

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
MEI-LING LIBER,**

COMPLAINANT,

CASE NO. 21-1144-TR-CSS

v.

ALL MY SONS MOVING & STORAGE,

RESPONDENT.

ENTRY

Entered in the Journal on April 6, 2022

I. SUMMARY

{¶ 1} The Commission finds that the Complainant's request to dismiss the case should be granted and the case be closed of record.

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} On November 3, 2021, Mei-Ling Liber (Complainant) initiated a complaint against All My Sons Moving & Storage (AMS) alleging that AMS failed to comply with both the regulations it must adhere to and the agreement with the Complainant when it was hired to move her personal property on May 27, 2021.

{¶ 4} On November 29, 2021, AMS filed its answer to the complaint. AMS admits that it was hired by Complainant to deliver furniture items to Complainant's home on May 27, 2021. AMS denies the allegations in the complaint.

{¶ 5} On January 19, 2022, the attorney examiner scheduled a settlement conference for February 7, 2022. The conference occurred as scheduled and the case was not resolved during the conference.

{¶ 6} On March 29, 2022, the Complainant filed correspondence in the docket stating that AMS resolved the complaint to her satisfaction, and she would therefore request the Commission dismiss the complaint.

{¶ 7} Based upon Complainant's request to dismiss the case and Complainant's statement that AMS resolved the complaint to her satisfaction, the Commission finds that the complaint in this case should be dismissed, and the case closed of record.

III. ORDER

{¶ 8} It is, therefore,

{¶ 9} ORDERED, That this case be dismissed and closed of record. It is, further,

{¶ 10} ORDERED, That a copy of this Entry be served upon each party of record.

COMMISSIONERS:

Approving:

Jenifer French, Chair

M. Beth Trombold

Lawrence K. Friedeman

Daniel R. Conway

Dennis P. Deters

JMD/mef

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

4/6/2022 2:34:04 PM

in

Case No(s). 21-1144-TR-CSS

Summary: Entry finding that the Complainant's request to dismiss the case should be granted and the case be closed of record. electronically filed by Ms. Mary E. Fischer on behalf of Public Utilities Commission of Ohio