

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
RONICHA LAROCHE,**

COMPLAINANT,

CASE NO. 22-333-TR-CSS

v.

PLANES MOVING & STORAGE,

RESPONDENT.

ENTRY

Entered in the Journal on May 18, 2022

I. SUMMARY

{¶ 1} The Commission finds that this case should be dismissed because Complainant has withdrawn the complaint.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} On April 6, 2022, Ronicha Laroche (Complainant) initiated a complaint against Planes Moving & Storage (PM&S, or Respondent). Broadly summarized, the complaint alleges Respondent's breach of the terms of an agreement between the parties pertaining to Respondent's performance of services relating to the moving and storage of Complainant's household goods.

{¶ 4} On April 28, 2022, Complainant, through counsel, filed correspondence in the docket stating that PM&S has resolved the complaint to Complainant's satisfaction and that, accordingly, Complaint seeks to withdraw her complaint.

{¶ 5} Based upon Complainant's request to dismiss the case and Complainant's statement that PM&S resolved the complaint to her satisfaction, the Commission finds that the complaint in this case should be dismissed, and the case closed of record.

III. ORDER

{¶ 6} It is, therefore,

{¶ 7} ORDERED, That in accordance with the above findings, this complaint be dismissed, and that Case No. 22-333-TR-CSS be closed of record. It is, further,

{¶ 8} ORDERED, That a copy of this Entry be served upon all parties of record.

COMMISSIONERS:

Approving:

Jenifer French, Chair

M. Beth Trombold

Lawrence K. Friedeman

Daniel R. Conway

Dennis P. Deters

DEF/mef

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in

Case No(s). 22-0333-TR-CSS

Summary: Entry finding that this case should be dismissed because Complainant has withdrawn the complaint electronically filed by Ms. Mary E. Fischer on behalf of Public Utilities Commission of Ohio