

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00763163 [ref:_00Dt0GzXt._5008y4PMPH:ref]
Date: Tuesday, June 14, 2022 9:02:12 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00763163
COMPANY: Columbia Gas of Ohio
CUSTOMER: Chris and Angela Fischer
ADDRESS: 7 Warren Drive, Kingston, Ohio 45644
SERVICE ADDRESS: 7 Warren Drive, Kingston, Ohio 45644
AIQ: Columbia Gas of Ohio
NIQ: 0000000000

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637-GA-AIR

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

It's VERY UNFAIR that we have to pay a minimum balance no matter what, and now their are raising the rates. We only use gas to cook off of in summer, cook and heat in the winter. When we first moved here, our bill averages \$9-\$12 in summer and \$120-\$150 in winter. Now, we have to pay a minimum of approx \$30 a month plus usage because we are "hooked up". Just because I am "hooked up" to the phone line, they don't charge a minimum. Just because I am "hooked up" to the electric pole, they don't charge a minimum. Now, rates are going up AGAIN!! Somewhere, this has to stop!! I should not pay just because I am "hooked up", I should only pay for what I use!! I am also thinking of filing a

complaint with atty general as well if something is not resolved for not only us, but everyone else that is "hooked up". Thank you for your time, it is GREATLY appreciated!

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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6/14/2022 3:30:10 PM

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**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-
AAM**

Summary: Public Comment of Chris and Angela Fischer, via website, electronically
filed by Docketing Staff on behalf of Docketing