



# Public Utilities Commission

Mike DeWine, Governor  
Jenifer French, Chair

## Commissioners

M. Beth Trombold  
Lawrence K. Friedeman  
Dennis P. Deters  
Daniel R. Conway

FILE

July 22, 2022

Mable A. Sylvain  
5116 Longford Rd  
Huber Heights, OH 45424

**RE: Case No. 22-0717-EL-CSS**

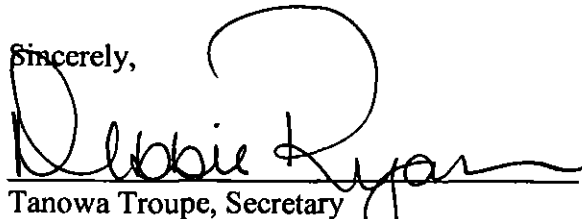
Dear Ms. Sylvain

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against SmartEnergy Holdings LLC. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Tanowa Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Susan Patterson, Acting Secretary

Enclosure  
DR:ec

**This is to certify that the images  
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