

NC

22.434.EL.CSS 4-11-22

FILE

State of Ohio
Public Utilities Commission/AES (DP&L)
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215-3793

Case # 00721522

Formal Complaint of Customer:
Vickie A. Swartzbaugh
5495 Gander Rd. S.
Dayton, OH 45424
Acct#1626172019

PUCO

2022 APR 15 PM 5:11

RECEIVED-DOCKETING DIV

Against Utility Company:
State of Ohio
Public Utilities Commission
AES(DP&L)

V. Swartzbaugh 4-11-22

Vickie A. Swartzbaugh

ORC§4905.26

Grounds for c/o: electricity is a basic human need

Problem:

Self evident statements sent to me
Unconscionable estimated billing practices (6 x normal) explained as "Abnormal Residential Power Surges"
Under Lack of Internal Auditing Controls
For "defective meter" (questionable due to intermittent "actual" reads within normal range)
9 mos. Neglect (unreasonable)
Spiteful 98kwh (\$4.12) offer in compromise for final closure of issue
Confusion of customer svc employees suggesting internal records manipulation
Prevented access to Supervisor "Melita"
Abuse of power/threats for "Hearings" within the Territorial Stronghold of Territorial Spirits
(Democratic Party that controls the State that controls OPUC-AES-DP&L_electricity supply & delivery
That also controls the evidence, testimony, documentation, interpretation, enforcement, investigation, & media that
pulls their wool over the publics eyes)

Request:

Internal Audit of my acct by competent unbiased Auditors
Under 5th Amendment US Constitution Due Process of Law Individual Republic form of government
Safe supply & delivery of electricity to my home
Corrected billings & follow up

This is no way to raise \$ to keep Democrats in office
They are ordained of God & responsible/accountable to God

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician SR **Date Processed** 4.15.22