

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00763198 [ref:_00Dt0GzXt_5008y4PQ8t:ref]
Date: Monday, June 13, 2022 12:24:35 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00763198

CUSTOMER: Lisa Hartman

ADDRESS: 290 West Kanawha Avenue, Columbus, Ohio 43214

SERVICE ADDRESS: 290 West Kanawha Avenue, Columbus, Ohio
43214

AIQ: Columbia Gas of Ohio

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

"This is a household of 1. I am self-employed. I live within my means and outside of a mortgage and a small remainder of a student loan I have no debts. I maintain a careful budget so I can meet all of costs to sustain this home. I have lived in the same home for almost 10 years and have watched the fixed delivery costs double and triple on Columbia Gas. Not the gas itself, which would be understandable, but the delivery charge. Now they are planning on raising that delivery, which is automated, by 27%. My energy consumption is usually far below those of my neighbors and those w energy efficient homes. At this point the delivery charges are far exceeding my usage and account for 75% of my bill. This feels like fraud to me. I can rack up \$34 in gas, but my bill is \$88? Please help to

rein in this kind of greedy profit making when there is no need to do so. Columbua Gas just had their best profit-making year so I am sure they will be well-sustained without another unnecessary increase on delivery charges. Poor and middle class Ohioans will have to make frightening choices between heating or eating. They may turn to alternative sources of heating which may result in costly and deadly fires. Please help us to rectify this unnecessary increase. Thank you."

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-
AAM**

Summary: Public Comment of Lisa Hartman, via website, electronically filed by
Docketing Staff on behalf of Docketing