

M. Beth Trombold Lawrence K. Friedeman Dennis P. Deters Daniel R. Conway

Mike DeWine, Governor Jenifer French, Chair



November 4, 2021

Mei-Ling Liber 7911 William Grove San Antonio, TX 78254

Case No. 21-1144-TR-CSS

Dear Ms. Liber:

This letter will confirm that the Public Utilities Commission of Ohio has received your formal complaint against All My Sons Moving & Storage. Your formal complaint has been assigned the above case number. We have sent a copy of your complaint to the utility company. The utility has been given 20 days to file its answer in response to your complaint and will send a copy of that answer to you as well.

The Commission will issue an entry that explains the next step in your case. A copy of the entry will be sent to you.

Enclosed is a brochure to assist you in understanding the process associated with formal complaints filed with the Public Utilities Commission of Ohio.

Sincerely,

Tanowa Troupe, Secretary

Debbie Ryan, Acting Secretary

Donielle M. Hunter, Acting Secretary

Susan Patterson, Acting Secretary

Enclosure

D/dmm

180 East Broad Street Columbus, Ohio 43215-3793 (614) 466-3016 www.PUCO.ohio.gov