

CONFIDENTIAL RELEASE

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01-393-FL-CSS

Mr. David M. Blank Manager – Rate Department FirstEnergy Corp. 76 South Main Street Akron, Ohio 44308

November 9, 2000

Dear Mr. Blank:

This letter confirms our arrangements to apply certain agreed-upon procedures to the Customer Accounts (or Contracts) (as defined in the attached Exhibit I) for the purpose of assisting FirstEnergy Corp. (the Company) in connection with its review of Supplier Claims (as defined in the attached Exhibit I) for Market Support Generation (MSG) in accordance with the Protocol outlined by FirstEnergy Corp. for the suppliers.

We understand that the lists of irregular and valid Customer Accounts from which we will be working are the responsibility of FirstEnergy Corp. and thus the integrity of such lists are the responsibility of the Company. We also understand that the Company's ultimate objective is to determine the validity of the Suppliers' Claims in accordance with the Protocol outlined by FirstEnergy Corp. for the suppliers. Achieving that objective is also the responsibility of the Company.

Andersen's Responsibilities and Limitations

The objective of our work is to provide you with a summary of our work, describing our procedures and findings. Our engagement will be performed in accordance with standards established by the American Institute of Certified Public Accountants. Our work cannot be relied upon to disclose errors, fraud or illegal acts that may exist and which might have been detected had we performed an audit in accordance with generally accepted auditing standards. Pursuant to professional standards, in the unusual event that we are unable to complete our work, we may decline to issue a summary of our work or a written report, if so requested. If you request a written report, we expect such a report to be similar to the draft attached to this letter.

The procedures we are to perform are set forth in the attached Exhibit I and have been agreed to by FirstEnergy Corp. The responsibility for determining the sufficiency of the procedures for their purposes is solely the responsibility of the Company and the specified employees of the Company that will use our work.

Our procedures and findings will not constitute a legal determination of the suppliers' compliance with the requirements of the Protocol. In addition, we will make no representations regarding questions of legal interpretation of the provisions contained within the Customer Contracts (as defined in the attached Exhibit I).







Mr. David M. Blank November 9, 2000 Page 1

If you request a written report, our report will state that (1) the sufficiency of those procedures is solely the responsibility of FirstEnergy Corp. and that we make no representation regarding the sufficiency of those procedures for your or the users' purposes, (2) the procedures do not constitute an audit (or examination) in accordance with professional standards and had we been engaged to perform additional procedures or an audit (or examination) in accordance with professional standards, matters might have come to our attention that would have been reported and (3) it is restricted to the parties named therein and may not be used or referred to for any other purpose.

In addition, if you request a written report, our report will state that our procedures and findings do not constitute a legal determination of the suppliers' compliance with the requirements of the Protocol. Our report will also state that we make no representations regarding questions of legal interpretation of the provisions contained within the Customer Contracts (as defined in the attached Exhibit I).

Our work is not designed to detect whether any systems are Year 2000 compliant nor to assess the potential impact of the Year 2000 issue on the lists of irregular and valid Customer Accounts from which we will be working. Further, we have no responsibility with regard to the Company's efforts to make its systems, or any other systems (such as those of the Company's vendors, service providers or any other third parties), Year 2000 compliant or provide assurance on whether the Company has addressed or will be able to address all of the affected systems on a timely basis. This is the responsibility of management.

The working papers prepared in conjunction with our work are the property of our Firm, constitute confidential and proprietary information, and will be retained by us in accordance with our Firm's policies and procedures.

Should circumstances arise that prevent us from completing the agreed-upon procedures, we will so notify you so that alternative arrangements can be made and so that you will have an opportunity to consider whether you wish us to perform any additional procedures. We are not currently aware of such circumstances.

Management's Responsibilities and Representations

The management of the Company is responsible for making available to us all records and related information and personnel with information of relevance to our engagement.





Mr. David M. Blank November 9, 2000 Page 2

We will require a representation letter from FirstEnergy <u>Corp. concerning the completeness</u> and accuracy of the lists of irregular and valid Customer Accounts from which we will be working. Because of the importance of management's representations to our work. FirstEnergy Corp. agrees to release Arthur Andersen LLP and its personnel from any liability and costs relating to our services under this letter attributable to any misrepresentations by management.

Fees and Billing Arrangements

Our fees will be based upon the experience levels and time required to complete our work, plus out-of-pocket expenses. This estimate assumes we will receive appropriate assistance from your staff in the preparation of schedules and other matters. Interim billings will be submitted as the work progresses, and a final bill will be submitted following the delivery of our summaries of findings (or written report, if so requested). Billings are payable upon receipt.

Except to the extent finally determined to have resulted from Arthur Andersen LLP's (Andersen) gross negligence or willful misconduct: (1) Andersen's maximum liability to FirstEnergy Corp. for any reason, including Andersen's negligence, relating to the services under this letter shall be limited to the fees paid to Andersen for the services or work product giving rise to liability and (2) FirstEnergy Corp. will indemnify and hold harmless Andersen and its personnel from any claims, liabilities, costs and expenses arising for any reason, including Andersen's negligence, relating to the services under this letter.

Neither party to this arrangement letter will assign, transfer or sell, directly or indirectly, to any third person, any claims against the other party arising out of this arrangement letter.

This arrangement letter reflects the entire agreement between the Company and Andersen relating to the services covered by this letter. It replaces and supersedes any previous proposals, correspondence and understandings, whether written or oral. The agreements of the Company and Andersen contained in this arrangement letter shall survive the completion or termination of this arrangement letter.

Acknowledgement

Please confirm your agreement with the foregoing by signing a copy of this letter and returning it in the enclosed self-addressed envelope.

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Mr. David M. Blank November 9, 2000 Page 3

We are pleased to have this opportunity to be of service to you and assure you that this engagement will be given our close attention.

Very truly yours,

Agreed and acknowledged:

FirstEnergy Corp.

Ву

Date

:

David M. Blank, Manager - Rate Department

AGREED- ON PROCEDURES WORK PR

CLIEN T:	FirstEnergy Corp.	Exhibit I			
WORK:	MSG Supplier Claims Review	DATE:	November 9, 2000		
	DESCRIPTION OF WORK TO BI	E COMPLETED	WOF	K COMPI	ETED
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The work you have engaged us to perform in accordance with our job arrangement letter with you, dated November 9, 2000, is outlined below. We understand that FirstEnergy has reviewed the MSG Supplier Claims (as defined below) for duplicate, ineligible, invalid and/or inactive Customer Accounts (or Contracts, as defined below) within and amongst each Supplier Claim. FirstEnergy's definitions of duplicate, ineligible, invalid and inactive Customer Accounts are attached hereto for reference purposes. In performing its review, FirstEnergy segregated each Supplier Claim into two lists – the believed irregular Customer Accounts and the believed valid Customer Accounts. The believed irregularities consist of the ineligible, invalid and/or inactive Customer Accounts identified by FirstEnergy. These lists will be presented directly to the suppliers for resolution. Arthur Andersen will review the believed valid Customer Accounts (which include the duplicates) based on the following work program.

Supplier Claim – A supplier's request for available generation capacity submitted in accordance with the Protocol outlined by FirstEnergy for the suppliers. A claim may contain up to 10,000 customer accounts/contracts (as defined below), all of which must be "claiming" capacity for the same duration.

Customer Account (or Contract) - An individual customer account (or contract) that is included in a Supplier Claim.

- 1. For each Supplier Claim, obtain from FirstEnergy the listings of the believed irregular Customer Accounts and the believed valid Customer Accounts.
- For each Customer Account on the listings of the believed valid Customer Accounts, obtain from the supplier access to the related written, signed contract between the supplier and the customer. For the contracts tested in steps 3. and 4. below, ensure the contracts are signed by both parties.
- 3. In connection with step 4. below, review the terms of the Customer Contracts and identify all provisions within the Customer Contracts that may bear upon the determination that the supplier has a contract (or alternative form of verification consistent with the verification required by the PUCO for CRES certification) with the retail customer as of the date that the Supplier's Claim was made. In performing this review, be alert for provisions within the Customer Contracts that may indicate that the Customer Contracts are not legal, binding commitments (a committed capacity sale). For instance, if executory provisions, or a "letter of intent" or "option " to negotiate or enter

AGREED ON PROCEDURES WORK PP

CLIEN T:	FirstEnergy Corp.	• • • • • • • • • • • • • • • • • • •	Exhibit I	
WORK:	MSG Supplier Claims Review	DATE:	November 9, 2000	
	DESCRIPTION OF WORK TO BE	COMPLETED	WORK COMPLI	ETED BY

into a contract, are provided for in the Customer Contracts. Document the location(s) of such provision(s) within the Customer Contracts and document the concern(s) with such provision(s).

Based on our discussions with you, it is our understanding that in performing the above, Customer Contracts that are conditioned solely upon the approval for receipt of MSG or non-MSG capacity shall be considered legal binding contracts unless the Customer Contracts contain other provisions that may call into question the legal commitment.

- Review the listing of believed valid Customer Accounts and compare for consistency the following information on the listing to the related written contracts between the supplier and the customers.
 - A. Customer account number
 - B. Customer name
 - C. Service address

D. Type of customer/generation claimed (residential vs. non-residential and MSG vs. non-MSG)

E. Duration (period)

Continue to compare for consistency the information regarding the Customer Contracts on the listing of believed valid Customer Accounts to the related written contracts between the supplier and the customer until either:

Customer Contracts within the following scopes have been
reviewed

 All Customer Contracts with capacity claims equal to or greater than 1,000 kW,

 33% of Customer Contracts (systematically selected) with capacity claims equal to or greater than 200 but less than 1,000 kW, and

 10% of Customer Contracts (systematically selected) with capacity claims less than 200 kW; OR

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AGREED PON PROCEDURES WORK PROGRAM

CL T:	JEN	FirstEnergy Corp.			Exhibit	I
W	ORK:	MSG Supplier Claims Review	DATE:	November 9, 2	2000	
		DESCRIPTION OF WORK TO BE COMP	LETED		WORK COM	PLETED BY
E	Bassar	 For claims in the "other retain upon consideration of the review results reviewed in steps 3. and 4., it can be det have written contracts for at least 5% of capacity claimed in the Supplier Claim of Contracts. 	s for the Cust ermined that the total quar	omer Contracts the supplier do ntity of generati	es not	, ,
	-	e a summary of the results of our work.				
	Draft a	to FirstEnergy the results of our work. representation letter regarding the procedures a signed copy from FirstEnergy.	that have bee	n agreed upon a	and	
	cussions	for Testing Municipal Aggregator Claims - ad with FirstEnergy Corp. during the weeks of D				
I.	Munici	h 2. Municipal Aggregator, obtain from such ag pal Aggregator the right to act as an aggregator verifying voter approval, etc.).				
3.	underto	h Municipal Aggregator, obtain an understandi ook in order to identify the city residents that w mailing(s). Review such marketing materials a	ere sent mark	eting materials		
4.	For eacl	h Municipal Aggregator, obtain the opt-out per	iod.			
5.	(versus	ISG related to a municipal aggregation program the city itself), review the contract between the #3 at the top.	n was claimed supplier and	l by a supplier the city as outl	ined	
6.		h 7. municipal aggregation claim, obtain from F d irregular Customer Accounts and the believed				
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AGREED ON PROCEDURES WORK P! CRAM

CLIEN T:	FirstEnergy Corp.	Exhibit I		
WORK:	MSG Supplier Claims Review	DATE:	November 9, 2000	
-	DESCRIPTION OF WORK TO B	E COMPLETED	WORK COMPI W/P REF.	LETED BY

- 8. For each 9. Municipal Aggregator, obtain access to the opt-out forms returned by the city residents/businesses. Systematically select a sample from such opt-out cards in order to test at least 3% of the opt-out card population.
- 10. For each opt-out form selected via the systematic selection, review the listings obtained from FirstEnergy (in step #5 directly above) of the believed irregular Customer Accounts and the believed valid Customer Accounts in order to determine if the account(s) identified on such opt-out forms were properly excluded from the related municipal aggregation claim(s).
- 11. Prepare a summary of the results of our work.
- 12. Report to FirstEnergy the results of our work.



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DEFINITION – FirstEnergy is unable to match the account number submitted by the supplier with an account number contained in the FirstEnergy CIS records.

INACTIVE CUSTOMER STATUS

DEFINITION - the account number (per FirstEnergy CIS records) included in a supplier's claim is coded as "Inactive". Inactive means that FirstEnergy is no longer issuing a bill for this account number because the customer has discontinued service.

INELIGIBLE CUSTOMER ACCOUNT FOR CLAIM

DEFINITION – a residential account that is included in a claim that a supplier has submitted in the Other Retail claim pool; or a non-residential account contained in a claim submitted in the Residential claim pool.

DUPLICATE ACCOUNT DETECTED

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Mahorn, Jeanne A.

From: Sent: To: Subject: Janine.Migden@enron.com Tuesday, April 10, 2001 4:32 PM Kahn, Benita A. MSG second round review



ENR dup accts in

- Forwarded by Janine Migden/NA/Enron on 04/10/2001 03:30 PM -----

ENR error eccts in

denise.r.dinie@us.arthuran dersen.com To: nschwart@enron.com cc: jmigden@enron.com 01/08/2001 12:44 PM Subject: MSG second round review

Hi Nicole!

Hope all is well. I have completed most of my second round reviews of the MSG claims and have just a few follow up questions/actions for you.

contract on 11/17/00 (as per the signature page). The claim for this customer

was submitted on 11/9/00, which leads me to believe that Enron believed it had

established some sort of a customer relationship with this customer prior to

11/9/00. What support do you have to verify that some sort of a

supplier-customer relationship was established before 11/9/00 between Enron

been entirely redacted, including the signature. Would you please fax to me the

signature page. Please send the fax to 216-774-6850.

I have attached below an error report and a duplicate report for the Enron claims reviewed during this second round. My understanding is that the errors

are now appearing on the FirstEnergy MSG website on a daily basis. As a result,

you may have already corrected many (or all) of the errors. In order to facilitate the approval process, you may want to double check the attached error

list to ensure all errors that require (required) attention have either been

corrected or canceled. I also understand that the website DOES NOT flag duplicates. Thus, the duplicates in the attached list still need to be

resolved. Please keep in mind that duplicates can occur in one of two ways an

account submitted twice by the same supplier, either in the same claim number or

in different claim numbers OR an account submitted by two different suppliers.

If the duplicate is due to you submitting an account number twice, it would facilitate things for you to cancel one of the submissions of that particular

record. If the duplicate is due to another supplier claiming the same account

as Enron, you will be contacted in the near future with further information.

Please let me know if you have further questions. Thanksl

Denise

(See attached file: definitions of errors.doc) (See attached file: ENR error

accts in claims.xls) (See attached file: ENR dup accts in claims.xls)

Privileged/Confidential Information may be contained in this message. If you

are not the addressee indicated in this message (or responsible for delivery of

the message to such person), you may not copy or deliver this message to anyone.

In such case, you should destroy this message and kindly notify the sender by

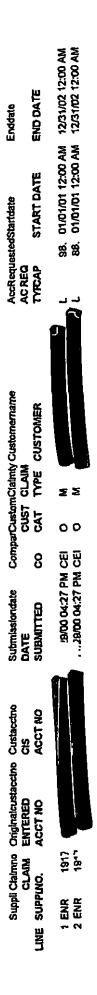
reply email. Please advise immediately if you or your employer do not consent to

Internet email for messages of this kind. Opinions, conclusions and other information in this message that do not relate to the official business of my

firm shall be understood as neither given nor endorsed by it.

(See attached file: definitions of errors.doc) (See attached file: ENR error accts in claims.xls) (See attached file: ENR dup accts in claims.xls) DUPLICATE ACCOUNT CLAIMS

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Paon 200 of 395 REDACTED REDACTED VEDAGED REPACTED First-In, First-Out Claim Validation Queue <u>Supuril</u> Claim Status Original No. Code Rasi. REDACTED REDACTED Aqst. mW REDACTED REDACIED Validated Cloim mW Error Avall. mW ALA CIED Remain. Rast mW . Remain Valid. mW 12/4/00 11:19 EXHIBIT



76 South Main Street Akron, Ohio 44308

David M. Blank Manager, Rate Department

330-384-5451

November 9, 2000

Dear Certified Electric Retail Supplier:

You have submitted a claim to FirstEnergy Corp. for Market Support Generation made available pursuant to the Stipulation and Recommendation approved in the Opinion and Order of the Public Utilities Commission of Ohio on July 19, 2000, in Case No. 99-1212-EL-ETP.

Consistent with the Protocol for First-Come-First-Served Claims for Market Support and Non-Market Support Generation ("Protocol"), FirstEnergy is implementing the Approval Process set out in Section 6 of the Protocol, including the verification of the existence of a contract and the confirmation of the relevant parameters (account number, customer identification, duration and size of load) identified in the Protocol. To effect this process, FirstEnergy has engaged its independent outside auditor, Arthur Andersen, to audit and review the retail contracts that support your MSG claim.

The dates available to conduct the audit process are November 14 through November 17, and November 20. You should contact Ms. Denise Dinie at Arthur Andersen directly (216-348-2759) to schedule the time for this audit activity and make other necessary arrangements. The schedule for auditing will be established on a "first-corne-first-served" basis with respect to the order in which the auditor is contacted to make arrangements. To the extent that the documents or other materials required for the audit are located outside the State of Ohio, you will be responsible for the auditor's expenses incurred for travel (including meals and lodging if required). To the extent that audit activity occurs within the State, no audit-related expense will be assessed.

At the commencement of the audit process, the auditor will provide you with a list that reflects any apparent irregularities or deficiencies in the claims that have been identified upon preliminary review by FirstEnergy. With respect to claims identified on the list, you have an opportunity to remedy some or all of these items consistent with the procedures outlined in Section 6.b. of the Protocol. To the extent that you are able to remedy such items, they will then be subject to the review process by the auditor. Please direct any questions on this "deficiencies list" to Doug Burnell, Supplier Services Administrator at FirstEnergy, at 330-437-1301. Receipt of this list from the auditor constitutes the start of the five-day period identified in Section 6.b.(lii) of the Protocol.

With respect to any individual customer claims not so identified on the "deficiencies list", the auditor will then commence the review process. The auditor will determine appropriate selection and review processes in conducting the audit.







Your cooperation in the audit process is required. If the auditor is unable to verify the existence of a customer contract or confirm the other parameters referenced above, this circumstance will, consistent with Section 6.b. of the Protocol (note especially subsection (vii)), result in forfeiture of the supplier's place in the queue for a portion of the claim or rejection of the claim in its entirety.

This letter is being delivered via e-mail and Federal Express to the identified contact for each supplier who has made a claim pursuant to the Protocol.

Your cooperation with the above is appreciated.

M Man

David M. Blank Manager, Rate Department

Mahorn, Jeanne A.

From: Sent: To: Subject: Janine.Migden@enron.com Tuesday, April 10, 2001 4:43 PM Kahn, Benita A. Re: FE MSG fourth round reviews



ENR fourth round.doc

---- Forwarded by Janine Migden/NA/Enron on 04/10/2001 03:42 PM -----

 denise.r.dinle@us.arthuran

 dersen.com
 To: jmigden@enron.com, nschwart@enron.com

 cc:

 01/30/2001 05:42 PM
 Subject: Re: FE MSG fourth round reviews

Hil

I have attached a message that is going to all suppliers regarding the next round of contract reviews applicable to them. The contracts I will need for this review are listed in the attached message. Should you have any questions.

please give me a call.

Thanks in advance for your assistance!

Denise

(See attached file: ENR fourth round.doc)

Privileged/Confidential Information may be contained in this message. If you

are not the addressee indicated in this message (or responsible for delivery of

the message to such person), you may not copy or deliver this message to anyone.

In such case, you should destroy this message and kindly notify the sender by

reply email. Please advise immediately if you or your employer do not consent to

Internet email for messages of this kind. Opinions, conclusions and other information in this message that do not relate to the official business of my

firm shall be understood as neither given nor endorsed by it.

(See attached file; ENR fourth round.doc)



FIRSTENERGY CORP. MSG CLAIMS CUSTOMER CONTRACTS NOT SUBJECT TO THE INITIAL REVIEW PROCESS

Due to the MSG claims that contain the customers listed below being submitted after the commencement of the initial MSG claims review process, the following customer contracts were not subjected to the initial claims review process. Also, due to some cancelations of contracts that fell before these claims in the queues, these claims are now high enough in the queues to subject them to the review process. As a result, I am providing you with this list so that you may prepare these customer contracts for review.

In order to perform this review in the most efficient and effective manner, to the extent possible, I have been asked to complete the work by way of phone, fax, e-mail and overnight mail. In order to do this, I am requesting that you prepare partially redacted copies of your contracts with the following customers and send them to the fax number that delivers directly to my e-mail (216-774-6850) or by way of overnight delivery to my office (Denise Dinie, Arthur Andersen LLP, Suite 1800, 200 Public Square, Cleveland, Ohio 44114).

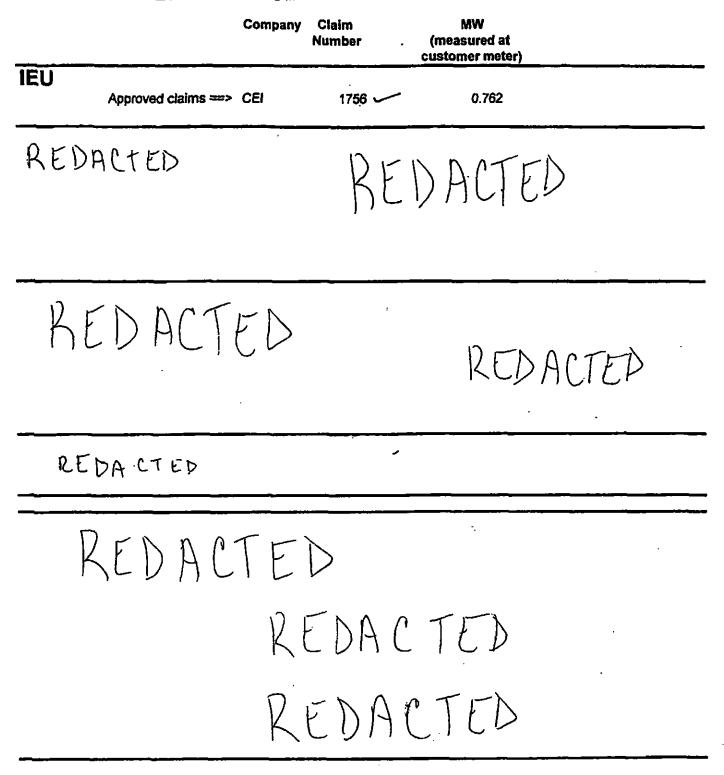
In preparing your partially redacted contracts, it is important that you leave at least the provision numbers (paragraph numbers) and provision titles (paragraph headers) in the contracts UNREDACTED. This information is pertinent to my understanding of the types of provisions that are included in these contracts. If upon review of the partially redacted information I determine that additional follow-up is required with you in order to understand certain provisions of the contracts, I will contact you. In addition, please be sure to include the signed signature page(s) as well as any attachment(s) to the contracts that identify the specifics of the contracts, such as the locations covered and/or the pricing arrangements. Lastly, I will need electronic copies of your ASCII files that were uploaded to the FirstEnergy website for the claims listed below.

After completion of this process, upon written request, I will be happy to return and/or destroy any and all contract copies that you have provided to me in order to complete this review. Should you have any questions, please give me a call at 216-348-2759. Thanks in advance for your assistance.

Claim Number	Customer Name
255/2330	
972	

Market Support Generation

Claims Approved January 15, 2001



Note: kw values have not removed impact of duplicate claims



dmb 01-15-01 MSG claims 01-15-01.xls

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Market Support Generation

Summary of claim review with D. Dinie 11-11-2001

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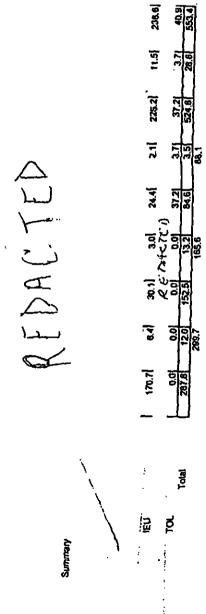
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MSG Claims Status Other Retail

All Companies



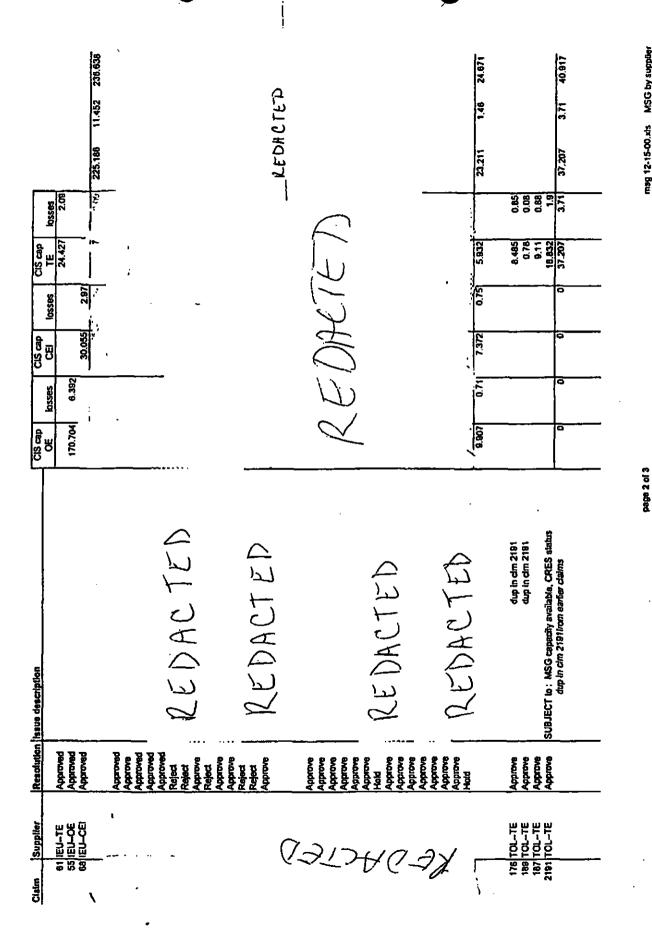
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page 1 of 3

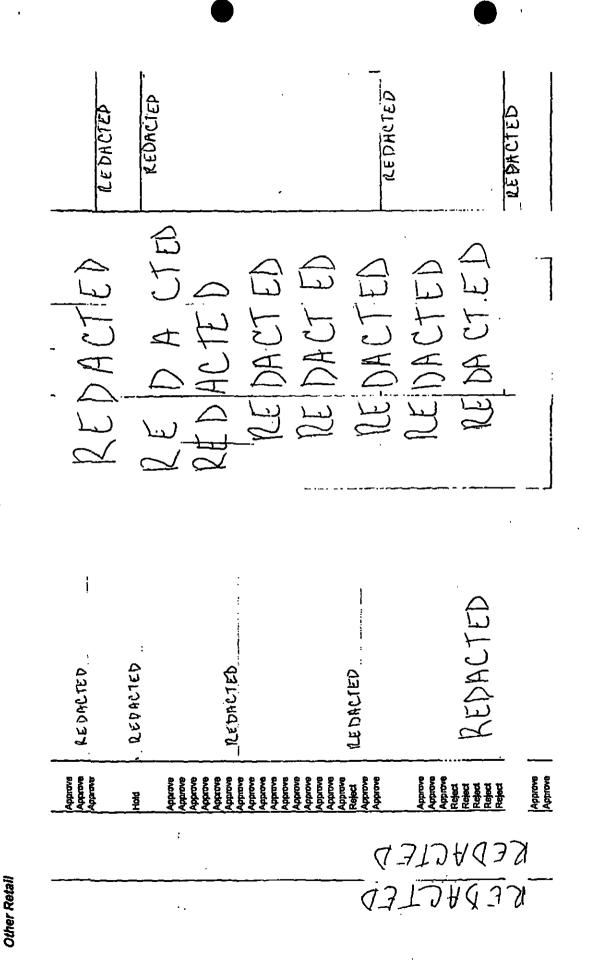
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All Companies

MSG Claims Status

Market Support Generation

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Allocated Claims as of December 21, 2000

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Market Support Generation Approved claims as of 12-21-2000

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		Company	Claim Number	Ü	MW (measured at customer meter)	
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		ΤĒ	61		24.427	
•		CEI	68		30.055	
		total			225,186	
	approval subject to FE registration	FE registrativ	on (FES 77)			subsequent claims subject to auditor review MW values subject to review
		Company	Cialm Number	Ű	MW (measured at customer meter)	
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Market Support Generation	Approved claims as of 12-21-2000	
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ipany Claim MW Number (measured at customer meter)	176 for 8.485	189 0.78	167 8.669	sutotal 17.954	2191 (partial) 18.832 (a portion of this claim is over the MW limits and will remain	
Compan	Approved claims ==> TE	TE	TE		TE	

Approval subject to FE Registration and PUCO certification

subsequent claims subject to auditor review MW values subject to review

Market Support Generation Approved claims as of 12-21-2000

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Market Support Generation Approved claims as of 12-21-2000

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	Approved claims and

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 To:
 vespolil@firstenergycorp.com, korkosza@firstenergycorp.com, greenr@firstenergycorp.com, dinicolar@firstenergycorp.com, rainese@firstenergycorp.com

 cc:
 marshr@firstenergycorp.com, Denise R. Dinie

 Date:
 12/21/2000 11:05 PM

From: dmblank@firstenergycorp.com

Subject: Allocated MSG

The attached table shows the summary of Market Support Generation claims approved or subject to approval pending PUCO certification/FE registration as of December 21, 2000.

(See attached file: MSG summary 12-21-2000.xls)

No Market Support Generation has been approved for FirstEnergy Services as a result of the length of the queues.

We continue to work toward approval of pending CEI residential claims--that pool is oversubscribed and to fill the remainder of the CEI and TE "other" categories from the first-come-first-served queue. Toledo Edison residential is largely unclaimed at this point; aggregators are working to make claims for cities in that area. Ohio Edison residential still has some MSG capacity available.

- MSG summary 12-21-2000.xis

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	L SSW	238.6	40.9	553.4	620.0
	W Sessed	11.5	371	28.6	
		225.2]	37.2	624.8	
	-	26.5	40.9	88.1	90.0 TOL)
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		3.0] A C D L	/ / / / / / / / / / / / / / / / / / /	13.2	El claims)
		30.1	0:0	152.5	(stil) auditing CEI claims)
		177.1	0.0	299.7	300.0 (stil
		6.4	0.0	12.0	
1, 2000	Icis & P.A.C.	170.7	0.01	287.8	
Allocated Claims as of December 21, 2000	Crher Ramil' Sundfens	<u>in</u>		Total allocated	Amount available
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dmb 12-21-2000 MSG summary 12-21-2000.xfs

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Market Support Generation

confidential-not for disclosure

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To: Denise R. Dinie cc: Date: 12/21/2000 11:06 PM From: dmblank@firstenergycorp.com Subject: msg approvals

------Forwarded by David M. Blank/CEI/FirstEnergy on 12/21/2000 10:37 PM ------

12/21/2000 10:57 PM David M. Blank

To: Douglas S. Burnell/FirstEnergy@FirstEnergy, Marc J. Vaccaro/OE/FirstEnergy@FirstEnergy, David M. Headings/FirstEnergy@FirstEnergy

cc: Ronald I. Green/FirstEnergy@FirstEnergy, Arthur E. Korkosz/FirstEnergy@FirstEnergy, Subject: msg approvals

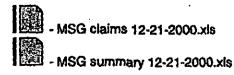
the claims identified in the attachment should be approved, as shown

(See attached file: MSG claims 12-21-2000.xls)

The following attachment shows the summary of approved claims

(See attached file: MSG summary 12-21-2000.xis)

Doug: due to the hour, I have not contacted suppliers. Please do so in the morning. Thanks, D.



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Approved claims as of 12-21-2000 Market Support Generation

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		Company	Claim Number		MW (measured at customer meter)	
Ы П П	Approved claims ==>	OE	ß	for	170.704	(8.933 remains in queue due to MW limit)
		ΤË	61		24.427	
		CEI	68		30.055	
		total			225.186	
	approval subject to FE registration	-E registratio	on (FES 7?)	_		subsequent claims subject to review MW values subject to review
		Company	Claim Number		MW (measured at customer meter)	
	RET	DAC	H.	Δ		·
		REL) PC	Ţ.	A	-
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	Approval subject to FE registration	FE registrati	6			subsequent claims subject to auditor review MW values subject to review

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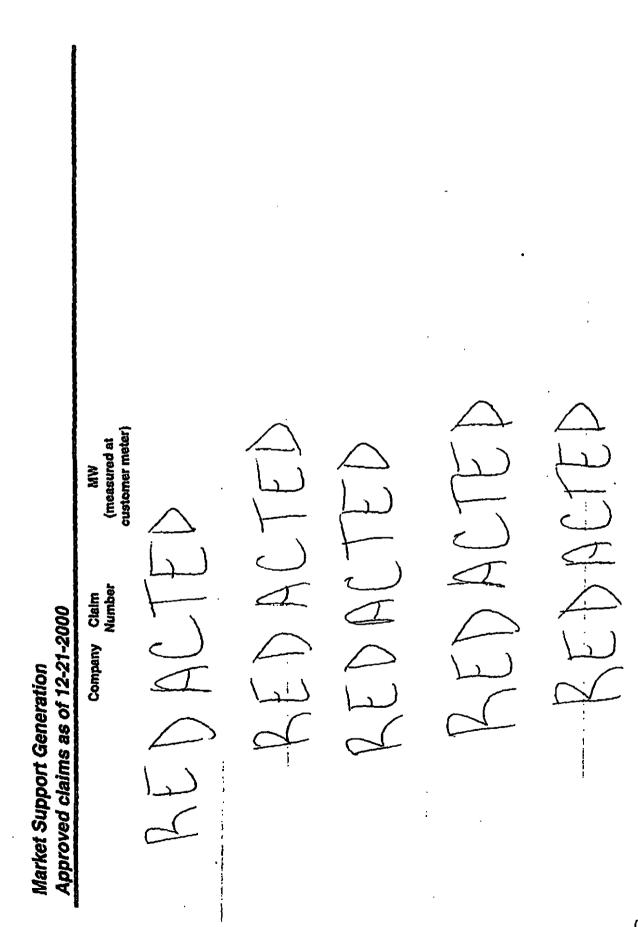
Market Support Generation Approved claims as of 12-21-2000

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subsequent claims subject to auditor review MW values subject to review customer meter) (measured at MW REDACTED EDACTED REDACTED REDACTED REDACTED Company Claim Number HED ACTED ------

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subsequent claims subject to auditor review MW values subject to review

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Subject to FES registration

Market Support Generation Approved claims as of 12-21-2000

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			subsequent claims subject to auditor review MW values subject to review
MW (measured at customer meter)	E D	MW (measured at customer meter)	Ification
Company Claim Number REDACTED	REDACT	Company Claim Number	Approval subject to FE Registration, PUCO certification and auditor verification of locations

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Market Support Generation Approved claims as of 12-21-2000

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MW (measured at customer meter)

subject to review of Error report and PIP customers subsequent claims subject to auditor review MW values subject to review

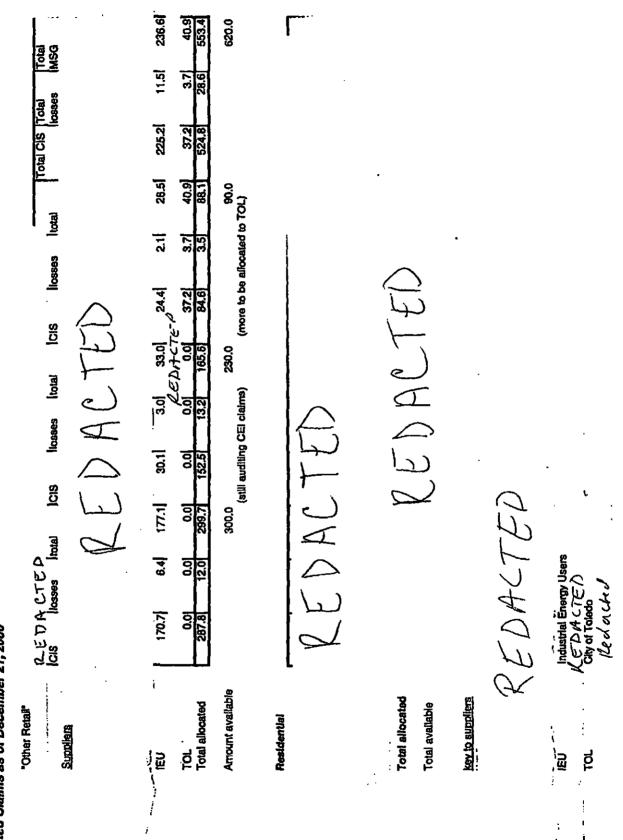
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Market Support Generation

confidential-not for disclosure

Allocated Claims as of December 21, 2000



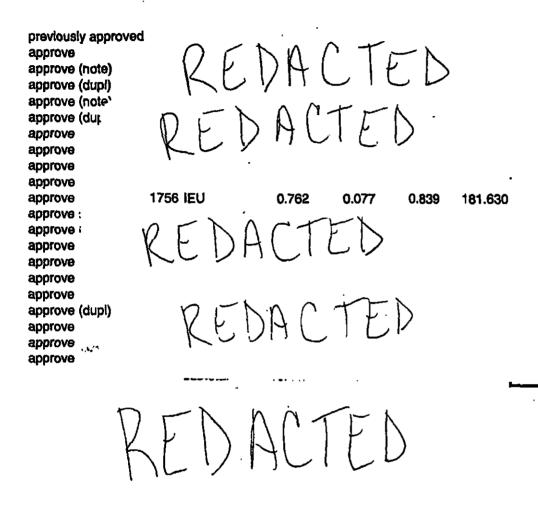
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Market Support Generation

Summary of claim review with D. Dinie 11-11-2001



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Page 1

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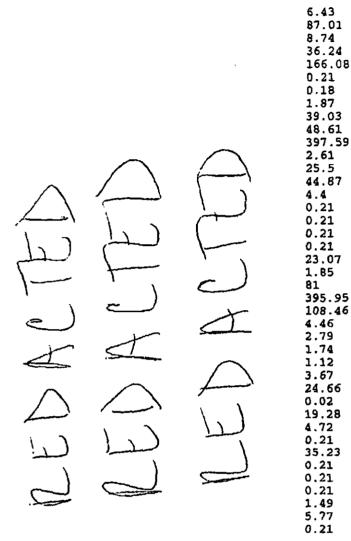
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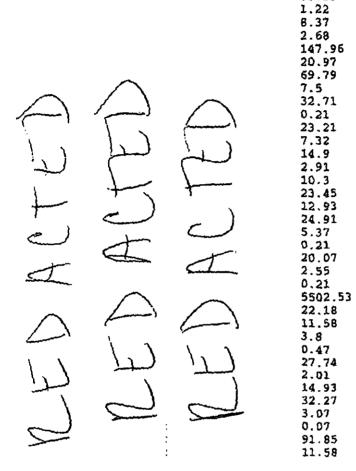
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Arthur Andersen ABA

To: dmblank@firstenergycorp.com cc: Date: 10/30/2000 03:40 PM From: Denise R. Dinie, Cleveland, 781 / 2759 Subject: MSG program

Hi Davel

Hope you had a nice weekend! I wanted to touch base with you to see what your schedule looked like for this week. I was hoping we could get together regarding the work program for the procedures you would like AA to perform on the MSG reserves. Please let me know your availability and whether you have heard anything further on the status or timing. I have several conference calls and meetings scheduled for this week but I also have several openings in my agenda.

Also, thank you for the background documents that were provided to me by your secretary. They were helpful. As others become available, such as internal Auditing's documentation and your lists of those companies that have requested reserves, along with your concerns, please forward them to me so we may be prepared at any time.

Thanksl

Denise

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To: Denise R. Dinie cc: Date: 10/30/2000 03:37 PM From: dmblank@firstenergycorp.com Subject: Re: MSG program

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Denise: I left a message earlier. I am available Tues after 10 am. We have some more information and timing ideas. Please give me a call.

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To: Denise R. Dinie cc: Date: 10/31/2000 02:01 PM From: dmblank@firstenergycorp.com Subject: Re: MSG program

Denise: see the attached file and definitions

(See attached file: MSG Audit process 10-30-00.doc)

PROPOSED HANDLING OF MSG CLAIM "ERRORS" DRAFT 10/31/00

1 DUPLICATE CLAIMS DETECTED

DEFINITION - claims from a single supplier for the same time period having identical accounts (each claim has the same number of accounts and the account numbers per FE CIS records are duplicated in the claims). The MSG/Non-MSG categorization is ignored for purposes of identifying duplicate claims.

ACTION ? If all of the duplicate claims are of one category (MSG / Non-MSG) FE will accept the first claim in the queue and cancel all subsequent claims. In the event the claims are in different categories, the supplier will be notified and given the opportunity to notify FE of which claim to cancel.

2 DUPLICATE ACCOUNT ALREADY ON CLAIM or ACCOUNT ALREADY ON APPROVED CLAIM

DEFINITION ? accounts having the same account number (per FE CIS records) that are included more than once in the same claim or in more than one claim from a single supplier for the same time period. The MSG/Non-MSG categorization is ignored in making this determination.

ACTION ? FE will accept the first occurrence of the account number in a claim. If a single supplier includes the account number in more than one claim for the same time period, the occurrence in the first claim in the queue will be accepted. FE will cancel all other duplicate accounts from claims.

3 INVALID ACCOUNT NUMBER



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DEFINITION ? FE is unable to match the account number submitted by the supplier with an account number contained in the FE CIS records. ACTION ? The supplier will have the opportunity to either correct the account number or cancel it from the claim. In correcting the account number, the supplier shall identify both the original account and its corrected account number. In no instance shall the requested capacity for the corrected account number exceed the capacity requested for the original account number.

A INACTIVE CUSTOMER STATUS

DEFINITION - the account number (per FE CIS records) included in a supplier's claim is coded as "Inactive".

ACTION ? The supplier will have the opportunity to either correct the account number or cancel it from the claim. In correcting the account number, the supplier shall identify both the original account and its corrected account number. In no instance shall the requested capacity for the corrected account number exceed the capacity requested for the original account number.

5 INELIGIBLE CUSTOMER ACCOUNT FOR CLAIM

DEFINITION ? a residential account that is included in a claim that a supplier has submitted in the Other Retail claim pool; or a non-residential account contained in a claim submitted in the Residential claim pool.

ACTION ? After checking and correcting (if necessary) the account numbers to ensure that they are the right ones for the intended customer, the supplier will have the opportunity to either the move the account into the correct claim pool (preserving their place in the queue) or cancel the account from the claim. If an account number is corrected, the supplier shall identify both the original account and its corrected account number. In no instance shall the requested capacity for the corrected account number exceed the capacity requested for the original account number.

UNDER CLAIMED LOAD FOLLOWING ACCOUNT

DEFINITION ? an account which a supplier includes in a claim for which the Load Following option has been selected having a requested capacity less than the highest historic peak as defined in the Protocol. ACTION ? FE will notify the supplier to change the option for the account

to the Capacity Factor option or to cancel the account from the claim.



- MSG Audit process 10-30-00.doc

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The Protocol states in Section 6 a. (iv):

The Company's approval process includes:

(iv) determination that the supplier has a contract (or an alternative form of verification)⁸ with the retail customer that has a duration at least as long as the duration of the claim for MSG capacity non-MSG line losses.⁹

⁸ Such alternative to be consistent with the verification required by the PUCO for CRES certification

bave & beginning of an audit vorlegroonant

⁹ The utility shall verify the contract term by reviewing that provision in the Generation Service Agreement or alternate verification form, or through appropriate auditing techniques.

The following process will be used to determine whether such a contract exists:

- 1. A supplier will have the opportunity to submit an affidavit stating the name of the customer, the account number, the fact that an enforceable binding contract exists between the supplier and the customer, and the duration of the term for which generation service shall be supplied.
- 2. Upon receipt of such affidavit, the company has the right to audit selected contracts, as follows:
 - All contracts for which MSG or non-MSG capacity has been claimed in excess of 5,000 kW will be audited
 - Between 10% and 25% of contracts for which MSG or non-MSG capacity has been claimed between 1,000 and 5,000 kW will be audited, based upon a random sample
 - Between 1% and 5% of contracts for which MSG or non-MSG capacity has been claimed in amounts less than 1,000 kW will be audited, based upon a random sample.
- 3. The facts to be audited include:



- Customer name and account number
- Magnitude of MSG or non-MSG claimed
- Duration of the term for which generation service shall be supplied
- The fact of a binding contract between the parties. A contract conditioned upon approval of MSG or non-MSG capacity, with no further conditions, shall be considered binding unless otherwise shown not to be binding. A contract conditioned upon the performance of other executory events as of the date of the claim will not be considered binding.
- 4. Should the Company identify irregularities in the claiming process, or should the Company receive information leading it to reasonably believe no binding contract exists, the Company may modify these procedures to require a review of all contracts for the information listed in item 3.

5.

To: Denise R. Dinie cc: Date: 10/26/2000 01:01 PM From: davisn@firstenergycorp.com Subject: MSG Presentation

Here are some attachments Dave thought you'd like to see. Let me know if there is anything else you need.

(See attached file: Burnell Presentation.ppt) (See attached file: MSG Demo -10-02-00.ppt) (See attached file: MSG Validation Criteria.doc)(See attached file: MSG_10_02_DMB.ppt)(See attached file: Protocol for MSG 09 25 00mod.doc)(See attached file: Protocol for MSG 10 05 00.doc)

Burnell Presentation.ppt
MSG Demo -10-02-00.ppt
MSG Validation Criteria.doc
MSG_10_02_DMB.ppt
Protocol for MSG 09 25 00mod.doc
Protocol for MSG 10 05 00.doc

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Market Support Generation Workshop

October 2, 2000

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Market Support Generation: FirstEnergy Registration	Three Phase approach due to circumstances related to deregulation in Ohio.	 Phase I Credit Summary Form and supporting credit information FirstEnergy Market Based Rate Tariff Supplier Rate Schedule (necessary for EDI testing for consolidated bill) Copy of application to PUCO or copy of license issued by PUCO 	Above documentation available by visiting www.firstenergycorp.com and linking to Supplier Services in the left hand navigation.
Market Sup	 Three Phas Ohio. 	 Phase I Cred First Sup Cop 	Above documer to Supplier Sen

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Registration
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- Phase II
- EDI Testing

Further information regarding EDI testing can be found in the Technical Support portion of the Supplier Services website or by Emailing FE_Choice@firstenergycorp.com.

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FirstEnergy

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Ž	Market Support Generation: Notifications
.	Upon verification against FirstEnergy Customer Information System, we will contact you regarding discrepancies or errors.
•	You will have within the allotted time frame to respond with corrections. (Please refer to Section 6.b)
•	Upon verification of the entire claim, the Supplier will be contacted to inform them that their claim is to be approved pending their execution of the applicable Service Agreement (Please see footnote 10)

Generation power, you will be notified and given instructions regarding the scheduling of power and customer enrollment procedures. Upon final approval of the pending claim for Market Support

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-	Password Assignment
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- FirstEnergy Supplier Services Center to obtain password information, as well as import file testing, and resolution of any problems you may Prior to October 19, Suppliers are encouraged to contact the encounter with the web application.
- FirstEnergy Supplier Services Center:
- SupplierSupport@firstenergycorp.com
- (330) 437-1323





Market Support Generation Technical Overview

Marc Vaccaro

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October 2, 2000

MSG: Suggested System Requirements

Web application will work with any HTML 3.2 compliant browser. Suggested Web browsers:

- Internet Explorer v3.02 or above.
- Netscape Navigator v3.0 or above.

Operating Systems:

Any operating systems should work with the MSG application.

Desktop Settings:

Recommended 1024 x 768 pixels for best resolution.

Recommended that site be accessed through a high-speed web connection.

Requires software to create tab-delimited text files for uploading customer data associated to Claims. FE suggests MS Excel or like product.



DRAFT

MSG: The Generation Commitment Pool

A generation commitment pool (or claim pool) is defined as the bucket from which the supplier wants to claim the MSG power.

This "claim pool" is composed of the following data elements:

- the operating company (either OE, CEI, or TE)
- the customer category (either Residential or Other)
- the claim type (either MSG or non-MSG with line losses).



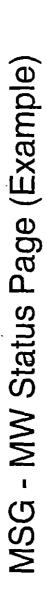
MSG: Overview of MSG Application

Four basic steps to the MSG process:

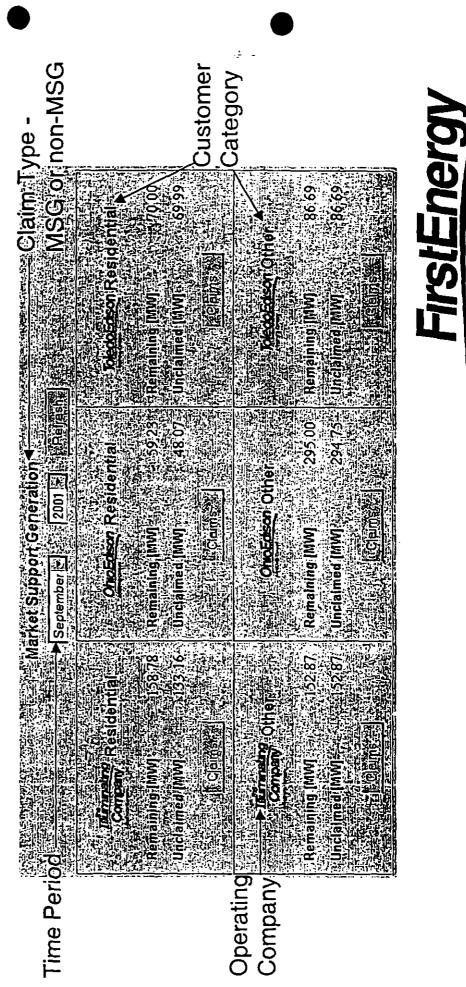
- 1). Create the Claim record through the web application.
- Upload associated Customer data to the Claim record through the web application. . ک
- When Claim is finalized, submit the Claim to FirstEnergy for approval. . ල
- status of your Claim (i.e. has it been approved, were errors detected, Review the Claim List window periodically to determine the current · · · · **4**).

DRAFT

FirstEnergy







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Σ	MSG: MW Calculations	
Ц Щ	For each "pool", the application displays the following values (in MW):	
٠	Remaining = Total Offered - Σ (Approved)	
	the total offered amount of generation minus the total amount of generation on previously approved claims.	
٠	Unclaimed = Total Offered - Σ (Approved) - Σ (Pending)	
	the Remaining generation minus the amount of generation on pending (submitted but not yet approved) claims. This is "what is left to claim" if all Pending claims become approved.	
	FirstEnergy	

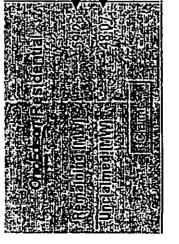
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(Example)	
alculations	
1SG: MW Ca	





In this example (test scenario only): For September 2001, FirstEnergy is reporting that it has over

59 MW of Remaining power and 48 MW of Unclaimed power to offer (for the Ohio Edison, Residential, MSG combination from the original 260 MW for this "pool").

DRAFT

MSG: Data Relationships

MSG Data Relationships:

- A claim is related to one and only one supplier
- A claim is related to one and only one generation commitment pool (if this was incorrectly entered by supplier, the claim must be cancelled and re-entered in the correct pool)
- Each claim is for a single duration (for all of the associated customers)
- A claim submitted to FE for approval must contain one or more customers (i.e. FE will not approve a claim with no customers)



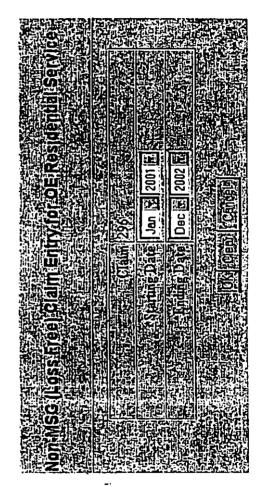
2	MSG: Claim Data	
	Claims are comprised of the following required data elements:	
•	the generation commitment pool (operating company, the customer category (Residential or Other), and the claim type (MSG or non-MSG with line losses)	•
•	the supplier identifier (an internal 3 character code that uniquely identifies the supplier)	
•	the claim period (start and end dates).	
Ċ	Image: Contract of the second seco	

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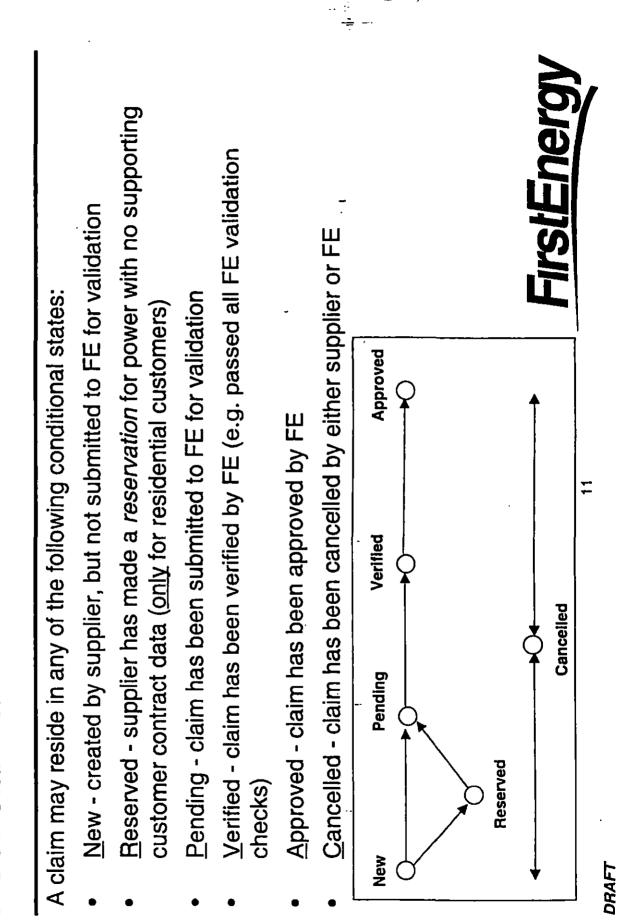
MSG: Creating a Claim

A claim must be created from the web application before submitting the associated detail customer information. Supplier needs to enter Start and End dates in twelve month increments or until the end of the Market Development period (December 2005).

The system automatically assigns a unique Claim Number upon creation and controls the Claim State throughout the entire process.







MSG: Claim States

MSG: Customer Contract Data (Upload File Format) The web application provides the functionality to upload up to 10,000 customers per claim.	These Customer upload files should be contain the following four required data columns in the following order:	(A) - FE customer account number (character field (15))	(B) - customer name (character field (30))	(C) - account type (character field (1) - either Load Following or Capacity Factor)	(D) - requested kW (numeric - max = 999,999.99 kW or 9,999.99 MW)	[for all Residential and other Retail customers with demand meters, multiple kWh	by .004194 to determine this value 004194 to determine this v
SG: Cl e web app claim.	ese Custo column	(A) - FE	(B) - cu	(C) - ac	(D) - re([for all	

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Upload File
Contract
Customer
Creating the (
MSG:

- Again, FE suggests that these files be created using Microsoft Excel or a similar spreadsheet product.
- To be imported correctly, these files must be saved as a tab-delimited text (.txt) file. Excel provides this capability from the File.Save As menu option.

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Σ	MSG: Customer Contract Upload Data (continued)	
Ι.	Customer contracts <i>must</i> be imported into the web application from a tab-delimited text file in this format. Extraneous columns will be	
	ignored (beyond the required four columns). Extraneous rows will cause the import to fail.	•
•	System initially executes basic validation rules upon creation (namely that the import file is correctly formatted, the account number format is	
	appropriate for the associated operating company, all required fields are present, no extraneous rows, etc)	•
•	Each customer is validated against FirstEnergy's Customer, Information System (CIS) data when the claim is to be verified, not	·· :: -2 -·
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	Criteria
-	Validation
	: Claim
	M N C C

- FirstEnergy Validation Criteria associated to this MSG process. Please review the handout provided for a detailed list of the
- upload process and the more-detailed validation that occurs against This Word document lists the initial validation performed during the the CIS file once the claim has been submitted for approval.



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- Can receive a PDF copy of the MSG Claims protocol.
- Can view the MSG pricing over the entire Market Development period こうしんとう かいしょう ちんやい ちんいやく あん by operating company and customer category.

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Can communicate with FirstEnergy through the Contact Us option from the web site.



MSG - Claim List Page (Example)

Displays all claims for that Supplier by the selected "pool".

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	Errors
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•	Validation
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- If errors occur when performing validation against the CIS file, an error screen will be accessible to view those erred records.
- Common errors may include invalid account numbers, customers in the vice versa), etc... Again, see the Validation Criteria handout for details. incorrect claim pool (i.e. Residential customers in the Other "pool" or

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MSG: Summary

- The roll-out date is tentatively scheduled for Thursday, October 19, 2000.
- The web site will be located at www.firstenergycorp.com/msg.
- Contact FirstEnergy by sending an e-mail to SupplierSupport@FirstEnergyCorp.com.

DRAFT

FirstEnergy



Market Support Generation Workshop

October 2, 2000



- Purpose of Meeting
- Description of Protocol
- **Administration and System Requirements**
- Technical overview
- Q/A



Market Support Generation: Guidelines

- **Based on Stipulation Documents**
- Claimant must be marketer, broker or aggregator
 - eligibility
- First-come-first-served basis
- Committed capacity sales to OE/CEI/TE customers
 - must have committed sale to make a claim

Market Support Generation: Eligibility

- Non-affiliated (with Ohio investor-owned utility)
- apply for CRES certification
- apply for FE registration
- Affiliated
- apply for CRES certification and FE registration
- make capacity available in service area <u>OR</u>
- no owned or leased capacity within one wheeling transaction
- Government Aggregator
- enact authorizing ordinance
- complete opt-out procedure
- Customer Aggregator
- must become eligible supplier

Market Support Generation Generation Commitment Pools	n F <i>Pools</i>			- -
	OE	CEI	Ш	
Market Support Generation (MSG)1,120 MW*	ASG)1,120 M	1W*		Ţ
Residential	260	170	70	
Other Retail	300	230	06	
Non-MSG Line Losses on 1,120 MW for Non-summer months**	,120 MW for I	Von-summei	r months**	
Residential (minimum amount)	156	102	42	.: ÷
Total <i>(including Residential)</i>	560	400	160	
 Attachment 1 of Stipulation determines allocation ** Page 3 of Supplemental Stipulation determines allocation 	determines allocation oulation determines allo	ocation		

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Market Support Generation: Making a Claim

Submit claim electronically

- Password required
- certification and FE registration and has supplied supplier contact Password available to eligible supplier that has applied for CRES information I
- Suppliers are encouraged to seek password before gate opens
- Contact Doug Burnell for information 330-384-4813 1
- Gate scheduled to open Thursday, October 19
- Each claim must include:
- only one of the 12 generation commitment pools I
- single duration for all customers in claim
- limit of 10,000 customers per claim



"Other Betail" Claim must contain the following:	
Customer name	
Customer account number Amount of capacity claimed on behalf of customer	
 amount not to exceed last 12 months' peak 	
 customers w/o demand meter, use kWh equation (kW = .004194 x kWh) 	.004194 x kWh)
For each customer in claim, whether "Load Following" or "Capacity	r "Capacity
Factor"	
- Duration of claim	-
This section may also be used for Residential Claims	
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	FIRSTERIEGY

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MSG Protocol: Modifications to Sept. 25 distribution	ion required for password	n modifications	"For Residential customer claims, the supplier may submit peak monthly kWh in lieu of the calculated peak demand."	"For customers without demand meters, the supplier shall submit calculated peak demand values using the formula:	kW = .004194 x kWh "	FirstEnergy
G Protocol: Modific	Customer contact information required for password	Sect. 5.e. Residential claim modifications	Section 5.d.(iii): remove:	add:		
MS	•	•	•			

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 <u>Reservation Claim</u> must contain: by e-mail to SupplierSupport@firstenergycorp.com List of customer names List of customer names via Web site rotal number of customers in claim Aggregate amount of capacity claimed Duration of claim Duration of claim Duration of claim Eustomer account number Customer account number Customer account number Sustain of each customer and the feach customer amount not to exceed last 12 months' peak Whether claim for each customer is Load Following or Capacity Factor 	MSG: "Residential" Claims: 2-part process	(section 5.e)
mes tomers in claim of capacity claimed 40 days must contain: number claimed on behalf of each custom claimed on behalf of each custom claimed on behalf of each custom seed last 12 months' peak (kW = .004194 x kWh) for all cust och customer is Load Following o	<u>Reservation Claim</u> must contain: - by e-mail to SupplierSupport@firstenergycorp.com	
tomers in claim of capacity claimed 40 days must contain: number claimed on behalf of each custom eed last 12 months' peak (kW = .004194 x kWh) for all cust of customer is Load Following o	List of customer names	
tomers in claim of capacity claimed 40 days must contain: number claimed on behalf of each custom eed last 12 months' peak (kW = .004194 x kWh) for all cust ach customer is Load Following o	- via Web site	
of capacity claimed 40 days must contain: number claimed on behalf of each custom eed last 12 months' peak (kW = .004194 x kWh) for all cust ach customer is Load Following o	Total number of customers in claim	
40 days must contain: number claimed on behalf of each custom eed last 12 months' peak (kW = .004194 x kWh) for all cust ach customer is Load Following o	 Aggregate amount of capacity claimed 	
40 days must contain: number claimed on behalf of each custom eed last 12 months' peak (kW = .004194 x kWh) for all cust ach customer is Load Following o	Duration of claim	
umber claimed on behalf of each custom eed last 12 months' peak (kW = .004194 x kWh) for all cust ach customer is Load Following o		
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FirstFnemv	 Whether claim for each customer is Load Following or Capaci 	ty Factor
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MSG: Maximum Amount of Capacity per customer

- Residential and all customers without demand meter
- use calculated peak based on peak energy usage
- equation: kW = .004194 x kWh
- Other Retail customers with demand meter
- use highest measured demand in last 12 months 1
- Customers without 12 months billing history (footnote 5)
- residential / small commercial: use rate schedule averages

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- other customers: base on facts as known
- method subject to company approval

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Load Following

(Supplemental Stip.)

- serve customer's entire load
- no scheduling or load factor requirements
- no imbalance charges up to historic peak load
- Capacity Factor
- service to entire load
- monthly minimum capacity factor (Res, Sm Comm. 60%; Others 80%)

(Stip.)

service to part of a customer's load

(Supplemental Stip.)

scheduling requirements

: -

- usage limitations--on/off peak and seasonal
- settlement requirements
- in either case:
- purchaser may resell to extent end user does not take
- payment for contracted capacity or energy, taken or not

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FirstEnergy Review:	
 Supplier certification and registration 	gistration
30 days to get certification	 30 days to get certification from PUCO / potential waiver to extend time
 Verify names/account nos. 	
 5 business days to cure defects 	efects
 Claimed capacity matches peak levels 	beak levels
FE to reduce excess amount to historic peak	Int to historic peak
 Confirmed contract betweei 	between customer and supplier for duration claimed
FE must be able to verify duration (audit methods)	luration (audit methods)
 failure for more than 1% or 	 failure for more than 1% of load/customers ==> claim rejected
 OATT / service agreement 	
 Is pool capacity still available ? 	e ?

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MSG: Claim Duration

- Claims to be in 12-month increments or till end of Mkt. Devel. Period
- "single duration"
- a duration is measured in terms of "months"
- last date in billing cycle defines "month"
- example: two customers in claim
- } these are both claims for #1 July 15, 2001 to July 14, 2002
- #2 August 1, 2001 to July 31, 2002



Protocol	
Items in	
: Other	
MSG :	

- Claimant may withdraw claim prior to approval
- company's option, in MSG being returned to pool or Discontinuation of service to customer results, at minimum capacity factor obligation
- Only one supplier's claim for part or all of customer's load will be accepted for a given duration
- No more than one claim for MSG and one for non-MSG per customer for a given duration

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FE affiliates--relinguish claims as of next effective meter read date



Market Support Generation: Comments and Issues

- Government Aggregators
- First-come-first-served basis
- Committed capacity sales to OE / CEI / TE customers 1
- Alternate process to which all claimants agree? I
- Scheduling: process to follow at later date



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Market Support Generation Validation Criteria

Claim Table Definitions:

- 1) the operating company [either OE, CEI, or TE]
- 2) the customer category code [either (R)esidential or (O)ther]
- 3) the claim type [either (M)SG or (N)on-MSG]

Claim Table Validation Criteria:

- 1) Once assigned, the claim number may not be changed. _
- Every claim must be for the same operating company, customer category, claim type code (either MSG or non-MSG), time period, and supplier.
- 3) Each claim can be in any one of the following states:
 - a) New reserved for claims that have yet to be submitted to FirstEnergy for approval.
 - b) Reserved indicates that the supply intends to retain a placeholder in the queue, but does not have the finalized supporting customer contract data to supply at the present time. The Reserved claim must be replaced within a 40-day period. If no replacement list has been supplied, the claim will automatically be erred out.
 - c) Pending designates that the supplier has finalized the claim and has submitted it to FirstEnergy for approval.
 - d) Verified indicates that the claim was verified by FirstEnergy and is Reserved for manual approval. The verification is performed automatically by the validation routine. Additional manual checks may be performed, if need be, by the FE approvers.
 - e) Approved shows that the claim was approved by FirstEnergy. The power is reserved for this supply for these customers for the specified time frame.
 - Canceled No longer an active claim. Claims may be cancelled by the supplier, the FE administrator, or automatically by the MSG system.
- 4) Whenever the company, customer category code, claim type, or status code changes for a claim, then the MW balances will automatically be recalculated by the system.
- 5) The start date must be the first of the selected month. If it is not, the system will make it so.
- 6) The end date must be the last day of the selected month. If it is not, the system will make it so.
- 7) The start date must be less than the end date and must be at least twelve months in duration.
- The start date must be greater than or equal to the beginning of the market development period.
- 9) The end date must be less than or equal to the beginning of the market development period.
- 10) Capture the peak billing load (in kW) of these customers. This will later be validated against the sum of the contracts for this claim. If the sum is greater than the reservation amount, then the claim is in error and the supplier will need to modify the claim such that the sum of the contracts no longer exceeds the reserved amount.
- 11) For Approved claims, ensure that:
 - a) The operating company cannot be modified
 - b) The customer category code cannot be modified
 - c) The claim type cannot be modified
 - d) the supplier must not be an inactive supplier. If valid, set the approval date and clear out the cancel-related columns.
- 12) For Reserved claims, ensure that:
 - a) The claim must be Residential
 - If so, the estimated number of customers and the estimated requested kW must be entered. If valid, set the submission date.
 - ii) If not, produce an error message.
- 13) For Pending claims,:

a) The operating company, customer category code, and claim type cannot be modified 14) For Verified claims,

a) The operating company, customer category code, and claim type cannot be modified

10/26/00

Market Support Generation Validation Criteria

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Customer Contract Table Definitions:

- 1) account number no format must be 15 characters in length
 - a) OE prefixed by a '2'
 - b) CEI prefixed by a '01' (after October 2000 prefixed by '6')
 - c) TE prefixed by a '02' (after October 2000 prefixed by '3')
- 2) Claim type either load following (L) or capacity factor (C) only applicable to non-MSG.

Customer Contract Table Validation Criteria:

- All contracts must be in 12 month increments unless they go to the end of the market development period.
- 2) All contracts under a single claim must be for the same period of time.
- 3) Customer contracts can span across calendar years.
- Currently the market development period is established as January 1, 2001 to Decemeber 31, 2005.
- 5) The start date must be the first of the selected month.
- 6) The end date must be the last day of the selected month.
- 7) The start date must be less than the end date and must be at least one month in duration.
- 8) The start date must be greater than or equal to the beginning of the market development period.
- 9) The end date must be less than or equal to the beginning of the market development period.
- 10) Both the start and end dates are set by a trigger to ensure that they match the valid contract periods.
- 11) Upon entry, the application performs some quick validation checks, namely,
 - a) The account number prefix must be appropriate for the operating company (i.e. for OE, first digit of the account number must start with a '2').
 - b) The account number length must be appropriate for the operating company (i.e. for OE, the total length must be exactly 15 digits).
- 12) If the account number has been changed from the old CEI/TE format to the new format, then create an audit trail record of this transformation.

Customer Contract Table Processing:

The application will automatically overlay the amount claimed value in three different situations:

- if the system detects an "overclaimed" condition (i.e. when the amount claimed is greater than the 12 months' peak)
- 2) if the claim is for Load Following and the amount claimed is less than the 12 months' peak
- if the customer has no billing history and the amount claimed is greater than the class averages (based upon the customer's rate code).

Customer Contract Table Validation Against CIS Table:

After submitting the claim to FE, the application will perform the following validation checks against the CIS Master table for each customer contract:

- ._1) Ensure that the Claim exists on the MSG database.
 - 2) Ensure that the Claim is in the Submitted (Pending) status.
 - 3) Ensure that the Account Number exists on the CIS table.
 - 4) Validate that the Rate is associated to the Customer Category (Residential or Other) selected on the Claim.
 - 5) Verify that the Supplier is an active Certified CRES registered with FE. If not, produce a warning message.
 - 6) For Reserved Claims, ensure that the reserved amount is not exceeded by the sum of the claimed amounts for all customers.
 - 7) Processing: Convert all kWH amounts to kW for Comparison purposes.
 - 8) If overclaimed condition, reduce the claimed amount to the CIS peak amount.
 - If Load Following and underclaimed condition, reset the claimed amount to the CIS peak amount.

Market Support Generation Validation Criteria

- <u>Customer Contract Table Approval:</u>
 1) Ensure that no residual Validation errors exist for claim.
 2) The supplier must be an Active supplier registered with FE. If not, claim is in error.

Market Support Generation

Modifications to the <u>PROTOCOL FOR FIRST-COME-FIRST-SERVED</u> <u>CLAIMS_FOR MARKET SUPPORT AND NON-MARKET SUPPORT</u> <u>GENERATION</u> since the September 25, 2000 distribution

Modification 1: Section 5.d.(iii)

Remove second sentence of section.

Substitute the following:

"For customers without demand meters, the supplier shall submit calculated peak demand values using the formula: kW = .004194 x kWh "

Modification 2: Sections 5.a., 5.d. (vi.), and 5.e.

Add at the end of the section 5.a.:

"...and has supplied to FirstEnergy the supplier name, address, telephone and fax numbers, contact person name and e-mail address, or predetermined supplier identifier code provided by the company. "

Remove section 5.d.(vi.)

In section 5.e., remove the reference to (vi.) and reposition the word "and" before (v.).

Modification 3: Section 5.e.

Add language referring to the Residential claims as a two-part process, including the Reservation Claim and the Follow-up Claim.

Remove the reference to (iv.) in the second line of the first sentence, and add the requirement to provide the section (iv.) information to the Follow-up Claim.

Modification 4: Section 6.b.(viii)

The reference to 6.b.(viii) is changed to 6.a.(viii).

Modification 5: Footnote 11

The reference to 15 days is changed to 12 days.

September 28, 2000

PROTOCOL FOR FIRST-COME-FIRST-SERVED CLAIMS FOR MARKET SUPPORT AND NON-MARKET SUPPORT GENERATION

<u>...</u>

PART A - CLAIM

Section 1 Purpose of Document

- 1.a. The Stipulation documents in Case 99-1212-EL-ETP et al. (FirstEnergy restructuring case) establish Generation Commitments on behalf of the company.
- 1.b. Section V.1 of the April 13, 2000 <u>Stipulation and Recommendation</u> calls for Ohio Edison, Cleveland Electric and Toledo Edison to provide 1,120 MW of system level generation capacity to non-affiliated and eligible affiliated marketers and brokers and aggregators (i.e., "suppliers") for the duration of the market development period.
- 1.c. The <u>Supplemental Settlement Materials</u> agreement further describes the availability and applicability of such market support generation (section 2) and specifies that, during the months of September through May, 1,120 MW of the supply of generation other than market support generation will be "measured at the distribution meter" (section 5). This will be defined as non-market support generation. Under this section 5, FirstEnergy supplies the line losses, within its control area, for the 1,120 MW increment of non-market support generation (non-MSG).

Section 2 Definitions

- 2.a. FE or the Company shall refer to FirstEnergy and its operating companies
- 2.b. MSG shall mean Market Support Generation as described in Section 1.b. of this document
- "2.c. Non-MSG means non-Market Support Generation as described in Section 1.c. of this document¹
- 2.d. CRES refers to Certified Retail Electricity Supplier
- 2.e. Eligible Supplier means a supplier that has met the eligibility requirements defined in Section 4 of this document

¹ Under Section 5 of <u>Supplemental Settlement Materials</u>, FE absorbs the service area line losses associated with 1,120 MW of non-Market Support Generation identified in that section. This non-MSG is not a second block of 1,120 MW of capacity. Usage of the term "non-MSG" in this protocol does not modify FE's obligations defined by the Supplemental Settlement Materials.



- 2.f. Generation Service Agreement the commitment of a customer to purchase generation from or through an Eligible Supplier
- 2.g. EDI means Electronic Data Interchange which format a Supplier will utilize to submit an electronic enrollment of a customer for retail electric service
- 2.h. Commission or PUCO means the Public Utilities Commission of Ohio

Section 3 Allocation of Generation Commitments between companies and retail customer classes

Each of the two Generation Commitments is allocated among the companies and retail customer classes, as follows:

3.a. MSG (Market Support Generation)

	Category 1 Category 2	Ohio Edison	Residential ² Other Retail	260 MW 300 MW
	Category 3 Category 4	The Illuminating Company	Residential Other Retail	170 MW 230 MW
	<u>Category 5</u> Category 6	Toledo Edison	Residential Other Retail	70MW 90 MW
		Total MSG commitment		1,120 MW
3.b.	Non-MSG	(Service area line losses)		
	Category 7 Category 8	Ohio Edison	Residential at lea Total (incl. Res.)	st 156 MW 560 MW
 •	Category 9 Category 10	The Illuminating Company	Residential at lea Total (incl. Res.)	st 102 MW 400 MW

² "Residential " customers include the following: for Ohio Edison, those customers served on Rates 10, 11, 17 and 19; for The Illuminating Company, those customers served on the Residential, Residential Water Heating, Residential Water and Space Heating, and Residential Space Heating; for Toledo Edison, those customers served on Rates R-01, R-01a, R-02, R-06 and R-06a. "Other Retail " customers include customers served on all other shoppable rate schedules.

Category 11	Toledo	Edison	Residential	at least	42 MW
Category 12	"	CL CL	Total (incl. F	les.)	160 MW

Total Non-MSG commitment

1,120 MW

Section 4 Eligibility to submit a claim

Only claims by Eligible Suppliers will be considered for approval.

4.a <u>Non-affiliated</u>

Any marketer, broker or aggregator, non-affiliated with any Ohio investorowned utility, that has submitted an application to the Public Utilities Commission of Ohio to be certified as a CRES and an application to FirstEnergy for registration is eligible to submit a claim.

4.b <u>Affiliated</u>

In addition to the above requirements, a utility affiliate will qualify to submit a claim if the affiliate or utility (1) makes capacity available within the utilities' service areas offering choice in a similar manner and magnitude as the claimed generation or (2) has no owned or leased generating capacity within one wheeling transaction from FE's service areas.

4.c. <u>Government Aggregators</u>

Any supplier that participates as a Government Aggregator will qualify to submit a claim by showing evidence of an enacted ordinance and verification that the residents' opt out procedure has been performed so that the amount of load the Aggregator can supply may be determined.

4.d. <u>Customer Aggregators</u>

A customer seeking to acquire MSG capacity or reserve loss absorption on non-MSG capacity on behalf of its own facilities must become an Eligible Supplier in order to be considered for approval.

Section 5 First-come-first-served process: initial queues

The Stipulation Documents call for the capacity commitments identified in Section 3 as Categories 1 through 12 to be made available to Eligible Suppliers on a first-come-first-served basis. This section outlines the criteria for establishing the queue.

5.a. A claim for available capacity must be submitted electronically by an Eligible Supplier via the process identified in this protocol. The forms and protocol are available on FirstEnergy's public web site <u>(identify web site</u>) <u>address</u>). Submission of a claim will require a password, which will be made available to the Eligible Supplier that has submitted an application to the Public Utilities Commission of Ohio to be certified as a CRES and an application to FirstEnergy for registration, and has supplied to FirstEnergy the supplier name, address, telephone and fax numbers, contact person name and e-mail address, or predetermined supplier identifier code provided by the company.

- 5.b. A claim is to be made for one of the Categories 1 through 12, identified in Section 3 of this document.
- 5.c. A claim can include the load for as many customers as the Eligible Supplier serves³. However, each claim must contain only a single duration for all the customers in the claim. If there are multiple durations for the customers for which the supplier is claiming generation, a separate claim must be made for each duration.

The Generation Commitments are available only in increments of twelve consecutive months, or until the end of the market development period, whichever terminates earlier. A monthly period is defined to be the period covered by the company's regularly scheduled cycle bill. The last day of the cycle billing period shall determine in which month the claim falls. The initial period starts with the customer's first bill cycle after January 1, 2001. Requests for capacity for nonconsecutive twelve monthly periods must be made as separate claims.

- 5.d. Each claim for "Other Retail" MSG or non-MSG must contain the following information (each claim is for one Category only)⁴:
 - (i) name of each retail customer for whom the supplier has a Generation Service Agreement
 - (ii) the account number for each retail customer identified in (i.)
 - (iii) the amount of capacity being claimed on behalf of each retail customer (this amount cannot exceed the amount of the customer's

³ Each claim shall be a separate file. Due to data processing limitations, no claim shall include more than 10,000 customers. If the supplier is requesting generation for more than 10,000 customers, then multiple claims can be made, each of which shall not exceed the maximum number of 10,000.

⁴ A claimant for a Residential category may, at its option, use the requirements of this section rather than the requirements of Section 5.e.



peak load)⁵. For customers without demand meters, the supplier shall submit calculated peak demand values using the formula:

kW = .004194 x kWh.

- (iv) for Market Support Generation, whether the capacity claimed for each retail customer will be classified as "Load Following" or "Capacity Factor" ⁶
- (v) the time period (duration) for which the claim is made, for which period the supplier must have a Generation Service Agreement for all customers included in the claim
- 5.e. Claims for "Residential" MSG or non-MSG shall be submitted in a two-part process containing a "Reservation Claim" and a "Follow-up Claim" unless the supplier uses the provisions of section 5.d. to make the claim. The Reservation Claim must contain the same information as identified in section 5.d (i) and (v) above. In addition, the claimant must specify in the Reservation Claim the aggregate amount of MSG capacity or non-MSG line losses, and the total number of customers for which the claim is being The claimant must subsequently provide, within 40 days of this made. Reservation Claim, a Follow-up Claim providing the information specified in section 5.d (ii), (iii) and (iv) for each customer included in the claim. The company's approval process will not begin prior to the time when the information in section 5.d (ii), (iii) and (iv) is provided. Failure to supply the data in Section 5.d (ii), (iii) and (iv) within 40 days will result in removing the claim from the queue.

⁵ The historic peak load is defined as the highest measured peak incurred in the most recent available 12 billing months for customers with demand meters, and as the calculated peak load for customers without demand meters, with the calculated peak load based on the customer's energy consumption in the most recent available 12 billing months. For those residential and small commercial customers with new load, or not having 12 months of usage ended, a ---calculated method shall be used to determine the peak load. For all other customers, the peak load shall be quantified and approved by the company.

Only one supplier 's claim for part or all of the customer's load will be accepted, and the supplier may not make more than one claim for MSG and one claim for non-MSG per customer. Per the Supplemental Settlement Materials, the entire customer's load must be served by the Market Support Generation if Load Following option is elected.

⁶ The "Load Following" and "Capacity Factor" options are defined in section 2 of the <u>Supplemental Settlement Materials</u> referred to above. For suppliers selecting the capacity factor option, scheduling details will be identified in subsequent supplier/utility communications. For purposes of claiming market support generation capacity, the peak load in the twelve months ended June 2000 as identified in footnote 3, shall be used.



- 5.f. The first-come-first-served rule will be followed based on the time of submittal of the claim on the company's web site.
- 5.g. Pending claims in the queue

Once an Eligible Supplier's claim is submitted on the web site, the total amount of claimed capacity in the submission will be categorized as "pending", meaning that

- (i) the supplier has reserved a place in the first-come-firstserved queue, subject to the approval process, and
- (ii) the utility will start the application review to determine that the requirements for approval are met.
- (iii) The pending claim for the customer's load will be noted on the company's public web site as a "pending market support or non-market support generation claim". The identity of the customers and Eligible Suppliers will not be posted on the public web site.

Section 6 Approval Process

- 6.a. The Company will begin the approval process following the receipt of the totality of the information specified in Section 5.d. or 5.e., whichever Section applies to the submitted claim. It is the Company's objective to complete the approval process as soon as possible after receipt of the required information in Section 5.d. or 5.e. The Company's approval process includes:
 - (i) verification that the supplier (including customers aggregating their own facilities' loads) has been approved as a Certified Retail Electricity Supplier (CRES), by the Public Utilities Commission and has been registered with the utility.⁷

⁷ If an intended supplier has not achieved CRES certification when it has made a claim for market support generation, the supplier's place in the first-come-first-served queue shall be forfeited (a) thirty calendar days following submittal of the claim or (b) thirty calendar days following the date when the PUCO first accepts CRES applications, whichever occurs later. Forfeiture Waivers-may be granted by the company on a case-by-case basis for good cause shown (reasons beyond the control of the claimant) and shall be granted for each day that the PUCO extends its certification review period. Delivery of MSG capacity and non-MSG line losses to an Eligible Supplier shall not commence prior to its certification by the Commission.



- (ii) determination that the retail customer accounts and customers' names match, and that the identified customers are in fact customers of the utility.
- (iii) for Market Support Generation, determination that (i) for Load Following Option accounts the claimed market support generation equals each customer's historic peak level, and that (ii) for Capacity Factor Option accounts, the claimed market support generation is equal to or less than the historic peak level for each customer. If the claim exceeds the customer's historic peak load level, the company shall reduce the claim to that historic peak load level and notify the supplier.
- (iv) determination that the supplier has a contract (or an alternative form of verification)⁸ with the retail customer that has a duration at least as long as the duration of the claim for MSG capacity non-MSG line losses.⁹
- (v) agreement by the supplier to a contract to abide by the terms of the applicable Open Access Transmission Tariff and the applicable service agreement.¹⁰
- (vi) determination that there is remaining capacity to meet the claim for the Company and retail customer class as identified in the application.¹¹
- (vii) determination that the supplier, if a utility or affiliate, qualifies per the eligibility requirement stated previously in Section 4.2 of this document.
- 6.b. Should the Company determine that an Eligible Supplier's application not meet the requirements listed in Section 6.a. above, the following provisions apply:

⁸ Such alternative to be consistent with the verification required by the PUCO for CRES certification

 ⁹ The utility shall verify the contract term by reviewing that provision in the Generation Service Agreement or alternate verification form, or through appropriate auditing techniques
 ¹⁰ This tariff and its subsequent service agreement mandate all requirements for scheduling, delivery, and billing.
 ¹¹ If the Company affiliates are required to reliver to the service.

¹¹ If the Company affiliates are required to relinquish any generation per the terms of the Supplemental Stipulation, the affiliates shall relinquish such capacity on the next customer meter reading date following notification of the need to relinquish, as long as such date is at least 12 days following the notice. If less than 12 days remain until the next meter reading date following notification, the following month's meter read date shall be the date of relinquishment.



- (i) If the Supplier fails to be certified as a Certified Retail Electricity Supplier (CRES) within the stated time limits, the claim shall be denied; should the Supplier subsequently become an approved CRES, a new claim for market support or non-market support generation must be made
- (ii) If the insufficiency is the result of the Supplier's failure to register with the company, which includes EDI testing, the supplier shall have 30 days to become registered upon notification by the Company or the Supplier shall forfeit its place in the queue.
- (iii) If the insufficiency is a result of the retail customer accounts and customers' names not matching or a determination that the listed customers are not customers of the utility, the Supplier shall have five business days¹², after receipt of notification by the utility of such fact, to remedy such mismatch by submitting a replacement retail customer list in the specified electronic form. Such replacement list shall include corrections only to the original application.
- (iv) If the replacement list required by Section 6.b.iii is not received in the time period, or if it is deficient, the Supplier shall forfeit its place in the first-come-first-served queue for those customers for whom information is deficient.
- (v) If the replacement list required by Section 6.a.(iii) results in a lesser or equal amount of market support capacity being claimed than was identified in the initial claim, such replacement value shall be deemed to be the Supplier's claim for capacity.
- (vi) If the replacement list required by Section 6.b.iii results in a greater amount of market support capacity being claimed, the excess of the new amount of capacity over the initial claim shall be treated as a new claim at the end of the thenexisting queue.
- (vii) If FE determines that at the time of application, the Eligible Supplier does not have a contract with any retail customer with the required contract duration, the supplier will forfeit its place in the queue for that part of the claim associated with customer who is not under contract. If it is determined for a claim for Residential MSG or non-MSG that the Eligible

¹² A business day is defined as a day when the general office of FirstEnergy is open for business.

claim for 1% or more customers, the claim shall be rejected in its entirety. If it is determined for a claim for Other Retail MSG or non-MSG that the supplier does not have a contract for the duration of the claim for 1% of the claimed load, the claim shall be rejected in its entirety.

- (viii) If the Eligible Supplier fails to agree to the requirements of Section 6.b.(v), the application for capacity will be denied in its entirety.
- (ix) If the utility or affiliate described in Section 4.b. above, does not make capacity available within its service area in a similar manner and magnitude as the claim or has owned or leased generating capacity within one wheeling transaction from FE's service areas, which would make the utility or affiliate ineligible for the MSG generation, the Eligible Supplier shall forfeit its place in the queue.
- (x) If the claim for MSG or non-MSG exceeds the remaining generation in the specified category, the Eligible Supplier will be notified as such and given the option to modify its claim to equal the remaining generation. Such notification may be required for a part of the claim duration submitted by the Eligible Supplier; eg. month 11 of a 24 month claim may exceed the available generation in the specified category.
- 6.c. An Eligible Supplier may withdraw its claim for market support or nonmarket support generation on behalf of an individual retail customer in its entirety at any time prior to approval of the application.
- 6.d. If an Eligible Supplier were to discontinue serving a retail customer for which it had an approved market support or non-market support generation capacity claim and had proceeded with its use, at the Company's option, either the supplier's right to that capacity is forfeited and the claimed generation would be returned to the pool for that category, or the supplier shall be subject to a minimum monthly capacity factor identified in the Stipulation for the term of the approved claim.
- 6.e. Once the utility has approved an application for the claimed generation, the amount and duration of the claim shall be noted on the utility's public web site as an approved claim for market support or non-market support generation. The identity of the customers and suppliers will not be posted on the public web site.

Section 7 Electronic Data Interchange

In the event that the enrollment process for a particular customer with the company is not completed by the time the supplier schedules the claimed generation, the supplier shall forfeit the approved claim for that customer and the claimed generation would be returned to the pool for that category.

Section 8 FirstEnergy contact

For questions relating to market support generation, the FirstEnergy contact is:

Douglas S. Burnell Administrator, Competitive Energy Supplier Contracts FirstEnergy Corp. 76 South Main Street, Akron, Ohio 44308 phone: 330-384-4813 fax: 330-255-1047 e-mail: <u>SupplierSupport@firstenergycorp.com</u>

October 5, 2000

 To:
 Burnelld@firstenergycorp.com

 cc:
 headingsd@firstenergycorp.com, dmblank@firstenergycorp.com, korkosza@firstenergycorp.com, Denise R. Dinie

 Date:
 01/12/2001 08:03 AM

 From:
 vaccarom@firstenergycorp.com

 Subject:
 New MSG URL...

Doug,

Based upon our current ISD rules governing corporate URL names, we are planning to rename the current MSG Supplier site from http://www.firstenergycorp.com/msg to http://supplierservices.firstenergycorp.com/msg next Tuesday, January 16, 2001 morning at around 7:00 a.m.

We are suggesting that you update every link in the FE Supplier Support site to represent this new URL address. Additionally, we recommend that you use every means (List Server, direct e-mails, ...) possible to Inform all users (Suppliers, Communications and Legal depts, Regulators, internal FE employees using the MSG application...) that this site has been altered. Additionally, they should be informed that they should update any and all bookmarks to this site.

If the current URL is requested after Tuesday, our plan is to display (for approximately 5 seconds) a page informing them that the MSG URL has been changed

from http://www.firstenergycorp.com/msg

to http://supplierservices.firstenergycorp.com/msg

and that their bookmarks and favorites should be modified accordingly.

Note: The other MSG URLs [for Security and Approval processing] will not modified as these are accessed through our Watt intranet. The link on our internal Watt home page pointing to the MSG Supplier Tool will be modified by Tom Cellucci and will not require your attention.

If you have any questions or concerns, please contact me immediately at x3748 or via e-mail.

Thanks, Marc

©2001 Anthur Andersen. All Rights Reserved. For Internal Use only. Denise R. Dinie

Arthur Andersen ABA

To: Rilck G. Noel@ANDERSEN WO

cc: Date: 11/07/2000 03:21 PM From: Denise R. Dinie, Cleveland, 781 / 2759 Subject: MSG Supplier Claims Review

Rilck -

As per my voicemail response to you this afternoon. Please provide comments either by Lotus Notes, Octel or via phone. If I do not hear from you by Wed. late afternoon, I will page you to discuss. We still do not have an idea of how many contracts this may entail. FE is working on the scopes (that is why they are in bold typing in the attached).

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Thanks! Denise



AUP workprogram for MSG work.c

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AGREED-UPON PROCEDURES WORK PROGRAM

CLIENT:	FirstEnergy Corp.		
WORK:	MSG Supplier Claims Review	DATE:	November XX, 2000

DESCRIPTION OF WORK TO BE COMPLETED	
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WORK COMPLETED

The work you have engaged us to perform in accordance with our job arrangement letter with you, dated November XX, 2000, is outlined below. We understand that FirstEnergy has reviewed the MSG Supplier Claims (as defined below) for duplicate, ineligible, invalid and/or inactive Customer Accounts (or Contracts, as defined below) within and amongst each Supplier Claim. FirstEnergy's definitions of duplicate, ineligible, invalid and inactive Customer Contracts are attached hereto for reference purposes. In performing its review, FirstEnergy segregated each Supplier Claim into two lists – the believed irregular Customer Contracts and the believed valid Customer Contracts. The believed irregularities consist of the duplicate, ineligible, invalid and/or inactive Customer Contracts identified by FirstEnergy. These lists will be presented directly to the suppliers for resolution. Arthur Andersen will review the believed valid Customer Contracts based on the following work program.

Supplier Claim – A supplier's request for available generation capacity submitted in accordance with the protocol outlined by FirstEnergy for the suppliers. A claim may contain up to 10,000 customer accounts/contracts (as defined below), all of which must be "claiming" capacity for the same duration.

Customer Account (or Contract) – An individual customer account (or contract) that is included in a Supplier Claim.

- 1. For each Supplier Claim, obtain from FirstEnergy the listings of the believed irregular Customer Contracts and the believed valid Customer Contracts.
- 2. For each Customer Contract on the listings of the believed valid Customer Contracts, obtain from the supplier access to the related written, signed contract between the supplier and the customer. For the contracts tested in steps 3. and 4. below, ensure the contracts are signed by both parties.
- 3. In connection with step 4. below, review the terms of the Customer Contracts and identify all provisions within the Customer Contracts that may bear upon the determination that the supplier has a contract (or alternative form of verification consistent with the verification required by the PUCO for CRES certification) with the retail customer. In performing this review, be alert for provisions within the Customer Contracts that may indicate that the Customer Contracts are not legal, binding commitments. For instance, if executory provisions, or a "letter of intent" or "option " to negotiate or enter into a contract, are provided for in the Customer Contracts. Document the location(s) of such provision(s) within the Customer Contracts and document the concern(s) with such provision(s).

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AGREED-UPON PROCEDURES WORK PROGRAM

DESCRIPTION OF WORK TO BE COMPLETED

CLIENT: FirstEnergy Corp.

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WORK: MSG Supplier Claims Review DATE: November XX, 2000

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WORK COMPLETED				
	W/P			
	PET	87		

	Based on our discussions with you, it is our understanding that in performing the above, Customer Contracts that are conditioned solely upon the approval for receipt of MSG or non-MSG capacity shall be considered legal binding contracts unless the Customer Contracts contain other provisions that may call into question the legal commitment.	
4.	In descending order based on capacity claimed, review the listing (by claim) of believed valid Customer Contracts and compare for consistency the following information on the listing to the related written contracts between the supplier and the customers.	
	A. Customer account number (insert column name and number of the column from the listings prepared by FirstEnergy)	
	B. Customer name (insert column name and number of the column from the listings prepared by FirstEnergy)	
	C. Service address (insert column name and number of the column from the listings prepared by FirstEnergy)	
	D. Quantity of generation claimed (insert column name and number of the column from the listings prepared by FirstEnergy)	
	E. Type of customer/generation claimed (residential vs. non-residential and MSG vs. non-MSG) (insert column name and number of the column from the listings prepared by FirstEnergy)	
	F. Duration (period) (insert column name and number of the column from the listings prepared by FirstEnergy)	
•	Continue to compare for consistency the information regarding the Customer Contracts on the listing of believed valid Customer Contracts to the related written contracts between the supplier and the customer, in descending order, until either:	
	 Customer Contracts within the following scopes have been reviewed All Customer Contracts with capacity claims equal to or greater than 1,000 kW, <u>33</u>% of Customer Contracts (systematically selected) with capacity claims equal to or greater than <u>200 but less than 1,000</u> kW, and <u>10</u>% of Customer Contracts (systematically selected) with capacity claims less than <u>200</u> kW; OR 	

AGREED-UPON PROCEDURES WORK PROGRAM

CLIENT: FirstEnergy Corp.

WORK: MSG Supplier Claims Review

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DATE:

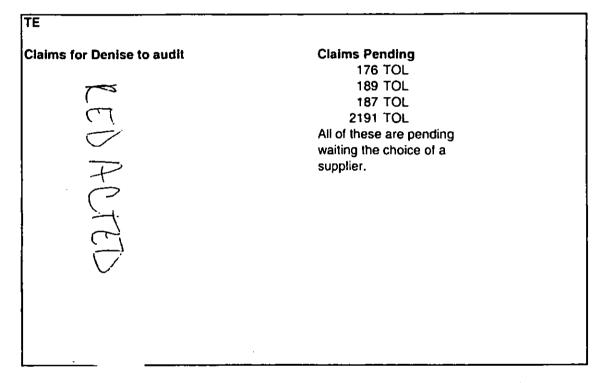
November XX, 2000

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	DESCRIPTION OF WORK TO BE COMPLETED	WORK COMP	LETED		
		REF.	BY		
	 For claims in the "other retail" category (i.e., non-residential), upon consideration of the review results for the Customer Contracts review in steps 3. and 4., it can be determined that the supplier does not hav written contracts for at least <u>5</u>% of the total quantity of generation capacity claimed in the Supplier Claim containing those Customer Contracts. 				
5.	Prepare a summary by claim of the results of our work.				
6.	5. Draft a representation letter regarding the procedures that have been agreed upon and obtain a signed copy from FirstEnergy.				

CLAIMS FOR PROCESSING - 01/29/01

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* We should wait to approve the last bit of the last claim in the queue until Brewer's revised loss factors are reflected in the claims data base.

C:\WINDOWS\TEMP\[-0060096.xls]Sheet1



To: murraykm@MWNCMH.COM

cc: Burnelld@firstenergycorp.com, dmblank@firstenergycorp.com, Denise R. Dinie@ANDERSEN WO, headingsd@firstenergycorp.com

Date: 01/12/2001 10:39 AM

From: vaccarom@firstenergycorp.com

Subject: Approval of Claim #55 and Creation of Claim #2652...

Kevin,

Per our phone conversation and your instructions, I have successfully performed the following tasks:

If you have any questions or concerns, please contact me at (330) 384-3748.

Thank You For Your Cooperation,

Marc

©2001 Anderson. All rights reserved. Denise R. Dinie



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To:	dmblank@firstenergycorp.com
CC:	headingsd@firstenergycorp.com, Burnelld@firstenergycorp.com, Denise R. Dinie@ANDERSEN
	WO, korkosza@firstenergycorp.com
Date:	01/19/2001 09:27 AM
From:	vaccarom@firstenergycorp.com
Subject:	Dropped IEU Customers from Approved Claims

Ladies & Gentlemen,

Per Kevin Murray's instructions, I have successfully removed the suggested customers from the previously approved IEU claims (refer to attached spreadsheets for details) as of 9:10 a.m. today. As a result of these reductions, the revised Remaining kW is currently being displayed on the web-site. Please note that we now have 4.29 mw remaining in Ohio Edison's claim pool.

This has had the following effect on the claim pools: For OE/Other/MSG, these actions freed up 3,858.9 kW (+ 523.33 in losses) as a result of claim #55 dropping eight AEDACCDACCDACCONtsreducing their allocation from 170,673.46 to 166,814.56 kw. For CEI/Other/MSG, dropping the AEDACCDACCONt = 1000 km. For CEI/Other/MSG, dropping the AEDACCDACCONt = 1000 km. For CEI/Other/MSG, canceling the three AEDACCDACCONt = 1000 km for claim #61 has added 15,200.5 (+ 1,187.36 in losses) to Toledo's remaining pool.

I will provide a new FIFO Submission report today so that you can see the result of these cancellations.

Thanks, Marc

----- Forwarded by Marc J. Vaccaro/OE/FirstEnergy on 01/19/2001 08:55 AM ------

Kevin Murray <murraykm@MWNCMH.COM> on 01/18/2001 03:34:52 PM

To: "Mark Vaccaro (E-mail)" <vaccarom@firstenergycorp.com>

cc: "Doug Burnell (E-mail)" <burnelld@firstenergycorp.com>, "Blank, David M. (E-mail)" <dmblank@firstenergycorp.com>

Subject: Dropped LCDALTEDaccounts.xls

<< Dropped flibh (rijh accounts.xls>>



LEDACIETS accounts we would like to drop from MSG claim #55. These facilities have been sold and we are not authorized to aggregate these facilities as part of IEU-OH's group.

Also, I have cancelled the one account on claim # 2652. I was able to do this via the website. There are no accounts remaining on this claim.

I realized after we spoke that I have a couple of accounts on TE and CEI that are on an approved claim that I need to drop. I will send a second email with details.

Please give me a call if you have any questions. Thanks

Kevin Murray McNees, Wallace & Nurick 614.719.2844 murraykm@mwncmh.com

Kevin Murray <murraykm@MWNCMH.COM> on 01/18/2001 03:50:16 PM

To: "Mark Vaccaro (E-mail)" <vaccarom@firstenergycorp.com> cc: Subject: 心であれたかた tropped accounts.xls

LEDACTED LEDA dropped accounts.xls>>

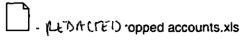
Mark - the attached spreadsheets identifies other accounts that need to be dropped from TE and CEI claims. Claim number is on the spreadsheet. Reason code should be customer dropped supplier. Thanks.

Kevin Murray McNees, Wallace & Nurick 614.719.2844 murraykm@mwncmh.com

(See attached file: というんでうとい dropped accounts.xls)

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Arthur Andersen ABA

To:murraykm@mwncmh.comcc:dryan@mwncmh.comDate:01/08/2001 01:58 PMFrom:Denise R. Dinie, Cleveland, 781 / 2759Subject:MSG second round review

Hi Kevin!

Hope all is well. I have completed most of my second round reviews of the MSG claims and have just a few follow up questions/actions for you.

Your voicemail and fax concerning the second round claims being reviewed were exactly what I needed. Thanks!

I have attached below an error report for the IEU claims reviewed during this second round. My understanding is that the errors are now appearing on the FirstEnergy MSG website on a daily basis. As a result, you may have already corrected many (or all) of the errors. In order to facilitate the approval process, you may want to double check the attached error list to ensure all errors that require (required) attention have either been corrected or canceled.

Please let me know if you have further questions. Thanks!

Denise



definitions of errors.do



IEU error accts in claims.x

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CONFIDENTIAL



MSG CLAIM ERRORS

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INVALID ACCOUNT NUMBER

DEFINITION – FirstEnergy is unable to match the account number submitted by the supplier with an account number contained in the FirstEnergy CIS records.

INACTIVE CUSTOMER STATUS

DEFINITION - the account number (per FirstEnergy CIS records) included in a supplier's claim is coded as "Inactive". Inactive means that FirstEnergy is no longer issuing a bill for this account number because the customer has discontinued service.

INELIGIBLE CUSTOMER ACCOUNT FOR CLAIM

DEFINITION – a residential account that is included in a claim that a supplier has submitted in the Other Retail claim pool; or a non-residential account contained in a claim submitted in the Residential claim pool.

DUPLICATE ACCOUNT DETECTED

DEFINITION – accounts having the same account number (per FirstEnergy Customer Information System records) that are included more than once in the same claim or in more than one claim for the same time period. Claims may be by the same supplier or from different suppliers. The MSG/Non-MSG categorization is ignored in making this determination.

FIRSTENERGY CORP. MSG CLAIMS CUSTOMER CONTRACTS NOT SUBJECT TO THE INITIAL REVIEW PROCESS

Due to the MSG claims that contain the customers listed below being submitted after the commencement of the initial MSG claims review process, the following customer contracts were not subjected to the initial claims review process. As a result, I am providing you with this list so that you may prepare these customer contracts for review.

In order to perform this review in the most efficient and effective manner, to the extent possible, I have been asked to complete the work by way of phone, fax, e-mail and overnight mail. In order to do this, I am requesting that you prepare partially redacted copies of your contracts with the following customers and send them to the fax number that delivers directly to my e-mail (216-774-6850) or by way of overnight delivery to my office (Denise Dinie. Arthur Andersen LLP, Suite 1800, 200 Public Square, Cleveland, Ohio 44114).

In preparing your partially redacted contracts, it is important that you leave at least the provision numbers (paragraph numbers) and provision titles (paragraph headers) in the contracts UNREDACTED. This information is pertinent to my understanding of the types of provisions that are included in these contracts. If upon review of the partially redacted information I determine that additional follow-up is required with you in order to understand certain provisions of the contracts, I will contact you. In addition, please be sure to include the signed signature page(s) as well as any attachment(s) to the contracts that identify the specifics of the contracts, such as the locations covered and/or the pricing arrangements.

After completion of this process, upon written request, I will be happy to return and/or destroy any and all contract copies that you have provided to me in order to complete this review. Should you have any questions, please give me a call at 216-348-2759. Thanks in advance for your assistance.

Claim Number	Customer Name
1756/2445	REDACTED
2340	??? CEI Claim ???

Unfortunately, due to some data errors in claim 2340, FirstEnergy was unable to validate this data and provide me with the customer name(s) associated with this claim. If this claim is for a single customer, please provide me with the contract with that customer. If this claim is for multiple customers, please submit your ASCII files for the above claim to me and I will choose the customers for which I would like to see contracts.





To: murraykm@mwncmh.com, dryan@mwncmh.com cc: Date: 12/22/2000 04:44 PM From: Denise R. Dinie, Cleveland, 781 / 2759 Subject: Re: FE MSG second round reviews

Hi! Happy Holidays!

I have attached a message that is going to all suppliers (as applicable) regarding the second round of contract reviews. The contracts I will need for this review are listed in the attached message. Should you have any questions, please give me a call.

Thanks in advance for your assistance!

Denise



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anything by before NUL 18 - need to get Ascie files

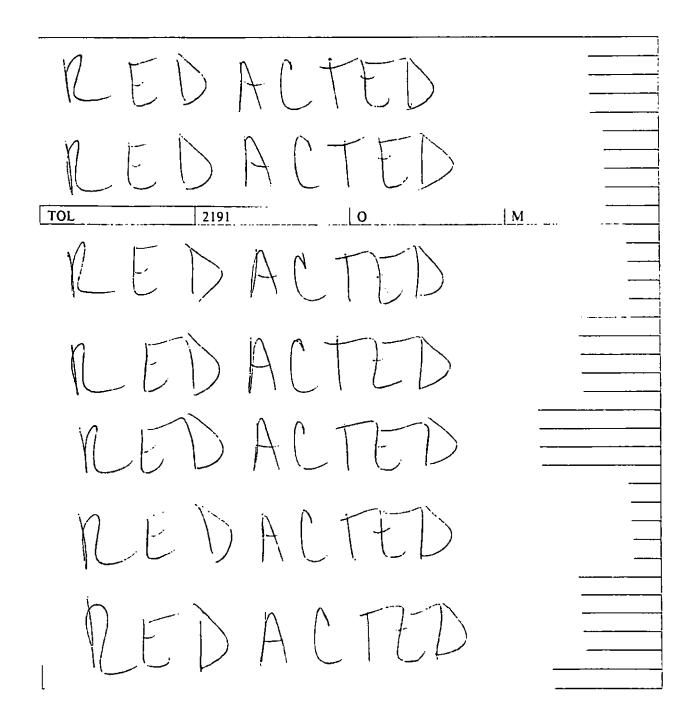
FIRSTENERGY CORP. REQUEST FOR MSG CLAIM "VALID," "ERROR" AND "DUPLICATE" REPORTS

Please run the above reports for the claims listed below so the review process may begin. When running the duplicate reports, please be sure to compare these claims to all other claims submitted, whether or not on this list.

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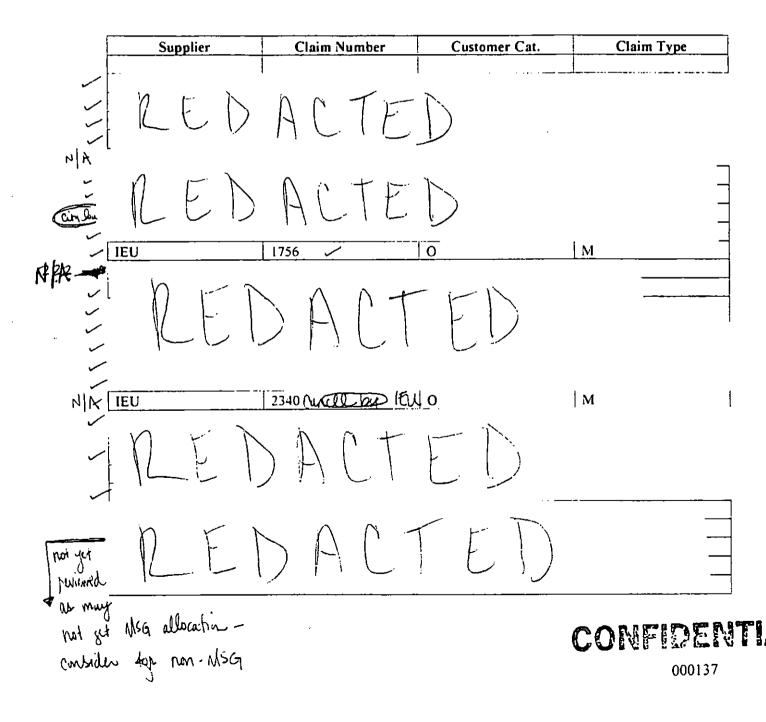
In addition to the above, for the residential claims, I will need a list of all PIP customers for which MSG may not be eligible to be claimed.

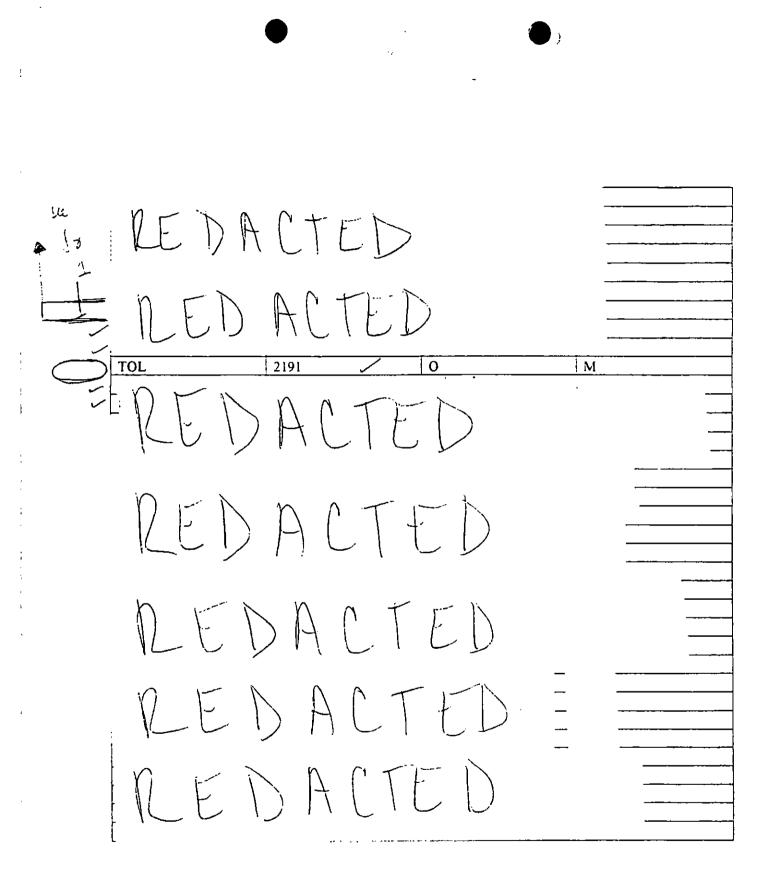
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FIRSTENERGY CORP. REQUEST FOR MSG CLAIM "VALID," "ERROR" AND "DUPLICATE" REPORTS

Please run the above reports for the claims listed below so the review process may begin. When running the duplicate reports, please be sure to compare these claims to all other claims submitted, whether or not on this list.





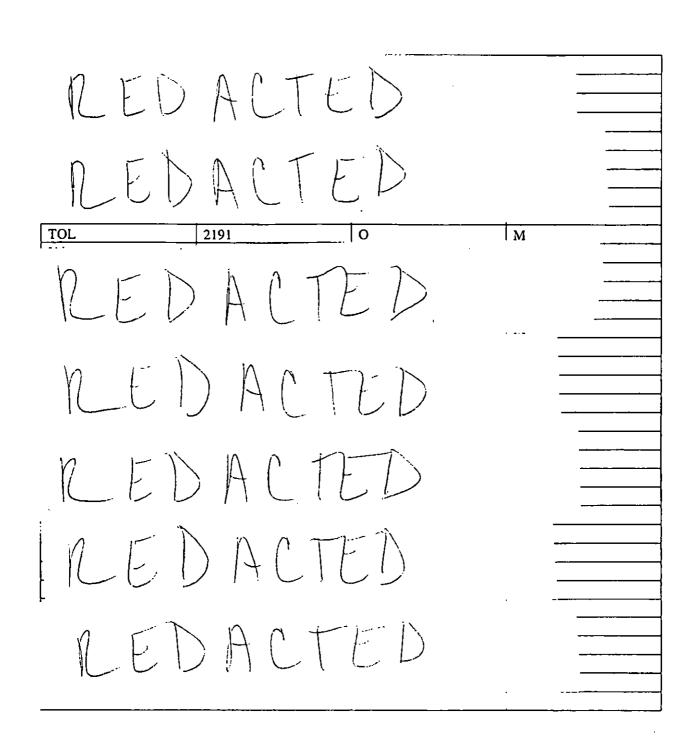
In addition to the above, for the residential claims, I will need a list of all PIP customers for which MSG may not be eligible to be claimed.



FIRSTENERGY CORP. REQUEST FOR MSG CLAIM "VALID," "ERROR" AND "DUPLICATE" REPORTS

Please run the above reports for the claims listed below so the review process may begin. When running the duplicate reports, please be sure to compare these claims to all other claims submitted, whether or not on this list.

Supplier	Claim Number	Customer Cat.	Claim Type
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In addition to the above, for the residential claims, I will need a list of all PIP customers for which MSG may not be eligible to be claimed.

To:Denise R. Diniecc:dryan@mwncmh.com, srandazzo@mwncmh.comDate:12/13/2000 12:46 PMFrom:murraykm@mwncmh.comSubject:Re: MSG Claims Review Follow Up

Denise

Hopefully you received my autoreply that I am out of the office till Thursday afternoon. I will begin compiling the data requested once I return. I will forward your information request to Sam & Debbie so that we may perhaps expedite responding to your request.

Kevin Murray ----- Original Message -----From: <denise.r.dinie@us.arthurandersen.com> To: <murraykm@mwncmh.com> Sent: Wednesday, December 13, 2000 12:12 PM Subject: RE: MSG Claims Review Follow Up

>

> Hi Kevin!

>

> I believe we are in the final stages of the initial round of the MSG claims

> reviews. In order to wrap up my review of your claims, I have put together a

> summary of the information that I will need.

>

> (See attached file: IEU follow up.doc)

>

> Please provide the above information at your earliest convenience. As I am sure

> you are aware, we are all trying to expedite this process as much as

possible

> and your assistance is appreciated.

>

> If you have any questions, please give me a call. Thanks!

>

> Denise Dinie

> Arthur Andersen LLP

> 216-348-2759 phone

>



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> Privileged/Confidential Information may be contained in this message. If you

> are not the addressee indicated in this message (or responsible for delivery of

> the message to such person), you may not copy or deliver this message to anyone.

> In such case, you should destroy this message and kindly notify the sender by

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> information in this message that do not relate to the official business of my

> firm shall be understood as neither given nor endorsed by it.

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FIRSTENERGY CORP. MSG AUP - FOLLOW UP NOVEMBER/DECEMBER 2000

INDUSTRIAL ENERGY USERS - OHIO

In order to finalize the review of the initial MSG claims submitted by Industrial Energy Users - Ohio (IEU), I have been asked to follow up on the items indicated below in order to obtain additional support.

- 1. Does IEU have any documentation of the dates that the following contracts were agreed to by these customers and the dates that the customers submitted their account data to IEU? Unfortunately, during my visit to IEU, I was unable to determine dates for these contracts as the date to be completed within the contracts regarding when the customer submitted account data to IEU was not filled in. In addition, I did not note any facsimile header printed on these contracts or any other verification as to when these customers agreed to these contracts. These customers are as follows:
 - REDACTED
 - REDACTEN

Please provide me with whatever evidence you have to support when these customers agreed to these contracts.

- 2. In reviewing the accounts for which you made claims, 7 of the accounts claimed are not in the name of the customer for those accounts according to FirstEnergy's customer billing system. Please check your records and provide me with the correct customer names for these accounts. The account numbers are as follows:
 - REDACTED

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 To:
 Denise R. Dinie

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 From:
 vaccarom@firstenergycorp.com

 Subject:
 MSG Follow-up

Denise,

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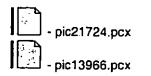
I have re-validated all claims for IEU, $\mu E D A C T D$ as of 6:00 p.m. tonight. There are several claims that still remain in error. Each supplier can view the error messages through the web-site. Doug has opted to manually handle (i.e. validate) $\mu E D A C T D$ claims.

We have yet to re-import the accounts that we failed to import initially. We are going to suggest that, to make a clean break, Doug cancel all customer contracts in error after their due date has expired. Then, once Doug has completed this task, we can re-insert just those accounts and begin another 5-day error correction period on those recently merged contracts. This would be the easiest solution from our standpoint. The supplier would receive an e-mail message for each claim that contains account number validation errors. Due to the inherent nature of the application, the supplier would not be able to modify any cancelled contract, just those that would be in error after the insertion of new accounts.

If you have any questions or concerns, please contact me at x3748.

Thanks, Marc





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To:Denise R. Diniecc:dryan@mwncmh.com, vleach-payne@mwncmh.com, srandazzo@mwncmh.comDate:11/22/2000 08:25 AMFrom:murraykm@mwncmh.comSubject:RE: follow up

Sorry for the delay in responding. We will send a copy via fax to your rightfax number and to your secretary's attention. Please return and/or destroy any paper and electronic copies once you have reviewed the contract.

The contract is by REDACTED of REDACTED

' is a wholly owned subsidiary

Hope you have a nice holiday. Please let me know if you need additional information.

Kevin Murray Technical Specialist McNees, Wallace & Nurick 614.719.2844 murraykm@mwncmh.com

-----Original Message-----From: denise.r.dinie@us.arthurandersen.com [mailto:denise.r.dinie@us.arthurandersen.com] Sent: Sunday, November 19, 2000 8:43 PM To: murraykm@mwncmh.com Subject: follow up

Hi Kevin!

I hope you had a nice weekend! As I wind into the final week of my fieldwork

related to the MSG claims review, I wanted to follow up with you to see if you

were able to locate the one contract that was missing the day I visited. If you

were able to locate it, I will need to take a look at it. We can accomplish this in a couple of ways - (1) you may fax it to my rightfax number (216-774-6850), which sends the fax directly to my e-mailbox. I am the only individual with access to my e-mailbox; (2) you may fax it to my secretary, Nancy, at 216-771-3101; or (3) you may mail a copy to me at the below







address and I can either destroy it or mail it back to you upon completion of my review. Please let me know the status.

Thanks and Best Regards!

Denise

Denise R. Dinie Arthur Andersen LLP Suite 1800 200 Public Square Cleveland, Ohio 44114

phone 216-348-2759

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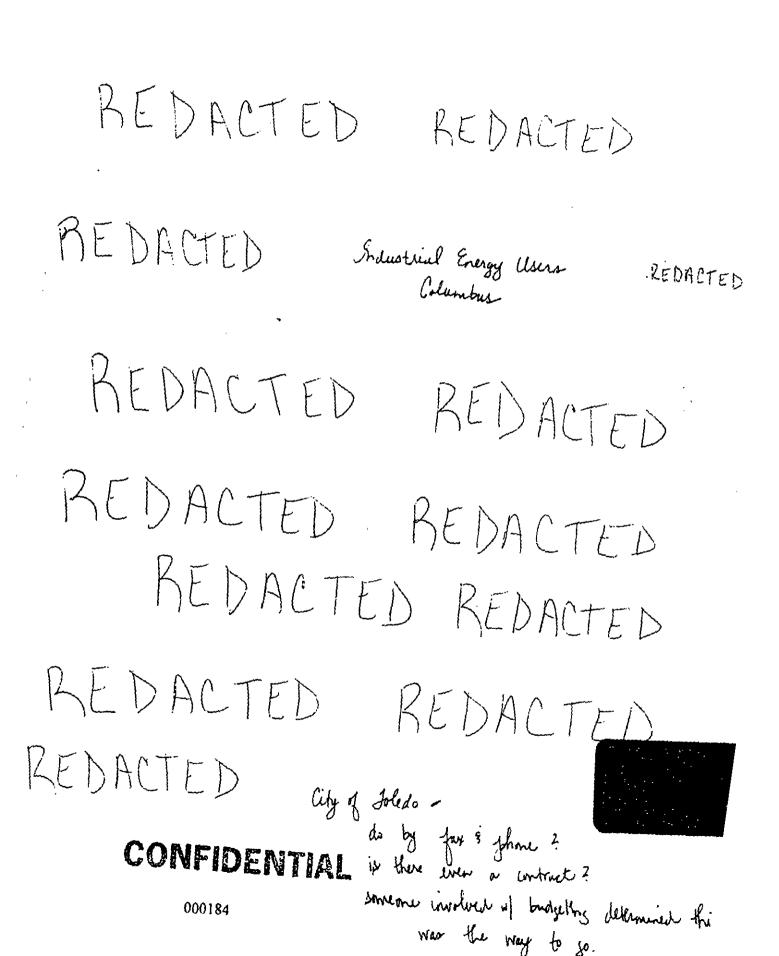
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Internet email for messages of this kind. Opinions, conclusions and other information in this message that do not relate to the official business of my

firm shall be understood as neither given nor endorsed by it.

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· Contract Contingencies · FES involvement REDACTED · availability of contract provisions re: logal, binding document (letter pent) · definition of confidential info.

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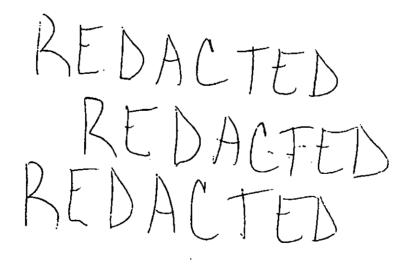
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- our goal is to identify problems that have not been identified already

expect this will result in a legal process

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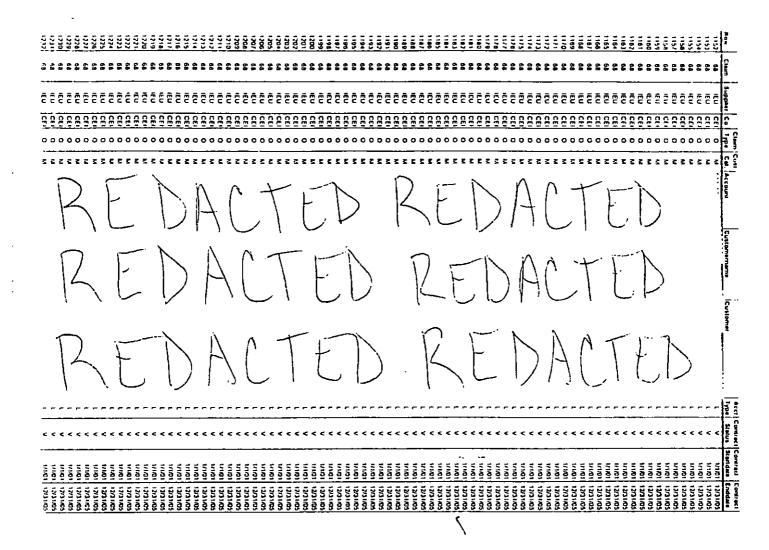


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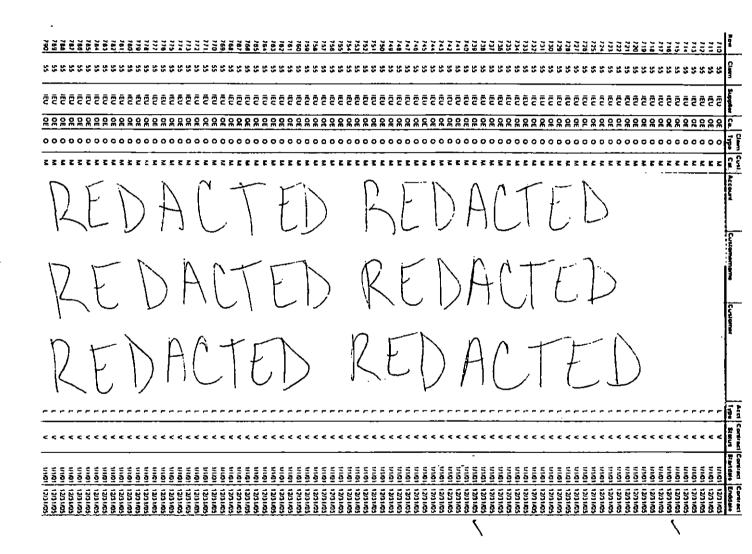
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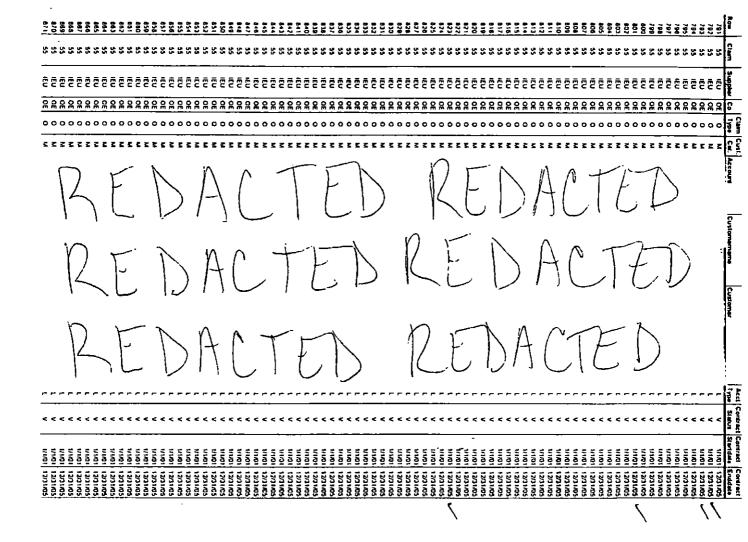
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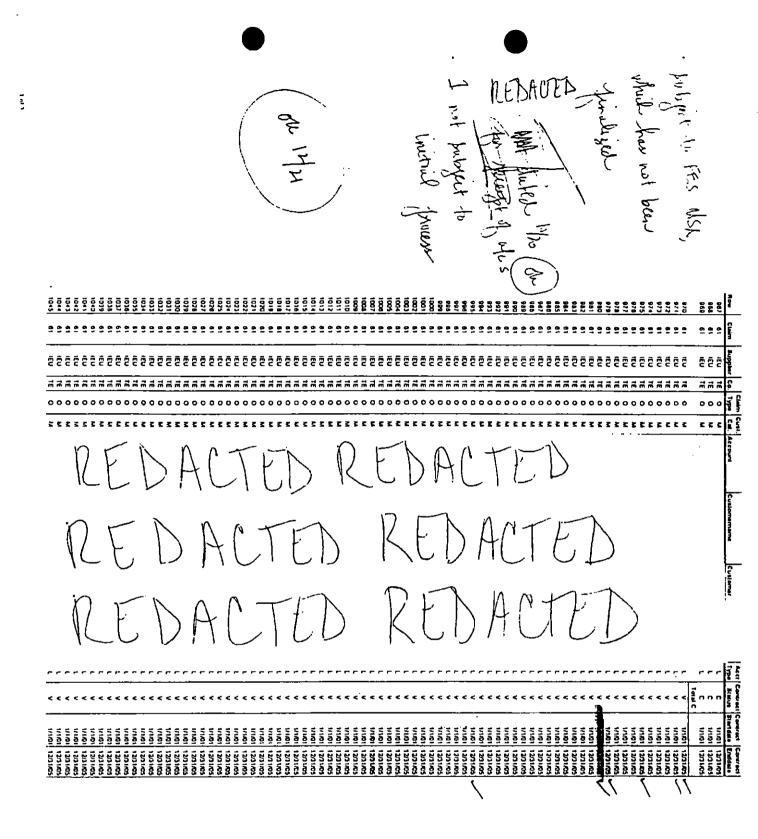


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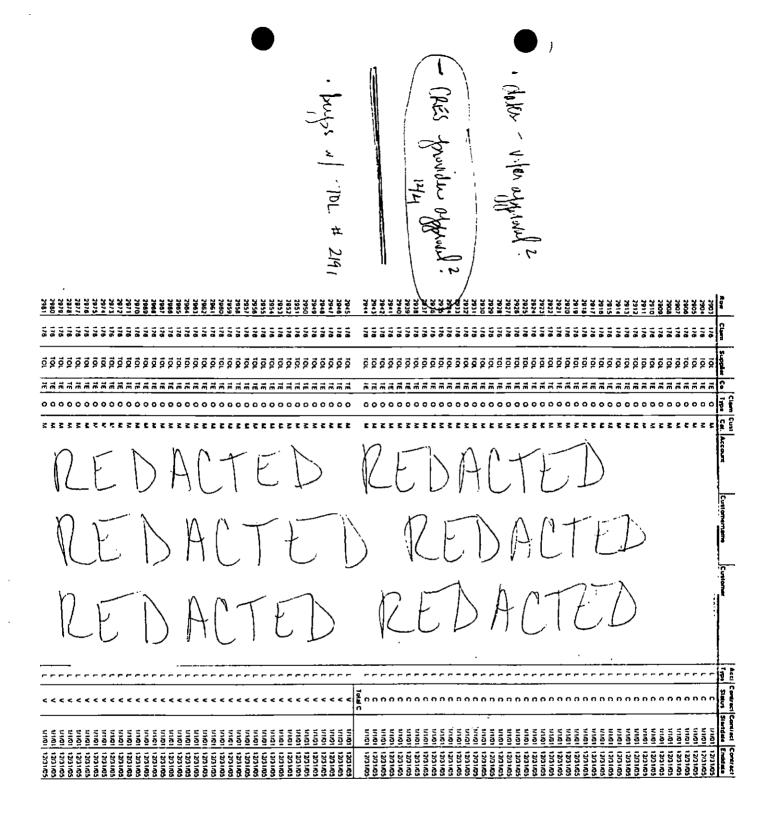
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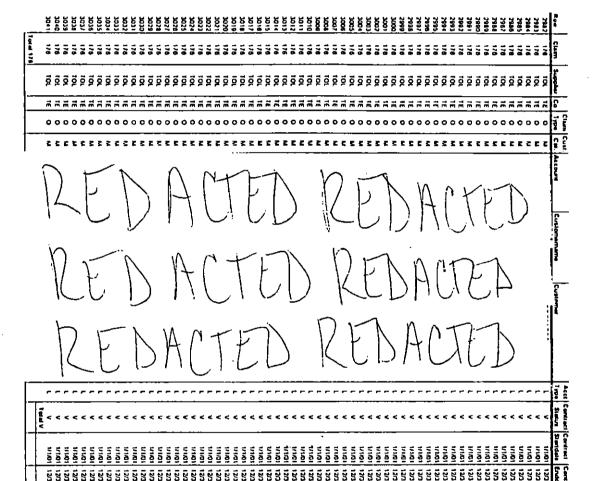


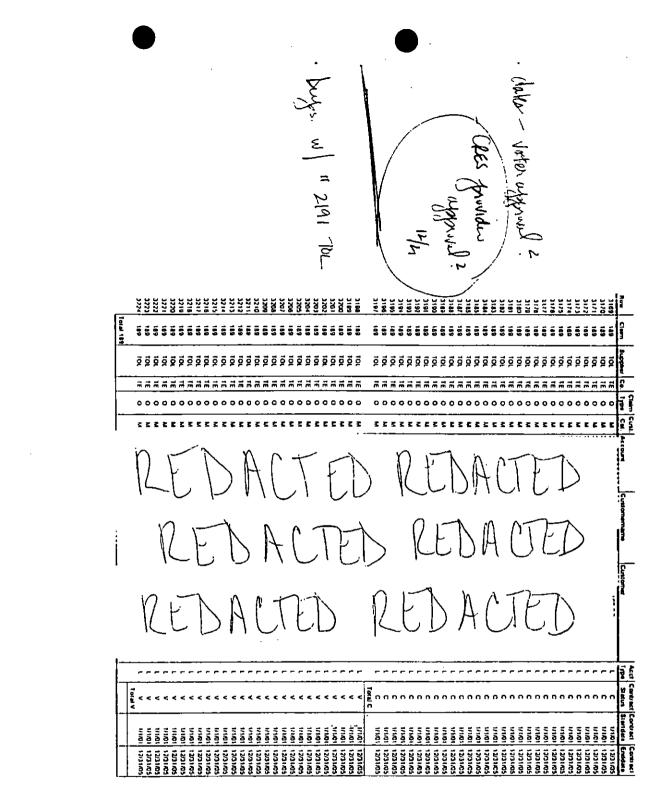
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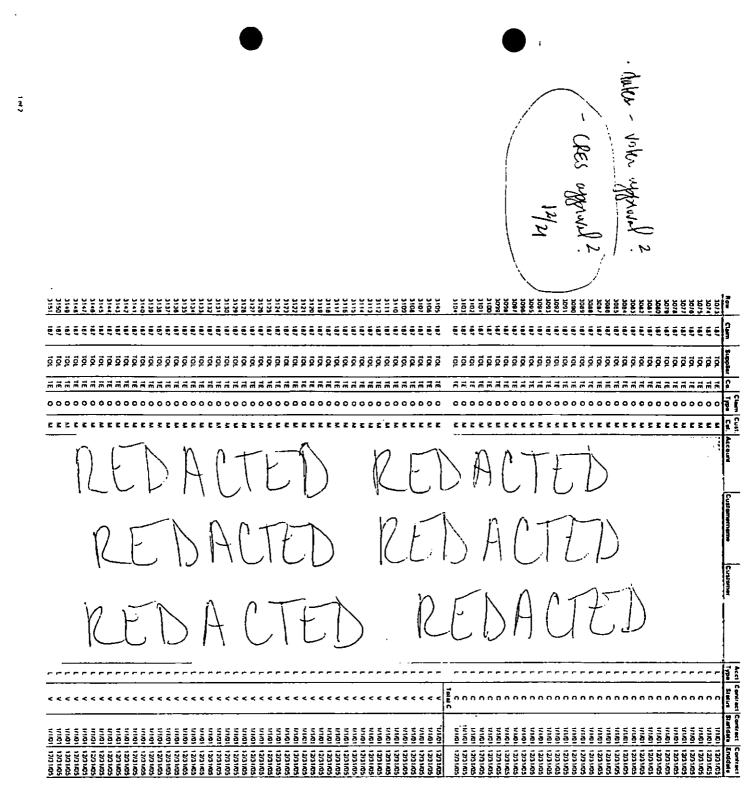
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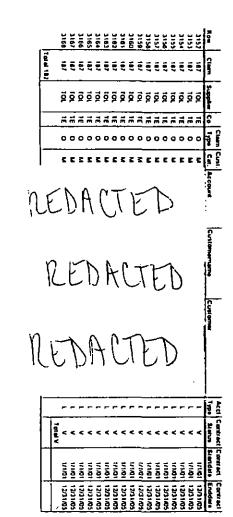




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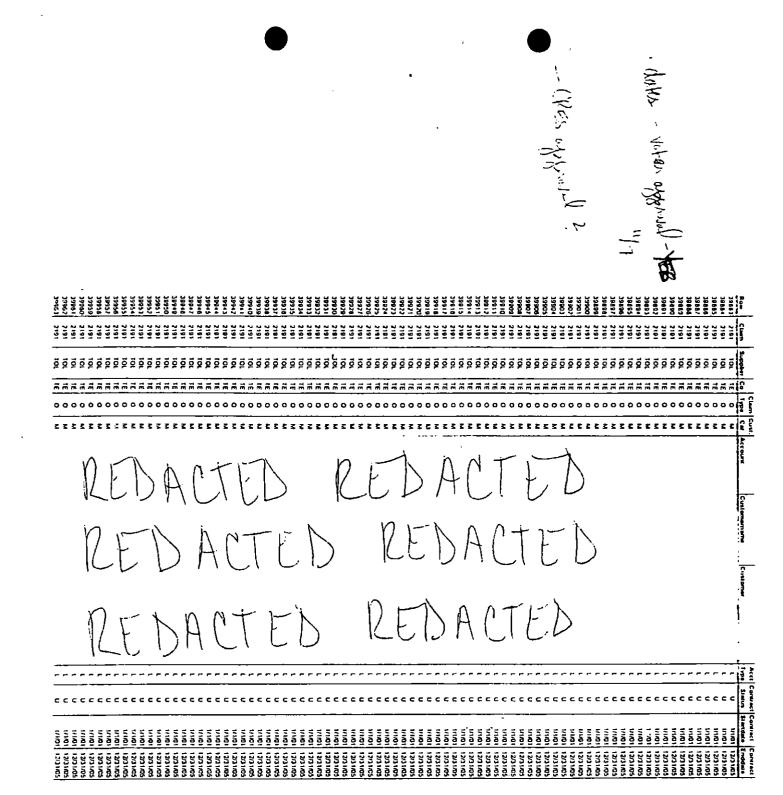
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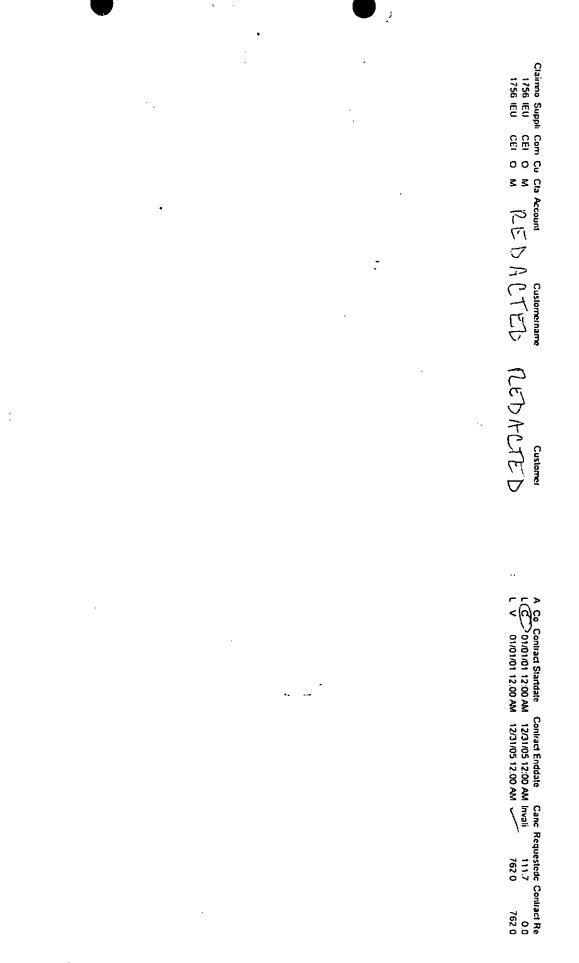
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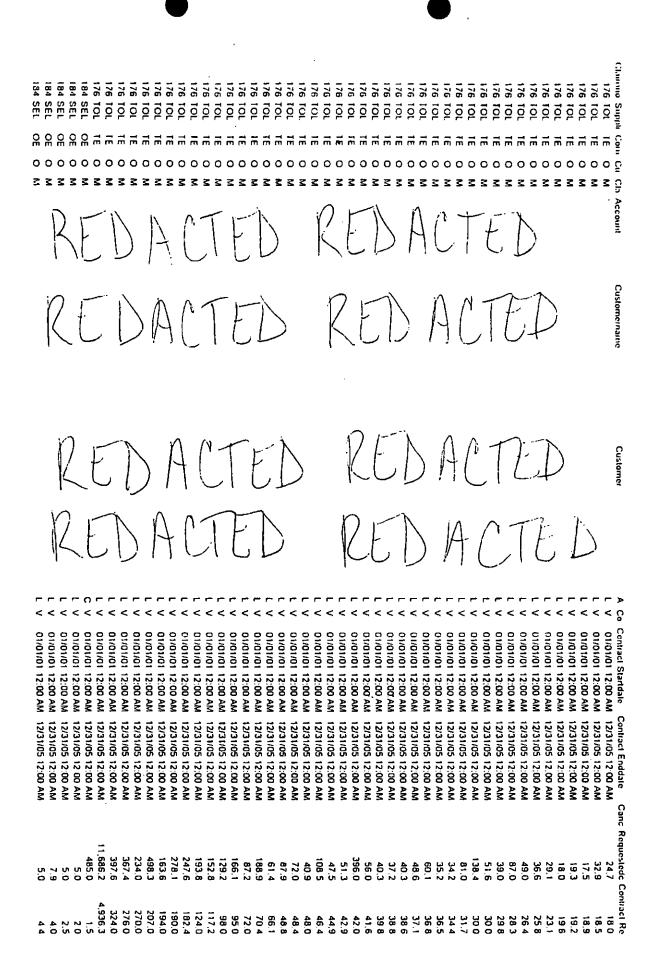
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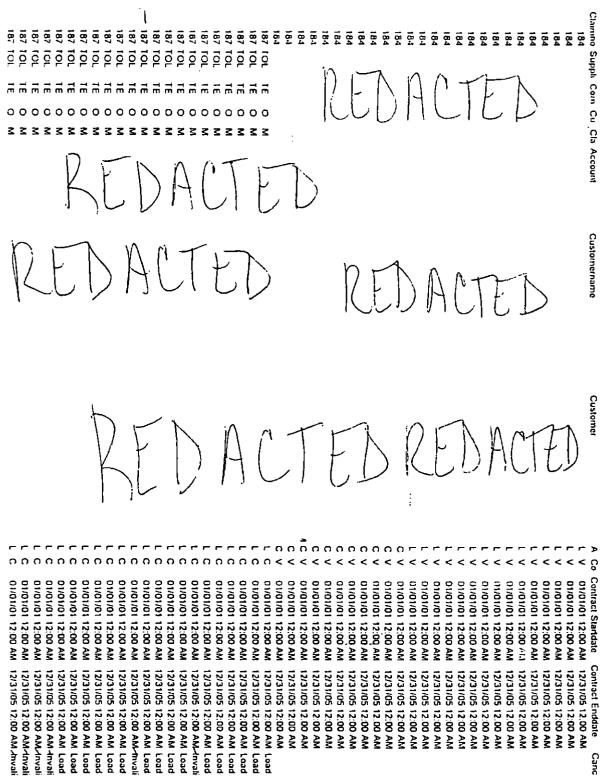
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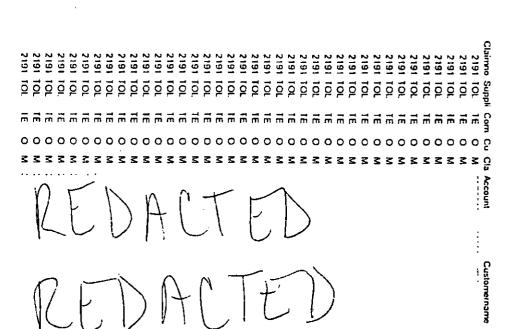
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## **Kevin Murray**

From: Sent: To: Cc: Subject:

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Wednesday, October 18, 2000 2:03 PM murraykm@mwncmh.com

Kevin,



First Energy IEU Pool Load Dat... Kevin,

I just got the information on the missing account number. This is a new facility for SSA and we just got our first bill. There are two accounts at this facility (usage at 2nd account very minor). See attachment with the update on #5410.

Call with any questions.



### Kevin Murray

From: Sent: To: Subject: BOBWA8BCX@aol.com Tuesday, October 17, 2000 10:07 AM Murraykm@mwncmh.com Addition to MSG Spreadsheet...



05742 Ohio -Electric Use...

#### Kevin:

I have attached an updated spreadsheet with the one addition ReAPTO Account added. Note the extreme upper, left hand cell: I'll always indicate the last revision there. Also, the block added is highlighted in (almost) scarlet red. Bob

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I what other agreements are anticipated between the Member & IEU 2. CATCH the The all number's claimed? Not There - Discontineer Bit FE Pun not all acet. #s for all Member's claimed?) S contracts claimed that could not be matched REDACTED

It time geriod indicated by some Neuberse PERIOD OF KW REPOPTED BY

- pubmitted some last This.



Inquiries ; . what "other" agreements must be executed ? not all unstomers listed on attachments claimed? Contracts mys.<sup>2</sup>. REDARTED contracts not found but claimed time periods <sup>2</sup>. time period for Ohio/GGC Elle Ilan REDACTED contracts not found ble claimed not claimed at all ?

# CONFIDENTIAL

# 11-15-00

11:00 - 11:30 WTRE

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Jection 1 - Member's besignation of IEU-at as Aggregator I confideration of 1Ed-0H's inclusion of Menuber's eligible accounts in 1Ed-0H's claim for also, Menuber agrees that IErt-oft shall be Alember's impetitive electric service appresation for a term that is at least as long as the denation of 15-1- at's related clim for ulsa provider that: (1) the ulsa by IEV-off and Frestingy is entered into in substantially the some form as the digt downent (atained in Appendix A; (2) IEre-OH makes a cuccosful clim for Member's eligible accounts, (3) / Ere-att is certified as a assusation by the PUCZ OH; and (a) mente executes such other agreements as may be required to participate in the above-mentioned IEU-44 assugation program.

No prices here but in MSA for "Pooled Customers"

# CONFIDENTIAL

### FIRSTENERGY CORP. MSG AUP **NOVEMBER 2000**

#### **INDUSTRIAL ENERGY USERS - OHIO**

#### MILEAGE - Cleveland to Columbus - 290 miles (start 1143; end 1433) PARKING - Downtown Columbus - paid by IEU via ticket validation

On November 15, 2000, at 11:00 a.m. (until 5:30 p.m.), I met with Sam Randazzo and Kevin Murray of IEU in order to perform the MSG claims review process. I presented Mr. Randazzo and Mr. Murray with the Error Reports and explained to them the contents of the package containing those reports. I also explained to them that the 5 day "correction" period, as outlined in the MSG Protocol provided by FirstEnergy, began as the following day, November 16, 2000.

I then discussed with the above individuals the review process for the "valid" claims. Upon completion of my explanation of the review process, IEU presented to me its contracts for my review. I began my review based upon the procedures agreed to by FirstEnergy, as outlined in Attachment A.

There were several items that I noted recurred throughout most of the contracts that I reviewed. These items are as follows:

As IEU is an aggregator, IEU entered into a draft Master Service Agreement with FirstEnergy Services (FES) on September 30, 2000. As of the date of my visit to IEU, this Master Service Agreement had not been finalized and executed. All contracts between IEU and the customers are Hart willy subject to the Master Service Agreement that had not been executed (i.e., FES must accept the customers of IEU as parties to the Master Service Agreement and the customers of IEU must accept Agreement and the customers of the droft, in pubstantially the pame form as the droft, pricing terms. which was provided to the Customer the terms of the Master Service Agreement).

The Master Service Agreement draft contains the pricing terms.

The duration of the Master Service Agreement draft (MSA) covers the market support period. The MSA is subject to early cancellation by FES but not before the end of the market support period. The MSA is subject to cancellation by any given customer (which would ultimately cancel the contract between IEU and the customer also) with twelve months written notice.

1 out out The duration of the contracts between IEU and the customers is for a period of time "at least as long as the duration of IEU's MSG claim."



CONFIDENTIAL

- The contracts between IEU and the customers are contingent upon the Master Service Agreement between IEU. FES and the customers being executed in substantially the same form as the draft.
- The contracts between IEU and the customers specify that IEU will request MSG on a "load-following" basis.
   all clumes in LF basis
- For the most part. I was unable to determine that the customers had agreed to the locations to be covered by the contracts, as the customer information (account number, etc.) regarding the locations covered was contained in an attachment to the contracts. A provision within the contracts referred to the fact that the locations to be covered by the contract were identified in the attachment to the contract. The attachments were in the form of spreadsheets. The customers did not sign the attachments. I was not able to verify all customer account information as provided to me by FirstEnergy in the "valid" claims listing, as all of the customer account information was not contained in these attachments. However, in all instances, I was able to verify at least one piece of the customer account information (either the account number, the customer name, or the service address).

Upon discussion of the above with Mr. Murray, I was informed that the attachments were primarily prepared by IEU from the information obtained from the customers. The customers sent information via facsimile and e-mail regarding their accounts. As this information was sent piecemeal, IEU summarized each customer's accounts into the spreadsheets that were used as the attachments to the contracts. Mr. Murray provided me copies of the e-mails and facsimiles from two of the customers and I ensured that there were no accounts included in the attachments for these customer contracts that were not included in the information provided to IEU by these customers.

 I did not specifically note provisions in any of the contracts to permit IEU to claim non-MSG on behalf of the customers in the event IEU does not receive a MSG allocation on behalf of the customers. The "valid" claims listing provided to me by FirstEnergy contains only MSG claims.

Upon review of the individual contracts, I noted the following inconsistencies between the "valid" claims listing provided to me by FirstEnergy and the contracts and/or I noted the following notable items.

For the most part, I was unable to verify the date on which the customers signed the contracts, as the contracts were not manually dated, nor were there date fields to be completed by the customers' signatures. However, for the most part, I was able to identify dates via the customers' facsimile headers on the signed contracts or via the date that was inserted into the contract as the date that the customers had provided their account information to IEU. Of the 14 contracts that I reviewed, I was unable to determine any date for 20 f the contracts. For the remainder of the contracts, the dates (based on the above mentioned sources) were on or before October 19, 2000.







• The following customer names as per the claims do not appear to be related to the customer names as per CIS, as listed on the "valid" claims listing provided to me by FirstEnergy.

| [ | Account Number | Customer Name per Claim | Customer Name per CIS | Ţ |
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**JUMMIT COUNTY** 6 South Main Street irst Energy Bldg, Ste. 1610 kron, OH 44308 (330) 253-8119 AX (330) 253-2250



LAKE COUNT 38123 West Spauldir Suite 20 Willoughby, OH 4409 **1** (440) 942-23 FAX (216) 687-092

600 Superior Avenue, East Bank One Center, 24th Floor Cleveland, OH 44114 🕿 (216) 696-1161 FAX (216) 687-0973

www.cefgroup.com

Date: April 30, 2001

To: JENNIFER A. LESNY FLEMING, ESQ. **127 PUBLIC SQUARE** CLEVELAND, OHIO 44114-1216

C-G File No: 4750

01-393-66-655 RE: IN THE MATTER OF THE COMPLAINT OF ENRON ENERGY SERVIES. INC., AND FIRST ENERGY CORP., ET AL. **DEPOSITION OF: DENISE DINIE** 

The attached transcript(s) is/are being sent to you for filing with the Court, please return a time stamped copy of the enclosed title page in the enclosed self-addressed stamped envelope.

Signature of the Deponent is required and must be signed and notarized on the Certificate where indicated; the Errata sheet must be completed, if necessary, signed and returned, along with the original executed, notarized Certificate within 7 days 30 days from the date of this memorandum. When returning the original errata sheet to C-G, please copy all counsel.

<u>XXXX</u> Please contact our office to arrange a date and time for the Deponent to read and sign his/her deposition transcript here in our office. (WITHIN 30 DAYS OF RECEIPT OF THIS LETTER.)

Enclosed please find the transcript of your deposition. The Errata sheet must be completed, if necessary, signed and returned, along with the original executed, notarized Certificate within 7 days 30 days from receipt of this letter, or it may be filed without signature.

Cc:BENIT KAHN, ESQ. DAVID W. HARDYMON, ESQ. PAUL T. RUXIN, ESQ. ARTHUR E. KORKOSZ, ESO.

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|    | 1                                       |
| 1  | BEFORE THE PUBLIC UTILITIES             |
| 2  | COMMISSION OF OHIO                      |
| 3  |                                         |
| 4  | IN THE MATTER OF                        |
| 5  | THE COMPLAINT OF                        |
| 6  | ENRON ENERGY SERVICES,                  |
| 7  | INC.,                                   |
| 8  | Complainant,                            |
| 9  | and Case No.                            |
| 10 | FIRST ENERGY CORP., 01-393-EL-CSS       |
| 11 | et al.,                                 |
| 12 | Respondents.                            |
| 13 |                                         |
| 14 | CONFIDENTIAL                            |
| 15 |                                         |
| 16 | Confidential deposition of DENISE       |
| 17 | DINIE, called for examination under the |
| 18 | statute, taken before me, Julie A.      |
| 19 | Hascher, a Notary Public in and for the |
| 20 | State of Ohio, at the offices of Vorys, |
| 21 | Sater, Seymour and Pease, 2100 One      |
| 22 | Cleveland Center, Cleveland, Ohio on '  |
| 23 | Tuesday, April 17, 2001, at 12:00       |
| 24 | o'clock p.m.                            |
| 25 |                                         |
|    |                                         |

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2 800.694.4787

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FAX 216.687.0973

Court Reporting, Investigations and Comprehensive Services for Legal Professionals

2 1 **APPEARANCES:** 2 3 On behalf of the Complainant: 4 Vorys, Sater, Seymour 5 & Pease, LLP, by 6 BENITA KAHN, ESO. 7 DAVID HARDYMON, ESQ. 8 52 East Gay Street 9 Columbus, Ohio 43216-1008 10 (614) 464-6400 11 On behalf of the Witness: 12 13 Thompson, Hine & Flory, by 14 JENNIFER A. LESNY FLEMING, ESQ. 15 3900 Key Center 16 127 Public Square 17 Cleveland, Ohio 44114-1216 18 (216) 566-5840 19 20 On behalf of the Respondents: 21 Jones, Day, Reavis & Pogue, by 22 PAUL T. RUXIN, ESQ. 23 901 Lakeside Avenue 24 Cleveland, Ohio 44114 25 (216) 586-3939

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FAX 216.687.0973

Court Reporting, Investigations and Comprehensive Services for Legal Professionals

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FAX 216.687.0973

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Court Reporting, Investigations and Comprehensive Services for Legal Professionals

|    |                                                                                     | 4 |
|----|-------------------------------------------------------------------------------------|---|
| 1  | DENISE DINIE, of lawful age,                                                        |   |
| 2  | called for examination, as provided by                                              |   |
| 3  | the Ohio Rules of Civil Procedure, being                                            |   |
| 4  | by me first duly sworn, as hereinafter                                              |   |
| 5  | certified, deposed and said as follows:                                             |   |
| 6  | EXAMINATION OF DENISE DINIE                                                         |   |
| 7  | BY-MS.KAHN:                                                                         |   |
| 8  | Q. Could you please state your                                                      |   |
| 9  | name?                                                                               |   |
| 10 | A. Denise Renee Dinie.                                                              |   |
| 11 | Q. And Ms. Dinie, I'm counsel                                                       |   |
| 12 | for Enron Energy Services and                                                       |   |
| 13 | MidAmerican Energy and I'm here with                                                |   |
| 14 | respect to a proceeding that has been                                               |   |
| 15 | filed at the Public Utilities Commission                                            |   |
| 16 | of Ohio related to Enron versus                                                     |   |
| 17 | FirstEnergy Corporation and I know that                                             |   |
| 18 | you have been deposed in another pending                                            |   |
| 19 | case, the City of Cleveland case, back                                              |   |
| 20 | in March. While they are related and                                                |   |
| 21 | have somewhat similar issues, we believe                                            |   |
| 22 | that an additional deposition was '                                                 |   |
| 23 | necessary.                                                                          |   |
| 24 | If you do not understand                                                            |   |
| 25 | any questions, please say so and I will                                             |   |
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| 1  | assume otherwise that you've understood                                            |
|----|------------------------------------------------------------------------------------|
| 2  | the question that I asked unless you're                                            |
| 3  | asking, okay?                                                                      |
| 4  |                                                                                    |
|    | A. Thank you.                                                                      |
| 5  | Q. Let's start off with just                                                       |
| 6  | some basic background. Could you tell                                              |
| 7  | me your educational background, please.                                            |
| 8  | A. I graduated from Mount Union                                                    |
| 9  | College in 1992 with a bachelor's                                                  |
| 10 | degree.                                                                            |
| 11 | Q. And did you go any further                                                      |
| 12 | from there?                                                                        |
| 13 | A. Not in school, no.                                                              |
| 14 | Q. And what training do you                                                        |
| 15 | have who are you employed by?                                                      |
| 16 | A. I'm employed by Arthur                                                          |
| 17 | Andersen, LLP.                                                                     |
| 18 | Q. And could you tell me your                                                      |
| 19 | position with Arthur Andersen?                                                     |
| 20 | A. I'm an audit assurance                                                          |
| 21 | business advisory manager.                                                         |
| 22 | Q. Could you explain what that                                                     |
| 23 | means, what your responsibilities are?                                             |
| 24 | A. I oversee engagements for                                                       |
| 25 | clients, anything that relates to                                                  |
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|    | (                                          | 5 |
|----|--------------------------------------------|---|
| 1  | assurance and business advisory type       |   |
| 2  | engagements, and I'm the go-between        |   |
| 3  | between the seniors and staff              |   |
| 4  | individuals, which are on site on a        |   |
| 5  | daily basis for the most part during       |   |
| 6  | engagements at clients, and the partner    |   |
| 7  | who would be my superior who I would       |   |
| 8  | report to, he is responsible for           |   |
| 9  | overseeing the daily activities and then   |   |
| 10 | reporting and consulting with the          |   |
| 11 | partner.                                   |   |
| 12 | Q. Can you explain to me what              |   |
| 13 | an assurance type of engagement is?        |   |
| 14 | A. Audits would be considered              |   |
| 15 | assurance type engagements, reviews,       |   |
| 16 | anything that individuals would be         |   |
| 17 | looking for some sort of responses or      |   |
| 18 | information from us, whether or not        |   |
| 19 | that's an audit opinion, whether that's    |   |
| 20 | a review opinion, whether that's some      |   |
| 21 | sort of an agreed upon procedures report   |   |
| 22 | or summary. '                              |   |
| 23 | Q. In your oversite of these               |   |
| 24 | assurance agreements, I'm sorry,           |   |
| 25 | assurance types of engagements, do you     |   |
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1 interact daily with the client? 2 It depends on the type of Α. 3 engagement. 4 Tell me, do you have your Ο. 5 CPA? 6 Α. I am an exam-qualified 7 candidate. 8 ο. Which means? 9 Α. I've passed the exam, I need 10 to take the ethics portion. 11 ο. How long have you been 12 employed by Arthur Andersen? 13 Since the fall of 1992. Α. 14 And that was your first job ο. 15 out of college, I take it? 16 Α. First professional job, 17 correct. 18 ο. Now, in getting ready for 19 this deposition, what did you review? 20 Α. The documents that were 21 produced, the complaint and some of the 22 other information that's out on the 23 PUCO's web site. That's all I can 24 recall. 25 Q. Have you reviewed transcripts

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8 of other depositions? 1 2 Α. I have not. 3 And did you review any of ο. 4 the attachments to the complaint? 5 I don't recall specifically. Α. 6 Did you go back and review Ο. 7 the stipulation that was entered into as a result of the transition case for 8 9 FirstEnergy Corporation? 10 I did not. Α. 11 And when I refer to the Ο. 12 stipulation, you are aware that FirstEnergy was involved in a proceeding 13 14 at the Public Utilities Commission in 15 order to comply with statutory 16 requirements for deregulation of 17 electricity and that the stipulation was 18 a result of those cases? 19 Α. I'm aware that there is a 20 transition plan out there and a 21 stipulation out there. I have not reviewed either of those in detail or 22 23 in total. I've seen sentences here and 24 there, but very briefly. 25 And what have you reviewed 0.

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|    |                                                                                                   | 9 |
|----|---------------------------------------------------------------------------------------------------|---|
| 1  | in the stipulation?                                                                               |   |
| 2  | A. I don't even recall                                                                            |   |
| 3  | specifically because it literally has                                                             |   |
| 4  | been just a sentence here and there.                                                              |   |
| 5  | Q. And is that also true with                                                                     |   |
| 6  | the transition?                                                                                   |   |
| 7  | A. That is true.                                                                                  |   |
| 8  | MR. RUXIN: At this                                                                                |   |
| 9  | point we would ask that the transcript                                                            |   |
| 10 | be noted confidential as it appears that                                                          |   |
| 11 | we're now going to be moving into the                                                             |   |
| 12 | specific nature of the work that Ms.                                                              | • |
| 13 | Dinie performed in this matter.                                                                   |   |
| 14 |                                                                                                   |   |
| 15 | (Thereupon, Deposition                                                                            |   |
| 16 | Exhibit-Diniel was                                                                                |   |
| 17 | marked for purposes                                                                               |   |
| 18 | of identification.)                                                                               |   |
| 19 |                                                                                                   |   |
| 20 | Q. Ms. Dinie, I'm going to hand                                                                   |   |
| 21 | you what has been marked as Dinie                                                                 |   |
| 22 | Exhibit 1. Do you recognize this                                                                  |   |
| 23 | document?                                                                                         |   |
| 24 | A. Ido.                                                                                           |   |
| 25 | Q. Could you tell me what that                                                                    |   |
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10 1 document is? 2 Α. This document is our 3 engagement letter with FirstEnergy 4 regarding the agreed upon procedures 5 that we were to perform in connection 6 with the market support generation 7 program. 8 And it indicates that it has ο. 9 been executed by I believe that is Mr. 10 Blank, is that correct? 11 Α. That is correct. 12 Was Mr. Blank the person at Ο. 13 FirstEnergy with whom you had 14 conversations related to preparing this 15 engagement letter? 16 One of the individuals, yes. Α. 17 And who else? Ο. 18 There were a few individuals Α. 19 within Mr. Blank's group that from time 20 to time were involved in these 21 discussions. 22 And who would that be? Ο. 23 Α. I believe Dave Headings, who 24 was an individual that reports to Mr. 25 and I believe Mark Vaccaro, and Blank,

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|    |                   | <u> </u>                  |
|----|-------------------|---------------------------|
|    |                   |                           |
| 1  | I'm not sure who  | o Mark reports to, may    |
| 2  | have been invol   | ved in the discussions    |
| 3  | regarding this    | particular letter and the |
| 4  | procedures them   | selves.                   |
| 5  | Q. And            | Mr. Vaccaro, what does    |
| 6  | he do with First  | tEnergy?                  |
| 7  | A. I do           | n't know his exact        |
| 8  | responsibilitie   | S.                        |
| 9  | Q. Do y           | ou know the types of      |
| 10 | responsibilitie   | s he has?                 |
| 11 | A. I kn           | ow he is in               |
| 12 | conjunction at    | least with the MSG        |
| 13 | program, he was   | involved with some of     |
| 14 | the programming   | and so forth as it        |
| 15 | relates to the v  | web site, but that's the  |
| 16 | extent of my know | owledge.                  |
| 17 | Q. Okay           | . Let's go back for a     |
| 18 | moment because    | you mentioned the MSG     |
| 19 | program, let's    | clarify what you mean by  |
| 20 | MSG program.      |                           |
| 21 | A. As i           | t relates to my           |
| 22 | procedures, the   | MSG program regarding     |
| 23 | claims that wer   | e submitted, my review of |
| 24 | the claims and    | then FirstEnergy carrying |
| 25 | out the remaind   | er to actually go through |
|    | <u>^</u>          | ርጉሌ እርጉጥ                  |

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12 1 an approval process. 2 Ο. And the MSG stands for 3 market support generation, is that your 4 understanding? That is my understanding. 5 Α. 6 ο. And it's your understanding 7 that the MSG is a result of the 8 stipulation? 9 Α. Or the transition, I'm not 10 sure which, but yes. 11 And that the MSG is to be ο. 12 made available for what purpose, do you 13 know? 14 In order to spark the Α. 15 market, if you will, here in Ohio to 16 allow other marketers or brokers or 17 aggregators to come in and to be able 18 to competitively price energy in Ohio. 19 And how did you come about Ο. 20 that understanding? 21 Α. Through various discussions 22 and the engagement letter here with -- ' 23 in preparation of the engagement letter 24 here with FirstEnergy. 25 So those would have been Q. FAX 216.687.0973

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|    |                                                                                                                                                         | 1  |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------|----|
| 1  | discussions with Mr. Blank, is that                                                                                                                     |    |
| 2  | correct?                                                                                                                                                |    |
| 3  | A. And others at the                                                                                                                                    |    |
| 4  | FirstEnergy organization.                                                                                                                               |    |
| 5  | Q. Okay. So it was correct                                                                                                                              |    |
| 6  | that some were with Mr. Blank?                                                                                                                          |    |
| 7  | A. That's correct, yes.                                                                                                                                 |    |
| 8  | Q. Who prepared the engagement                                                                                                                          |    |
| 9  | letter?                                                                                                                                                 |    |
| 10 | A. The engagement letter is                                                                                                                             |    |
| 11 | actually prepared off of a template                                                                                                                     |    |
| 12 | that's provided by the firm and the                                                                                                                     |    |
| 13 | information is then tailored to be                                                                                                                      |    |
| 14 | specific to the exact engagement that                                                                                                                   |    |
| 15 | we're working on. The template would                                                                                                                    |    |
| 16 | be for an agreed upon procedures                                                                                                                        |    |
| 17 | engagement, which was what this                                                                                                                         |    |
| 18 | engagement was, and it's tailored.                                                                                                                      |    |
| 19 | Q. And my understanding is you                                                                                                                          |    |
| 20 | do not consider this engagement to be                                                                                                                   |    |
| 21 | an audit, is that correct?                                                                                                                              |    |
| 22 | A. That is correct.                                                                                                                                     |    |
| 23 | Q. What do you consider it to                                                                                                                           |    |
| 24 | be?                                                                                                                                                     |    |
| 25 | A. It's an agreed upon                                                                                                                                  |    |
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14 1 procedures engagement. 2 And could you elaborate on ο. 3 that in terms of what you mean by that? 4 There are specific procedures Α. 5 that Arthur Anderson was asked to 6 perform. Those are the procedures that 7 we performed in connection this with 8 engagement. 9 And those are the procedures **Q**. 10 that are attached as an exhibit to this 11 engagement letter, is that correct? 12 That's correct. Α. 13 Now, with respect to the Ο. engagement letter, on the first page it 14 15 indicates that it is the understanding 16 that the ultimate objective is to 17 determine the validity of suppliers' 18 claims in accordance with the protocol 19 outlined by FirstEnergy Corp. for the 20 suppliers, in the second paragraph in 21 the second sentence? 22 Α. I see that. 23 What was your understanding Ο. 24 of who the suppliers were with respect 25 to suppliers' claims?

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|    | 1                                                                                                                                                      |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | A. My understanding of who the                                                                                                                         |
| 2  | suppliers were is any entity that was                                                                                                                  |
| 3  | defined as an eligible supplier in the                                                                                                                 |
| 4  | protocol.                                                                                                                                              |
| 5  | Q. Okay. And let's for a                                                                                                                               |
| 6  | moment we'll go back to that. I                                                                                                                        |
| 7  | will hand you what's been marked as                                                                                                                    |
| 8  | Exhibit A. Who needs a copy of the                                                                                                                     |
| 9  | protocol?                                                                                                                                              |
| 10 | MS. FLEMING: Sure.                                                                                                                                     |
| 11 | Thank you.                                                                                                                                             |
| 12 | Q. In your engagement letter in                                                                                                                        |
| 13 | that same sentence we were referring to                                                                                                                |
| 14 | it says validity of the suppliers'                                                                                                                     |
| 15 | claims in accordance with the protocol.                                                                                                                |
| 16 | Is Exhibit A the protocol                                                                                                                              |
| 17 | that you believe was being referred to?                                                                                                                |
| 18 | A. It appears to be the                                                                                                                                |
| 19 | protocol. I can't say it's identical                                                                                                                   |
| 20 | for certain, but it does appear to be.                                                                                                                 |
| 21 | Q. Okay. I will tell you that                                                                                                                          |
| 22 | this was provided to us by FirstEnergy                                                                                                                 |
| 23 | if that helps, or actually by counsel                                                                                                                  |
| 24 | for FirstEnergy.                                                                                                                                       |
| 25 | You had mentioned a moment                                                                                                                             |
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|    | 16                                       |
|----|------------------------------------------|
| 1  | ago the eligible supplier and that's who |
| 2  | you believe the supplier was in your     |
| 3  | engagement letter and if you'll turn to  |
| 4  | page 3 of the protocol, please, section  |
| 5  | 4, is it your understanding that this    |
| 6  | is how eligible suppliers were           |
| 7  | determined?                              |
| 8  | A. It's my understanding based           |
| 9  | on the definition of an eligible         |
| 10 | supplier, yes.                           |
| 11 | Q. And if you look in 4.a it             |
| 12 | refers to marketers, brokers or          |
| 13 | aggregators not affiliated with the Ohio |
| 14 | investor owned utility. Do you know      |
| 15 | what the distinctions are between        |
| 16 | marketers, brokers and aggregators?      |
| 17 | A. I know bits and pieces of             |
| 18 | information. I don't know that I could   |
| 19 | define each and every one of them.       |
| 20 | Q. What's your understanding of          |
| 21 | what a marketer is?                      |
| 22 | A. An entity or a company that '         |
| 23 | wished to enter the territory in order   |
| 24 | to market electricity to customers.      |
| 25 | Q. And market in what way? How           |
|    | CEFAR ATTI                               |



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| 1  | are you using the term market?          |
|----|-----------------------------------------|
| 2  | A. To sell electricity.                 |
| 3  | Q. Okay. What is your                   |
| 4  | understanding of what an aggregator is? |
| 5  | A. An entity or a company that          |
| 6  | would have agreements with residents    |
| 7  | and/or other entities and companies     |
| 8  | where they would aggregate the electric |
| 9  | loads for those residents, for those    |
| 10 | companies, in order to then service     |
| 11 | those individuals in connection with    |
| 12 | electricity.                            |
| 13 | Q. And what do you mean by              |
| 14 | service the individuals, what would be  |
| 15 | your understanding?                     |
| 16 | A. A contract to sell                   |
| 17 | electricity to those individuals, an    |
| 18 | agreement to sell electricity to those  |
| 19 | individuals.                            |
| 20 | Q. Did you have any discussions         |
| 21 | with FirstEnergy or anyone from         |
| 22 | FirstEnergy with respect to the         |
| 23 | distinctions between marketers and      |
| 24 | aggregators?                            |
| 25 | A. Not as it relates to the             |
|    |                                         |

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17

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|    |                                                                         | 18 |
|----|-------------------------------------------------------------------------|----|
| 1  | definitions of what the individual                                      |    |
| 2  | marketers or aggregators really means.                                  |    |
| 3  | Q. So what discussions did you                                          |    |
| 4  | have?                                                                   |    |
| 5  | A. There were some discussions                                          |    |
| 6  | in order to determine the procedures I                                  |    |
| 7  | needed to perform in conjunction with an                                |    |
| 8  | aggregation program, for instance, for a                                |    |
| 9  | municipal aggregator, where you had an                                  |    |
| 10 | opt out versus an actual written                                        |    |
| 11 | agreement with the individuals that were                                |    |
| 12 | going to take part in that aggregation                                  |    |
| 13 | program.                                                                |    |
| 14 | Q. For a nonmunicipal                                                   |    |
| 15 | aggregator, what conversations did you                                  |    |
| 16 | have?                                                                   |    |
| 17 | A. We didn't have any specific                                          |    |
| 18 | conversations related to a nonmunicipal                                 |    |
| 19 | aggregator.                                                             |    |
| 20 | MS. KAHN: Could you read                                                |    |
| 21 | back the last part of the other answer?                                 |    |
| 22 | (Record read.)                                                          |    |
| 23 | Q. Let me go back a moment to                                           |    |
| 24 | that. When would there be an actual                                     |    |
| 25 | written agreement?                                                      |    |
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| 1          |                                          |
|------------|------------------------------------------|
|            | A. My understanding of the two           |
| 2          | things that we were responsible for      |
| 3          | looking at in connection with the actual |
| 4          | engagement is that you either have an    |
| 5          | opt out program where individuals don't  |
| <b>6</b> . | necessarily have a written agreement     |
| 7          | with the entity that in this case would  |
| 8          | be making a claim for MSG on their       |
| 9          | behalf, but they go through an opt out   |
| 10         | program which would be kind of a         |
| 11         | negative confirmation, if you will,      |
| 12         | versus an actual positive confirmation   |
| 13         | as I'll call it where you do have a      |
| 14         | physical written agreement where that    |
| 15         | individual has actually signed on with   |
| 16         | an entity that's then making a claim on  |
| 17         | their behalf.                            |
| 18         | Q. And you were supposed to be           |
| 19         | reviewing contracts that were signed     |
| 20         | between the end user and what type of    |
| 21         | entities in the eligible suppliers?      |
| 22         | A. The entity that actually              |
| 23         | made the claim for MSG.                  |
| 24         | Q. And what was your                     |
| 25         | understanding of who could make a claim  |
|            |                                          |

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20 1 for MSG? 2 My understanding was in Α. 3 accordance with the protocol that 4 eligible suppliers could make a claim 5 for MSG. 6 Did you have any discussions ο. 7 with FirstEnergy on specifically the 8 review process as it related to 9 aggregators versus marketers? 10 THE WITNESS: Could you 11 repeat that? 12 (Record read.) 13 As it related to municipal Α. 14 aggregators, yes, there was a different 15 process that had to be identified for 16 municipal aggregators as compared to 17 marketers or what I'm assuming you are 18 referring to as a customer aggregator, 19 because municipal aggregators utilized 20 the opt out process and that process 21 could not be reviewed the same as the 22 other processes. 23 0. Okay. When you are 24 referring to customer aggregator, you 25 were looking at section 4.d of the

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| -  |                                                                                                                            |
|----|----------------------------------------------------------------------------------------------------------------------------|
| 1  | 21 protocol, is that correct?                                                                                              |
|    | -                                                                                                                          |
| 2  | A. That is correct.                                                                                                        |
| 3  | Q. Actually I was referring to                                                                                             |
| 4  | section 4.a, aggregators, and was there                                                                                    |
| 5  | ever a discussion with respect to                                                                                          |
| 6  | distinctions in review processes between                                                                                   |
| 7  | marketers, brokers and aggregators                                                                                         |
| 8  | within section 4.a?                                                                                                        |
| 9  | A. None of our procedures were                                                                                             |
| 10 | split up between which section it                                                                                          |
| 11 | actually related to in connection with                                                                                     |
| 12 | the discussion of the procedures that we                                                                                   |
| 13 | needed to perform with FirstEnergy.                                                                                        |
| 14 | Q. Let's stay with the protocol                                                                                            |
| 15 | a little bit longer. Section 5 is                                                                                          |
| 16 | titled first come first served process,                                                                                    |
| 17 | initial queues.                                                                                                            |
| 18 | Was the procedure that you                                                                                                 |
| 19 | were supposed to be performing pursuant                                                                                    |
| 20 | to your engagement letter, did it                                                                                          |
| 21 | involve anything with respect to section                                                                                   |
| 22 | 5?                                                                                                                         |
| 23 | THE WITNESS: Would you                                                                                                     |
| 24 | repeat the question.                                                                                                       |
| 25 | (Record read.)                                                                                                             |
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22 1 Our procedures would have Α. 2 reviewed some of the information that's 3 discussed in section 5. 4 And what would that ο. 5 information be? 6 Α. We would have reviewed some 7 of the information in 5.d in connection 8 with our engagement. 9 Are you done with your 0. 10 answer? I didn't want to interrupt. 11. Α. I'm not sure, give me a 12 minute. 13 ο. Okay. 14 Α. I believe that's it. 15 And what in 5.d would you Q . 16 have reviewed? 17 Based on the scopes Α. 18 identified for us by FirstEnergy in 19 connection with our engagement, we would 20 have looked at names of customers, the 21 so-called service agreement, if you 22 will; count numbers for customers that ' 23 fell within that scope, same as the 24 names; to a limited extent the capacity 25 being claimed; to a limited extent

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|    | 23                                       |
|----|------------------------------------------|
| 1  | whether or not the capacity claimed was  |
| 2  | claimed on a load following or a         |
| 3  | capacity factor basis and the time       |
| 4  | period for which the claim was made.     |
| 5  | Q. Let me step back a moment.            |
| 6  | You referred to the service agreement.   |
| 7  | I assume what you are meaning to say is  |
| 8  | the generation service agreement as it's |
| 9  | stated in the protocol?                  |
| 10 | A. That is what I referred to,           |
| 11 | but I haven't went back and read the     |
| 12 | definition of the generation service     |
| 13 | agreement so I don't know if that would  |
| 14 | equate to what we were looking at.       |
| 15 | Q. What was your understanding           |
| 16 | of the generation service agreement?     |
| 17 | A. I would say the way the               |
| 18 | generation service agreement is defined  |
| 19 | in the protocol is an accurate           |
| 20 | description of the understanding.        |
| 21 | Q. And you indicated that you            |
| 22 | had reviewed the stipulation. Do you     |
| 23 | remember in the stipulation it referred  |
| 24 | to a committed capacity sale?            |
| 25 | A. I indicated that I did not            |
|    |                                          |

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24 1 review the stipulation, I've only looked 2 at small sections of it in sentences of 3 the stipulation. I'm sorry, that's correct, 4 ο. you said you reviewed a couple 5 6 sentences. Do you recall seeing the 7 phrase committed capacity sale --8 Α. I do --9 -- for MSG? ο. 10 Α. I do recall seeing that 11 phrase. 12 Ο. And was that phrase 13 explained to you by anyone? 14 Α. I don't recall having 15 specific discussions of exactly what a 16 committed capacity sale would have been 17 defined as, but based on the general discussions that I've had with 18 individuals from FirstEnergy throughout 19 20 the entire engagement, I would say that 21 a committed capacity sale would be close to the way that the generation service ' 22 agreement is defined here in the 23 24 protocol. 25 And how would it differ if Q. FAX 216.687.0973 **1 800.694.4787** 

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25 1 it's close to? 2 I don't know that it would Α. 3 differ. 4 So in your view what is a Ο. 5 committed capacity sale? 6 A committed capacity sale Α. 7 would be the commitment of a customer 8 within the FirstEnergy territory, within 9 the FirstEnergy home service territory 10 or base load territory that was looking 11 to or willing to purchase its 12 electricity from or through a supplier, 13 and when I say supplier, I would define 14 it as an eligible supplier within the 15 protocol. 16 Ο. Wasn't part of your task 17 that you were performing to confirm 18 whether or not a committed capacity sale 19 existed? 20 Α. Part of my task was to 21 review if there was a committed capacity 22 sale agreement, but we did not make any 23 type of legal determinations in 24 conjunction with that review. 25 Q. And who determined the

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A Litigation Support Company

| 1    | 26<br>criteria for whether a committed   |
|------|------------------------------------------|
| 2    | capacity sale agreement existed?         |
|      |                                          |
| 3    | A. I wouldn't say that there             |
| 4    | was a set of criteria, at least not to   |
| 5    | my knowledge. We at Arthur Andersen      |
| 6    | were responsible for identifying whether |
| 7    | or not there was some sort of an         |
| 8    | agreement that would equate to a         |
| 9    | committed capacity sale and looking at   |
| 10   | the provisions and the terms within that |
| 11   | agreement in order to see if there's     |
| 12   | anything that would cause us concern as  |
| 13   | to whether or not that was a binding     |
| 14   | legal document.                          |
| 15 · | We then also looked at                   |
| 16   | the specifics within that agreement as   |
| 17   | it relates to the service locations that |
| 18   | that agreement was supposed to cover and |
| 19   | some of the information as what we had   |
| 20   | discussed in section 5 under 5.d here    |
| 21   | just a few moments ago in order to make  |
| 22   | sure that claims that were submitted and |
| 23   | the information underlying those claims  |
| 24   | were then supported by the information   |
| 25   | in these agreements that we were looking |
|      | <u> </u>                                 |



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| 1  | at.                                      |
|----|------------------------------------------|
| 2  | Q. And how did you know what to          |
| 3  | look for with respect to whether there   |
| 4  | were concerns with it being a binding    |
| 5  | agreement?                               |
| 6  | A. Our procedures are outlined           |
| 7  | in the work program that's attached to   |
| 8  | our engagement letter, which is in Dinie |
| 9  | Exhibit 1.                               |
| 10 | Q. Okay. Why don't we turn to            |
| 11 | that for a moment. When you say your     |
| 12 | procedures are laid out there, what are  |
| 13 | you referring to with respect to         |
| 14 | specifically what a committed capacity   |
| 15 | sale would be?                           |
| 16 | A. On Exhibit 1, page one,               |
| 17 | number two, it discusses access to a     |
| 18 | related written signed contract between  |
| 19 | the supplier and the customer and then   |
| 20 | it also refers to that contract in step  |
| 21 | three and then it again refers to that   |
| 22 | contract in step four on page two of     |
| 23 | that same exhibit as it relates to the   |
| 24 | specific customer information.           |
| 25 | Q. Let's go back to number               |
|    | ሶቲቲ አ D ለሞጥ፤                             |

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| 4  | 28                                       |
|----|------------------------------------------|
| 1  | three that you referred to on the first  |
| 2  | page of Exhibit 1 to your engagement     |
| 3  | letter. It indicates that you are to     |
| 4  | be alert for provisions that may         |
| 5  | indicate that the customer contracts are |
| 6  | not legal binding commitments, and then  |
| 7  | in parentheses, a committed capacity     |
| 8  | sale. It then gives some instances.      |
| 9  | Can you explain what you                 |
| 10 | believed executory provisions would      |
| 11 | mean?                                    |
| 12 | A. I would describe executory            |
| 13 | provisions as contingency type           |
| 14 | provisions, something had to happen      |
| 15 | before this appeared to be a legal       |
| 16 | binding commitment.                      |
| 17 | For instance, as described               |
| 18 | here, if it was simply a letter of       |
| 19 | intent but the customer hadn't actually  |
| 20 | committed to that particular supplier or |
| 21 | if it gave the customer an option as to  |
| 22 | whether or not they wanted to commit to' |
| 23 | that particular supplier versus them     |
| 24 | actually committing to the supplier.     |
| 25 | Q. What other types of things            |
|    | זיתיתא מאיזיתי                           |

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|    |                       | •                                                                      |
|----|-----------------------|------------------------------------------------------------------------|
| 1  | did you loo           | k for with respect to                                                  |
| 2  | _                     | ·                                                                      |
|    |                       | not it was a binding                                                   |
| 3  | contract?             |                                                                        |
| 4  | А.                    | These were examples of the                                             |
| 5  | types of pr           | ovisions we would be looking                                           |
| 6  | for, so in            | reading the contracts, if                                              |
| 7  | there was a           | nything else that struck me                                            |
| 8  | as being a            | potential concern as to                                                |
| 9  | whether or            | not it was a binding                                                   |
| 10 | instrument            | , I would have taken note of                                           |
| 11 | that.                 |                                                                        |
| 12 | Q.                    | And then what would you do?                                            |
| 13 | А.                    | That information then would                                            |
| 14 | have been d           | liscussed with FirstEnergy.                                            |
| 15 |                       | Would you then get back to                                             |
| 16 | the claimar           | t?                                                                     |
| 17 | А.                    | It depends.                                                            |
| 18 | Q.                    | What did it depend on?                                                 |
| 19 | А.                    | Whether or not I was asked                                             |
| 20 |                       | ergy to get back with the                                              |
| 21 | -                     | n order to obtain additional                                           |
| 22 |                       | ion or to gain a further                                               |
| 23 |                       | -                                                                      |
|    |                       | ing of what that particular                                            |
| 24 | provision v           |                                                                        |
| 25 | Q.                    | And who would you discuss                                              |
|    | <b>B 800.694.4787</b> | CEFARATTI<br>GROUP A Litigation<br>Support Company<br>FAX 216,687.09   |
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|    | ·               |                                                    |                  |
|----|-----------------|----------------------------------------------------|------------------|
| 1  | this with at F  | irstEnergy?                                        | 50               |
| 2  | A. For          | the most part it                                   | was              |
| 3  | David Blank.    | There were at oth                                  | er               |
| 4  | times, it was   | discussed with in                                  | dividuals        |
| 5  | within his gro  | up and there were                                  | at               |
| 6  | least there     | was at least one                                   |                  |
| 7  | instance, mayb  | e two, where art                                   | core cost        |
| 8  | was in the room | m as well.                                         |                  |
| 9  | Q. On           | the second page o                                  | f                |
| 10 | Exhibit 1 to y  | our engagement le                                  | tter down        |
| 11 | towards the bo  | ttom, this reads                                   | to me as         |
| 12 | the scope of t  | he review you wer                                  | e                |
| 13 | supposed to pe  | rform, is that co                                  | rrect,           |
| 14 | how many contr  | acts you'll revie                                  | w, where         |
| 15 | it starts cust  | omer contracts wi                                  | thin the         |
| 16 | following scop  | es have been revi                                  | ewed?            |
| 17 | A. Tha          | t was the scope t                                  | hat we           |
| 18 | utilized in pe  | rforming our work                                  | (, yes.          |
| 19 | Q. Can          | you explain that                                   | to me a          |
| 20 | little bit? W   | hen you say the s                                  | cope,            |
| 21 | just what exac  | tly are you meani                                  | ng?              |
| 22 | A. We           | were asked to rev                                  | 'iew '           |
| 23 | customer contr  | acts that met the                                  | ≥se              |
| 24 | criteria.       |                                                    |                  |
| 25 | Q. And          | do you recall do                                   | ing a            |
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| 1  | roview of In | dustrial Energy Users?         | 1 |
|----|--------------|--------------------------------|---|
| 2  |              | E do.                          |   |
| 2  |              |                                |   |
| 1  |              | Can you tell me your           |   |
| 4  | understandin | ng of who Industrial Energy    |   |
| 5  | Users is, yo | our understanding?             |   |
| 6  | A. M         | ly understanding is that       |   |
| 7  | Industrial E | Energy Users is a member       |   |
| 8  | organization | n that's acting as an          |   |
| 9  | aggregator o | on behalf of its members or    |   |
| 10 | its customer | rs.                            |   |
| 11 | Q. <i>P</i>  | Are you making a distinction   |   |
| 12 | between memb | bers and customers there?      |   |
| 13 | A. 1         | I would equate a member to a   |   |
| 14 | customer as  | it relates to my procedures.   |   |
| 15 | Q. #         | And do you recall which        |   |
| 16 | category IEU | U fell within in terms of      |   |
| 17 | the scope of | f your review?                 |   |
| 18 | -            | -<br>I'm not sure I understand |   |
| 19 |              | an by which category.          |   |
| 20 |              | Did they fit within customer   |   |
| 21 |              | ith capacity claims equal or   |   |
| 22 |              | 1,000 kilowatts so that you    |   |
| 23 |              | l their contracts?             |   |
| I  |              |                                |   |
| 24 |              | Without looking at my notes    |   |
| 25 | I can't tell | l for certain, but I believe   |   |
|    |              | CEFA R ATTI                    |   |

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|    |                                         | 32 |
|----|-----------------------------------------|----|
| 1  | Industrial Energy Users would have had  |    |
| 2  | customers that fell within all of these |    |
| 3  | categories. They would have had some    |    |
| 4  | customer contracts that fell within the |    |
| 5  | first bullet point, they would have had |    |
| 6  | some that fell within the second and    |    |
| 7  | some that fell within the third. That   |    |
| 8  | was the case for most suppliers.        |    |
| 9  | Q. And when you would go out            |    |
| 10 | and review their claims, then how would |    |
| 11 | you make the determination of how many  |    |
| 12 | contracts to review?                    |    |
| 13 | A. The determination was                |    |
| 14 | actually made based on these scopes.    |    |
| 15 | Q. What information was given           |    |
| 16 | to you or how did you know what claims  |    |
| 17 | you would be reviewing when you went    |    |
| 18 | out to a supplier?                      |    |
| 19 | A. I wouldn't say that I was            |    |
| 20 | actually reviewing a particular claim.  |    |
| 21 | I would say that I was reviewing the    |    |
| 22 | information that was underlying the '   |    |
| 23 | claim, because in many instances a      |    |
| 24 | particular claim had many customers in  |    |
| 25 | it and I was actually looking at the    |    |
|    | <b>ΓΕΓΛ D ΛΤΤΙ</b>                      |    |



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|    | 33                                                                                                |
|----|---------------------------------------------------------------------------------------------------|
| 1  | customer contracts that would have                                                                |
| 2  | supported the claim made on behalf of                                                             |
| 3  | those customers.                                                                                  |
| 4  | Q. So to better understand when                                                                   |
| 5  | you say IEU had customers who fell                                                                |
| 6  | within all the categories, did IEU have                                                           |
| 7  | multiple contracts with each customer or                                                          |
| 8  | each member?                                                                                      |
| 9  | A. Not to my knowledge. IEU                                                                       |
| 10 | had one contract with each customer or                                                            |
| 11 | each member.                                                                                      |
| 12 | Q. Do you know how many members                                                                   |
| 13 | IEU has?                                                                                          |
| 14 | A. I don't know how many                                                                          |
| 15 | members in total.                                                                                 |
| 16 | Q. Do you know if all members                                                                     |
| 17 | had contracts with IEU for MSG?                                                                   |
| 18 | A. I don't know that                                                                              |
| 19 | information, either.                                                                              |
| 20 | Q. So what I think I'm hearing                                                                    |
| 21 | you say, correct me if I'm wrong, that                                                            |
| 22 | while the customers for IEU fell into                                                             |
| 23 | all these categories, each customer                                                               |
| 24 | really only had one contract with IEU,                                                            |
| 25 | so in reality you reviewed all the                                                                |
|    | TO B00.694.4787 Court Reporting Investigations and Commentancian Services for Legal Professionals |

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34 1 customer contracts for each customer? 2 I did review all of the Α. 3 customer contracts that IEU presented to 4 me that day that I made my visit to 5 them. In addition, I reviewed a couple 6 of other customer contracts that were 7 provided to me at a later time, but I 8 don't know if those were all of their 9 customer contracts. It was enough to 10 suffice the work that I needed to do in 11 connection with these scopes, but there 12 could be other contracts out there that 13 I didn't look at. 14 If you didn't know how many 0. 15 contracts were out there, how would you 16 know that you were in compliance with 17 the scope? 18 Α. Prior to my visit to any 19 supplier, FirstEnergy provided me with a 20 listing which was called a valid claims 21 listing and is defined or described at 22 least at the top of Exhibit 1, page 23 one. 24 That listing contained 25 numerous claims of that individual FAX 216.687.0973

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L' Support Company

|      | 3                                        |
|------|------------------------------------------|
| 1    | supplier and showed the detailed         |
| 2    | accounts that were underneath any given  |
| 3    | claim. So each claim could have, as it   |
| 4    | says in the protocol, up to 10,000       |
| 5    | accounts underneath it. The report       |
| 6    | FirstEnergy gave to me was then sorted   |
| 7    | in a descending order by capacity        |
| 8    | claimed and that's how my selections     |
| 9    | would have been made then in accordance  |
| 10   | with these scopes.                       |
| 11   | So I had a report that                   |
| 12   | showed me in descending order each       |
| 13   | account number that was claimed by the   |
| 14   | capacity that they were claiming for     |
| 15   | that particular account number. Any      |
| 16   | account numbers that would have fell     |
| 17 · | within the capacity claim of being equal |
| 18   | to or greater than 1,000 kilowatts, I    |
| 19   | would have asked to look at every        |
| 20   | single contract related to that          |
| 21   | particular account number.               |
| 22   | Those all could have been                |
| 23   | for one customer where I probably would  |
| 24   | have only reviewed one contract or it    |
| 25   | could have been for numerous customers   |
|      |                                          |



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|    | 36                                       |
|----|------------------------------------------|
| 1  | where I would have to have looked at     |
| 2  | each one of those accounts numbers which |
| 3  | would equate to each one of those        |
| 4  | customers.                               |
| 5  | There then would have been               |
| 6  | , a systematic selection to look at 33   |
| 7  | percent of the customers equal to or     |
| 8  | greater than 200 but less than 1,000     |
| 9  | and a systematic selection for ten       |
| 10 | percent of the customers that had        |
| 11 | capacity claims less than 200.           |
| 12 | Q. When you say systematic               |
| 13 | selection, what do you mean?             |
| 14 | A. Every third account number,           |
| 15 | every tenth account number, it was just  |
| 16 | based on the record and we would count   |
| 17 | out one, two, three, let's select this   |
| 18 | one, four, five, six, select this one    |
| 19 | in order to get a 33 percent or every    |
| 20 | tenth customer in order to get a ten     |
| 21 | percent.                                 |
| 22 | Q. I think I'm a little '                |
| 23 | confused so maybe you can clarify.       |
| 24 | Maybe I'm having difficulty              |
| 25 | understanding the distinction between    |
|    | CEFARATTI                                |

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| 4    |                                                                                                                                                                                          |                 |
|------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|
| 1    |                                                                                                                                                                                          |                 |
| 2    |                                                                                                                                                                                          |                 |
| 3    |                                                                                                                                                                                          | n't             |
| 4    | those claims?                                                                                                                                                                            |                 |
| 5    | A. No, those were account                                                                                                                                                                |                 |
| 6    | numbers, those were customer accor                                                                                                                                                       | unt             |
| 7    | numbers, some of which could have                                                                                                                                                        |                 |
| 8    | resided within the same claim or s                                                                                                                                                       | ome             |
| 9    | of which could have been spread cr                                                                                                                                                       | oss             |
| 10   | numerous claims.                                                                                                                                                                         |                 |
| 11   | In the report first                                                                                                                                                                      | Energy          |
| 12   | provided to me, all the claims wer                                                                                                                                                       | e               |
| 13   | mixed together and then it was sor                                                                                                                                                       | ted             |
| 14   | on a descending order by capacity                                                                                                                                                        |                 |
| 15   | claimed, and so it actually contain                                                                                                                                                      | ned             |
| 16   | the account numbers of every singl                                                                                                                                                       | e               |
| 17   | account that would have been claim                                                                                                                                                       | ned.            |
| . 18 | within all claims that had been                                                                                                                                                          |                 |
| 19   | submitted as of the date that the                                                                                                                                                        |                 |
| 20   | report had been run or a day or tw                                                                                                                                                       | 0               |
| 21   | before that.                                                                                                                                                                             |                 |
| 22   | Q. When you're saying acc                                                                                                                                                                | ount            |
| 23   | number, are you meaning the accour                                                                                                                                                       | nt              |
| 24   | number of the end user customer?                                                                                                                                                         |                 |
| 25   | A. Correct.                                                                                                                                                                              |                 |
|      | T 800.694.4787<br>Court Reporting, Investigations and Comprehensive Services for Legal Professional<br>Court Reporting, Investigations and Comprehensive Services for Legal Professional | AX 216.687.0973 |

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1 So you're equating account ο. 2 numbers with customer contracts when 3 you're figuring out your scope, is that 4 correct? 5 Α. That would be correct, 6 that's a fair way of stating it. 7 Ο. You said earlier that you 8 had limited involvement in the capacity 9 claimed, and what was your involvement? 10 I think that was back when you were 11 discussing the protocol. 12 Originally my understanding Α. 13 is that we at Arthur Andersen were 14 asked to look at the capacity claimed 15 on behalf of a customer account in 16 order to make certain that the supplier 17 had a contract for that capacity. In 18 other words, are they looking at 19 covering the full load requirements of 20 that particular customer. 21 After performing my review 22 for one or two locations, I determined ' 23 that most of the contracts and the way 24 that they were written don't designate a 25 They don't give you specified capacity.

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|    | 39                                       |
|----|------------------------------------------|
| 1  | a number. It really would say if it      |
| 2  | was a full requirements contract or an   |
| 3  | interruptible contract or something      |
| 4  | along those lines, but did not give a    |
| 5  | specific number related to the actual    |
| 6  | kilowatt capacity being claimed, and as  |
| 7  | a result, I wasn't able to test that     |
| 8  | information that FirstEnergy had         |
| 9  | provided to me in the reports that I     |
| 10 | was looking at in order to look at       |
| 11 | customer contracts, and I discussed that |
| 12 | with FirstEnergy and was told that I     |
| 13 | didn't need to actually test that number |
| 14 | because FirstEnergy had the ability to   |
| 15 | ensure that that number was reasonable   |
| 16 | with its within its systems.             |
| 17 | Q. So therefore you no longer            |
| 18 | tested whether the capacity in the       |
| 19 | committed capacity sale agreement was    |
| 20 | consistent with the claim?               |
| 21 | A. That's correct.                       |
| 22 | Q. And what was your limited             |
| 23 | involvement with capacity factor or load |
| 24 | following?                               |
| 25 | A. To the extent that a                  |
|    |                                          |

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|    |                                         | 40 |
|----|-----------------------------------------|----|
| 1  | contract indicated that a supplier was  |    |
| 2  | going to claim on a load following or a |    |
| 3  | capacity factor basis for that          |    |
| 4  | particular customer, then I would take  |    |
| 5  | note of that and make sure that that's  |    |
| 6  | the way they truly claimed, but in most |    |
| 7  | instances there wasn't an indication.   |    |
| 8  |                                         |    |
| 9  | (Thereupon, Deposition                  |    |
| 10 | Exhibit-Dinie2 was                      |    |
| 11 | marked for purposes                     |    |
| 12 | of identification.)                     |    |
| 13 |                                         |    |
| 14 | Q. I think we're at Dinie 2.            |    |
| 15 | I'm hoping this will help. I'm handing  |    |
| 16 | you Dinie Exhibit 2 and I have redacted |    |
| 17 | on here the customer name and the       |    |
| 18 | supplier, but I wanted to get a better  |    |
| 19 | understanding of what this document is  |    |
| 20 | and how you made use of this type of    |    |
| 21 | document in the review procedure that   |    |
| 22 | you were involved with.                 |    |
| 23 | A. This document appears to be          |    |
| 24 | an error report that was generated by   |    |
| 25 | FirstEnergy and I would have done very  |    |
|    | CEFAR ATTI                              |    |

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| 24<br>25 | created by FirstEnergy, but yes, it's a number created by FirstEnergy. |
|----------|------------------------------------------------------------------------|
| 23       | A. I don't know how it was                                             |
| 22       | correct?                                                               |
| 21       | FirstEnergy as claims came in, is that                                 |
| 20       | Q. So it's a number created by                                         |
| 19       | submitted in.                                                          |
| 18       | number that that particular account was                                |
| 17       | A. That's the actual claim                                             |
| 16       | means?                                                                 |
| 15       | Q. Claim, do you know what that                                        |
| 14       | what all of them mean.                                                 |
| 13       | some of them mean, but I may not know                                  |
| 12       | A. I may have an idea of what                                          |
| 11       | headings mean on this report?                                          |
| 10       | top, do you know what the different                                    |
| 9        | Q. As we're going across the                                           |
| 8        | needed to correct those errors.                                        |
| 7        | prepared for them to tell them how they                                |
| 6        | their action steps that FirstEnergy had                                |
| 5        | types of errors and handed to them                                     |
| 4        | that I visited and explain to them the                                 |
| 3        | behalf of FirstEnergy to the suppliers                                 |
| 2        | with the exception of to deliver it on                                 |
| 1        | little with this particular document                                   |
|          |                                                                        |

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GROUP A Litigation Support Company

42 1 ο. When you get to original 2 account number, what would be your 3 understanding of that? 4 My understanding of that is Α. 5 the account number that was actually 6 submitted in the claim for that 7 particular customer. 8 And what would converted ο. 9 account number be? 10 Α. My understanding of that - -11 again this is a document created by 12 FirstEnergy, the questions are probably 13 better directed to FirstEnergy, but my 14 understanding of that would be because 15 FirstEnergy had went through a 16 changeover in their customer account 17 numbers, they had to take the original 18 account numbers and then convert them to 19 the new customer account number to the 20 extent that the supplier submitted the 21 old customer account number because 22 their systems were now mostly running 23 off of the new customer account number 24 so that would be the converted or new 25 customer account number for that

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|      | 4                                        |
|------|------------------------------------------|
| 1    | particular service location.             |
| 2    | Q. And the contract start date,          |
| 3    | do you know what that related to?        |
| 4    | A. That was I believe the first          |
| 5    | date for which MSG was being claimed     |
| 6    | for that particular customer, the start  |
| 7    | date of the MSG claim for that           |
| 8    | customer.                                |
| 9    | Q. Do you have any idea or how           |
| 10   | did you explain the error column because |
| 11   | you indicated you explained what their   |
| 12   | problems were?                           |
| 13   | A. There was a set of standard           |
| 14   | definitions that were attached to the    |
| 15   | letter that this would have been         |
| 16   | supplied to the supplier by myself on    |
| 17   | behalf of FirstEnergy and those errors   |
| 18 . | were actually explained in that standard |
| 19   | definitions page.                        |
| 20   | Q. And do you recall if you              |
| 21   | ended up having to give an error sheet   |
| 22   | to IEU?                                  |
| 23   | A. Without my notes I don't              |
| 24   | recall specifically, but it was highly   |
| 25   | unusual for any supplier not to have     |
|      | ΓΕΕΛ Ο ΔΤΤΙ                              |



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| 1         | 44<br>any errors, so my gut reaction would be |
|-----------|-----------------------------------------------|
| 2         | is they probably did receive one.             |
|           |                                               |
| 3         | Q. And you said that there were               |
| 4         | standard definitions of the errors, is        |
| 5         | that correct?                                 |
| 6         | A. There were standard                        |
| 7         | definitions that FirstEnergy had              |
| 8         | provided with these letters that were to      |
| 9         | be delivered to the suppliers, yes.           |
| 10        | Q. And did you always provide                 |
| 11        | just those standard definitions with the      |
| <b>12</b> | error reports?                                |
| 13        | A. In my initial round of                     |
| 14        | reviews, I believe that it was those          |
| 15        | standard definitions that would have          |
| 16        | been presented to the suppliers and I         |
| 17        | believe that they were identical for          |
| 18        | each supplier, although I didn't sit and      |
| 19        | compare each and every one of them.           |
| 20        | Once suppliers had went                       |
| 21        | through one round of reviews and              |
| 22        | additional claims continued to be made '      |
| 23        | that needed to be reviewed, in some           |
| 24        | instances the error definitions were not      |
| 25        | provided because the suppliers had            |
|           | ΓΓΓΔ ΤΟ ΔΥΤΤΙ                                 |



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| 1  | already seen them before. The errors    |
|----|-----------------------------------------|
| 2  | were now showing up on the FirstEnergy  |
| 3  | web site where they had realtime        |
| 4  | interaction and didn't need one big     |
| 5  | cleanup process at the end, if you      |
| 6  | will. And so in all instances they may  |
| 7  | not have been provided each and every   |
| 8  | time I had contact with a supplier      |
| 9  | regarding a review.                     |
| 10 | Q. But you didn't see any               |
| 11 | variance in the definitions that were   |
| 12 | provided?                               |
| 13 | A. I didn't specifically pay            |
| 14 | attention to whether or not there were  |
| 15 | any variances.                          |
| 16 | Q. Okay. Let's step back a              |
| 17 | moment because you have referenced in   |
| 18 | the first phase I don't think that's    |
| 19 | what you said, you called it something  |
| 20 | else, the first review process          |
| 21 | A. The original round.                  |
| 22 | Q. Those were your words. Can           |
| 23 | you just walk me through what your      |
| 24 | process was during this review period   |
| 25 | and when it started and what the rounds |

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|    | 46                                       |
|----|------------------------------------------|
| 1  | were?                                    |
| 2  | A. I won't recall specific               |
| 3  | dates as to when it started. Our         |
| 4  | involvement in this engagement started   |
| 5  | back in late October. There were a few   |
| 6  | weeks of administrative contacts between |
| 7  | myself and FirstEnergy in order to get   |
| 8  | the engagement letter in place and to    |
| 9  | identify the procedures that FirstEnergy |
| 10 | wanted us to perform. There were some    |
| 11 | administrative contacts with numerous of |
| 12 | the suppliers that were included in that |
| 13 | original round of reviews, and           |
| 14 | FirstEnergy then ran reports for each    |
| 15 | one of the suppliers included in that    |
| 16 | original round of reviews and those      |
| 17 | reports would be the type of reports     |
| 18 | outlined at the top of Exhibit 1 on      |
| 19 | Dinie Exhibit 1, the very first page     |
| 20 | that talks about there was a valid       |
| 21 | listing, there was an error listing and  |
| 22 | there was a duplicate listing, I '       |
| 23 | believe.                                 |
| 24 | Q. And those error listings and          |
| 25 | valid listing and duplicate listings     |
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| 1  | 4<br>were provided to you, is that what  |
|----|------------------------------------------|
| 2  | you're indicating?                       |
| 3  | A. The error listings and the            |
| 4  | valid listing and I believe the          |
| 5  | duplicate listing were provided to me to |
| 6  | deliver to the suppliers. The duplicate  |
| 7  | and the error listing and the valid      |
| 8  | listing was the listing that I utilized  |
| 9  | then to perform my procedures.           |
| 10 | Q. And once you received those           |
| 11 | FirstEnergy reports, what did you do?    |
| 12 | A. Over a two and a half or              |
| 13 | three week period, I don't recall        |
| 14 | specifically what the time frame was,    |
| 15 | but it was sometime mid to late          |
| 16 | November, I visited with all of the      |
| 17 | suppliers included in that original      |
| 18 | round.                                   |
| 19 | I delivered to them on                   |
| 20 | behalf of FirstEnergy the error reports  |
| 21 | and the duplicate reports and explained  |
| 22 | to them the package that contained those |
| 23 | reports and then I utilized the valid    |
| 24 | listing to perform my procedures in      |
| 25 | accordance with the scope we talked      |
|    |                                          |



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|    | 48                                       |
|----|------------------------------------------|
| 1  | about here a minute ago and to review    |
| 2  | the agreements in conjunction with those |
| 3  | procedures.                              |
| 4  | Q. How was it determined what            |
| 5  | suppliers were going to be in the first  |
| 6  | round?                                   |
| 7  | A. I didn't make that                    |
| 8  | determination. That determination was    |
| 9  | made by FirstEnergy and I believe that   |
| 10 | all suppliers that had submitted claims  |
| 11 | as of a certain date when this process   |
| 12 | started were included in that original   |
| 13 | round, but I can't say that for          |
| 14 | certain.                                 |
| 15 | Q. Now, back at your engagement          |
| 16 | letter again for a moment, on the        |
| 17 | second page of the engagement letter it  |
| 18 | references working papers. What type of  |
| 19 | working papers were created as a result  |
| 20 | of your engagement?                      |
| 21 | A. For each supplier that I              |
| 22 | visited, I kept a folder of information' |
| 23 | related to that supplier. That would     |
| 24 | include my notes from my visit, it       |
| 25 | would include some of the information    |
|    | CEFA R ATTI                              |

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|    | 49                                       |
|----|------------------------------------------|
| 1  | that FirstEnergy provided to me, in most |
| 2  | cases a copy of the error report and a   |
| 3  | copy of the duplicate report that was    |
| 4  | delivered to the supplier, a copy of     |
| 5  | the valid listing that I worked off of   |
| 6  | to show the contracts that were selected |
| 7  | or the account numbers that were         |
| 8  | selected for review, contact information |
| 9  | related to that supplier, business       |
| 10 | cards, just about anything that related  |
| 11 | to my review of that particular supplier |
| 12 | would be included in those folders.      |
| 13 | That information was then                |
| 14 | all utilized to prepare a summary of my  |
| 15 | review for the individual suppliers and  |
| 16 | that summary was the information that    |
| 17 | was then shared with FirstEnergy to      |
| 18 | discuss my review of the suppliers, at   |
| 19 | least for the original round.            |
| 20 | The working papers                       |
| 21 | themselves when this project is complete |
| 22 | will probably not contain all of that    |
| 23 | information, but being that this has     |
| 24 | been an ongoing project since November,  |
| 25 | they haven't actually been put together  |
|    |                                          |

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|    | 50                                        |
|----|-------------------------------------------|
| 1  | in a filing format.                       |
| 2  | Q. When you said that at least            |
| 3  | for the original round, were you meaning  |
| 4  | that you only prepared a summary for      |
| 5  | the original round? I wasn't quite        |
| 6  | sure what you were referring to there.    |
| 7  | A. In many instances that's the           |
| 8  | case, because after the original round,   |
| 9  | things came in so piecemealed because it  |
| 10 | wasn't that I did one six or eight hour   |
| 11 | review at an individual supplier and      |
| 12 | then was able to summarize that. It       |
| 13 | might have been that I took 15 minutes    |
| 14 | or 45 minutes one day and looked at       |
| 15 | this piece and two days later I           |
| 16 | received another piece that supported     |
| 17 | another account and I looked at it, so    |
| 18 | those types of things were reported to    |
| 19 | FirstEnergy more on a realtime basis.     |
| 20 | Q. And that was a verbal                  |
| 21 | report?                                   |
| 22 | A. Yes, versus actually putting           |
| 23 | them in a written format.                 |
| 24 | Q. How would you note that you            |
| 25 | had made that verbal report?              |
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GROUP A Litigation Support Company

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|    | 51                                       |
|----|------------------------------------------|
| 1  | A. I don't know that I would             |
| 2  | have noted anywhere that I had actually  |
| 3  | made that verbal report other than for   |
| 4  | the most part they were done in pieces,  |
| 5  | that there were certain dates or times   |
| 6  | that we sat down and I went through      |
| 7  | everything that I had been through to    |
| 8  | date no matter what supplier that it     |
| 9  | related to.                              |
| 10 | Q. When you say at certain               |
| 11 | times we sat down, who is the we?        |
| 12 | A. For the most part it was              |
| 13 | myself and David Blank. To a lesser      |
| 14 | extent, some individuals within his      |
| 15 | department, I would sit with them        |
| 16 | sometimes and summarize the information  |
| 17 | and they would then report it to Dave.   |
| 18 | Some of those pieces would be documented |
| 19 | by individuals at FirstEnergy.           |
| 20 | Sometimes they had put together          |
| 21 | summaries of the discussions that we had |
| 22 | had and so forth.                        |
| 23 | Q. So if you didn't have the             |
| 24 | discussion with Dave Blank, then you may |
| 25 | have it with someone else who would      |

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Court Reporting, Investigations and Comprehensive Services for Legal Professionals

|    | ·                                       |    |
|----|-----------------------------------------|----|
|    |                                         | 52 |
| 1  | make notes of your meeting or summarize |    |
| 2  | the meeting, is that what you were just |    |
| 3  | saying in terms of document?            |    |
| 4  | A. I think the individuals that         |    |
| 5  | I talked with, if I recall correctly,   |    |
| 6  | had documented some information as we   |    |
| 7  | were discussing so that they could then |    |
| 8  | relay that information to Dave Blank.   |    |
| 9  | Q. Do you remember who those            |    |
| 10 | people would have been?                 |    |
| 11 | A. The only individual I can            |    |
| 12 | recall for sure is David Headings.      |    |
| 13 | From time to time Mark Vaccaro may have |    |
| 14 | been in the room, but there was never a |    |
| 15 | point that I reported directly to Mark  |    |
| 16 | without either David Headings or David  |    |
| 17 | Blank being present that I can recall.  |    |
| 18 | Q. Now, the impression I got is         |    |
| 19 | that you had specific dates that you    |    |
| 20 | sat down with Dave Blank and you went   |    |
| 21 | over all the reviews that you had done  |    |
| 22 | up to that point? '.                    |    |
| 23 | A. I wouldn't say specific              |    |
| 24 | dates. I would say at a convenient      |    |
| 25 | time, whenever that might have been, we |    |
|    | <b>CEEA R ATTI</b>                      |    |



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|    | 53                                       |  |  |  |
|----|------------------------------------------|--|--|--|
| 1  | sat down and went through everything     |  |  |  |
| 2  | that I hadn't previously reported but    |  |  |  |
| 3  | that I had completed my review on up     |  |  |  |
| 4  | until that particular point or at least  |  |  |  |
| 5  | gave him an update as to where we were   |  |  |  |
| 6  | at in conjunction with my review.        |  |  |  |
| 7  | Q. Did you provide him with a            |  |  |  |
| 8  | written summary?                         |  |  |  |
| 9  | A. For the original reviews, I           |  |  |  |
| 10 | produced to him a written summary, which |  |  |  |
| 11 | he then returned to me at the end of     |  |  |  |
| 12 | that review in order to use it as an     |  |  |  |
| 13 | outline for that discussion.             |  |  |  |
| 14 | Subsequent to that point                 |  |  |  |
| 15 | in time I don't recall specifically      |  |  |  |
| 16 | providing to him written summaries,      |  |  |  |
| 17 | although there could have been from time |  |  |  |
| 18 | to time things that I pointed to and     |  |  |  |
| 19 | had him read.                            |  |  |  |
| 20 | Q. So you would bring documents          |  |  |  |
| 21 | that he may look at, but you would take  |  |  |  |
| 22 | those back with you, is that correct?    |  |  |  |
| 23 | A. That's correct, because these         |  |  |  |
| 24 | were all in process reviews and the      |  |  |  |
| 25 | intention was that the documents would   |  |  |  |
|    |                                          |  |  |  |

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| (         |                                         |    |  |  |
|-----------|-----------------------------------------|----|--|--|
| 1         | continue to be added to.                | 54 |  |  |
| 2         | Q. Was there an intention at            |    |  |  |
| 2<br>3    |                                         |    |  |  |
|           | the end there would be a written        |    |  |  |
| 4         | summary that would summarize each       |    |  |  |
| 5         | supplier?                               |    |  |  |
| 6         | A. For our working papers, yes,         |    |  |  |
| 7         | there will be a written summary that    |    |  |  |
| 8         | will summarize each supplier.           |    |  |  |
| 9         | Q. And will that be provided to         |    |  |  |
| 10        | FirstEnergy?                            |    |  |  |
| 11        | A. That's FirstEnergy's option          |    |  |  |
| 12        | as it's established in the engagement   |    |  |  |
| 13        | letter.                                 |    |  |  |
| 14        | Q. So what I believe you're             |    |  |  |
| 15        | referring to is on the first page, the  |    |  |  |
| 16        | first paragraph under Andersen's        |    |  |  |
| 17        | responsibilities and limitations, the   |    |  |  |
| 18        | last sentence, if you request a written |    |  |  |
| 19        | report, is that the written report you  |    |  |  |
| 20        | were referring to that they could       |    |  |  |
| 21        | request at the end?                     |    |  |  |
| 22        | A. That's correct.                      |    |  |  |
| 23        | Q. And without that you will            |    |  |  |
| 24        | leave nothing in writing with them?     |    |  |  |
| 25        | A. Unless they request specific         |    |  |  |
| CEFARATTI |                                         |    |  |  |
|           |                                         |    |  |  |

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|----|------------|------------------|--------------|-----------|
|    |            |                  | ~            | 55        |
| 1  | pieces in  | writing.         |              |           |
| 2  | Q.         | Have you         | provided an  | У         |
| 3  | written re | port to Fi       | .rstEnergy w | ith       |
| 4  | respect to | IEU?             |              |           |
| 5  | Α.         | IEU's wri        | itten report | would     |
| 6  | have been  | shared wit       | h FirstEner  | gy at the |
| 7  | time that  | we discuss       | ed the resu  | lts of    |
| 8  | my initial | round of         | review of a  | ll of     |
| 9  | the suppli | ers, but t       | hat would h  | ave been  |
| 10 | the report | s that wer       | e given to   | David     |
| 11 | Blank to u | se as an o       | utline for   | our       |
| 12 | discussion | that he t        | hen returne  | d to me   |
| 13 | at the end | of that d        | iscussion.   |           |
| 14 | Q.         | Do you kn        | low with res | pect to   |
| 15 | IEU if you | had conve        | rsations wi  | th others |
| 16 | at FirstEn | ergy who d       | locumented t | hose      |
| 17 | discussion | 5?               |              |           |
| 18 | Α.         | I don't r        | ecall speci  | fically   |
| 19 | if IEU wou | ld have be       | en included  | in any    |
| 20 | of those c | onversatio       | ons or not.  | I may     |
| 21 | be able to | better de        | termine if   | m'ı       |
| 22 | looking at | all of my        | notes, but   | I don't   |
| 23 | recall spe | cifically        | if they wer  | e.        |
| 24 | There's a  | possibili        | ty they coul | d have    |
| 25 | been.      |                  |              |           |
|    |            |                  |              |           |

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56 1 Q. Now, you indicated that this 2 engagement letter is sort of a form 3 letter of Arthur Andersen's that you 4 then adjust for the particular client, 5 is that correct? 6 Α. That's correct. 7 And what is the -- what ο. 8 would you consider to be the normal 9 procedure -- you call these a -- tell 10 me again the phrase. 11 Α. An agreed upon procedure 12 engagement. 13 I'm going to write that Ο. 14 In an agreed upon procedure down. 15 engagement -- strike that. Based on 16 the description that you indicated to me 17 at the beginning of your 18 responsibilities with Arthur Andersen, I 19 assume you are regularly involved in 20 agreed upon procedure engagements, is 21 that correct? 22 A. I don't know how you would 23 define regularly. I've performed 24 several agreed upon procedures in my 25 career in various circumstances, but

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| 1  | it's not agreed upon procedures          |
|----|------------------------------------------|
| 2  | usually are not normal recuring          |
| 3  | procedures.                              |
| 4  | Q. And how many would you say            |
| 5  | you've been involved in?                 |
| 6  | A. I would say somewhere in the          |
| 7  | ten to 12 range.                         |
| 8  | Q. Is it your experience with            |
| 9  | those other agreed upon procedure        |
| 10 | engagements that written reports were    |
| 11 | not provided?                            |
| 12 | A. In some cases written                 |
| 13 | reports were not provided and in others  |
| 14 | they were.                               |
| 15 | MS. FLEMING: When it's                   |
| 16 | convenient for you, I would suggest      |
| 17 | maybe a five minute break.               |
| 18 | MS. KAHN: Now's fine.                    |
| 19 | (Recess had.)                            |
| 20 | BY MS. KAHN:                             |
| 21 | Q. Ms. Dinie, once again going           |
| 22 | back to your limited role in determining |
| 23 | capacity factor and load following, what |
| 24 | was that? You may have answered that,    |
| 25 | I just don't remember what your answer   |
|    |                                          |

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|----|------------------------------------------|-----|
| 25 | focusing on whether the contract between |     |
| 24 | Q. So it was really just                 | }   |
| 23 | contracts that I looked at.              | {   |
| 22 | distinguishment in the majority of the ' |     |
| 21 | for the most part there wasn't a         |     |
| 20 | was made on that particular basis, but   | }   |
| 19 | FirstEnergy or made sure that the claim  |     |
| 18 | and exchange that information with       |     |
| 17 | factor basis, I would take note of that  |     |
| 16 | a load following basis or a capacity     |     |
| 15 | was to claim on behalf of a customer on  |     |
| 14 | made specific reference that a supplier  |     |
| 13 | the agreements that I was looking at     |     |
| 12 | A. To the extent that any of             |     |
| 11 | Q. And I apologize.                      |     |
| 10 | A. Yes.                                  |     |
| 9  | that involvement was?                    |     |
| 8  | factor issue. Could you tell me what     |     |
| 7  | on the load following and capacity       |     |
| 6  | limited involvement in your procedures   |     |
| 5  | protocol, section 5, that you had some   |     |
| 4  | Q. You indicated in the                  |     |
| 3  | referring to                             | {   |
| 2  | A. I did answer it. Are you              |     |
| 1  | was as to what your role was.            |     |
|    | ,,,,,,,                                  | 58  |
|    |                                          |     |

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GROUP A Litigation Support Company Court Reporting, Investigations and Comprehensive Services for Legal Professionals

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|    |                       | 5                                                   |
|----|-----------------------|-----------------------------------------------------|
| 1  | the supplie           | r and the end user referenced                       |
| 2  | load follow           | ing or capacity factor and if                       |
| 3  | it did, you           | would note that, is that                            |
| 4  | correct?              |                                                     |
| 5  | Α.                    | That's correct.                                     |
| 6  | Q.                    | And do you recall if any of                         |
| 7  | the IEU con           | tracts indicated capacity                           |
| 8  | factor or l           | oad following?                                      |
| 9  | А.                    | I don't recall.                                     |
| 10 | Q.                    | When you were preparing to                          |
| 11 | go out and            | do these reviews, what did                          |
| 12 | you look at           | ? Did you look at the                               |
| 13 | stipulation           | ι?                                                  |
| 14 | Α.                    | No.                                                 |
| 15 | Q.                    | Did you look at the                                 |
| 16 | supplementa           | l materials to the                                  |
| 17 | stipulatior           | 1?                                                  |
| 18 | Α.                    | I don't know what those                             |
| 19 | materials w           | ould be, but probably not.                          |
| 20 | Q.                    | That's probably a no. Did                           |
| 21 | you look at           | the Ohio Revised Code                               |
| 22 | Α,                    | No.                                                 |
| 23 | Q.                    | with respect to                                     |
| 24 | electrical            | deregulation? Did you look                          |
| 25 | at the Publ           | ic Utilities Commission's                           |
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| 4  |                                                                   | 60   |
|----|-------------------------------------------------------------------|------|
| 1  | rules?                                                            |      |
| 2  | A. No.                                                            |      |
| 3  | Q. Did you look at any                                            |      |
| 4  | information provided by FirstEnergy                               |      |
| 5  | explaining the protocol?                                          |      |
| 6  | A. I don't recall specifically                                    | 1    |
| 7  | if any of the information explained the                           | I    |
| 8  | protocol, but I did look at the                                   | :    |
| 9  | protocol itself and also looked at                                |      |
| 10 | several presentations that my                                     |      |
| 11 | understanding was prepared by                                     |      |
| 12 | FirstEnergy and shared with the                                   |      |
| 13 | suppliers at various meetings that                                |      |
| 14 | FirstEnergy had with the suppliers                                |      |
| 15 | dating back to possibly July of 2000 or                           |      |
| 16 | so.                                                               | !    |
| 17 | Q. And those presentations that                                   |      |
| 18 | you reviewed, did you then get back to                            |      |
| 19 | FirstEnergy with questions?                                       |      |
| 20 | A. I believe I had a few                                          | :    |
| 21 | questions on them.                                                |      |
| 22 | Q. Do you remember what those '                                   |      |
| 23 | questions related to?                                             |      |
| 24 | A. I don't recall specifically.                                   |      |
| 25 | Q. Did you have any involvement                                   |      |
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Court Reporting, Investigations and Comprehensive Services for Legal Professionels

|    | 61                                       |
|----|------------------------------------------|
| 1  | in let me go back. Strike that.          |
| 2  | If you'll pull out your                  |
| 3  | protocol once again, that would be       |
| 4  | Exhibit A. If you would turn to          |
| 5  | section 6, approval process, and I will  |
| 6  | limit this to 6.a for the moment.        |
| 7  | Would you please tell me what specific   |
| 8  | sections of 6.a your procedure was       |
| 9  | involved with?                           |
| 10 | THE WITNESS: May I have                  |
| 11 | the question reread, please.             |
| 12 | (Record read.)                           |
| 13 | A. I would have had some                 |
| 14 | involvement with the second item under   |
| 15 | 6.a with two little I's in identifying   |
| 16 | whether or not not whether or not        |
| 17 | the customer accounts and the customer   |
| 18 | names matched, but whether or not the    |
| 19 | customer name that was submitted in      |
| 20 | accordance with the claim matched the    |
| 21 | customer that came out of the            |
| 22 | FirstEnergy customer information system. |
| 23 |                                          |
| 24 | And I would have had some                |
| 25 | involvement with little I little V,      |
|    | CEFARATTI EAN 246 687 0872               |

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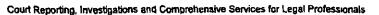


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|    | 62                                                                                                |
|----|---------------------------------------------------------------------------------------------------|
| 1  | which is the fourth step under there in                                                           |
| 2  | reading the contract that the supplier                                                            |
| 3  | had with the retail customer and looking                                                          |
| 4  | at the duration to make sure the                                                                  |
| 5  | duration in that contract matched the                                                             |
| 6  | duration that the claim was made for.                                                             |
| 7  | Q. Is that all?                                                                                   |
| 8  | A. That's it.                                                                                     |
| 9  | Q. Therefore you had no                                                                           |
| 10 | involvement with respect to registration                                                          |
| 11 | of the utility, or with the utility,                                                              |
| 12 | I'm sorry.                                                                                        |
| 13 | A. That's correct.                                                                                |
| 14 | Q. Or verification that the                                                                       |
| 15 | supplier was a CRES?                                                                              |
| 16 | A. That's correct.                                                                                |
| 17 | Q. Certified retail electric                                                                      |
| 18 | supplier, sorry. And you're saying with                                                           |
| 19 | respect to 6.a, small Roman numeral 4,                                                            |
| 20 | the only thing that you would have been                                                           |
| 21 | looking at was the duration of the                                                                |
| 22 | contract or are you saying your review '                                                          |
| 23 | process actually was broader, you also                                                            |
| 24 | were making sure there was a committed                                                            |
| 25 | capacity sale?                                                                                    |
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| 1  | A. My review process was                 |
|----|------------------------------------------|
| 2  | broader than that in accordance with the |
| 3  | agreed upon procedures. I was reading    |
| 4  | those contracts to identify whether or   |
| 5  | not there were any provision in there    |
| 6  | that would cause me concern as to        |
| 7  | whether there was a legal binding        |
| 8  | Document.                                |
| 9  | Q. In 6.a small Roman numeral 4          |
| 10 | there is also a parenthetical that says  |
| 11 | or an alternative form of verification.  |
| 12 | Can you explain what your understanding  |
| 13 | of that was?                             |
| 14 | A. I don't have an                       |
| 15 | understanding of that. In my opinion     |
| 16 | there wasn't any type of an alternative  |
| 17 | form of verification that ever came up   |
| 18 | that I needed to look at.                |
| 19 | Q. Okay. Let's move to section           |
| 20 | 6.b of the protocol, and once again      |
| 21 | would you please tell me which           |
| 22 | provisions of 6.b your procedures were   |
| 23 | involved with and how?                   |
| 24 | A. My procedures would have              |
| 25 | contained limited involvement in number  |
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| -  |                                                                                     |
|----|-------------------------------------------------------------------------------------|
| 1  | 64<br>3 under 6.b, again in looking at the                                          |
| 2  | customer name that was submitted by the                                             |
| 3  | supplier within a claim and comparing it                                            |
| 4  | to the customer name that came out of                                               |
| 5  | the FirstEnergy customer information                                                |
| 6  | system, and I would have spoke with the                                             |
| 7  | suppliers then regarding those to make                                              |
| 8  | sure that they knew who they were                                                   |
| 9  | actually claiming on behalf of, but                                                 |
| 10 | would not have had any other involvement                                            |
| 11 | under that particular number.                                                       |
| 12 | I would have looked at                                                              |
| 13 | the contract duration under little B                                                |
| 14 | little II, which is 7 under 6.b. I                                                  |
| 15 | would not have determined if there was                                              |
| 16 | an actual contract, though, but I would                                             |
| 17 | have brought to FirstEnergy's attention                                             |
| 18 | if there were any provisions that caused                                            |
| 19 | me concern.                                                                         |
| 20 | Q. Okay. Do you know who would                                                      |
| 21 | have made the determination whether or                                              |
| 22 | not there was a contract?                                                           |
| 23 | A. FirstEnergy would have made                                                      |
| 24 | that determination.                                                                 |
| 25 | Q. Do you know who specifically                                                     |
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65 1 at FirstEnergy? 2 I believe David Blank would Α. 3 have made that determination initially, 4 but I don't know who all he would have 5 consulted with. I do know one instance 6 he definitely consulted with somebody 7 else at FirstEnergy. 8 Q. Do you know who that other 9 person was? 10 Α. In this particular instance 11 that I'm aware of it was Leila Vespoli. 12 ο. And do you know if that had 13 to do with IEU? 14 Α. It did not have to do with 15 IEU. 16 ο. Do you know whether or not 17 Mr. Blank needed to make a determination 18 on whether or not a contract existed 19 with respect to IEU's claims? 20 Α. There were items that I had 21 discussed with Mr. Blank that resulted 22 from my review in connection with IEU 23 that I had brought to his attention, 24 and what kind of determinations he 25 actually made from that point, I don't

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| 1  | 66<br>know.                              |
|----|------------------------------------------|
| 2  | Q. And what were the items that          |
| 3  | you discussed with Mr. Blank with        |
| 4  | respect to IEU?                          |
| 5  | A. I don't recall them                   |
| 6  | specifically. I would need to have my    |
| 7  | notes in front of me.                    |
| 8  | Q. Okay. Going back to the               |
| 9  | protocol for a moment where it says in   |
| 10 | small Roman numeral 7, 6.b, small Roman  |
| 11 | numeral 7, page 8 of 10, it indicates    |
| 12 | if FE determines that at the time of     |
| 13 | application an eligible supplier did not |
| 14 | have a contract, I assume that you were  |
| 15 | involved with that aspect as well, is    |
| 16 | that correct?                            |
| 17 | A. What are you assuming my              |
| 18 | involvement would be?                    |
| 19 | Q. Determining whether or not            |
| 20 | there was a not whether or not there     |
| 21 | was a contract, but whether or not       |
| 22 | there was a concern of the contract '    |
| 23 | existing at the time of application.     |
| 24 | A. Yes, I would have been                |
| 25 | involved in discussing with FirstEnergy  |
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| 4  | 67                                                                                                                                           |
|----|----------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | if there was a concern as to whether or                                                                                                      |
| 2  | not a contract existed.                                                                                                                      |
| 3  | Q. And what does at the time of                                                                                                              |
| 4  | application mean to you?                                                                                                                     |
| 5  | A. My understanding based on                                                                                                                 |
| 6  | the information that FirstEnergy gave me                                                                                                     |
| 7  | in giving me directions is that at the                                                                                                       |
| 8  | time of application would have meant at                                                                                                      |
| 9  | the time that the particular claim was                                                                                                       |
| 10 | submitted for that customer or that                                                                                                          |
| 11 | customer account.                                                                                                                            |
| 12 | Q. And do you recall whether                                                                                                                 |
| 13 | there were concerns raised with respect                                                                                                      |
| 14 | to IEU not having a contract at the                                                                                                          |
| 15 | time of application?                                                                                                                         |
| 16 | A. I don't recall positively                                                                                                                 |
| 17 | without having my notes in front of me.                                                                                                      |
| 18 | Q. Okay. I want to hand you                                                                                                                  |
| 19 | Dinie Exhibit 3.                                                                                                                             |
| 20 |                                                                                                                                              |
| 21 | (Thereupon, Deposition                                                                                                                       |
| 22 | Exhibit-Dinie3 was                                                                                                                           |
| 23 | marked for purposes                                                                                                                          |
| 24 | of identification.)                                                                                                                          |
| 25 |                                                                                                                                              |
|    | <u><u><u></u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u> |

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68 1 0. I know it's very redacted, 2 but does this -- is this a form that 3 looks familiar to you? 4 Α. It does. 5 Q. And how did you make use of 6 this form? 7 A. My use of this form was only 8 to give me an idea of what suppliers 9 needed to be reviewed next and what 10 claims of those suppliers needed to be 11 reviewed next. This is a document 12 that's prepared by FirstEnergy that I 13 only had limited access to. 14 ο. This is not the document 15 that you were referring to when you 16 said you would get all the claims and 17 that's what you would count down? 18 Α. No, it's not. 19 Ο. Okay. And when you said you 20 would use this to determine what 21 suppliers you needed to review, how 22 would you make that determination from ' 23 this document? 24 And I should preface that by Α. 25 saying that this was after the original

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|    | 65                                       |
|----|------------------------------------------|
| 1  | round of my reviews. The original        |
| 2  | round of my reviews were done on a       |
| 3  | first come first served basis. The       |
| 4  | suppliers were all contacted by          |
| 5  | FirstEnergy and told that FirstEnergy    |
| 6  | was implementing its right to move       |
| 7  | forward with this process, that they     |
| 8  | needed to get in touch with me and       |
| 9  | schedule a date with me within a         |
| 10 | specified period of time and those       |
| 11 | suppliers were then scheduled by         |
| 12 | contacting me on a first come first      |
| 13 | served basis.                            |
| 14 | After that initial                       |
| 15 | scheduling was done and the particular   |
| 16 | claims were looked at in connection with |
| 17 | that original round, I then used this    |
| 18 | to give me an idea of who was up next    |
| 19 | in the so-called queue as it's referred  |
| 20 | to to determine who was going to need    |
| 21 | to be looked at next in conjunction      |
| 22 | with FirstEnergy.                        |
| 23 | Q. So in other words, of the             |
| 24 | MSG that was left after you did the      |
| 25 | first round, who may be potentially in   |
|    |                                          |

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70 1 line to receive that MSG, is that 2 correct? 3 Α. That is correct. 4 And so you used this to Ο. 5 decide going down in that order who to 6 do the next review or reviews? 7 Α. Yes. The decision wasn't 8 all mine, but we used this as a 9 discussion point to say we need to do 10 this supplier next and this supplier 11 next. 12 When you say the discussion, Ο. 13 who did you have those discussions with? 14 Α. Between myself and 15 FirstEnergy, primarily David Blank. 16 Ο. And under the column that's 17 listed as status code, do you recall 18 what would be in that column? 19 A. Without seeing what's 20 actually in that column, I don't recall 21 what that stands for. 22 Ο. We're done with that one. 23 24 (Thereupon, Deposition 25 Exhibit-Dinie4 was FAX 216.687.0973

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|     | 71                                                                                                 |
|-----|----------------------------------------------------------------------------------------------------|
| 1   | marked for purposes                                                                                |
| 2   | of identification.)                                                                                |
| 3   |                                                                                                    |
| 4   | Q. I'll hand you what's marked                                                                     |
| 5   | as Dinie Exhibit 4. Do you recall                                                                  |
| , 6 | seeing this letter?                                                                                |
| 7   | A. I do recall seeing this                                                                         |
| 8   | letter.                                                                                            |
| 9   | Q. And can you explain what you                                                                    |
| 10  | believe the purpose of this letter was?                                                            |
| 11  | A. My understanding is that                                                                        |
| 12  | this letter was sent out to the                                                                    |
| 13  | suppliers that were in my original round                                                           |
| 14  | of reviews in order to make them aware                                                             |
| 15  | of the process that FirstEnergy was                                                                |
| 16  | implementing.                                                                                      |
| 17  | Q. And in the second paragraph                                                                     |
| 18  | at the end of the paragraph it                                                                     |
| 19  | references a review of the retail                                                                  |
| 20  | contracts that support your MSG claim.                                                             |
| 21  | I assume that's the committed capacity                                                             |
| 22  | sale contract in your view?                                                                        |
| 23  | A. That would be correct, I                                                                        |
| 24  | believe.                                                                                           |
| 25  | Q. And once again it would be                                                                      |
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|    | <u> </u>     |                              |      |
|----|--------------|------------------------------|------|
|    |              |                              | 72   |
| 1  | your unders  | tanding that those retail    |      |
| 2  | contracts w  | ould be executed between a   |      |
| 3  | buyer and a  | seller of MSG, is that       |      |
| 4  | correct?     |                              | ļ    |
| 5  | A. 1         | My understanding is that     |      |
| 6  | those contra | acts would be executed       |      |
| 7  | between the  | entity that claimed the MSG  | Ì    |
| 8  | and its cust | tomer or end user.           |      |
| 9  | Q            | And if you had to designate  |      |
| 10 | them as buye | er and seller, how would you |      |
| 11 | do that, the | ose two entities?            | -    |
| 12 | Α.           | I ve never had to make that  |      |
| 13 | designation  | , but the end user would be  |      |
| 14 | the buyer an | nd then you've got a         |      |
| 15 | claimant.    |                              |      |
| 16 | Q.           | Who in your mind would be    |      |
| 17 | the seller?  |                              |      |
| 18 | A. 1         | May or may not be the        |      |
| 19 | seller. I'   | ve never had to make that    |      |
| 20 | determinati  | on.                          |      |
| 21 | Q.           | Why are you hesitating with  |      |
| 22 | the may or m | nay not?                     |      |
| 23 | Α.           | There are certain claimants  |      |
| 24 | that have e  | stablished a customer        |      |
| 25 | relationshi  | p that I'm unaware of whethe | r    |
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| _  |                                                                                                                |
|----|----------------------------------------------------------------------------------------------------------------|
|    | 73                                                                                                             |
| 1  | or not they're actually the, quote,                                                                            |
| 2  | seller as you're calling it. I guess I                                                                         |
| 3  | would need for you to define for me                                                                            |
| 4  | what you mean by seller.                                                                                       |
| 5  | MS. KAHN: Could you read                                                                                       |
| 6  | that answer back.                                                                                              |
| 7  | (Record read.)                                                                                                 |
| 8  | Q. Let me just ask you, when                                                                                   |
| 9  | you say claimants have established a                                                                           |
| 10 | customer relationship, what type of                                                                            |
| 11 | customer relationships did you see in                                                                          |
| 12 | your review?                                                                                                   |
| 13 | A. You've got aggregation                                                                                      |
| 14 | customer relationships, you've got                                                                             |
| 15 | direct contract customer relationships.                                                                        |
| 16 | Those are the only two I can recall.                                                                           |
| 17 | Q. What do you mean by direct                                                                                  |
| 18 | contract relationship?                                                                                         |
| 19 | A. That there's a positive                                                                                     |
| 20 | confirmation as I referred to it before                                                                        |
| 21 | where there's an actual written                                                                                |
| 22 | agreement between the claimant of the                                                                          |
| 23 | MSG and the customer.                                                                                          |
| 24 | Q. And when you're referring to                                                                                |
| 25 | aggregation, are you once again                                                                                |
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74 1 referring to the municipal opt out 2 aggregation that we had discussed 3 earlier? 4 Α. Yes, and there are other 5 entities that are aggregating that have 6 claims in that they wouldn't necessarily 7 have to have an aggregation with an opt 8 out for -- based on my understanding in 9 order to make that claim. 10 And you see that as a Ο. 11 different customer relationship than a 12 direct contract? That's probably a fair 13 Α. 14 statement. 15 And where do you see the ο. 16 distinction? 17 A. For instance, a municipal 18 aggregator could make a claim on behalf 19 of its own city load and there 20 obviously wouldn't be an opt out process 21 because that municipal aggregator was 22 the individual entity that made the 23 claim. 24 Uh-huh. ο. 25 And the decision would have Α. FAX 216.687.0973 2 800.694.4787 UP Support Company

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|    | · · · · · · · · · · · · · · · · · · · | 75                                                                     |
|----|---------------------------------------|------------------------------------------------------------------------|
| 1  | been based on                         | budgetary reasons or                                                   |
| 2  | whatever their                        | reasons were, but they're                                              |
| 3  | not going to h                        | ave to go through a                                                    |
| 4  | contracting st                        | age with its own city                                                  |
| 5  | load.                                 |                                                                        |
| 6  | Q. Wha                                | t about nonmunicipal                                                   |
| 7  | aggregators?                          |                                                                        |
| 8  | A. Non                                | municipal aggregators                                                  |
| 9  | would have had                        | to have had something,                                                 |
| 10 | whether that b                        | e through an opt out                                                   |
| 11 | process, which                        | I'm not aware of any,                                                  |
| 12 | but it would h                        | ave had to have had                                                    |
| 13 | something in a                        | n agreement format with                                                |
| 14 | its end use cu                        | stomers, not to say that                                               |
| 15 | it couldn't be                        | through an opt out                                                     |
| 16 | process.                              |                                                                        |
| 17 | Q. Wor                                | ld the aggregator as a                                                 |
| 18 | seller take ti                        | tle to the MSG, do you                                                 |
| 19 | know?                                 |                                                                        |
| 20 | A. Tha                                | at I don't know.                                                       |
| 21 | Q. Oka                                | y. You indicated that                                                  |
| 22 | there was a se                        | cond round and I want to                                               |
| 23 | hand you Dinie                        | 5.                                                                     |
| 24 |                                       |                                                                        |
| 25 | (There                                | upon, Deposition                                                       |
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1 Exhibit-Dinie5 was 2 marked for purposes 3 of identification.) 4 5 Ο. Once again I have redacted 6 this to take out customer information. 7 Is this a letter that you sent out to 8 claimants? 9 Α. This is a letter that went 10 out to one claimant, yes. 11 Do you know if you sent Ο. 12 these out -- this same format out to 13 numerous claimants? Obviously the 14 customers at the bottom would be 15 different, but the first four 16 paragraphs? 17 A. For the most part as best I 18 can recollect, yes, the first four 19 paragraphs would have been very similar 20 in all situations where it went out, 21 but it did go to numerous claimants. 22 ο. This was for the first round 23 or the second round, do you recall? 24 Α. It was not the first round. 25 It would have been the second round and

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| 1  | potentially even the third or fourth    |
|----|-----------------------------------------|
| 2  | round to the extent necessary. I don't  |
| 3  | recall specifically which round or      |
| 4  | rounds, but it definitely was not the   |
| 5  | first.                                  |
| 6  | Q. Going to the third                   |
| 7  | paragraph, when you are addressing the  |
| 8  | contracts that you're going to review,  |
| 9  | you've specifically stated that you do  |
| 10 | not want them to redact the paragraph   |
| 11 | headers, is that correct?               |
| 12 | A. That's correct.                      |
| 13 | Q. And I assume you mean                |
| 14 | well, why don't you tell me what you    |
| 15 | meant by that.                          |
| 16 | A. A paragraph header would be          |
| 17 | a description similar to if you go back |
| 18 | to the protocol and it says section 1,  |
| 19 | purpose of document, so it would be the |
| 20 | description of what's going to be       |
| 21 | contained beneath that particular       |
| 22 | provision or beneath that particular    |
| 23 | section.                                |
| 24 | Q. And were the contracts that          |
| 25 | you reviewed in this second round, did  |
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|    | 78                                       |
|----|------------------------------------------|
| 1  | they have headers in all cases?          |
| 2  | A. I don't recall specifically.          |
| 3  | Q. What provisions were you              |
| 4  | looking for with those headers?          |
| 5  | A. Since I had been through the          |
| 6  | original round or the initial round of   |
| 7  | my reviews and I had reviewed contracts  |
| 8  | for the most part in unredacted form at  |
| 9  | some point in time in connection with    |
| 10 | that initial round, I was really looking |
| 11 | for consistency to see if all the        |
| 12 | contracts were similar to the ones that  |
| 13 | I had reviewed before or if there were   |
| 14 | additional provisions that I may now     |
| 15 | need to take a look at in connection     |
| 16 | with the second round or the third       |
| 17 | round or the fourth round.               |
| 18 | Q. And were those provisions             |
| 19 | that you were concerned about those that |
| 20 | might contain contingencies?             |
| 21 | A. I would have been concerned           |
| 22 | with provisions that again could impact  |
| 23 | or could bear upon the fact of whether   |
| 24 | or not there was a legal binding         |
| 25 | document.                                |
|    |                                          |



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| 1  | Q. And what type of provisions           |
|----|------------------------------------------|
| 2  | would you have focused on in that        |
| 3  | regard?                                  |
| 4  | A. Anything that would have              |
| 5  | caused concern as to whether or not      |
| 6  | there was a legal binding document.      |
| 7  | Q. Do you recall specific                |
| 8  | heading titles that concerned you?       |
| 9  | A. No, I can't formulate a               |
| 10 | specific title from a contract.          |
| 11 | Q. Do you recall whether or not          |
| 12 | there were contingencies in the IEU      |
| 13 | contracts that you reviewed?             |
| 14 | A. I recall what I consider to           |
| 15 | be one contingency in the IEU contract.  |
| 16 | That's not to say that may or may not    |
| 17 | have been the only one, but it           |
| 18 | specifically comes to my mind.           |
| 19 | Q. What was that?                        |
| 20 | A. Within the contract between           |
| 21 | IEU and its customers, there was a       |
| 22 | provision that indicated that another    |
| 23 | agreement had to be executed in          |
| 24 | substantially the same form as the draft |
| 25 | that was attached to that contract       |
|    |                                          |

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|    | 80                                                                                                                                                                                       |
|----|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | between IEU and its customers.                                                                                                                                                           |
| 2  | Q. Let me go back a minute.                                                                                                                                                              |
| 3  | When you were looking at the IEU                                                                                                                                                         |
| 4  | contract between IEU and their                                                                                                                                                           |
| 5  | customers, was there one form contract                                                                                                                                                   |
| 6  | that was used for all their members for                                                                                                                                                  |
| 7  | MSG?                                                                                                                                                                                     |
| 8  | A. The best that I can                                                                                                                                                                   |
| 9  | recollect, yes, there was one form.                                                                                                                                                      |
| 10 | Q. And so this was the contract                                                                                                                                                          |
| 11 | the form that you reviewed had a                                                                                                                                                         |
| 12 | contingency, if I'm hearing you                                                                                                                                                          |
| 13 | correctly, that said you also have to                                                                                                                                                    |
| 14 | execute the agreement that's attached to                                                                                                                                                 |
| 15 | this form contract, is that correct?                                                                                                                                                     |
| 16 | A. It didn't say you, but it                                                                                                                                                             |
| 17 | said that the attached agreement had to                                                                                                                                                  |
| 18 | be executed and I don't recall who had                                                                                                                                                   |
| 19 | , to execute it.                                                                                                                                                                         |
| 20 | Q. And do you recall what the                                                                                                                                                            |
| 21 | attached agreement was?                                                                                                                                                                  |
| 22 | A. The attached agreement was '                                                                                                                                                          |
| 23 | an agreement between IEU and FirstEnergy                                                                                                                                                 |
| 24 | Services.                                                                                                                                                                                |
| 25 | Q. Did it have a title?                                                                                                                                                                  |
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|    | 8                                                                                                                  |
|----|--------------------------------------------------------------------------------------------------------------------|
| 1  | A. I have an acronym for it and                                                                                    |
| 2  | I don't know if this is the exact                                                                                  |
| 3  | title, but I believe it was the master                                                                             |
| 4  | services master services agreement or                                                                              |
| 5  | something along those lines.                                                                                       |
| 6  | Q. Okay. FirstEnergy Services,                                                                                     |
| 7  | could you explain who that is?                                                                                     |
| 8  | A. FirstEnergy Services is a                                                                                       |
| 9  | subsidiary of FirstEnergy Corporation.                                                                             |
| 10 | Q. And what does FirstEnergy                                                                                       |
| 11 | Services do?                                                                                                       |
| 12 | A. Based on other knowledge of                                                                                     |
| 13 | the company, FirstEnergy Services                                                                                  |
| 14 | based on my other knowledge of the                                                                                 |
| 15 | company, FirstEnergy Services is on the                                                                            |
| 16 | nonregulated side of the corporation and                                                                           |
| 17 | is kind of the parent company for many                                                                             |
| 18 | of the nonregulated activities that                                                                                |
| 19 | FirstEnergy is involved in.                                                                                        |
| 20 | Q. Did you review the master                                                                                       |
| 21 | services agreement?                                                                                                |
| 22 | A. I did read the master                                                                                           |
| 23 | services agreement.                                                                                                |
| 24 | MS. FLEMING: I think you                                                                                           |
| 25 | need to listen to the question. I'm                                                                                |
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82 1 not sure she understood the guestion, i f 2 you could read it back. 3 (Record read.) MS. FLEMING: 4 I can 5 interject here --6 Α. No. I read the draft of the 7 master services agreement that was 8 attached to one of the contracts between 9 IEU and its customer. 10 ο. Uh-huh. 11 But I did not review an Α. 12 executed copy of the master services 13 agreement. 14 ο. Did you inquire with IEU as 15 to whether or not the master services 16 agreement was executed by the customer? 17 Α. I did make that inquiry. 18 ο. And? 19 Α. And I'll preface that by 20 saving I don't recall who the master 21 services agreement had to be executed 22 I don't know if it was by the by. 23 customer, I don't recall that, but I 24 did make the inquiry as to whether or 25 not it had been finalized and executed

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FAX 216.687,0973

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| 1  | and the answer was no, it had not at   |
|----|----------------------------------------|
| 2  | that point in time.                    |
| 3  | Q. And were you later advised          |
| 4  | that it had been?                      |
| 5  | A. No.                                 |
| 6  | Q. And did you point out this          |
| 7  | contingency to FirstEnergy?            |
| 8  | A. I did.                              |
| 9  | Q. Did you also advise                 |
| 10 | FirstEnergy that you were unable to    |
| 11 | confirm if it had ever been executed?  |
| 12 | A. At the time that I reported         |
| 13 | my summary to FirstEnergy, I said to   |
| 14 | the best of my knowledge there was not |
| 15 | an executed document out there, yes.   |
| 16 | Q. Did you request that IEU get        |
| 17 | back to you to supplement whether or   |
| 18 | not it was ever executed?              |
| 19 | A. I did not.                          |
| 20 | Q. Did you review the                  |
| 21 | unexecuted the draft master services   |
| 22 | agreement in your initial round?       |
| 23 | A. I did.                              |
| 24 | Q. And was that part of your           |
| 25 | summary report with respect to IEU?    |
|    | CEFAR ATTI                             |

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84 1 I believe it was, but I Α. 2 don't recall specifically without seeing 3 my summary report. 4 Was your summary report Ο. 5 typed generally or was it handwritten? 6 For the initial round the Α. 7 summary report was typed. 8 Okay. Do you recall ο. 9 discussing the master services agreement 10 with Mr. Blank? 11 Α. I recall discussing the 12 concerns that I had regarding the 13 contingency that it hadn't been executed 14 and it was still in draft form and it 15 was still with FirstEnergy Services with 16 Mr. Blank. I don't know that I 17 specifically discussed any provisions 18 within the master services agreement 19 with him. 20 Do you recall what Mr. ο. 21 Blank's reaction was? 22 I don't recall specifically! Α. 23 Do you recall if Mr. Blank Ο. 24 gave you further instructions with 25 respect to the master services **2 800.694.4787** FAX 216.687.0973 P A Litigation Support Company

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| 1  | agreement?                               | 85 |
|----|------------------------------------------|----|
| 2  | A. I recall two items being              |    |
| 3  | raised that he had asked me to follow    |    |
| 4  | up on, but I don't recall if there were  |    |
| 5  | actually any additional instructions     |    |
| 6  |                                          |    |
| I  | other than those two follow-up items.    |    |
| 7  | Q. And what were those                   |    |
| 8  | follow-up items?                         |    |
| 9  | A. I may not recall these                |    |
| 10 | verbatim, but one was to determine the   |    |
| 11 | exact wording within the contract        |    |
| 12 | between IEU and its customers related to |    |
| 13 | the master services agreement, and the   |    |
| 14 | second item was actually a follow-up     |    |
| 15 | that I think FirstEnergy had made for    |    |
| 16 | itself or Mr. Blank had made for itself  |    |
| 17 | in connection with something along the   |    |
| 18 | lines of customer credit arrangements.   |    |
| 19 | (Record read.)                           |    |
| 20 | Q. Okay. With respect to the             |    |
| 21 | exact wording, did you follow up on      |    |
| 22 | that?                                    |    |
| 23 | A. I did.                                |    |
| 24 | Q. And can you elaborate on              |    |
| 25 | that?                                    |    |
| -  |                                          |    |

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86 1 I was asked to follow up on Α. 2 something along the lines of whether or 3 not the contract between IEU and its 4 customers were worded that the master 5 services agreement had to be executed or 6 if it had to be executed in 7 substantially the same form as the 8 attached draft. 9 ο. And what was the result of 10 that? 11 Α. The wording was that it had 12 to be executed in substantially the same 13 form. 14 Was there any other 0. 15 instruction with respect to follow-up on 16 wording? 17 Α. I don't recall any others. 18 ο. Did Mr. Blank explain to you 19 the relevance or the distinction between 20 those two phrases? 21 Α. No. 22 Or why it was significant to' ο. 23 him? 24 Α. No. 25 With respect to the customer Q. FAX 216.687.0973 含 800.694.4787 UP A Litigation Support Company

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|    | 87                                                                                                |
|----|---------------------------------------------------------------------------------------------------|
| 1  | credit arrangements, I'm not quite sure                                                           |
| 2  | I understand what that is. Can you                                                                |
| 3  | explain that more?                                                                                |
| 4  | A. I don't recall specifically                                                                    |
| 5  | what it was without my notes either.                                                              |
| 6  | Q. Okay. What customer are you                                                                    |
| 7  | referring to, the customer of                                                                     |
| 8  | FirstEnergy or the end user customer,                                                             |
| 9  | the retail customer, do you know?                                                                 |
| 10 | A. What customer am I referring                                                                   |
| 11 | to                                                                                                |
| 12 | Q. For the customer credit                                                                        |
| 13 | arrangement, I'm sorry.                                                                           |
| 14 | MR. RUXIN: I'm sorry,                                                                             |
| 15 | could you read the question back? I                                                               |
| 16 | just lost the thread.                                                                             |
| 17 | (Record read.)                                                                                    |
| 18 | A. I don't know what customer                                                                     |
| 19 | it would have been.                                                                               |
| 20 | Q. Did you do follow-up on the                                                                    |
| 21 | customer credit arrangement?                                                                      |
| 22 | A. I did not. That was a                                                                          |
| 23 | follow-up point FirstEnergy had made for                                                          |
| 24 | itself.                                                                                           |
| 25 | Q. So it would be your                                                                            |
|    | TE BQD.694.4787 Court Reporting Investigations and Comprehensive Services for Legal Professionals |

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|----|--------------------------------------------|
| 1  | testimony that the only contingency in     |
| 2  | the IEU contract that you reviewed for     |
| 3  | committed capacity sale was the            |
| 4  | requirement with respect to the master     |
| 5  | services agreement, is that correct?       |
| 6  | THE WITNESS: Would you                     |
| 7  | reread that question, please?              |
| 8  | (Record read.)                             |
| 9  | A. That's the only contingency             |
| 10 | that I can recall without my notes in      |
| 11 | front of me.                               |
| 12 | Q. You indicated with respect              |
| 13 | to Dinie Exhibit 5 that this form          |
| 14 | letter went out after the first round      |
| 15 | of reviews, is that correct? Let me        |
| 16 | rephrase that. Did not go out for the      |
| 17 | first round of reviews, is that correct?   |
| 18 | A. That's correct.                         |
| 19 | Q. When you were preparing to              |
| 20 | go out for your first round of reviews,    |
| 21 | how did you advise those suppliers who     |
| 22 | you were going to review what you '        |
| 23 | wanted to be looking at?                   |
| 24 | A. The suppliers were primarily            |
| 25 | advised through the letter that came       |
|    | TE ROD 694 4787 CEFARATTI EAX 216 687 0973 |

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|    | 8                                        |
|----|------------------------------------------|
| 1  | from Mr. Blank that you've given to me   |
| 2  | in Dinie Exhibit 4 that they were to     |
| 3  | get in contact with me in order to       |
| 4  | schedule this review and that we would   |
| 5  | be looking for the written agreements or |
| 6  | the contracts between the claimants and  |
| 7  | their customers.                         |
| 8  | Q. When you got in touch with            |
| 9  | them, did you give them more detail as   |
| 10 | to what you wanted to see?               |
| 11 | A. I didn't specifically have a          |
| 12 | prepared speech to give them, but if     |
| 13 | questions were asked, I tried to answer  |
| 14 | them.                                    |
| 15 | Q. Did you have discussions              |
| 16 | with IEU as to what you were going to    |
| 17 | want to review?                          |
| 18 | A. Not that I can recall.                |
| 19 | Q. And during your review at             |
| 20 | IEU, who did you work with on behalf of  |
| 21 | IEU?                                     |
| 22 | A. There were two individuals            |
| 23 | that I primarily worked with and there   |
| 24 | was a third individual that assisted     |
| 25 | with taking my coat and gathering some   |
|    |                                          |

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90 1 information or collecting documents or 2 making copies or whatever. 3 ο. Who were those people? 4 Α. The two that I primarily 5 worked with was Sam Randazzo and Kevin, 6 I think it's Murray. 7 Okay. You're doing better ο. 8 than I would do. Were both Mr. 9 Randazzo and Mr. Murray present at your 10 review in the initial round? 11 Α. At various points in time 12 during my review they were both present. 13 And did you ask questions of ο. 14 both of them? 15 Α. I don't recall specifically 16 if it was one or both of them that I 17 asked questions of. 18 Did you ask questions with Q. 19 respect to the master services 20 agreement? 21 Α. I did inquire with respect 22 to the master services agreement as to ' 23 whether or not it had been executed and 24 finalized. 25 Did you have other questions Q. 2 800.694.4787

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| 1                      | 9'                                       |
|------------------------|------------------------------------------|
| 1                      | with respect to the master services      |
| 2                      | agreement?                               |
| 3                      | A. I don't recall without my             |
| 4                      | notes.                                   |
| 5                      | Q. You indicate in this format           |
| 6                      | letter, Dinie Exhibit 5, that you're     |
| 7                      | going to want to review pricing. What    |
| 8                      | was it that you needed to review with    |
| 9                      | respect to pricing arrangements?         |
| 10                     | A. I don't believe that I                |
| 11                     | specifically say in here that I'm going  |
| 12                     | to want to review pricing. I think it    |
| 13                     | says to be sure that all attachments     |
| 14                     | are included.                            |
| 15                     | Q. That identified the specifics         |
| 16                     | of the contract such as the locations    |
| 17                     | covered and/or the pricing arrangements. |
| 18                     | A. Right. I'm looking to make            |
| 19                     | sure that all attachments are included   |
| 20                     | in the information that's provided to me |
| <b>21</b> <sup>7</sup> | so that I don't have the follow-up       |
| 22                     | question to have to go back and ask for  |
| 23                     | attachments.                             |
| 24                     | Q. But if you wanted to make             |
| 25                     | • sure the attachments for pricing were  |
|                        | CEFAR ATTI                               |

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|    | 92                                       |
|----|------------------------------------------|
| 1  | included, I would assume you were going  |
| 2  | to look at the pricing, is that          |
| 3  | correct?                                 |
| 4  | A. No, that's not correct. I             |
| 5  | could care less what they're pricing the |
| 6  | electricity at, to be honest.            |
| 7  | Q. So then why were you                  |
| 8  | concerned that the attachment with       |
| 9  | respect to pricing was there?            |
| 10 | A. Because in some cases there           |
| 11 | were certain suppliers that the way      |
| 12 | their contract was written was that the  |
| 13 | contract was not a contract until the    |
| 14 | pricing attachments had been signed by   |
| 15 | the customers and I needed to make sure  |
| 16 | I saw those attachments in signed format |
| 17 | before I could say that yes, you've      |
| 18 | there's nothing here that causes me any  |
| 19 | concern.                                 |
| 20 | Q. Do you recall if there was a          |
| 21 | pricing concern with respect to IEU?     |
| 22 | A. Since I wasn't interested in          |
| 23 | the pricing, I don't know I would say    |
| 24 | that there was a pricing concern. I      |
| 25 | don't recall that IEU had any pricing    |
|    | CEEA R ATTI                              |



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| 1  | 93<br>attachments.                       |
|----|------------------------------------------|
| 2  |                                          |
|    | Q. Do you recall if IEU's                |
| 3  | contract was redacted?                   |
| 4  | A. IEU's contract between itself         |
| 5  | and its customers were not redacted.     |
| 6  | Q. Do you recall if the IEU              |
| 7  | contracts gave the customer the right to |
| 8  | terminate?                               |
| 9  | A. I don't recall positively             |
| 10 | without my notes.                        |
| 11 | Q. How many visits did you make          |
| 12 | to IEU?                                  |
| 13 | A. One physical visit to them.           |
| 14 | Q. And do you recall how long            |
| 15 | you were there approximately?            |
| 16 | A. Somewhere in the five or six          |
| 17 | hour range, maybe seven.                 |
| 18 | Q. And do you recall how many            |
| 19 | contracts you reviewed approximately?    |
| 20 | A. Probably somewhere close to           |
| 21 | 20.                                      |
| 22 | Q. I'm correct that you                  |
| 23 |                                          |
|    | previously testified that all the        |
| 24 | contracts were the same however, is that |
| 25 | correct, in terms of the form of the     |
|    | CEFA R ATTI                              |

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|          | 94                                       |  |  |  |
|----------|------------------------------------------|--|--|--|
| 1        | contract between IEU and its members?    |  |  |  |
| 2        | A. That's correct.                       |  |  |  |
| 3        | Q. So when you're saying 20              |  |  |  |
| 4        | contracts, that would be between IEU and |  |  |  |
| 5        | an individual member of IEU, correct?    |  |  |  |
| 6        | A. Yes.                                  |  |  |  |
| 7        | Q. I just want to clarify that           |  |  |  |
| 8        | each contract each of those 20           |  |  |  |
| 9        | contracts would reflect an agreement     |  |  |  |
| 10       | between IEU and one of its members?      |  |  |  |
| 11       | A. Yes.                                  |  |  |  |
| 12       | Q. Okay. In the preparation of           |  |  |  |
| 13       | your summary reports, did you allow the  |  |  |  |
| 14       | claimants to review those summary        |  |  |  |
| 15       | reports?                                 |  |  |  |
| 16       | A. I did not permit the                  |  |  |  |
| 17       | claimants to review those summary        |  |  |  |
| 18       | reports unless I obtained permission     |  |  |  |
| 19       | from FirstEnergy.                        |  |  |  |
| 20       | Q. And how would that come               |  |  |  |
| 21       | about, the permission?                   |  |  |  |
| 22       | A. Because Arthur Andersen was'          |  |  |  |
| 23       | engaged by FirstEnergy and this is an    |  |  |  |
| 24       | agreed upon procedures engagement, our   |  |  |  |
| 25       | review and summary information goes to   |  |  |  |
| <u> </u> |                                          |  |  |  |

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| 1  |                                        |                            | 95 |  |
|----|----------------------------------------|----------------------------|----|--|
| 1  | FirstEnergy b                          | ecause they're the         |    |  |
| 2  | individuals t                          | hat have engaged us to     |    |  |
| 3  | perform this                           | work, so we report to      |    |  |
| 4  | FirstEnergy a                          | nd in accordance with firm |    |  |
| 5  | standards I'm                          | not permitted to report    |    |  |
| 6  | that information to anyone else except |                            |    |  |
| 7  | for FirstEnergy unless I have          |                            |    |  |
| 8  | FirstEnergy's permission to do so.     |                            |    |  |
| 9  | Q. An                                  | d I assume therefore       |    |  |
| 10 | claimants did                          | make the request and you   |    |  |
| 11 | had requested permission, is that      |                            |    |  |
| 12 | correct?                               |                            |    |  |
| 13 | A. So                                  | me claimants made the      |    |  |
| 14 | request.                               |                            |    |  |
| 15 | Q. Di                                  | d IEU?                     |    |  |
| 16 | A. Th                                  | ey did not.                |    |  |
| 17 |                                        | MS. KAHN: I need about a   |    |  |
| 18 | three minute                           | break.                     |    |  |
| 19 |                                        | (Recess had.)              |    |  |
| 20 |                                        |                            |    |  |
| 21 | (There                                 | eupon, Deposition          |    |  |
| 22 | Exhib;                                 | it-Dinie6 was              |    |  |
| 23 | marked                                 | d for purposes             |    |  |
| 24 | of ide                                 | entification.)             |    |  |
| 25 | L                                      |                            |    |  |
|    |                                        |                            |    |  |

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96 1 I'have marked Dinie Exhibit · O. 2 6 and for the record we are now going 3 through the documents that were produced 4 by Ms. Dinie as part of her subpoena 5 duces tecum and these were produced this 6 morning to us. 7 I have marked as Exhibit 8 6 documents that were Bates stamped one 9 through 12 if it would help, and first 10 can you explain to me what this is? 11 Α. This is a document that was 12 prepared by FirstEnergy and my 13 understanding is that it was a summary 14 of all of the claims that FirstEnergy 15 had approved as of certain dates. 16 And why was it provided to ο. 17 you? 18 Α. For my information. 19 Did you.in any way confirm Ο. 20 that these approved claims were 21 consistent with your belief that your 22 review had been completed for a claim? ' 23 I did not take this document Α. 24 after it had been provided to me and 25 look at the claims that were on it and

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|    | 97                                       |
|----|------------------------------------------|
| 1  | compare to see whether or not my review  |
| 2  | was completed, no.                       |
| 3  | But prior to this document               |
| 4  | being created, I do know that there      |
| 5  | were discussions that took place between |
| 6  | myself and Mr. Blank regarding numerous  |
| 7  | claims.                                  |
| 8  | (Record read.)                           |
| 9  | Q. And when you're indicating            |
| 10 | prior to this document being created, is |
| 11 | that because you knew what was going to  |
| 12 | go into the document so you were         |
| 13 | concerned about specific claims?         |
| 14 | A. I knew what claims we had             |
| 15 | talked about. I didn't know what was     |
| 16 | going to go into the document or how     |
| 17 | they were going to summarize it          |
| 18 | internally, no.                          |
| 19 | Q. So your reference to having           |
| 20 | numerous conversations with Mr. Blank    |
| 21 | with respect to claims, is that a        |
| 22 | reference to the summaries that you      |
| 23 | would provide to Mr. Blank?              |
| 24 | A. Not only the summaries that           |
| 25 | I would provide to Mr. Blank, but also   |
|    | CEEA R ATTI                              |

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|    | 98                                       |
|----|------------------------------------------|
| 1  | other conversations that I had had with  |
| 2  | him at various times in order to         |
| 3  | discuss the process and where we were    |
| 4  | at and what I had completed and so       |
| 5  | forth from the last time that we had     |
| 6  | had such a discussion.                   |
| 7  | Q. So you would report to Mr.            |
| 8  | Blank, as far as I'm concerned my        |
| 9  | review is completed of these claims,     |
| 10 | listing specific claims, is that         |
| 11 | correct?                                 |
| 12 | A. In some cases, yes. In                |
| 13 | other cases, it was an inquiry that was  |
| 14 | made as to looking at the queue and      |
| 15 | looking at Mr. Blank or someone at       |
| 16 | FirstEnergy would be looking at the      |
| 17 | queue and would be looking at the next   |
| 18 | claims in line and ask me, have you      |
| 19 | looked at this one, where are we at      |
| 20 | with this one.                           |
| 21 | Q. So it was somewhat of an              |
| 22 | informal process that you would report ' |
| 23 | your conclusion of your review?          |
| 24 | A. After the initial round,              |
| 25 | that's correct.                          |
|    | CEFARATTI                                |



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| 1  |                                          |
|----|------------------------------------------|
| 1  | Q. Okay. I think I need to               |
| 2  | better understand the initial round.     |
| 3  | A. Because the initial round             |
| 4  | all took place within a short time       |
| 5  | period and that's basically all I was    |
| 6  | doing was jumping from one supplier to   |
| 7  | another to make my visits and to         |
| 8  | perform my reviews, all of that          |
| 9  | information was summarized and discussed |
| 10 | with Mr. Blank in one sitting.           |
| 11 | Q. Okay.                                 |
| 12 | A. Subsequent to that point in           |
| 13 | time, information was requested and was  |
| 14 | gathered more on a piecemeal basis       |
| 15 | because I didn't make second and third   |
| 16 | visits to a lot of the suppliers and it  |
| 17 | was just on an as-needed basis that      |
| 18 | information was requested from them and  |
| 19 | it was provided to me then based on      |
| 20 | their schedules, and as a result my      |
| 21 | discussions with Mr. Blank were more     |
| 22 | sporadic as I had completed something or |
| 23 | as he had inquired about something.      |
| 24 | Q. All I'm trying to                     |
| 25 | distinguish so I can understand this,    |
|    | CEFAR ATTI                               |

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|    | 100                                                                                                |
|----|----------------------------------------------------------------------------------------------------|
| 1  | the first round from what I'm                                                                      |
| 2  | understanding you would consider when                                                              |
| 3  | you went out to each supplier's location                                                           |
| 4  | and you did a report on all those                                                                  |
| 5  | visits. The second round may include                                                               |
| 6  | follow-up information that resulted from                                                           |
| 7  | the first round or would you include                                                               |
| 8  | that as part of your first round?                                                                  |
| 9  | A. It could be both. I don't                                                                       |
| 10 | recall specifically whether my contacts                                                            |
| 11 | were made as it relates to follow-up                                                               |
| 12 | information from the first round.                                                                  |
| 13 | In some cases it might                                                                             |
| 14 | have been that the inquiries that                                                                  |
| 15 | resulted from my first round that                                                                  |
| 16 | FirstEnergy then asked me to go back                                                               |
| 17 | and do additional follow-ups on were                                                               |
| 18 | provided to the suppliers at the same                                                              |
| 19 | time that their listing for their second                                                           |
| 20 | round was provided, and in other                                                                   |
| 21 | situations it may have been that there                                                             |
| 22 | was an interim communication that took '                                                           |
| 23 | place.                                                                                             |
| 24 | Q. When you had this meeting                                                                       |
| 25 | with Mr. Blank to go over all the                                                                  |
|    | TO 800.694.4787 Court Reporting Investigations and Comprehensive Services for Legal Professionals. |

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|    |                    | - 10                   | )1 |
|----|--------------------|------------------------|----|
| 1  | results of the fir | st round, it didn't    |    |
| 2  | necessarily mean t | that you had concluded |    |
| 3  | your review of eve | ry one of those        |    |
| 4  | claims, is that co | prrect?                |    |
| 5  | A. That's          | correct, because there |    |
| 6  | were follow-up poi | ints that came out of  |    |
| 7  | that.              |                        |    |
| 8  | Q. If you          | would turn to page,    |    |
| 9  | what's Bates stamp | ped as 3, do you know  |    |
| 10 | what the numbers m | ean with respect to    |    |
| 11 | IEU, the 170 and t | he 6.4 going across?   |    |
| 12 | A. I do no         | )t.                    |    |
| 13 | Q. Okay.           | Could you turn to      |    |
| 14 | page 6.            |                        |    |
| 15 | A. (Witnes         | ss complies.)          |    |
| 16 | Q. The lin         | ne across for IEU that |    |
| 17 | starts with 170.7, | , do you understand    |    |
| 18 | what the losses co | olumn at the top       |    |
| 19 | means?             |                        |    |
| 20 | A. This wa         | as prepared by         |    |
| 21 | FirstEnergy. It's  | s probably a question  |    |
| 22 | better directed to | o them.                |    |
| 23 | Q. Okay.           | Do you recall whether  |    |
| 24 | or not this was br | oken out by operating  |    |
| 25 | company?           |                        |    |
|    | CTT                | ነለ ወ ለጥጥ፤              |    |

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102 1 I believe it was, but I'm Α. 2 not positive. 3 Ο. Okay. Bates number 7, 4 please. I assume once again this was a 5 FirstEnergy prepared document, is that 6 correct? 7 That is correct. Α. 8 There is down at the bottom, ο. 9 approval subject to FirstEnergy 10 registration, FES question mark. Do you 11 know what that means? 12 I don't know positively. А 13 Ο. Do you have any idea? 14 The approval subject to FE Α. 15 registration I'm guessing is that 16 FirstEnergy needed to make sure that IEU 17 had registered with them. 18 My understanding is that 19 FirstEnergy required a separate 20 registration process in order for 21 suppliers to submit claims and I'm 22 guessing that that's what that means. 23 FES is an acronym that is 24 used for FirstEnergy Services, but why 25 it has the question marks and why it's

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|    | 103                                      |
|----|------------------------------------------|
| 1  | there, I'm not positive.                 |
| 2  | Q. Going over where it says              |
| 3  | subsequent claims subject to auditor     |
| 4  | review, megawatt values subject to       |
| 5  | review, do you know those two phrases    |
| 6  | mean?                                    |
| 7  | A. Again, I don't know                   |
| 8  | positively, but I do know that at        |
| 9  | various times when they put together     |
| 10 | these summaries, the claims that were    |
| 11 | being listed here for approval weren't   |
| 12 | necessarily the only claims that any     |
| 13 | particular supplier had in at that given |
| 14 | point in time, but they were only the    |
| 15 | claims that I had been through my        |
| 16 | process and FirstEnergy had been through |
| 17 | all of its processes on and plus those   |
| 18 | were the only claims that they were      |
| 19 | ready to approve is my understanding at  |
| 20 | that point in time. So there were        |
| 21 | subsequent claims that would have come   |
| 22 | in that I needed to go through my        |
| 23 | process on and that FirstEnergy          |
| 24 | potentially maybe needed to go through   |
| 25 | their process on.                        |
|    |                                          |



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| -  | · · · · · · · · · · · · · · · · · · · | ;           | 104              |
|----|---------------------------------------|-------------|------------------|
| 1  | Q. And the                            | ir process  |                  |
| 2  | the approval proces                   | 55?         |                  |
| 3  | A. Their p                            | cocess was  | more than        |
| 4  | just the approval p                   | rocess and  | I don't          |
| 5  | know what all was e                   | ntailed in  | their            |
| 6  | process, but their                    | process st  | arted at         |
| 7  | the very beginning                    | in looking  | to make          |
| 8  | sure that customer:                   | s that were | submitted        |
| 9  | within a claim was                    | actually a  |                  |
| 10 | FirstEnergy custom                    | er, that it | was              |
| 11 | submitted within a                    | claim unde  | er a             |
| 12 | FirstEnergy compan                    | y that serv | viced that       |
| 13 | customer, that it w                   | vas a valid | customer         |
| 14 | account number, the                   | at it was a | n active         |
| 15 | customer account,                     | the capacit | ty that was      |
| 16 | claimed matched wh                    | at they had | l in their       |
| 17 | system as being a 1                   | easonable   | amount for       |
| 18 | that capacity that                    | was claime  | ed, whether      |
| 19 | or not there were a                   | ny duplica  | tes.             |
| 20 | It w                                  | as kind of  | an ongoing       |
| 21 | process all the way                   | y from begi | nning to         |
| 22 | end. So their addi                    | tional rev  | 'iew after '     |
| 23 | I performed mine,                     | they had to | ) take           |
| 24 | additional steps t                    | o make sure | e if there       |
| 25 | were any follow-up                    | s that they | y needed to      |
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|      |                                  | 10                                                                                                                          |
|------|----------------------------------|-----------------------------------------------------------------------------------------------------------------------------|
| 1    | take care o                      | f and any additional                                                                                                        |
| 2    | administrat                      | ive items that needed to be                                                                                                 |
| 3    | taken care                       | of before they approved                                                                                                     |
| 4    | claims. Th                       | at was my understanding of                                                                                                  |
| 5    | how they we                      | nt about it.                                                                                                                |
| 6    | Q.                               | Do you have any idea what                                                                                                   |
| 7    | the 8.933 r                      | emains in queue due to                                                                                                      |
| 8    | megawatt li                      | mit means?                                                                                                                  |
| 9    | А.                               | I could guess what that                                                                                                     |
| 10   | means, but                       | I don't know positively.                                                                                                    |
| 11   | ۰<br>Q.                          | What would your guess be?                                                                                                   |
| 12   | Α.                               | My guess would be that after                                                                                                |
| 13   | one of thes                      | e claims, and I'm guessing                                                                                                  |
| 14   | it would be                      | the OE one since it stands                                                                                                  |
| 15   | next to it,                      | after that claim was                                                                                                        |
| 16 · | approved, t                      | hat that was the amount that                                                                                                |
| 17   | was remaini                      | ng in the queue at that                                                                                                     |
| 18   | point in ti                      | me based on these figures                                                                                                   |
| 19   | due to the :                     | fact that there was a                                                                                                       |
| 20   | limitation                       | on the megawatts that each                                                                                                  |
| 21   | subsidiary                       | company of FirstEnergy was                                                                                                  |
| 22   | offering in                      | conjunction with the                                                                                                        |
| 23   | transition                       | or stipulation.                                                                                                             |
| 24   |                                  | MS. KAHN: Okay. I know                                                                                                      |
| 25   | this is som                      | ewhat out of order, but it                                                                                                  |
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a,

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106 1 is Bates stamped number 90 through 101. 2 3 (Thereupon, Deposition 4 Exhibit-Dinie7 was 5 marked for purposes 6 of identification.) 7 8 MS. KAHN: For your 9 records, it's Dinie No. 7 now. 10 Q. Ms. Dinie, do you recall 11 receiving this email from Mr. Blank? 12 Α. There's a couple of them, 13 and yes, I recall receiving them, 14 although I'm not sure how or where 100 15 and 101 fit in. 16 Okay. We might be better ο. 17 off if we broke this up, for 90 and 91 18 to be Dinie Exhibit 7, Bates stamp 90 19 and 91. 20 Just to make this easier, 21 is it your understanding that Bates 22 stamps number 92 through 99 go together', 23 that that was the attachment to the 24 email? 25 I believe that's the case, Α. FAX 216.687.0973

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1 yes. 2 Why don't we mark that as Ο. 3 Dinie 8, Bates stamps 92 through 99. 4 5 (Thereupon, Deposition 6 Exhibit-8 was 7 marked for purposes 8 of identification.) 9 10 With respect to Dinie 7, it ο. 11 is dated December 21st of 2000, is that 12 correct? 13 Α. That's correct. 14 Q. And this had an attachment 15 showing MSG claims that had been 16 approved, is that your understanding? 17 Α. Or subject to approval based 18 on the email. 19 ο. And where it says subject to 20 approval pending PUCO certification/FE 21 registration, what would be your 22 understanding of those requirements? 23 Probably better addressed to Α. 24 FirstEnergy because I don't know what 25 specifically they were looking with

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|    | 108                                      |
|----|------------------------------------------|
| 1  | there, or looking at there.              |
| 2  | Q. Is it your understanding              |
| 3  | that once something showed up on the     |
| 4  | attached table that would be an          |
| 5  | indication that your review process had  |
| 6  | been completed?                          |
| 7  | A. I don't know that I can say           |
| 8  | that for certain because I did not see   |
| 9  | these attachments prior to the time that |
| 10 | they were distributed.                   |
| 11 | Q. Do you recall if you were             |
| 12 | still involved in a review process with  |
| 13 | IEU at the time that this approved       |
| 14 | claim attachment was provided, so as of  |
| 15 | December 21st?                           |
| 16 | A. I would have completed my             |
| 17 | initial round of my review of IEU as of  |
| 18 | this date, at least I believe that I     |
| 19 | would have. There could have been        |
| 20 | second or third rounds that may or may   |
| 21 | not have been completed, I don't recall  |
| 22 | the specific timing, and I don't know '  |
| 23 | what claims specifically that these      |
| 24 | particular lists would entail for IEU    |
| 25 | and whether or not they were included    |
|    | CEFARATTI                                |



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109 1 in my first or second round. 2 Do you recall that you ο. 3 mentioned there were two follow-up items 4 raised with the IEU contract? Had 5 those been resolved by December 21st 6 that you're aware of? 7 Α. The first item, which would 8 have been the item that I was asked to 9 follow up on, would have been resolved. 10 The second item I'm not certain because 11 I believe that was a FirstEnergy 12 follow-up. 13 Q. On Dinie 6 the very first 14 page --15 MS. FLEMING: Bates one 16 through 12. 17 Q. -- at the top it indicates 18 IEU approved claims with CEI, claim 19 number 1756. 20 When you turn to Bates 21 stamp number 2, does that indicate the 22 amount of IEU claim number 1756 in 23 terms of megawatts, do you know? 24 Α. I don't know that 25 positively. I didn't prepare this.

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|----|--------------------------------------------------------------------|
| 25 | (Thereupon, Deposition                                             |
| 24 |                                                                    |
| 23 | 101.                                                               |
| 22 | Q. Okay. Bates stamp number '                                      |
| 21 | A. I don't know.                                                   |
| 20 | 30.055?                                                            |
| 19 | these .76 is incorporated within the                               |
| 18 | Q. Okay. So you don't know if                                      |
| 17 | know that they do work together.                                   |
| 16 | A. I don't know and I don't                                        |
| 15 | numbers work together by any chance?                               |
| 14 | CEI is .762. Do you know how those two                             |
| 13 | page 1 of the Bates stamp for IEU and                              |
| 12 | for CEI is 30.055, yet the megawatts on                            |
| 11 | That the total megawatts, for instance,                            |
| 10 | Q. Within those claim numbers.                                     |
| 9  | A. Other claims within where?                                      |
| 8  | you know?                                                          |
| 7  | claims within there such as 1756, do                               |
| 6  | Would that reflect that there are other                            |
| 5  | claim numbers 55, 61 and 68 for IEU.                               |
| 4  | Q. And you'll note that that's                                     |
| 3  | A. (Witness complies.)                                             |
| 2  | page 7 again, the Bates stamp?                                     |
| 1  | Q. Okay. Can you turn back to                                      |
|    | 110                                                                |

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111 1 Exhibit-9 was 2 marked for purposes 3 of identification.) 4 5 Q.. Up at the top it says 6 summary of claim review with Denise 7 Dinie 11/11/2001. One would have to 8 assume that's a typo? 9 MR. RUXIN: This is 10 Bates stamp --11 MS. KAHN: 101. 12 MR. RUXIN: And it's 13 Dinie No. 9? 14 MS. KAHN: Eight. 15 MS. FLEMING: Isn't it 9? 16 MS. KAHN: It is 9, sorry. 17 Ο. Do you recall why this 18 document was provided to you? 19 Α. I can guess that it was for 20 my information. 21 And the November 11, 2001, Ο. 22 do you recall if you had a review 23 meeting November 11th of 2000? 24 A. I doubt there would have 25 been a review meeting November 11th of

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|    | 112                                      |
|----|------------------------------------------|
| 1  | 2000 because if I recall correctly, that |
| 2  | would have been before any of my visits  |
| 3  | would have even taken place.             |
| 4  | Q. And this would have been              |
| 5  | provided to you for what reason, do you  |
| 6  | remember?                                |
| 7  | A. For my information,                   |
| 8  | FirstEnergy provided it. It wasn't       |
| 9  | something that I asked for. I don't      |
| 10 | know why they would have.                |
| 11 | Q. Did you use it at all in              |
| 12 | your review process?                     |
| 13 | A. No.                                   |
| 14 | Q. Did you put it in the file            |
| 15 | for the claimant?                        |
| 16 | A. It would have contained               |
| 17 | numerous claimants, and no, it just      |
| 18 | would have went in my general file.      |
| 19 | Q. Okay.                                 |
| 20 | A. If I even had a hard copy.            |
| 21 | It might have just been saved in an      |
| 22 | email.                                   |
| 23 |                                          |
| 24 | (Thereupon, Deposition                   |
| 25 | Exhibit-Diniel0 was                      |
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1 marked for purposes 2 of identification.) 3 4 ο. Let me mark as Dinie Exhibit 5 10 Bates stamps number 112 through 117. 6 Can you identify what these documents 7 are? 8 I believe these documents Α. 9 are copies of the ASCII files that were 10 uploaded into the FirstEnergy web site, 11 but I don't recall for which supplier. 12 Ο. And these were ASCII files 13 that you obtained when you were out 14 doing the review, is that correct? 15 Α. That's correct. 16 Ο. So what would the numbers 17 designate on this? 18 Α. I don't know that 19 positively. My guess would be it's the 20 capacity claimed. 21 22 (Thereupon, Deposition 23 Exhibit-Diniell was 24 marked for purposes 25 of identification.)

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1 2 Dinie Exhibit 11, which is Ο. 3 Bates stamped number 118, do you recall 4 how this document was provided to you? 5 This was also a document Α. 6 prepared by FirstEnergy. I believe I was copied on an email that contained 7 8 this document. 9 And it indicates problems ο. 10 identified during audit. Would those be 11 problems that you identified in your 12 review process? 13 That would be correct, Α. 14 although I don't know that it would be 15 limited to that, if I were to see all 16 the unredacted information or all of the 17 redacted information. 18 What else could be on here? Ο. 19 Α. I don't remember. 20 Q. Okav. Let me step back a 21 moment. When you were redacting, what 22 were you focusing on with respect to 23 your redaction? 24 MS. FLEMING: I can 25 interject and say that we redacted other FAX 216.687.0973 **2 800.694.4787** UL Support Company

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|    | 1                                        |
|----|------------------------------------------|
| 1  | suppliers and customer names and account |
| 2  | numbers.                                 |
| 3  | MS. KAHN: Okay. So                       |
| 4  | anything having to do with IEU was not   |
| 5  | redacted, is that correct?               |
| 6  | MS. FLEMING: Correct.                    |
| 7  | Q. And this indicates that IEU           |
| 8  | is clean but subject to the FES MESA.    |
| 9  | Would you believe that is the MSA that   |
| 10 | you were referring to earlier?           |
| 11 | A. That was the acronym that I           |
| 12 | used for the master services agreement,  |
| 13 | yes, and I don't remember if there's a   |
| 14 | word that stands for the E.              |
| 15 | Q. But you actually used MESA?           |
| 16 | A. I think I used MSA.                   |
| 17 | Q. Okay. And did you have a              |
| 18 | discussion with Mr. Blank with respect   |
| 19 | to this identified problem once you      |
| 20 | received this document?                  |
| 21 | A. This I believe, and this is           |
| 22 | all out of context for me, but I         |
| 23 | believe this document was actually       |
| 24 | created after I had a discussion with    |
| 25 | someone at FirstEnergy. I don't recall   |
|    |                                          |

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|    | 116                                                                                                                                                                              |
|----|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | if that was with Mr. Blank or if that                                                                                                                                            |
| 2  | was with Mr. Headings. I have a                                                                                                                                                  |
| 3  | feeling that it was with Mr. Headings                                                                                                                                            |
| 4  | who then summarized it in order to                                                                                                                                               |
| 5  | present it to Mr. Blank, but because                                                                                                                                             |
| 6  | it's taken out of context and I don't                                                                                                                                            |
| 7  | know what came before it and what after                                                                                                                                          |
| 8  | it, I don't know that positively.                                                                                                                                                |
| 9  | Q. That's okay. We don't                                                                                                                                                         |
| 10 | either.                                                                                                                                                                          |
| 11 | (Discussion off record.)                                                                                                                                                         |
| 12 | Q. Mr. Headings, can you tell                                                                                                                                                    |
| 13 | me what his role was with your review                                                                                                                                            |
| 14 | process?                                                                                                                                                                         |
| 15 | A. Mr. Headings was primarily                                                                                                                                                    |
| 16 | responsible for running the various                                                                                                                                              |
| 17 | reports that I required in order to                                                                                                                                              |
| 18 | complete my reviews, which would be the                                                                                                                                          |
| 19 | valid claims listing and the error                                                                                                                                               |
| 20 | reports to deliver to suppliers and so                                                                                                                                           |
| 21 | forth and so on.                                                                                                                                                                 |
| 22 | I also made inquiries of'                                                                                                                                                        |
| 23 | Mr. Headings from time to time on                                                                                                                                                |
| 24 | account number matches. If I had an                                                                                                                                              |
| 25 | old customer account number from                                                                                                                                                 |
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|    | 11                                       |
|----|------------------------------------------|
| 1  | FirstEnergy's system that was provided   |
| 2  | to me by the supplier and as a result I  |
| 3  | couldn't identify that it was the        |
| 4  | correct account number for that          |
| 5  | particular location, I would inquire of  |
| 6  | him and he could run an inquiry through  |
| 7  | the system to get me the match for the   |
| 8  | new customer account number that related |
| 9  | to that same location.                   |
| 10 | From time to time Mr.                    |
| 11 | Blank asked me to sit and discuss my     |
| 12 | results with Mr. Headings who would then |
| 13 | summarize them for Mr. Blank. Mr.        |
| 14 | Headings was involved in various other   |
| 15 | discussions on the front end as it       |
| 16 | related to the types of reports that I   |
| 17 | would be using and the scope of the      |
| 18 | engagement and so forth and I don't      |
| 19 | recall what else, what other involvement |
| 20 | he may have had.                         |
| 21 | Q. Do you recall whether or not          |
| 22 | your concern with respect to the MSA     |
| 23 | was addressed with Mr. Headings rather   |
| 24 | than Mr. Blank?                          |
| 25 | A. I believe that my concerns            |
|    | <u> </u>                                 |



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|    | 118                                        |
|----|--------------------------------------------|
| 1  | were discussed with both of them at        |
| 2  | various times.                             |
| 3  | Q. So you had several                      |
| 4  | conversations with respect to the MSA,     |
| 5  | is that correct?                           |
| 6  | A. I would have had several                |
| 7  | conversations based on when claims came    |
| 8  | up for my review.                          |
| 9  | Q. I'm not sure I followed                 |
| 10 | that.                                      |
| 11 | A. And I guess the answer to               |
| 12 | your question is yes, that there very      |
| 13 | well could have been and I do              |
| 14 | specifically recall at least two           |
| 15 | conversations as it related to my          |
| 16 | initial review of IEU. There then          |
| 17 | would have been additional conversations   |
| 18 | as additional claims came up for review    |
| 19 | that were not included in the initial      |
| 20 | or the original round that I would have    |
| 21 | then had additional conversations on.      |
| 22 | Q. Specifically with respect to            |
| 23 | the MSA?                                   |
| 24 | A. I would have to look at my              |
| 25 | notes positively, but I believe that       |
|    | 27 800.694.4787 CEFARATTI FAX 216.687.0973 |

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|    |                                                                                                                                              | <del></del> |
|----|----------------------------------------------------------------------------------------------------------------------------------------------|-------------|
|    |                                                                                                                                              | 119         |
| 1  | that's true, that each time that I                                                                                                           |             |
| 2  | would have discussed a claim with them,                                                                                                      |             |
| 3  | I probably would have brought it back                                                                                                        |             |
| 4  | up to their attention knowing that it                                                                                                        |             |
| 5  | was an unresolved item that I had                                                                                                            |             |
| 6  | brought up to their attention                                                                                                                |             |
| 7  | previously, or at least unresolved from                                                                                                      |             |
| 8  | my knowledge.                                                                                                                                |             |
| 9  | Q. Before I mark these, if you                                                                                                               |             |
| 10 | could look at Bates numbers 71 through                                                                                                       |             |
| 11 | 76. Do these all go together or are                                                                                                          |             |
| 12 | these separate? It would appear there                                                                                                        |             |
| 13 | are two different                                                                                                                            |             |
| 14 | A. It appears as there were                                                                                                                  |             |
| 15 | actually three different emails there.                                                                                                       |             |
| 16 | · · · · · · · · ·                                                                                                                            |             |
| 17 | (Thereupon, Deposition                                                                                                                       |             |
| 18 | Exhibit-Diniel2 was                                                                                                                          |             |
| 19 | marked for purposes                                                                                                                          |             |
| 20 | of identification.)                                                                                                                          |             |
| 21 |                                                                                                                                              |             |
| 22 | Q. 12 is Bates number 71. This                                                                                                               |             |
| 23 | is an October 30th email from you to                                                                                                         |             |
| 24 | Mr. Blank, is that correct?                                                                                                                  |             |
| 25 | A. That is correct.                                                                                                                          |             |
|    | <u><u><u></u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u> |             |

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| ĺ  | 120                                                                                                                      |
|----|--------------------------------------------------------------------------------------------------------------------------|
| 1  | Q. In the second paragraph you                                                                                           |
| 2  | indicate that as others become available                                                                                 |
| 3  | such as internal auditing's documents                                                                                    |
| 4  | and your lists of those companies that                                                                                   |
| 5  | have requested reserves, along with your                                                                                 |
| 6  | concerns, please forward them to me so                                                                                   |
| 7  | we may be prepared at any time.                                                                                          |
| 8  | Can you tell me what is                                                                                                  |
| 9  | what were you expecting from internal                                                                                    |
| 10 | auditing's documentation?                                                                                                |
| 11 | A. My understanding was that                                                                                             |
| 12 | the day that the web site went live,                                                                                     |
| 13 | which was somewhere in the middle of                                                                                     |
| 14 | October, I don't know the specific date,                                                                                 |
| 15 | that FirstEnergy had one or two                                                                                          |
| 16 | representatives from their internal                                                                                      |
| 17 | auditing department that actually were                                                                                   |
| 18 | setting there in the room where the web                                                                                  |
| 19 | site was being run from, whatever you                                                                                    |
| 20 | want to describe it as, and were                                                                                         |
| 21 | documenting the process that took place                                                                                  |
| 22 | from the point in time that it went '                                                                                    |
| 23 | live and I don't know how long that                                                                                      |
| 24 | documentation continued for.                                                                                             |
| 25 | Q. Why did you want a copy of                                                                                            |
|    | TE 800.694.4787<br>Court Reporting Investigations and Comprehensive Services for Lagal Professionals<br>FAX 216.687.0973 |

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| 1  | 121                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
|----|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | that documentation?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 2  | A., My understanding was that                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 3  | there were several difficulties that                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 4  | took place that day and I don't know                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 5  | all of the difficulties, but my                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 6  | understanding is the web site went down                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 7  | for a period and so forth and not being                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| 8  | present and not knowing exactly what                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 9  | happened, I thought that it might be                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 10 | helpful for us to get internal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 11 | auditing's documentation and gain an                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 12 | understanding of how they saw things                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
| 13 | progressing in order to determine what                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| 14 | our involvement was going to be. This                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 15 | was on the very front end of our                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| 16 | involvement prior to the time that an                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 17 | engagement letter or our procedures were                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| 18 | even drafted.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| 19 | Q. Did you get that                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 20 | documentation from internal auditing?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| 21 | A. I did not, I never received                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| 22 | it.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |
| 23 | Q. And why not?                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 24 | A. It was never forwarded to me                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| 25 | by FirstEnergy and after we had been                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
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122 1 through the discussions and gained a 2 further understanding, I don't know that 3 it would have been necessary for me to 4 perform the procedures at FirstEnergy 5 wanted me to perform. 6 7 (Thereupon, Deposition 8 Exhibit-Diniel3 was 9 marked for purposes 10 of identification.) 11 12 Dine Exhibit 13, Bates ο. 13 number 72. This is an email from David 14 Blank to you in which he indicates that 15 he has some more information on timing 16 ideas. 17 Could you give me a 18 little bit more detail in what he was 19 discussing with respect to more 20 information? I do recall that this 21 Α. 22 message was in response to the previous 23 email that we've marked now as Exhibit 24 No. 12, but I don't recall specifically 25 what that more information was.

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123 1 ο. Okav. And timing ideas, do 2 you recall what that referred to? 3 I don't know specifically. Α. 4 My question is that the timing of when 5 they were hoping my reviews were going 6 to take place. 7 8 (Thereupon, Deposition 9 Exhibit-Diniel4 was 10 marked for purposes 11 of identification.) 12 13 ο. Dinie Exhibit 14 and that 14 would be Bates stamps 73 through 76. 15 At page 75 Bates page, is that your 16 handwriting up at the top? 17 Α. That is. 18 ο. I can almost read all of it, 19 Dave's beginning of an audit 20 Α. Work program. 21 ο. Thank you. Was this the 22 beginning of what was going to be your 23 scope of work? 24 I think this is what Dave Α. 25 originally had in mind until we gained FAX 216.687.0973 1 800.694.4787 A Litigation Support Company

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|    |                                           | _  |
|----|-------------------------------------------|----|
|    | 12                                        | 24 |
| 1  | a further understanding of what           |    |
| 2  | FirstEnergy's system was actually able    |    |
| 3  | to do and how FirstEnergy wanted to       |    |
| 4  | proceed in connection with my scope of    |    |
| 5  | work.                                     |    |
| 6  | Q. So this was this document              |    |
| 7  | was revised as reflected in your          |    |
| 8  | engagement letter?                        |    |
| 9  | A. It's probably a question               |    |
| 10 | better asked to Dave. I think again       |    |
| 11 | this document is what he had in mind      |    |
| 12 | initially until we had further            |    |
| 13 | conversations on it and then it was       |    |
| 14 | determined that some or all of this may   |    |
| 15 | not work.                                 |    |
| 16 | Q. Okay. Did you accept any               |    |
| 17 | affidavits from suppliers?                |    |
| 18 | A. I did not.                             |    |
| 19 | Q. So in reviewing this, you              |    |
| 20 | would not in reviewing pages 75 and       |    |
| 21 | 76 in particular, you would not say       |    |
| 22 | that this reflects the criteria for you'r |    |
| 23 | engagement?                               |    |
| 24 | A. Absolutely not. The                    |    |
| 25 | criteria of my engagement are reflected   | ·  |
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|    | 125                                                                                                |
|----|----------------------------------------------------------------------------------------------------|
| 1  | in the engagement letter and the                                                                   |
| 2  | attachments to that letter that shows                                                              |
| 3  | the agreed upon procedures.                                                                        |
| 4  |                                                                                                    |
| 5  | (Thereupon, Deposition                                                                             |
| 6  | Exhibit-Diniel5 was                                                                                |
| 7  | marked for purposes                                                                                |
| 8  | of identification.)                                                                                |
| 9  |                                                                                                    |
| 10 | Q. Can we mark as Dinie Exhibit                                                                    |
| 11 | 15, this will be Bates stamps number 14                                                            |
| 12 | through 70. Ms. Dinie, does this                                                                   |
| 13 | reflect the documents that were provided                                                           |
| 14 | to you as a way of helping to explain                                                              |
| 15 | the protocol?                                                                                      |
| 16 | A. I don't know that I would                                                                       |
| 17 | say these documents were all provided to                                                           |
| 18 | me to help explain the protocol, but                                                               |
| 19 | they were all provided to me to help                                                               |
| 20 | explain the entire MSG program and I                                                               |
| 21 | believe the protocol is actually one of                                                            |
| 22 | these documents                                                                                    |
| 23 | Q. And did you review                                                                              |
| 24 | A with the exception of                                                                            |
| 25 | Bates number 70.                                                                                   |
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|    | 126                                                                                                                                                                     |
|----|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | Q. And what is the exception                                                                                                                                            |
| 2  | with number 70?                                                                                                                                                         |
| 3  | A. I don't know for sure why                                                                                                                                            |
| 4  | number 70 was provided to me. The only                                                                                                                                  |
| 5  | thing that I can think of is that                                                                                                                                       |
| 6  | because I had numerous contacts with                                                                                                                                    |
| 7  | suppliers, suppliers would sometimes ask                                                                                                                                |
| 8  | questions of me that were probably more                                                                                                                                 |
| 9. | appropriately directed to FirstEnergy,                                                                                                                                  |
| 10 | and if suppliers had difficulty finding                                                                                                                                 |
| 11 | the web site because the name had                                                                                                                                       |
| 12 | changed, that's maybe one of the                                                                                                                                        |
| 13 | questions that would have been coming my                                                                                                                                |
| 14 | way. So I think FirstEnergy was                                                                                                                                         |
| 15 | anticipating that I could help field                                                                                                                                    |
| 16 | that if I knew where the site had                                                                                                                                       |
| 17 | changed to, but that was provided well                                                                                                                                  |
| 18 | after the fact of my understanding of                                                                                                                                   |
| 19 | the MSG process.                                                                                                                                                        |
| 20 | Q. Okay. That's right, it's                                                                                                                                             |
| 21 | January. Did you review all these                                                                                                                                       |
| 22 | documents that are part of Dinie Exhibit                                                                                                                                |
| 23 | 15?                                                                                                                                                                     |
| 24 | A. I read all these documents.                                                                                                                                          |
| 25 | I don't know that I would have reviewed                                                                                                                                 |
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127 1 them in detail. 2 Did you contact some of the Ο. 3 authors of these documents to ask 4 follow-up questions? 5 Any follow-up questions that Α. 6 I would have had would have went to Mr. 7 Blank at that time. 8 Do you recall follow-up 0. 9 questions that you had? 10 I believe I did have a Α. 11 couple of guestions. 12 Ο. Do you recall what those 13 are? 14 Α. I don't recall what those 15 are. 16 ο. Is there a reason that they 17 provided information to you on the 18 registration process? 19 A. I don't know of a specific 20 reason other than for me to gain an 21 understanding of the entire MSG program. 22 ο. Would that be the same 23 answer with respect to scheduling 24 information? 25 Α. That would be correct.

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|    | 128                                     |
|----|-----------------------------------------|
| 1  | MS. FLEMING: Do you have                |
| 2  | an idea as to how much longer you're    |
| 3  | going to be?                            |
| 4  | MS. KAHN: Hopefully half                |
| 5  | an hour.                                |
| 6  | MS. FLEMING: I need to                  |
| 7  | make just a quick call. I'll be back    |
| 8  | in just a minute.                       |
| 9  | (Recess had.)                           |
| 10 |                                         |
| 11 | (Thereupon, Deposition                  |
| 12 | Exhibit-Diniel6 was                     |
| 13 | marked for purposes                     |
| 14 | of identification.)                     |
| 15 |                                         |
| 16 | Q. It's marked as Dinie Exhibit         |
| 17 | 16, it will be Bates numbers 77 through |
| 18 | 80.                                     |
| 19 | Ms. Dinie, could you                    |
| 20 | explain who Mr. Noel is?                |
| 21 | A. Mr. Noel is an experienced           |
| 22 | manager in Andersen's business '        |
| 23 | consulting practice.                    |
| 24 | Q. And why did you want him to          |
| 25 | review the scope of work?               |
|    |                                         |

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| ſ  | 129                                                                                                                       |
|----|---------------------------------------------------------------------------------------------------------------------------|
| 1  | A. Mr. Noel has been involved                                                                                             |
| 2  | in the entire FirstEnergy customer                                                                                        |
| 3  | choice process and because MSG was in                                                                                     |
| 4  | some way, shape or form a portion of                                                                                      |
| 5  | customer choice and the entire                                                                                            |
| 6  | FirstEnergy settlement, we wanted to                                                                                      |
| 7  | make sure that there weren't any                                                                                          |
| 8  | concerns or thoughts that Mr. Noel might                                                                                  |
| 9  | be able to provide to us in conjunction                                                                                   |
| 10 | with the procedures that we were being                                                                                    |
| 11 | asked to perform.                                                                                                         |
| 12 | Q. Did he give you any input,                                                                                             |
| 13 | he being Mr. Noel?                                                                                                        |
| 14 | A. He had inquiries more than                                                                                             |
| 15 | input to the best that I can recall.                                                                                      |
| 16 | Q. Do you recall if you revised                                                                                           |
| 17 | the procedures based on Mr. Noel's                                                                                        |
| 18 | input?                                                                                                                    |
| 19 | A. I don't believe the                                                                                                    |
| 20 | procedures were revised based on his                                                                                      |
| 21 | input, no.                                                                                                                |
| 22 | Q. Could you turn to Bates                                                                                                |
| 23 | stamp number 79? Number 4 appears to                                                                                      |
| 24 | be different than what was actually                                                                                       |
| 25 | executed. That would be Dinie Exhibit                                                                                     |
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| -  |                                                                                                                                   |    |
|----|-----------------------------------------------------------------------------------------------------------------------------------|----|
| 1  |                                                                                                                                   | 30 |
|    | 1.<br>Am I correct that it is                                                                                                     |    |
| 2  |                                                                                                                                   |    |
| 3  | different than what was actually                                                                                                  |    |
| 4  | executed?                                                                                                                         |    |
| 5  | A. That's correct.                                                                                                                |    |
| 6  | Q. Do you recall why it was                                                                                                       |    |
| 7  | changed?                                                                                                                          |    |
| 8  | A. I don't recall positively                                                                                                      |    |
| 9  | why it was changed, although the copy                                                                                             |    |
| 10 | that you're looking at was provided to                                                                                            |    |
| 11 | Mr. Noel prior to I believe is prior                                                                                              |    |
| 12 | to our final discussions with                                                                                                     |    |
| 13 | FirstEnergy, so it's very possible that                                                                                           |    |
| 14 | there could have been some revisions                                                                                              |    |
| 15 | made in finalizing the document.                                                                                                  |    |
| 16 | Q. For example, the quantity of                                                                                                   |    |
| 17 | generation claimed has been deleted in                                                                                            |    |
| 18 | the final executed agreement. Do you                                                                                              |    |
| 19 | know why?                                                                                                                         |    |
| 20 | A. I don't recall positively,                                                                                                     |    |
| 21 | no.                                                                                                                               |    |
| 22 | Q. Did Mr. Noel give any input '                                                                                                  |    |
| 23 | on section 3 with respect to your                                                                                                 |    |
| 24 | review of customer contracts?                                                                                                     |    |
| 25 | A. I don't recall specifically                                                                                                    |    |
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|    |                                         | 131 |
|----|-----------------------------------------|-----|
| 1  | if he gave any input to that. I do      |     |
| 2  | know that he said that the types of     |     |
| 3  | things that we've listed here under     |     |
| 4  | whether or not there's any executory    |     |
| 5  | types of provisions were things that he |     |
| 6  | had also heard that FirstEnergy was     |     |
| 7  | concerned with.                         |     |
| 8  | Q. Did he suggest additional            |     |
| 9  | examples?                               | . , |
| 10 | A. Not that I can recall.               |     |
| 11 | Q. Dinie number 17, Bates               |     |
| 12 | stamped number 85. Strike that. We      |     |
| 13 | already discussed this.                 |     |
| 14 |                                         |     |
| 15 | (Thereupon, Deposition                  |     |
| 16 | Exhibit-Dinie17 was                     |     |
| 17 | marked for purposes                     |     |
| 18 | of identification.)                     |     |
| 19 |                                         |     |
| 20 | Q. Now we're going to do Dinie          |     |
| 21 | Exhibit 17, which would be Bates number |     |
| 22 | 122. There's a phrase on this exhibit   |     |
| 23 | stating that all of these are pending   |     |
| 24 | waiting for the choice of a supplier.   |     |
| 25 | I want to focus on that,                |     |
|    |                                         |     |



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|    | 132                                                                                                                                          |
|----|----------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | but first let me ask you, the claims                                                                                                         |
| 2  | pending say TOL. In your mind is that                                                                                                        |
| 3  | Toledo?                                                                                                                                      |
| 4  | A. My understanding that's the                                                                                                               |
| 5  | supplier code for Toledo.                                                                                                                    |
| 6  | Q. And that would be for the                                                                                                                 |
| 7  | City of Toledo?                                                                                                                              |
| 8  | A. That's my understanding.                                                                                                                  |
| 9  | Q. And do you recall if this is                                                                                                              |
| 10 | nonresidential?                                                                                                                              |
| 11 | A. I'm pretty confident it's                                                                                                                 |
| 12 | nonresidential because I don't believe                                                                                                       |
| 13 | that even to date Toledo has submitted                                                                                                       |
| 14 | any residential claims, but I don't know                                                                                                     |
| 15 | that positively.                                                                                                                             |
| 16 | Q. Okay. And do you know what                                                                                                                |
| 17 | the phrase all of these are pending                                                                                                          |
| 18 | waiting the choice of a supplier, what                                                                                                       |
| 19 | that means?                                                                                                                                  |
| 20 | A. I do not know this. This                                                                                                                  |
| 21 | was not a document prepared by me.                                                                                                           |
| 22 | Q. Are you aware of whether '                                                                                                                |
| 23 | Toledo was told they have to have a                                                                                                          |
| 24 | supplier in place to get MSG claims?                                                                                                         |
| 25 | A. I don't know that.                                                                                                                        |
|    | <u><u><u></u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u> |

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1 2 (Thereupon, Deposition 3 Exhibit-Diniel8 was 4 marked for purposes 5 of identification.) 6 7 ο. Dinie Exhibit 18 is Bates 8 stamped number 124. Ms. Dinie, this is 9 an email from, I believe, Kevin Murray. 10 11 Would that be Kevin Murray 12 at the top as far as you're aware? 13 Α. I believe that is Kevin 14 Murray, but it doesn't appear to be 15 from him. 16 ο. I'm sorry, it's to him from 17 Mr. Vaccaro at FirstEnergy? 18 Α. That appears to be correct. 19 Ο. Do you know if there is a 20 reason why you received this or what 21 the reason was? 22 Α. I have no idea why I was 23 copied on this. 24 Q. Do you recall claim number 25 55?

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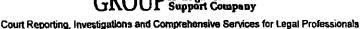
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134 Not specifically, I couldn't 1 Α. give you the details of what customers 2 3 were under that claim or even what 4 company that claim was made under. 5 O. Do you recall claim number 2652 having to be revised? 6 7 Again, not specifically. Α. 8 Q. Do you know what a partial 9 power adjustment situation is? 10 I do not. Α. Did this creation of claim 11 ο. 12 2652 issue result from your review of 13 IEU? 14 Α. No. 15 16 (Thereupon, Deposition 17 Exhibit-Diniel9 was 18 marked for purposes 19 of identification.) 20 21 Dinie Exhibit 19 is Bates Ο. stamped 125 through 128. Ms. Dinie, 22 23 once again you were carbon copied on 24 this email from Mr. Vaccaro to Mr. 25 This email indicates that Blank.

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|    | 135                                                                                                                                                                       |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1  | pursuant to Mr. Kevin Murray's                                                                                                                                            |
| 2  | instructions, Mr. Vaccaro has                                                                                                                                             |
| 3  | successfully removed the suggested                                                                                                                                        |
| 4  | customers from a previously approved IEU                                                                                                                                  |
| 5  | claim.                                                                                                                                                                    |
| 6  | Was this ever discussed                                                                                                                                                   |
| 7  | with you, the removal of customers?                                                                                                                                       |
| 8  | A. Not to my knowledge.                                                                                                                                                   |
| 9  | Q. When customers were dropped                                                                                                                                            |
| 10 | from a claim, were you asked to go out                                                                                                                                    |
| 11 | and do an additional review?                                                                                                                                              |
| 12 | A. Not on the claim that they                                                                                                                                             |
| 13 | were being dropped from. It could have                                                                                                                                    |
| 14 | provided additional capacity that then                                                                                                                                    |
| 15 | would have become available that I                                                                                                                                        |
| 16 | probably would have been asked to review                                                                                                                                  |
| 17 | for whoever was next in line.                                                                                                                                             |
| 18 | Q. Okay. Were you asked to                                                                                                                                                |
| 19 | assist in a process for dropping                                                                                                                                          |
| 20 | customers from a claim, in developing a                                                                                                                                   |
| 21 | process?                                                                                                                                                                  |
| 22 | A. No.                                                                                                                                                                    |
| 23 | ~                                                                                                                                                                         |
| 24 | (Thereupon, Deposition                                                                                                                                                    |
| 25 | Exhibit-Dinie20 was                                                                                                                                                       |
|    | 27 800.694.4787       CEFARATION       FAX 216.687.0973         Court Reporting, Investigations and Comprehensive Services for Legal Professionals       FAX 216.687.0973 |

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|    | 136                                                       |
|----|-----------------------------------------------------------|
| 1  | marked for purposes                                       |
| 2  | of identification.)                                       |
| 3  |                                                           |
| 4  | Q. Dinie Exhibit 20, Bates                                |
| 5  | stamp numbers 131 through 133. Ms.                        |
| 6  | Dinie, I'm correct that this is an                        |
| 7  | email from you to Kevin Murray?                           |
| 8  | A. That's correct.                                        |
| 9  | Q. You indicate in your email                             |
| 10 | that his voice mail and fax concerning                    |
| 11 | the second round claims being reviewed                    |
| 12 | was exactly what you needed.                              |
| 13 | Do you remember what that                                 |
| 14 | voice mail and fax indicated?                             |
| 15 | A. I would have to have my                                |
| 16 | notes in front of me to say for sure,                     |
| 17 | but I'm sure it related to the                            |
| 18 | additional claims that were up for                        |
| 19 | review in the second round and being                      |
| 20 | able to review the agreements and so                      |
| 21 | forth for those claims.                                   |
| 22 | Q. So are you indicating that '                           |
| 23 | he had faxed you the agreements?                          |
| 24 | A. That's correct.                                        |
| 25 | Q. And do you recall if that                              |
|    | <u> </u>                                                  |
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| 1  | was the same agreement that you had     |
|----|-----------------------------------------|
| 2  | reviewed in the first round for IEU     |
| 3  | customers with IEU?                     |
| 4  | A. It appeared to be the same           |
| 5  | template, if that's what you're         |
| 6  | referring to.                           |
| 7  | Q. Did it also have the MSA             |
| 8  | attached to it?                         |
| 9  | A. It did not.                          |
| 10 | Q. So there was no requirement          |
| 11 | in the second round of contracts for    |
| 12 | execution of the MSA, is that correct?  |
| 13 | A. I inquired as to whether or          |
| 14 | not the status of the MSA had changed,  |
| 15 | meaning had it actually been executed,  |
| 16 | and the response was no and as a result |
| 17 | there was no reason for me to have to   |
| 18 | review another copy or to have another  |
| 19 | copy sent to me.                        |
| 20 | Q. But the contract that was            |
| 21 | sent to you did still make reference to |
| 22 | the MSA, is that correct?               |
| 23 | A. That's correct.                      |
| 24 | Q. Okay. And it still required          |
| 25 | execution of the MSA?                   |
|    | CEFA R ATTI                             |

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138 1 Α. In substantially the same 2 form as I recall, yes. 3 And was that an issue that 0. 4 you once again would have pointed out 5 to FirstEnergy? 6 Α. I would have to go back and 7 look at my notes, but I would have to 8 believe yes, that that would have been 9 something I would have pointed out 10 again. 11 12 (Thereupon, Deposition 13 Exhibit-Dinie21 was 14 marked for purposes 15 of identification.) 16 17 Dine 21, I believe, is Bates Q. 18 stamps 134 through 140. Ms. Dinie, at 19 the top of Bates stamp 135 you have a 20 handwritten note. I assume that's your 21 handwriting? 22 Α. It is. 23 Q. Anything before November 18th 24 need to get ASCII files, is that 25 correct?

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|    |                                |                                                    | 139              |
|----|--------------------------------|----------------------------------------------------|------------------|
| 1  | А.                             | That's correct.                                    |                  |
| 2  | Q.                             | And why November 18th                              | ?                |
| 3  | Α.                             | My understanding was                               | that             |
| 4  | for some re                    | ason there was a glit                              | ch in            |
| 5  | the FirstEn                    | ergy systems that cla                              | ims that         |
| 6  | were submit                    | ted prior to November                              | 18th,            |
| 7  | there was a                    | chance that not ever                               | У                |
| 8  | single acco                    | unt number that would                              | have             |
| 9  | been upload                    | ed for that claim was                              | picked           |
| 10 | up by the F                    | irstEnergy system and                              | that             |
| 11 | that glitch                    | was fixed on Novembe                               | r 18th.          |
| 12 |                                |                                                    |                  |
| 13 |                                | And so FirstEnerg                                  | У                |
| 14 | requested t                    | hat I get the ASCII f                              | iles             |
| 15 | for all cla                    | ims submitted prior t                              | 0                |
| 16 | November 18                    | th so they could then                              | do a             |
| 17 | comparison                     | of the ASCII files th                              | at the           |
| 18 | supplier sa                    | id they were submitti                              | ng into          |
| 19 | the web sit                    | e as to what the Firs                              | tEnergy          |
| 20 | system actu                    | ally picked up and to                              | make             |
| 21 | sure if the                    | re were any discrepan                              | cies             |
| 22 | that they g                    | ot them corrected.                                 |                  |
| 23 | Q.                             | The ASCII file for                                 |                  |
| 24 | clarificati                    | on was what was actua                              | 11 <b>y</b>      |
| 25 | submitted w                    | hen a claim was made,                              | is               |
|    | ත 800.694.4787<br>Court Report | CEFARATTI<br>GROUP A Litigation<br>Support Company | FAX 216.687.0973 |

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| 1  | 140<br>that correct?                                                                              |
|----|---------------------------------------------------------------------------------------------------|
| 2  | A. That's my understanding. It                                                                    |
| 3  | was the actual data information that was                                                          |
| 4  | uploaded into the web site by the                                                                 |
| 5  | suppliers.                                                                                        |
| 6  | Q. The documents attached to                                                                      |
| 7  | your cover email at 135 through 140,                                                              |
| 8  | would this reflect the list that you                                                              |
| 9  | were talking about earlier as to how                                                              |
| 10 | you identified what claims in the scope                                                           |
| 11 | of your review?                                                                                   |
| 12 | A. First off, the documents                                                                       |
| 13 | attached to the email Bates number 134                                                            |
| 14 | are not these documents, or at least                                                              |
| 15 | should not be these documents. I don't                                                            |
| 16 | know where the document is that's                                                                 |
| 17 | actually attached to or should be                                                                 |
| 18 | attached to 134, although I know I saw                                                            |
| 19 | a copy of it in here elsewhere.                                                                   |
| 20 | Q. It's the second round letter                                                                   |
| 21 | that we were talking about earlier, I                                                             |
| 22 | believe? '                                                                                        |
| 23 | A. That's correct.                                                                                |
| 24 | Q. All right.                                                                                     |
| 25 | A. But the answer to your                                                                         |
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141 1 question is the documents that are Bates 2 numbers 135 through 140 are not the 3 list that I was referring to, no. 4 ο. What are these? 5 Α. This is a list that I 6 prepared and sent to FirstEnergy as a 7 request for them to run the lists that 8 I was working off of and that I needed 9 to give to the suppliers for the claim 10 numbers that were up in line for the 11 second and the third rounds of reviews. 12 ο. And how did you prepare this 13 list? 14 Α. It was based on reviewing 15 the most recent gueue that I had in my 16 hand, which was the document that we've 17 marked as Exhibit -- Dinie Exhibit 3, 18 to see what the next claims were in 19 line. 20 ο. First in, first out, is that 21 Dinie Exhibit 3? 22 Α. Yes, that's correct. 23 24 (Thereupon, Deposition 25 Exhibit-Dinie22 was FAX 216.687.0973 **1 800.694.4787** A Litigation Support Company Court Reporting, Investigations and Comprehensive Services for Legal Professionals

142 1 marked for purposes 2 of identification.) 3 4 Let's mark as Dinie 22 Bates Q. 5 stamps 142 through 144. Do you know if 6 the information request that is referenced at the top of page 142 is 7 8 the information requested at page 144? 9 It is. Α. 10 Page 144, it indicates that ο. 11 there are some issues with contract 12 dates. Do you recall how that was 13 resolved? 14 As I recall, I was provided Α. 15 information that would have supported 16 the fact that the contract information was in place prior to the date of the 17 18 claim. 19 Q. And what type of information 20 would you be looking for in that 21 regard? 22 I don't recall what was . A . specifically provided to me in these 23 24 cases. 25 If you could pull out Bates Q.

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|    | 143                                      |
|----|------------------------------------------|
| 1  | stamps number 147 through 153. Before    |
| 2  | I mark it, when you get it back if you   |
| 3  | could just tell me if these all go       |
| 4  | together.                                |
| 5  | A. I don't believe these go              |
| 6  | together. I believe the first two        |
| 7  | pages do, but the attachments on the     |
| 8  | second page are attachments that I can   |
| 9  | never open. They give me a fatal error   |
| 10 | on my computer.                          |
| 11 | Q. Okay. Can you explain to me           |
| 12 | we don't really need to mark this        |
| 13 | why claims would need to be revalidated? |
| 14 | A. I don't know positively why           |
| 15 | claims would need to be revalidated      |
| 16 | other than if claims were submitted that |
| 17 | had an error, if it was an invalid       |
| 18 | account number or an ineligible customer |
| 19 | status that kicked out from the          |
| 20 | FirstEnergy system when the supplier     |
| 21 | went in to correct that, if they made    |
| 22 | the corrections, my understanding was    |
| 23 | that the web site would not              |
| 24 | automatically make those corrections in  |
| 25 | FirstEnergy's system, that it had to go  |
|    | CEEA R ATTI                              |

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|    | ,,,,,, 144                                                                            |
|----|---------------------------------------------------------------------------------------|
| 1  | through a validation process before                                                   |
| 2  | FirstEnergy's system would be able to                                                 |
| 3  | produce properties that would actually                                                |
| 4  | show those corrections. My                                                            |
| 5  | understanding is that validation process                                              |
| 6  | at some point in time started to take                                                 |
| 7  | place on a nightly basis.                                                             |
| 8  | Q. Do you know why all of IEU's                                                       |
| 9  | claims would have to be revalidated?                                                  |
| 10 | A. I don't recall positively                                                          |
| 11 | why all of IEU's claims would have to                                                 |
| 12 | be revalidated.                                                                       |
| 13 | Q. And I think I do want to                                                           |
| 14 | mark 147 and 148 as Dinie Exhibit 23.                                                 |
| 15 |                                                                                       |
| 16 | (Thereupon, Deposition                                                                |
| 17 | Exhibit-Dinie23 was                                                                   |
| 18 | marked for purposes                                                                   |
| 19 | of identification.)                                                                   |
| 20 | ·                                                                                     |
| 21 | Q. It says down in the second                                                         |
| 22 | paragraph this is an email that you got'                                              |
| 23 | from Mr. Vaccaro, is that correct?                                                    |
| 24 | A. That's correct.                                                                    |
| 25 | Q. That due to the inherent                                                           |
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|    | ( ·                               |                                                    |                  |
|----|-----------------------------------|----------------------------------------------------|------------------|
|    |                                   | · · · · · · · · · · · · · · · · · · ·              | 145              |
| 1  | nature of th                      | e application, t                                   | he supplier      |
| 2  | would not be                      | able to modify                                     | апу              |
| 3  | cancelled co                      | ontract. Do you                                    | know what        |
| 4  | that means?                       |                                                    |                  |
| 5  | A. B                              | Based on my readi                                  | ng of the        |
| 6  | context prov                      | vided here, it ap                                  | pears as if      |
| 7  | it means tha                      | t after the five                                   | -day             |
| 8  | correction p                      | period expired fo                                  | or indivídual    |
| 9  | suppliers to                      | go in and corre                                    | ct errors,       |
| 10 | whether it b                      | e invalid accoum                                   | ts or            |
| 11 | inactive cus                      | stomer statuses,                                   | that those       |
| 12 | account numb                      | pers if they were                                  | not              |
| 13 | corrected af                      | fter that five-da                                  | y period         |
| 14 | would be can                      | celled, and due                                    | to the           |
| 15 | inherent nat                      | ture of the appli                                  | cation, the      |
| 16 | supplier wou                      | ild not be able t                                  | o go in and      |
| 17 | modify any c                      | ancelled account                                   | s, just the      |
| 18 | ones that we                      | ere new errors th                                  | at happened      |
| 19 | after that c                      | ancellation proc                                   | cess took        |
| 20 | place.                            |                                                    |                  |
| 21 | Q. S                              | 50 would your vie                                  | w be that        |
| 22 | the inabilit                      | ty to modify cand                                  | elled            |
| 23 | contracts wo                      | ould be good?                                      |                  |
| 24 | A. 1                              | If my understand:                                  | ing of that      |
| 25 | is correct,                       | yes, because ond                                   | ce it's          |
|    | 2 800.694.4787<br>Court Reporting | CEFARATTI<br>GROUP A Litigation<br>Support Company | FAX 216.687.0973 |

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|    | 140                                     | 5 |
|----|-----------------------------------------|---|
| 1  | cancelled, it means that the five-day   | - |
| 2  | period has expired and the supplier     |   |
| 3  | failed to correct it appropriately so   |   |
| 4  | you wouldn't want them to be able to go |   |
| 5  | back in and to touch it again.          |   |
| 6  | Q. And is there a reason why            |   |
| 7  | there's a discussion of the IEU         |   |
| 8  | revalidated claims at the same time     |   |
| 9  | there is a discussion of the cancelled  |   |
| 10 | contracts?                              |   |
| 11 | A. That I don't know.                   |   |
| 12 | MS. KAHN: Okay. If you                  |   |
| 13 | redacted, it was because it was not     |   |
| 14 | IEU, is that correct?                   |   |
| 15 | MS. FLEMING: Or Toledo.                 |   |
| 16 | THE WITNESS: Or it was                  |   |
| 17 | customer names or accounts.             |   |
| 18 | MS. FLEMING: Right.                     |   |
| 19 | MS. KAHN: For IEU                       |   |
| 20 | possibly?                               |   |
| 21 | THE WITNESS: Or Toledo.                 |   |
| 22 | Q. When you were doing your '           |   |
| 23 | review, did you collect copies of the   |   |
| 24 | contracts that you relied upon for the  |   |
| 25 | committed capacity sale?                |   |
|    | ርጉጉጉለ ከ ለጥጥኘ                            |   |



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|----|----------------|----------------------------|
|    |                | 147                        |
| 1  | A.Id           | id not do that for my      |
| 2  | initial round  | of reviews.                |
| 3  | Q. And         | did you for later          |
| 4  | reviews?       |                            |
| 5  | A. Onl         | y as needed in order to    |
| 6  | facilitate the | process because the hopes  |
| 7  | was that I wou | ld not have to make trips  |
| 8  | to all of the  | suppliers again and that   |
| 9  | the review wou | ld be done by way of       |
| 10 | email, fax, ma | il, overnight delivery,    |
| 11 | whatever was e | asiest.                    |
| 12 | Q. And         | what would you do with     |
| 13 | those contract | s once you had reviewed    |
| 14 | them?          |                            |
| 15 | A. For         | the most part, most of     |
| 16 | those contract | s I still have with the    |
| 17 | intention of c | estroying them upon the    |
| 18 | completion of  | this engagement.           |
| 19 | Q. And         | if a claimant asked you    |
| 20 | to destroy the | m, would you do that as    |
| 21 | soon as you ha | d reviewed them or did     |
| 22 | you hold them  | for a while?               |
| 23 | A. I c         | lid not do it as soon as I |
| 24 | reviewed them  | for fear that questions    |
| 25 | would come bac | k or that I would need to  |
|    |                | CEFA R ATTI                |

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|    |                                                                                                                                              | 148 |
|----|----------------------------------------------------------------------------------------------------------------------------------------------|-----|
| 1  | refer back to them. Upon completion of                                                                                                       |     |
| 2  | the engagement is usually when we purge                                                                                                      |     |
| 3  | our files.                                                                                                                                   |     |
| 4  | Q. Can we marked Bates stamps                                                                                                                |     |
| 5  | 164 to 165 as number 24.                                                                                                                     |     |
| 6  |                                                                                                                                              |     |
| 7  | (Thereupon, Deposition                                                                                                                       |     |
| 8  | Exhibit-Dinie24 was                                                                                                                          |     |
| 9  | marked for purposes                                                                                                                          |     |
| 10 | of identification.)                                                                                                                          |     |
| 11 | _ ~ ~ ~ ~                                                                                                                                    |     |
| 12 | Q. Okay. I'll dírect your                                                                                                                    |     |
| 13 | attention to the first paragraph, sorry                                                                                                      |     |
| 14 | for the delay in responding, this is                                                                                                         |     |
| 15 | from Mr. Murray to you. Do you recall                                                                                                        |     |
| 16 | which contract was being provided?                                                                                                           |     |
| 17 | A. For which customer? No, I                                                                                                                 |     |
| 18 | don't.                                                                                                                                       |     |
| 19 | Q. Do you recall whether or not                                                                                                              |     |
| 20 | you've destroyed that contract?                                                                                                              |     |
| 21 | A. I don't believe I have. I                                                                                                                 |     |
| 22 | believe I still have copies.                                                                                                                 |     |
| 23 | Q. And would this be the                                                                                                                     |     |
| 24 | contract that was sort of the standard                                                                                                       |     |
| 25 | IEU member contract with the MSA                                                                                                             |     |
|    | <u><u><u></u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u><u></u></u> |     |



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|             | 149                                      |
|-------------|------------------------------------------|
| 1           | attached?                                |
| 2           | A. This would be the contract            |
| 3           | that is the standard IEU contract        |
| 4           | between itself and its customer, but the |
| 5           | MSA would not have been attached because |
| 6           | I didn't request it a second time.       |
| 7           |                                          |
| 8           | (Thereupon, Deposition                   |
| 9           | Exhibit-25 was                           |
| 10          | marked for purposes                      |
| 11          | of identification.)                      |
| 12          |                                          |
| 13          | Q. Bates stamp 184. Ms. Dinie            |
| 14          | could you explain the handwritten notes  |
| 15          | at the bottom of the page with respect   |
| 16          | to Toledo? Specifically you have the     |
| 17          | comment, Is there even a contract.       |
| 18          | A. As I recall, the first two            |
| 19          | items there, do by phone and fax and is  |
| 20          | there even a contract, were based on a   |
| 21          | discussion that between Mr. Blank and    |
| 22          | myself had regarding the claim that the  |
| 23          | City of Toledo had in at that point in   |
| 24          | time, or claims, which was which         |
| <b>25</b> / | were actually for the City of Toledo's   |
|             | Ω ΓΓΓΔ Γ ΔΥΥΤΙ                           |

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| !  | 150                                                                                |
|----|------------------------------------------------------------------------------------|
| 1  | city loads and the question was being                                              |
| 2  | as that they're claiming on behalf of                                              |
| 3  | themselves is there even going to be                                               |
| 4  | any type of a contract there.                                                      |
| 5  | Q. And was there any discussion                                                    |
| 6  | with respect to the need for a                                                     |
| 7  | supplier?                                                                          |
| 8  | A. There was not any discussion                                                    |
| 9  | with respect to the need for a                                                     |
| 10 | supplier.                                                                          |
| 11 | Q. Do you know if they had a                                                       |
| 12 | supplier?                                                                          |
| 13 | A. I don't know if they had a                                                      |
| 14 | supplier.                                                                          |
| 15 |                                                                                    |
| 16 | (Thereupon, Deposition                                                             |
| 17 | Exhibit-Dinie26 was                                                                |
| 18 | marked for purposes                                                                |
| 19 | of identification.)                                                                |
| 20 |                                                                                    |
| 21 | Q. Bates stamp 187, number 26.                                                     |
| 22 | These appear to be to handwritten notes.                                           |
| 23 | Are these your notes?                                                              |
| 24 | A. They are.                                                                       |
| 25 | Q. And you're discussing                                                           |
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|    |                                                                                                  | 151 |
|----|--------------------------------------------------------------------------------------------------|-----|
| 1  | contract contingencies, FirstEnergy                                                              |     |
| 2  | Services involvement. Was that                                                                   |     |
| 3  | specifically with respect to IEU?                                                                |     |
| 4  | A. Those two items were                                                                          |     |
| 5  | specifically with respect to IEU, yes.                                                           |     |
| 6  | Q. And what were those notes                                                                     |     |
| 7  | reflecting?                                                                                      |     |
| 8  | A. These were notes to myself                                                                    |     |
| 9  | of items that I needed to bring to Mr.                                                           |     |
| 10 | Blank's attention the morning following                                                          |     |
| 11 | my visit to IEU.                                                                                 |     |
| 12 | Q. So do you remember the date                                                                   |     |
| 13 | of this?                                                                                         |     |
| 14 | A. Without knowing the date                                                                      |     |
| 15 | that I visited IEU, no.                                                                          |     |
| 16 | Q. Okay. And availability of                                                                     |     |
| 17 | contract provisions, re: legal binding                                                           |     |
| 18 | document, a letter was sent, what does                                                           |     |
| 19 | that note mean?                                                                                  |     |
| 20 | A. That note actually refers to                                                                  |     |
| 21 | a different supplier and that's why                                                              |     |
| 22 | there's a redaction off to the left as                                                           |     |
| 23 | does the one below it.                                                                           |     |
| 24 | Q. Bates 191. Never mind,                                                                        |     |
| 25 | changed my mind. Okay. 193 through                                                               |     |
|    | T 800.694.4787 Court Reporting Investigations and Comprehensive Services for Legal Professionals | 373 |

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152 1 194, this is number 27. 2 3 (Thereupon, Deposition Exhibit-Dinie27 was 4 5 marked for purposes 6 of identification.) 7 8 Q. Ms. Dinie, this is dated 9 November 1st and it says D. Blank below 10 Was that an indication this was that. 11 a phone conversation or some 12 conversation with Mr. Blank? 13 Α. Some conversation with him, 14 ves. 15 Do you remember whether it ο. 16 was in person? 17 I don't recall positively. Α. 18 Okay. And these are your Q. 19 notes from that conversation? 20 That's correct. Ά. 21 ο. About halfway down it says 22 Industrial Energy Users-Columbus. Do 23 you know what the conversation was with 24 respect to Industrial Energy Users? If I recall correctly, Dave 25 Α.

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|----|-------------------|----------------------------------------------------------|------------------|
| i  |                   | ······································                   | 15               |
| 1  | was giving t      | o me the suppliers                                       | that he          |
| 2  | was aware of      | that had claims ou                                       | t there          |
| 3  | that would b      | e included in the i                                      | nitial           |
| 4  | round that w      | ve were looking at a                                     | and he           |
| 5  | was giving m      | e the locations of                                       | where            |
| 6  | those review      | ws would probably h                                      | ave to           |
| 7  | take place s      | so I could get an id                                     | ea of            |
| 8  | what kind of      | travel was going t                                       | o be             |
| 9  | involved to       | set my schedule.                                         |                  |
| 10 | Q. 5              | There seems to be a                                      | one and          |
| 11 | a circle. D       | o you know what tha                                      | t is?            |
| 12 | A. 3              | I don't recall.                                          |                  |
| 13 | Q. (              | Okay. On the next p                                      | age it           |
| 14 | says, Expect      | t this will result :                                     | in a             |
| 15 | legal proces      | ss. Do you remembe:                                      | r what           |
| 16 | the conversa      | ation was with resp                                      | ect to           |
| 17 | that note?        |                                                          |                  |
| 18 | A. :              | I don't recall posi                                      | tively.          |
| 19 |                   |                                                          |                  |
| 20 | (The              | reupon, Deposition                                       |                  |
| 21 | Exhi              | bit-Dinie28 was                                          |                  |
| 22 | mark              | ed for purposes                                          |                  |
| 23 | of i              | dentification.)                                          |                  |
| 24 |                   |                                                          |                  |
| 25 | Q. 1              | Bates number 201, t                                      | his is           |
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154 1 28. Are these your handwritten notes? 2 Α. They are. 3 Do you recall when you made Ο. 4 them? 5 I don't recall the specific Α. 6 date. 7 Do you recall if this was a Ο. 8 result of your visit to IEU? 9 Based on the notes that are Α. 10 here, I would say that it was after my 11 visit with IEU. 12 ο. You indicate that you need 13 to check on the credit arrangements 14 between IEU and FirstEnergy Services, i s 15 that correct? 16 That's correct. Α. 17 And can you explain to me Q. 18 what you were trying to check? 19 Α. I don't recall positively. 20 Do you recall what it was ο. 21 that you reviewed that made you write 22 that note? 23 Α. I think it was a result of 24 the discussions that I had with 25 FirstEnergy after my entire initial FAX 216.687.0973

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| [  |                                                                | 155            |
|----|----------------------------------------------------------------|----------------|
| 1  | round was completed when I said the                            | ere            |
| 2  | was kind of one day where we discus                            | sed            |
| 3  | everything that was in the initial                             |                |
| 4  | round.                                                         |                |
| 5  | Q. And this credit arrange                                     | ment           |
| 6  | came up in that discussion?                                    |                |
| 7  | A. I believe that's the ca                                     | se.            |
| 8  | Q. And here you indicate i                                     | t's a          |
| 9  | credit arrangement between IEU and                             |                |
| 10 | FirstEnergy Services. Is there a                               | reason         |
| 11 | why you believe that's who the cre                             | dit            |
| 12 | arrangement was between?                                       |                |
| 13 | A. I don't recall positive                                     | ly.            |
| 14 | Q. The next line says, And                                     |                |
| 15 | customer in accordance with MSA.                               | Who            |
| 16 | are you referring to with respect                              | to             |
| 17 | the customer there?                                            |                |
| 18 | A. I think that whole line                                     | goes           |
| 19 | together because I think that's al                             | 1              |
| 20 | under the first dash.                                          | i.             |
| 21 | Q. Okay.                                                       |                |
| 22 | A. I should say the first                                      | two            |
| 23 | lines go together.                                             |                |
| 24 | Q. So you needed to check                                      | the            |
| 25 | customer in accordance with the MS                             | A, or          |
|    | T 800.694.4787 Court Perpetitudion and Company Support Company | X 216.687.0973 |

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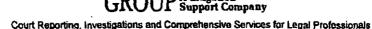
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156 1 is it credit arrangements between 2 IEU/FirstEnergy Services and the 3 customer? 4 I think that's the way it's Α. 5 meant to be. 6 And who do you refer to as ο. 7 customer there? 8 I don't recall. We talked Α. 9 about this at the beginning and I don't 10 recall what the customer is without 11 going back through the agreements. 12 13 (Thereupon, Deposition 14 Exhibit-Dinie29 was 15 marked for purposes 16 of identification.) 17 18 Bates stamps 203 through Ο. 19 233, this is number 29. Ms. Dinie, is 20 that your handwriting on the left of 21 Bates 203? 22 Α. It is. 23 And I believe that says on ο. 24 is that 21? 12 ~--25 Α. Correct.

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|    | 157                                      |
|----|------------------------------------------|
| 1  | Q. Or 26?                                |
| 2  | A. I think it's 21.                      |
| 3  | Q. You indicated that it was             |
| 4  | subject to FirstEnergy Services MSA      |
| 5  | which has not been finalized, and was    |
| 6  | that with respect to all the IEU         |
| 7  | claims?                                  |
| 8  | A. All the IEU claims that I             |
| 9  | had looked at as of that point in time.  |
| 10 | Q. And you also say some not             |
| 11 | subject to initial process. Does that    |
| 12 | indicate that some of the IEU claims     |
| 13 | were in the second round on this list?   |
| 14 | A. That would indicate that              |
| 15 | there were specific customer account     |
| 16 | numbers within these IEU claims, this is |
| 17 | all one claim as you'll see for the      |
| 18 | first three pages is all the same claim  |
| 19 | number, but there were certain account   |
| 20 | numbers that because of the way the      |
| 21 | scopes were set and the selection        |
| 22 | process was made, that those account     |
| 23 | numbers would not have been subject to   |
| 24 | my testing, if you will.                 |
| 25 | Q. So this is where you got              |



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|----|-------------------------------------------------------------------------------------|
| 25 | your process, that goes to the issue of                                             |
| 24 | Q. When you say not subject to                                                      |
| 23 | looked at that.                                                                     |
| 22 | process, I obviously wouldn't have '                                                |
| 21 | that one of them wasn't subject to my                                               |
| 20 | subject to my process. To the extent                                                |
| 19 | least all of the claims that were                                                   |
| 18 | would be subject to that, yes, or at                                                |
| 17 | accounts in claim number 61 that they                                               |
| 16 | A. I'm saying for all of the                                                        |
| 15 | correct?                                                                            |
| 14 | the claims in number 61, is that                                                    |
| 13 | instance page 213, you're saying for all                                            |
| 12 | that it's subject to the FES MSA, for                                               |
| 11 | check. So if you indicate on a page                                                 |
| 10 | Q. It's probably one I didn't                                                       |
| 9  | A. It's in there.                                                                   |
| 8  | list.                                                                               |
| 7  | Q. We're going to get that                                                          |
| 6  | A. No, that's not correct.                                                          |
| 5  | determination?                                                                      |
| 4  | would have been looking at to make that                                             |
| 3  | Q. This is the list that you                                                        |
| 2  | A. That's correct.                                                                  |
| 1  | into the you would only do 33 percent?                                              |
|    | 158                                                                                 |

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159 1 the scope of what you reviewed again? 2 Α. That's correct. 3 4 (Thereupon, Deposition 5 Exhibit-Dinie30 was 6 marked for purposes 7 of identification.) 8 9 0. Dinie Exhibit 30 and it is 10 Bates 311. Ms. Dinie, this does not 11 indicate who the email was from. Do 12 you have any idea? 13 Α. I believe that that 14 information has actually been redacted 15 because it's from one of IEU's customers 16 and it had customer identifying 17 information in it. 18 MS. FLEMING: And I can 19 confirm that that was the case. 20 Q. Do you know what this 21 FirstEnergy IEU pool load data logo 22 stands for by any chance? 23 I believe that was the name Α. 24 of the attached file. 25 ο. Do you know why you had this FAX 216,687.0973 2 800.694.4787 Support Company

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160 1 in your files? 2 In performing my review at Α. 3 IEU, the contracts between IEU and its 4 customer or customers referred to attachments that indicated what service 5 6 locations were to be covered under that 7 contract and these were the documents 8 that I was presented with as the attachments in order to identify which 9 10 service locations were to be covered. 11 The 5410, it's in the third ο. 12 line, see attachment with the update on 13 5410. 14 Α. Um-hmm. 15 Do you know what the 5410 Q . 16 refers to? I don't know what it refers 17 Α. 18 to. 19 Is it a claim number? Ο. 20 I doubt that, but I don't Α. 21 know that positively. 22 And why do you doubt that? ο. 23 Just based on the date of Α. 24 this particular document, I don't think 25 that there were claim numbers that high.

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|    | 161                                      |
|----|------------------------------------------|
| 1  | Q. And once again this was               |
| 2  | provided to you with the attachment?     |
| 3  | A. I believe so. And they                |
| 4  | don't appear to be in order, but I       |
| 5  | believe so.                              |
| 6  | Q. And the purpose of it being           |
| 7  | provided to you was to confirm the       |
| 8  | locations for a particular claim?        |
| 9  | A. To confirm the locations for          |
| 10 | a particular customer.                   |
| 11 | Q. So this was a document that           |
| 12 | was part of the review materials when    |
| 13 | you visited IEU or provided to you       |
| 14 | later?                                   |
| 15 | A. I don't recall specifically,          |
| 16 | but based on the date of this, this was  |
| 17 | probably part of the review materials on |
| 18 | my initial review that I collected at    |
| 19 | the end of the day because they were     |
| 20 | trying to get me out of there before     |
| 21 | rush hour hit, I'm almost embarrassed to |
| 22 | say.                                     |
| 23 | Q. It's a good thing in                  |
| 24 | Columbus. Okay. Let me also mark 312     |
| 25 | as why don't we mark 311 and 312         |
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|    | # 800.694.4787 CEFARATTI FAX 216.687.0973                                                                                                                                                                                                                                                   |
|----|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 25 | would because I have some general                                                                                                                                                                                                                                                           |
| 24 | to look through all of these if you                                                                                                                                                                                                                                                         |
| 23 | Q. Why don't you take a moment                                                                                                                                                                                                                                                              |
| 22 |                                                                                                                                                                                                                                                                                             |
| 21 | of identification.)                                                                                                                                                                                                                                                                         |
| 20 | marked for purposes                                                                                                                                                                                                                                                                         |
| 19 | Exhibit-Dinie31 was                                                                                                                                                                                                                                                                         |
| 18 | (Thereupon, Deposition                                                                                                                                                                                                                                                                      |
| 17 |                                                                                                                                                                                                                                                                                             |
| 16 | through 307. This is 31.                                                                                                                                                                                                                                                                    |
| 15 | Q. Let's go to Bates number 302                                                                                                                                                                                                                                                             |
| 14 | agreement that it had with IEU.                                                                                                                                                                                                                                                             |
| 13 | the contract that it had or the                                                                                                                                                                                                                                                             |
| 12 | particular customer wanted covered under                                                                                                                                                                                                                                                    |
| 11 | able to identify what locations the                                                                                                                                                                                                                                                         |
| 10 | A. The purpose was for me to be                                                                                                                                                                                                                                                             |
| 9  | particular customer?                                                                                                                                                                                                                                                                        |
| ļ  |                                                                                                                                                                                                                                                                                             |
| 8  | help explain the locations for a                                                                                                                                                                                                                                                            |
| 7  | Q. And so the purpose was to                                                                                                                                                                                                                                                                |
| 6  | that we just discussed.                                                                                                                                                                                                                                                                     |
| 5  | A. It's the same as the one                                                                                                                                                                                                                                                                 |
| 4  | have this particular email?                                                                                                                                                                                                                                                                 |
| 3  | Can you explain why you                                                                                                                                                                                                                                                                     |
| 2  | be easier, I think they're similar.                                                                                                                                                                                                                                                         |
| 1  | both as number 30. I think that would                                                                                                                                                                                                                                                       |
| 1  | / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / / |

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1 questions. 2 Ms. Dinie, would these 3 reflect your notes on the master 4 services agreement? 5 Α. Some of these would reflect 6 notes on the master services agreement. 7 Ο. And are these notes with 8 respect to your review of IEU's claim 9 in the initial round? 10 Α. I believe they're all 11 related to the initial round, yes. 12 0. And this was your actual 13 visit to IEU? 14 Α. That's correct. 15 Q. Okay. At page 302 you have 16 a note, number one, What other 17 agreements are anticipated between the 18 member and IEU. Could you explain what - 19 that means? 20 Α. If I recall correctly, as I 21 was going through the agreement between 22 IEU and its member, there was a 23 provision in there that said other 24 agreements may have to be executed and 25 I inquired as to what types of other

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164 1 agreements they were expecting to be 2 executed. 3 And this was the form Ο. 4 agreement that we've discussed earlier 5 had a reference to other agreements that 6 would have to be executed? 7 Other agreements that may Α. 8 have to be executed, that's correct. 9 This is the form template. 10 And what other agreements ο. 11 were designated? 12 Upon inquiry of the Α. 13 individuals representing IEU and I don't 14 remember who I specifically spoke to, it 15 was either Mr. Randazzo or Mr. Murray, 16 they indicated that they were not 17 intending any specific agreements to be 18 executed other than the master services 19 agreement and that this was just kind 20 of a catch-all in case they had missed 21 something. 22 Okay. And number two you Ο. 23 indicate that not all members claimed 24 and I think that's a question mark. 25 Α. Correct.

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|    |                                        |                                | 16 |
|----|----------------------------------------|--------------------------------|----|
| 1  | Q.                                     | And then you have not true,    |    |
| 2  | disconnect                             | , could you explain that?      |    |
| 3  | Α.                                     | In reviewing the contracts     |    |
| 4  | that IEU ha                            | ad presented to me, I was      |    |
| 5  | unable to f                            | find in the listings that      |    |
| 6  | FirstEnerg                             | y had provided to me names or  |    |
| 7  | at least I                             | thought I was unable to find   |    |
| 8  | names rela <sup>.</sup>                | ted to those customers that    |    |
| 9  | were in that                           | at contract in some instances. | •  |
| 10 |                                        |                                |    |
| 11 |                                        | And I was curious as to        |    |
| 12 | IEU had mad                            | de a decision not to make      |    |
| 13 | claims on 1                            | behalf of certain customers    |    |
| 14 | and that's                             | what my question was and it    |    |
| 15 | was explai:                            | ned to me no, that's not       |    |
| 16 | true, and t                            | that's how the glitch in the   |    |
| 17 | FirstEnerg                             | y system was discovered,       |    |
| 18 | because wh                             | en I reported that back to     |    |
| 19 | FirstEnerg                             | y and said, hey, I've seen     |    |
| 20 | contracts                              | out here that they're saying   |    |
| 21 | they've cl                             | aimed and I'm not seeing those | e  |
| 22 | on my list                             | ings, that's when it was       |    |
| 23 | discovered                             | that there was the glitch in   |    |
| 24 | the system                             | and I needed to get the        |    |
| 25 | ASCII file                             | s so that FirstEnergy could    |    |
|    | ······································ |                                |    |

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|----|----------------------------------------------------------------------------------------------------------------------------|------|
|    | 27 800.694.4787 CEFARATTI FAX 216.687.0                                                                                    | )973 |
| 25 | A. Time period indicated by                                                                                                |      |
| 24 | quite read what that note is.                                                                                              |      |
| 23 | Q. And number four, I can't                                                                                                |      |
| 22 | customers, yes.                                                                                                            |      |
| 21 | A. About 20 contracts, 20                                                                                                  |      |
| 20 | correct?                                                                                                                   |      |
| 19 | said that was about 20, is that                                                                                            |      |
| 18 | Q. Okay. And once again you                                                                                                |      |
| 17 | which I reviewed contracts.                                                                                                |      |
| 16 | claiming for all of the customers for                                                                                      |      |
| 15 | contracts that I looked at, but it was                                                                                     |      |
| 14 | membership is more extensive than the                                                                                      |      |
| 13 | members because I don't know if its                                                                                        |      |
| 12 | A. I wouldn't say all of its                                                                                               |      |
| 11 | that correct?                                                                                                              |      |
| 10 | was claiming for all of its members, is                                                                                    |      |
| 9  | inquiry, it is your testimony that IEU                                                                                     |      |
| 8  | Q. So as a result of this                                                                                                  |      |
| 7  | correct, yes.                                                                                                              |      |
| 6  | A. November 18th, that's                                                                                                   |      |
| 5  | that while you were asking                                                                                                 |      |
| 4  | 18th issue that we discussed earlier,                                                                                      |      |
| 3  | Q. And this was the November                                                                                               |      |
| 2  | up everything that had been claimed.                                                                                       |      |
| 1  | run that check to make sure they picked                                                                                    |      |
|    |                                                                                                                            | 166  |
|    |                                                                                                                            |      |

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167 1 some members. 2 0. Could you explain what you 3 meant by that? 4 On some of the attachments Α. 5 that identified the service locations 6 that the members wanted covered under 7 the agreement, they had indicated a time 8 period on there and I was trying to 9 decipher what that meant and that was 10 my inquiry. 11 And what did it mean? ο. 12 Α. In my discussions again with 13 either Mr. Randazzo and/or Mr. Murray, 14 they indicated to me that that was 15 actually the period for which that 16 particular customer had listed its 17 historic capacity or historic load for 18 that particular account. 19 MS. KAHN: Could you read 20 that back again. 21 (Record read.) 22 On Bates 303 you indicate ο. 23 what other agreements must be executed. 24 Is this the same reference as you had 25 on 302?

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|    | 168                                      |
|----|------------------------------------------|
| 1  | A. It is.                                |
| 2  | Q. Okay. And not all customers           |
| 3  | listed on attachments claimed, is that   |
| 4  | what we've already discussed?            |
| 5  | A. Yes.                                  |
| 6  | Q. And you have once again the           |
| 7  | time periods and a question mark. Is     |
| 8  | this the time periods that we were just  |
| 9  | discussing?                              |
| 10 | A. Yes.                                  |
| 11 | Q. And you have time period for          |
| 12 | Ohio, GGC Electric, and I'm not sure     |
| 13 | about the rest of it. Can you explain    |
| 14 | what you've written there and what it    |
| 15 | means?                                   |
| 16 | A. I believe that there was a            |
| 17 | time period indicated under like that    |
| 18 | particular column or that particular row |
| 19 | that referenced Ohio GGC Electric. I     |
| 20 | don't know what that last word is, term  |
| 21 | or team maybe, but I don't know for      |
| 22 | sure what it means. It was just a '      |
| 23 | reference for me to be able to identify  |
| 24 | where that was at so that I could show   |
| 25 | it to them and ask them what this time   |
|    | ርፑፑለ ኾ ለጥጥ፤                              |

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1 period meant. 2 Ο. For a particular claim --3 Α. For --4 ο. -- or customer?. 5 Ά. For a particular customer or 6 maybe more than one customer, I don't 7 recall specifically. 8 Q. And you have that contracts 9 were not found but claimed. Can you 10 explain that? 11 Α. There were a couple of 12 contracts or there were a couple of 13 accounts that I saw on the listing that 14 FirstEnergy had provided to me that I 15 could not identify a contract for upon 16 my initial review. 17 And how was that resolved? Ο. 18 Α. I had inquired about that 19 and the contracts were provided to me. 20 I think one was provided actually that 21 day that they had just mistakenly left 22 it out and I think another one was sent 23 to me. 24 Q. And Bates stamp 304, do you 25 recall who the parties were to the

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|        | 170                                      |
|--------|------------------------------------------|
| 1      | master service agreement or is it in     |
| 2      | your notes anywhere?                     |
| 3      | A. I believe the master                  |
| 4      | services agreement based on my notes was |
| 5      | between FES and IEV. I don't recall if   |
| 6      |                                          |
| 7      | there were any other parties.            |
| ,<br>8 | Q. And do you recall what                |
|        | services FES is offering or providing    |
| 9      | under the master services agreement?     |
| 10     | A. I don't recall positively.            |
| 11     | Q. Can you look through your             |
| 12     | notes and see if that can be             |
| 13     | determined?                              |
| 14     | A. I can't determine based on            |
| 15     | my notes what services would be          |
| 16     | provided.                                |
| 17     | Q. Do you know, do you recall            |
| 18     | if it was power procurement?             |
| 19     | A. I don't remember positively.          |
| 20     | Q. Scheduling or supplying?              |
| 21     | A. I don't recall.                       |
| 22     | Q. Okay. But you do recall '             |
| 23     | that FirstEnergy Services was going to   |
| 24     | be the supplier of those services?       |
| 25     | A. I don't recall that, either.          |
|        | <b>ΓΕΓΑ Β ΑΤΤΙ</b>                       |

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|           | •                                        |
|-----------|------------------------------------------|
|           | 171                                      |
| 1         | I don't know what services they were.    |
| 2         | Q. Okay. You have in your                |
| 3         | notes that a reference to assured        |
| 4         | pricing pooled energy. Do you recall     |
| 5         | what the assured pricing pooled energy   |
| 6         | is?                                      |
| 7         | A. I don't recall offhand what           |
| 8         | that is or how it was defined.           |
| 9         | Q. And your notes don't reflect          |
| 10        | other than saying it's definition number |
| 11        | four, 2000 megawatts. Do you know what   |
| 12        | that means?                              |
| 13        | A. I would guess that                    |
| 14        | definition number four is where assured  |
| 15        | pricing pooled energy was either found   |
| 16        | or was defined and I don't recall        |
| 17        | specifically what the 200 megawatts      |
| 18        | relates to.                              |
| 19        | Q. It says IEU must receive the          |
| 20        | assured pricing pooled energy. Do you    |
| 21        | know what that means in your notes?      |
| 22        | A. Again, I don't remember               |
| <b>23</b> | positively. I think, if I recall         |
| 24        | correctly, that IEU, exactly as stated   |
| 25        | here, had to receive this assured        |
|           | ርፑፑለ ወ ለጥጥ፤                              |

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172 1 pricing pooled energy and I don't know 2 for sure what that relates to though or 3 why they had to receive that. 4 And do you know who they 0. 5 were receiving it from? 6 I don't know what the Α. 7 assured pricing pooled energy is, so no, 8 I don't know who it was being received 9 from. 10 Do you know how the assured ο. 11 pricing pooled energy is related to the 12 MSG? 13 I don't know that. Α. 14 Do you know or recall who ο. 15 was handling the billing --16 Α. I don't recall. 17 ~- under the MSA? Ο. 18 I don't recall that, either. Α. 19 Okay. It appears that you ο. 20 indicated a ten-year term in your notes. 21 Do you know what that commitment was 22 for ten years? 23 I believe that was the Α. 24 duration of the MSA. 25 And what was to occur ο. FAX 216.687.0973

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| 1   | 173 what was the commitment for those ten |
|-----|-------------------------------------------|
| 2   | years?                                    |
| 3   | MS. FLEMING: Objection,                   |
| 4   | asked and answered.                       |
| 5   | Q. You can still answer.                  |
| 6   | A. I don't know what services             |
| l i |                                           |
| 7   | were provided under the MSA.              |
| 8   | Q. Okay. You have a note here             |
| 9   | with respect to if FirstEnergy Services   |
| 10  | can source at a lower price for a         |
| 11  | calendar year, then FES and IEU will      |
| 12  | take efforts to maximize resale revenue   |
| 13  | of MSG.                                   |
| 14  | Do you know, do you                       |
| 15  | recall what that was about?               |
| 16  | A. I believe that that was a              |
| 17  | provision from the contract. Whether      |
| 18  | it's a direct quote or whether it was     |
| 19  | revised into my notes, I don't know.      |
| 20  | Q. Do you recall if they were             |
| 21  | going to be reselling the MSG that IEU    |
| 22  | was obtaining?                            |
| 23  | A. Other than what's written              |
| 24  | here, I don't recall any additional       |
| 25  | pieces of information that would have     |
| 20  |                                           |

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174 1 surrounded that. 2 Do you recall anything with ο. 3 respect to how FES is going to source 4 at a lower price? 5 No, I don't. Α. 6 Was there anything with 0. 7 respect to who would be delivering the 8 source at a lower price? 9 I don't know. Α. 10 A couple lines down you have ο. 11 price set and then will negotiate, the 12 price is set from 1/1/01 to 12/31/05. 13 Do you know what price that is that's 14 being set? 15 It's a price for industrial Α. 16 and commercial customers. That's what 17 the I&C stands for. 18 A price for generation? ο. 19 I don't recall. Α. 20 0. And it's going to be a 21 negotiated market price from 06 through 22 Do you recall what that price is ten. 23 being set for? 24 It relates to the same price Α. 25 above because it's a subbullet, but as 2 800.694.4787 FAX 216.687.0973 A Litigation Support Company

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| [  | 175                                      |
|----|------------------------------------------|
| 1  | I don't recall what it was for.          |
| 2  | Q. You have a note that IEU is           |
| 3  | eligible for five to 20 percent of       |
| 4  | savings to a customer. Can you explain   |
| 5  | that?                                    |
| 6  | A. I don't recall the                    |
| 7  | specifics.                               |
| 8  | Q. Do you recall who the                 |
| 9  | customer is there?                       |
| 10 | A. I don't know.                         |
| 11 | Q. Okay. What is the SSA? I              |
| 12 | believe it's at the top of 304.          |
| 13 | A. That's the service and                |
| 14 | supply agreement.                        |
| 15 | Q. And what was that?                    |
| 16 | A. Those would be the                    |
| 17 | agreements between IEU and its customers |
| 18 | and members.                             |
| 19 | Q. Okay. So it was referred to           |
| 20 | as the services and supply agreement and |
| 21 | that's what the MSA was attached to, is  |
| 22 | that correct?                            |
| 23 | A. That's correct.                       |
| 24 | Q. Okay. And as far as you               |
| 25 | know, the MSA has not been executed      |
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|    |                                         | 176 |
|----|-----------------------------------------|-----|
| 1  | yet?                                    |     |
| 2  | A. To the best of my knowledge,         |     |
| 3  | but I haven't made that inquiry anytime |     |
| 4  | recently.                               |     |
| 5  | Q. Okay. In reviewing this              |     |
| 6  | MSA, could you get a sense of what the  |     |
| 7  | role of FirstEnergy Services would be?  |     |
| 8  | A. I might have at that time,           |     |
| 9  | but I don't recall now.                 |     |
| 10 | Q. Okay. You have down here a           |     |
| 11 | note on limitation of liability clause  |     |
| 12 | and then I think it's FAS 133, is that  |     |
| 13 | right?                                  |     |
| 14 | A. That's correct.                      |     |
| 15 | Q. What does that mean?                 |     |
| 16 | A. There must have been some            |     |
| 17 | sort of limitation of liability clause  |     |
| 18 | in the MSA that limited the liability   |     |
| 19 | of FES and that was kind of a note to   |     |
| 20 | myself to see if that create any FAS    |     |
| 21 | 133 issues for FirstEnergy.             |     |
| 22 | Q. Could you complain FAS 133?'         |     |
| 23 | A. Financial Accounting                 |     |
| 24 | Standards Board 133, which relates to   |     |
| 25 | derivative and hedging activities.      |     |
|    | CEFA R ATTI                             |     |



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177 1 And did you check further ο. 2 into that? 3 In conjunction with my work Α. 4 on the FirstEnergy audit. 5 0. And what was your 6 conclusion? 7 Α. I don't recall specifically. 8 ο. So this is for your audit 9 versus this review procedure? 10 Yes, it's for a separate Α. 11 engagement. 12 And that's why you wrote Ο. 13 that note because you were concerned 14 with respect to your other engagement? 15 I wanted to make sure that I Α. 16 understood -- being that this was a 17 contract that FirstEnergy Services had 18 out there, I wanted to make sure that I 19 had understood what that limitation of 20 liability was in conjunction with FAS 21 133. 22 Did you discuss that with ο. 23 anyone? 24 I don't believe I did. Α. I 25 don't recall positively. No, I think I

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|    | 178                                                                                 |
|----|-------------------------------------------------------------------------------------|
| 1  | had asked a question of one of the                                                  |
| 2  | individuals at FirstEnergy that was                                                 |
| 3  | responsible for the FAS 133                                                         |
| 4  | implementation, or maybe responsible                                                |
| 5  | isn't a good word, but was kind of                                                  |
| 6  | spearheading the 133 implementation and                                             |
| 7  | I think I inquired as to whether it                                                 |
| 8  | looked at FirstEnergy Services and the                                              |
| 9  | contracts that it had.                                                              |
| 10 | Q. And who was that?                                                                |
| 11 | A. There's a couple of point                                                        |
| 12 | persons and I don't recall specifically                                             |
| 13 | who it was.                                                                         |
| 14 | Q. And do you recall what their                                                     |
| 15 | answer was as to whether or not they                                                |
| 16 | had reviewed that FirstEnergy Services                                              |
| 17 | contracts?                                                                          |
| 18 | A. I do know that they had                                                          |
| 19 | looked at the FirstEnergy Services                                                  |
| 20 | contracts.                                                                          |
| 21 | Q. And who are the couple point                                                     |
| 22 | persons? '                                                                          |
| 23 | A. Oh, there's an individual by                                                     |
| 24 | the name of John Sommers or Sommer.                                                 |
| 25 | There's an individual by the name of                                                |
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| -  |                                                                                                    |
|----|----------------------------------------------------------------------------------------------------|
|    | 17                                                                                                 |
| 1  | Elke, I think it's Becker. There was                                                               |
| 2  | an individual by the name of Jeff                                                                  |
| 3  | Kalata.                                                                                            |
| 4  | Q. Are you indicating that                                                                         |
| 5  | whoever it was you spoke to responded                                                              |
| 6  | by stating they had reviewed the MSA?                                                              |
| 7  | A. I don't know that I                                                                             |
| 8  | specifically asked about the MSA. I                                                                |
| 9  | think I asked in general, because                                                                  |
| 10 | FirstEnergy Services does have other                                                               |
| 11 | contracts out there, as to whether or                                                              |
| 12 | not appropriate individuals were                                                                   |
| 13 | involved over at FirstEnergy Services                                                              |
| 14 | and if the contracts over at FirstEnergy                                                           |
| 15 | Services had been reviewed.                                                                        |
| 16 | Q. Were there any other                                                                            |
| 17 | agreements between FirstEnergy Services                                                            |
| 18 | and IEU members when you were out doing                                                            |
| 19 | your review that you recall?                                                                       |
| 20 | A. Not that I'm aware of.                                                                          |
| 21 | Q. Page 305, about two-thirds                                                                      |
| 22 | of the way down, capacity needs, you                                                               |
| 23 | indicate load following. Is that an                                                                |
| 24 | indication that the IEU claim and then                                                             |
| 25 | you have option claim strike.                                                                      |
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**18**0 1 Your reference to capacity 2 needs, load following and option claim, 3 could you explain that to me? 4 Α. If I recall correctly, I 5 believe that it specified in the SSA 6 agreements that claims would be made on 7 a load following basis. 8 And what is the option claim ο. 9 reference? 10 That they chose the load Α. 11 following option versus the capacity 12 factor. 13 Below that you have in ο. 14 quotes, Member understands that the 15 exact structure of the IEU-OH 16 aggregation program will be controlled 17 by definitive agreements that shall be 18 executed by FirstEnergy Services, IEU 19 and member." 20 Was that part of the SSA? 21 Α. I believe it was. 22 And do you know what 0. 23 agreements were going to be executed by 24 FirstEnergy Services? 25 Α. If I recall correctly, the FAX 216.687.0973

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|    | 181                                      |
|----|------------------------------------------|
| 1  | only one that was brought to my          |
| 2  | attention by Mr. Randazzo and Mr. Murray |
| 3  | was the fact that the MSA had not been   |
| 4  | actually executed.                       |
| 5  | Q. So the MSA was going to               |
| 6  | control the aggregation program, is that |
| 7  | correct?                                 |
| 8  | A. That appears to be correct            |
| 9  | based on this statement.                 |
| 10 | Q. And it's going to be                  |
| 11 | executed by the members as well as       |
| 12 | FirstEnergy Services and IEU, is that    |
| 13 | correct from what you're stating?        |
| 14 | A. That also appears to be               |
| 15 | correct based on this statement.         |
| 16 | Q. Did you question anybody              |
| 17 | about that?                              |
| 18 | A. Question regarding what?              |
| 19 | Q. Who would be executing it.            |
| 20 | A. Who would be executing                |
| 21 | Q. The definitive agreement.             |
| 22 | A. I don't know that the                 |
| 23 | definitive agreement was a defined term. |
| 24 | I think it's just definitive agreements  |
| 25 | and I don't know that I specifically     |
|    | CFFA R ATTI                              |

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|    | 182                                      |
|----|------------------------------------------|
| 1  | asked who would be executing the         |
| 2  | definitive agreements.                   |
| 3  | Q. But I believe you just                |
| 4  | testified when you asked about the       |
| 5  | definitive agreements you were told was  |
| 6  | the MSA, is that correct?                |
| 7  | A. Only as it relates to the             |
| 8  | document that was to be executed between |
| 9  | FírstEnergy Services and IEU. This I     |
| 10 | believe if I recall correctly, this      |
| 11 | was actually the quote that drove my     |
| 12 | first question that we talked about back |
| 13 | on Bates number 302, which says what     |
| 14 | other agreements are anticipated.        |
| 15 | And when I inquired of                   |
| 16 | that, I was told that aside from the     |
| 17 | MSA, that there weren't any specific     |
| 18 | that they had in mind, but that that     |
| 19 | was kind of a catch-all for others that  |
| 20 | needed to be or potentially could need   |
| 21 | to be executed in the future.            |
| 22 | Q. You have a question right             |
| 23 | below that, Can IEU allocate the assured |
| 24 | pricing pooled energy among customers.   |
| 25 | Did you get that question answered?      |
|    | <u> ር</u> ፑፑለ                            |

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|                | _                | -                    | 183              |
|----------------|------------------|----------------------|------------------|
| 1              | A.               | Yes, I believe I d:  | id.              |
| 2              | Q.               | And what was the an  | nswer?           |
| 3              | Α.               | I believe that ans   | wer              |
| 4              | actually c       | ame from FirstEnerg  | y. I think       |
| 5              | I inquired       | of FirstEnergy of    | that answer      |
| 6              | and the an       | swer was yes, essen  | tially they      |
| 7              | can alloca       | te.                  |                  |
| 8              | Q.               | What do you mean by  | У                |
| 9              | allocate?        |                      |                  |
| 10             | Α.               | Amongst different    | customers.       |
| 11             | The contex       | t if I recall con    | rectly           |
| 12             | the contex       | t of this question . | is that if       |
| 13             | there's no       | t within the SSA     | agreement        |
| 14             | I think th       | at was a provision t | hat said         |
| 15             | if there's       | not enough MSG to s  | uffice           |
| 16             | the entire       | IEU claim or claim:  | s which          |
| 17             | contained        | numerous customer a  | ccounts          |
| 18             | from vario       | us customers, then   | IEU could        |
| 1 <del>9</del> | allocate t       | he amounts, the ass  | ured             |
| 20             | pricing po       | oled energy amongst  | those            |
| 21             | customers.       |                      |                  |
| 22             | Q.               | So what are you say  | ying the         |
| 23             | assured pr       | icing pooled energy  | is?              |
| 24             | А.               | I would believe it   | 's the           |
| 25             | MSG, but I       | don't know that pos  | sitively         |
|                | 77 R00 694 4787  | CEFARATTI            | FAX 216.687.0973 |
|                | 77° XOD KYA 4787 |                      | PAA 218.087.0973 |



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|    | 184                                      |
|----|------------------------------------------|
| 1  | because I don't recall the definition of |
| 2  | it.                                      |
| 3  | MS. FLEMING: I should                    |
| 4  | tell you at this point that I have got   |
| 5  | to leave in 15 minutes.                  |
| 6  | MS. KAHN: Okay.                          |
| 7  | Q. So on your notes at 304               |
| 8  | where it says IEU must receive assured   |
| 9  | pricing pooled energy, 200 megawatts,    |
| 10 | that would be once again MSG?            |
| 11 | A. I don't know that                     |
| 12 | positively. That would be my belief,     |
| 13 | but I don't know that positively.        |
| 14 | Q. When you said that you                |
| 15 | checked with FirstEnergy on allocation,  |
| 16 | who did you check with?                  |
| 17 | A. I don't recall that for               |
| 18 | sure, either. I think I probably would   |
| 19 | have discussed that with Dave Blank.     |
| 20 | Q. So you're referring to                |
| 21 | FirstEnergy Corp. or FirstEnergy         |
| 22 | Services?                                |
| 23 | A. FirstEnergy Corp.                     |
| 24 | Q. On page 306 you indicate              |
| 25 | about midway down, the MSA, I think      |
|    | CEFAR ATTI                               |

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|    | 185                                      |
|----|------------------------------------------|
| 1  | that may be between IEU-Ohio and         |
| 2  | FirstEnergy is entered into in           |
| 3  | substantially the same form as the draft |
| 4  | document contained in appendix A.        |
| 5  | A. That's correct.                       |
| 6  |                                          |
|    | Q. You say is entered into. Is           |
| 7  | that your understanding what was         |
| 8  | explained to you?                        |
| 9  | A. No, I believe this is a               |
| 10 | direct quote or as direct as I could     |
| 11 | possibly write it straight out of the    |
| 12 | SSA agreement.                           |
| 13 | Q. This is the language with             |
| 14 | respect to that the MSA has to be        |
| 15 | entered into in substantially the same   |
| 16 | form as the draft?                       |
| 17 | A. That's correct.                       |
| 18 | Q. And at the very bottom you            |
| 19 | have, No prices here but in MSA for      |
| 20 | pooled customers. Can you explain that?  |
| 21 | A. If I recall correctly, there          |
| 22 | were no prices stated in the SSA         |
| 23 | agreements, but there were pricings in   |
| 24 | the MSA for whatever pooled customers    |
| 25 | is.                                      |
|    |                                          |

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|    | 186                                                                                               |
|----|---------------------------------------------------------------------------------------------------|
| 1  | (Recess had.)                                                                                     |
| 2  | MS. KAHN: I'm not sure                                                                            |
| 3  | that we're going to be able to                                                                    |
| 4  | conclude, so I would like to leave it                                                             |
| 5  | open and then leave open the possibility                                                          |
| 6  | of concluding later if we need to.                                                                |
| 7  | What we'll do is I have a                                                                         |
| 8  | few more questions to ask that I hope                                                             |
| 9  | will maybe get us to a point where we                                                             |
| 10 | won't actually have to come back, but I                                                           |
| 11 | do need to look at these documents more                                                           |
| 12 | thoroughly and make sure we've covered                                                            |
| 13 | the issues that were in here previously.                                                          |
| 14 | I think we have but I would like to                                                               |
| 15 | compare it to the transcript and make                                                             |
| 16 | sure and get back to you and let you                                                              |
| 17 | know.                                                                                             |
| 18 | MS. FLEMING: We wouldn't                                                                          |
| 19 | want to come back again since we've                                                               |
| 20 | already been here over five hours. If                                                             |
| 21 | that can be curtailed or perhaps even                                                             |
| 22 | we can agree that these are her notes                                                             |
| 23 | or you know, whatever, we would be                                                                |
| 24 | happy to do that in writing.                                                                      |
| 25 | MS. KAHN: We might be                                                                             |
|    | TR 800.694.4787 Court Reporting Investigations and Comprehensive Services for Legal Professionals |

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| -  |                                                                                    | 187 |
|----|------------------------------------------------------------------------------------|-----|
| 1  | able to do that. We might be able to                                               |     |
| 2  | do some of it with interrogatories.                                                |     |
| 3  | We'll try to figure out something, but                                             |     |
| 4  | I do have a few more questions.                                                    |     |
| 5  | BY MS. KAHN:                                                                       |     |
| 6  | Q. Ms. Dinie, in a letter that                                                     |     |
| 7  | I received from your counsel it is                                                 |     |
| 8  | indicated that you had copies of IEU's                                             |     |
| 9  | member contingent participation                                                    |     |
| 10 | agreement and that you were not going                                              |     |
| 11 | to produce that document. Is the                                                   |     |
| 12 | member contingent participation                                                    |     |
| 13 | agreement related to the MSA?                                                      |     |
| 14 | A. No.                                                                             |     |
| 15 | Q. Is it the SSA?                                                                  |     |
| 16 | A. It is.                                                                          |     |
| 17 | Q. It is the SSA? Okay. And                                                        |     |
| 18 | that is the criteria that you looked at                                            |     |
| 19 | to make the determination ~- not to                                                |     |
| 20 | make the determination; to advise                                                  |     |
| 21 | FirstEnergy whether there were issues                                              |     |
| 22 | with respect to a committed capacity                                               |     |
| 23 | sale, is that correct?                                                             |     |
| 24 | A. That's correct.                                                                 |     |
| 25 | Q. And this is the template                                                        |     |
|    | TO 800.694.4787 CEFARATTI<br>GROUP A Litigation<br>Support Company FAX 216.687.097 | '3  |

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188 1 document that we've been discussing a 2 fair amount for the last several hours? 3 Between IEU and its member Α. 4 customers, correct. 5 Did you discuss the SSA with Ο. 6 Mr. Blank? 7 I would have discussed my Α. 8 concerns with the SSA with Mr. Blank. 9 Did you provide Mr. Blank a ο. 10 copy of it? 11 I did not. Α. 12 Okav. Did you provide Mr. ο. 13 Blank a copy of the MSA? 14 I never had a copy of the Α. I reviewed a copy of the MSA, but 15 MSA. 16 I've never had a copy of the MSA in my 17 possession. 18 MS. KAHN: Thank you. Ι believe we can at least not close the 19 20 deposition, but put it on --21 MS. FLEMING: I can go 22 another couple minutes if you have a 23 couple more questions. Mr. Ruxin 24 MR. HARDYMON: 25 is being left out of this discussion.

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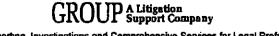
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189 1 Is that okay with you, Paul? 2 MR. RUXIN: Yes, it is. 3 I encourage it. 4 BY MS. KAHN: 5 0. Let me do one more item, 6 Dinie Exhibit 32, 377 and I believe it 7 goes to 385. 8 9 (Thereupon, Deposition 10 Exhibit-Dinie32 was 11 marked for purposes 12 of identification.) 13 14 0. Do you have that document in 15 front of you? Am I correct this is all 16 one document? 17 That's not correct. Α. 18 Ο. Am I correct that one 19 document consists of 377 through 379? 20 Α. That's correct. 21 Okay. Why don't we do that, Ο. 22 first. Can you identify this document, 23 please? 24 This is my written summary Α. 25 of my review related to Industrial FAX 216.687.0973 2 800.694.4787 PALitigation Support Company

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190 1 Energy Users. 2 And did you provide this Ο. 3 written summary to Mr. Blank? 4 I provided it to him to read Α. 5 and review with me as we went paragraph 6 by paragraph with the items that I had 7 noted, but then he returned it at the 8 end of that conversation that day. 9 And on the left side you ο. 10 have some handwritten notes. Those are 11 the two items that you've discussed 12 earlier with respect to the follow-up? 13 That would be correct. Α. 14 ο. And it's your understanding 15 that MSG is flowing to the IEU members? 16 Α. It's my understanding that 17 MSG was claimed on behalf of the IEU 18 members so they would ultimately be the 19 recipients, yes. 20 ο. Do you know if they're 21 actually receiving MSG yet? 22 Α. I don't know that 23 positively. 24 Okay. At page 378 you have Ο. 25 a note that you are unable to determine

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|    |                                          | 191 |
|----|------------------------------------------|-----|
| 1  | that the customers had agreed to the     |     |
| 2  | locations to be covered because the      |     |
| 3  | customers did not sign the attachments.  |     |
| 4  | How was that resolved?                   |     |
| 5  | A. The very last sentence there          |     |
| 6  | however, in all instances I was able to  |     |
| 7  | verify at least one piece of customer    |     |
| 8  | information.                             |     |
| 9  | Q. Were you able to verify that          |     |
| 10 | they had designated their locations      |     |
| 11 | prior to October 19th?                   |     |
| 12 | A. I believe that would be the           |     |
| 13 | case, if I recall correctly. I would     |     |
| 14 | have to go back to my notes to be sure,  |     |
| 15 | but if I recall correctly, the           |     |
| 16 | information that I was provided didn't   |     |
| 17 | concern me from a date issue.            |     |
| 18 | Q. And you have in the next              |     |
| 19 | paragraph that Mr. Murray provided you   |     |
| 20 | copies with emails and faxes from two    |     |
| 21 | of the customers. Was that because       |     |
| 22 | there were only two customers with which | r   |
| 23 | you had concerns?                        |     |
| 24 | A. I don't recall positively.            |     |
| 25 | I would have to go back to my notes.     |     |
|    | CEFARATTI                                |     |



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|    | )                                        |
|----|------------------------------------------|
| 1  | Q. And you indicate in your              |
| 2  | summary that the customer sent           |
| 3  | information via fax and email regarding  |
| 4  | their accounts. Did you have proof of    |
| 5  | that?                                    |
| 6  | A. I think I now understand.             |
| 7  | The attachments to the contracts in some |
| 8  | times were spreadsheets that gave me no  |
| 9  | indication as to who had prepared them   |
| 10 | or how the information was obtained and  |
| 11 | so forth, and upon inquiry of that, Mr.  |
| 12 | Murray indicated to me that in some      |
| 13 | cases IEU had actually prepared that     |
| 14 | information from information that the    |
| 15 | customers had sent to them piecemeal     |
| 16 | through emails, faxes and so forth.      |
| 17 | I asked to see a couple                  |
| 18 | of those emails and faxes in order to    |
| 19 | make sure and to verify that what he     |
| 20 | was telling me was truly the situation   |
| 21 | and I believe that's the couple of       |
| 22 | emails and faxes that he had provided.   |
| 23 | Q. And you felt that reviewing           |
| 24 | two of those was a sufficient review     |
| 25 | A. In finding                            |
|    | ርፑፑለ ወ ለጥጥ፣                              |

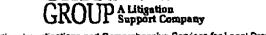


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193 1 or a sufficient sample? ο. 2 In finding no discrepancies, Α. 3 I thought that was at least enough to 4 support his statement, yes. 5 And also at 378 at the Ο. 6 bottom it references 14 contracts that 7 you reviewed and I believe I've seen 8 elsewhere today that there were 18 9 contracts that you reviewed I think in 10 your handwritten notes. Is there a 11 reason for a discrepancy here? 12 As you also probably recall Α. 13 that you had seen earlier today, because 14 of the scope that was set for my 15 procedures, it wasn't necessary that I 16 review every single contract that was 17 It depended upon which out there. 18 specific accounts were selected in 19 conjunction with the scope that was laid 20 out, so although there might have been 21 18 contracts in total, the scope of my 22 procedures might have only required me 23 to look at 14. 24 So while 18 contracts were Ο. 25 is what you're saying you presented, FAX 216.687.0973

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|          |                                                                                     | 94 |
|----------|-------------------------------------------------------------------------------------|----|
| 1        | only reviewed 14 of the 18 contracts?                                               | 94 |
| 2        | A. I only looked at 14 in                                                           |    |
| 3        | conjunction with the procedures that                                                |    |
| 4        | were laid out to me.                                                                |    |
| 5        | MS. KAHN: I think the                                                               |    |
| 6        | best we can do is go into recess with a                                             |    |
| 7        | continuance, but we will attempt to                                                 |    |
| 8        | avoid that if we can.                                                               |    |
| 9        | MS. FLEMING: Okay. And                                                              |    |
| 10       | We don't waive signature. We'll want                                                |    |
| 11       | to review it.                                                                       |    |
| 12       | (Deposition adjourned at                                                            |    |
| 13       | 5:18 p.m.)                                                                          |    |
| 14       | (Signature not waived.)                                                             |    |
| 15       | ·                                                                                   |    |
| 16       |                                                                                     |    |
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Court Reporting, Investigations and Comprehensive Services for Legal Professionals

|    | 195                                                                                               |
|----|---------------------------------------------------------------------------------------------------|
| 1  | CEFARATTI GROUP FILE NO. 4750                                                                     |
| 2  | CASE CAPTION: ENRON ENERGY SERVICES VS.                                                           |
| 3  | FIRSTENERGY CORP., ET AL.                                                                         |
| 4  | DEPONENT: DENISE DINIE                                                                            |
| 5  | DEPOSITION DATE: APRIL 17, 2001                                                                   |
| 6  |                                                                                                   |
| 7  | (SIGN HERE)                                                                                       |
| 8  | The State of Ohio, )                                                                              |
| 9  | County of Cuyahoga ) SS:                                                                          |
| 10 | Before me, a Notary Public in and                                                                 |
| 11 | for said County and State, personally                                                             |
| 12 | appeared DENISE DINIE who acknowledged                                                            |
| 13 | that he/she did read his/her transcript                                                           |
| 14 | in the above-captioned matter, listed                                                             |
| 15 | any necessary corrections on the                                                                  |
| 16 | accompanying errata sheet, and did sign                                                           |
| 17 | the foregoing sworn statement and that                                                            |
| 18 | the same is his/her free act and deed.                                                            |
| 19 | IN TESTIMONY WHEREOF, I have                                                                      |
| 20 | hereunto affixed my name and official                                                             |
| 21 | seal at, this                                                                                     |
| 22 | day of, A.D. 2001.                                                                                |
| 23 |                                                                                                   |
| 24 |                                                                                                   |
| 25 | Notary Public Commission Expires                                                                  |
|    | T 800.694.4787 Court Reporting, Investigations and Comprehensive Services for Legal Professionals |

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|      | · ,  | )                   | 196 |
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197 CERTIFICATE State of Ohio ) SS.: County of Cuyahoga ) I, Julie A. Hascher, a Notary Public within and for the State of Ohio, duly commissioned and qualified, do hereby certify that the within named witness, was duly sworn to testify the truth, the whole truth and nothing but the truth in the cause aforesaid; that the testimony then given by the witness was by me reduced to stenotypy in the presence of said witness; afterwards transcribed, and that the foregoing is а true and correct transcription of the testimony so given by the witness. I do further certify that this deposition was taken at the time and place in the foregoing caption specified. I do further certify that I am not a relative, counsel or attorney for either party, or otherwise interested in the event of this action. WITNESS WHEREOF, IN I.7 my hand this of set/ dav hereunto 2001 Α. Hascher, Notary Public Jullie thin and for the State of Ohio Commission expires November 3, 2004.

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