

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00768880 [ref:_00Dt0GzXt._5008y4lrfn:ref]
Date: Tuesday, July 26, 2022 9:47:56 AM
Attachments: [Richard Green CGO comment.docx](#)



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00768880
COMPANY:
CUSTOMER: Richard Green
ADDRESS: 7461 Gardenview Place, Dublin, Ohio 43016
SERVICE ADDRESS: 7461 Gardenview Place, Dublin, Ohio 43016
AIQ: Columbia Gas of Ohio
NIQ: 6143363228

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-GA-0637-AIR

SUBJECT: Columbia Gas of Ohio - Rates & Tariffs

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: Rick Green [rgreenart@hotmail.com]

Sent: 7/25/2022 10:53 AM

To: contactthepuco@puco.ohio.gov

Subject: Re: PUBLIC UTILITIES COMMISSION OF OHIO - Case #: 00768880 [ref:_00Dt0GzXt._5008y4lrfn:ref]

?Michael Coady,

Michael Coady,

AEP Ohio proposed increase in delivery charges, given the current state of energy, goods and services inflation in our country is what seems, in the current politics of making fossil fuels a weapon to be used against their customers to make fossil so expensive it will inflict severe economic hardship to satisfy a political objective.

Along with this I don't understand how AEP Ohio can create and include informational flyers in every bill that is mailed to customers for years, but doesn't have the decency to include a flyer to announce and explain their filings for rate increases?

I was informed by a puco employee that the only requirement the utilities have is to post in local newspapers. Perhaps 20 ago that might be a honest way to inform the public, today the Columbus Dispatch only reaches less than 10% of the population in Columbus.

Finally, her is a direct quote from the president of the Columbus Urban League which shows how AEP Ohio manages their money:

“IMPACT Community Action required those who showed up for gift cards to show and ID and an AEP Ohio bill that matched the name on the ID.

The Columbus Urban League is requiring people to upload a photo of their IDs so that zip codes can be cross-referenced with the outage areas.

But Hightower admits that is not a fool-proof process.

“This is about the honor system,” she said. “If you lost power, and you lost food, or you had to go to a hotel, or you had to go live with somebody else for a couple of days, we're going to take people at their word. And there are always going to be some bad apples out there, bad actors, who are going to try to take advantage of the system, but you know what, none of us have time to really try to figure that out.”

Thank you for putting this letter on the docket.

Richard Green

Sent from my iPad

On Jul 22, 2022, at 4:20 PM, PUCO Consumer Call Center
<contactthepuco@puc.state.oh.us> wrote:

?



Case Number: 00768880

Dear Richard Green:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) and allowing me to address your concerns regarding Columbia Gas of Ohio (CGO) and the American Electric Power Company (AEP).

In your complaint, you stated your opposition to requested rate increases by the companies. If you would like your written concerns docketed to the rate cases, please provide them by responding to this e-mail or by sending them to contactthepuco@puc.state.oh.us. If you wish to provide comments on both cases, please provide them separately.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at www.PUCO.ohio.gov.

Sincerely,

Michael Coady

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Lead Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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Michael Coady

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Columbia Gas of Ohio proposed increase in delivery charges of over 150% this year is astonishing given the current state of energy, goods and services inflation in our country. Apparently, our energy companies which deliver natural gas have joined in the current politics of making fossil fuels a weapon to be used against their customers to allow natural gas to be so expensive it will inflict severe economic hardship to satisfy a political objective.

Along with this I don't understand how Columbia Gas of Ohio can create and include informational flyers in every bill that is mailed to customers for years, but doesn't have the decency to include a flyer to announce and explain their filings for rate increases?

I was informed by a puco employee that the only requirement the utilities have is to post in local newspapers. Perhaps 20 ago that might be a honest way to inform the public, today the Columbus Dispatch only reaches less than 10% of the population in Columbus.

Finally, the puco employee also said to try to get the law changed to contact my state representative. I did call my representative Beth Liston 3times and each time I was sent to voicemail. I let a message 5 days ago and she has never, nor her office, has responded.

Thank you for putting this letter on the docket.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on
7/26/2022 10:13:59 AM**

in

**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-
AAM**

Summary: Public Comment of Richard Green, via website, electronically filed by
Docketing Staff on behalf of Docketing