

Exhibit I

Complaint Resolution Plan

CIRCLEVILLE SOLAR PROJECT COMPLAINT RESOLUTION PLAN

1.0 PURPOSE AND SCOPE

- 1.1. The purpose is to ensure that all citizens complaints or concerns are appropriately documented, handled and responded to as effectively and expeditiously as possible.
- 1.2. This procedure lists the steps that are to be taken when a citizen wishes to file a complaint or a concern regarding the Circleville Solar Project.

2.0 COMPLAINT RESOLUTION PROCESS

- 2.1. During construction and operation of the project, individuals may submit complaints or concerns regarding the Circleville Solar Project to the site manager. Email address and mailing address will be provided to Pickaway County once established. Email and mailing addresses will also be made public on the Circleville Solar Project website (www.circlevillesolar.com).
- 2.2. Prior to commencing construction, notice will be made to participating and non-participating adjoining landowners to the Circleville Solar Project of construction activity commencement and contact information for the Circleville Solar team for complaint resolution.
- 2.3. All complaints should include the following information:
 - a. Date of complaint
 - b. Name of person(s) making complaint
 - c. Return email address / mailing address of complainant
 - d. Nature of complaint
- 2.4. Circleville Solar staff will work with construction or operation teams to quickly and effectively address complaint. If complaint is associated with plant equipment, notification to the NextEra Renewable Operation Control Center will be made. The site manager, or appropriate designee, will be responsible for logging complaint and contacting complainant to communicate solutions.

End of Procedure

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Summary: Application Exhibit I – Complaint Resolution Plan electronically filed by
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