

**From:** [PUCO Consumer Call Center](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00761680 [ ref:\_00Dt0GzXt.\_5008y4JiXj:ref ]  
**Date:** Friday, June 3, 2022 2:57:36 PM

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**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00761680  
**CUSTOMER:** Cory Lee  
**ADDRESS:** 6815 Ravine Circle, Worthington, Ohio 43085  
**SERVICE ADDRESS:** 6815 Ravine Circle, Worthington, Ohio 43085  
**AIQ:** Columbia Gas of Ohio  
**NIQ:** 7403612946

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** 21-0637-GA-AIR

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Below is the customer's comments:

Gas prices have already increased the last 6 months and now CGO wants MORE money. They want almost 300% more with this request and then \$80/month in five years BEFORE I even get to use natural gas. This rise in fixed rates does not give consumers a choice to decrease their cost through less usage. Not to mention other financial burdens from inflation, pandemic, and a possibility of a recession. What is this increase going to be used for? Executives' bonuses?

Also, why does CGO keep emailing me about "saving energy with a smart

thermostat" or "save energy with a home energy audit" if all they are going to do is increase fix costs?

Show us you care about Ohio residents by protecting us from price gouging from corporations who we have no choice but to use. Just like everyone else, CGO should learn how to manage their money and assets better before just asking for more money.

Sincerely,

**Michael Lumbard**

Public Utilities Commission of Ohio  
Service Monitoring and Enforcement Department  
Customer Service Investigator  
(800) 686-PUCO (7826)  
[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

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**6/3/2022 5:26:17 PM**

**in**

**Case No(s). 21-0637-GA-AIR**

Summary: Public Comment of Cory Lee, via website, electronically filed by  
Docketing Staff on behalf of Docketing