

**From:** [PUCO Consumer Call Center](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00762867 [ ref:\_00Dt0GzXt\_5008y4OGhQ:ref ]  
**Date:** Friday, June 10, 2022 10:46:58 AM

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**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00762867

**COMPANY:**

**CUSTOMER:** C Casto

**ADDRESS:** 571 East Jeffrey Place, Columbus, Ohio 43214

**SERVICE ADDRESS:** 571 East Jeffrey Place, Columbus, Ohio 43214

**AIQ:** Columbia Gas of Ohio

**NIQ:**

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #: 21-0637**

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

**CUSTOMER COMMENTS:**

"A company that is responsible for providing a public service to captive customers should do everything it can to spend those funds responsibly. Instead, Columbia Gas wants to charge customers for certain executive bonuses and a \$300,000 exercise facility at the utility's headquarters. The CEO of Columbia Gas' parent company made \$9.5 million in 2021. Compare that to the average salary of its customers.

The money of captive customers should be used for necessary expenditures related to providing safe and efficient gas delivery to homes and businesses, not

luxuries.

Columbia Gas should focus on its core mission: proving safe gas distribution to customers. Many of the company's customers are having to carefully examine their household budgets and eliminate discretionary spending to keep up with inflation. My ability to control my household's budget will be diminished if I can't lower my gas bill by putting on a heavier sweater and turning down the thermostat. In all but the coldest winter months, my monthly distribution charge already exceeds what I pay for the actual gas, even including the recent hikes in gas prices. It's time for Columbia Gas to consider its customers, who do not have the ability to choose an alternate company to deliver the gas, and examine its budget to cut unnecessary expenses."

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.



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**in**

**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-  
AAM**

Summary: Public Comment of C. Casto, via website, electronically filed by  
Docketing Staff on behalf of Docketing