

From: [PUCO Consumer Call Center](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Case #: 00753848 [ref:_00Dt0GzXt._5008y3eNdI:ref]
Date: Friday, April 1, 2022 9:26:01 AM



Case Number: 00753848

Dear Robert C Reed:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) regarding Aqua Ohio and its application to increase its water and sewer rates.

The PUCO is responsible for ensuring that utilities across the state provide safe and reliable services. The PUCO takes great care to review the utilities' financial records to ensure that the rates set do not result in the over-collection of revenue.

In May 2021, Aqua Ohio filed applications to increase its water rates. It requested an increase of approximately 12.0 percent. For an average customer using 4000 gallons per month, the increase equates to approximately \$1.22 to \$11.08 per month.

In May 2021, Aqua Ohio filed applications to increase its overall rates for sewer service. The request would increase sewer rates by approximately 10.5 percent. They stated the expected increase for the average residential sewer customer's bill for monthly usage of approximately 4,000 gallons is \$4.36 per month.

Aqua reported the primary reason for the rate increase requests is to recover the costs associated with Aqua's infrastructure improvements needed to maintain service reliability, fire protection, water quality and compliance with federal and state regulations.

The PUCO staff is in the process of investigating the facts and issues in the company's application, preparing a staff report, and scheduling a local public hearing.

The company's application and all related documents are available at www.PUCO.ohio.gov. Click on the link to "Docketing information System" (DIS). You can then enter the case number in the "Case Lookup" search field. Additionally, I have filed your comments in the case docket; as a result, your comments will form a permanent part of the record. The water

case number is 21-0595-WW-AIR. The wastewater case number is 21-0596-ST-AIR.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website.

Sincerely,

Michael Coady

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Lead Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [contactthepuco@puc.state.oh.us]

Sent: 3/31/2022 9:46 AM

To: docketing@puco.ohio.gov

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00753848 [ref:_00Dt0GzXt._5008y3eNdI:ref]



PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum

CASE ID: 00753848

COMPANY:

CUSTOMER: Robert C Reed

ADDRESS: 3409 Claretta Road, Columbus, Ohio 43232

SERVICE ADDRESS: 3409 Claretta Road, Columbus, Ohio 43232
AIQ: Aqua Ohio Inc
NIQ:

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #'s: 21-0595-WW-AIR and 21-0596-ST-AIR.

SUBJECT: Aqua Ohio Inc - Rates & Tariffs

Please docket the associated customer comment and/or attached in the case numbers referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

CUSTOMER COMMENT:

"price hike on water and sewage to high"

Sincerely,

Michael Coady
Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Lead Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

This message and any response to it may constitute a public record and thus may be publicly available to anyone who requests it.

----- Original Message -----

From: PUCO Consumer Call Center [noreply@puc.state.oh.us]

Sent: 3/31/2022 12:23 AM

To: rreed9042@owway.com

Subject: PUBLIC UTILITIES COMMISSION OF OHIO - Your Case #00753848



Dear robert c. reed:

Thank you for contacting the Public Utilities Commission of Ohio (PUCO).
Your case number is 00753848.

A PUCO Call Center Representative will contact you as soon as possible
to discuss your case.

Sincerely,

PUCO Call Center
(800) 686-PUCO (7826)
www.PUCO.ohio.gov



<https://www.facebook.com/PUCOOhio>

This message and any response to it may constitute a public record and thus may be
publicly available to anyone who requests it.

ref:_00Dt0GzXt._5008y3eNdl:ref



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please do not click links or open attachments and forward the email to csc@ohio.gov or click
the Phish Alert Button if available.

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

4/1/2022 10:21:37 AM

in

Case No(s). 21-0595-WW-AIR

Summary: Public Comment Of Robert C Reed, via website, electronically filed by
Docketing Staff on behalf of Docketing