

**From:** [PUCO Consumer Call Center](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00764789 [ ref:\_00Dt0GzXt\_5008y4UkFV:ref ]  
**Date:** Wednesday, June 22, 2022 3:42:11 PM



**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00764789

**CUSTOMER:** Shannon McMahon

**ADDRESS:** 171 East Tulane Road, Columbus, Ohio 43202

**SERVICE ADDRESS:** 171 E Tulane Rd, Columbus, Ohio 43202

**AIQ:** Columbia Gas of Ohio

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** 21-0637-GA-AIR

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Description: Can't afford proposed flat rate price increase — basically triple in 3 years, even if I decrease my usage?!

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

**From:** PUCO Consumer Call Center [contactthepuco@puc.state.oh.us]

**Sent:** 6/22/2022 3:40 PM

**To:** kerbearosu@yahoo.com

**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - Case #: 00764789 [ref:\_00Dt0GzXt.\_5008y4UkfV:ref ]



Case Number: 00764789

Dear Shannon McMahon:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Columbia Gas of Ohio, Inc. (Columbia Gas) and its application to increase its rates.

The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services. Great care is taken to review the utilities' financial records to make certain that the rates set do not result in the over-collection of revenue.

On June 30, 2021, Columbia Gas filed an application to increase its distribution rates. Columbia Gas has also requested various changes to its tariff and the continuation or addition of several riders.

The PUCO staff is in the process of investigating the facts and issues in the company's application and preparing a staff report. A local public hearing will be also be scheduled. The PUCO will fully examine all issues and evidence presented before it comes to a decision in this case.

The company's application and all related documents are available at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov), case no. 21-0637-GA-AIR. Click on the link to "Docketing information System" (DIS). You can then enter the case number in the "Case Lookup" search field. Additionally, I have filed your comments in the case docket; as a result, your comments will form a permanent part of the record.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov).

Sincerely,

**Pamela Frye**

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Supervisor - Water  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

**From:** PUCO Consumer Call Center [noreply@puc.state.oh.us]

**Sent:** 6/22/2022 7:02 AM

**To:** kerbearosu@yahoo.com

**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00764789



Dear Shannon McMahon:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO).  
Your case number is 00764789.

A PUCO Call Center Representative will contact you as soon as possible  
to discuss your case.

Sincerely,

PUCO Call Center  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)



<https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be  
publicly available to anyone who requests it.

ref:\_00Dt0GzXt.\_5008y4UkfV:ref



**CAUTION:** This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to [csc@ohio.gov](mailto:csc@ohio.gov) or click the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on  
6/22/2022 4:21:05 PM**

**in**

**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-  
AAM**

Summary: Public Comment of Shannon McMahon, via website, electronically filed  
by Docketing Staff on behalf of Docketing