

*The Public Utilities Commission of Ohio*  
**TELECOMMUNICATIONS FILING FORM**

(Effective: 04-01-2020)

Per the Commission's 5/29/2019 "Implementation Order" in Case No. 19-0173-TP-ORD

This form is intended to be used with most types of required filings. It provide check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in anyway.

In the Matter of the Application of <u>Cincinnati Bell Telephone</u>	)	TRF Docket No. 90-5013-TP-TRF
<u>Company LLC to remove term payment plans from the 311</u>	)	Case No. 21-1158-TP-ZTA
<u>Service, tariff.</u>	)	NOTE: Unless you have reserved a Case #, leave
	)	the "Case No." field BLANK.

Name of Registrant(s) Cincinnati Bell Telephone Company LLC

DBA(s) of Registrant(s) [Click here to enter text.](#)

Address of Registrant(s) 221 East Fourth Street

Company Web Address www.cincinnati-bell.com

Regulatory Contact Person(s) Kathleen Campbell

Phone (513)397-1296

Fax (\_\_\_\_)\_\_\_\_-\_\_\_\_

Regulatory Person's Email Address Kathy.campbell@cinbell.com

Contact Person for Annual Report Kevin Mann

Phone (859)757-5116

Consumer Contact Information Julie Riess

Phone (859)653-0220 Address (if

different from above) [Click here to enter text.](#)

Motion for protective order included with filing? ☐ Yes ☒ No

Motion for waiver(s) filed affecting this case? ☐ Yes ☒ No [Note: Waivers may toll any automatic timeframe.]

**Notes:**

Sections I and II are pursuant to Ohio Administrative Code (OAC) [4901:1-6](#).

Section III – Part I - Carrier to Carrier is pursuant to OAC [4901:1-7](#) and Pole Attachment to OAC [4901:1-3](#)

Section III – Part II - Wireless is pursuant to OAC [4901:1-6-24](#).

Section IV – Attestation.

(1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.

(2) For requirements for various applications, see identified section of the Ohio Administrative Code Chapter 4901 and/or the supplemental application form noted.

(3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at [www.PUCO.ohio.gov](http://www.PUCO.ohio.gov) under the docketing information system section (Procedural filing requirements), by calling the Docketing Division at 614-466-4095 or by visiting the Docketing Division at the offices of the PUCO.

(4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

**All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:**

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

## Section I – Part I - Common Filings:

<b>Carrier Type:</b> <input type="checkbox"/> Other (Explain below)	<b>For Profit ILEC</b>	<b>Not for Profit ILEC</b>	<b>CLEC</b>
Change terms & conditions of existing BLES.	<input type="checkbox"/> ATA <a href="#">1-6-14(I)(2)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Introduce non-recurring charge, surcharge or fee to BLES	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)		<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-6-14(I)</a> (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA <a href="#">1-6-14(E)</a> (0 day notice )		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA <a href="#">1-6-14(E)</a> (0 day notice)	<input type="checkbox"/> ZTA <a href="#">1-6-14(E)</a> (0 day notice )	<input type="checkbox"/> ZTA <a href="#">1-6-14(E)</a> (0 day notice )
Change BLES Rates	<input type="checkbox"/> TRF <a href="#">1-6-14(E) &amp; (G)</a> (0 day notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(E)</a> (0 day notice)	<input type="checkbox"/> TRF <a href="#">1-6-14(H)</a> (0 day notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS <a href="#">1-6-14(C)(1)(c)</a> (Auto 30 days)		
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day notice)	<input type="checkbox"/> ZTA <a href="#">1-6-27(C)</a> (0 day notice)	
Change in boundary	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	<input type="checkbox"/> ACB <a href="#">1-6-32</a> (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF <a href="#">1-6-08(G)</a> (0 day notice)
BLES withdrawal	<input type="checkbox"/> WBL <a href="#">4927.10</a> (120 day notice)		<input type="checkbox"/> ZTA <a href="#">1-6-25(B)</a> (0 day notice)
<b>Other</b> (explain): With this filing, Cincinnati Bell is removing the term payment plans from the 311 Tariff.			

\*Other exhibits may be required under the applicable rule, see the 4901:106-14(E) Filing Requirements on the PUCO's webpage for a complete list of exhibits.

## Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-07 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/> 30-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Date Notice Sent:</b>				

## Section I – Part III – Inmate Operator Service Pursuant to Chapter 4901:1-6-22 OAC

Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> ATA (Auto 30 days)	<input type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> UNC (Non-Auto)

**Section II – Part I – Carrier Certification – Pursuant to Chapter 4901:1-6-08 & 10 OAC and Competitive Eligible Telecommunications Carrier Designation (CETC) – Pursuant to Chapter 4901:1-6-09 OAC**

ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local Service	CESTC	CETC
<input type="checkbox"/> ACE <a href="#">1-6-08</a> (Auto 30-day)*	<input type="checkbox"/> ACE <a href="#">1-6-08</a> (Auto 30-day)*	<input type="checkbox"/> ACE <a href="#">1-6-08</a> (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-10 (Auto 30-day)	<input type="checkbox"/> UNC 1-6-09 (Non-Auto)*

\*Supplemental forms can be found on the PUCO webpage – [Telecommunications application forms](#).

**Section II – Part II – Change in Operation or Ownership**

Change in Operation or Ownership	ILEC	CLEC	Telecommunications Service Provider Not Offering Local Service
Abandon all services		<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)	<input type="checkbox"/> ABN <a href="#">1-6-26</a> (Auto 30 days)
Change of official name *	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ACN <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0-day notice)
Change in ownership *	<input type="checkbox"/> ACO <a href="#">1-6-29(E)(1)</a> (Auto 30 days)	<input type="checkbox"/> ACO <a href="#">1-6-29(E)(1)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0-day notice)
Merger *	<input type="checkbox"/> AMT <a href="#">1-6-29(E)(1)</a> (Auto 30 days)	<input type="checkbox"/> AMT <a href="#">1-6-29(E)(1)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0-day notice)
Transfer certificate *	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0-day notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> ATC <a href="#">1-6-29(B)</a> (Auto 30 days)	<input type="checkbox"/> CIO <a href="#">1-6-29(C)</a> (0-day notice)
FCC Authorized Change in Ownership or Merger	<input type="checkbox"/> CIO <a href="#">1-6-29 (E)(2)</a> (0-day notice)	<input type="checkbox"/> CIO <a href="#">1-6-29 (E)(2)</a> (0-day notice)	<input type="checkbox"/> CIO <a href="#">1-6-29 (E)(2)</a> (0-day notice)

\*Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the [4901:1-6-29 Filing Requirements](#) on the PUCO webpage for a complete list of exhibits.

**Section III – Part I - Carrier to Carrier (Pursuant to 4901:1-7) & Attachments to Utility Equipment or Rights of Way (Pursuant to 4901:1-3)**

Carrier to Carrier	ILEC	CLEC
Interconnection agreement or amendment to an approved agreement	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 days)	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (Auto 90 days)
Request for arbitration	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)	<input type="checkbox"/> ARB <a href="#">1-7-09</a> (Non-Auto)
Introduce or change carrier to carrier tariffs	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)	<input type="checkbox"/> ATA <a href="#">1-7-14</a> (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC <a href="#">1-7-04 or 05</a> (Auto 30 days)	
Changes in rates, terms & conditions to pole attachments, conduit occupancy and rights of way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA <a href="#">1-3-04</a> (Auto 60 days)	

### Section III – Part II – Facilities-based Wireless Service Providers (Pursuant to 4901:1-6-24)

Registration and Change in Operations*	<input type="checkbox"/> RCC <a href="#">1-6-24(B)</a> (0 day notice)
Interconnection Agreement or amendment to an approved Agreement.	<input type="checkbox"/> NAG <a href="#">1-7-07</a> (0 day notice)

\*Change in Operations filing must be filed in the original RCC case designation code established during the registration process.

### Section IV. – Attestation

Registrant hereby attests to its compliance with the pertinent entries and orders issued by the Commission.

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#### **AFFIDAVIT**

#### *Compliance with Commission Rules*

I am an officer/agent of the applicant corporation, Cincinnati Bell Telephone Company LLC, and am authorized to make this statement on its behalf.

Ted Heckmann

(Name)

Please check All that apply:

☒ I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

☐ I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm. Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on November 10, 2021 at Cincinnati, Ohio

/s/ Ted Heckmann, Senior Director, Regulatory and Government Affairs

\*Signature and Title

11/10/2021

Date

*\*This affidavit is required for every tariff-affecting filing. It may be signed by counsel, an officer of the applicant or an authorized agent of the applicant.*

**VERIFICATION**

I, Kathleen M Campbell, verify I have utilized the Telecommunications Filing Form for the most proceedings provided by the Commission and that all of the information submitted here and all additional information in connection with this case, is true and correct to the best of my knowledge.

Kathleen M. Campbell, Regulatory Manager

11/10/2021

\*Signature and Title

Date

*\*Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

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File document electronically as directed in case number 06-900-AU-WVR  
*or*

*Send your completed Filing Form, including all required attachments as well as the required number of copies to:*

**Public Utilities Commission of Ohio  
Attention: Docketing Division  
180 East Broad Street, Columbus, OH 43215-3793**

Exhibit A - Tariff pages subject to the proposed change(s), as they exist before the change.

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11  
Original Page 2

311 SERVICE

C. TERMS AND CONDITIONS

In addition to the general regulations found in Section 2 of this tariff, the following regulations apply to 3-1-1 Service:

1. A prospective 3-1-1 Service Customer must make separate arrangements for business Local Exchange Access Service prior to establishment of 3-1-1 Service.
2. 3-1-1 Service is available on a twelve (12), and thirty-six (36) and sixty (60) month term payment plan basis. The term period will begin on the completion date of the Service Order.
3. Local calls placed to 3-1-1 may be subject to applicable local usage charges.
4. Before 3-1-1 Service will be provided to a Customer, the Customer must:
  - a. Provide a list of 9-digit zip codes that will be used to identify the geographic boundaries of the proposed 3-1-1 service area;
  - b. Verify that it is a governmental entity that intends to use the 3-1-1 service code to provide non-emergency access to entities that provide police and fire protection within the geographic boundaries of its proposed service area;
  - c. Verify whether or not the Customer also intends to use the 3-1-1 service code to provide non-emergency access to other government services;
  - d. Certify that the Customer has provided notice of its intent to use the 3-1-1 service code throughout its proposed service area to all government entities that could use the 3-1-1 service code within that proposed service area. Such notice must provide those government entities upon whom it is served an opportunity to respond to the notice in a way that effectively preserves their ability to seek to use the 3-1-1 service code, either on their own, or in cooperation with other governmental entities; and
  - e. Acknowledge the authority of the Public Utilities Commission of Ohio (PUCO) to ultimately decide which governmental entity shall provide 3-1-1 service when, within any particular geographic area of Ohio, there are conflicting or competing requests by two or more governmental entities to use the 3-1-1 service code, to the extent that negotiations between or among the affected governmental entities fail.

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Issued: August 1, 2011

Effective: September 1, 2011

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-4622-TP-ATA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11  
1st Revised Page 4  
Cancels Original Page 4

311 SERVICE

E. RATES AND CHARGES

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Term Payment Plans</u>			<u>USOC</u>	(T)
		<u>12 Months</u>	<u>36 Months</u>	<u>60 Months</u>		
3-1-1 Service, per Customer, per LATA	5,500.00	250.00	250.00	250.00	TSPCL	(T)
Distribution/Routing Criteria, per Subscription						
Nine-digit Zip Code	---	100.00	100.00	100.00	TSNDZ	(T)
Additional Routing Options						
Day of Year Time of Day	50.00	25.00	25.00	25.00	TSARY	(T)
Day of Week Time of Day	50.00	25.00	25.00	25.00	TSARW	(T)
IVR Announcement, per Location 0 to 9 Announcements	50.00	75.00	75.00	75.00	TSIVR	(T)
Query/Routing Charge Total 3-1-1 Calls, per Month,						
0-5,000 calls	---	50.00	50.00	50.00	TSQRA	(T)
5,001 + calls	---	100.00	100.00	100.00	TSQRB	(T)

Issued: September 27, 2011

Effective: September 27, 2011

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-5292-TP-ZTA



LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11  
Original Page 5

311 SERVICE

E. RATES AND CHARGES

2. Payment Plans

3-1-1 Service is offered under a Term Payment Plan for periods of 12, 36, and 60 months.

3. Termination Charges

In the event that a Customer initiates a Service Order request for 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the Customer remains liable for all nonrecurring service establishment charges specified in this Tariff.

Customers that cancel their 3-1-1 Service before the term expiration date will be billed a termination liability which consists of a lump sum equal to the non-usage sensitive monthly recurring charges specified in this tariff times the number of months remaining on the term period, rounded up to the nearest whole month.

Any cancellation or termination liability lump sum payment will become due and payable in its entirety immediately upon calculation and presentation of the lump sum bill statement. At the expiration of the term period, subsequent monthly billing will revert to the 12 Month Term Payment Plan monthly prices in effect at that time, as specified in this Tariff until another Term Payment Plan is agreed upon. Termination liability charges are no longer applicable once the initial term period has expired.

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Issued: August 1, 2011

Effective: September 1, 2011

By: Ted Heckmann, Assistant Secretary  
and Managing Director, Regulatory Affairs

In accordance with  
Case No. 11-4622-TP-ATA

Exhibit B - Tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11  
1<sup>st</sup> Revised Page 2  
Cancels Original Page 2

311 SERVICE

C. TERMS AND CONDITIONS

In addition to the general regulations found in Section 2 of this tariff, the following regulations apply to 3-1-1 Service:

1. A prospective 3-1-1 Service Customer must make separate arrangements for business Local Exchange Access Service prior to establishment of 3-1-1 Service.
2. 3-1-1 Service is available on month-to-month basis. (C)
3. Local calls placed to 3-1-1 may be subject to applicable local usage charges.
4. Before 3-1-1 Service will be provided to a Customer, the Customer must:
  - a. Provide a list of 9-digit zip codes that will be used to identify the geographic boundaries of the proposed 3-1-1 service area;
  - b. Verify that it is a governmental entity that intends to use the 3-1-1 service code to provide non-emergency access to entities that provide police and fire protection within the geographic boundaries of its proposed service area;
  - c. Verify whether or not the Customer also intends to use the 3-1-1 service code to provide non-emergency access to other government services;
  - d. Certify that the Customer has provided notice of its intent to use the 3-1-1 service code throughout its proposed service area to all government entities that could use the 3-1-1 service code within that proposed service area. Such notice must provide those government entities upon whom it is served an opportunity to respond to the notice in a way that effectively preserves their ability to seek to use the 3-1-1 service code, either on their own, or in cooperation with other governmental entities; and
  - e. Acknowledge the authority of the Public Utilities Commission of Ohio (PUCO) to ultimately decide which governmental entity shall provide 3-1-1 service when, within any particular geographic area of Ohio, there are conflicting or competing requests by two or more governmental entities to use the 3-1-1 service code, to the extent that negotiations between or among the affected governmental entities fail.

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Issued: November 10, 2021

Effective: November 10, 2021

By: Ted Heckmann, Senior Director -  
Regulatory & Government Affairs

In accordance with  
Case No. 21-1158-TP-ZTA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11  
2nd Revised Page 4  
Cancels 1<sup>st</sup> Revised Page 4

311 SERVICE

E. RATES AND CHARGES

1. Service Elements

<u>Description</u>	<u>Nonrecurring Charge</u>	<u>Monthly Charge</u>	<u>USOC</u>	(C)
3-1-1 Service, per Customer, per LATA	5,500.00	250.00	TSPCL	(C)
Distribution/Routing Criteria, per Subscription				
Nine-digit Zip Code	---	100.00	TSNDZ	(C)
Additional Routing Options				
Day of Year Time of Day	50.00	25.00	TSARY	(C)
Day of Week Time of Day	50.00	25.00	TSARW	(C)
IVR Announcement, per Location 0 to 9 Announcements	50.00	75.00	TSIVR	(C)
Query/Routing Charge Total 3-1-1 Calls, per Month,				
0-5,000 calls	---	50.00	TSQRA	(C)
5,001 + calls	---	100.00	TSQRB	(C)

Issued: November 10, 2021

Effective: November 10, 2021

By: Ted Heckmann, Senior Director -  
Regulatory & Government Affairs

In accordance with  
Case No. 21-1158-TP-ZTA

LOCAL SERVICE TARIFF  
PUCO NO. 1

CINCINNATI BELL TELEPHONE COMPANY LLC

Section 11  
1<sup>st</sup> Revised Page 5  
Cancels Original Page 5

311 SERVICE

E. RATES AND CHARGES

(D)  
(D)  
(D)

2. Termination Charges

In the event that a Customer initiates a Service Order request for 3-1-1 Service, and subsequently cancels the Service Order prior to full operational establishment of service, the Customer remains liable for all nonrecurring service establishment charges specified in this Tariff.

(D)  
|  
(D)

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Issued: November 10, 2021

Effective: November 10, 2021

By: Ted Heckmann, Senior Director -  
Regulatory & Government Affairs

In accordance with  
Case No. 21-1158-TP-ZTA

Exhibit C - A short description of the nature of the change(s), the intent of the change(s), and the customers affected.

Cincinnati Bell is making this filing to remove the term payment plans that appear in the 311 Service tariff. All three payment plans had identical monthly rates. The tariff language now contains monthly rates that are identical to the rates prior to this proposed revision. Cincinnati Bell is also removing the early termination language that was associated with the term payment plans.

Currently, there are no customers (local governments) subscribing to this service, thus these changes do not affect any customers.

**This foregoing document was electronically filed with the Public Utilities  
Commission of Ohio Docketing Information System on**

**11/10/2021 12:50:23 PM**

**in**

**Case No(s). 21-1158-TP-ZTA**

Summary: Application Filing to remove term payment plans from 311 Tariff.  
electronically filed by Kathleen M Campbell on behalf of Cincinnati Bell Telephone  
Company LLC