

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00761897 [ref:_00Dt0GzXt._5008y4Kv5r:ref]
Date: Monday, June 6, 2022 10:11:50 AM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00761897

CUSTOMER: Susan Dress

ADDRESS: 179 North Elizabeth St, Marblehead, Ohio 43440

SERVICE ADDRESS: 179 North Elizabeth St, Marblehead, Ohio 43440

AIQ: Columbia Gas of Ohio

NIQ: 4193411125

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #:21-0637-GA-AIR

SUBJECT: Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Description: My March 2022 gas bill was for \$88.07. \$41.08 of that bill was for delivery from Columbia Gas; \$44.94 was for gas itself.

My May bill was for \$59.09. \$38.11 for Columbia Gas, \$19.08 for gas.

Now Columbia Gas wants to raise the fixed distribution charge from \$16.75 per month to \$46.31. Almost a 300% increase. My gas bill would start at over \$65 per month before any gas usage. I'm 72 years old, living on Social Security and a part time job. That extra \$30 a month will be doable, but only because I'm still working.

I understand the need for infrastructure maintenance, but this seems as if Columbia Gas and its owning company are expecting the consumers to pay all the costs of that maintenance, while keeping their profit levels intact: in short, not taking any responsibility for their failure to take action earlier. The pain needs to be shared, not dumped on the consumer. The OCC proposal, which would still give Columbia Gas an 8.7% profit is a step in the right direction

Sincerely,

Bradley Berner

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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6/6/2022 11:29:34 AM

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Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-AAM

Summary: Public Comment of Susan Dress, via website, electronically filed by
Docketing Staff on behalf of Docketing