

# Ohio

## Public Utilities Commission

Commissioners

M. Beth Trombold  
Lawrence K. Friedeman  
Dennis P. Deters  
Daniel R. Conway

Mike DeWine, Governor  
Jennifer French, Chair

**FILE**

July 12, 2022

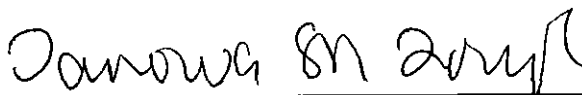
Rachel Hart  
5266 Hedgewood Road  
Columbus, Ohio 43229

**RE: Case No. 22-0659-EL-CSS**

Dear Ms. Hart:

This letter is to advise you that the original letter (enclosed) sent from the Public Utilities Commission of Ohio was returned due to the incorrect mailing address being used. Nothing additional is needed from you at this time. We are currently in the process of handling your formal complaint.

Sincerely,



Tanowa Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Donielle M. Hunter, Acting Secretary  
Susan Patterson, Acting Secretary

TT/DLH

This is to certify that the images appearing are an  
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# Public Utilities Commission

Mike DeWine, Governor  
Jennifer French, Chair

Commissioners  
M. Beth Trombold  
Lawrence K. Friedeman  
Dennis P. Deters  
Daniel R. Conway

June 30, 2022

Rachel Hart  
5266 Hedgewood Road  
Columbus, Ohio 43229

**RE: Case No. 22-0659-EL-CSS**

Dear Ms. Hart:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against AES Ohio. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility company has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

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Tanowa Troupe, Secretary  
Debbie Ryan, Acting Secretary  
Donielle M. Hunter, Acting Secretary  
Susan Patterson, Acting Secretary

TT/DLH