



Public Utilities Commission

Mike DeWine, Governor
Jenifer French, Chair

Commissioners

M. Beth Trombold
Lawrence K. Friedeman
Dennis P. Deters
Daniel R. Conway

March 14, 2022

Lloyd E. Jackson
24455 Lakeshore Bl. 1815 East
Euclid, Ohio 44123

RE: Case No. 22-0193-EL-CSS

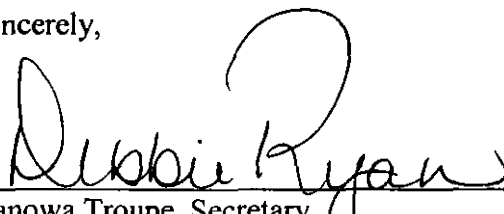
Dear Lloyd E. Jackson:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against SmartEnergy Holdings LLC and The Illuminating Company. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility companies. The utility companies have been given 20 days to file their answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal Complaints filed with the Public Utilities Commission of Ohio.

Sincerely,



Tanowa Troupe, Secretary
Debbie Ryan, Acting Secretary
Donielle M. Hunter, Acting Secretary
Susan Patterson, Acting Secretary

TMT/tmn

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