

FILE

P U C O :

TO WHOM IT MAY CONCERN;

12-01-2021

THELMA JOHNSON RE:CASE # 21-1195-EL-CSS

I RECEIVED YOUR LETTER OF 11/23/2021 AND BROCHURE CONTAINING YOUR DISPUTE RULES.

I WAS UNDER THE IMPRESSION THAT IT WAS THE RESPONSIBILITY OF THE P U C O TO PROTECT THE STATE OF OHIO, S CONSUMERS FROM THE UTILITIES COMPANIES UNFAIR PRACTICES.

I SENT IN MY PREVIOUS PACKET OF TWO YEARS WORTH OF COPIES OF THE OHIO EDISON'S BILLINGS FOR YOU TO COMPARE MY FINAL MONTH OF USAGE OF KW CLAIMED BY THE "ESTIMATED" OF WHICH I WAS CHARGED WITH NO FOLLOW UP "ACTUAL" METER READING. THE USAGE HOURS WERE INFLATED. (I PAID THE BILLING TO PROTECT MY GOOD CREDIT).

HERE IS MY PROBLEM: I DO NOT FIT YOUR AVERAGE DISPUTER. THE HIRING OF A LAWYER IS WAY BEYOND MY BUDGET.

I LIVE ON MY SOCIAL SECURITY.

I ALSO AM SOLE CARE TAKER OF MY 88 YR. OLD HUSBAND A 24/7 WEEK. COLUMBUS, OHIO IS A 2 HOUR ROUND TRIP PLUS HOW-EVER LONG YOUR TRIP FOR CONFERENCES TAKE

I AM IN MY 80s MY MIND & BODY IS SOUND BUT I KNOW MY LIMITATIONS. MY INTENTIONS WAS TO MAKE THE P U C O AWARE OF OHIO EDISON'S PRACTICES FOR FINAL BILLING THEIR CUSTOMERS.

NOT A COMPLICATED LAW SUIT WHICH I CANNOT AFFORD NOR ENERGY TO CONDUCT ON MY OWN.

I DO NOT HAVE COMPUTERS/ E-MAIL OR ANY OTHER HI-TECH EQUIPMENT TO CONDUCT A LEGAL BATTLE ON MY OWN.

FOR A LAST NOTE: MY WATER/SEWER MY GAS MY TELEPHONE FINAL BILLS WERE VERY HONEST AND PROFESSIONALLY DONE.

OHIO EDISON IS NOT A CHOICE. CLARK COUNTY CONSUMERS CAN NOT CHOOSE ANOTHER SUPPLIER AND THEY KNOW IT.

THANK YOU FOR YOUR PROMPT ATTENTION TO MY CORRESPONDANCE.

RESPECTFULLY,

MAILING ADDRESS

Thelma Johnson
2918 Troy Rd.
Springfield, OH 45504

Thelma Johnson 12/01/21

RE:CASE # 21-1195-EL-CSS

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Technician WST Date Processed 12/2/21