

From: Roman Bilunyk <level1trans@gmail.com>
Sent: Sunday, January 9, 2022 8:57 PM
To: David.Hicks@puco.ohio.gov
Subject: Fwd: Picture



----- Forwarded message -----

From: **Roman Bilunyk** <level1trans@gmail.com>
Date: Fri, Jan 8, 2021 at 11:02 AM
Subject: Fwd: Picture
To: <Chelsea.Fletcher@ohioattorneygeneral.gov>

Hello Ms. Fletcher.

I was able to get an answer from ELD support team stating App malfunction and case number is provided.

Case No 20-1700-TR-CVF (OH1532000698C).

Please let me know if there is something else I can do to help resolve this issue.

Best Regards.

Roman Bilunyk

Level One Trans Inc

cell 2673070085

level1trans@gmail.com

----- Forwarded message -----

From: **ELDSupport** <ElectronicLoggingDevice.Support@stoneridge.com>
Date: Wed, Jan 6, 2021 at 11:18 AM
Subject: Re: Picture
To: Roman Bilunyk <level1trans@gmail.com>

Dear Mr. Bilunyk,

We thank you for reaching Stoneridge EZ-ELD Email Tech Support, and we are more than happy to assist you. We review the log dated Aug. 10, 2020, and had an edit placed successfully, however, it is not showing in the App.

Here is the Ticket Case Ref ID for the App Malfunction issue: **ALS-53046-63598**

Caller's Name: ROMAN BILUNYK
Caller's Company: LEVEL ONE TRANS INC
Designation: Owner
DOT: 2498593
Callback: 2673070085
Email: LEVEL1TRANS@GMAIL.COM
EZ-ELD Pin: EZ-ELD-900032812
EZ-ELD FW: 18.00
App Version: IOS 1.1.3
Case ID: ALS-53046-63598

Seq: DE53321516202183200

Please let us know if you can use an Android device, so we can see if that edit will show, since the App update is only running for Androids, and pending still for IOS.

For more updates, and if you wish to use our service in the future, then please email us thru eldsupport@stoneridge.com, or may call our 24/7 Technical Support hotline at 833-994-3953. We thank you for your business!

Kind Regards,

Lauren James
EZ-ELD Customer Support Administrator
Stoneridge Aftermarket, Inc.
39675 MacKenzie Drive, Suite 400
Novi, Michigan 48377

(+1 (833) 994-3953
* eldsupport@stoneridge.com

[Support Webpage](#)

[Google Play Store \(Official App\)](#)

[Google Play Store \(Updater App\)](#)

[Apple App Store \(Official App\)](#)

[Apple App Store \(Updater App\)](#)

From: Roman Bilunyk <level1trans@gmail.com>

Sent: Wednesday, January 6, 2021 10:41:47 AM

To: ELDSupport

Subject: Picture

9:03 AM Wed Aug 26

LTE 25%



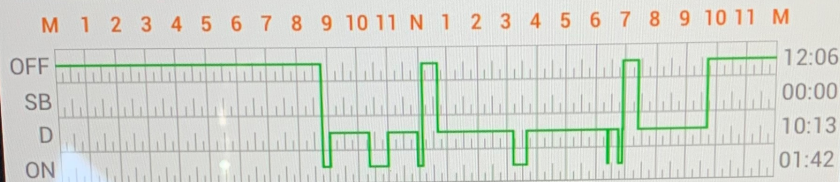
Monday - Aug 10

ALL LOGS

Logs

Violations

Certify



D

07:25 PM



32mi ESE PA DuBois
Driving
Automatically recorded by ELD
Accumulated Vehicle Miles: 368
Elapsed Engine Hours: 10.9
Record Status: Active

OFF

09:42 PM



7mi SSW PA Butler
Off Duty
Edited or entered by the Driver
Accumulated Vehicle Miles: 494
Elapsed Engine Hours: 13.2
Record Status: Active
Annotation: off duty

OFF

10:17 PM



7mi SSW PA Butler
Off Duty
Edited or entered by the Driver
Accumulated Vehicle Miles: 494
Elapsed Engine Hours: 13.8
Record Status: Active

CAUTION: This is an external email and may not be safe. If the email looks suspicious, please do not click links or open attachments and forward the email to csc@ohio.gov or click the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

5/24/2022 12:41:47 PM

in

Case No(s). 20-1700-TR-CVF

Summary: Exhibit Respondent Exhibit 2 - Email with 1 image electronically filed by
Mr. Ken Spencer on behalf of Armstrong & Okey, Inc. and Spencer, Michael O. Mr.