From: PUCO Consumer Call Center

To: <u>Puco Docketing</u>

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00762136 [ref:_00Dt0GzXt._5008y4Lrxq:ref]

Date: Tuesday, June 7, 2022 8:17:18 AM



PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00762136

CUSTOMER: ANONYMOUS CONSUMER ACCOUNT

ADDRESS: N/A

SERVICE ADDRESS: N/A AIQ: Columbia Gas of Ohio

NIQ: 0000000000

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637-GA-AIR

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Description: What on earth is wrong with you if you think you can go ahead and hike up the flat rate fee by almost 3x what it is today. You have to be absolutely ghoulish to think that's okay when we're about to nose dive straight into a recession and not to mention we're still in a pandemic. If I had a choice (AND I DONT BECAUSE YOURE A MONOPOLY) I would refuse service. I'm actually going to do my absolute best to leave the state within the next year because I just can't justify \$45 flat rate fee for what? Hitting a button? So I can turn my oven on? Okay. How can you sleep at night knowing full well there will be people who will

no longer be able to afford this utility? Fiendish! My bill already increased from .13 cents per cfc to .76 how on EARTH are you going to charge more more for a flat rate fee to increase your profits?? For what?? Your second yacht?? I hope you can sleep at night.

Sincerely,

Bradley Berner

Public Utilities Commission of Ohio Service Monitoring and Enforcement Department Customer Service Investigator (800) 686-PUCO (7826) www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

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6/7/2022 3:54:37 PM

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Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-AAM

Summary: Public Comment Regarding the Project, via website, electronically filed by Docketing Staff on behalf of Docketing