

FILE NC

Ohio

Public Utilities
Commission

00746 339

Case Number

Public Utilities Commission of Ohio

Attn: Docketing

180 E. Broad St.

Columbus, OH 43215

22-0229-GA-CSS

Formal Complaint Form

Ronald Kalinoski

Customer Name (Please Print)

3175 List St., NW

Customer Address

Massillon, OH

City

OH

State

Zip

9464600

Against

7 4217 0171 3671

Account Number

Customer Service Address (if different from above)

Dominion Energy

Utility Company Name

City

State

Zip

Please describe your complaint. (Attach additional sheets if necessary)

Dominion Energy charges an excessive amount for monthly & gas transportation charge. Inflation from 2008 until now has averaged 2% according to our government. That is why interest rates have remained under 1% during this period. Only recently, in the last year, inflation has increased to 7-8%. Copies of invoices show price increase from 2004 to present. The increases are far above inflation rate. The job of the PUCO is to protect customers by making sure utility companies do not overcharge customers. This clearly has not happened.

2004-2020 16 years 2% inflation

2004 monthly charge 5.70

$$5.70 \times (1.02^{16}) = \$7.82 \text{ (calculated charge for 2020)}$$

2021 8% inflation

$$7.82 \times 1.08 = \$8.45 \text{ (2021 charge - calculated)}$$

Current monthly charge by Dominion \$36.97 (2022)

*Based on inflation, the 2022 monthly charge should be \$8.45

Not \$36.97

Ronald Kalinoski

Signature

330 837 5848

Customer Telephone Number

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.

Technician JH

Date Processed 3-18-22

RONALD J KALINOSKI3175 LIST ST NW
MASSILLON OH 44646-2835Account Number Date Prepared
7 4217 0171 3671 June 29, 2004Next Billing Date
July 27, 2004

For questions about Dominion East Ohio charges call 1-800-362-7557.

Credits And Charges Since Your Last Bill:

Balance from last bill	\$57.76
Payment on Jun 11, 2004 - Thank You	57.76 CR
Balance	\$0.00

Current Charges

Dominion East Ohio Distribution Charges	
Monthly Service Charge	\$5.70
Gas Transportation Charge	1.10
Total Dominion East Ohio Charges	\$6.80

For questions about transportation (delivery) charges, call Dominion East Ohio at 1-800-362-7557.

Dominion East Ohio Energy Charges

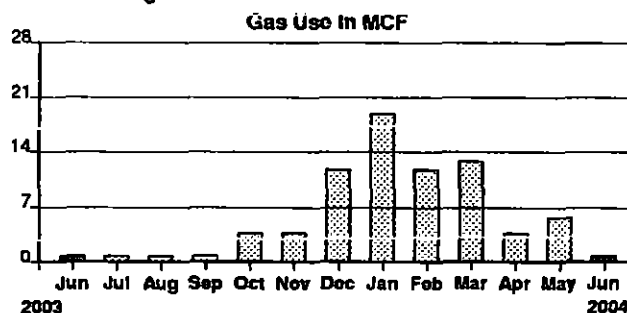
Gas Cost .9 MCF @ \$7.75	\$6.98
Sales Tax	.45
Total Dominion East Ohio Energy Charges	\$7.43

For questions about gas supply costs, contact Dominion East Ohio Energy (acct# 1154544302092003) at 1-800-990-4090 or 1201 Pitt St. Pittsburgh, PA 15221 or www.dom.com.

Total Current Charges	\$14.23
Total Account Balance	\$14.23

Monthly Usage Comparison

Average Daily Temperature For This Billing Period	2003 64°F	2004 66°F
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Average monthly use:	6.5 MCF
Total annual use:	77.6 MCF

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	14000320		
Jun 25, 2004	Estimate	255.7	
May 26, 2004	Actual	254.8	.9
MCF Used in 30 Days			.9

Please Pay Account Balance of \$14.23 by July 15, 2004**Budget Payment Plan Promotion Month**

Take it easy on your household budget by taking advantage of our Budget Payment Plan. Many customers are already enjoying the convenience of paying a planned amount each month -- a feature that is especially helpful during the winter. If you join the Budget Plan, your monthly payment amount will be \$75.00. This amount is based on weather, your supplier's gas rate and our transportation (delivery) rate, and your usage during the past year. Budget accounts are reviewed at the end of the budget year, or sooner if necessary, to adjust any over- or underpayments. To join, please pay the budget amount of \$75.00 with this bill.

To participate in the Energy Choice program, you must pay the amount due on time each month.

RONALD J KALINOSKI

2175 LIST ST NW
MASSILLON OH 44646-2835



Dominion[®]

Account Number 7 4217 0471 3671 Date Prepared October 1, 2008

Next Meter Reading 12/01 - 12/04/2008

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid estimate-enter a read between 10/30 & 5 p.m. on 11/03/2008 at www.dom.com

Credits And Charges Since Your Last Bill:

Balance from last bill	\$21.35
Payment on Sep 17, 2008 - Thank You	21.35 CR
Balance	\$0.00

Current Charges:

Dominion East Ohio Distribution Charges	
Monthly Service Charge	\$5.70
Gas Transportation Charge	7.56
Total Dominion East Ohio Charges	\$13.26

For questions about transportation (delivery) charges, call Dominion East Ohio at 1-800-362-7557.

Dominion East Ohio Energy Charges

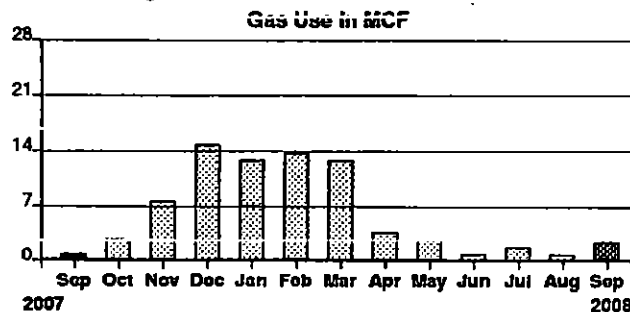
Gas Cost 2.6 MCF @ \$10.69	\$27.79
Sales Tax	1.67
Total DOMINION EAST OHIO ENERGY Charges	\$29.46

For questions about gas supply costs, contact DOMINION EAST OHIO ENERGY (acct# 1154544302092003) at 1-800-990-4090 or P. O. Box 298 Pittsburgh, PA 15230 or www.dom.com.

Total Current Charges	\$42.72
Total Account Balance	\$42.72

Monthly Usage Comparison:

Average Daily Temperature For This Billing Period	2007 66°F	2008 65°F
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Average monthly use: 6.6 MCF.
Total annual use: 79.6 MCF.

Billing Period And Meter Readings:

Date	Read Type	Reading	Difference
Meter Number	14060320		
Sep 30, 2008	Actual	563.7	
Sep 2, 2008	Estimate	561.1	2.6
MCF Used in 28 Days			2.6

Please Pay Account Balance of \$42.72 by October 17, 2008

Attention, Landlords

Own or manage rental properties? Consider signing up for our Automatic Transfer Plan. This service keeps the gas on when your tenant moves out. You benefit by having a warm place to show possible renters. Plus, you avoid costly damage from frozen water pipes.

We leave the gas on when one of your tenants calls us to stop service. We list the bill in your name until your new tenant calls us with the information to transfer the bill.

To sign up for the Automatic Transfer Plan, go to www.dom.com (type "landlord" in the search box) or call the number listed at the top of this bill.

ENERGYSHARE: Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

RONALD J KALINOSKI

3175 LIST ST NW
MASSILLON OH 44646-2835



Dominion®

Account Number 7 4217 0171 3671 Date Prepared December 2, 2009 Next Meter Reading 02/02 - 02/05/2010 For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid estimate-enter a read between 01/05 & 5 p.m. on 01/07/2010 at www.dom.com

Credits And Charges Since Your Last Bill

Balance from last bill \$69.56
Payment on Nov 19, 2009 - Thank You 69.56 CR
Balance \$0.00

Current Charges

Dominion East Ohio Distribution Charges
Basic Monthly Charge \$15.70
Usage-Based Charges
6.0 MCF @ \$1.7883 10.73
Gross Receipts Tax 1.22
Total DOMINION EAST OHIO Charges \$27.65

For questions about DOMINION EAST OHIO charges, call us at 1-800-362-7557.

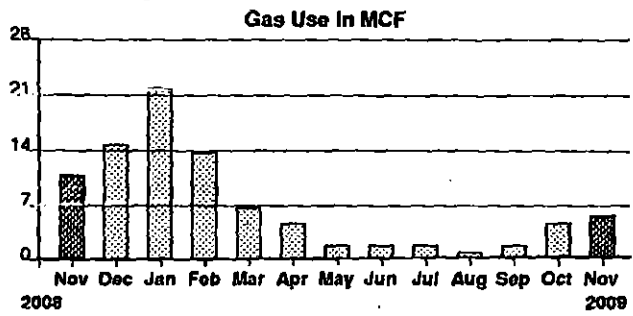
DOMINION EAST OHIO ENERGY Charges
Gas Cost 6.0 MCF @ \$7.97 \$47.82
Sales Tax 3.11
Total DOMINION EAST OHIO ENERGY Charges \$50.93

For questions about gas supply costs, contact
DOMINION EAST OHIO ENERGY (acct#
1493563130042009) at 1-800-990-4090 or P.O. Box
298 Pittsburgh, PA 15230 or www.dom.com.

Total Current Charges \$78.58
Total Account Balance \$78.58

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2008 38°F 2009 45°F



Average monthly use: 6.9 MCF.
Total annual use: 82.3 MCF.

Billing Pathway and Meter Readings

Date	Meter Number	Read Type	Reading	Difference
Dec 2, 2009	14060320	Remote	20.6	
Nov 2, 2009		Estimate	14.6	6.0
MCF Used in 30 Days				6.0

Please Pay: Account Balance of \$78.58 by Dec 18, 2009 to Avoid Late Payment Charge of 1.5% per month.

Need to Locate an Authorized Payment Center?

Go to www.dom.com and type in "Payment Center" in the search box.

ENERGYSHARE: Help people without heat by donating to EnergyShare. Add \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.



3175 LIST ST NW
MASSILLON OH 44646-2835

Account Number Date Prepared
4217 0171 3671 March 3, 2011

Next Meter Reading
03/29 - 04/01/2011

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid a
estimate-enter a read between 03/30 & 5 p.m. on 04/01/2011 at www.dom.com.

Credits And Charges Since Your Last Bill

Balance from last bill \$135.32
Payment on Feb 8, 2011 - Thank You 135.32 CR
Balance \$0.00

Current Charges**Dominion East Ohio Distribution Charges**

Basic Monthly Charge \$19.63
Usage-Based Charges
15.2 MCF @ \$2.4157 36.72
Gross Receipts Tax (4.6044%) 2.59
Total Dominion East Ohio Charges \$58.94

For questions about Dominion East Ohio charges, call
1-800-362-7557.

I G S ENERGY Charges

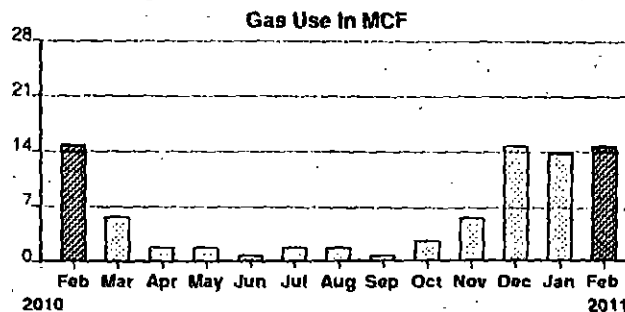
Gas Cost 15.2 MCF @ \$5.516 \$83.84
Sales Tax 5.03
Total I G S ENERGY Charges \$88.87

For questions about gas supply costs, contact I G S
ENERGY at 1-800-280-4474 or P. O. Box 9060 Dublin,
OH 43017 or www.igsenergy.com.

Total Current Charges \$147.81
Total Account Balance \$147.81

Monthly Usage Comparison

Average Daily Temperature 2010 2011
For This Billing Period 25°F 27°F



Average monthly use: 5.7 MCF
Total annual use: 68.1 MCF

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	14060320		
Mar 1, 2011	Estimate	133.2	
Jan 28, 2011	Remote	118.0	15.2
MCF Used in 32 Days			15.2

Please Pay Account Balance of \$147.81 by Mar 21, 2011 to Avoid Late Payment Charge of 1.5% per month.

Please Use Our Return Envelope

We provide a return envelope for customers who like to pay their gas bills by mail.

If you pay your bill by a different method, please do not use our envelope for other mail.

You can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo,
or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1153. BillMatrix
provides this service. A service fee applies.

Thank you for your cooperation.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36
to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101.

**RONALD J KALINOSKI**3175 LIST ST NW
MASSILLON OH 44646-2835

Account Number	Date Prepared	Next Meter Reading
7 4217 0171 3671	February 1, 2016	02/29 - 03/03/2016

Dominion

Cycle 17

For questions about Dominion East Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill

Balance from Last Bill	\$65.56
Payment on Jan 19, 2016 - Thank You	65.56 CR
Balance	\$0.00

Current Charges**Dominion East Ohio Distribution Charges**

Basic Service Charge	\$24.83
Usage-Based Charges	
15.7 MCF @ \$2.375	3.73
Gross Receipts Tax (4.6044%)	1.32
Total Dominion East Ohio Charges	\$29.88

For questions about Dominion East Ohio charges, call us at 1-800-362-7557.

I G S Energy Charges

Gas Cost 15.7 McF @ \$3.34	\$52.44
Sales Tax	3.41
Total I G S ENERGY Charges	\$55.85

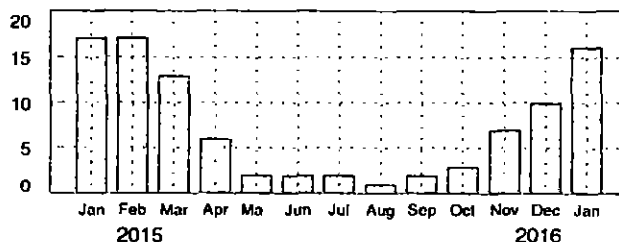
For questions about gas supply costs, contact I G S ENERGY at 1-800-280-4474 or P. O. Box 9060 Dublin, OH 43017 or www.igsenergy.com.

Total Current Charges	\$85.73
Total Account Balance	\$85.73

Monthly Usage Comparison

Average Daily Temperature	2015	2016
For This Billing Period	23°F	27°F

Gas Use in MCF



Avg Monthly Use:	6.7 MCF.
Total Annual Use:	80.4 MCF.

Billing Period and Meter Readings

Date	Read Type	Reading	Difference
Meter Number	14060320		
Feb 1, 2016	Actual	492.4	
Dec 30, 2015	Actual	476.7	15.7
MCF Used in 33 Days			15.7

PLEASE PAY Account Balance of \$85.73 by Feb 18, 2016 to Avoid Late Payment Charge of 1.5% per month.**Filters and Heating System Inspections**

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more effectively and could save you money.

Keep your heating system running safely and efficiently. A qualified heating contractor should inspect it once a year and make repairs when needed. It's best to have the system checked during summer months -- before you'll need it.

ENERGYSHARE: Help people without heat by donating to EnergyShare. To donate, add exactly \$1, \$2, \$6, \$12, \$18 or \$36 to your payment or mail a separate check payable to EnergyShare, Salvation Army, P.O. Box 5847, Cleveland, OH 44101. -

Please detach and return this coupon with a check made payable to Dominion East Ohio. For mailing address changes, visit ManageYourAccount.dom.com

3175 LIST ST NW
MASSILLON OH 44646-2835



Dominion®

Account Number Date Prepared
4217 0171 3671 April 5, 2010

Next Meter Reading
06/01 - 06/04/2010

For questions about Dominion East Ohio charges call 1-800-362-7557. Avoid an estimate-enter a read between 05/03 & 5 p.m. on 05/05/2010 at www.dom.com.

Credits And Charges-Since Your Last Bill

Balance from last bill \$168.88
Payment on Mar 22, 2010 - Thank You 168.88 CR
Balance \$0.00

Current Charges

Dominion East Ohio Distribution Charges

Basic Monthly Charge \$16.42
Usage-Based Charges 10.74
5.9 MCF @ \$1.8203
Gross Receipts Tax 1.25
Total Dominion East Ohio Charges \$28.41

For questions about Dominion East Ohio charges, call
us at 1-800-362-7557.

DOMINION EAST OHIO ENERGY Charges

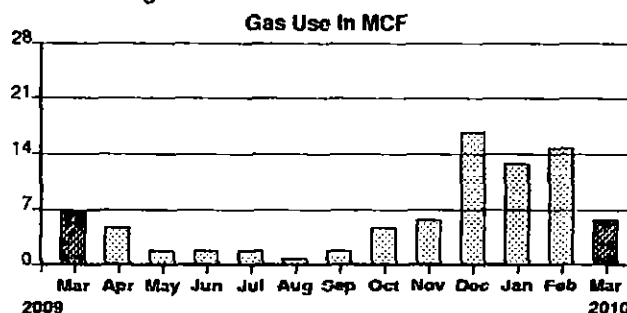
Gas Cost 5.9 MCF @ \$7.97 \$47.02
Sales Tax 3.06
Total DOMINION EAST OHIO ENERGY Charges \$50.08

For questions about gas supply costs, contact
DOMINION EAST OHIO ENERGY (acct#
493569130042009) at 1-800-990-4090 or P. O. Box
98 Pittsburgh, PA 15230 or www.dom.com.

Total Current Charges \$78.49
Total Account Balance \$78.49

Monthly Usage Comparison

Average Daily Temperature For This Billing Period 2009 44°F 2010 42°F



Average monthly use: 6.2 MCF.
Total annual use: 74.1 MCF.

Billing Period And Meter Readings

Date	Read Type	Reading	Difference
Meter Number	14060320		
Apr 1, 2010	Remote	70.9	
Mar 4, 2010	Estimate	65.0	5.9
MCF Used in 28 Days			5.9

Easy Pay Account Balance of \$78.49 by Apr 21, 2010 to Avoid Late Payment Charge of 1.5% per month.

Let Your Bank Pay Your Bills

Join our Automatic Bank Draft and stop writing checks, buying money orders, paying postage or standing in line to pay your bill. Your financial institution can deduct your payment directly from your checking account and forward it to Dominion East Ohio. Once you're on the plan, we still send you a bill each month that tells you how much to deduct from your checking account. To join, visit us at www.dom.com or call us at the number listed at the top of this bill. You also can pay this bill with an electronic check, ATM/debit card with a Pulse, Star, NYCE or Accell logo, or a Visa, MasterCard, or Discover credit card at www.dom.com or at 1-800-573-1153. BillMatrix provides this service. A service fee applies.

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RONALD J KALINOSKI

5175 LIST ST NW
MASSILLON OH 44646-2835



Account Number 7 4217 0171 3671 Date Prepared January 30, 2020 Next Meter Reading 02/27 - 03/03/2020
Cycle 17

For questions about Dominion Energy Ohio charges call 1-800-362-7557

Credits and Charges Since Your Last Bill	
Balance from Last Bill	\$71.00
Payment on Jan 10, 2020 - Thank You	71.00 CR
Balance	\$0.00

Current Charges	
Dominion Energy Ohio Distribution Charges	
Basic Service Charge	\$29.57
Usage-Based Charges	
13.1 MCF @ \$5.412	7.09
Gross Receipts Tax (4.6044%)	1.69
Total Dominion Energy Ohio Charges	\$38.35

For questions about Dominion Energy Ohio charges, call us at 1-800-362-7557.

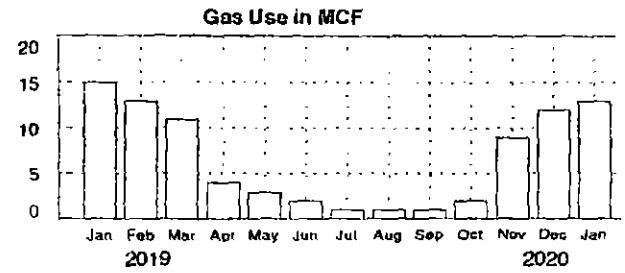
Dte Energy Supply Charges	
Standard Choice Offer (SCO)	
Gas Cost 13.1 McF @ \$2.378	\$31.15
Total DTE ENERGY SUPPLY Charges	\$31.15

For questions about gas supply costs, contact DTE ENERGY SUPPLY at 1-866-807-2209 or 414 S. Main St., Suite 200 Ann Arbor, MI 48104 or www.dteenergytrading.com.

Total Current Charges	\$69.50
Total Account Balance	\$69.50

Rate Schedule: Energy Choice Transportation Service - Residential

Monthly Usage Comparison		
Average Daily Temperature	2019	2020
For This Billing Period	26°F	35°F



Avg Monthly Use: 6.0 MCF.
Total Annual Use: 72.5 MCF.

Billing Period and Meter Readings			
Date	Read Type	Reading	Difference
Meter Number	14060320		
Jan 30, 2020	Actual	781.2	
Dec 31, 2019	Actual	768.1	13.1
MCF Used in 30 Days			13.1

PLEASE PAY Account Balance of \$69.50 by Feb 17, 2020 to Avoid Late Payment Charge of 1.5% per month.

Filters and Heating System Inspections

Change or clean your furnace filter at least three times during the heating season. A clean filter will help your furnace operate more effectively and could save you money.
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