

**From:** [PUCO Consumer Call Center](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00761902 [ ref:\_00Dt0GzXt.\_5008y4Kx4j:ref ]  
**Date:** Monday, June 6, 2022 10:36:22 AM

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**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00761902

**COMPANY:**

**CUSTOMER:** Patrice Kihlken

**ADDRESS:** 327 N Channel Grove Road, Lakeside Marblehead, Ohio  
43440

**SERVICE ADDRESS:** 327 N Channel Grove Road, Lakeside Marblehead,  
Ohio 43440

**AIQ:** Columbia Gas of Ohio

**NIQ:** 4095430211

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #: 21-0637-AIR**

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

*"We use gas at our house for the furnace and stove. Our gas bill has gone up multiple times in the 10 years we have owned our home without a significant uptick in usage! When we first got our home, we paid the minimum because we never went over that cap. We are still in that scenario, and yet our bill has increased about 50%! There are people in this state on fixed incomes that cannot afford to have such a high fixed price before they even get to their usage amount.*

*Please follow the OCC recommendations: "Columbia's proposal would leverage an 11% profit. The PUCO proposal would create a 9% to 10% profit for the company."*

Sincerely,

**Michael Coady**

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Lead Customer Service Investigator  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

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**6/6/2022 11:26:10 AM**

**in**

**Case No(s). 21-0637-GA-AIR, 21-0638-GA-ALT, 21-0639-GA-UNC, 21-0640-GA-  
AAM**

Summary: Public Comment of Patrice Kihlken, via website, electronically filed by  
Docketing Staff on behalf of Docketing