

SUBURBAN NATURAL GAS COMPANY
ESTABLISHED 1882



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D. JOSEPH PEMBERTON
PRESIDENT & COO

November 4, 2021

VIA ELECTRONIC FILING

Public Utilities Commission of Ohio
Docketing Division, 11th Floor
180 East Broad Street
Columbus, OH 43215

Re: In the Matter of the wording of 4901-17-04(B), Suburban Natural Gas Company would like to change the wording to correspond with this section as noted in Case No. 19-52-AU-ORD.

On November 1, 2021, the PUCO changed the wording in rule 4901:1-17-04(B), in Case No. 19-52-AU-ORD. Suburban Natural Gas Company would like to update this section of our tariff, Section III, First Revised Sheet No. 3, Page 2 of 8.

If you have any questions, please feel free to contact me.

Respectfully submitted,

D. Joseph Pemberton
President and Chief Operating Officer
Suburban Natural Gas Company

P.U.C.O. NO. 4
(Cancels P.U.C.O. No. 3)
Tariff for Natural Gas Service

**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

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Issued: 11/04/2021

Effective: 11/04/2021

In accordance with the Public Utilities Commission of Ohio Opinion and Order
and subsequent authority

Order Dated: 09/26/2019;11/01/2021

Case Nos. 18-1205-GA-AIR, et al.

Case No. 19-52-AU-ORD

Issued by D. Joseph Pemberton, President and Chief Financial Officer

P.U.C.O. NO. 4
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**RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF
NATURAL GAS**

- The Customer demonstrates financial responsibility through a variety of information, including, but not limited to, the name of his/her employer, place of employment, position, length of service, letters of reference and names of credit cards.
- The Customer has had a prior account with Suburban for the same class of service within the past two years and, in the prior year of service, did not have a late bill more than twice and did not have service disconnected for nonpayment, Fraudulent Practices, or Tampering.
- The Customer can provide a creditworthy guarantor who will pay up to 60-days of service if he/she fails to pay his/her bill.

If the Applicant does not meet any of these criteria, the Applicant may be required to pay a deposit to establish credit with us. The deposit is security that the final bill will be paid and cannot be used to pay current or delinquent bills. The deposit will be based upon the monthly average of the Applicant's annual consumption pursuant to ORC 4933.17(B). The Company may not charge the Applicant a deposit of more than 130 percent of the Applicant's estimated average monthly bill for regulated services.

Deposits to Reestablish creditworthiness may be required if the Customer's account meets one of the following criteria:

- The Customer had the service disconnected due to nonpayment of past due bills, a Fraudulent Practice, Tampering, or unauthorized reconnection.
- The Customer has not made full payment or payment arrangements for two consecutive bills containing a past due balance for regulated services provided by the Company.

If the Company keeps the Customer's deposit for more than six months, the Company will pay 3 percent interest on the deposit. After 12 months, the Company will review the Customer's account and determine if the deposit should be returned. A deposit will be returned if it meets the following criteria:

- The Customer has paid his/her bills for service for twelve consecutive months without having had service disconnected for nonpayment.

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Case No. 19-52-AU-ORD

Issued by D. Joseph Pemberton, President and Chief Operating Officer

**This foregoing document was electronically filed with the Public Utilities
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in

Case No(s). 89-8027-GA-TRF

Summary: Tariff Revised Tariff Schedule Regarding the wording as changed in rule 4901-17-04(B) electronically filed by Ms. Teresa A Mogon on behalf of Suburban Natural Gas Company