

MC
FILE

Ohio

Public Utilities Commission

00757697

Case Number

Public Utilities Commission of Ohio

Attn: Docketing

180 E. Broad St.

Columbus, OH 43215

22.561.EL.C55

Formal Complaint Form

Mitchell Staples
Customer Name (Please Print)

400 N. Basil St
Customer Address

Baltimore OH 43105
City State Zip

076-982-902-1-5
Account Number

Against

Customer Service Address (if different from above)

Planet Energy
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

On April, 29th 2022 I received a letter informing me
That as of May 2, 2022 Planet Energy would no longer
supply my electricity. This was on a Fixed Rate Contract
that should have run until October. This will
force me to buy a new contract at rates that
are double what I paid.

I would like to be
repaid for this expense.

Signature

740-862-9212
Customer Telephone Number

Purchased 10-27-21

866 810 6446

Rstenergy Energy

1691 Michigan Ave Suite 425

Miami Beach FL 33139

0569 Fixed 12 MO.

No Early Termination Fee

Online enrollment # 10852

Confirmation # 2001688

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Date Processed JUN 01 2022
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RECEIVED-DOCKETING DIV

PUCO



An AEP Company
PO Box 24401
Canton, OH 44701-4401



001379 8594529 000 01 001



MITCHELL L STAPLES
400 N BASIL ST
BALTIMORE OH 43105-1008

April 20, 2022

Account Number: 076-982-902-1-5

Service Delivery ID: 0014 00607 8313 9374

Dear Mitchell L Staples:

This letter is to confirm the request that Planet Energy (Ohio) Corp no longer provide your generation service as of May 2, 2022. If you have questions about this change, please contact your supplier for further information. You still have the option of remaining a Choice customer or returning to AEP Ohio's Standard Offer Service.

You may enroll with any supplier for your generation. For a list of generation suppliers in your area, please visit www.energychoice.ohio.gov or www.aepohio.com.

To return to Standard Offer Service, you need not take any action. Please call AEP at 1-888-237-5566 if you have any questions.

Sincerely,

AEP Ohio

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