

FILE



Public Utilities Commission

RECEIVED PUBLIC UTILITIES DIV

21-25-EL-CSS
Case Number

2022 MAR 14 PM 1:23

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form PUCO

~~Boyer~~ Boyer Packer
Customer Name (Please Print)

9505 SAINT CATHERINE
Customer Address

CLEVELAND OHIO 44104
City State Zip

Against

110067265337
Account Number

Customer Service Address (if different from above)

ILLUMINATING COMPANY
Utility Company Name

City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

IF THEIR READING IS ON MAR 07 2022 IS 0687 AND MY
PICTURE SHOWS ON MAR 08-2022 IS 0691 = 4 WATT PER DAY
MY TOTAL READING FOR THE MONTH IS 310 WATTS ÷ 30 DAYS = 10.3 WATTS
PER DAY. THATS 2.5 TIMES MORE THAN THEIR READING OF 0691-0687
= 4 WATTS PER DAY HOW DO YOUR METER READ 4 WATTS ONE DAY
THEN MORE WATTS WHEN YOU WANT IT TO BECAUSE YOU ARE HACKING!!!
Boyer Packer
Signature

(216) 278-6240
Customer Telephone Number

COPY 1 OF 3

Billing Period: Feb 04 to Mar 07, 2022 for 32 days
Bill For: BOYCE PARKER
9505 SAINT CATHERINE AVE
CLEVELAND OH 44104

March 10, 2022

Account Number: 110 067 265 337

Amount Due: \$43.11

Due Date: March 24, 2022

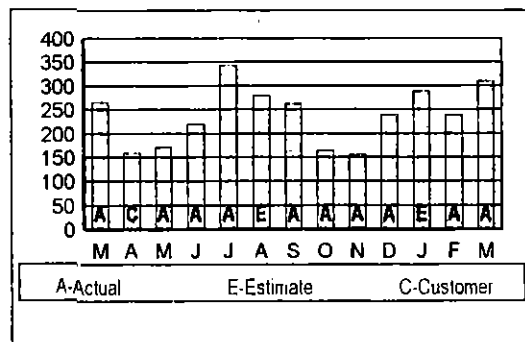
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-589-3101. For Payment Options, call 1-800-686-9901. Pay your bill online at www.firstenergycorp.com

Bill Issued by: The Illuminating Company, PO Box 3687, Akron OH 44309-3687

Messages	Account Summary	Amount Due
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.	Previous Balance	32.65
Your current PRICE TO COMPARE for generation and transmission from The Illuminating Company is listed below. In order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than The Illuminating Company's price of 5.08 cents per KWH for the same usage that appears on the bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" website at www.energychoice.ohio.gov .	Payments/Adjustments	-32.65
Residential Service - 1530060287 - 5.08 cents per KWH	Balance at Billing on Mar 10, 2022	0.00
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.	The Illuminating Company - Consumption	43.11
Energy Efficiency 310 KWH x 0.000000 \$0.00	Amount Due by Mar 24, 2022	\$43.11
Peak Demand Reduction 310 KWH x 0.000000 \$0.00	Usage Information for Meter Number 5002829916	
Renewable Energy 310 KWH x 0.002084 \$0.65	Mar 07, 2022 KWH Reading (Actual)	687
Your next meter reading is scheduled to occur on or about Apr 07, 2022.	Feb 04, 2022 KWH Reading (Actual)	377
The Earned Income Tax Credit (EITC) is a tax credit for certain lower-income families and individuals. For information and to determine if you qualify, simply dial 800-829-1040, or visit irs.gov/individuals	KWH used	310
	Charges From The Illuminating Company	
	Customer Number: 0800726312 1530060287	
	Rate: Residential Service CE-RSF	
	Customer Charge	4.00
	Distribution Related Component	17.32
	Economic Development Component	0.01
	Cost Recovery Charges	7.89
	Bypassable Generation and Transmission Related Component	15.76
	Consumer Rate Credit	-1.87
	Current Consumption Bill Charges	43.11
	Detail Payment and Adjustment Information	
	02/17/22 Payment	-32.65

Additional messages, if any, can be found on back.

Usage History			
Mar 21	266	Sep 21	264
Apr 21	159	Oct 21	164
May 21	171	Nov 21	156
Jun 21	219	Dec 21	239
Jul 21	342	Jan 22	289
Aug 21	279	Feb 22	238
		Mar 22	310



Comparisons	Last Year	This Year
Average Daily Use (KWH)	9	10
Average Daily Temperature	31	32
Days In Billing Period	31	32
Last 12 Months Use (KWH)		2,830
Average Monthly Use (KWH)		236

69/308-2022
6873-07-2022
= 4
NOT 10 WATS PER DAY
 $310 \div 30 \text{ DAYS} = 10.3 \text{ WATS PER DAY}$
2.5 MONTHS USAGE
Lie, $4 \times 2.5 = 10$

copy 2 of 3



3-08-2022

3-08-2022
COPY 3 OF 3

3-7-22 687 3-8-22 691 = 4 WATTS
4 X 30 DAYS = 120 WATTS PER MONTH