

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00762757 [ref:_00Dt0GzXt._5008y4NqxW:ref]
Date: Thursday, June 9, 2022 4:51:17 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00762757
CUSTOMER: Alyssa Carpenter
ADDRESS: 144 East Duncan Street, Columbus, Ohio 43202
SERVICE ADDRESS: 144 East Duncan Street, Columbus, Ohio 43202
AIQ: Columbia Gas of Ohio

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #:

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Customer commented, "**A 27% increase in the cost of gas is absolutely unacceptable and unnecessary at this time. People cannot afford it and the company does not have a good reason for doing so except to take advantage of people who cannot then shop around for a different gas company. It's predatory and unacceptable.**"

Sincerely,

Michelle James
Public Utilities Commission of Ohio

Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-
AAM**

Summary: Public Comment of Alyssa Carpenter, via website, electronically filed by
Docketing Staff on behalf of Docketing