

**From:** [PUCO Consumer Call Center](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00765364 [ ref:\_00Dt0GzXt.\_5008y4X4dK:ref ]  
**Date:** Tuesday, June 28, 2022 12:21:31 PM



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00765364  
**CUSTOMER:** Carolyn Henson  
**ADDRESS:** 2927 Atwood Terrace, Columbus, Ohio 43224  
**AIQ:** Columbia Gas of Ohio  
**NIQ:** 6149727495

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** . [21-0637-GA-AIR](#)

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

The customer's comments are below:

They should not have the right to charge us a specific amount per month even if we have no gas usage for the month. We should be charged based on what we use as we are now. We should be able to lower our bill by lowering our gas usage. We can not afford this.

Sincerely,

Mike Lumbard  
Public Utilities Commission of Ohio  
Service Monitoring & Enforcement Department  
Customer Service Investigator  
(800) 686-PUCO (7826)  
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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**in**

**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-  
AAM**

Summary: Public Comment of Carolyn Henson, via website, electronically filed by  
Docketing Staff on behalf of Docketing