

**BEFORE
THE PUBLIC UTILITIES COMMISSION OF OHIO**

BOYCE PARKER,)	
)	
Complainant,)	
)	
v.)	Case No. 21-1157-GA-CSS
)	
THE EAST OHIO GAS COMPANY D/B/A)	
DOMINION ENERGY OHIO,)	
)	
Respondent.)	

**DIRECT TESTIMONY OF ANGELA ZEISIG
ON BEHALF OF
THE EAST OHIO GAS COMPANY D/B/A DOMINION ENERGY OHIO**

**Direct Testimony of
Angela Zeisig**

I. INTRODUCTION

Q1. Please state your name, occupation and business address.

A. My name is Angela Zeisig. I am employed by The East Ohio Gas Company d/b/a Dominion Energy Ohio (DEO or the Company) as Supervisor, Customer Service Center. My business address is 1201 E. 55th Street, Cleveland, Ohio 44103.

Q2. Please describe your work history.

A. I have been employed by DEO since 2008 in various positions related to customer service, including Call Center Representative, Customer Relations Representative, Permitting and Restoration Control Specialist, and Supervisor, Integrated Service Center.

Q3. What are your responsibilities as Supervisor, Integrated Service Center?

A. I am responsible for the supervision of Customer Relations Representatives, including overseeing the response to informal and formal complaints.

Q4. Have you previously testified before any state regulatory commission?

A. No. I have not previously testified before either the Public Utilities Commission of Ohio (PUCO or Commission) or any other state regulatory commission.

Q5. What is the purpose of your testimony?

A. My testimony explains the history for Mr. Boyce Parker's account and natural gas service for the relevant time period. My testimony concludes that Mr. Parker's account was properly billed for natural gas service for the time period in question.

Q6. What information have you reviewed to prepare your testimony?

A. I have reviewed the formal complaint forms that Mr. Parker submitted, which were filed in this docket on November 9, 2021, and January 10, 2022 (collectively, the Complaint). I also reviewed DEO's Answer filed November 21, 2021, and DEO's correspondence

1 filed on February 11, 2022. In addition, I reviewed Mr. Parker's account history for the
2 relevant time period, as documented in DEO's customer information systems, and Mr.
3 Parker's billing statements for the period January 2021 through December 2021.

4 **Q7. What is your understanding of the dispute giving rise to the Complaint?**

5 A. Mr. Parker's original complaint was not clear, and included a notice from and potential
6 allegations concerning NOPEC, a governmental aggregator. Mr. Parker was not enrolled
7 in NOPEC during the time period under review, and the inclusion of the NOPEC notice
8 may have reflected a misunderstanding. Based on DEO's communications with Mr.
9 Parker and additional correspondence filed by Mr. Parker, DEO believes that Mr.
10 Parker's concerns are with his transition from Standard Service Offer (SSO) commodity
11 service to Standard Choice Offer (SCO) commodity service in the middle of 2021. In
12 particular, Mr. Parker seems to allege that DEO incorrectly billed him for charges from
13 Barracuda Energy LLC (Barracuda Energy) related to his natural gas commodity service.
14 His pleadings included attachments of bills on his account that were prepared on
15 September 22, 2021, October 25, 2021, and December 23, 2021.

16 **Q8. Have you included any exhibits with your testimony?**

17 A. Yes. DEO Exhibit 1.1 contains copies of Mr. Parker's bills for 2021. DEO Exhibit 1.2 is
18 a copy of the postcard that DEO sent to Mr. Parker notifying him of the assignment of
19 Barracuda Energy for his natural gas supply. DEO Exhibit 1.3 is a copy of Mr. Parker's
20 Account Statement for 2021. Mr. Parker's address and account number have been
21 redacted from these documents.

1 **II. DEO ACCOUNTS AND RECORDS**

2 **Q9. Do you have knowledge of the history of Mr. Parker's account with DEO?**

3 A. Yes. I am familiar with the Company's records for the relevant time period pertaining to
4 Mr. Parker's account. And I have personal knowledge of DEO's practices of acquiring
5 and maintaining this information. DEO maintains numerous types of information
6 regarding each customer's account, including meter readings, billing and payment
7 history, dates of initiation and disconnection of service, and communications to and from
8 customers. All such information is recorded at or near the time by a person with
9 knowledge, or from information transmitted by a person with knowledge, and all such
10 information is recorded and maintained in the course of DEO's regularly conducted
11 business activity. It is DEO's regular practice in the course of its business activity to
12 record and keep the sorts of information I relied upon in preparing this testimony.

13 **III. ACCOUNT HISTORY**

14 **Q10. Please summarize the natural gas service that Mr. Parker received in 2021.**

15 A. At the beginning of 2021, Mr. Parker was enrolled in the Percentage of Income Payment
16 Program (PIPP Plus). On May 24, 2021, however Mr. Parker was removed from PIPP
17 Plus for not meeting the program's income verification requirements. After voluntarily
18 declining to be enrolled in the Graduate PIPP Plus program, Mr. Parker was enrolled with
19 Barracuda Energy as his Standard Choice Offer (SCO) supplier in July 2021 and
20 remained enrolled with Barracuda Energy for his supply service for the remainder of
21 2021.

1 **Q11. What service did Mr. Parker receive prior to being enrolled in the SCO Rate with**
2 **the assigned supplier, Barracuda Energy?**

3 A. As shown in DEO Exhibit 1.1 for Mr. Parker's bills prepared through July 27, 2021, prior
4 to being enrolled in SCO service, Mr. Parker received service under the Company's
5 Standard Service Offer (SSO). This included both the time Mr. Parker was enrolled in
6 PIPP Plus, and then a transition period before beginning SCO service.

7 **Q12. Did those SSO bills contain charges for both the delivery and supply of natural gas?**

8 A. Yes. The SSO bills indicated that the bill amount included charges for SSO gas cost
9 based on Mr. Parker's usage, as well as both a fixed monthly service charge and
10 volumetric riders ("usage based charges") for DEO's delivery of the gas.

11 **Q13. Did Mr. Parker receive notice that his account was assigned to Barracuda Energy,**
12 **LLC at its Standard Choice Offer (SCO) rate?**

13 A. Yes. As shown in DEO Exhibit 1.2, Mr. Parker was notified of the assignment to
14 Barracuda Energy, LLC on July 29, 2021.

15 **Q14. Is it your understanding that the assignment of Mr. Parker's account was consistent**
16 **with the Company's tariffs?**

17 A. Yes. Although I have been informed by counsel that interpretation of the tariffs is a
18 question of law and I am not a lawyer, my understanding is that DEO's approved tariffs
19 provide for residential customers who do not select another supply option to be assigned
20 to an SCO supplier, following up to two SSO bills. Mr. Parker's bills were consistent
21 with this. After Mr. Parker's account was removed from PIPP Plus, his bills prepared on
22 June 23, 2021, and July 27, 2021, indicated that if after two consecutive bills he had not
23 selected an Energy Choice supplier, his account would be placed on the SCO rate and his
24 gas would be supplied by an approved certified supplier.

1 **Q15. Does the SCO rate differ from the SSO rate?**

2 A. No. My understanding is that each month, the SCO rate and the SSO rate are the same.

3 **Q16. During what period of time does Mr. Parker claim that DEO overbilled him for**
4 **service?**

5 A. According to Mr. Parker's Complaint, he believes that he was overbilled from the time
6 that he was assigned to Barracuda Energy under the SCO. During 2021, the time period
7 during which Mr. Parker was billed charges for Barracuda Energy covers his bills
8 prepared August 23, 2021 through December 23, 2021, which can be found in DEO
9 Exhibit 1.1.

10 **Q17. Did Mr. Parker's bills properly reflect charges from Barracuda Energy?**

11 A. Yes. Once Mr. Parker's account was assigned to Barracuda Energy, the supplier was
12 responsible for arranging commodity supply under the SCO rate, with DEO including
13 Barracuda's charges on the bill. The 2021 bills for the time period during which Mr.
14 Parker's account was assigned to Barracuda Energy properly reflect the SCO charges that
15 Mr. Parker owed for his natural gas usage.

16 **Q18. Once Mr. Parker's account was assigned to Barracuda Energy, his bills still show**
17 **Usage-Based Charges from DEO. What do those charges represent?**

18 A. These charges reflect various riders that are charged on a volumetric basis. They are not
19 associated with the natural gas commodity.

20 **Q19. Were these billed amounts also reflected in DEO's billing system?**

21 A. Yes. A comparison of Mr. Parker's 2021 bills to his account statement, which is shown in
22 DEO Exhibit 1.3, shows that DEO's billing system reflected the same amounts billed to
23 Mr. Parker. I did not identify any error in the rates or the quantities billed to Mr. Parker's
24 account.

1 **Q20. Was Mr. Parker ever charged twice for the same gas or service during this time**
2 **period?**

3 A. No. The charges on Mr. Parker's bills from Barracuda Energy pertain to the natural gas
4 commodity itself, and the charges from DEO pertain to the delivery of that commodity.

5 **Q21. Does this conclude your direct testimony?**

6 A. Yes, it does.

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing Direct Testimony of Angela Zeisig on behalf of The East Ohio Gas Company d/b/a Dominion Energy Ohio was served by FedEx this

28th day of March, 2022, to the following:

Boyce Parker
9505 Saint Catherine Ave.
Cleveland, Ohio 44104

/s/ Lucas A. Fykes
One of the Attorneys for The East Ohio Gas
Company d/b/a Dominion Energy Ohio

BOYCE K PARKER


**Dominion
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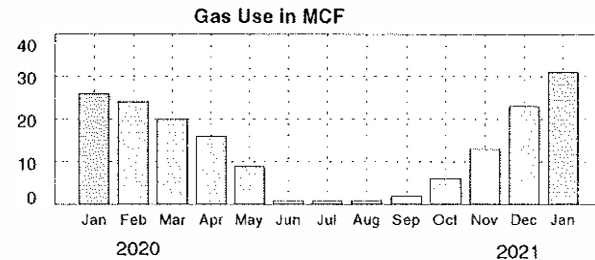
Account Number [REDACTED] **Date Prepared**
 [REDACTED] **January 25, 2021**
Next Meter Reading
 02/22 - 02/25/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due
 Current PIPP Plus Amount 46.00
Total Payment Due by February 11, 2021 \$46.00
Your PIPP Plus anniversary is 11/15/2021.
 This is the date by which you must pay any PIPP Plus payments
 missed in the prior 12 months to remain on PIPP Plus.

**You must re-verify your income by 01/09/2021 to stay on
 PIPP Plus.**

 If you have questions about your household income reverification,
 call the Ohio Development Services Agency at 1-800-282-0880.
Monthly Usage Comparison
 Average Daily Temperature 2020 2021
 For This Billing Period 38°F 31°F

 Avg Monthly Use: 12.1 MCF.
 Total Annual Use: 145.2 MCF.
Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
Jan 25, 2021	Actual	766.5	
Dec 22, 2020	Actual	735.3	31.2
MCF Used in 34 Days			31.2

PLEASE PAY PIPP Plus Amount of \$46.00 by February 11, 2021
Reminder Notice and Plan Explanation
 Monthly PIPP Plus Amount \$46.00

 You are enrolled in PIPP Plus. You must pay your plan amounts when they are due. To avoid a shut-off
 notice, a payment of \$46.00 must be in our office by Feb 11, 2021. If you have any questions, please call.
 While on PIPP Plus, you are legally responsible for your entire utility bill.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY Feb 11, 2021	Account No. [REDACTED]
\$46.00	[REDACTED]
	Amount Enclosed

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BOYCE K PARKER

Capital Expenditure Program (CEP) Rider
 Bills issued on or after January 6, 2021, reflect
 a new Capital Expenditure Program (CEP) Rider
 approved by the Public Utilities Commission of
 Ohio in Case No. 19-0468-GA-ALT. This new rate,
 which recovers costs associated with investment
 in Dominion Energy Ohio's distribution system,
 increases the Basic Service Charge by \$3.86.

 DOMINION ENERGY OHIO
 PO BOX 26785
 RICHMOND VA 23261-6785

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BOYCE K PARKER

Account Number [REDACTED] **Date Prepared** January 25, 2021 **Next Meter Reading** 02/22 - 02/25/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill	\$68.58 CR
Payment on Jan 5, 2021 - Thank You	46.00 CR
Balance	\$114.58 CR

Current Charges**General Sales Service Rate****Standard Service Offer (SSO)**

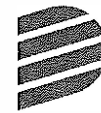
Basic Service Charge	\$34.97
Gas Usage Charges	
31.2 MCF @ \$3.2637	101.83
Tax Savings Credit	5.41 CR
Gross Receipts Tax (4.6044%)	6.05

This bill includes \$81.65 for SSO gas cost at \$2.617 per thousand cubic feet (MCF).

Total Current Charges **\$137.44****Total Account Balance** **\$22.86****YOU ARE ON THE PIPP PLUS PLAN FOR \$46.00.**

Rate Schedule: General Sales Service - Residential

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Account Number Date Prepared Next Meter Reading
 [REDACTED] February 24, 2021 03/23 - 03/26/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

Current PIPP Plus Amount 46.00
Total Payment Due by March 15, 2021 \$46.00

Your PIPP Plus anniversary is 11/15/2021.

This is the date by which you must pay any PIPP Plus payments missed in the prior 12 months to remain on PIPP Plus.

You must re-verify your income by 01/09/2021 to stay on PIPP Plus.

If you have questions about your household income reverification, call the Ohio Development Services Agency at 1-800-282-0880.

To receive an On Time Balance Reduction of \$79.79, we must receive at least \$46.00 by 03/15/2021. Remember, timely payment of bills ensure your continued gas service.

(See Next Page for Usage Comparison and Meter Readings)

PLEASE PAY Account Balance of \$125.79 or PIPP Plan Amount of \$46.00 by Mar 15, 2021

Reminder Notice and Plan Explanation
 Monthly PIPP Plus Amount \$46.00

You are enrolled in PIPP Plus. You must pay your plan amounts when they are due. To avoid a shut-off notice, a payment of \$46.00 must be in our office by Mar 15, 2021. If you have any questions, please call. While on PIPP Plus, you are legally responsible for your entire utility bill.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY		Mar 15, 2021	Account No. [REDACTED]
\$125.79	OR	\$46.00	
Account Balance		PIPP Plan Amount Mar 15, 2021	Amount Enclosed

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ATTENTION -- Delayed mail can lead to late bills and missed payments.

The delay of the postal service has caused some customers to receive their bill after the due date. Dominion Energy offers a simple solution with paperless billing. eBill is our paperless billing option that allows customers to receive a link to their bill through an email or with the Dominion Energy app.

Visit DominionEnergy.com/oh-eBill to learn

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Account Number	Date Prepared	Next Meter Reading
██████████	February 24, 2021	03/23 - 03/26/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill	\$22.86
Payment on Feb 5, 2021 - Thank You	46.00 CR
Balance	\$23.14 CR

Current Charges

General Sales Service Rate

Standard Service Offer (SSO)

Basic Service Charge	\$34.97
Gas Usage Charges	
31.1 MCF @ \$3.6273	112.81
Tax Savings Credit	5.41 CR
Gross Receipts Tax (4.6044%)	6.56
This bill includes \$90.50 for SSO gas cost at \$2.910 per thousand cubic feet (MCF).	

Total Current Charges	\$148.93
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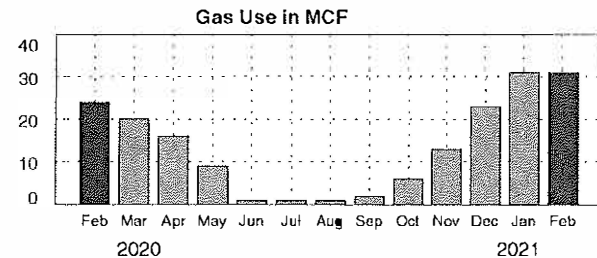
Total Account Balance	\$125.79
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YOU ARE ON THE PIPP PLUS PLAN FOR \$46.00.

Rate Schedule: General Sales Service - Residential

Monthly Usage Comparison

Average Daily Temperature	<u>2020</u>	<u>2021</u>
For This Billing Period	33°F	22°F



Avg Monthly Use: 12.7 MCF.
Total Annual Use: 152.6 MCF.

Billing Period and Meter Readings

<u>Date</u>	<u>Read Type</u>	<u>Reading</u>	<u>Difference</u>
Meter Number	18011516		
Feb 23, 2021	Actual	797.6	
Jan 25, 2021	Actual	766.5	31.1
MCF Used in 29 Days			31.1


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Account Number [REDACTED] **Date Prepared**
March 24, 2021
Next Meter Reading
04/22 - 04/27/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

(See Next Page for Usage Comparison and Meter Readings)

Current PIPP Plus Amount 46.00
Total Payment Due by April 12, 2021 \$46.00
Your PIPP Plus anniversary is 11/15/2021.

This is the date by which you must pay any PIPP Plus payments missed in the prior 12 months to remain on PIPP Plus.

You must re-verify your income by 01/09/2021 to stay on PIPP Plus.

If you have questions about your household income reverification, call the Ohio Development Services Agency at 1-800-282-0880.

To receive an On Time Balance Reduction of \$51.55, we must receive at least \$46.00 by 04/12/2021. Remember, timely payment of bills ensure your continued gas service.
PLEASE PAY Account Balance of \$97.55 or PIPP Plan Amount of \$46.00 by Apr 12, 2021

Reminder Notice and Plan Explanation
Monthly PIPP Plus Amount \$46.00

You are enrolled in PIPP Plus. You must pay your plan amounts when they are due. To avoid a shut-off notice, a payment of \$46.00 must be in our office by Apr 12, 2021. If you have any questions, please call. While on PIPP Plus, you are legally responsible for your entire utility bill.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY		Apr 12, 2021	Account No. [REDACTED]
\$97.55	OR	\$46.00	
Account Balance		PIPP Plan Amount	Amount Enclosed
		Apr 12, 2021	

Rate Component Change

In Case No. 21-119-GA-UNC, the Public Utilities Commission of Ohio approved a new Standard Offer (SSO) rate. Effective with your April/May bill, the new SSO rate will continue to be \$ 0.15 plus the NYMEX month-end settlement price until April 2022. As a result of the variable monthly NYMEX settlement price, the SSO rate is a monthly variable rate.

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Account Number [REDACTED] **Date Prepared** March 24, 2021 **Next Meter Reading** 04/22 - 04/27/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill \$125.79
 Payment on Mar 5, 2021 - Thank You 46.00 CR
 On Time Balance Reduction Credit 79.79 CR
Balance \$0.00

Current Charges**General Sales Service Rate****Standard Service Offer (SSO)**

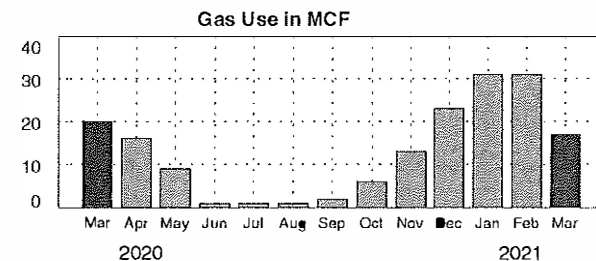
Basic Service Charge \$34.97
 Gas Usage Charges
 17.1 MCF @ \$3.7251 63.70
 Tax Savings Credit 5.41 CR
 Gross Receipts Tax (4.6044%) 4.29
 This bill includes \$51.37 for SSO gas cost at \$3.004 per thousand cubic feet (MCF).

Total Current Charges \$97.55**Total Account Balance \$97.55****YOU ARE ON THE PIPP PLUS PLAN FOR \$46.00.**

Rate Schedule: General Sales Service - Residential

Monthly Usage Comparison

Average Daily Temperature 2020 2021
 For This Billing Period 39°F 40°F



Avg Monthly Use: 12.5 MCF.

Total Annual Use: 149.5 MCF.

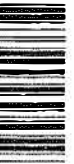
Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number 18011516			
Mar 24, 2021	Actual	814.7	
Feb 23, 2021	Actual	797.6	17.1
MCF Used in 29 Days			17.1

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Account Number [REDACTED] Date Prepared
[REDACTED] April 27, 2021

Next Meter Reading
05/21 - 05/26/2021

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

Current PIPP Plus Amount 46.00
Total Payment Due by May 14, 2021 \$46.00

Your PIPP Plus anniversary is 11/15/2021.

This is the date by which you must pay any PIPP Plus payments missed in the prior 12 months to remain on PIPP Plus.

You must re-verify your income by 01/09/2021 to stay on PIPP Plus.

If you have questions about your household income reverification, call the Ohio Development Services Agency at 1-800-282-0880.

To receive an On Time Balance Reduction of \$30.91, we must receive at least \$46.00 by 05/14/2021. Remember, timely payment of bills ensure your continued gas service.

(See Next Page for Usage Comparison and Meter Readings)

PLEASE PAY Account Balance of \$76.91 or PIPP Plan Amount of \$46.00 by May 14, 2021

Reminder Notice and Plan Explanation
Monthly PIPP Plus Amount \$46.00

You are enrolled in PIPP Plus. You must pay your plan amounts when they are due. To avoid a shut-off notice, a payment of \$46.00 must be in our office by May 14, 2021. If you have any questions, please call. While on PIPP Plus, you are legally responsible for your entire utility bill.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY May 14, 2021 Account No. [REDACTED]		
\$76.91	OR	\$46.00
Account Balance		PIPP Plan Amount May 14, 2021
		Amount Enclosed

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Tax Savings Credit Change

As approved by the Public Utilities Commission of Ohio in Case No. 18-1908-GA-UNC, starting with this bill, the Tax Savings Credit shown on each bill for the next 12 months has been adjusted. This credit passes to customers tax savings resulting from a lower corporate income tax rate enacted by the Tax Cuts and Jobs Act of 2017.



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Account Number [REDACTED] Date Prepared April 27, 2021

Next Meter Reading 05/21 - 05/26/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill \$97.55
 Payment on Apr 5, 2021 - Thank You 46.00 CR
 On Time Balance Reduction Credit 51.55 CR
Balance \$0.00

Current Charges**General Sales Service Rate****Standard Service Offer (SSO)**

Basic Service Charge \$34.97
 Gas Usage Charges
 11.9 MCF @ \$3.4588 41.16
 Tax Savings Credit 2.61 CR
 Gross Receipts Tax (4.6044%) 3.39
 This bill includes \$32.56 for SSO gas cost at \$2.736 per thousand cubic feet (MCF).

Total Current Charges \$76.91

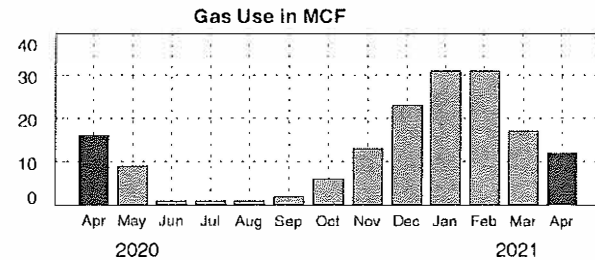
Total Account Balance \$76.91

YOU ARE ON THE PIPP PLUS PLAN FOR \$46.00.

Rate Schedule: General Sales Service - Residential

Monthly Usage Comparison

Average Daily Temperature 2020 2021
 For This Billing Period 46°F 50°F

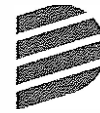


Avg Monthly Use: 12.1 MCF.
 Total Annual Use: 145.5 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
Apr 27, 2021	Actual	826.6	
Mar 24, 2021	Actual	814.7	11.9
MCF Used in 34 Days			11.9

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Account Number [REDACTED] **Date Prepared**
 [REDACTED] **May 24, 2021**
Next Meter Reading
06/22 - 06/25/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due
 Current Gas Amount 56.09
Total Payment Due by June 10, 2021 \$56.09
**Remember, timely payment of bills ensure your continued
gas service.**

(See Next Page for Usage Comparison and Meter Readings)

PLEASE PAY Account Balance of \$56.09 or Plan Amount of \$69.00 by Jun 10, 2021**Graduate PIPP Plus Offer**

You are no longer on PIPP Plus because 1) your income is too high; 2) you did not re-apply; 3) you chose to leave the plan; or 4) you did not re-verify your income. You can join Graduate PIPP Plus to help you pay off what you owe. Join by paying \$69.00 with this bill. Payments under Graduate PIPP Plus work like this: on the plan, you would pay an average of the most recent PIPP Plus amount and a budget amount. If your payments are on time and in full, you will receive a 1/12 credit to your account balance and no longer owe the remaining month's charges. If you re-verify your total household income to enroll in PIPP Plus within the next 12 months, you must pay the difference between what you paid while not on PIPP Plus and total account charges during that time. If you have questions, please call toll-free 1-800-950-7989.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY	Jun 10, 2021	Account No. [REDACTED]
\$56.09	OR	\$69.00
		Plan Amount Jun 10, 2021
		Amount Enclosed

AMR & PIR Riders Change

Effective for bills rendered on or after 5/5/2021, the Automated Meter Reading (AMR) Cost Recovery Charge decreased from \$0.02 to \$0.00 per month and the Pipeline Infrastructure Replacement (PIR) Cost Recovery Charge increased from \$13.45 to \$14.98 per month. With the rider changes, the Basic Service Charge increased by \$1.51 to a total of \$36.48 per month. The PUCO approved the changes; Case Nos. 20-1624-GA-RDR and 20-1625-GA-RDR.

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BOYCE K PARKER

Account Number [REDACTED] Date Prepared
[REDACTED] May 24, 2021

Next Meter Reading
06/22 - 06/25/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill	\$76.91
Payment on May 5, 2021 - Thank You	46.00 CR
On Time Balance Reduction Credit	30.91 CR
Balance	\$0.00

Current Charges**General Sales Service Rate****Standard Service Offer (SSO)**

Basic Service Charge	\$36.48
Gas Usage Charges	
5.2 MCF @ \$3.7980	19.75
Tax Savings Credit	2.61 CR
Gross Receipts Tax (4.6044%)	2.47
This bill includes \$15.99 for SSO gas cost at \$3.075 per thousand cubic feet (MCF).	

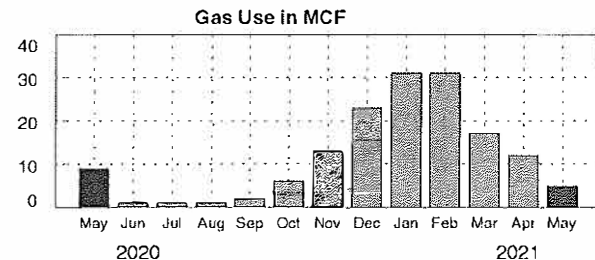
Total Current Charges **\$56.09**

Total Account Balance **\$56.09**

Rate Schedule: General Sales Service - Residential

Monthly Usage Comparison

Average Daily Temperature	<u>2020</u>	<u>2021</u>
For This Billing Period	54°F	57°F



Avg Monthly Use: 11.9 MCF.
Total Annual Use: 142.2 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
May 24, 2021	Actual	831.8	
Apr 27, 2021	Actual	826.6	5.2
MCF Used in 27 Days			5.2

BOYCE K PARKER


**Dominion
Energy®**

Account Number [REDACTED] **Date Prepared**
 [REDACTED] **June 23, 2021**
Next Meter Reading
07/22 - 07/27/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill	\$56.09
Payment on Jun 3, 2021 - Thank You	56.09 CR
Balance	\$0.00

Current Charges**General Sales Service Rate**

(See Important Message page)

Standard Service Offer (SSO)

Basic Service Charge	\$36.48
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Gas Usage Charges	
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1.6 MCF @	\$3.8562	6.17
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Tax Savings Credit	2.61 CR
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Gross Receipts Tax (4.6044%)	1.84
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This bill includes \$5.01 for SSO gas cost at \$3.134 per thousand cubic feet (MCF).

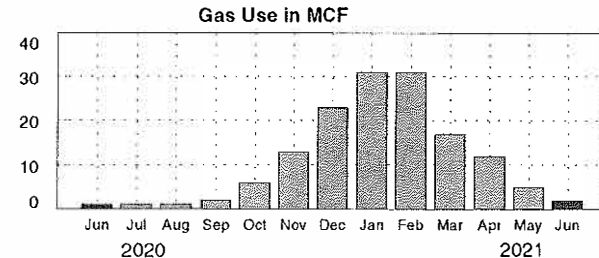
Total Current Charges	\$41.88
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Total Account Balance	\$41.88
------------------------------	----------------

Rate Schedule: General Sales Service - Residential

Monthly Usage Comparison

Average Daily Temperature	2020	2021
For This Billing Period	68°F	67°F



Avg Monthly Use:	11.9 MCF.
Total Annual Use:	142.7 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
Jun 23, 2021	Actual	833.4	
May 24, 2021	Actual	831.8	1.6
MCF Used in 30 Days			1.6

PLEASE PAY Account Balance of \$41.88 or Budget Amount of \$92.00 by Jul 12, 2021**Budget Billing Promotion Month**

Take it easy on your household budget by taking advantage of Budget Billing. Many of our customers are already enjoying the convenience of paying a planned amount each month -- a feature which is especially helpful during the winter. If you join the Budget Plan, your monthly payment amount will be \$92.00. This amount is based on rates, normal weather, and your usage during the past year. We review budget accounts regularly to be sure that you only pay for the gas you use. To join, please pay the budget amount of \$92.00 with this bill or enroll online at www.DominionEnergy.com, search 'Budget Billing.'

To participate in the Energy Choice program, you must pay the amount due on time each month.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY	Jul 12, 2021	Account No.	[REDACTED]
\$41.88	OR	\$92.00	
		Budget Amount	Amount Enclosed
		Jul 12, 2021	

Convenient, Secure & Paperless
eBill Makes It Easy!

eBill is a quick, safe, reliable, easy and paperless way to receive your bill. Receive email notifications when your statement is ready and when your bill is due. Enroll online or by using the Dominion Energy app. Visit DominionEnergy.com/oh-ebill to learn more.

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BOYCE K PARKER


 DOMINION ENERGY OHIO
 PO BOX 26785
 RICHMOND VA 23261-6785

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Important Message for Account Number:

██████████ for bill prepared on June 23, 2021

You have been placed on Dominion Energy Ohio's Standard Service Offer (SSO) rate. If you remain credit eligible for two consecutive bills and you have not selected an Energy Choice supplier, you will be placed on Dominion Energy Ohio's Standard Choice Offer (SCO) rate and your gas will be supplied by an approved certified supplier. The SCO supplier will be listed on your monthly statement. The supplier will continue to provide gas to you unless you choose a new supplier or participate in an aggregation program.

For contact information on participating Energy Choice suppliers, you have several options:

- Visit www.DominionGasChoice.com for Energy Choice information.
- View the Public Utilities Commission of Ohio's (PUCO) "Apples to Apples" supplier comparison chart at www.energychoice.ohio.gov, or call the PUCO at 1-800-686-PUCO (7826) (TDD 7-1-1 Ohio Relay Service).
- Visit the Ohio Consumers' Counsel website at www.pickocc.org.

PLEASE NOTE: If you have past due amounts owed to Dominion Energy Ohio and are not on a payment plan at the time of your first SCO bill, you will be automatically enrolled in Dominion's One-Ninth Payment Plan. The plan amount (a budget amount, plus one of nine equal monthly payments on the past-due balance) will be stated on that bill.

Payment Programs for Eligible Customers

Budget Payment Plan - A fixed monthly plan calculated on current rates and actual usage that is reviewed periodically and adjusted, with an annual true up in May.

Budget Plus - Pay a budget amount, plus one of 12 equal payments of the past-due amount.

Current Plus - Pay current charges and make one of six equal payments of the past-due amount.

One-Third Winter Heating Plan - Pay one-third of the account balance if current charges include gas used between November 1 and April 15.

One-Ninth Plan - Pay a budget amount, plus one of nine equal payments of the past-due amount.

PIPP Plus - This program allows income-eligible residential customers to pay 6% of their monthly gross household income or \$10, whichever is greater. Call the Ohio Development Services Agency at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

Graduate PIPP Plus - A special plan for customers no longer enrolled in PIPP Plus. Monthly amount is the average of the most recent PIPP Plus amount and budget billing amount.

Explanation of Billing Terms

Basic Service Charges - The applicable Basic Service Charges for each rate schedule include a Service Charge for each billing period or any portion thereof to cover the fixed costs for delivering gas, plus associated riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - When we cannot obtain a meter reading, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.DominionEnergy.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion Energy Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion Energy Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Retail Rate (MRR) - Default natural gas price for nonresidential customers with annual consumption over 200 Mcf. Such customers will be randomly assigned or reassigned by Dominion Energy Ohio to a participating supplier at the MRR rate if the customer does not choose to receive commodity service through the SCO (subject to customer eligibility), an Energy Choice Supplier, or a governmental aggregation program where available. The MRR rate is recalculated monthly and reflects the lower of the assigned supplier's lowest monthly variable rate offer and the median price offered by participating suppliers.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments. A 3% rate of interest is paid if the full deposit is held for 180 days or longer. Deposits are refunded with interest to residential and small commercial accounts if required payments are made for 12 consecutive months and were not late more than two months during that time, you are not delinquent, or an account is closed for 10 days or longer. Deposits for large commercial and industrial accounts are reviewed every 24 months.

Service Charge - This charge includes fixed costs for delivering gas.

Standard Choice Offer (SCO) - Cost of acquiring default natural gas for sale to Energy Choice-eligible residential customers by a participating supplier assigned by Dominion Energy Ohio to provide gas supply at the regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion Energy Ohio.

Tax Savings Credit - This credit is being provided to pass on 100% of the tax savings Dominion Energy Ohio gained through federal tax reform effective January 1, 2018.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

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**Dominion
Energy®**

Account Number [REDACTED] **Date Prepared**
 [REDACTED] **July 27, 2021**
Next Meter Reading
 08/20 - 08/25/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill	\$41.88
Payment on Jul 7, 2021 - Thank You	41.88 CR
Balance	\$0.00

Current Charges**General Sales Service Rate**

(See Important Message page)

Standard Service Offer (SSO)

Basic Service Charge	\$36.48
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Gas Usage Charges

.6 MCF @ \$4.4333	2.66
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Tax Savings Credit	2.61 CR
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Gross Receipts Tax (4.6044%)	1.68
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This bill includes \$2.26 for SSO gas cost at \$3.767 per thousand cubic feet (MCF).

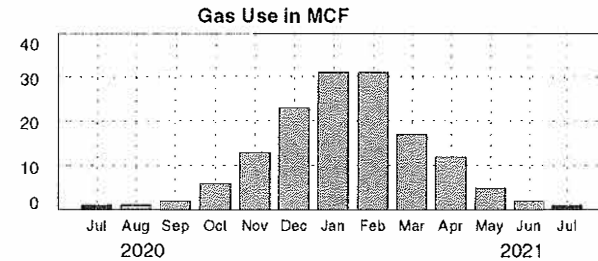
Total Current Charges	\$38.21
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Total Account Balance	\$38.21
------------------------------	----------------

Rate Schedule: General Sales Service - Residential

Monthly Usage Comparison

Average Daily Temperature	2020	2021
For This Billing Period	75°F	73°F



Avg Monthly Use: 11.9 MCF.

Total Annual Use: 142.7 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
Jul 23, 2021	Actual	834.0	
Jun 23, 2021	Actual	833.4	0.6
MCF Used in 30 Days			0.6

PLEASE PAY Account Balance of \$38.21 by Aug 13, 2021 to Avoid Late Payment Charge of 1.5% per month.**Let's Work on Sustainability Together**

Each year, Dominion Energy Ohio uses over 8,100 trees to print paper bills. You can help us reduce this number by joining our paperless billing program, eBill. It's free, fast, secure and benefits the environment.

Sign up at DominionEnergy.com/ebilliohio

You also may want to consider our AutoPay program. Your financial institution deducts payment from your checking account and forwards it to Dominion Energy Ohio. Your bill will detail the amount to be deducted. You also can pay this bill with an electronic check, ATM, debit or credit card. A service fee may apply.

More information is available at DominionEnergy.com/payment

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY Aug 13, 2021 **Account No.** [REDACTED]**\$38.21****Amount Enclosed****Convenient, Secure & Paperless****eBill Makes It Easy!**

eBill is a quick, safe, reliable, easy and paperless way to receive your bill. Receive email notifications when your statement is ready and when your bill is due. Enroll online or by using the Dominion Energy app.

Visit DominionEnergy.com/oh-ebill to learn more.

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BOYCE K PARKER



DOMINION ENERGY OHIO

PO BOX 26785

RICHMOND VA 23261-6785

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Important Message for Account Number:

or bill prepared on July 27, 2021

You have been placed on Dominion Energy Ohio's Standard Service Offer (SSO) rate. If you remain credit eligible for two consecutive bills and you have not selected an Energy Choice supplier, you will be placed on Dominion Energy Ohio's Standard Choice Offer (SCO) rate and your gas will be supplied by an approved certified supplier. The SCO supplier will be listed on your monthly statement. The supplier will continue to provide gas to you unless you choose a new supplier or participate in an aggregation program.

For contact information on participating Energy Choice suppliers, you have several options:

- Visit www.DominionGasChoice.com for Energy Choice information.
- View the Public Utilities Commission of Ohio's (PUCO) "Apples to Apples" supplier comparison chart at www.energychoice.ohio.gov, or call the PUCO at 1-800-686-PUCO (7826) (TDD 7-1-1 Ohio Relay Service).
- Visit the Ohio Consumers' Counsel website at www.pickocc.org.

PLEASE NOTE: If you have past due amounts owed to Dominion Energy Ohio and are not on a payment plan at the time of your first SCO bill, you will be automatically enrolled in Dominion's One-Ninth Payment Plan. The plan amount (a budget amount, plus one of nine equal monthly payments on the past-due balance) will be stated on that bill.

Payment Programs for Eligible Customers

Budget Payment Plan - A fixed monthly plan calculated on current rates and actual usage that is reviewed periodically and adjusted, with an annual true up in May.

Budget Plus - Pay a budget amount, plus one of 12 equal payments of the past-due amount.

Current Plus - Pay current charges and make one of six equal payments of the past-due amount.

One-Third Winter Heating Plan - Pay one-third of the account balance if current charges include gas used between November 1 and April 15.

One-Ninth Plan - Pay a budget amount, plus one of nine equal payments of the past-due amount.

PIPP Plus - This program allows income-eligible residential customers to pay 6% of their monthly gross household income or \$10, whichever is greater. Call the Ohio Development Services Agency at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

Graduate PIPP Plus - A special plan for customers no longer enrolled in PIPP Plus. Monthly amount is the average of the most recent PIPP Plus amount and budget billing amount.

Explanation of Billing Terms

Basic Service Charges - The applicable Basic Service Charges for each rate schedule include a Service Charge for each billing period or any portion thereof to cover the fixed costs for delivering gas, plus associated riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - When we cannot obtain a meter reading, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.DominionEnergy.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion Energy Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion Energy Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Retail Rate (MRR) - Default natural gas price for nonresidential customers with annual consumption over 200 Mcf. Such customers will be randomly assigned or reassigned by Dominion Energy Ohio to a participating supplier at the MRR rate if the customer does not choose to receive commodity service through the SCO (subject to customer eligibility), an Energy Choice Supplier, or a governmental aggregation program where available. The MRR rate is recalculated monthly and reflects the lower of the assigned supplier's lowest monthly variable rate offer and the median price offered by participating suppliers.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use.

Returned Payment Fee - Fee for each returned item tendered or authorized as payment on the customer's account and returned for any reason.

Security Deposit Installment - One-third of the total security deposit required. Security deposits are billed to customers in three equal monthly installments. A 3% rate of interest is paid if the full deposit is held for 180 days or longer. Deposits are refunded with interest to residential and small commercial accounts if required payments are made for 12 consecutive months and were not late more than two months during that time, you are not delinquent, or an account is closed for 10 days or longer. Deposits for large commercial and industrial accounts are reviewed every 24 months.

Service Charge - This charge includes fixed costs for delivering gas.

Standard Choice Offer (SCO) - Cost of acquiring default natural gas for sale to Energy Choice-eligible residential customers by a participating supplier assigned by Dominion Energy Ohio to provide gas supply at the regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion Energy Ohio.

Tax Savings Credit - This credit is being provided to pass on 100% of the tax savings Dominion Energy Ohio gained through federal tax reform effective January 1, 2018.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

BOYCE K PARKER



**Dominion
Energy®**



Account Number [REDACTED] Date Prepared August 23, 2021 Next Meter Reading 09/21 - 09/24/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

(See Next Page for Usage Comparison and Meter Readings)

Current Gas Amount 38.52
Total Payment Due by September 9, 2021 \$38.52

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PLEASE PAY Account Balance of \$38.52 by Sep 9, 2021 to Avoid Late Payment Charge of 1.5% per month.

Filters and Heating System Inspections

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more effectively and could save you money. Keep your heating system running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed. It's best to have the system checked during summer months -- before you'll need it.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY	Sep 9, 2021	Account No.	[REDACTED]
<div style="border: 1px solid black; padding: 5px; display: inline-block;">\$38.52</div>		<div style="border: 1px solid black; width: 100px; height: 20px; margin: 5px auto;"></div>	
Amount Enclosed			

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BOYCE K PARKER



**Convenient, Secure & Paperless
eBill Makes It Easy!**

eBill is a quick, safe, reliable, easy and paperless way to receive your bill. Receive email notifications when your statement is ready and when your bill is due. Enroll online or by using the Dominion Energy app. Visit DominionEnergy.com/oh-ebill to learn more.

|||||
DOMINION ENERGY OHIO
PO BOX 26785
RICHMOND VA 23261-6785

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BOYCE K PARKER

Account Number [REDACTED] Date Prepared August 23, 2021 Next Meter Reading 09/21 - 09/24/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill \$38.21
 Payment on Aug 5, 2021 - Thank You 38.21 CR
Balance \$0.00

Current Charges**Dominion Energy Ohio Distribution Charges**

Basic Service Charge \$36.48
 Usage-Based Charges
 .6 MCF @ \$.5833 0.35
 Tax Savings Credit 2.61 CR
 Gross Receipts Tax (4.6044%) 1.58
Total Dominion Energy Ohio Charges \$35.80

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

Barracuda Energy Llc Charges

(See Important Message page)

Standard Choice Offer (SCO)

Gas Cost .6 McF @ \$4.194 \$2.52
 Sales Tax 0.20
Total BARRACUDA ENERGY LLC Charges \$2.72

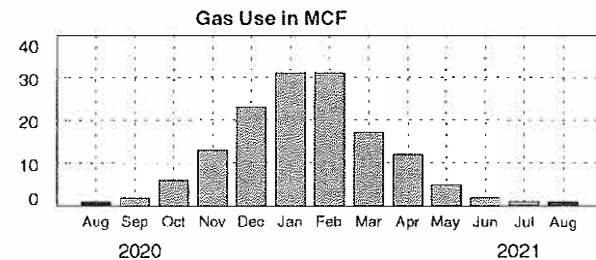
For questions about gas supply costs, contact BARRACUDA ENERGY LLC at 833-628-4274 or 26210 Bluejack National Blvd Montgomery, TX 77316 Suite 20 or barracudagas.com.

Total Current Charges \$38.52**Total Account Balance \$38.52**

Rate Schedule: Energy Choice Transportation Service - Residential

Monthly Usage Comparison

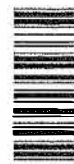
Average Daily Temperature 2020 2021
 For This Billing Period 72°F 73°F



Avg Monthly Use: 11.9 MCF.
 Total Annual Use: 142.7 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
Aug 23, 2021	Actual	834.6	
Jul 23, 2021	Actual	834.0	0.6
MCF Used in 31 Days			0.6


**Dominion
Energy®**

Important Message for Account Number:

for bill prepared on August 23, 2021

With this bill, you will find a supplier listed that will provide natural gas at the regulated Standard Choice Offer (SCO) rate. The supplier will continue to provide you with gas unless you choose a new supplier or participate in an aggregation program or until the next auction.

Sales tax is charged to most customers on the cost of natural gas purchased from an Energy Choice or governmental aggregation supplier. Sales tax-exempt customers should send a state-issued exemption certificate to the natural gas supplier listed on this bill, along with the applicable account number(s). Gross Receipts Tax is charged on total Dominion Energy Ohio charges (excludes supplier costs).

For contact information on participating Energy Choice suppliers, you have several options:

- Visit www.DominionGasChoice.com for Energy Choice information.
- View the Public Utilities Commission of Ohio's (PUCO) "Apples to Apples" supplier comparison chart at www.energychoice.ohio.gov, or call the PUCO at 1-800-686-PUCO (7826) (TDD 7-1-1 Ohio Relay Service).
- Visit the Ohio Consumers' Counsel website at www.pickocc.org.

Payment Programs for Eligible Customers

Budget Payment Plan - A fixed monthly plan calculated on current rates and actual usage that is reviewed periodically and adjusted, with an annual true up in May.

Budget Plus - Pay a budget amount, plus one of 12 equal payments of the past-due amount.

Current Plus - Pay current charges and make one of six equal payments of the past-due amount.

One-Third Winter Heating Plan - Pay one-third of the account balance if current charges include gas used between November 1 and April 15.

One-Ninth Plan - Pay a budget amount, plus one of nine equal payments of the past-due amount.

PIPP Plus - This program allows income-eligible residential customers to pay 6% of their monthly gross household income or \$10, whichever is greater. Call the Ohio Development Services Agency at 1-800-282-0880 for an application or for the location of the nearest Community Action Agency.

Graduate PIPP Plus - A special plan for customers no longer enrolled in PIPP Plus. Monthly amount is the average of the most recent PIPP Plus amount and budget billing amount.

Explanation of Billing Terms

Basic Service Charges - The applicable Basic Service Charges for each rate schedule include a Service Charge for each billing period or any portion thereof to cover the fixed costs for delivering gas, plus associated riders.

Cancel Billing - A credit issued to the account when a correction is needed on past charges.

CR - Credit

Estimated Gas Bill - When we cannot obtain a meter reading, your bill is based on previous gas usage, gas rates and the weather. An estimated bill will be verified when your meter is read or you may enter your own meter reading online at www.DominionEnergy.com.

Gas Cost - The price charged to cover the cost of natural gas.

Gas Usage Charge - Covers expenses, including SSO gas cost and transportation charges, involved in providing gas services to customers who purchase gas from Dominion Energy Ohio.

Gross Receipts Tax - Ohio tax levied on public utilities.

Investigation Fee - Fee to be levied in those circumstances where Dominion Energy Ohio has reasonable proof of the customer's fraudulent or damaging practice related to gas service.

Late Payment Charge - A 1.5% late payment charge (LPC) may be imposed on all past-due balances if the required payment is not paid in full by the time the next bill is generated. For Payment Plan and Budget customers, the LPC applies only to the past-due plan amount.

MCF - An abbreviation for the standard measure of gas meaning 1,000 Cubic Feet.

Meter Test Fee - Fee charged for a meter test performed at the customer's request.

Miscellaneous Charge(s) - An additional debit or credit applied to the account. An explanation of the reason for the charge or credit will be provided.

Monthly Retail Rate (MRR) - Default natural gas price for nonresidential customers with annual consumption over 200 Mcf. Such customers will be randomly assigned or reassigned by Dominion Energy Ohio to a participating supplier at the MRR rate if the customer does not choose to receive commodity service through the SCO (subject to customer eligibility), an Energy Choice Supplier, or a governmental aggregation program where available. The MRR rate is recalculated monthly and reflects the lower of the assigned supplier's lowest monthly variable rate offer and the median price offered by participating suppliers.

Reconnection Fee - Fee charged to restore gas service that was terminated by the Company or at a customer's request.

Reset Read - Adjusted meter reading that establishes the point from which you are responsible for gas use.

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Service Charge - This charge includes fixed costs for delivering gas.

Standard Choice Offer (SCO) - Cost of acquiring default natural gas for sale to Energy Choice-eligible residential customers by a participating supplier assigned by Dominion Energy Ohio to provide gas supply at the regulated rate.

Standard Service Offer (SSO) - Cost of acquiring natural gas for sale to customers who purchase gas from Dominion Energy Ohio.

Tax Savings Credit - This credit is being provided to pass on 100% of the tax savings Dominion Energy Ohio gained through federal tax reform effective January 1, 2018.

Transportation Charges / Usage-Based Charges - Cover costs associated with delivering gas to the meter, including all applicable riders and taxes. All customers are required to pay these charges regardless if they choose an alternate supplier through the Energy Choice or other transport programs. These charges do not include the cost of the gas.

Paying Your Bill

All bills may be paid from your bank account for free by registering in "Manage Your Account" as described below, or it may be paid at any authorized payment center. A convenience fee may be charged by the authorized payment center, which must be paid in cash. Be sure to bring the entire bill when paying in person. For the location of a payment center near you, please visit www.DominionEnergy.com or call 1-800-362-7557. Also, pay online anytime at www.DominionEnergy.com via debit/credit card or electronic check or call Paymentus Corporation, toll free at 833-261-1469. **Service fee applies.** For your own protection, do not send cash through the mail. Allow six days for payments to be applied to your account. Please record your account number on your check or money order and mail to Dominion Energy Ohio, PO Box 26785, Richmond, VA 23261-6785. Do not include correspondence with your payment.

AUTOPAY - Sign up for AutoPay and have your bill automatically deducted from your checking or savings account. Enroll online at www.DominionEnergy.com, "Manage Your Account."

ELECTRONIC CHECK CONVERSION - Paying by check authorizes us to use the information from your check to make a one-time electronic fund transfer from your account. The funds may be withdrawn as early as the date we receive your payment, and you will not receive your check back from your financial institution.

MANAGE YOUR ACCOUNT - Register for free at www.DominionEnergy.com. Make payments, get eBills, update your contact information, start, stop or transfer service, and view billing and usage history 365 days a year!

Billing, Service Inquiries or Concerns

If you have a billing or service problem, please call Dominion Energy Ohio first at 1-800-362-7557 between 7 a.m. and 7 p.m. weekdays. If your complaint is not resolved after you have called Dominion Energy Ohio or your Energy Choice supplier or governmental aggregator at the number listed on the front of your bill, or for general utility information, residential and business customers may contact the Public Utilities Commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll-free) from 8 a.m. to 5 p.m. weekdays or www.puco.ohio.gov. Hearing or speech impaired customers may contact PUCO via 7-1-1 (Ohio Relay Service). The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 (toll-free) from 8 a.m. to 5 p.m. weekdays or at www.pickocc.org. The PUCO address is 180 E. Broad St. Columbus, Ohio 43215.

EMERGENCY SERVICE - We consider it an emergency when you smell a gas odor or when none of your gas appliances are working. Call toll free 1-877-542-2630. Our 24-hour emergency personnel will take your call.

CALL BEFORE YOU DIG - Call Ohio811 by dialing 811 at least two working days before digging.

FOR HELP WITH YOUR BILL - There are several programs available that could help you with your winter heating bills. For more information, call us at 1-800-362-7557.

Medical Certification - Delays a shutoff when it would be especially dangerous to the health of a permanent member of your household. It allows you time to get financial help. It does not reduce the amount you owe. You can request a medical certification form by calling 1-800-362-7557. A licensed medical professional must sign the form. If gas service is off, return the signed form within 21 days of the shut-off date to restore service.

Energy Choice - When shopping for a natural gas supplier, it may be useful to compare supplier offers with the standard choice offer (SCO) rate available to eligible customers, which varies monthly based on the market price of natural gas. Price represents one feature of any offer; there may be other features which you consider of value. More information about the SCO and other suppliers' offers is available at energychoice.ohio.gov or by contacting the PUCO.

Removing Yourself from Customer Listing - We are required to include your name, address and usage information on a list of eligible customers that is made available to other retail natural gas suppliers or governmental aggregators. If you do not wish to be included on this list, please let us know: Call us at 1-800-362-7557, say "Energy Choice" and follow the prompts, write us at P.O. Box 5759, Cleveland, OH 44101-0759, sign in or register your account at www.DominionEnergy.com and select "Opt-in/Opt-out of Supplier Lists" from Edit Account Settings, or choose the "Email Us" option on the Contact Us page. However, this does not prevent a supplier from getting your information from another source or using information from a previous list.

HOW TO REACH US -

By Internet - Visit us online at www.DominionEnergy.com to 'Manage Your Account' 365 days a year!

By Phone - Call us at 1-800-362-7557. Our office hours are 7 a.m. to 7 p.m. Monday through Friday. The best days to call are Tuesdays through Fridays. Mondays and days after a holiday are typically the busiest.

For Hearing/Speech-Impaired Customers - Customers with a Telecommunications Device for the Deaf can dial 711.

By Mail - Write to Dominion Energy Ohio, PO Box 5759, Cleveland, OH 44101. Please do not include payment with your correspondence.

NOTE - For mailing address changes, visit Manage Your Account on www.DominionEnergy.com.

BOYCE K PARKER



**Dominion
Energy®**



Account Number [REDACTED] Date Prepared September 22, 2021 Next Meter Reading 10/20 - 10/25/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

(See Next Page for Usage Comparison and Meter Readings)

Current Gas Amount 38.73
Total Payment Due by October 11, 2021 **\$38.73**

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PLEASE PAY Account Balance of \$38.73 by Oct 11, 2021 to Avoid Late Payment Charge of 1.5% per month.

Attention, Landlords

Own or manage rental properties? Consider signing up for our Automatic Transfer Plan. This service keeps the gas on when your tenant moves out. You benefit by having a warm place to show possible renters. Plus, you avoid costly damage from frozen water pipes.

We leave the gas on when one of your tenants calls us to stop service. We list the bill in your name until your new tenant calls us with the information to transfer the bill.

To sign up for the Automatic Transfer Plan, go to www.DominionEnergy.com (type "automatic transfer" in the search box) or call the number listed at the top of this bill.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY	Oct 11, 2021	Account No.	[REDACTED]
<div style="border: 1px solid black; padding: 5px; width: 100px; text-align: center;"> \$38.73 </div>		<div style="border: 1px solid black; width: 100px; height: 20px;"></div>	
		Amount Enclosed	

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BOYCE K PARKER



**Convenient, Secure & Paperless
eBill Makes It Easy!**

eBill is a quick, safe, reliable, easy and paperless way to receive your bill. Receive email notifications when your statement is ready and when your bill is due. Enroll online or by using the Dominion Energy app. Visit DominionEnergy.com/oh-ebill to learn more.

DOMINION ENERGY OHIO
PO BOX 26785
RICHMOND VA 23261-6785

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BOYCE K PARKER

Account Number Date Prepared Next Meter Reading
 Cycle 14 September 22, 2021 10/20 - 10/25/2021

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill \$38.52
 Payment on Sep 7, 2021 - Thank You 38.52 CR
Balance **\$0.00**

Current Charges**Dominion Energy Ohio Distribution Charges**

Basic Service Charge \$36.48
 Usage-Based Charges
 .6 MCF @ \$5.833 0.35
 Tax Savings Credit 2.61 CR
 Gross Receipts Tax (4.6044%) 1.58
Total Dominion Energy Ohio Charges **\$35.80**

For questions about Dominion Energy Ohio charges, call us at
 1-800-362-7557.

Barracuda Energy Llc Charges**Standard Choice Offer (SCO)**

Gas Cost .6 McF @ \$4.52 \$2.71
 Sales Tax 0.22
Total BARRACUDA ENERGY LLC Charges **\$2.93**

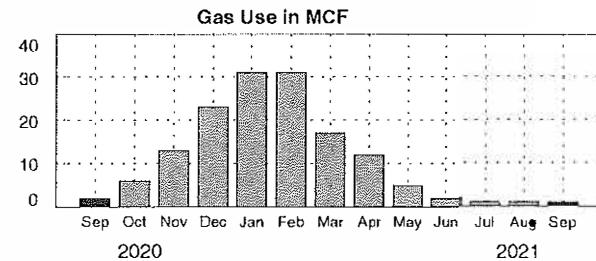
For questions about gas supply costs, contact BARRACUDA ENERGY LLC at
 833-628-4274 or 26210 Bluejack National Blvd Montgomery, TX 77316 Suite
 20 or barracudagas.com.

Total Current Charges **\$38.73****Total Account Balance** **\$38.73**

Rate Schedule: Energy Choice Transportation Service - Residential

Monthly Usage Comparison

Average Daily Temperature 2020 2021
 For This Billing Period 66°F 72°F



Avg Monthly Use: 11.8 MCF.
 Total Annual Use: 141.8 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
Sep 22, 2021	Actual	835.2	
Aug 23, 2021	Actual	834.6	0.6
MCF Used in 30 Days			0.6

BOYCE K PARKER



Account Number [REDACTED] Date Prepared October 25, 2021 Next Meter Reading 11/18 - 11/23/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

Current Gas Amount 55.01
Total Payment Due by November 11, 2021 \$55.01

(See Next Page for Usage Comparison and Meter Readings)

PLEASE PAY Account Balance of \$55.01 by Nov 11, 2021 to Avoid Late Payment Charge of 1.5% per month.

Need to Locate an Authorized Payment Center?

Go to www.DominionEnergy.com and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY Nov 11, 2021	Account No. [REDACTED]
\$55.01	Amount Enclosed

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BOYCE K PARKER

Special Notice-Medical Certification

When a shutoff of gas service would be especially dangerous to the health of a permanent member of a household, customers are reminded of Medical Certification, which delays a shutoff of gas service. It is available year-round. For details, refer to the "Billing, Service Inquiries or Concerns" section on the last page of this bill.

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DOMINION ENERGY OHIO
PO BOX 26785
RICHMOND VA 23261-6785

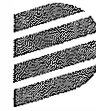
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Cyclic 14

<u>Date</u>	<u>Read Type</u>	<u>Reading</u>	<u>Difference</u>
Meter Number	18011516		
Oct 21, 2021	Actual	837.9	
Sep 22, 2021	Actual	835.2	2.7
MCF Used in 29 Days			2.7

BOYCE K PARKER


**Dominion
Energy®**


Account Number [REDACTED] Date Prepared November 19, 2021 Next Meter Reading 12/21 - 12/27/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

Current Gas Amount 127.49
Total Payment Due by December 8, 2021 \$127.49

(See Next Page for Usage Comparison and Meter Readings)

PLEASE PAY Account Balance of \$127.49 by Dec 8, 2021 to Avoid Late Payment Charge of 1.5% per month.
Need to Locate an Authorized Payment Center?Go to www.DominionEnergy.com and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY Dec 8, 2021	Account No. [REDACTED]
\$127.49	[REDACTED]
	Amount Enclosed

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BOYCE K PARKER

Infrastructure Development Rider (IDR)

Bills rendered for accounts on or after Oct. 4, 2021, reflect an increase from \$0.06 to \$0.55 per month for infrastructure development costs associated with the Public Utilities Commission of Ohio-approved economic development projects. With the rider increase, the Basic Service Charge changed to \$36.97. The PUCO approved the change in Case No. 21-0519-GA-IDR.



DOMINION ENERGY OHIO
 PO BOX 26785
 RICHMOND VA 23261-6785

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BOYCE K PARKER

Account Number [REDACTED] **Date Prepared** November 19, 2021 **Next Meter Reading** 12/21 - 12/27/2021

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill \$55.01
 Payment on Nov 2, 2021 - Thank You 55.01 CR
Balance \$0.00

Current Charges**Dominion Energy Ohio Distribution Charges**

Basic Service Charge \$36.97
 Usage-Based Charges
 12.2 MCF @ \$6.155 7.51
 Tax Savings Credit 2.61 CR
 Gross Receipts Tax (4.6044%) 1.93
Total Dominion Energy Ohio Charges \$43.80

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

Barracuda Energy Llc Charges**Standard Choice Offer (SCO)**

Gas Cost 12.2 McF @ \$6.352 \$77.49
 Sales Tax 6.20
Total BARRACUDA ENERGY LLC Charges \$83.69

For questions about gas supply costs, contact BARRACUDA ENERGY LLC at 833-628-4274 or 26210 Bluejack National Blvd Montgomery, TX 77316 Suite 20 or barracudagas.com.

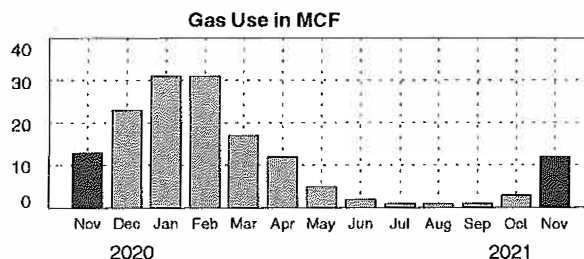
Total Current Charges \$127.49

Total Account Balance \$127.49

Rate Schedule: Energy Choice Transportation Service - Residential

Monthly Usage Comparison

Average Daily Temperature 2020 2021
 For This Billing Period 49°F 47°F



Avg Monthly Use: 11.5 MCF.

Total Annual Use: 137.9 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number 18011516			
Nov 19, 2021	Actual	850.1	
Oct 21, 2021	Actual	837.9	12.2
MCF Used in 29 Days			12.2

BOYCE K PARKER


**Dominion
Energy**


Account Number [REDACTED] Date Prepared December 23, 2021 Next Meter Reading 01/24 - 01/27/2022

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Summary of Payment Due

Current Gas Amount 189.09
Total Payment Due by January 12, 2022 \$189.09

(See Next Page for Usage Comparison and Meter Readings)

PLEASE PAY Account Balance of \$189.09 by Jan 12, 2022 to Avoid Late Payment Charge of 1.5% per month.
It's Our Pleasure to Serve You

All of us at Dominion Energy Ohio thank you for your business. You could choose another form of energy, but you put your trust in us to deliver economical, clean-burning natural gas to your home or business. We're committed to doing everything we can to honor that trust.

If you have a question, please call the number listed on the top of this bill. Our customer information phone hours are 7 a.m. to 7 p.m., Monday through Friday. If you have an emergency, you can call us anytime, day or night. (It is an emergency when you smell gas or when all of your gas appliances are out.)

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

Please detach and return this coupon with a check made payable to Dominion Energy Ohio.

PLEASE PAY BY Jan 12, 2022 **Account No.** [REDACTED]
\$189.09**Amount Enclosed**
**Convenient, Secure & Paperless
eBill Makes It Easy!**

eBill is a quick, safe, reliable, easy and paperless way to receive your bill. Receive email notifications when your statement is ready and when your bill is due. Enroll online or by using the Dominion Energy app. Visit DominionEnergy.com/oh-ebill to learn more.

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BOYCE K PARKER



DOMINION ENERGY OHIO
 PO BOX 26785
 RICHMOND VA 23261-6785

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BOYCE K PARKER

Account Number [REDACTED] **Date Prepared** December 23, 2021 **Next Meter Reading** 01/24 - 01/27/2022

Cycle 14

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill \$127.49
Payment on Dec 6, 2021 - Thank You 127.49 CR
Balance \$0.00

Current Charges

Dominion Energy Ohio Distribution Charges

Basic Service Charge \$36.97
Usage-Based Charges
22.9 MCF @ \$6.148 14.08
Tax Savings Credit 2.61 CR
Gross Receipts Tax (4.6044%) 2.23
Total Dominion Energy Ohio Charges \$50.67

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

Barracuda Energy Llc Charges

Standard Choice Offer (SCO)

Gas Cost 22.9 McF @ \$5.597 \$128.17
Sales Tax 10.25
Total BARRACUDA ENERGY LLC Charges \$138.42

For questions about gas supply costs, contact BARRACUDA ENERGY LLC at 833-628-4274 or 26210 Bluejack National Blvd Montgomery, TX 77316 Suite 20 or barracudagas.com.

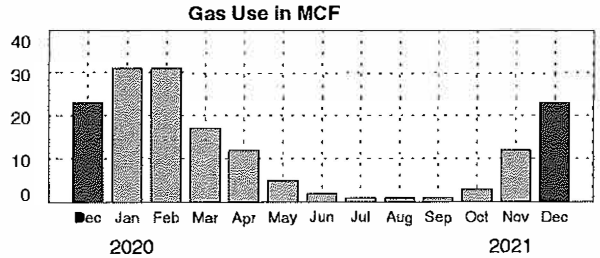
Total Current Charges \$189.09

Total Account Balance \$189.09

Rate Schedule: Energy Choice Transportation Service - Residential

Monthly Usage Comparison

Average Daily Temperature 2020 2021
For This Billing Period 38°F 38°F



Avg Monthly Use: 11.5 MCF.
Total Annual Use: 137.7 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	18011516		
Dec 22, 2021	Actual	873.0	
Nov 19, 2021	Actual	850.1	22.9
MCF Used in 33 Days			22.9



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PDS

P.O. Box 5759
Cleveland, OH 44101-0759

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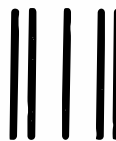
BOYCE K PARKER



IMPORTANT GAS COST INFORMATION INSIDE

Name _____
Address _____
City/State/Zip _____
Phone _____

☒ Please return only if your mailing address has changed.



PLEASE
PLACE
POSTAGE
HERE

Dominion Energy Ohio
P.O. Box 5759
Cleveland, OH 44101-0759



DATE: July 29, 2021

ACCOUNT [REDACTED]

SERVICE ADDRESS: [REDACTED]

Welcome to the Dominion Energy Ohio Energy Choice program. This notice confirms that natural gas supply for your account has been assigned to Barracuda Energy Llc at its SCO Rate. For rate questions or sales tax exemption, contact your supplier at (833)628-4274. Unless your account status changes, you will start receiving one combined bill from Dominion Energy Ohio on or after 08/10/2021.

Dominion Energy Ohio will still deliver your natural gas, read the meter, provide emergency service and issue billing statements that include transportation (delivery) service from Dominion Energy Ohio and gas supply costs from Barracuda Energy Llc.

We encourage customers to review gas rate options periodically. Visit www.energychoice.ohio.gov or dominiongaschoice.com for supplier rate plan offers, questions to ask suppliers and more.

DOMINION ENERGY OH
Statement of Account

DEO Exhibit 1.3
Page 1 of 1

Name PARKER, BOYCE K

Account Number

For Questions Call (800)-362-7557

Address

Meter Number 18011516

Hearing Impaired Customers Call TDD (800)-633-8903

DETAILS																		
READ DATE	BILL DAYS	READ SOURCE	METER READING	USAGE	AVG DAILY USAGE	DEGREE DAYS	BILL AMT	SALES/ STATE TAX	DUE DATE	LATE PMT CHRG	PMT AMOUNT	PMT DATE	ADJ	ADJUST DESC	PLAN DESC	PLAN AMT DUE	TOTAL PLAN AMT DUE	ACCT BALANCE
12/22/2021	33	ACTUAL	873.0	22.9	.7	877	\$50.67	\$0.00	01/12/2022	\$0.00	\$127.49	12/06/2021	\$0.00			\$0.00	\$0.00	\$189.09
	0		.0	.0	.0	0	\$138.42	\$10.25		\$0.00	\$0.00		\$0.00	BROKER		\$0.00	\$0.00	
11/19/2021	29	ACTUAL	850.1	12.2	.4	495	\$43.80	\$0.00	12/08/2021	\$0.00	\$55.01	11/02/2021	\$0.00			\$0.00	\$0.00	\$127.49
	0		.0	.0	.0	0	\$83.69	\$6.20		\$0.00	\$0.00		\$0.00	BROKER		\$0.00	\$0.00	
10/21/2021	29	ACTUAL	837.9	2.7	.1	96	\$37.54	\$0.00	11/11/2021	\$0.00	\$38.73	10/04/2021	\$0.00			\$0.00	\$0.00	\$55.01
	0		.0	.0	.0	0	\$17.47	\$1.29		\$0.00	\$0.00		\$0.00	BROKER		\$0.00	\$0.00	
09/22/2021	30	ACTUAL	835.2	.6	.0	5	\$35.80	\$0.00	10/11/2021	\$0.00	\$38.52	09/07/2021	\$0.00			\$0.00	\$0.00	\$38.73
	0		.0	.0	.0	0	\$2.93	\$0.22		\$0.00	\$0.00		\$0.00	BROKER		\$0.00	\$0.00	
08/23/2021	31	ACTUAL	834.6	.6	.0	0	\$35.80	\$0.00	09/09/2021	\$0.00	\$38.21	08/05/2021	\$0.00			\$0.00	\$0.00	\$38.52
	0		.0	.0	.0	0	\$2.72	\$0.20		\$0.00	\$0.00		\$0.00	BROKER		\$0.00	\$0.00	
07/23/2021	30	ACTUAL	834.0	.6	.0	2	\$38.21	\$0.00	08/13/2021	\$0.00	\$41.88	07/07/2021	\$0.00			\$0.00	\$0.00	\$38.21
07/09/2021	0	ACTUAL	833.7	.0	.0	0	\$0.00	\$0.00		\$0.00	\$0.00		\$0.00			\$0.00	\$0.00	
06/23/2021	30	ACTUAL	833.4	1.6	.1	68	\$41.88	\$0.00	07/12/2021	\$0.00	\$56.09	06/03/2021	\$0.00			\$0.00	\$0.00	\$41.88
05/24/2021	27	ACTUAL	831.8	5.2	.2	263	\$56.09	\$0.00	06/10/2021	\$0.00	\$46.00	05/05/2021	\$0.00		GRAD PIF	\$0.00	\$0.00	\$56.09
04/27/2021	34	ACTUAL	826.6	11.9	.4	511	\$76.91	\$0.00	05/14/2021	\$0.00	\$46.00	04/05/2021	\$0.00		PIP	\$46.00	\$46.00	\$76.91
03/24/2021	29	ACTUAL	814.7	17.1	.6	712	\$97.55	\$0.00	04/12/2021	\$0.00	\$46.00	03/05/2021	\$0.00		PIP	\$46.00	\$46.00	\$97.55
02/23/2021	29	ACTUAL	797.6	31.1	1.1	1243	\$148.93	\$0.00	03/15/2021	\$0.00	\$46.00	02/05/2021	\$0.00		PIP	\$46.00	\$46.00	\$125.79
01/25/2021	34	ACTUAL	766.5	31.2	.9	1134	\$137.44	\$0.00	02/11/2021	\$0.00	\$46.00	01/05/2021	\$0.00		PIP	\$46.00	\$46.00	\$22.86
TOTALS				USAGE:		137.7	TAXES:		\$18.16	PAYMENTS:		\$625.93	LATE PAYMENT CHARGES:			\$0.00		
				DEGREE DAYS:		5406	BILL AMOUNTS:		\$1,045.85	ADJUSTMENTS:		\$0.00						

BUD - BUDGET PLAN

DEF - DOLLAR ENERGY FUND

DEP - DEPOSITS

CIA - CONT IN AID OF CONST

NSC - INSUFFICIENT FUNDS CHARGE

DFA - DEFERRED AGREEMENT

LPN - LATE PMT CHRG (NONUTILITY)

LPC - LATE PMT CHRG

RCC - RECONNECTION CHARGE

NSA - INSUFFICIENT FUNDS AMOUNT

INT - INTEREST

NSN - INSUFFICIENT FUNDS (NONUTILITY)

UTG - UTILITY

DSCNT - DISCOUNT

CNT - CONTRACTS

**This foregoing document was electronically filed with the Public Utilities
Commission of Ohio Docketing Information System on**

3/28/2022 12:48:36 PM

in

Case No(s). 21-1157-GA-CSS

Summary: Testimony Direct Testimony of Angela Zeisig electronically filed by
Christopher T. Kennedy on behalf of The East Ohio Gas Company d/b/a Dominion
Energy Ohio