

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00762826 [ref:_00Dt0GzXt._5008y4O2hU:ref]
Date: Friday, June 10, 2022 9:30:48 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00762826
CUSTOMER: ANONYMOUS CONSUMER
AIQ: Columbia Gas of Ohio

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637-GA-AIR

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

The customer's comments are below:

My husband and I could barely afford to heat our < 800 sq ft house last winter, even after keeping it at 65 degrees or lower and some of the vents shut off in rooms that we rarely use, to try and keep the bill down. We both make well over minimum wage and have no children, how do you expect single parents or low income families to keep their homes at a livable temperature? This hike is literally going to kill people, they're going to try to heat their homes unsafely like with fire or the oven. Their

blood will be on Columbia Gas' greedy hands. If only we could use a different gas company, but unfortunately we're forced to use Columbia Gas.

Sincerely,

Mike Lombard
Public Utilities Commission of Ohio
Service Monitoring & Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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6/10/2022 10:29:51 AM**

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Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-AAM

Summary: Public Comment Regarding the Rate Case, via website, electronically
filed by Docketing Staff on behalf of Docketing