

From: [Courtney Fleming](#)
To: [Puco Docketing](#)
Subject: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00753847 [ref:_00Dt0GzXt._5008y3eN2M:ref]
Date: Thursday, March 31, 2022 2:59:44 PM



**PUBLIC UTILITIES COMMISSION OF OHIO
Consumer Service Division
Memorandum**

CASE ID: 00753847

COMPANY:

CUSTOMER: Stacy Covault

ADDRESS: 5070 Zimmer Drive, Columbus, Ohio 43232

SERVICE ADDRESS: 5070 Zimmer Drive, Columbus, Ohio 43232

AIQ: Aqua Ohio Inc

NIQ: 6142088329

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0595-WW-AIR

SUBJECT: Aqua Ohio Inc - Protest Rate Case

I disagree with Aquas proposed increases..many people in my neighborhood are already having issues paying their monthly bills..I know of a lot of people that have to go to food pantries to get food in order to pay the utilities..we have a lot of senior citizens on fixed incomes..also the water tastes horrible..we wont drink it without filtering it for ourselves and our pets. Several people on Facebook all agreed the water tastes horrible. I'm afraid it the water and sewage increases YET again people will need to choose between food and a water bill..in the middle of a covid pandemic is not the ideal time to have a health crisis with water being shut off..please do not allow aquas full proposed amounts..it will results in a lot of hardship cases in the blacklick estates area. Thank you for your consideration..I am trying to get others to attest the meeting with me tomorrow which is my birthday

Please docket the associated customer comment in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

Sincerely,

Courtney Fleming

Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826)
www.PUCO.ohio.gov

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3/31/2022 3:53:19 PM

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Case No(s). 21-0595-WW-AIR

Summary: Public Comment of Stacy Covault, via website, electronically filed by
Docketing Staff on behalf of Docketing