

NC

25

FILE

21-1195-EL-CSS

P U C O

11-18-2021

180 E. BROAD ST.  
COLUMBUS, OHIO 43215

FROM: THE STYLING CENTER (now closed)  
102 E. MADISON AVE.  
SPRINGFIELD, OHIO 45504

THELMA JOHNSON (OWNER)  
MAILING ADDRESS:  
2918 TROY ROAD  
SPRINGFIELD, OHIO 45504

PUCO

2021 NOV 22 PM 5:09

RECEIVED - BOOKING UNIT

MY DISPUTE CONCERNS MY FINALE BILLING FROM OHIO EDISON COMPANY.

THIS LETTER IS A REQUEST FOR THE P U C O TO AUDIT MY LAST TWO YEARS OF BUSINESS AT THE ABOVE ADDRESS OF MY BARBER SHOP.

THE FINALE BILLING WAS "ESTIMATED" INSTEAD OF AN "ACTUAL" READING OF THE METER.

I MADE A SPECIAL EFFORT FOR THE METER TO BE ACCESSABLE FOR THE METER READER.

THE USAGE "ESTIMATED" WAS SO BLATANTLY INFLATED I WAS SHOCKED.

I HAVE PAID THE BILL IN A TIMELY MANNER BECAUSE I HAVE NEVER BEEN LATE OR MISSED A PAYMENT IN THE 24 YEARS AT THIS LOCATION.

I TRIED CALLING BUT WAS ON HOLD FOR 40 MINUTES & THEN CUT OFF. ALSO WHEN I SENT THE PAYMENT I ADDED A NOTE TO LET THEM KNOW I WAS GOING TO WRITE TO THE P U C O IF THEY DID NOT LET ME KNOW WHY THEY DID NOT GIVE OUR FINALE BILLING AN ACTUAL READING SO I COULD HAVE AN HONEST TALLY OF THE USAGE.

AS OF 6 WEEKS LATER I HAVE HAD NO WORD AT ALL.

ENCLOSED IS 2020 & 2021 COPIES OF OHIO EDISONS BILLINGS FOR YOU TO EVALUATE OUR USAGE.

THE BUSINESS BUILDING WAS SOLD 9-14-21.

OUR UTILITIES WERE ALL SCHEDULED FOR A 9-30-21 SHUT-OFF DATE; BUT OUR BUSINESS WAS OPEN PART-TIME FOR 2 & 1/2 WEEKS ONLY; IN SEPTEMBER 2021.

I AM 81 YRS AND HAVE BEEN WORKING SINCE I WAS 16 YRS OLD. I HAVE NEVER HAD TO REACH OUT FOR HELP BUT I AM PUTTING MY TRUST IN THE P U C O TO PROTECT THIS VERY SMALL BUSINESS OWNER.

I FEEL LIKE A SMALL RAINDROP IN A VAST OCEAN OF CORPORATE GREED.

THANK YOU IN ADVANCE FOR ANY HELP YOU CAN GIVE ME.

OHIO EDISON ACCOUNT # 110-013-640-146

*Thelma Johnson,*  
*Owner*

This is to certify that the images appearing are an accurate and complete reproduction of a case file document delivered in the regular course of business.  
Technician *DLH* Date Processed *11-22-21*

Billing Period: Sep 03 to Sep 30, 2021 for 28 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

SHOP ACCT.  
Pd 10-8-2021  
CK # 2486

October 05, 2021  
Account Number: 110 013 640 146  
Amount Due: \$207.16  
Due Date: October 26, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary                                    | Amount Due      |
|--|--|-----------------|
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill. | Previous Balance                                   | 194.69          |
|  | Payments/Adjustments                               | -194.69         |
|  | <b>Balance at Billing on Oct 05, 2021</b>          | <b>0.00</b>     |
|  | Ohio Edison  | 157.22          |
|  | NOPEC - NextEra Energy Services Ohio - Consumption | 28.59           |
|  | Ohio Edison - Lighting                             | 21.35           |
|  | <b>Total Current Charges</b>                       | <b>207.16</b>   |
|  | <b>Amount Due by Oct 26, 2021</b>                  | <b>\$207.16</b> |

Energy Efficiency 542 KWH x 0.000000 \$0.00  
Peak Demand Reduction 542 KWH x 0.000000 \$0.00  
Renewable Energy 542 KWH x 0.001319 \$0.71

Payments made on or after November 25, 2021, for your supplier charges should be mailed to:

| Usage Information for Meter Number 617512261 |        |
|--|--------|
| Sep 30, 2021 KWH Reading (Estimate)          | 34,381 |
| Sep 03, 2021 KWH Reading (Actual)            | 33,839 |
| KWH used                                     | 542    |
| Billed Load in KW/KVA                        | 10.0   |

| Charges From Ohio Edison                                 |                  |
|--|------------------|
| Customer Number: 0802431252 0000851145                   |                  |
| Rate: General Service Secondary OE-GSD                   |                  |
| Customer Charge  | 7.00             |
| Distribution Related Component                           | 82.73            |
| Cost Recovery Charges                                    | 67.49            |
| <b>Current Consumption Bill Charges</b>                  | <b>157.22</b>    |
| Customer Number: 0802431252 5000019991                   |                  |
| Rate: Private Outdoor Lighting OE-POLSF                  |                  |
| Fixture Charges  |                  |
| OE-SV-OHWD-(163)-400W+                                   | 10.82            |
| Distribution Related Component                           | 4.48             |
| Cost Recovery Charges                                    | 0.45             |
| Bypassable Generation and Transmission Related Component | 5.60             |
| <b>Current Consumption Bill Charges</b>                  | <b>21.35</b>     |
| <b>Total Charges</b>                                     | <b>\$ 178.57</b> |

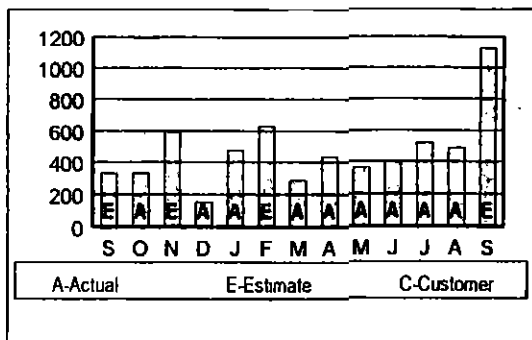
| Charges From NOPEC - NextEra Energy Services Ohio         |   |
|---|---|
| <b>NOPEC</b>  | 31320 Solon Road, Suite 20, Solon, OH 44139 |
| NextEra   | Customer Service: 1-855-667-3201            |
| ENERGY SERVICES   | Account Number: 1002534662 Rate: GEN-F5275  |
| Billing Period: Sep 03, 2021 to Sep 30, 2021              |   |
| Basic Charge  | 542 KWH x 0.052749 28.59                    |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b> | <b>28.59</b>                                |

| Detail Payment and Adjustment Information |         |
|---|---------|
| 09/20/21 Payment                          | -194.69 |

| Account Balances by Company          |                  |                      |                 |               |
|--------------------------------------|------------------|----------------------|-----------------|---------------|
|                                      | Previous Balance | Payments/Adjustments | Current Charges | Amount Due    |
| Ohio Edison                          | 160.64           | -160.64              | 178.57          | 178.57        |
| NOPEC - NextEra Energy Services Ohio | 34.05            | -34.05               | 28.59           | 28.59         |
| <b>Total</b>                         | <b>194.69</b>    | <b>-194.69</b>       | <b>207.16</b>   | <b>207.16</b> |

2021  
K.W.H USAGE  
SEPTEMBER  
INFLATED  
CLOSED SHOP  
9-30-21

|        |     |        |       |
|--------|-----|--------|-------|
| Sep 20 | 334 | Mar 21 | 289   |
| Oct 20 | 335 | Apr 21 | 438   |
| Nov 20 | 589 | May 21 | 366   |
| Dec 20 | 155 | Jun 21 | 403   |
| Jan 21 | 478 | Jul 21 | 523   |
| Feb 21 | 630 | Aug 21 | 490   |
|        |     | Sep 21 | 1,122 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 11        | 40        |
| Average Daily Temperature | 74        | 69        |
| Days in Billing Period    | 30        | 28        |
| Last 12 Months Use (KWH)  |           | 5,818     |
| Average Monthly Use (KWH) |           | 485       |

Billing Period: Aug 05 to Sep 02, 2021 for 29 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

*Shop Acct*  
*pd. 9-15-2021*  
*OK # 2479*

September 07, 2021  
Account Number: 110 013 640 146  
Amount Due: \$194.69  
Due Date: September 28, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

**Messages**  
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  
The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.

|                       |                    |        |
|-----------------------|--------------------|--------|
| Energy Efficiency     | 580 KWH x 0.000000 | \$0.00 |
| Peak Demand Reduction | 580 KWH x 0.000000 | \$0.00 |
| Renewable Energy      | 580 KWH x 0.001319 | \$0.77 |

Your next meter reading is scheduled to occur on or about Oct 01, 2021.

Effective August 4, 2021, Ohio Edison resumed reading all meters. Monthly readings of your electric meter help us provide you with accurate billing information and consumption data, which help you better manage your energy costs. Our field personnel in the community will be following proper safety measures. All of our employees wear photo ID badges. If there are any questions, please call 1-800-633-4766

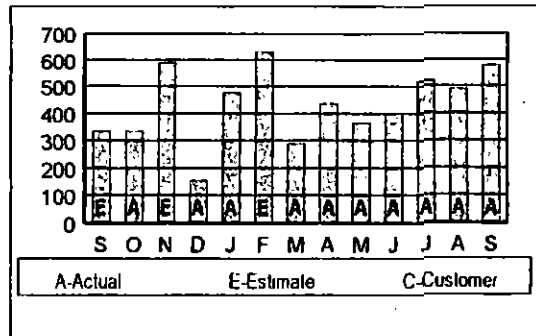
| Account Summary  |   | Amount Due       |
|--|---|------------------|
| Balance at Billing on Sep 07, 2021                       |   | 0.00             |
| Ohio Edison  |   | 138.09           |
| NOPEC - NextEra Energy Services Ohio - Consumption       |   | 34.05            |
| Ohio Edison - Lighting                                   |   | 22.55            |
| <b>Total Current Charges</b>                             |   | <b>194.69</b>    |
| Amount Due by Sep 28, 2021                               |   | <b>\$194.69</b>  |
| Usage Information for Meter Number 817512281             |   |                  |
| Sep 02, 2021 KWH Reading (Actual)                        |   | 33,839           |
| Aug 05, 2021 KWH Reading (Actual)                        |   | 33,259           |
| KWH used   |   | 580              |
| Billed Load in KVA/KVA                                   |   | 9.0              |
| Charges From Ohio Edison                                 |   |                  |
| Customer Number: 0802431252 0000851145                   |   |                  |
| Rate: General Service Secondary OE-GSD                   |   |                  |
| Customer Charge  |   | 7.00             |
| Distribution Related Component                           |   | 67.13            |
| Cost Recovery Charges                                    |   | 63.96            |
| <b>Current Consumption Bill Charges</b>                  |   | <b>138.09</b>    |
| Customer Number: 0802431252 5000019991                   |   |                  |
| Rate: Private Outdoor Lighting OE-POLSF                  |   |                  |
| Future Charges Units                                     |   |                  |
| OE-SV-OHWD-(163)-400W+                                   | 1 | 10.82            |
| Distribution Related Component                           |   | 4.48             |
| Cost Recovery Charges                                    |   | 0.45             |
| Bypassable Generation and Transmission Related Component |   | 6.80             |
| <b>Current Consumption Bill Charges</b>                  |   | <b>22.55</b>     |
| <b>Total Charges</b>                                     |   | <b>\$ 160.64</b> |

|   |   |
|---|---|
| Charges From NOPEC - NextEra Energy Services Ohio         |   |
| <b>NOPEC</b>  | 31320 Solon Road, Suite 20, Solon, OH 44139 |
| <b>NEXTERA</b>  | Customer Service: 1-855-667-3201            |
| <b>ENERGY SERVICES</b>                                    | Account Number: 1002534662 Rate: GEN-F587   |
| Billing Period: Aug 05, 2021 to Sep 02, 2021              |   |
| Basic Charge  | 580 KWH x 0.058707 34.05                    |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b> | <b>34.05</b>                                |

| Account Balances by Company |                  |                       |                 |               |
|-----------------------------|------------------|-----------------------|-----------------|---------------|
|                             | Previous Balance | Payments/ Adjustments | Current Charges | Amount Due    |
| Ohio Edison                 | 0.00             | 0.00                  | 160.64          | 160.64        |
| NOPEC - NextEra Energy      |                  |                       |                 |               |
| Services Ohio               | 0.00             | 0.00                  | 34.05           | 34.05         |
| <b>Total</b>                | <b>0.00</b>      | <b>0.00</b>           | <b>194.69</b>   | <b>194.69</b> |

Additional messages, if any, can be found on back.

| Usage History |     |        |     |  |
|---------------|-----|--------|-----|--|
| Sep 20        | 334 | Mar 21 | 289 |  |
| Oct 20        | 335 | Apr 21 | 438 |  |
| Nov 20        | 589 | May 21 | 366 |  |
| Dec 20        | 155 | Jun 21 | 403 |  |
| Jan 21        | 478 | Jul 21 | 523 |  |
| Feb 21        | 630 | Aug 21 | 490 |  |
|               |     | Sep 21 | 580 |  |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 11        | 20        |
| Average Daily Temperature | 74        | 77        |
| Days in Billing Period    | 30        | 29        |
| Last 12 Months Use (KWH)  |           | 5,276     |
| Average Monthly Use (KWH) |           | 440       |

*Billing Very Confusing ???*

Billing Period: Jul 07 to Aug 04, 2021 for 29 days

Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

September 01, 2021

Account Number: 110 013 640 146

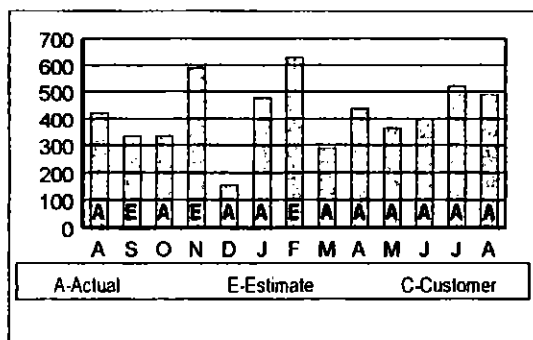
Amount Due: \$0.00

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages  | Account Summary  | Amount Due |
|---|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.   | Previous Balance   | 199.76     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.  | Payments/Adjustments                                     | -365.59    |
| Energy Efficiency 490 KWH x 0.000000 \$0.00   | Balance at Billing on Sep 01, 2021                       | -165.83    |
| Peak Demand Reduction 490 KWH x 0.000000 \$0.00   | Ohio Edison  | 114.47     |
| Renewable Energy 490 KWH x 0.001319 \$0.65  | NOPEC - NextEra Energy Services Ohio - Consumption       | 28.76      |
| Your next meter reading is scheduled to occur on or about Sep 01, 2021.   | Ohio Edison - Lighting                                   | 22.60      |
| Effective August 4, 2021, Ohio Edison resumed reading all meters. Monthly readings of your electric meter help us provide you with accurate billing information and consumption data, which help you better manage your energy costs. Our field personnel in the community will be following proper safety measures. All of our employees wear photo ID badges. If there are any questions, please call 1-800-633-4766. | Total Current Charges                                    | 165.83     |
| On July 7, 2021, in Case No. 21-0484-EL-ATA, the Public Utilities Commission of Ohio directed that all funds collected through the Conservation Support Rider (Rider CSR) be refunded to customers over a single billing cycle beginning August 1, 2021. An individual customer's refund will be based on the Rider CSR rates applied to the electricity and peak demand used during the month of August.               | Amount Due by Sep 22, 2021                               | \$0.00     |
|   | Usage Information for Meter Number 617512261             |            |
|   | Aug 04, 2021 KWH Reading (Actual)                        | 33,259     |
|   | Jul 07, 2021 KWH Reading (Actual)                        | 32,769     |
|   | KWH used   | 490        |
|   | Billed Load in KW/KVA                                    | 7.0        |
|   | Charges From Ohio Edison                                 |            |
|   | Customer Number: 0802431252 0000851145                   |            |
|   | Rate: General Service Secondary OE-GSD                   |            |
|   | Customer Charge  | 7.00       |
|   | Distribution Related Component                           | 57.40      |
|   | Cost Recovery Charges                                    | 50.07      |
|   | Current Consumption Bill Charges                         | 114.47     |
|   | Customer Number: 0802431252 5000019991                   |            |
|   | Rate: Private Outdoor Lighting OE-POLSF                  |            |
|   | Fixture Charges Units                                    |            |
|   | OE-SV-OHWD-(163)-400W+                                   | 1          |
|   | Distribution Related Component                           | 4.48       |
|   | Cost Recovery Charges                                    | 0.45       |
|   | Bypassable Generation and Transmission Related Component | 6.85       |
|   | Current Consumption Bill Charges                         | 22.60      |
|   | Total Charges  | \$ 137.07  |

Additional messages, if any, can be found on back.

| Usage History         |
|-----------------------|
| Aug 20 422 Feb 21 630 |
| Sep 20 334 Mar 21 289 |
| Oct 20 335 Apr 21 438 |
| Nov 20 589 May 21 366 |
| Dec 20 155 Jun 21 403 |
| Jan 21 478 Jul 21 523 |
| Aug 21 490            |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 13        | 17        |
| Average Daily Temperature | 78        | 74        |
| Days in Billing Period    | 32        | 29        |
| Last 12 Months Use (KWH)  |           | 5,030     |
| Average Monthly Use (KWH) |           | 419       |

| Charges From NOPEC - NextEra Energy Services Ohio  |
|--|
| NOPEC 31320 Solon Road, Suite 20, Solon, OH 44139  |
| Customer Service: 1-855-667-3201   |
| Account Number: 1002534662 Rate: GEN-F587  |
| Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |
| Billing Period: Jul 07, 2021 to Aug 04, 2021   |
| Basic Charge 490 KWH x 0.058694 28.76  |
| Total NOPEC - NextEra Energy Services Ohio Charges 28.76                                   |
| Detail Payment and Adjustment Information  |
| 07/15/21 Payment -199.76   |
| 08/18/21 Payment -165.83   |
| Total Payments and Adjustments -365.59   |
| Account Balances by Company  |
| Previous Balance Payments/Adjustments Current Charges Amount Due                           |
| Ohio Edison 169.06 -306.13 137.07 0.00   |
| NOPEC - NextEra Energy Services Ohio 30.70 -59.46 28.76 0.00                               |
| Total 199.76 -365.59 165.83 0.00   |

**Billing Period:** Jul 07 to Aug 04, 2021 for 29 days  
**Bill For:** THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

*Shop Root:*  
*8-9-21*  
*CK#2476*

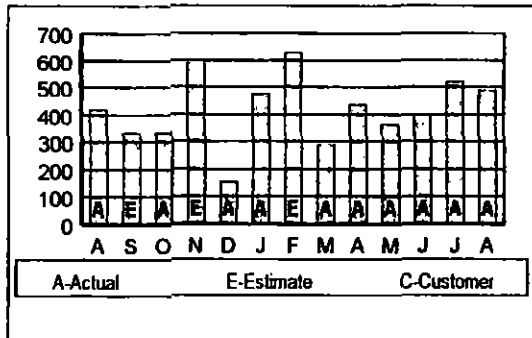
**August 06, 2021**  
**Account Number: 110 013 640 146**  
**Amount Due: \$165.83**  
**Due Date: August 27, 2021**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due                                  |
|--|--|---|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 199.76                                      |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill. | Payments/Adjustments   | -199.76                                     |
|  | <b>Balance at Billing on Aug 06, 2021</b>  | <b>0.00</b>                                 |
|  | Ohio Edison  | 114.47                                      |
|  | NOPEC - NextEra Energy Services Ohio - Consumption   | 28.76                                       |
|  | Ohio Edison - Lighting   | 22.60                                       |
|  | <b>Total Current Charges</b>   | <b>165.83</b>                               |
|  | <b>Amount Due by Aug 27, 2021</b>  | <b>\$165.83</b>                             |
|  | <b>Usage Information for Meter Number 617512261</b>  |   |
|  | Aug 04, 2021 KWH Reading (Actual)  | 33,259                                      |
|  | Jul 07, 2021 KWH Reading (Actual)  | 32,769                                      |
|  | KWH used   | 490   |
|  | Billed Load in KW/KVA  | 7.0   |
|  | <b>Charges From Ohio Edison</b>  |   |
|  | Customer Number: 0802431252 0000851145   |   |
|  | Rate: General Service Secondary OE-GSD   |   |
|  | Customer Charge  | 7.00  |
|  | Distribution Related Component   | 57.40                                       |
|  | Cost Recovery Charges  | 50.07                                       |
|  | <b>Current Consumption Bill Charges</b>  | <b>114.47</b>                               |
|  | Customer Number: 0802431252 5000019991   |   |
|  | Rate: Private Outdoor Lighting OE-POLSF  |   |
|  | <b>Fixture Charges</b>   | <b>Units</b>                                |
|  | OE-SV-OHWD-(163)-400W+   | 1   |
|  | Distribution Related Component   | 10.82                                       |
|  | Cost Recovery Charges  | 4.48  |
|  | Bypassable Generation and Transmission Related Component                                   | 0.45  |
|  | <b>Current Consumption Bill Charges</b>  | <b>6.85</b>                                 |
|  | <b>Total Charges</b>   | <b>\$ 137.07</b>                            |
|  | <b>Charges From NOPEC - NextEra Energy Services Ohio</b>                                   |   |
|  | <b>NOPEC</b>   | 31320 Solon Road, Suite 20, Solon, OH 44139 |
|  | <b>NEXTERA</b>   | Customer Service: 1-855-667-3201            |
|  | <b>ENERGY SERVICES</b>   | Account Number: 1002534662 Rate: GEN-F587   |
|  | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |   |

Additional messages, if any, can be found on back.

| Usage History |     |        |     |
|---------------|-----|--------|-----|
| Aug 20        | 422 | Feb 21 | 630 |
| Sep 20        | 334 | Mar 21 | 289 |
| Oct 20        | 335 | Apr 21 | 438 |
| Nov 20        | 589 | May 21 | 366 |
| Dec 20        | 155 | Jun 21 | 403 |
| Jan 21        | 478 | Jul 21 | 523 |
|               |     | Aug 21 | 490 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 13        | 17        |
| Average Daily Temperature | 78        | 74        |
| Days in Billing Period    | 32        | 29        |
| Last 12 Months Use (KWH)  |           | 5,030     |
| Average Monthly Use (KWH) |           | 419       |

|   |                    |                      |                 |
|---|--------------------|----------------------|-----------------|
| <b>Billing Period: Jul 07, 2021 to Aug 04, 2021</b>       |                    |                      |                 |
| Basic Charge  | 490 KWH x 0.058694 |                      | 28.76           |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b> |                    |                      | <b>28.76</b>    |
| <b>Detail Payment and Adjustment Information</b>          |                    |                      |                 |
| 07/15/21 Payment  |                    |                      | -199.76         |
| <b>Account Balances by Company</b>                        |                    |                      |                 |
|   | Previous Balance   | Payments/Adjustments | Current Charges |
| Ohio Edison   | 169.06             | -169.06              | 137.07          |
| NOPEC - NextEra Energy Services Ohio                      | 30.70              | -30.70               | 28.76           |
| <b>Total</b>  | <b>199.76</b>      | <b>-199.76</b>       | <b>165.83</b>   |

Billing Period: Jun 05 to Jul 08, 2021 for 32 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

Shop PD 7-12-21  
CK# 2472

July 08, 2021  
Account Number: 110 013 640 146  
Amount Due: \$199.76  
Due Date: July 29, 2021

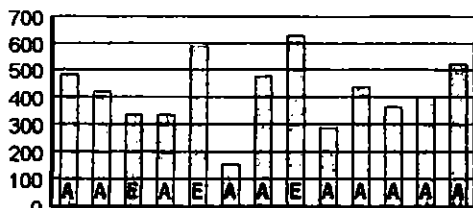
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due |
|--|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 188.39     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.                   | Payments/Adjustments   | -188.39    |
| Energy Efficiency 523 KWH x 0.000000 \$0.00  | Balance at Billing on Jul 08, 2021   | 0.00       |
| Peak Demand Reduction 523 KWH x 0.000000 \$0.00  | Ohio Edison  | 146.47     |
| Renewable Energy 523 KWH x 0.001013 \$0.53   | NOPEC - NextEra Energy Services Ohio - Consumption   | 30.70      |
| Your next meter reading is scheduled to occur on or about Aug 03, 2021.  | Ohio Edison - Lighting   | 22.59      |
| For a brochure describing your customer rights and obligations, please call our Customer Service phone number.   | Total Current Charges  | 199.76     |
| Tree branches and shrubs - and insects that nest in vegetation - can make it difficult and, at times, unsafe for our employees to read your meter. Please be sure your meter is easily accessible by clearing the path to it and the area around it. | Amount Due by Jul 29, 2021   | \$199.76   |
|  | Usage Information for Meter Number 617512261   |            |
|  | Jul 06, 2021 KWH Reading (Actual)  | 32,769     |
|  | Jun 05, 2021 KWH Reading (Actual)  | 32,246     |
|  | KWH used   | 523        |
|  | Billed Load in KW/KVA  | 9.0        |
|  | Charges From Ohio Edison   |            |
|  | Customer Number: 0802431252 0000851145   |            |
|  | Rate: General Service Secondary OE-GSD   |            |
|  | Customer Charge  | 7.00       |
|  | Distribution Related Component   | 75.36      |
|  | Cost Recovery Charges  | 64.11      |
|  | Current Consumption Bill Charges   | 148.47     |
|  | Customer Number: 0802431252 5000019991   |            |
|  | Rate: Private Outdoor Lighting OE-POLSF  |            |
|  | Fixture Charges Units  |            |
|  | OE-SV-OHWD-(163)-400W+   | 10.82      |
|  | Distribution Related Component   | 4.13       |
|  | Cost Recovery Charges  | 0.49       |
|  | Bypassable Generation and Transmission Related Component                                   | 7.15       |
|  | Current Consumption Bill Charges   | 22.59      |
|  | Total Charges  | \$ 169.08  |
|  | Charges From NOPEC - NextEra Energy Services Ohio  |            |
|  | NOPEC  |            |
|  | 31320 Solon Road, Suite 20, Solon, OH 44139  |            |
|  | Customer Service: 1-855-667-3201   |            |
|  | Account Number: 1002534662 Rate: GEN-F587  |            |
|  | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |            |
|  | Billing Period: Jun 05, 2021 to Jul 08, 2021   |            |
|  | Basic Charge 523 KWH x 0.058700  | 30.70      |
|  | Total NOPEC - NextEra Energy Services Ohio Charges   | 30.70      |
|  | Detail Payment and Adjustment Information  |            |
|  | 06/14/21 Payment   | -188.39    |
|  | Account Balances by Company  |            |
|  | Previous Balance Payments/ Current Amount  |            |
|  | Ohio Edison 167.07 -167.07 169.06 169.06   |            |
|  | NOPEC - NextEra Energy Services Ohio 21.32 -21.32 30.70 30.70                              |            |
|  | Total 188.39 -188.39 199.76 199.76   |            |

Additional messages, if any, can be found on back.

Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Jul 20 | 485 | Jan 21 | 478 |
| Aug 20 | 422 | Feb 21 | 630 |
| Sep 20 | 334 | Mar 21 | 289 |
| Oct 20 | 335 | Apr 21 | 438 |
| Nov 20 | 589 | May 21 | 366 |
| Dec 20 | 155 | Jun 21 | 403 |
|        |     | Jul 21 | 523 |



A-Actual E-Estimate C-Customer

| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 17        | 16        |
| Average Daily Temperature | 73        | 74        |
| Days in Billing Period    | 29        | 32        |
| Last 12 Months Use (KWH)  |           | 4,962     |
| Average Monthly Use (KWH) |           | 414       |

Billing Period: May 05 to Jun 04, 2021 for 31 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

SHOP  
Pd 6-9-21  
CK# 2467

June 08, 2021  
Account Number: 110 013 640 146  
Amount Due: \$188.39  
Due Date: June 29, 2021

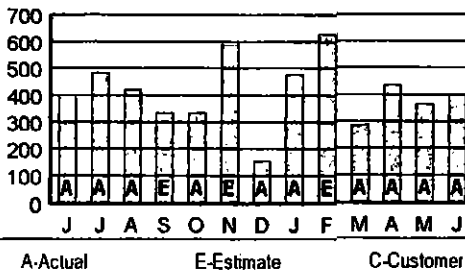
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due |
|--|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 179.01     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments   | -179.01    |
| Energy Efficiency 403 KWH x 0.000000 \$0.00  | Balance at Billing on Jun 08, 2021                               | 0.00       |
| Peak Demand Reduction 403 KWH x 0.000000 \$0.00  | Ohio Edison  | 144.88     |
| Renewable Energy 403 KWH x 0.000942 \$0.38   | NOPEC - NextEra Energy Services Ohio - Consumption               | 21.32      |
| Your next meter reading is scheduled to occur on or about Jul 02, 2021.  | Ohio Edison - Lighting   | 22.19      |
| Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to \$10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message. | Total Current Charges  | 188.39     |
| In Case No. 21-0237-EL-RDR, the Public Utilities Commission of Ohio approved the Rider GEN charges effective June 1, 2021. Customers taking generation service from the company's Standard Service Offer will receive new prices for Rider GEN as of June 1, 2021.   | Amount Due by Jun 29, 2021                                       | \$188.39   |
|  | Usage Information for Meter Number 617512261                     |            |
|  | Jun 04, 2021 KWH Reading (Actual)                                | 32,246     |
|  | May 05, 2021 KWH Reading (Actual)                                | 31,843     |
|  | KWH used   | 403        |
|  | Billed Load in KW/KVA  | 9.0        |
|  | Charges From Ohio Edison   |            |
|  | Customer Number: 0802431252 0000851145                           |            |
|  | Rate: General Service Secondary OE-GSD                           |            |
|  | Customer Charge  | 7.00       |
|  | Distribution Related Component                                   | 74.22      |
|  | Cost Recovery Charges  | 63.66      |
|  | Current Consumption Bill Charges                                 | 144.88     |
|  | Customer Number: 0802431252 5000019991                           |            |
|  | Rate: Private Outdoor Lighting OE-POLSF                          |            |
|  | Fixture Charges Units  |            |
|  | OE-SV-OHWD-(163)-400W+   | 10.82      |
|  | Distribution Related Component                                   | 4.10       |
|  | Cost Recovery Charges  | 0.48       |
|  | Bypassable Generation and Transmission Related Component         | 6.79       |
|  | Current Consumption Bill Charges                                 | 22.19      |
|  | Total Charges  | \$ 167.07  |
|  | Charges From NOPEC - NextEra Energy Services Ohio                |            |
|  | NOPEC  |            |
|  | 31320 Solon Road, Suite 20, Solon, OH 44139                      |            |
|  | Customer Service: 1-855-667-3201                                 |            |
|  | Account Number: 1002534662 Rate: GEN-F529                        |            |
|  | Billing Period: May 05, 2021 to Jun 04, 2021                     |            |
|  | Basic Charge 403 KWH x 0.052903                                  | 21.32      |
|  | Total NOPEC - NextEra Energy Services Ohio Charges               | 21.32      |
|  | Detail Payment and Adjustment Information                        |            |
|  | 05/10/21 Payment   | -179.01    |
|  | Account Balances by Company                                      |            |
|  | Previous Balance Payments/Adjustments Current Charges Amount Due |            |
|  | Ohio Edison 159.65 -159.65 167.07 167.07                         |            |
|  | NOPEC - NextEra Energy Services Ohio 19.36 -19.36 21.32 21.32    |            |
|  | Total 179.01 -179.01 188.39 188.39                               |            |

Additional messages, if any, can be found on back.

Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Jun 20 | 391 | Dec 20 | 155 |
| Jul 20 | 485 | Jan 21 | 478 |
| Aug 20 | 422 | Feb 21 | 630 |
| Sep 20 | 334 | Mar 21 | 289 |
| Oct 20 | 335 | Apr 21 | 438 |
| Nov 20 | 589 | May 21 | 366 |
|        |     | Jun 21 | 403 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 13        | 13        |
| Average Daily Temperature | 61        | 61        |
| Days in Billing Period    | 30        | 31        |
| Last 12 Months Use (KWH)  |           | 4,924     |
| Average Monthly Use (KWH) |           | 410       |

**Billing Period:** Apr 06 to May 04, 2021 for 29 days  
**Bill For:** THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

*pd: Shop acct.*  
*5-9-2021*  
*CR# 2463*

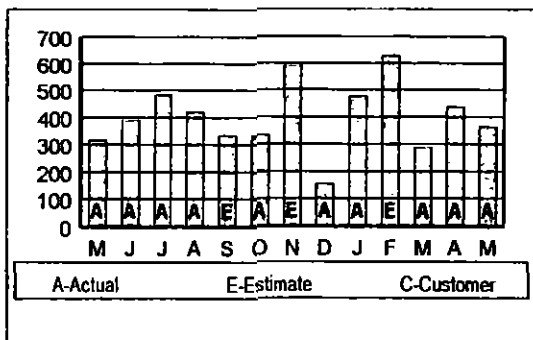
**May 06, 2021**  
**Account Number: 110 013 640 146**  
**Amount Due: \$179.01**  
**Due Date: May 27, 2021**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due       |
|--|--|------------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 192.92           |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments   | -192.92          |
|  | <b>Balance at Billing on May 06, 2021</b>  | <b>0.00</b>      |
| Energy Efficiency 366 KWH x 0.000000 \$0.00  | Ohio Edison  | 137.51           |
| Peak Demand Reduction 366 KWH x 0.000000 \$0.00  | NOPEC - NextEra Energy Services Ohio - Consumption   | 19.36            |
| Renewable Energy 366 KWH x 0.000942 \$0.34   | Ohio Edison - Lighting   | 22.14            |
| Your next meter reading is scheduled to occur on or about Jun 03, 2021.  | <b>Total Current Charges</b>   | <b>179.01</b>    |
| For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.  | <b>Amount Due by May 27, 2021</b>  | <b>\$179.01</b>  |
| We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a> - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address. | <b>Usage Information for Meter Number 817512261</b>  |                  |
|  | May 04, 2021 KWH Reading (Actual)  | 31,843           |
|  | Apr 06, 2021 KWH Reading (Actual)  | 31,477           |
|  | KWH used   | 366              |
|  | Billed Load in KW/KVA  | 8.5              |
|  | <b>Charges From Ohio Edison</b>  |                  |
|  | Customer Number: 0802431252 0000851145   |                  |
|  | Rate: General Service Secondary OE-GSD   |                  |
|  | Customer Charge  | 7.00             |
|  | Distribution Related Component   | 70.44            |
|  | Cost Recovery Charges  | 60.07            |
|  | <b>Current Consumption Bill Charges</b>  | <b>137.51</b>    |
|  | Customer Number: 0802431252 5000019991   |                  |
|  | Rate: Private Outdoor Lighting OE-POLSF  |                  |
|  | <b>Fixture Charges</b>   |                  |
|  | Units  |                  |
|  | OE-SV-OHWD-(163)-400W+   | 1                |
|  | Distribution Related Component   | 4.10             |
|  | Cost Recovery Charges  | 0.48             |
|  | Bypassable Generation and Transmission Related Component                                   | 6.74             |
|  | <b>Current Consumption Bill Charges</b>  | <b>22.14</b>     |
|  | <b>Total Charges</b>   | <b>\$ 159.65</b> |
|  | <b>Charges From NOPEC - NextEra Energy Services Ohio</b>                                   |                  |
|  | <b>NOPEC</b>   |                  |
|  | 31320 Solon Road, Suite 20, Solon, OH 44139  |                  |
|  | <b>NextEra</b>   |                  |
|  | Customer Service: 1-855-667-3201   |                  |
|  | <b>ENERGY SERVICES</b>   |                  |
|  | Account Number: 1002534662 Rate: GEN-F529  |                  |
|  | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |                  |
|  | <b>Billing Period: Apr 06, 2021 to May 04, 2021</b>  |                  |
|  | Basic Charge 366 KWH x 0.052896  | 19.36            |
|  | <b>Total NOPEC - NextEra Energy Services Ohio Charges</b>                                  | <b>19.36</b>     |
|  | <b>Detail Payment and Adjustment Information</b>   |                  |
|  | 04/12/21 Payment   | -192.92          |
|  | <b>Account Balances by Company</b>   |                  |
|  | Previous Balance   | 169.75           |
|  | Payments/Adjustments   | -169.75          |
|  | Current Charges  | 159.65           |
|  | <b>Amount Due</b>  | <b>159.65</b>    |
|  | Ohio Edison  |                  |
|  | NOPEC - NextEra Energy   |                  |
|  | Services Ohio  |                  |
|  | 23.17  | -23.17           |
|  | 19.36  |                  |
|  | <b>Total</b>   | <b>192.92</b>    |
|  |  | <b>179.01</b>    |
|  |  | <b>179.01</b>    |

Additional messages, if any, can be found on back.

| Usage History         |
|-----------------------|
| May 20 315 Nov 20 589 |
| Jun 20 391 Dec 20 155 |
| Jul 20 485 Jan 21 478 |
| Aug 20 422 Feb 21 630 |
| Sep 20 334 Mar 21 289 |
| Oct 20 335 Apr 21 438 |
| May 21 366            |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 10        | 13        |
| Average Daily Temperature | 51        | 55        |
| Days In Billing Period    | 32        | 29        |
| Last 12 Months Use (KWH)  |           | 4,912     |
| Average Monthly Use (KWH) |           | 409       |



Billing Period: Mar 08 to Apr 05, 2021 for 31 days

 Bill For: THELMA JOHNSON  
 THE STYLING CENTER  
 102 E MADISON AVE  
 SPRINGFIELD OH 45504

 SHOP  
 4-9-2021  
 CK # 2459

April 07, 2021

Account Number: 110 013 640 146

Amount Due: \$192.92

Due Date: April 28, 2021

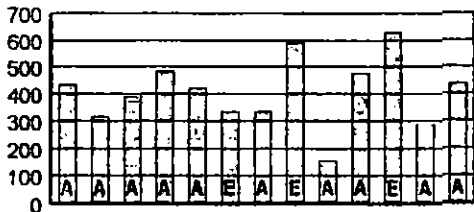
 To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
 Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages  | Account Summary  | Amount Due |
|---|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.   | Previous Balance   | 184.00     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.  | Payments/Adjustments   | -184.00    |
| Energy Efficiency 438 KWH x 0.000000 \$0.00   | Balance at Billing on Apr 07, 2021   | 0.00       |
| Peak Demand Reduction 438 KWH x 0.000000 \$0.00   | Ohio Edison  | 147.46     |
| Renewable Energy 438 KWH x 0.000942 \$0.41  | NOPEC - NextEra Energy Services Ohio - Consumption   | 23.17      |
| Your next meter reading is scheduled to occur on or about May 04, 2021.   | Ohio Edison - Lighting   | 22.29      |
| Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit <a href="http://www.firstenergycorp.com/storminfo">www.firstenergycorp.com/storminfo</a> . | Total Current Charges  | 192.92     |
| On February 24, 2021 in Case No. 20-1768-EL-RDR, the Public Utilities Commission of Ohio (PUCO) approved an adjustment to the Non-Market-Based Services Rider for service rendered on or after March 1, 2021. This rider recovers costs imposed by the Federal Energy Regulatory Commission (FERC) or the regional transmission organization, PJM Interconnection.    | Amount Due by Apr 28, 2021   | \$192.92   |
|   | Usage Information for Meter Number 617512261   |            |
|   | Apr 05, 2021 KWH Reading (Actual)  | 31.477     |
|   | Mar 06, 2021 KWH Reading (Actual)  | 31.039     |
|   | KWH used   | 438        |
|   | Billed Load in KW/KVA  | 9.0        |
|   | Charges From Ohio Edison   |            |
|   | Customer Number: 0802431252 0000851145   |            |
|   | Rate: General Service Secondary OE-GSD   |            |
|   | Customer Charge  | 7.00       |
|   | Distribution Related Component   | 76.37      |
|   | Cost Recovery Charges  | 64.09      |
|   | Current Consumption Bill Charges   | 147.46     |
|   | Customer Number: 0802431252 5000019991   |            |
|   | Rate: Private Outdoor Lighting OE-POLSF  |            |
|   | Fixture Charges Units  |            |
|   | OE-SV-OHWD-(163)-400W+   | 10.82      |
|   | Distribution Related Component   | 4.36       |
|   | Cost Recovery Charges  | 0.41       |
|   | Bypassable Generation and Transmission Related Component                                   | 6.70       |
|   | Current Consumption Bill Charges   | 22.29      |
|   | Total Charges  | \$ 169.75  |
|   | Charges From NOPEC - NextEra Energy Services Ohio  |            |
|   | NOPEC  |            |
|   | 31320 Solon Road, Suite 20, Solon, OH 44139  |            |
|   | NEXTERA  |            |
|   | Customer Service: 1-855-667-3201   |            |
|   | ENERGY SERVICES  |            |
|   | Account Number: 1002534662 Rate: GEN-F529  |            |
|   | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |            |
|   | Billing Period: Mar 08, 2021 to Apr 05, 2021   |            |
|   | Basic Charge 438 KWH x 0.052900  | 23.17      |
|   | Total NOPEC - NextEra Energy Services Ohio Charges   | 23.17      |
|   | Detail Payment and Adjustment Information  |            |
|   | 03/18/21 Payment   | -184.00    |
|   | Account Balances by Company  |            |
|   | Previous Balance Payments/ Adjustments Current Charges Amount Due                          |            |
|   | Ohio Edison 169.64 -169.64 169.75 169.75   |            |
|   | NOPEC - NextEra Energy Services Ohio 14.36 -14.36 23.17 23.17                              |            |
|   | Total 184.00 -184.00 192.92 192.92   |            |

Additional messages, if any, can be found on back.

## Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Apr 20 | 432 | Oct 20 | 335 |
| May 20 | 315 | Nov 20 | 589 |
| Jun 20 | 391 | Dec 20 | 155 |
| Jul 20 | 485 | Jan 21 | 478 |
| Aug 20 | 422 | Feb 21 | 630 |
| Sep 20 | 334 | Mar 21 | 289 |
|        |     | Apr 21 | 438 |



A-Actual E-Estimate C-Customer

| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 15        | 14        |
| Average Daily Temperature | 47        | 48        |
| Days in Billing Period    | 29        | 31        |
| Last 12 Months Use (KWH)  |           | 4,861     |
| Average Monthly Use (KWH) |           | 405       |

Billing Period: Feb 05 to Mar 05, 2021 for 29 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

SHOP Rd  
3-15-2021  
CR# 2455

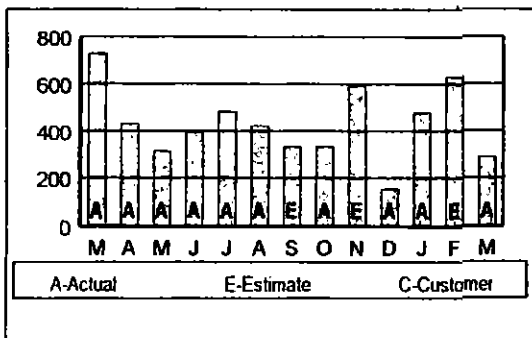
March 09, 2021  
Account Number: 110 013 640 146  
Amount Due: \$184.00  
Due Date: March 30, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due |
|--|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 203.96     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill. | Payments/Adjustments                                     | -203.96    |
| Energy Efficiency 289 KWH x 0.000000 \$0.00  | Balance at Billing on Mar 09, 2021                       | 0.00       |
| Peak Demand Reduction 289 KWH x 0.000000 \$0.00  | Ohio Edison  | 147.33     |
| Renewable Energy 289 KWH x 0.000942 \$0.27   | NOPEC - NextEra Energy Services Ohio - Consumption       | 14.36      |
| Your next meter reading is scheduled to occur on or about Apr 02, 2021.  | Ohio Edison - Lighting                                   | 22.31      |
|  | Total Current Charges                                    | 184.00     |
|  | Amount Due by Mar 30, 2021                               | \$184.00   |
|  | Usage Information for Meter Number 617512261             |            |
|  | Mar 05, 2021 KWH Reading (Actual)                        | 31,039     |
|  | Feb 05, 2021 KWH Reading (Estimate)                      | 30,750     |
|  | KWH used   | 289        |
|  | Billed Load in KW/KVA                                    | 10.0       |
|  | Charges From Ohio Edison                                 |            |
|  | Customer Number: 0802431252 0000851145                   |            |
|  | Rate: General Service Secondary OE-GSD                   |            |
|  | Customer Charge  | 7.00       |
|  | Distribution Related Component                           | 84.05      |
|  | Cost Recovery Charges                                    | 56.28      |
|  | Current Consumption Bill Charges                         | 147.33     |
|  | Customer Number: 0802431252 5000019981                   |            |
|  | Rate: Private Outdoor Lighting OE-POLSF                  |            |
|  | Fixture Charges Units                                    |            |
|  | OE-SV-OHWD-(163)-400W+                                   | 1          |
|  | Distribution Related Component                           | 10.82      |
|  | Cost Recovery Charges                                    | 4.39       |
|  | Bypassable Generation and Transmission Related Component | 0.40       |
|  | Current Consumption Bill Charges                         | 6.70       |
|  | Total Charges  | 22.31      |
|  |  | \$ 169.64  |

Additional messages, if any, can be found on back.

| Usage History         |
|-----------------------|
| Mar 20 730 Sep 20 334 |
| Apr 20 432 Oct 20 335 |
| May 20 315 Nov 20 589 |
| Jun 20 391 Dec 20 155 |
| Jul 20 485 Jan 21 478 |
| Aug 20 422 Feb 21 630 |
| Mar 21 289            |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 25        | 10        |
| Average Daily Temperature | 34        | 28        |
| Days in Billing Period    | 29        | 29        |
| Last 12 Months Use (KWH)  |           | 4,855     |
| Average Monthly Use (KWH) |           | 405       |

| Charges From NOPEC - NextEra Energy Services Ohio  |                         |   |                        |                   |
|--|-------------------------|---|------------------------|-------------------|
| <b>NOPEC</b>   |                         | 31320 Solon Road, Suite 20, Solon, OH 44139 |                        |                   |
| <b>NextEra</b>   |                         | Customer Service: 1-855-687-3201            |                        |                   |
| <b>ENERGY SERVICES</b>   |                         | Account Number: 1002534662 Rate: GEN-F 497  |                        |                   |
| Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |                         |   |                        |                   |
| Billing Period: Feb 05, 2021 to Mar 05, 2021   |                         |   |                        |                   |
| Basic Charge   | 289 KWH x               | 0.049689                                    |                        | 14.36             |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b>                                  |                         |   |                        | <b>14.36</b>      |
| <b>Detail Payment and Adjustment Information</b>   |                         |   |                        |                   |
| 02/15/21 Payment   |                         |   |                        | -203.96           |
| <b>Account Balances by Company</b>   |                         |   |                        |                   |
|  | <b>Previous Balance</b> | <b>Payments/ Adjustments</b>                | <b>Current Charges</b> | <b>Amount Due</b> |
| Ohio Edison  | 172.65                  | -172.65                                     | 169.64                 | 169.64            |
| NOPEC - NextEra Energy Services Ohio   | 31.31                   | -31.31                                      | 14.36                  | 14.36             |
| <b>Total</b>   | <b>203.96</b>           | <b>-203.96</b>                              | <b>184.00</b>          | <b>184.00</b>     |

Billing Period: Jan 08 to Feb 04, 2021 for 30 days

Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

PD 2-8-21

CK# 2450

February 08, 2021

Account Number: 110 013 640 146

Amount Due: \$203.96

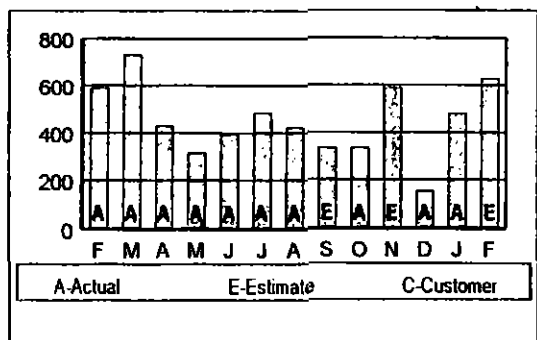
Due Date: March 01, 2021

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due |
|--|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 182.63     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments                                     | -182.63    |
| Energy Efficiency 630 KWH x 0.000000 \$0.00  | Balance at Billing on Feb 08, 2021                       | 0.00       |
| Peak Demand Reduction 630 KWH x 0.000000 \$0.00  | Ohio Edison  | 150.34     |
| Renewable Energy 630 KWH x 0.000942 \$0.59   | NOPEC - NextEra Energy Services Ohio - Consumption       | 31.31      |
| Your next meter reading is scheduled to occur on or about Mar 04, 2021.  | Ohio Edison - Lighting                                   | 22.31      |
| We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a> - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address. | Total Current Charges                                    | 203.96     |
|  | Amount Due by Mar 01, 2021                               | \$203.96   |
|  | Usage Information for Meter Number 817512261             |            |
|  | Feb 04, 2021 KWH Reading (Estimate)                      | 30.750     |
|  | Jan 06, 2021 KWH Reading (Actual)                        | 30.120     |
|  | KWH used   | 630        |
|  | Billed Load in KW/KVA                                    | 9.5        |
|  | Charges From Ohio Edison                                 |            |
|  | Customer Number: 0802431252 0000851145                   |            |
|  | Rate: General Service Secondary OE-GSD                   |            |
|  | Customer Charge  | 7.00       |
|  | Distribution Related Component                           | 90.88      |
|  | Cost Recovery Charges                                    | 52.46      |
|  | Current Consumption Bill Charges                         | 150.34     |
|  | Customer Number: 0802431252 5000019991                   |            |
|  | Rate: Private Outdoor Lighting OE-POLSF                  |            |
|  | Fixture Charges Units                                    |            |
|  | OE-SV-OHWD-(163)-400W+                                   | 1          |
|  | Distribution Related Component                           | 4.39       |
|  | Cost Recovery Charges                                    | 0.40       |
|  | Bypassable Generation and Transmission Related Component | 6.70       |
|  | Current Consumption Bill Charges                         | 22.31      |
|  | Total Charges  | \$ 172.65  |

Additional messages, if any, can be found on back.

| Usage History         |
|-----------------------|
| Feb 20 588 Aug 20 422 |
| Mar 20 730 Sep 20 334 |
| Apr 20 432 Oct 20 336 |
| May 20 315 Nov 20 589 |
| Jun 20 391 Dec 20 155 |
| Jul 20 485 Jan 21 478 |
| Feb 21 630            |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 21        | 21        |
| Average Daily Temperature | 36        | 30        |
| Days in Billing Period    | 28        | 30        |
| Last 12 Months Use (KWH)  |           | 5,296     |
| Average Monthly Use (KWH) |           | 441       |

| Charges From NOPEC - NextEra Energy Services Ohio  |   |                             |                        |                   |
|--|---|-----------------------------|------------------------|-------------------|
| <b>NOPEC</b>   | 31320 Solon Road, Suite 20, Solon, OH 44139 |                             |                        |                   |
| <b>NEXTERA</b>   | Customer Service: 1-855-667-3201            |                             |                        |                   |
| <b>ENERGY SERVICES</b>   | Account Number: 1002534662 Rate: GEN-F497   |                             |                        |                   |
| Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |   |                             |                        |                   |
| <b>Billing Period: Jan 08, 2021 to Feb 04, 2021</b>  |   |                             |                        |                   |
| Basic Charge   | 630 KWH x                                   | 0.049698                    | 31.31                  |                   |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b>                                  |   |                             | <b>31.31</b>           |                   |
| <b>Detail Payment and Adjustment Information</b>   |   |                             |                        |                   |
| 01/19/21 Payment   |   |                             | -182.63                |                   |
| <b>Account Balances by Company</b>   |   |                             |                        |                   |
|  | <b>Previous Balance</b>                     | <b>Payments/Adjustments</b> | <b>Current Charges</b> | <b>Amount Due</b> |
| Ohio Edison  | 159.83                                      | -159.83                     | 172.65                 | 172.65            |
| NOPEC - NextEra Energy Services Ohio   | 22.80                                       | -22.80                      | 31.31                  | 31.31             |
| <b>Total</b>   | <b>182.63</b>                               | <b>-182.63</b>              | <b>203.96</b>          | <b>203.96</b>     |

Billing Period: Dec 04 to Jan 05, 2021 for 33 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

SHOP acct  
Pd 1-12-2021  
ck # 2446

January 07, 2021  
Account Number: 110 013 640 146  
Amount Due: \$182.63  
Due Date: January 28, 2021

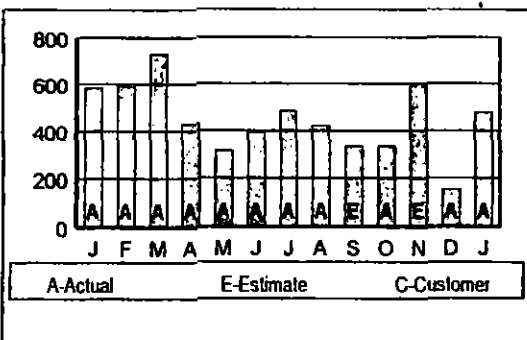
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due |
|--|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 99.41      |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill. | Payments/Adjustments                                     | -99.41     |
| Energy Efficiency 478 KWH x 0.002008 \$0.96  | Balance at Billing on Jan 07, 2021                       | 0.00       |
| Peak Demand Reduction 478 KWH x 0.000502 \$0.24  | Ohio Edison  | 138.05     |
| Renewable Energy 478 KWH x 0.000879 \$0.42   | NOPEC - NextEra Energy Services Ohio - Consumption       | 22.80      |
| Your next meter reading is scheduled to occur on or about Feb 03, 2021.  | Ohio Edison - Lighting                                   | 21.78      |
| Pursuant to state law, the Universal Service Fund Rider rate has been adjusted effective with this bill.   | Total Current Charges                                    | 182.63     |
|  | Amount Due by Jan 28, 2021                               | \$182.63   |
|  | Usage Information for Meter Number 617512281             |            |
|  | Jan 05, 2021 KWH Reading (Actual)                        | 30,120     |
|  | Dec 04, 2020 KWH Reading (Actual)                        | 29,642     |
|  | KWH used   | 478        |
|  | Billed Load in KW/KVA                                    | 9.0        |
|  | Charges From Ohio Edison                                 |            |
|  | Customer Number: 0802431252 0000851145                   |            |
|  | Rate: General Service Secondary OE-GSD                   |            |
|  | Customer Charge  | 7.00       |
|  | Distribution Related Component                           | 82.52      |
|  | Cost Recovery Charges                                    | 48.53      |
|  | Current Consumption Bill Charges                         | 138.05     |
|  | Customer Number: 0802431252 5000019991                   |            |
|  | Rate: Private Outdoor Lighting OE-POLSF                  |            |
|  | Fixture Charges Units                                    |            |
|  | OE-SV-OHWD-(163)-400W+                                   | 1          |
|  | Distribution Related Component                           | 10.82      |
|  | Cost Recovery Charges                                    | 4.00       |
|  | Bypassable Generation and Transmission Related Component | 0.33       |
|  | Current Consumption Bill Charges                         | 6.63       |
|  | Total Charges  | 21.78      |
|  |  | \$ 159.83  |

Additional messages, if any, can be found on back.

## Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Jan 20 | 583 | Jul 20 | 485 |
| Feb 20 | 588 | Aug 20 | 422 |
| Mar 20 | 730 | Sep 20 | 334 |
| Apr 20 | 432 | Oct 20 | 335 |
| May 20 | 315 | Nov 20 | 589 |
| Jun 20 | 391 | Dec 20 | 155 |
|        |     | Jan 21 | 478 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 18        | 14        |
| Average Daily Temperature | 38        | 35        |
| Days In Billing Period    | 33        | 33        |
| Last 12 Months Use (KWH)  |           | 5,254     |
| Average Monthly Use (KWH) |           | 438       |

|  |                         |   |                        |                   |
|--|-------------------------|---|------------------------|-------------------|
| <b>NOPEC</b>   |                         | 31320 Solon Road, Suite 20, Solon, OH 44139 |                        |                   |
| <b>NEXTERA</b>   |                         | Customer Service: 1-855-667-3201            |                        |                   |
| <b>ENERGY SERVICES</b>   |                         | Account Number: 1002534662 Rate: GEN-F477   |                        |                   |
| Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |                         |   |                        |                   |
| <b>Billing Period: Dec 04, 2020 to Jan 05, 2021</b>  |                         |   |                        |                   |
| Basic Charge   | 478 KWH x               | 0.047699                                    | 22.80                  |                   |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b>                                  |                         |   | <b>22.80</b>           |                   |
| <b>Detail Payment and Adjustment Information</b>   |                         |   |                        |                   |
| 12/21/20 Payment   |                         |   | -99.41                 |                   |
| <b>Account Balances by Company</b>   |                         |   |                        |                   |
|  | <b>Previous Balance</b> | <b>Payments/ Adjustments</b>                | <b>Current Charges</b> | <b>Amount Due</b> |
| Ohio Edison  | 63.92                   | -63.92                                      | 159.83                 | 159.83            |
| NOPEC - NextEra Energy Services Ohio   | 35.49                   | -35.49                                      | 22.80                  | 22.80             |
| <b>Total</b>   | <b>99.41</b>            | <b>-99.41</b>                               | <b>182.63</b>          | <b>182.63</b>     |

Billing Period: Dec 06 to Jan 07, 2020 for 33 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

Shop  
Pd 1-11-2020  
CK# 2388

January 09, 2020  
Account Number: 110 013 640 146  
Amount Due: \$166.79  
Due Date: January 30, 2020

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages  |  | Account Summary  |  | Amount Due |  |
|---|--|--|--|------------|--|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date. |  | Previous Balance   |  | 168.22     |  |
|   |  | Payments/Adjustments                                     |  | -168.22    |  |
|   |  | Balance at Billing on Jan 09, 2020                       |  | 0.00       |  |
|   |  | Ohio Edison  |  | 115.35     |  |
|   |  | NOPEC - NextEra Energy Services Ohio - Consumption       |  | 32.62      |  |
|   |  | Ohio Edison - Lighting                                   |  | 18.82      |  |
|   |  | Total Current Charges                                    |  | 166.79     |  |
|   |  | Amount Due by Jan 30, 2020                               |  | \$166.79   |  |
|   |  | Usage Information for Meter Number 617512261             |  |            |  |
|   |  | Jan 07, 2020 KWH Reading (Actual)                        |  | 24,866     |  |
|   |  | Dec 06, 2019 KWH Reading (Actual)                        |  | 24,283     |  |
|   |  | KWH used   |  | 583        |  |
|   |  | Billed Load in KW/KVA                                    |  | 9.0        |  |
|   |  | Charges From Ohio Edison                                 |  |            |  |
|   |  | Customer Number: 0802431252 0000851145                   |  |            |  |
|   |  | Rate: General Service Secondary OE-GSD                   |  |            |  |
|   |  | Customer Charge  |  | 7.00       |  |
|   |  | Distribution Related Component                           |  | 64.93      |  |
|   |  | Cost Recovery Charges                                    |  | 43.42      |  |
|   |  | Current Consumption Bill Charges                         |  | 115.35     |  |
|   |  | Customer Number: 0802431252 5000019991                   |  |            |  |
|   |  | Rate: Private Outdoor Lighting OE-POLSF                  |  |            |  |
|   |  | Fixture Charges  |  | Units      |  |
|   |  | OE-SV-OHWD-(163)-400W+                                   |  | 1          |  |
|   |  | Distribution Related Component                           |  | 1.20       |  |
|   |  | Cost Recovery Charges                                    |  | 0.20       |  |
|   |  | Bypassable Generation and Transmission Related Component |  | 6.60       |  |
|   |  | Current Consumption Bill Charges                         |  | 18.82      |  |
|   |  | Total Charges  |  | \$ 134.17  |  |

YEAR 2020

USE

FOR COMPARING

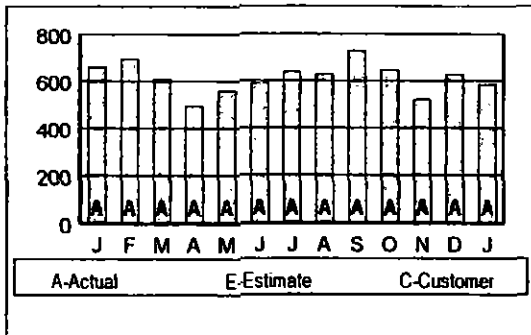
FOR

USAGE

Additional messages, if any, can be found on back.

Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Jan 19 | 662 | Jul 19 | 640 |
| Feb 19 | 695 | Aug 19 | 629 |
| Mar 19 | 610 | Sep 19 | 728 |
| Apr 19 | 494 | Oct 19 | 647 |
| May 19 | 558 | Nov 19 | 518 |
| Jun 19 | 589 | Dec 19 | 627 |
|        |     | Jan 20 | 583 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 20        | 18        |
| Average Daily Temperature | 36        | 38        |
| Days in Billing Period    | 33        | 33        |
| Last 12 Months Use (KWH)  |           | 7,318     |
| Average Monthly Use (KWH) |           | 610       |

Billing Period: Jan 08 to Feb 04, 2020 for 28 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

5hrP  
Pd 2-10-2020  
CK# 2392

February 06, 2020  
Account Number: 110 013 640 146  
Amount Due: \$171.92  
Due Date: February 27, 2020

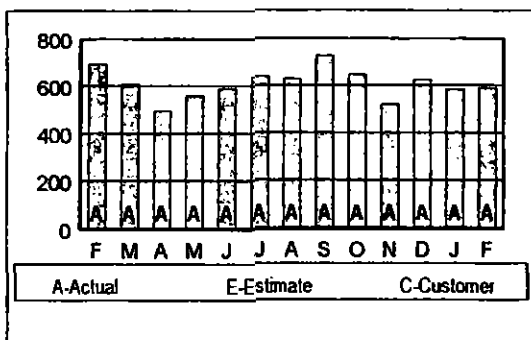
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due |
|--|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 166.79     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments   | -166.79    |
|  | Balance at Billing on Feb 06, 2020   | 0.00       |
| Energy Efficiency 588 KWH x 0.001809 \$1.06  | Ohio Edison  | 123.67     |
| Peak Demand Reduction 588 KWH x 0.000452 \$0.27  | NOPEC - NextEra Energy Services Ohio - Consumption   | 28.81      |
| Renewable Energy 588 KWH x 0.000979 \$0.58   | Ohio Edison - Lighting   | 19.44      |
| Your next meter reading is scheduled to occur on or about Mar 03, 2020.  | Total Current Charges  | 171.92     |
| We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a> - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address. | Amount Due by Feb 27, 2020   | \$171.92   |
| On December 18, 2019, in Case No. 19-2121-EL-ATA, the Public Utilities Commission of Ohio (PUCO) approved the Legacy Generation Resource Rider for service rendered on or after January 1, 2020. This rider recovers prudently incurred costs related to legacy generation resources statewide, pursuant to recently enacted state legislation.  | Usage Information for Meter Number 617512261   |            |
|  | Feb 04, 2020 KWH Reading (Actual)  | 25,454     |
|  | Jan 08, 2020 KWH Reading (Actual)  | 24,866     |
|  | KWH used   | 588        |
|  | Billed Load in KW/KVA  | 9.5        |
|  | Charges From Ohio Edison   |            |
|  | Customer Number: 0802431252 0000851145   |            |
|  | Rate: General Service Secondary OE-GSD   |            |
|  | Customer Charge  | 7.00       |
|  | Distribution Related Component   | 70.22      |
|  | Cost Recovery Charges  | 46.45      |
|  | Current Consumption Bill Charges   | 123.67     |
|  | Customer Number: 0802431252 5000019991   |            |
|  | Rate: Private Outdoor Lighting OE-POLSF  |            |
|  | Fixture Charges Units  |            |
|  | OE-SV-OHWD-(163)-400W+   | 1          |
|  | Distribution Related Component   | 1.64       |
|  | Cost Recovery Charges  | 0.29       |
|  | Bypassable Generation and Transmission Related Component                                   | 6.69       |
|  | Current Consumption Bill Charges   | 19.44      |
|  | Total Charges  | \$ 143.11  |
|  | Charges From NOPEC - NextEra Energy Services Ohio  |            |
|  | NOPEC  |            |
|  | 31320 Solon Road, Suite 20, Solon, OH 44139  |            |
|  | Customer Service: 1-855-667-3201   |            |
|  | Account Number: 1002534662 Rate: GEN-F4899   |            |
|  | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |            |
|  | Billing Period: Jan 08, 2020 to Feb 04, 2020   |            |
|  | Basic Charge 588 KWH x 0.048997  | 28.81      |
|  | Total NOPEC - NextEra Energy Services Ohio Charges   | 28.81      |
|  | Detail Payment and Adjustment Information  |            |
|  | 01/15/20 Payment   | -166.79    |
|  | Account Balances by Company  |            |
|  | Previous Balance Payments/ Adjustments Current Charges Amount Due                          |            |
|  | Ohio Edison 134.17 -134.17 143.11 143.11   |            |
|  | NOPEC - NextEra Energy Services Ohio 32.62 -32.62 28.81 28.81                              |            |
|  | Total 166.79 -166.79 171.92 171.92   |            |

Additional messages, if any, can be found on back

## Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Feb 19 | 695 | Aug 19 | 629 |
| Mar 19 | 610 | Sep 19 | 728 |
| Apr 19 | 494 | Oct 19 | 647 |
| May 19 | 558 | Nov 19 | 518 |
| Jun 19 | 589 | Dec 19 | 627 |
| Jul 19 | 640 | Jan 20 | 583 |
|        |     | Feb 20 | 588 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 24        | 21        |
| Average Daily Temperature | 27        | 36        |
| Days in Billing Period    | 29        | 28        |
| Last 12 Months Use (KWH)  |           | 7,211     |
| Average Monthly Use (KWH) |           | 601       |

Billing Period: Feb 05 to Mar 04, 2020 for 29 days  
Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

Shop  
pd 3-13-2020  
ck #2398

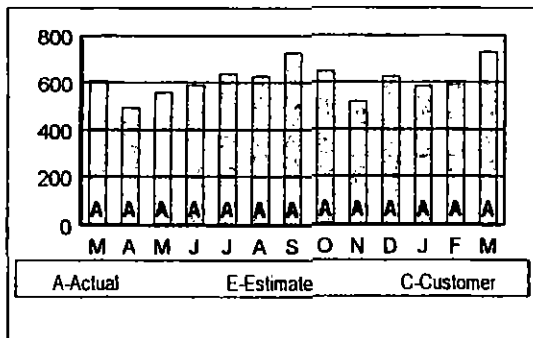
March 06, 2020  
Account Number: 110 013 640 146  
Amount Due: \$190.36  
Due Date: March 27, 2020

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due       |
|--|--|------------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 171.92           |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments                                     | -171.92          |
| Energy Efficiency 730 KWH x 0.001809 \$1.32  | <b>Balance at Billing on Mar 06, 2020</b>                | <b>0.00</b>      |
| Peak Demand Reduction 730 KWH x 0.000452 \$0.33  | Ohio Edison  | 135.16           |
| Renewable Energy 730 KWH x 0.000979 \$0.71   | NOPEC - NextEra Energy Services Ohio - Consumption       | 35.76            |
| Your next meter reading is scheduled to occur on or about Apr 01, 2020.  | Ohio Edison - Lighting                                   | 19.44            |
| On January 15, 2020, in Case No. 19-2080-EL-ATA, the Public Utilities Commission of Ohio approved the Conservation Support Rider for service rendered beginning February 1, 2020. This rider enables support for efficient use of electricity, pursuant to recently enacted state legislation. | <b>Total Current Charges</b>                             | <b>190.36</b>    |
|  | <b>Amount Due by Mar 27, 2020</b>                        | <b>\$190.36</b>  |
|  | <b>Usage Information for Meter Number 617512261</b>      |                  |
|  | Mar 04, 2020 KWH Reading (Actual)                        | 26,184           |
|  | Feb 05, 2020 KWH Reading (Actual)                        | 25,454           |
|  | KWH used   | 730              |
|  | Billed Load in KW/KVA                                    | 10.0             |
|  | <b>Charges From Ohio Edison</b>                          |                  |
|  | Customer Number: 0802431252 0000851145                   |                  |
|  | Rate: General Service Secondary OE-GSD                   |                  |
|  | Customer Charge  | 7.00             |
|  | Distribution Related Component                           | 78.05            |
|  | Cost Recovery Charges                                    | 50.11            |
|  | <b>Current Consumption Bill Charges</b>                  | <b>135.16</b>    |
|  | Customer Number: 0802431252 5000019991                   |                  |
|  | Rate: Private Outdoor Lighting OE-POLSF                  |                  |
|  | Fixture Charges Units                                    |                  |
|  | OE-SV-OHWD-(163)-400W+                                   | 1                |
|  | Distribution Related Component                           | 10.82            |
|  | Cost Recovery Charges                                    | 1.64             |
|  | Bypassable Generation and Transmission Related Component | 0.29             |
|  | <b>Current Consumption Bill Charges</b>                  | <b>6.69</b>      |
|  | <b>Total Charges</b>                                     | <b>\$ 154.60</b> |

Additional messages, if any, can be found on back.

| Usage History |     |        |     |
|---------------|-----|--------|-----|
| Mar 19        | 610 | Sep 19 | 728 |
| Apr 19        | 494 | Oct 19 | 647 |
| May 19        | 558 | Nov 19 | 518 |
| Jun 19        | 589 | Dec 19 | 627 |
| Jul 19        | 640 | Jan 20 | 583 |
| Aug 19        | 629 | Feb 20 | 588 |
|               |     | Mar 20 | 730 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 20        | 25        |
| Average Daily Temperature | 32        | 34        |
| Days in Billing Period    | 30        | 29        |
| Last 12 Months Use (KWH)  |           | 7,331     |
| Average Monthly Use (KWH) |           | 611       |

| Charges From NOPEC - NextEra Energy Services Ohio  |                  |                      |                 |
|--|------------------|----------------------|-----------------|
| <b>NOPEC</b> 31320 Solon Road, Suite 20, Solon, OH 44139                                   |                  |                      |                 |
| <b>NEXTERA</b> Customer Service: 1-855-667-3201  |                  |                      |                 |
| <b>ENERGY SERVICES</b> Account Number: 1002534662 Rate: GEN-F4899                          |                  |                      |                 |
| Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |                  |                      |                 |
| <b>Billing Period: Feb 05, 2020 to Mar 04, 2020</b>  |                  |                      |                 |
| Basic Charge   | 730 KWH x        | 0.048986             | 35.76           |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b>                                  |                  |                      | <b>35.76</b>    |
| Detail Payment and Adjustment Information  |                  |                      |                 |
| 02/12/20 Payment   |                  |                      | -171.92         |
| Account Balances by Company  |                  |                      |                 |
|  | Previous Balance | Payments/Adjustments | Current Charges |
| Ohio Edison  | 143.11           | -143.11              | 154.60          |
| NOPEC - NextEra Energy Services Ohio   | 28.81            | -28.81               | 35.76           |
| <b>Total</b>   | <b>171.92</b>    | <b>-171.92</b>       | <b>190.36</b>   |

Billing Period: Mar 05 to Apr 02, 2020 for 29 days

 Bill For: THELMA JOHNSON  
 THE STYLING CENTER  
 102 E MADISON AVE  
 SPRINGFIELD OH 45504

 shop  
 Pd 4-8-2020  
 CK #2403

April 06, 2020

Account Number: 110 013 640 146

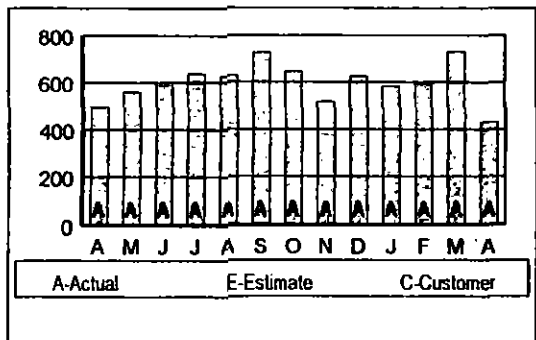
Amount Due: \$170.32

Due Date: April 27, 2020

 To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
 Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary   | Amount Due                                  |                        |                   |
|--|---|---|------------------------|-------------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.   | Previous Balance  | 190.36                                      |                        |                   |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments                                      | -190.36                                     |                        |                   |
|  | <b>Balance at Billing on Apr 08, 2020</b>                 | <b>0.00</b>                                 |                        |                   |
| Energy Efficiency 432 KWH x 0.001809 \$0.78  | Ohio Edison   | 129.69                                      |                        |                   |
| Peak Demand Reduction 432 KWH x 0.000452 \$0.20  | NOPEC - NextEra Energy Services Ohio - Consumption        | 21.16                                       |                        |                   |
| Renewable Energy 432 KWH x 0.000979 \$0.42   | Ohio Edison - Lighting                                    | 19.47                                       |                        |                   |
| Your next meter reading is scheduled to occur on or about May 01, 2020.  | <b>Total Current Charges</b>                              | <b>170.32</b>                               |                        |                   |
| Our utilities are continuing meter reading operations during the coronavirus health emergency. You may see these essential employees in your neighborhood if you're home during the day. Their work takes place entirely outdoors and without customer interaction. Please keep the path to your meter clear of snow and other debris, and keep dogs secured away from the area. Please do not approach our meter readers, as they are trained to maintain social distancing. All of our employees wear photo ID badges. If you have concerns or questions, please contact your utility company. | <b>Amount Due by Apr 27, 2020</b>                         | <b>\$170.32</b>                             |                        |                   |
| Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877) For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit <a href="http://www.firstenergycorp.com/storminfo">www.firstenergycorp.com/storminfo</a> .   | <b>Usage Information for Meter Number 817512261</b>       |   |                        |                   |
| On February 26, 2020 in Case No. 19-2120-EL-RDR, the Public Utilities Commission of Ohio (PUCO) approved an adjustment to the Non-Market-Based Services Rider for service rendered on or after March 1, 2020. This rider recovers costs imposed by the Federal Energy Regulatory Commission (FERC) or the regional transmission organization, PJM Interconnection.   | Apr 02, 2020 KWH Reading (Actual)                         | 26.616                                      |                        |                   |
| <b>Additional messages, if any, can be found on back.</b>  | Mar 05, 2020 KWH Reading (Actual)                         | 26.184                                      |                        |                   |
|  | KWH used  | 432   |                        |                   |
|  | Billed Load in KW/KVA                                     | 9.5   |                        |                   |
|  | <b>Charges From Ohio Edison</b>                           |   |                        |                   |
|  | Customer Number: 0802431252 0000851145                    |   |                        |                   |
|  | Rate: General Service Secondary OE-GSD                    |   |                        |                   |
|  | Customer Charge   | 7.00  |                        |                   |
|  | Distribution Related Component                            | 71.65                                       |                        |                   |
|  | Cost Recovery Charges                                     | 51.04                                       |                        |                   |
|  | <b>Current Consumption Bill Charges</b>                   | <b>129.69</b>                               |                        |                   |
|  | Customer Number: 0802431252 5000019991                    |   |                        |                   |
|  | Rate: Private Outdoor Lighting OE-POLSF                   |   |                        |                   |
|  | <b>Fixture Charges</b>                                    | <b>Units</b>                                |                        |                   |
|  | OE-SV-OHWD-(163)-400W+                                    | 1   |                        |                   |
|  | Distribution Related Component                            | 1.65  |                        |                   |
|  | Cost Recovery Charges                                     | 0.30  |                        |                   |
|  | Bypassable Generation and Transmission Related Component  | 6.70  |                        |                   |
|  | <b>Current Consumption Bill Charges</b>                   | <b>19.47</b>                                |                        |                   |
|  | <b>Total Charges</b>                                      | <b>\$ 149.16</b>                            |                        |                   |
|  | <b>Charges From NOPEC - NextEra Energy Services Ohio</b>  |   |                        |                   |
|  | <b>NOPEC</b>  | 31320 Solon Road, Suite 20, Solon, OH 44139 |                        |                   |
|  | <b>NEXTERA</b>  | Customer Service: 1-855-667-3201            |                        |                   |
|  | <b>ENERGY SERVICES</b>                                    | Account Number: 1002534662 Rate: GEN-F4899  |                        |                   |
|  | <b>Billing Period: Mar 05, 2020 to Apr 02, 2020</b>       |   |                        |                   |
|  | Basic Charge 432 KWH x 0.048981                           | 21.16                                       |                        |                   |
|  | <b>Total NOPEC - NextEra Energy Services Ohio Charges</b> | <b>21.16</b>                                |                        |                   |
|  | <b>Detail Payment and Adjustment Information</b>          |   |                        |                   |
|  | 03/16/20 Payment  | -190.36                                     |                        |                   |
|  | <b>Account Balances by Company</b>                        |   |                        |                   |
|  | <b>Previous Balance</b>                                   | <b>Payments/Adjustments</b>                 | <b>Current Charges</b> | <b>Amount Due</b> |
|  | Ohio Edison   | 154.60                                      | -154.60                | 149.16            |
|  | NOPEC - NextEra Energy                                    |   |                        |                   |
|  | Services Ohio   | 35.76                                       | -35.76                 | 21.16             |
|  | <b>Total</b>  | <b>190.36</b>                               | <b>-190.36</b>         | <b>170.32</b>     |

| Usage History |     |        |     |
|---------------|-----|--------|-----|
| Apr 19        | 494 | Oct 19 | 647 |
| May 19        | 558 | Nov 19 | 518 |
| Jun 19        | 589 | Dec 19 | 627 |
| Jul 19        | 640 | Jan 20 | 583 |
| Aug 19        | 629 | Feb 20 | 588 |
| Sep 19        | 728 | Mar 20 | 730 |
|               |     | Apr 20 | 432 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 18        | 15        |
| Average Daily Temperature | 42        | 47        |
| Days in Billing Period    | 27        | 29        |
| Last 12 Months Use (KWH)  |           | 7,269     |
| Average Monthly Use (KWH) |           | 606       |



**Billing Period:** Apr 03 to May 04, 2020 for 32 days  
**Bill For:** THELMA JOHNSON  
 THE STYLING CENTER  
 102 E MADISON AVE  
 SPRINGFIELD OH 45504

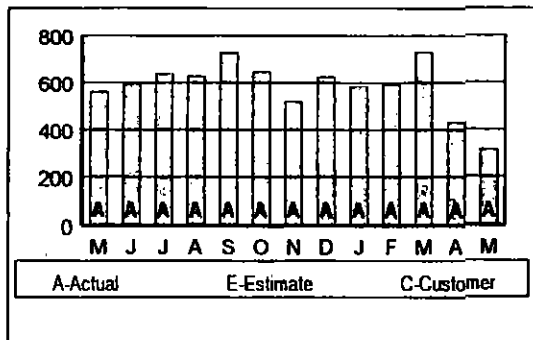
Shop  
 Pd 5-8-2020  
 CK# 2407

May 06, 2020  
**Account Number: 110 013 640 146**  
**Amount Due: \$158.86**  
**Due Date: May 27, 2020**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
 Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary   | Amount Due       |
|--|---|------------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance  | 170.32           |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments  | -170.32          |
| Energy Efficiency 315 KWH x 0.001809 \$0.57  | <b>Balance at Billing on May 06, 2020</b>   | <b>0.00</b>      |
| Peak Demand Reduction 315 KWH x 0.000452 \$0.14  | Ohio Edison   | 122.61           |
| Renewable Energy 315 KWH x 0.000979 \$0.31   | NOPEC - NextEra Energy Services Ohio - Consumption  | 16.13            |
| Your next meter reading is scheduled to occur on or about Jun 02, 2020.  | Ohio Edison - Lighting  | 20.12            |
| We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a> - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address. | <b>Total Current Charges</b>  | <b>158.86</b>    |
| Our utilities are continuing meter reading operations during the coronavirus health emergency. You may see these essential employees in your neighborhood if you're home during the day. Their work takes place entirely outdoors and without customer interaction. Please keep the path to your meter clear of snow and other debris, and keep dogs secured away from the area. Please do not approach our meter readers, as they are trained to maintain social distancing. All  | <b>Amount Due by May 27, 2020</b>   | <b>\$158.86</b>  |
| <b>Additional messages, if any, can be found on back.</b>  | <b>Usage Information for Meter Number 617512261</b>                                       |                  |
|  | May 04, 2020 KWH Reading (Actual)   | 26.931           |
|  | Apr 03, 2020 KWH Reading (Actual)   | 26.616           |
|  | KWH used  | 315              |
|  | Billed Load in KW/KVA   | 9.0              |
|  | <b>Charges From Ohio Edison</b>   |                  |
|  | Customer Number: 0802431252 0000851145  |                  |
|  | Rate: General Service Secondary OE-GSD  |                  |
|  | Customer Charge   | 7.00             |
|  | Distribution Related Component  | 67.84            |
|  | Cost Recovery Charges   | 47.77            |
|  | <b>Current Consumption Bill Charges</b>   | <b>122.61</b>    |
|  | Customer Number: 0802431252 5000019991  |                  |
|  | Rate: Private Outdoor Lighting OE-POLSF   |                  |
|  | <b>Fixture Charges</b> Units  |                  |
|  | OE-SV-OHWD-(163)-400W+  | 1                |
|  | Distribution Related Component  | 10.82            |
|  | Cost Recovery Charges   | 2.07             |
|  | Bypassable Generation and Transmission Related Component                                  | 0.33             |
|  | <b>Current Consumption Bill Charges</b>   | <b>6.90</b>      |
|  | <b>Total Charges</b>  | <b>\$ 142.73</b> |
|  | <b>Charges From NOPEC - NextEra Energy Services Ohio</b>                                  |                  |
|  | <b>NOPEC</b> 31320 Solon Road, Suite 20, Solon, OH 44139                                  |                  |
|  | <b>NEXTERA</b> Customer Service: 1-855-667-3201   |                  |
|  | <b>ENERGY SERVICES</b> Account Number: 1002534662 Rate: GEN-F512                          |                  |
|  | Please note: Your Certified Retail Electric Service Provider has changed your supply rate |                  |
|  | <b>Billing Period: Apr 03, 2020 to May 04, 2020</b>                                       |                  |
|  | Basic Charge 315 KWH x 0.051206   | 16.13            |
|  | <b>Total NOPEC - NextEra Energy Services Ohio Charges</b>                                 | <b>16.13</b>     |
|  | <b>Detail Payment and Adjustment Information</b>  |                  |
|  | 04/10/20 Payment  | -170.32          |
|  | <b>Account Balances by Company</b>  |                  |
|  | Previous Balance Payments/ Adjustments Current Charges Amount Due                         |                  |
|  | Ohio Edison 149.16 -149.16 142.73 142.73  |                  |
|  | NOPEC - NextEra Energy Services Ohio 21.16 -21.16 16.13 16.13                             |                  |
|  | <b>Total</b> 170.32 -170.32 158.86 158.86   |                  |

| Usage History |     |        |     |  |
|---------------|-----|--------|-----|--|
| May 19        | 558 | Nov 19 | 518 |  |
| Jun 19        | 589 | Dec 19 | 627 |  |
| Jul 19        | 640 | Jan 20 | 583 |  |
| Aug 19        | 629 | Feb 20 | 588 |  |
| Sep 19        | 728 | Mar 20 | 730 |  |
| Oct 19        | 647 | Apr 20 | 432 |  |
|               |     | May 20 | 315 |  |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 19        | 10        |
| Average Daily Temperature | 57        | 51        |
| Days in Billing Period    | 30        | 32        |
| Last 12 Months Use (KWH)  |           | 7,026     |
| Average Monthly Use (KWH) |           | 586       |

**Billing Period:** May 05 to Jun 03, 2020 for 30 days  
**Bill For:** THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

*Shop*  
*Pd 6-8-2020*  
*ck# 2411*

**June 05, 2020**  
**Account Number: 110 013 640 146**  
**Amount Due: \$150.56**  
**Due Date: June 26, 2020**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary   | Amount Due   |                 |               |
|--|---|--|-----------------|---------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.   | Previous Balance  | 158.86   |                 |               |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill. | Payments/Adjustments                                      | -158.86  |                 |               |
|  | <b>Balance at Billing on Jun 05, 2020</b>                 | <b>0.00</b>  |                 |               |
|  | Ohio Edison   | 110.37   |                 |               |
|  | NOPEC - NextEra Energy Services Ohio - Consumption        | 20.02  |                 |               |
|  | Ohio Edison - Lighting                                    | 20.17  |                 |               |
|  | <b>Total Current Charges</b>                              | <b>150.56</b>  |                 |               |
|  | <b>Amount Due by Jun 26, 2020</b>                         | <b>\$150.56</b>  |                 |               |
|  | <b>Usage Information for Meter Number 617512261</b>       |  |                 |               |
|  | Jun 03, 2020 KWH Reading (Actual)                         | 27,322   |                 |               |
|  | May 05, 2020 KWH Reading (Actual)                         | 26,931   |                 |               |
|  | KWH used  | 391  |                 |               |
|  | Billed Load in KWKVA                                      | 8.0  |                 |               |
|  | <b>Charges From Ohio Edison</b>                           |  |                 |               |
|  | Customer Number: 0802431252 0000851145                    |  |                 |               |
|  | Rate: General Service Secondary OE-GSD                    |  |                 |               |
|  | Customer Charge   | 7.00   |                 |               |
|  | Distribution Related Component                            | 60.54  |                 |               |
|  | Cost Recovery Charges                                     | 42.83  |                 |               |
|  | <b>Current Consumption Bill Charges</b>                   | <b>110.37</b>  |                 |               |
|  | Customer Number: 0802431252 5000019991                    |  |                 |               |
|  | Rate: Private Outdoor Lighting OE-POLSF                   |  |                 |               |
|  | <b>Fixture Charges</b>                                    | <b>Units</b>   |                 |               |
|  | OE-SV-OHWD-(163)-400W+                                    | 1  |                 |               |
|  | Distribution Related Component                            | 10.82  |                 |               |
|  | Cost Recovery Charges                                     | 2.07   |                 |               |
|  | Bypassable Generation and Transmission Related Component  | 0.33   |                 |               |
|  | <b>Current Consumption Bill Charges</b>                   | <b>6.95</b>  |                 |               |
|  | <b>Total Charges</b>                                      | <b>\$ 130.54</b>   |                 |               |
|  | <b>Charges From NOPEC - NextEra Energy Services Ohio</b>  |  |                 |               |
|  | <b>NOPEC</b>  | 31320 Solon Road, Suite 20, Solon, OH 44139  |                 |               |
|  | <b>NEXTERA</b>  | Customer Service: 1-855-667-3201   |                 |               |
|  |   | Account Number: 1002534662 Rate: GEN-F512  |                 |               |
|  |   | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |                 |               |
|  |   | <b>Billing Period: May 05, 2020 to Jun 03, 2020</b>  |                 |               |
|  | Basic Charge  | 391 KWH x 0.051202 20.02   |                 |               |
|  | <b>Total NOPEC - NextEra Energy Services Ohio Charges</b> | <b>20.02</b>   |                 |               |
|  | <b>Detail Payment and Adjustment Information</b>          |  |                 |               |
|  | 05/13/20 Payment  | -158.86  |                 |               |
|  | <b>Account Balances by Company</b>                        |  |                 |               |
|  | Previous Balance  | Payments/Adjustments   | Current Charges | Amount Due    |
|  | Ohio Edison   | 142.73   | -142.73         | 130.54        |
|  | NOPEC - NextEra Energy Services Ohio                      | 16.13  | -16.13          | 20.02         |
|  | <b>Total</b>  | <b>158.86</b>  | <b>-158.86</b>  | <b>150.56</b> |

Energy Efficiency 391 KWH x 0.001809 \$0.71  
Peak Demand Reduction 391 KWH x 0.000452 \$0.18  
Renewable Energy 391 KWH x 0.000979 \$0.38

Your next meter reading is scheduled to occur on or about Jul 01, 2020.

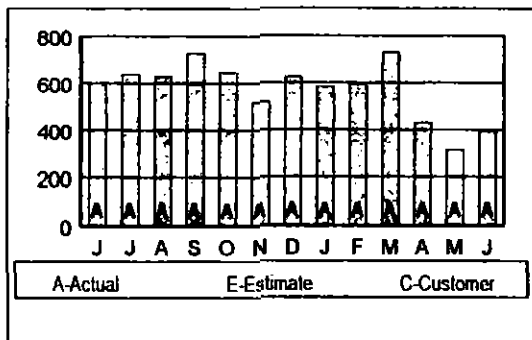
Pursuant to Ohio law, it is illegal for your electric meter and associated equipment to be tampered with to obtain unauthorized use of electricity. As specified in the Ohio Revised Code, persons found guilty of stealing electricity or tampering may be subject to jail sentences up to five years and fines up to \$10,000. Meter tampering is dangerous and could result in serious personal injury or damage to property. Ohio Law requires this message.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will not resume normal collections or shut-off activity until at least July 1, 2020, and will comply with any state orders to postpone these activities as long as necessary. Customers who are having difficulty paying their bills should call us to arrange an affordable payment plan. These arrangements will not interfere with any future payment options customers may choose. We encourage all customers with overdue balances who are unable to reach a payment arrangement to pay what they can to keep their total balance as manageable as possible. For information about assistance programs residential customers may be eligible for, please visit [www.firstenergycorp.com/billassist](http://www.firstenergycorp.com/billassist).

Additional messages, if any, can be found on back.

## Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Jun 19 | 589 | Dec 19 | 627 |
| Jul 19 | 640 | Jan 20 | 583 |
| Aug 19 | 629 | Feb 20 | 588 |
| Sep 19 | 728 | Mar 20 | 730 |
| Oct 19 | 647 | Apr 20 | 432 |
| Nov 19 | 518 | May 20 | 315 |
|        |     | Jun 20 | 391 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 18        | 13        |
| Average Daily Temperature | 65        | 61        |
| Days in Billing Period    | 33        | 30        |
| Last 12 Months Use (KWH)  |           | 6,828     |
| Average Monthly Use (KWH) |           | 569       |

**Billing Period:** Jun 04 to Jul 02, 2020 for 29 days  
**Bill For:** THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

*Shop*  
*pd 7-9-2020*  
*CK# 2415*

July 07, 2020  
**Account Number: 110 013 640 146**

**Amount Due: \$157.36**

**Due Date: July 28, 2020**

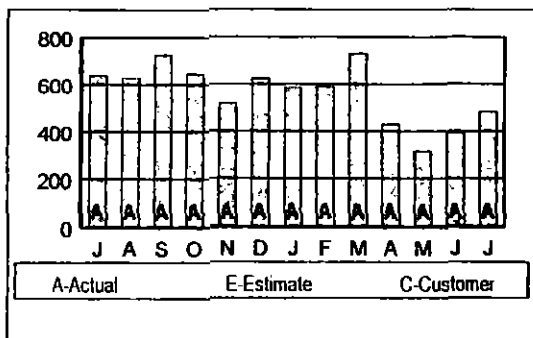
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
**Bill Issued by:** Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary   | Amount Due                                  |                 |               |
|--|---|---|-----------------|---------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the <b>Amount Due</b> by the Due Date.   | Previous Balance  | 150.56                                      |                 |               |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill. | Payments/Adjustments                                      | -150.56                                     |                 |               |
|  | <b>Balance at Billing on Jul 07, 2020</b>                 | <b>0.00</b>                                 |                 |               |
|  | Ohio Edison   | 111.54                                      |                 |               |
|  | NOPEC - NextEra Energy Services Ohio - Consumption        | 24.83                                       |                 |               |
|  | Ohio Edison - Lighting                                    | 20.99                                       |                 |               |
|  | <b>Total Current Charges</b>                              | <b>157.36</b>                               |                 |               |
|  | <b>Amount Due by Jul 28, 2020</b>                         | <b>\$157.36</b>                             |                 |               |
|  | <b>Usage Information for Meter Number 617512261</b>       |   |                 |               |
|  | Jul 02, 2020 KWH Reading (Actual)                         | 27.807                                      |                 |               |
|  | Jun 04, 2020 KWH Reading (Actual)                         | 27.322                                      |                 |               |
|  | KWH used  | 485   |                 |               |
|  | Billed Load in KW/KVA                                     | 8.0   |                 |               |
|  | <b>Charges From Ohio Edison</b>                           |   |                 |               |
|  | Customer Number: 0802431252 0000851145                    |   |                 |               |
|  | Rate: General Service Secondary OE-GSD                    |   |                 |               |
|  | Customer Charge   | 7.00  |                 |               |
|  | Distribution Related Component                            | 61.39                                       |                 |               |
|  | Cost Recovery Charges                                     | 43.15                                       |                 |               |
|  | <b>Current Consumption Bill Charges</b>                   | <b>111.54</b>                               |                 |               |
|  | Customer Number: 0802431252 5000019991                    |   |                 |               |
|  | Rate: Private Outdoor Lighting OE-POLSF                   |   |                 |               |
|  | <b>Fixture Charges</b>                                    | <b>Units</b>                                |                 |               |
|  | OE-SV-OHWD-(163)-400W+                                    | 1   |                 |               |
|  | Distribution Related Component                            | 2.08  |                 |               |
|  | Cost Recovery Charges                                     | 0.34  |                 |               |
|  | Bypassable Generation and Transmission Related Component  | 7.75  |                 |               |
|  | <b>Current Consumption Bill Charges</b>                   | <b>20.89</b>                                |                 |               |
|  | <b>Total Charges</b>                                      | <b>\$ 132.53</b>                            |                 |               |
|  | <b>Charges From NOPEC - NextEra Energy Services Ohio</b>  |   |                 |               |
|  | <b>NOPEC</b>  | 31320 Solon Road, Suite 20, Solon, OH 44139 |                 |               |
|  | <b>NextEra</b>  | Customer Service: 1-855-667-3201            |                 |               |
|  | <b>ENERGY SERVICES</b>                                    | Account Number: 1002534662 Rate: GEN-F512   |                 |               |
|  | <b>Billing Period: Jun 04, 2020 to Jul 02, 2020</b>       |   |                 |               |
|  | Basic Charge  | 485 KWH x 0.051196 24.83                    |                 |               |
|  | <b>Total NOPEC - NextEra Energy Services Ohio Charges</b> | <b>24.83</b>                                |                 |               |
|  | <b>Detail Payment and Adjustment Information</b>          |   |                 |               |
|  | 06/11/20 Payment  | -150.56                                     |                 |               |
|  | <b>Account Balances by Company</b>                        |   |                 |               |
|  | Previous Balance  | Payments/Adjustments                        | Current Charges | Amount Due    |
|  | Ohio Edison   | 130.54                                      | -130.54         | 132.53        |
|  | NOPEC - NextEra Energy                                    |   |                 |               |
|  | Services Ohio   | 20.02                                       | -20.02          | 24.83         |
|  | <b>Total</b>  | <b>150.56</b>                               | <b>-150.56</b>  | <b>157.36</b> |

Additional messages, if any, can be found on back.

## Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Jul 19 | 640 | Jan 20 | 583 |
| Aug 19 | 629 | Feb 20 | 588 |
| Sep 19 | 728 | Mar 20 | 730 |
| Oct 19 | 647 | Apr 20 | 432 |
| Nov 19 | 518 | May 20 | 315 |
| Dec 19 | 627 | Jun 20 | 391 |
|        |     | Jul 20 | 485 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 19        | 17        |
| Average Daily Temperature | 73        | 73        |
| Days in Billing Period    | 33        | 29        |
| Last 12 Months Use (KWH)  |           | 6,673     |
| Average Monthly Use (KWH) |           | 556       |



Billing Period: Aug 04 to Sep 02, 2020 for 30 days  
 Bill For: THELMA JOHNSON  
 THE STYLING CENTER  
 102 E MADISON AVE  
 SPRINGFIELD OH 45504

 Shop  
 Pd 9-4-2020  
 ck# 2425

 September 04, 2020  
 Account Number: 110 013 640 146

Amount Due: \$226.22

Due Date: September 25, 2020

 To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
 Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due       |
|--|--|------------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 135.54           |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments                                     | -135.54          |
|  | <b>Balance at Billing on Sep 04, 2020</b>                | <b>0.00</b>      |
| Energy Efficiency 705 KWH x 0.002374 \$1.67  | Ohio Edison  | 167.58           |
| Peak Demand Reduction 705 KWH x 0.000594 \$0.42  | NOPEC - NextEra Energy Services Ohio - Consumption       | 37.51            |
| Renewable Energy 705 KWH x 0.000864 \$0.61   | Ohio Edison - Lighting                                   | 21.13            |
| Your next meter reading is scheduled to occur on or about Oct 02, 2020.  | <b>Total Current Charges</b>                             | <b>226.22</b>    |
| We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will be restarting service terminations on September 15, 2020. If the termination date on your disconnection notice is on or after September 15, 2020, your service may be terminated for non-payment. These notices can be used as proof of situation by agencies who provide financial support to assist with bills. We will comply with any state orders to postpone these activities as long as necessary. Field personnel in the community performing collection activities will be following proper safety measures and take necessary precautions against the spread of COVID-19. Customers who are having difficulty paying their bills should call us to arrange a payment plan and request information on potential assistance programs to avoid termination. Customers are urged to contact us while enhanced payment arrangements are still available. Arrangements made prior to September 15, 2020 will not interfere with any future payment options customers may choose. For information about assistance programs residential customers may be eligible for, please visit <a href="http://www.firstenergycorp.com/billassist">www.firstenergycorp.com/billassist</a> . When disconnection activities resume, all normal collections practices will also resume including payment plan options, requirements for reconnections, and late payment charges. | <b>Amount Due by Sep 25, 2020</b>                        | <b>\$226.22</b>  |
| <b>Additional messages, if any, can be found on back.</b>  | <b>Usage Information for Meter Number 617512281</b>      |                  |
|  | Sep 02, 2020 KWH Reading (Estimate)                      | 28,934           |
|  | Aug 04, 2020 KWH Reading (Actual)                        | 28,229           |
|  | KWH used   | 705              |
|  | Billed Load in KWKVA                                     | 11.5             |
|  | <b>Charges From Ohio Edison</b>                          |                  |
|  | Customer Number: 0802431252 0000851145                   |                  |
|  | Rate: General Service Secondary OE-GSD                   |                  |
|  | Customer Charge  | 7.00             |
|  | Distribution Related Component                           | 98.39            |
|  | Cost Recovery Charges                                    | 62.19            |
|  | <b>Current Consumption Bill Charges</b>                  | <b>167.58</b>    |
|  | Customer Number: 0802431252 5000019991                   |                  |
|  | Rate: Private Outdoor Lighting OE-POLSF                  |                  |
|  | <b>Fixture Charges</b>                                   |                  |
|  | OE-SV-OHWD-(163)-400W+                                   | 10.82            |
|  | Distribution Related Component                           | 2.43             |
|  | Cost Recovery Charges                                    | 0.35             |
|  | Bypassable Generation and Transmission Related Component | 7.53             |
|  | <b>Current Consumption Bill Charges</b>                  | <b>21.13</b>     |
|  | <b>Total Charges</b>                                     | <b>\$ 188.71</b> |

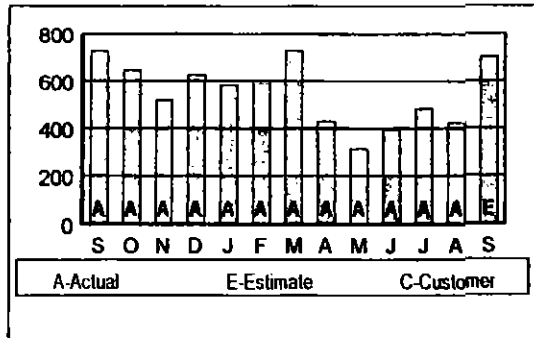
| Charges From NOPEC - NextEra Energy Services Ohio  |
|--|
| <b>NOPEC</b> 31320 Solon Road, Suite 20, Solon, OH 44139                                   |
| <b>NextEra</b> Customer Service: 1-855-667-3201  |
| <b>ENERGY SERVICES</b> Account Number: 1002534662 Rate: GEN-F532                           |
| Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |

| Usage History   |
|---|
| Billing Period: Aug 04, 2020 to Sep 02, 2020                    |
| Basic Charge 705 KWH x 0.053206 37.51                           |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b> 37.51 |

| Detail Payment and Adjustment Information |
|---|
| 08/10/20 Payment -135.54                  |

|        |     |        |     |
|--------|-----|--------|-----|
| Jan 20 | 583 | Jul 20 | 485 |
| Feb 20 | 588 | Aug 20 | 422 |
|        |     | Sep 20 | 705 |

| Account Balances by Company |                  |                       |                 |               |
|-----------------------------|------------------|-----------------------|-----------------|---------------|
|                             | Previous Balance | Payments/ Adjustments | Current Charges | Amount Due    |
| Ohio Edison                 | 113.09           | -113.09               | 188.71          | 188.71        |
| NOPEC - NextEra Energy      |                  |                       |                 |               |
| Services Ohio               | 22.45            | -22.45                | 37.51           | 37.51         |
| <b>Total</b>                | <b>135.54</b>    | <b>-135.54</b>        | <b>226.22</b>   | <b>226.22</b> |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 23        | 24        |
| Average Daily Temperature | 73        | 74        |
| Days in Billing Period    | 31        | 30        |
| Last 12 Months Use (KWH)  |           | 6,443     |
| Average Monthly Use (KWH) |           | 537       |

## Messages (Continued)

## Invoice Details (Continued)

## Charges From NOPEC - NextEra Energy Services Ohio

**NOPEC** 31320 Solon Road, Suite 20, Solon, OH 44139  
**NextEra** Customer Service: 1-855-667-3201  
**ENERGY SERVICES** Account Number: 1002534662 Rate: GEN-F472

Please note: Your Certified Retail Electric Service Provider has changed your supply rate.

**Billing Period: Sep 03, 2020 to Oct 02, 2020**

Basic Charge 335 KWH x 0.047194 15.81

**Total NOPEC - NextEra Energy Services Ohio Charges 15.81**

## Detail Payment and Adjustment Information

08/10/20 Payment -135.54

09/14/20 Payment -226.22

**Total Payments and Adjustments -\$381.76**

## Account Balances by Company

|   | Previous<br>Balance | Payments/<br>Adjustments | Current<br>Charges | Amount<br>Due |
|---|---------------------|--------------------------|--------------------|---------------|
| Ohio Edison                             | 113.09              | -301.80                  | 200.86             | 12.15         |
| NOPEC - NextEra Energy<br>Services Ohio | 22.45               | -59.96                   | 33.58              | -3.93         |
| <b>Total</b>                            | <b>135.54</b>       | <b>-381.76</b>           | <b>234.44</b>      | <b>8.22</b>   |

**Billing Period:** Aug 04 to Oct 02, 2020 for 60 days  
**Bill For:** THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

*Billing adjustment*  
*pd 10-9-2020*  
*ck # 2430*

**October 06, 2020**  
**Account Number: 110 013 640 146**  
**Amount Due: \$8.22**  
**Due Date: October 27, 2020**

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary                                    | Amount Due     |
|--|--|----------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance                                   | 135.54         |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill. | Payments/Adjustments                               | -361.76        |
|  | <b>Balance at Billing on Oct 08, 2020</b>          | <b>-226.22</b> |
|  | Ohio Edison  | 158.98         |
|  | NOPEC - NextEra Energy Services Ohio - Consumption | 33.58          |
|  | Ohio Edison - Lighting                             | 41.88          |
|  | <b>Total Current Charges</b>                       | <b>234.44</b>  |
|  | <b>Amount Due by Oct 27, 2020</b>                  | <b>\$8.22</b>  |

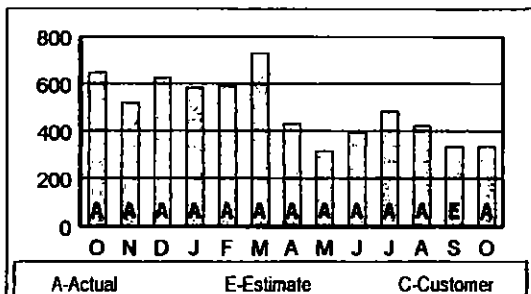
Energy Efficiency 335 KWH x 0.002374 \$0.80  
Peak Demand Reduction 335 KWH x 0.000594 \$0.20  
Renewable Energy 335 KWH x 0.000864 \$0.29  
Your next meter reading is scheduled to occur on or about Nov 03, 2020.

We continue to find ways to assist customers during the coronavirus pandemic and its aftereffects. We will be restarting service terminations on October 5, 2020. If the termination date on your disconnection notice is on or after October 5, 2020, your service may be terminated for non-payment. These notices can be used as proof of situation by agencies who provide financial support to assist with bills. We will comply with any state orders to postpone these activities as long as necessary. Field personnel in the community performing collection activities will be following proper safety measures and take necessary precautions against the spread of COVID-19. Customers who are having difficulty paying their bills should call us to arrange a payment plan and request information on potential assistance programs to avoid termination. Customers are urged to contact us while enhanced payment arrangements are still available. Arrangements made prior to October 5, 2020 will not interfere with any future payment options customers may choose. For information about assistance programs residential customers may be eligible for, please visit [www.firstenergycorp.com/billassist](http://www.firstenergycorp.com/billassist). When disconnection activities resume, all normal collections practices will also resume including payment plan options, requirements for reconnections, and late payment charges.

Additional messages, if any, can be found on back.

#### Usage History

|        |     |        |     |
|--------|-----|--------|-----|
| Oct 19 | 647 | Apr 20 | 432 |
| Nov 19 | 518 | May 20 | 315 |
| Dec 19 | 627 | Jun 20 | 391 |
| Jan 20 | 583 | Jul 20 | 485 |
| Feb 20 | 588 | Aug 20 | 422 |
| Mar 20 | 730 | Sep 20 | 334 |
|        |     | Oct 20 | 335 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 21        | 26        |
| Average Daily Temperature | 73        | 69        |
| Days in Billing Period    | 31        | 60        |
| Last 12 Months Use (KWH)  |           | 5,760     |
| Average Monthly Use (KWH) |           | 480       |

| Usage Information for Meter Number 617512261 |        |
|--|--------|
| Sep 02, 2020 KWH Reading (Estimate)          | 28,563 |
| Aug 04, 2020 KWH Reading (Actual)            | 28,229 |
| KWH used                                     | 334    |
| Billed Load in KW/KVA                        | 5.5    |
| Oct 02, 2020 KWH Reading (Actual)            | 28,898 |
| Sep 03, 2020 KWH Reading (Estimate)          | 28,563 |
| KWH used                                     | 335    |
| Billed Load in KW/KVA                        | 5.5    |

#### Charges From Ohio Edison

|  |              |
|--|--------------|
| <b>Billing Period:</b> Aug 01, 2020 to Sep 01, 2020      |              |
| Customer Number: 0802431252 5000019991                   |              |
| Rate: Private Outdoor Lighting OE-POLSF                  |              |
| <b>Fixture Charges</b>                                   | <b>Units</b> |
| OE-SV-OHWD-(163)-400W+                                   | 1            |
| Distribution Related Component                           | 10.82        |
| Cost Recovery Charges                                    | 2.43         |
| Bypassable Generation and Transmission Related Component | 0.35         |
| <b>Current Consumption Bill Charges</b>                  | <b>7.53</b>  |
| <b>Billing Period:</b> Aug 04, 2020 to Sep 02, 2020      | <b>21.13</b> |
| Customer Number: 0802431252 0000851145                   |              |
| Rate: General Service Secondary OE-GSD                   |              |
| Customer Charge  | 7.00         |
| Distribution Related Component                           | 42.46        |
| Cost Recovery Charges                                    | 29.73        |
| <b>Current Consumption Bill Charges</b>                  | <b>79.19</b> |

|  |              |
|--|--------------|
| <b>Billing Period:</b> Sep 02, 2020 to Oct 02, 2020      |              |
| Customer Number: 0802431252 5000019991                   |              |
| Rate: Private Outdoor Lighting OE-POLSF                  |              |
| <b>Fixture Charges</b>                                   | <b>Units</b> |
| OE-SV-OHWD-(163)-400W+                                   | 1            |
| Distribution Related Component                           | 10.82        |
| Cost Recovery Charges                                    | 3.17         |
| Bypassable Generation and Transmission Related Component | 0.35         |
| <b>Current Consumption Bill Charges</b>                  | <b>6.41</b>  |
| <b>Billing Period:</b> Sep 03, 2020 to Oct 02, 2020      | <b>20.75</b> |
| Customer Number: 0802431252 0000851145                   |              |
| Rate: General Service Secondary OE-GSD                   |              |
| Customer Charge  | 7.00         |
| Distribution Related Component                           | 43.05        |
| Cost Recovery Charges                                    | 29.74        |
| <b>Current Consumption Bill Charges</b>                  | <b>79.79</b> |

**Total Charges - All Billing Periods \$ 200.66**

#### Charges From NOPEC - NextEra Energy Services Ohio

|  |   |
|--|---|
| <b>NOPEC</b>   | 31320 Solon Road, Suite 20, Solon, OH 44139 |
| <b>NextEra Energy Services</b>   | Customer Service: 1-855-667-3201            |
|  | Account Number: 1002534662 Rate: GEN-F532   |
| Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |   |
| <b>Billing Period:</b> Aug 04, 2020 to Sep 02, 2020  |   |
| Basic Charge   | 334 KWH x 0.053204 17.77                    |
| <b>Total NOPEC - NextEra Energy Services Ohio Charges</b>                                  | <b>17.77</b>                                |

Additional billing details are continued on page #3

Billing Period: Oct 03 to Nov 04, 2020 for 33 days

Bill For: THELMA JOHNSON  
THE STYLING CENTER  
102 E MADISON AVE  
SPRINGFIELD OH 45504

November 06, 2020

Account Number: 110 013 640 146

Amount Due: \$192.66

Due Date: November 30, 2020

*pd 11-7-2020*  
*ck# 2435*  
*Estimated Reading*

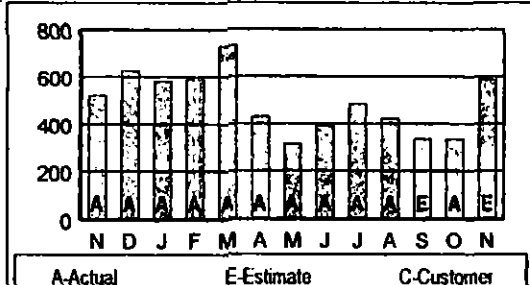
To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages   | Account Summary  | Amount Due |
|--|--|------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.  | Previous Balance   | 8.22       |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.   | Payments/Adjustments                                     | -8.22      |
|  | Balance at Billing on Nov 06, 2020                       | 0.00       |
| Energy Efficiency 589 KWH x 0.002374 \$1.40  | Ohio Edison  | 142.57     |
| Peak Demand Reduction 589 KWH x 0.000594 \$0.35  | NOPEC - NextEra Energy Services Ohio - Consumption       | 28.10      |
| Renewable Energy 589 KWH x 0.000864 \$0.51   | Ohio Edison - Lighting                                   | 21.99      |
| Your next meter reading is scheduled to occur on or about Dec 03, 2020.  | Total Current Charges                                    | 192.66     |
| We are required to include your name, address and usage information on a list of eligible customers that is made available to other competitive retail electric service providers. If you do not wish to be included on this list, please call us at 1-800-225-0444, go to the Customer Choice section of our website - <a href="http://www.firstenergycorp.com">www.firstenergycorp.com</a> - or write to us at 76 S. Main St., Akron, OH 44308 Attn: FECC. Please note that an election to not be included on this list will not prevent Ohio Edison, The Illuminating Company or Toledo Edison from providing your information to governmental aggregators. If you previously made a similar election, your name will continue to be excluded from the list without any additional action on your part. If you previously decided not to be included on the list and would like to reverse that decision, please call or write us at the same telephone number and address. | Amount Due by Nov 30, 2020                               | \$192.66   |
| Service disconnection and collection activities have resumed for Ohio customers on October 5, 2020. If the termination date on your disconnection notice is on or after October 5, 2020, your service may be terminated for non-payment. All normal collections practices have resumed including payment plan options, requirements for reconnections, and late payment charges. Customers who are having difficulty paying their bills and are at risk for disconnection should call  | Usage Information for Meter Number 617512281             |            |
|  | Nov 04, 2020 KWH Reading (Estimate)                      | 29,487     |
|  | Oct 03, 2020 KWH Reading (Actual)                        | 28,898     |
|  | KWH used   | 589        |
|  | Billed Load in KVA/KVA                                   | 9.5        |
|  | Charges From Ohio Edison                                 |            |
|  | Customer Number: 0802431252 0000851145                   |            |
|  | Rate: General Service Secondary OE-GSD                   |            |
|  | Customer Charge  | 7.00       |
|  | Distribution Related Component                           | 84.15      |
|  | Cost Recovery Charges                                    | 51.42      |
|  | Current Consumption Bill Charges                         | 142.57     |
|  | Customer Number: 0802431252 5000019991                   |            |
|  | Rate: Private Outdoor Lighting OE-POLSF                  |            |
|  | Fixture Charges Units                                    |            |
|  | OE-SV-OHWD-(163)-400W+                                   | 10.82      |
|  | Distribution Related Component                           | 4.26       |
|  | Cost Recovery Charges                                    | 0.31       |
|  | Bypassable Generation and Transmission Related Component | 6.60       |
|  | Current Consumption Bill Charges                         | 21.99      |
|  | Total Charges  | \$ 184.58  |

|  |  |   |
|--|--|---|
| be terminated for non-payment. All normal collections practices have resumed including payment plan options, requirements for reconections, and late payment charges. Customers who are having difficulty paying their bills and are at risk for disconnection should call | <b>Charges From NOPEC - NextEra Energy Services Ohio</b>                                   |   |
|  | <b>NOPEC</b>   | 31320 Solon Road, Suite 20, Solon, OH 44139 |
|  | <b>NEXTERA</b>   | Customer Service: 1-855-667-3201            |
|  | <b>ENERGY SERVICES</b>   | Account Number: 1002534662 Rate: GEN-F477   |
| <b>Additional messages, if any, can be found on back.</b>  | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |   |
| <b>Usage History</b>   |  |   |

| Usage History | NOPEC  |
|---------------|--|
|               | 31320 Solon Road, Suite 20, Solon, OH 44139  |
|               | Customer Service: 1-855-667-3201   |
|               | Account Number: 1002534662 Rate: GEN-F477  |
|               | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |
|               | Billing Period: Oct 03, 2020 to Nov 04, 2020   |
|               | Basic Charge 589 KWH x 0.047708 28.10  |
|               | Total NOPEC - NextEra Energy Services Ohio Charges 28.10                                   |
|               | Detail Payment and Adjustment Information  |
|               | 10/12/20 Payment -8.22   |

| Account Balances by Company          | Previous Balance | Payments/Adjustments | Current Charges | Amount Due |
|--------------------------------------|------------------|----------------------|-----------------|------------|
| Ohio Edison                          | -25.36           | 0.00                 | 164.56          | 139.20     |
| NOPEC - NextEra Energy Services Ohio | 33.58            | -8.22                | 28.10           | 53.46      |
| Total                                | 8.22             | -8.22                | 192.66          | 192.66     |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 18        | 18        |
| Average Daily Temperature | 52        | 54        |
| Days in Billing Period    | 29        | 33        |
| Last 12 Months Use (KWH)  |           | 5,831     |
| Average Monthly Use (KWH) |           | 486       |



Billing Period: Oct 03 to Dec 03, 2020 for 62 days  
 Bill For: THELMA JOHNSON  
 THE STYLING CENTER  
 102 E MADISON AVE  
 SPRINGFIELD OH 45504

Pol 12-14-2020  
 CK# 2441  
 SHOP

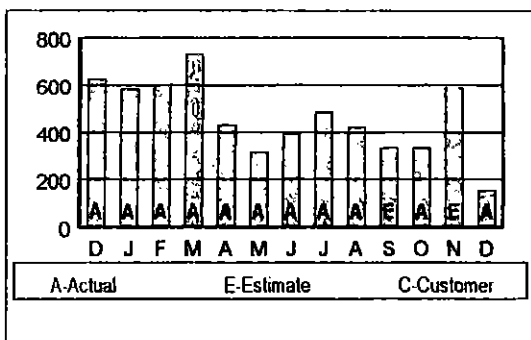
December 04, 2020  
 Account Number: 110 013 640 146  
 Amount Due: \$99.41  
 Due Date: December 28, 2020

To report an emergency or an outage, call 24 hours a day 1-888-544-4877. For Customer Service, call 1-800-633-4766. For Payment Options, call 1-800-686-3421. Pay your bill online at [www.firstenergycorp.com](http://www.firstenergycorp.com)  
 Bill Issued by: Ohio Edison, PO Box 3687, Akron OH 44309-3687

| Messages  | Account Summary  | Amount Due               |
|---|--|--------------------------|
| To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.   | Previous Balance   | 8.22                     |
| The information below shows specific charges for the costs of energy efficiency, peak demand reduction, and renewable energy. These charges are not new, but are and previously were consolidated with other charges on your bill.  | Payments/Adjustments   | -200.88                  |
|   | Balance at Billing on Dec 04, 2020   | -192.66                  |
|   | Ohio Edison  | 212.60                   |
|   | NOPEC - NextEra Energy Services Ohio - Consumption   | 35.49                    |
|   | Ohio Edison - Lighting   | 43.98                    |
|   | Total Current Charges  | 292.07                   |
|   | Amount Due by Dec 28, 2020   | \$99.41                  |
|   | Usage Information for Meter Number 617512261   |                          |
| Energy Efficiency 155 KWH x 0.002374 \$0.37   | Nov 04, 2020 KWH Reading (Estimate)  | 29,487                   |
| Peak Demand Reduction 155 KWH x 0.000594 \$0.09   | Oct 03, 2020 KWH Reading (Actual)  | 28,898                   |
| Renewable Energy 155 KWH x 0.000864 \$0.13  | KWH used   | 589                      |
| Your next meter reading is scheduled to occur on or about Jan 05, 2021.   | Billed Load in KW/KVA  | 7.0                      |
| Under State law, the amount you are being billed includes: (1) Kilowatt-hour taxes that have been in effect since 2001 and are currently at \$66.72 and (2) Assessments to assist in the support of the operations of the PUCO and the office of the consumers' counsel that have been in effect since 1912 and 1977, respectively. | Dec 03, 2020 KWH Reading (Actual)  | 29,642                   |
| Best wishes for a joyous holiday season from all of us at Ohio Edison.  | Nov 05, 2020 KWH Reading (Estimate)  | 29,487                   |
|   | KWH used   | 155                      |
|   | Billed Load in KW/KVA  | 7.0                      |
|   | Charges From Ohio Edison   |                          |
|   | Billing Period: Oct 03, 2020 to Nov 04, 2020   |                          |
|   | Customer Number: 0802431252 0000851145   |                          |
|   | Rate: General Service Secondary OE-GSD   |                          |
|   | Customer Charge  | 7.00                     |
|   | Distribution Related Component   | 62.24                    |
|   | Cost Recovery Charges  | 38.44                    |
|   | Current Consumption Bill Charges   | 107.68                   |
|   | Customer Number: 0802431252 5000019991   |                          |
|   | Rate: Private Outdoor Lighting OE-POLSF  |                          |
|   | Fixture Charges Units  |                          |
|   | OE-SV-OHWD-(163)-400W+   | 1                        |
|   | Distribution Related Component   | 10.82                    |
|   | Cost Recovery Charges  | 4.26                     |
|   | Bypassable Generation and Transmission Related Component                                   | 0.31                     |
|   | Current Consumption Bill Charges   | 6.60                     |
|   | Billing Period: Nov 04, 2020 to Dec 03, 2020   |                          |
|   | Customer Number: 0802431252 5000019991   |                          |
|   | Rate: Private Outdoor Lighting OE-POLSF  |                          |
|   | Fixture Charges Units  |                          |
|   | OE-SV-OHWD-(163)-400W+   | 1                        |
|   | Distribution Related Component   | 10.82                    |
|   | Cost Recovery Charges  | 4.26                     |
|   | Bypassable Generation and Transmission Related Component                                   | 0.31                     |
|   | Current Consumption Bill Charges   | 6.60                     |
|   | Billing Period: Nov 05, 2020 to Dec 03, 2020   |                          |
|   | Customer Number: 0802431252 0000851145   |                          |
|   | Rate: General Service Secondary OE-GSD   |                          |
|   | Customer Charge  | 7.00                     |
|   | Distribution Related Component   | 61.02                    |
|   | Cost Recovery Charges  | 36.90                    |
|   | Current Consumption Bill Charges   | 104.92                   |
|   | Total Charges - All Billing Periods  | \$ 258.59                |
|   | Charges From NOPEC - NextEra Energy Services Ohio  |                          |
|   | NOPEC  |                          |
|   | NEXTERA  |                          |
|   | ENERGY SERVICES  |                          |
|   | 31320 Solon Road, Suite 20, Solon, OH 44139  |                          |
|   | Customer Service: 1-855-667-3201   |                          |
|   | Account Number: 1002534662 Rate: GEN-F477  |                          |
|   | Please note: Your Certified Retail Electric Service Provider has changed your supply rate. |                          |
|   | Billing Period: Oct 03, 2020 to Nov 04, 2020   |                          |
|   | Basic Charge   | 589 KWH x 0.047708 28.10 |
|   | Total NOPEC - NextEra Energy Services Ohio Charges   | 28.10                    |

Additional messages, if any, can be found on back.

| Usage History |     |        |     |
|---------------|-----|--------|-----|
| Dec 19        | 627 | Jun 20 | 391 |
| Jan 20        | 583 | Jul 20 | 485 |
| Feb 20        | 588 | Aug 20 | 422 |
| Mar 20        | 730 | Sep 20 | 334 |
| Apr 20        | 432 | Oct 20 | 335 |
| May 20        | 315 | Nov 20 | 589 |
|               |     | Dec 20 | 155 |



| Comparisons               | Last Year | This Year |
|---------------------------|-----------|-----------|
| Average Daily Use (KWH)   | 21        | 17        |
| Average Daily Temperature | 38        | 50        |
| Days in Billing Period    | 30        | 62        |
| Last 12 Months Use (KWH)  |           | 5,359     |
| Average Monthly Use (KWH) |           | 447       |

Additional billing details are continued on page #3