



Public Utilities Commission

21-25-EL-CSS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

FILE

Formal Complaint Form

BOYCE PARKER
Customer Name (Please Print)

9505 ST. CATHERINE
Customer Address

CLEVELAND OHIO 44104
City State Zip

Against

110067265337
Account Number

Customer Service Address (if different from above)

ILLUMINATING COMPANY
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

PICTURES DON'T LIE FOR ME OR YOU. HOW CAN CEI
METER READS IN 30 DAYS OVER 300 WATTS * 30 DAYS
= 10 WATTS PER DAY HOW CAN THE METER READ 10 WATTS
PER DAY 2 DAYS BEFORE YOU READ METER AND AFTER YOU READ
METER IT READS 3 WATTS PER DAY. I KNOW CEI HATE CELL
PHONES

COPY 1 OF 3

This is to certify that the images
appearing are an accurate and
complete reproduction of a case file
document delivered in the regular
course of business.

Technician EC Date Processed 8/1/2022

Boyce Parker July 28 2022
Signature

(216) 278-6240
Customer Telephone Number

PUCO

RECEIVED DOCKETING DIV
AUG - 1 PM 12:56

JULY 08-2022

4000.00 kWh

CL200 240V 3W TYPE C2S0D 30TA 1.0Kh

FirstEnergy

CA 0.5

FM2S

60Hz



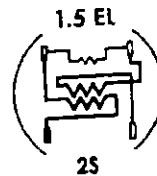
1N500282991669022

ITRON IP - MESH

5 002 829 916

Q050626

OpenWay
by Itron



11/21

JULY 08
2022

COPY 3 OF 3

July 12, 2022

Account Number: 110 067 265 337

Amount Due: \$47.75

Due Date: July 26, 2022

g Period: Jun 07 to Jul 07, 2022 for 31 days

or: BOYCE PARKER
9505 SAINT CATHERINE AVE
CLEVELAND OH 44104

To report an emergency or an outage, call 24 hours a day 1-888-544-4877 For Customer Service, call 1-800-589-3101 For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages

avoid a 150% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date

our current **PRICE TO COMPARE** for generation and transmission in The Illuminating Company is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer us a price lower than The Illuminating Company's price of 6.63 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov

Residential Service - 1530060287 - 6.63 cents per KWH

The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill

Energy Efficiency	318 KWH x 0.000000	\$0.00
Peak Demand Reduction	318 KWH x 0.000000	\$0.00
Renewable Energy	318 KWH x 0.002084	\$0.66

Your next meter reading is scheduled to occur on or about Aug 08, 2022.

For a brochure describing your customer rights and obligations, please call our Customer Service phone number.

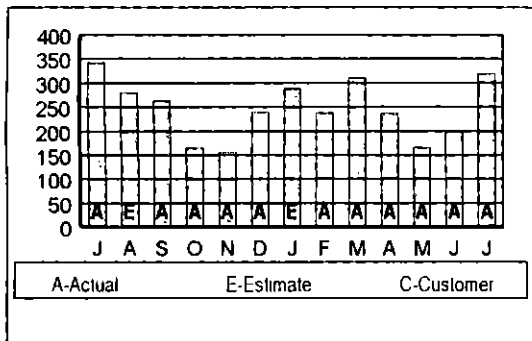
For your safety and the safety of our crews, when using a generator follow the manufacturer's installation and operation instructions. Never connect a generator directly to your electrical system without an isolation device installed by an electrician. Otherwise, a fire could start or an employee restoring your power could be seriously injured. We suggest plugging lights/appliances in the outlets on the generator unit.

Tree branches and shrubs -- and insects that nest in vegetation -- can make it difficult and, at times, unsafe for our employees to read your

Additional messages, if any, can be found on back.

Usage History

Jul 21	342	Jan 22	289
Aug 21	279	Feb 22	238
Sep 21	264	Mar 22	310
Oct 21	164	Apr 22	237
Nov 21	156	May 22	166
Dec 21	239	Jun 22	197
		Jul 22	318



Comparisons	Last Year	This Year
Average Daily Use (KWH)	10	10
Average Daily Temperature	73	73
Days in Billing Period	33	31
Last 12 Months Use (KWH)		2,857
Average Monthly Use (KWH)		238

Account Summary

Amount Due

Previous Balance	30.11
Payments/Adjustments	-30.11
Balance at Billing on Jul 12, 2022	0.00
The Illuminating Company - Consumption	47.75
Amount Due by Jul 26, 2022	\$47.75

Usage Information for Meter Number 5002829916

Jul 07, 2022 KWH Reading (Actual)	1,605
Jun 07, 2022 KWH Reading (Actual)	1,287
KWH used	318

Charges From The Illuminating Company

Customer Number: 0900726312 1530060287	
Rate: Residential Service CE-RSF	
Customer Charge	4.00
Distribution Related Component	17.44
Economic Development Component	0.01
Cost Recovery Charges	7.08
Bypassable Generation and Transmission Related Component	21.09
Consumer Rate Credit	-1.87
Current Consumption Bill Charges	47.75

Detail Payment and Adjustment Information

06/14/22 Payment	-30.11
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HOW CAN CEI READING ON JUL 07-2022 READ 1605 AND MY PICTURE ON JUL 08-2022 READ 1608 ONE DAY LATER WHICH EQUALS 3 WATTS PER DAY 3 X 30 DAYS = 90 WATTS PER MONTH NOT 300 WATTS

HACKING

copy 2 of 3

Return this part with a check or money order
payable to The Illuminating Company



78 South Main Street
Akron, OH 44308-1690



0009664 01 AV 0.452
BOYCE PARKER
9505 SAINT CATHERINE AVE
CLEVELAND OH 44104-5527

Account Number: 110 067 265 337

Amount Paid	
Amount Due	\$47.75
Due Date	Jul 26, 2022

THE ILLUMINATING COMPANY
PO BOX 3687
AKRON OH 44309-3687



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