



Joshua S. Motzer
Director Government Affairs
37 W. Broad St., Ste. 470
Columbus, OH 43215
614-441-0393
Josh.Motzer@lumen.com

May 2, 2022

Ms. Tanowa M. Troupe, Secretary
Public Utilities Commission of Ohio
180 East Broad Street, 11th Floor
Columbus, Ohio 43215-3793

Re: Case No. 21-873-TP-COI
Exhaust Relief for Area Code "513"
Consumer Education Plan

Dear Ms. Troupe:

In its Entry issued in this matter on March 9, 2022, the Commission directed each NXX code holder in the "513" NPA to file its consumer education plan on or before May 2, 2022. The following participating code holders have collaborated on the attached consumer education plan, which is hereby filed in compliance with the Order's directive.

- AT&T Corp.
- AT&T - Local
- Bandwidth.com CLEC, LLC
- CenturyLink Communications, LLC
- Cellco Partnership d/b/a Verizon Wireless
- Global Crossing Services, Inc.
- Invoxio
- Level 3 Communications, LLC
- Level 3 Telecom of Ohio, LLC
- Little Miami Communications Corp.
- MCImetro Access Transmission Services LLC
- New Cingular Wireless PCS, LLC - IL
- Ohio Bell Tel Co.
- Onvoy, LLC – OH
- Onvoy Spectrum, LLC

- Peerless Network of Ohio, LLC– OH
- RadiantIQ, LLC
- Spok Inc
- T-Mobile USA
- Teleport Communications America, LLC – OH
- Twilio International
- United Tel. Co. of Ohio DBA CenturyLink
- Windstream NuVox Ohio, LLC

The Lumen Operating Companies (CenturyLink Communications, LLC, Global Crossing Services, Inc., Level 3 Communications, LLC, Level 3 Telecom of Ohio, LLC, and United Telephone Company of Ohio, d/b/a CenturyLink) have been authorized by each entity listed above to make this joint filing on their behalf.¹

Please contact me if you have any questions.

Respectfully,



Joshua S. Motzer

¹ The Lumen Operating Companies sent Exhibit A to all NXX code holders in the 513 area code. Those companies not specifically listed have not joined in this compliance filing of the customer education plan.

Key Dates

Network Prep and Customer Education Begins: 7/29/2022
 Earliest date 283 codes can be requested: 2/21/2023
 Completion of Network Prep and Customer Education: 4/28/2023
 Effective Date of new 283 NPA: 4/28/2023

Activity	Description	Responsibility	Shared or Individual Carrier Effort	Date to be Completed by
1	Date of decision approving 513-283 area code overlay	Ohio Public Utilities Commission	N/A	12/15/2021
2	Commission to issue Initial Press Release	Ohio PUC	Individual	12/15/2021 (Completed)
3	Provide OH PUC on Customer Education Plan for the new overlay in the 283 NPA (joint filing).	Tri-Chairs and service providers asking to participate	Shared	5/1/2022
4	Kick-Off Meeting	Ohio PUC Staff and Industry	Shared	7/29/2022
5	Develop Customer Education Milestones	All Carriers	Shared	7/29/2022
6	Review impacted directories and make necessary arrangements to update directories	Carriers with Directories	Shared	Ongoing
7	Notify directory publishers of new 283 NPA so they can add it to their directories in next publication	Tri-Chairs	Shared	8/28/2022
8	Supply Verbiage for Customer Notification	Tri-Chairs	Shared	11/28/2022
9	Send special letters to -911 County Coordinators/PSAPs.	Tri-Chairs	Shared	11/28/2022
10	Update Social Media outlets to include the overlay information	All Carriers (Voluntary)	Individual	12/1/2022
11	Overlay information distributed internally by carriers as a job aid for customer service representatives to answer customer questions.	All Carriers	Individual	2/15/2023
12	Update internal and external web sites	All Carriers	Individual	2/15/2023
13	Issue Customer Notification	All Carriers	Individual	March 2023 billing cycle
14	Supply Verbiage for Press Release to Industry	Tri-Chairs	Shared	12/1/2022
15	Issue Press Release	Ohio PUC & service providers who have the ability	Individual	4/24/2023
16	Earliest First Code Activation in new 283 Area Code	All Carriers		4/28/2023

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

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Case No(s). 21-0873-TP-COI

Summary: Text Joint Compliance Filing electronically filed by Teresa Orahood on
behalf of CenturyLink Communications LLC, et al