



# Public Utilities Commission

**Mike DeWine**, Governor  
**Jenifer French**, Chair

## Commissioners

M. Beth Trombold  
Lawrence K. Friedeman  
Dennis P. Deters  
Daniel R. Conway

March 21, 2022

Docketing Division  
Public Utilities Commission of Ohio  
180 East Broad Street  
Columbus OH 43215

RE: *In the Matter of the Application of Ohio Power Company for Approval of a Change in Bill Format, Case No. 22-0222-EL-UNC.*

Dear Docketing Division:

Enclosed please find Staff Comments in the Matter of the Application of Ohio Power Company for Approval of a Change in Bill Format, Case No. 22-0222-EL-UNC.

A handwritten signature in blue ink, reading "Craig Smith", written over a horizontal line.

Craig Smith  
Manager, Reliability and Service Analysis Division  
Service Monitoring and Enforcement Department  
Public Utilities Commission of Ohio

Enclosure

Cc: Parties of Record

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**COMMENTS  
OF THE STAFF OF THE PUBLIC UTILITIES  
COMMISSION OF OHIO**

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**I. BACKGROUND**

On March 16, 2022, Ohio Power Company (hereinafter, “Company”) filed an application seeking expedited approval of a new bill format. In Case No. 20-585-EL-AIR, the Public Utilities Commission of Ohio (“the Commission”) approved a Delayed Payment Charge to apply to all residential customer bills, including consolidated bills, beginning April 1, 2022. The Delayed Payment Charge (i.e., late payment charge) establishes that residential accounts not paid with seven days after the due date will be charged an additional 1.5% of the total AEP Ohio amount billed.

The Company’s application proposes to add new language on Page 1 under “Amount due” at the top of the bill as well as to the pay stub showing a “Pay \$X.XX after DATE”, to update the definition of late charge on Page 2 and to add a bill message to the “Notes from AEP Ohio” section on Page 3 informing customers of a possible late payment charge beginning with bills issued on May 1, 2022.

**II. COMMENTS**

Staff reviewed the Company’s application limited to the changes requested and has no concern with the proposed language or the request for an accelerated timeline.

**III. RECOMMENDATIONS**

Staff recommends the Commission approve the Company's new bill format on an expedited basis.

**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on**

**3/21/2022 3:08:33 PM**

**in**

**Case No(s). 22-0222-EL-UNC**

Summary: Comments Staff Comments electronically filed by Mr. Craig E. Smith on  
behalf of PUCO Staff