From: PUCO Consumer Call Center

To: <u>Puco Docketing</u>

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00762906 [ref:_00Dt0GzXt._5008y4OPVE:ref]

Date: Friday, June 10, 2022 3:54:09 PM



PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00762906

CUSTOMER: Leslie Heston

SERVICE ADDRESS: 4905 Fishburn Court, Columbus, Ohio 43207

AIQ: Columbia Gas of Ohio

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637-GA-AIR

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Delivery Charge Increases

I am on the budget payment plan with Columbia Gas and they already increased my monthly bill by \$20 a few months back. Now they want a 27% delivery charge increase. This should not be allowed during a time when people are already strapped financially due to gasoline price increases and record high inflation rates. It's almost like a Monopoly because I can't choose another Gas company to deliver my gas. Without competition for gas delivery, they can take advantage of the people. We need you to protect us and say no to this increase. They are making millions in PROFIT already and should not be allowed to make millions more in profit at the expense of their customers who can barely pay their bills right now as it is.

Please docket the (above) associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

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Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-AAM

Summary: Public Comment of Leslie Heston, via website, electronically filed by Docketing Staff on behalf of Docketing