigned its 'BBB-' issue-level and '1' recovery ratings to NRG Energy Inc.'s proposed \$1.465 billion senior secured bonds due 2025 and 2027. The '1' recovery rating indicates our

16-Nov-2020 17:10 EST	NRG Energy Inc. 'BB+' Issuer Credit Rating Affirmed; Acquisition-Related Debt Issuance Also Rated Earlier this year, NRG Energy Inc. announced the acquisition of Direct Energy, the North American retail power business of Centrica PLC. NRG is now raising debt to finance that acquisition. We are affirming our 'BB+' issuer credit rating on NRG Energ
24-Jul-2020 14:45 EDT	NRG Energy Inc. Upgraded To 'BB+' From 'BB' On Improved Credit Metrics And Transaction Announcement, Outlook Stable NRG Energy Inc.'s (NRG) cost-cutting initiatives and debt reduction and a relatively muted impact from the coronavirus pandemic have lowered adjusted debt to EBITDA to about 3.20x-3.25x as of June 30, 2020. We are raising our issuer credit rating and
04-Sep-2019 16:41 EDT	NRG Energy Inc. Outlook Revised To Positive On Accelerated Debt Paydowns And Strong Retail Performance; Ratings Affirmed NRG Energy Inc.'s business transformation plan has resulted in the sale of several assets that, while reducing scale, have contributed to significantly better financial metrics as debt retirement has been accelerated. We are revising the outlook on N
15-May-2019 18:06 EDT	NRG Energy Inc.'s Proposed \$600 Million Senior Secured First-Lien Notes Due 2024 Rated 'BBB-' (Recovery Rating:'1') NEW YORK (S&P Global Ratings) May 15, 2019S&P Global Ratings today assigned its 'BBB-' issue-level rating and '1' recovery rating to NRG Energy Inc.'s proposed \$600 million senior secured first-lien notes due 2024. The '1' recovery rating indicates

<u>« 1 2 3 4 5 ... 12 »</u>

<u>View: 10 25 50 100</u>

## Premium Research from RatingsDirect<sup>®</sup>

The following premium research is available from RatingsDirect -S&P Global Ratings' real-time, Web-based source for credit ratings, research, and risk analysis. 11-May-2022 17:01 EDT

# <u>Hedged U.S. Unregulated Power Generators:</u> <u>No Rest For The Weary</u>

From a credit perspective, U.S. merchant power generators primarily focus on market risks. Given volatility in commodities, most typically hedge a ratable proportion of their capacity to offer cash flow visibility to lenders. However, using financial...

25-Apr-2022 18:24 EDT

## <u>Issuer Ranking: North American Merchant</u> <u>Power Companies</u>

<u>The following list ranks the North American non-utility merchant and contracted power</u> <u>companies that S&P Global Ratings rates, from strongest to weakest. We rank companies, in</u> <u>turn, by the rating, outlook, stand-alone credit profile (SACP), business ...</u>

08-Mar-2022 16:41 EST

# How Will North American Utilities Cope With Higher Interest Rates, Steeper Commodity Prices, And Inflation?

<u>The triple credit risks of rising commodity prices, inflation, and higher interest rates over the</u> <u>next year will have a widespread but only marginal negative affect on the credit quality of</u> <u>North American regulated investor-owned utilities over the n...</u>

### Exhibit C4 - Credit Rating

6/13/22, 2:10 PM

13/22, 2.10				NKG Ellergy, Inc.   Reports   M	oody s	
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						CONTACT ANALYST
NRG	Εn	ergy, Inc.				TOBY SHEA
SUMMARY		Reports				RATINGS VIEW ALL
REPORTS RATINGS &		FILTER BY Rating	Action, Announcement +2 🔇 Reg	ion 🗸 Series 🗸	SYNOPSIS	LONG TERM RATING
ASSESSMENTS				Date Range V		Ba1
FINANCIALS	<u> </u>	Topics				LT Corporate Family Ratings - Dom Curr
MARKET SIGNALS		DATE	ТҮРЕ	TITLE   112 DOCUMENTS		19 MAR 2021 Not on Watch
CAPITAL STRUCTURE	-	> 28 Sep 2021	Announcement of Periodic Review	Moody's announces completion	Д	SHORT TERM RATING
METHODOLOG &				of a periodic review of ratings of NRG Energy,		SGL-1
FRAMEWORKS	5			Inc. MOODY'S INVESTORS SERVICE		Speculative Grade Liquidity Rating 06 DEC 2018
		> 30 Mar 2021	Credit Opinion	NRG Energy, Inc.: Update		Not on Watch
TOOLS:				following outlook change to stable from positive		
PEER COMPARISON	<u> </u>			MOODY'S INVESTORS SERVICE		Stable
SCORECARD		<b>&gt;</b> 19 Mar 2021	Rating Action	Moody's affirms NRG's Ba1 CFR;		
				changes outlook to stable from positive Moody's INVESTORS SERVICE		OTHER DEBTS ON WATCH? No
REFERENCE:						Source: Moody's Investors Service
RATINGS		> 16 Dec 2020	Issuer Profile	NRG Energy, Inc.: Key Facts and Statistics - LTM September		500.0
DEFINITIONS				2020 MOODY'S INVESTORS SERVICE		ESG Scores
TEAR SHEET	<u> </u>	▶ 16 Oct 2020	Announcement of Periodic Review Moody's announces completion		from Moody's Investors Service	
				of a periodic review of ratings of NRG Energy,		ESG CREDIT IMPACT SCORE (CIS)
				<b>Inc.</b> Moody's investors service		CIS-3
		> 24 Jul 2020	Rating Action	Moody's affirms NRG's Ba1 CFR;		Moderately Negative
				outlook positive moody's investors service		06 DEC 2021
						ESG ISSUER PROFILE SCORES (IPS) () 06 DEC 2021
		> 30 Dec 2019	Credit Opinion	NRG Energy, Inc.: Update following upgrade to Ba1 🔒		ENVIRONMENT SOCIAL GOVERNAN AL CE
				MOODY'S INVESTORS SERVICE		E-4 S-3 Moderately G-3
		> 13 Dec 2019	Rating Action	Moody's upgrades NRG's CFR to		Highly Negative Moderately Negative Negative
				Ba1 from Ba2, outlook positive moody's Investors service		Methodology
				••••••••••••••••••••••••••••••••••••••		Source: Moody's Investors Service
		> 06 Nov 2019	Announcement of Periodic Review	Moody's announces completion of a periodic review of ratings of		
				NRG Energy, Inc. MOODY'S INVESTORS SERVICE		<b>Ticker</b> NRG
						<b>LEI</b> 5E2UPK5SW04M13XY7I38
		> 02 May 2019	Issuer Profile	NRG Energy, Inc.: Key Facts and Statistics - FYE December 2018		Moody's Org Id
				MOODY'S INVESTORS SERVICE		806927478
		> 13 Dec 2018	Credit Opinion	NRG Energy, Inc.: Update		Market Segment Corporates
				following ratings upgrade MOODY'S INVESTORS SERVICE		Industry ENERGY: UNREG - ELECTR
						PRODUCTION
						Device of the second se

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#### NRG Energy, Inc. | Reports | Moody's

Unreg Utilities and Unreg

Exhibit C4 - Credit Rating

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Power Companies
Domicile UNITED STATES

DATE	ТҮРЕ	TITLE   112 DOCUMENTS	Unreg Utilities and Unreg Power Companies
<b>&gt;</b> 06 Dec 2018	Rating Action	Moody's upgrades NRG to Ba2, outlook positive moody's investors service	Domicile UNITED STATES
<b>&gt;</b> 06 Jul 2018	Credit Opinion	NRG Energy, Inc.: Update to credit analysis MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 18 May 2018	Issuer Profile	NRG Energy, Inc.: Key Facts and Statistics - FYE December 2017 MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 30 Nov 2017	Issuer In-Depth	NRG Energy, Inc.: Covenant Quality Pre-Sale Snapshot: \$870m _% Senior Notes due 2028  Moody's INVESTORS SERVICE	
<b>&gt;</b> 11 Oct 2017	Credit Opinion	NRG Energy, Inc.: A merchant power company undergoing a major transformation MOODY'S INVESTORS SERVICE	
> 06 Oct 2017	Rating Action	Moody's revises NRG Energy's Outlook to Positive MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 09 Aug 2017	Issuer Comment	Dynegy Inc.: Offer to buy back \$1.25 billion of 2019 senior notes is credit positive a MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 31 Jul 2017	Issuer Comment	New York Federal Judge Dismisses Challenge of Nuclear Subsidy MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 18 Jul 2017	Credit Opinion	NRG Energy, Inc.: A merchant power company undergoing a major restructuring MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 17 Jul 2017	Issuer Comment	NRG's Restructuring Plan Is Credit Positive MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 13 Jul 2017	Issuer Comment	NRG Energy, Inc.: NRG to reduce debt and simplify financial disclosure, a credit positive. MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 22 May 2017	Issuer Profile	NRG Energy, Inc.: Key Facts and Statistics - FYE December 2016 MOODY'S INVESTORS SERVICE	
<b>&gt;</b> 06 Feb 2017	Issuer Comment	GenOn Energy, Inc.: GenOn Mid- Atlantic's letter of credit transaction has limited credit implications	
> 28 Nov 2016	Credit Opinion	NRG Energy, Inc.: A U.S. unregulated power company	

https://www.moodys.com/credit-ratings/NRG-Energy-Inc-credit-rating-806927478/reports?category=Ratings\_and\_Assessments\_Reports\_rc|Issuer\_Re... 2/3

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### Case No(s). 02-1829-GA-CRS

Summary: In the Matter of the Application of Direct Energy Services LLC