

**THE PUBLIC UTILITIES COMMISSION OF OHIO**

**IN THE MATTER OF THE COMPLAINT OF  
CARLA BUTLER,**

**CASE NO. 22-370-GA-CSS**

**COMPLAINANT,**

**v.**

**THE EAST OHIO GAS COMPANY D/B/A  
DOMINION ENERGY OHIO,**

**RESPONDENT.**

**ENTRY**

Entered in the Journal on June 15, 2022

**I. SUMMARY**

{¶ 1} The Commission grants the request to dismiss the complaint, with prejudice, filed by the East Ohio Gas Company dba Dominion Energy Ohio.

**II. DISCUSSION**

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} The East Ohio Gas Company d/b/a Dominion Energy Ohio (DEO) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02. As such, DEO is subject to the jurisdiction of this Commission.

{¶ 4} On April 12, 2022, Carla Butler (Complainant) filed a complaint against DEO. The complaint appears to allege that DEO attempted to charge Complainant for gas service usage, which allegedly occurred at a particular address, during a period occurring after Complainant alleges to have moved from that address.

{¶ 5} On May 2, 2022, DEO filed its answer, contending that the complaint has been satisfied and the matter settled. In its answer, DEO requests that the Commission issue an order dismissing the complaint with prejudice. Moreover, DEO's answer includes appropriate language, required under Ohio Adm.Code 4901-9-01(F), providing Complainant notice that he has 20 days from the date of the answer to file a written response agreeing or disagreeing with DEO's assertion of settlement; and indicating that if no such response is timely filed, the Commission may presume that satisfaction has occurred and dismiss the complaint.

{¶ 6} Complainant did not file a response by May 23, 2022, regarding DEO's assertion that the matter has been settled. Accordingly, the complaint shall be dismissed with prejudice.

### III. ORDER

{¶ 7} It is, therefore,

{¶ 8} ORDERED, That DEO's request to dismiss the complaint, with prejudice, be granted. It is, further,

{¶ 9} ORDERED, That a copy of this Entry be served upon all parties of record.

COMMISSIONERS:

*Approving:*

Jenifer French, Chair

M. Beth Trombold

Lawrence K. Friedeman

Daniel R. Conway

Dennis P. Deters

DEF/mef

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**in**

**Case No(s). 22-0370-GA-CSS**

Summary: Entry granting the request to dismiss the complaint, with prejudice, filed by the East Ohio Gas Company dba Dominion Energy Ohio electronically filed by Heather A. Chilcote on behalf of Public Utilities Commission of Ohio