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ATTENTION: DOCKETING DIVISION

FROM: STRUGAR JELENA

FAX NUMBER: 1-614-466-0313

NUMBER OF PAGES INCLUDING THIS
TRANSMITTAL SHEET 4

SUBJECT / SPECIAL INSTRUCTIONS: _____

PUCO

2022 JUN -8 PM 4:24

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To the DOCKETING DIVISION of the Public Utilities
Commission of Ohio

I, Strugar Jelena, the complainant in the Case No. 22-0484-EL-CSS vs. The Cleveland Electric Illuminating Company before the Public Utilities Commission of Ohio (PUCO) are contacting the Docketing Division to inform you that in my written response (sent on June 6, 2022 by mail) to the respondent's ANSWER, I have made an error, concerning a date.

The error is located on page 2 at the very top within the sentence: "... INCORRECT respondent's assertion reconnection date to the Broadway St. location on October 15, 2022 (paragraph 30)..."

The correct date should be October 15, 2020.

This message will be faxed to the Docketing Division on June 8, 2022.

Included is the set of original copies with the corrected date on them.

Cleveland, Ohio

June 8, 2022

Submitted, by complainant

Strugar Jelena

Strugar Jelena

4404 Lester Ave.
Cleveland, Ohio 44127

telephone: 216-429-0936

INCORRECT respondent's assertion reconnection date to the Broadway St. location on October 15, 2020 (paragraph 30), and in the third attempt finally determined the RIGHT rerouted location to Lester St. from November (incomplete date) 2019 until October (incomplete date) 2020 (paragraph 13).

It is concerning the above obvious mistakes, completely confusing and without order to be used as a defensive mechanism of the respondent in its answer.

There is not a CLEAR SENSE of the respondent RESPONSES. Responses are defective and desiccated to have any effect in the request of The Cleveland Electric Illuminating Company to dismiss the Complainant's Complaint ahead of PUCO. Respondent's ANSWER to the Public Utilities Commission of Ohio is nothing but the hidden confession of the truth, the NEGLIGENT act of the complainant's utility company which was sustained for a full eleven months at the customer residential address. A failure to behave with the level of professional care gives rise to negligence liability of The Cleveland Illuminating Company toward the customer, the complainant in this matter.

WHEREFORE, the complainant, Strugar Jelena seeks to pursue the complaint and achieves the proper monetary relief for electricity damage at her residential address.

Cleveland, Ohio
June 6, 2022

Submitted, by complainant

Strugar Jelena

Strugar Jelena

4404 Lester Ave.
Cleveland, Ohio 44127

telephone: 216-429-0936

The Written Response to the Public Utilities Commission of Ohio
STRUGAR JELENA,
Complainant,

vs.

Case No.22-0484-EL-CSS

THE CLEVELAND ELECTRIC
ILLUMINATING COMPANY,
Respondent,

Complainant, Strugar Jelena is filing a written response to the Public Utilities Commission of Ohio in order to indicate that she disagrees with the utility's assertions stated in its ANSWER, serviced to her by regular mail and received on May 27, 2022.

I, the complainant wants to pursue the complaint, Case No. 22-0484-EL-CSS vs. The Cleveland Electric Illuminating Company, her utility provider.

The Complainant respected and followed up the PUCO instructions in filing the formal complaint, and therefore besides the former, the Complainant's disagreement relates to multiple points in the utility's ANSWER.

The complainant's complaint has been FRAGMENTED inappropriately and unjustly by the respondent in order to take the subject matter out of the context. The fragmentation has a purpose to damage the complainant's ability to entirely present an unduly behavior and NEGLIGENT act of The Cleveland Electric Illuminating Company. Respondent statements in its ANSWER serve as not to respond to a specific allegation, susceptible to be fully investigated by other appropriate bodies. The presence of most general denial, rejecting the unnamed allegations in unnumbered paragraphs in incorrectly numbered pages of the complainant's complaint is visibly tangible proof of indirect admission culpability.

Respondent rendered trivial assertions in its answer that nothing damaging could have happened at the complainant's address due to a loss of power by phrasing use of formulaic expression and description of the storm, the power loss at the complainant's residency, rerouted electricity connection, other repairs, and power reconnection as if like a routine in any weather caused a power outage.

Description of the main and all the elements of the consequential events are arbitrarily given in the answer of The Cleveland Electric Illuminating Company, known as CEI.

Chaotic description of the rerouting electricity connection on November 1, 2019, to an UNKNOWN location, EMPTY assertion presentation (paragraph 3) in a UTILITY ANSWER, power rerouted connection the same November 1, 2019, to Broadway St. UNTRUE assertion (paragraph 4).