

FILE

Ohio

Public Utilities Commission

Mike DeWine, Governor
Jenifer French, Chair

Commissioners

M. Beth Trombold
Lawrence K. Friedeman
Dennis P. Deters
Daniel R. Conway

April 1, 2022

April Davis
450 Turney Rd. #308
Bedford, Ohio 44146

RE: Case No. 22-0237-EL-CSS

Dear Ms. Davis:

This letter is to advise you that the original letter (enclosed) sent from the Public Utilities Commission was returned due to your unit number missing from your mailing address. Nothing additional is needed from you at this time. We are currently in the process of handling your formal complaint.

Sincerely,



Tanowa Troupe, Secretary
Debbie Ryan, Acting Secretary
Donielle M. Hunter, Acting Secretary
Susan Patterson, Acting Secretary

DR/dlh

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.
Technician MA Date Processed APR 01 2022



Public Utilities Commission

Mike DeWine, Governor
Jenifer French, Chair

Commissioners
M. Beth Trombold
Lawrence K. Friedeman
Dennis P. Deters
Daniel R. Conway

March 21, 2022

April Davis
450 Turney Rd.
Bedford, Ohio 44146

RE: Case No. 22-0237-EL-CSS

Dear Ms. Davis:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against The Cleveland Electric Illuminating Company, (AKA The Illuminating Company). Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility company has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

A handwritten signature in black ink, appearing to read "Tanowa Troupe", written over a horizontal line.

Tanowa Troupe, Secretary
Debbie Ryan, Acting Secretary
Donielle M. Hunter, Acting Secretary
Susan Patterson, Acting Secretary

TMT/tmn