

The Public Utilities Commission of Ohio
TELECOMMUNICATIONS FILING FORM
 (Effective: 04-01-2020)

Per the Commission's 5/29/2019 "Implementation Order" in Case No. 19-0173-TP-ORD

This form is intended to be used with most types of required filings. It provides check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in anyway.

In the Matter of the Application of AT&T Corp. to Discontinue) TRF Docket No. 90-9000-TP-TRF
 All in One Local Exchange Service) Case No. 21-1092-TP-ZTA
) NOTE: Unless you have reserved a Case #, leave
 the "Case No." field BLANK.

Name of Registrant(s) AT&T Corp.
 DBA(s) of Registrant(s) Click here to enter text.
 Address of Registrant(s) 208 S. Akard St, 25th Floor, Dallas TX 75202
 Company Web Address www.att.com
 Regulatory Contact Person(s) Richard T. Howell Phone (469) 657-6722 Fax () ___ - ____
 Regulatory Person's Email Address rh2514@att.com
 Contact Person for Annual Report Richard T. Howell Phone () ___ - ____
 Consumer Contact Information Richard T. Howell Phone () ___ - ____
 Address (if different from above) Click here to enter text.

Motion for protective order included with filing? Yes No
 Motion for waiver(s) filed affecting this case? Yes No [Note: Waivers may toll any automatic timeframe.]

Notes:

Sections I and II are pursuant to Ohio Administrative Code (OAC) [4901:1-6](#).
 Section III – Part I - Carrier to Carrier is pursuant to OAC [4901:1-7](#) and Pole Attachment to OAC [4901:1-3](#)
 Section III – Part II - Wireless is pursuant to OAC [4901:1-6-24](#).
 Section IV – Attestation.

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see identified section of the Ohio Administrative Code Chapter 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section (Procedural filing requirements), by calling the Docketing Division at 614-466-4095 or by visiting the Docketing Division at the offices of the PUCO.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
B	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right margin.
C	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided according to the applicable rule(s).

Carrier Type: <input type="checkbox"/> Other (Explain below)	For Profit ILEC	Not for Profit ILEC	CLEC
Change terms & conditions of existing BLES.	<input type="checkbox"/> ATA 1-6-14(I)(2) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce non-recurring charge, surcharge or fee to BLES	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)		<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Introduce or Increase Late Payment	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)	<input type="checkbox"/> ATA 1-6-14(I) (Auto 30 days)
Revisions to BLES Cap	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)		
Introduce BLES or expand local service area (calling area)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)	<input type="checkbox"/> ZTA 1-6-14(E) (0 day notice)
Change BLES Rates	<input type="checkbox"/> TRF 1-6-14(E) & (G) (0 day notice)	<input type="checkbox"/> TRF 1-6-14(E) (0 day notice)	<input type="checkbox"/> TRF 1-6-14(H) (0 day notice)
To obtain BLES pricing flexibility	<input type="checkbox"/> BLS 1-6-14(C)(1)(c) (Auto 30 days)		
Notice of no obligation to construct facilities and provide BLES	<input type="checkbox"/> ZTA 1-6-27(C) (0 day notice)	<input type="checkbox"/> ZTA 1-6-27(C) (0 day notice)	
Change in boundary	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	<input type="checkbox"/> ACB 1-6-32 (Auto 14 days)	
Expand service operation area			<input type="checkbox"/> TRF 1-6-08(G) (0 day notice)
BLES withdrawal	<input type="checkbox"/> WBL 4927.10 (120 day notice)		<input checked="" type="checkbox"/> ZTA 1-6-25(B) (0 day notice)
Other (explain):			

Section I – Part I - Common Filings:

*Other exhibits may be required under the applicable rule, see the 4901:106-14(E) Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-07 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
<input type="checkbox"/> 15-day Notice	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<input checked="" type="checkbox"/> 30-day Notice	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Date Notice Sent: Direct Mail- 9/8/20, 8/10/21, 10/12/21 Bill Page Message- 10/1/20, 1/1/21, 8/1/21, 9/1/21				

Section I – Part III – Inmate Operator Service Pursuant to Chapter 4901:1-6-22 OAC

Introduce New	Tariff Change	Price Change	Withdraw
<input type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> ATA (Auto 30 days)	<input type="checkbox"/> TRF (0 day notice)	<input type="checkbox"/> UNC (Non-Auto)

Section II – Part I – Carrier Certification – Pursuant to Chapter 4901:1-6-08 & 10 OAC and Competitive Eligible Telecommunications Carrier Designation (CETC) – Pursuant to Chapter 4901:1-6-09 OAC

ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local Service	CESTC	CETC
<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-08 (Auto 30-day)*	<input type="checkbox"/> ACE 1-6-10 (Auto 30-day)	<input type="checkbox"/> UNC 1-6-09 (Non-Auto)*

*Supplemental forms can be found on the PUCO webpage – [Telecommunications application forms](#).

Section II – Part II – Change in Operation or Ownership

Change in Operation or Ownership	ILEC	CLEC	Telecommunications Service Provider Not Offering Local Service
Abandon all services		<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)	<input type="checkbox"/> ABN 1-6-26 (Auto 30 days)
Change of official name *	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ACN 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Change in ownership *	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> ACO 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Merger *	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> AMT 1-6-29(E)(1) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transfer certificate *	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
Transaction for transfer or lease of property, plant or business *	<input type="checkbox"/> ATR 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> ATC 1-6-29(B) (Auto 30 days)	<input type="checkbox"/> CIO 1-6-29(C) (0-day notice)
FCC Authorized Change in Ownership or Merger	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)	<input type="checkbox"/> CIO 1-6-29 (E)(2) (0-day notice)

*Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the [4901:1-6-29 Filing Requirements](#) on the PUCO webpage for a complete list of exhibits.

Section III – Part I - Carrier to Carrier (Pursuant to 4901:1-7) & Attachments to Utility Equipment or Rights of Way (Pursuant to 4901:1-3)

Carrier to Carrier	ILEC	CLEC
Interconnection agreement or amendment to an approved agreement	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)	<input type="checkbox"/> NAG 1-7-07 (Auto 90 days)
Request for arbitration	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)	<input type="checkbox"/> ARB 1-7-09 (Non-Auto)
Introduce or change carrier to carrier tariffs	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)	<input type="checkbox"/> ATA 1-7-14 (Auto 30 days)
Request rural carrier exemption, rural carrier suspension or modification	<input type="checkbox"/> UNC 1-7-04 or 05 (Auto 30 days)	
Changes in rates, terms & conditions to pole attachments, conduit occupancy and rights of way. (13-579-AU-ORD 11/30/16 Entry)	<input type="checkbox"/> ATA 1-3-04 (Auto 60 days)	

Section III – Part II – Facilities-based Wireless Service Providers (Pursuant to 4901:1-6-24)

Registration and Change in Operations*	<input type="checkbox"/> RCC 1-6-24(B) (0 day notice)
Interconnection Agreement or amendment to an approved Agreement.	<input type="checkbox"/> NAG 1-7-07 (0 day notice)

*Change in Operations filing must be filed in the original RCC case designation code established during the registration process.

Section IV. – Attestation

Registrant hereby attests to its compliance with the pertinent entries and orders issued by the Commission.

AFFIDAVIT

Compliance with Commission Rules

I am an officer/agent of the applicant corporation, AT&T Corp., and am authorized to make this statement on its behalf.
Maureen Fastuca
(Name)

Please check All that apply:

I attest that these tariffs comply with all applicable rules for the State of Ohio. I understand that tariff notification filings do not imply Commission approval and that the Commission's rules, as modified and clarified from time to time, supersede any contradictory provisions in our tariff. We will fully comply with the rules of the State of Ohio and understand that noncompliance can result in various penalties, including the suspension of our certificate to operate within the State of Ohio.

I attest that customer notices accompanying this filing form were sent to affected customers, as specified in Section II, in accordance with Ohio Adm. Code 4901:1-6-7.

I declare under penalty of perjury that the foregoing is true and correct.

Executed on October 29, 2021 at Bedminster, NJ
/s/ Maureen Fastuca, Manager

October 29, 2021

*Signature and Title

Date

**This affidavit is required for every tariff-affecting filing. It may be signed by counsel, an officer of the applicant or an authorized agent of the applicant.*

VERIFICATION

I, Maureen Fastuca, verify I have utilized the Telecommunications Filing Form for the most proceedings provided by the Commission and that all of the information submitted here and all additional information in connection with this case, is true and correct to the best of my knowledge.

/s/ Maureen Fastuca, Manager

October 29, 2021

*Signature and Title

Date

**Verification is required for every filing. It may be signed by counsel or an officer of the applicant, or an authorized agent of the applicant.*

**File document electronically as directed in case number 06-900-AU-WVR
or**

Send your completed Filing Form, including all required attachments as well as the required number of copies to:

**Public Utilities Commission of Ohio
Attention: Docketing Division
180 East Broad Street, Columbus, OH 43215-3793**

EXHIBIT A

Local Exchange Services

Price List
15th Revised Page 2
Cancels 14th Revised Page 2

PUCO No. 2

7. AT&T BASIC LOCAL EXCHANGE SERVICE

A. AT&T All In One

Effective October 31, 2020, AT&T All In One Local Exchange Service will no longer be available for purchase by new or existing customers. The Company will no longer accept orders for adds, moves, changes, and existing service agreements will not be renewed. Following the expiration of a customer's existing service agreement, service will be provided on a month-to-month basis, at the then current month-to-month rates, until the service is discontinued. During any month-to-month service period, the Company may change the rates, terms, and conditions of the service upon notification. Effective October 31, 2021, the Company will discontinue AT&T All In One Local Exchange Service.

(N)
|
(N)

All In One - Plan A Flat Rate*	Non Recurring Charge	Monthly Recurring Charge
Main Business Line	\$35.00	\$111.50

Usage Rates

Per Minute
\$.0232

All In One - Plan B Flat Rate	Non Recurring Charge	Monthly Recurring Charge
Main Business Line	\$35.00	\$102.60

Usage Rates

Per Minute
\$0.0232

*All In One-Plan A Flat Rate is grandfathered as of April 28, 2003. Plans A and B are the basic standalone local services within the All In One Service. For additional service descriptions, please refer to the AT&T Ohio Local Exchange Service Guide.

Issued: October 1, 2020

Effective: October 31, 2020

Filed under authority of Entry issued by the Public Utilities Commission of Ohio, in Case No. 20-1564-TP-ATA

Linda Guay, Director
Dallas, Texas

EXHIBIT B

AT&T Corp.

Local Exchange Services

Price List
16th Revised Page 2
Cancels 15th Revised Page 2

PUCO No. 2

7. AT&T BASIC LOCAL EXCHANGE SERVICE

A. Reserved for Future Use

(T)

(D)

(D)

(D)

(D)

Issued: October 29, 2021

Effective: October 31, 2021

Filed under authority of Entry issued by the Public Utilities Commission
of Ohio, in Case No. 21-1092-TP-ZTA

Cyndi Gallagher, Director
Dallas, Texas

EXHIBIT C

AT&T Corp. hereby revises the Price List section of its AT&T Corp. Tariff PUCO No. 2, to withdraw AT&T All In One Plan A and Plan B local exchange service as of October 31, 2021.

EXHIBIT D

Impacted customers received notices by Bill Page Messages in the following bill cycles: October 1, 2020, January 1, 2021, August 1, 2021, and September 1, 2021. Impacted customers received notices by Direct Mail sent September 8, 2020, August 10, 2021, and October 12, 2021.

First Bill Page Message October 1, 2020

Pending regulatory approval, your AT&T All In One Local Exchange Service (the “Service”) will no longer be available to new customers effective October 31, 2020. Because you will be grandfathered, the Service will remain available to you until October 31, 2021, when the Service will be discontinued and no longer be available to you or any customers in Alabama, California, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Missouri, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, Tennessee, Texas, Virginia and Wisconsin.

To ensure service continuity, you will need to set up new local service by September 30, 2021. A comparable service—AT&T Office@Hand <https://www.business.att.com/products/office-at-hand.html> —is available to you or you can contact other service providers in your area for other available services at your address. You may be able to keep your phone number and choose a long distance provider when you set up your new service. Please take action as soon as possible, but before September 30, 2021. For more information about AT&T Office@Hand, please click the above link or call 1-844-824-5644. For other questions about your AT&T All In One Local Exchange Service, please call 1-877-325-0445 or visit att.com.

Second Bill Page Message January 1, 2021

Pending regulatory approval, your AT&T All In One Local Exchange Service (the “Service”) will no longer be available to new customers effective October 31, 2020. Because you will be grandfathered, the Service will remain available to you until October 31, 2021, when the Service will be discontinued and no longer be available to you or any customers in Alabama, California, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Missouri, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, Tennessee, Texas, Virginia and Wisconsin.

To ensure service continuity, you will need to set up new local service by September 30, 2021. A comparable service—AT&T Office@Hand <https://www.business.att.com/products/office-at-hand.html> —is available to you or you can contact other service providers in your area for other available services at your address. You may be able to keep your phone number and choose a long distance provider when you set up



your new service. Please take action as soon as possible, but before September 30, 2021. For more information about AT&T Office@Hand, please click the above link or call 1-844-824-5644. For other questions about your AT&T All In One Local Exchange Service, please call 1-877-325-0445 or visit att.com.

Third Bill Page Message August 1, 2021

Message was printed on the bills of impacted business customers FROM August 1, 2021 through August 31, 2021 billing statements:

Attention customers with service in AL, CA, CT, DE, DC, FL, GA, IL, IN, KS, KY, MD, MA, MI, MO, NJ, NY, NC, OH, PA, RI, TN, TX, VA, and WI:

As an important reminder, AT&T Business is discontinuing All In One Local Exchange Service, which includes the ability to make and receive calls, on October 31, 2021. We want to continue to meet your business needs by providing AT&T Office@Hand as a replacement option. Office@Hand provides highly reliable hosted voice calling and a full suite of conferencing and collaboration tools with no on-site phone system to buy, install, or maintain. You can review the benefits of AT&T Office@Hand by visiting www.att.business.com/office-at-hand or calling 1-844-824-5644.

For additional information regarding this notice or questions on your All In One long Local Exchange account, please call 1-877-325-0445.

Fourth Bill Page Message September 1, 2021

Message was printed on the bills of impacted business customers FROM September 1, 2021 through September 30, 2021 billing statements:

Attention customers with service in AL, CA, CT, DE, DC, FL, GA, IL, IN, KS, KY, MD, MA, MI, MO, NJ, NY, NC, OH, PA, RI, TN, TX, VA, and WI:

As an important reminder, AT&T Business is discontinuing All In One Local Exchange Service, which includes the ability to make and receive calls, on October 31, 2021. We want to continue to meet your business needs by providing AT&T Office@Hand as a replacement option. Office@Hand provides highly reliable hosted voice calling and a full suite of conferencing and collaboration tools with no on-site phone system to buy, install, or maintain. You can review the benefits of AT&T Office@Hand by visiting www.att.business.com/office-at-hand or calling 1-844-824-5644.

For additional information regarding this notice or questions on your All In One Local Exchange account, please call 1-877-325-0445.



First Direct Mail Letters were mailed to impacted business customers on September 8, 2020:

[Company Name]
ATTN: Telecommunications Manager
[Mail Address]
[Mail City, Mail State Mail Zip]

**Important Notice Regarding AT&T All In One Local Exchange Service
Change in Service *Effective October 31, 2020*
Service Discontinuance *Effective October 31, 2021***

Thank you for using AT&T for your business service needs. We want to make you aware of planned changes to your AT&T All In One Local Exchange Service. AT&T All In One Local Exchange Service provides a customer with an analog, voice grade telephonic communications channel that can be used to originate or terminate one call at a time.

Our records indicate active AT&T All In One Local Exchange Service to the following address(es):

- Service Address: <insert services address and/or service identifier>
- Service Address: <insert services address and/or service identifier>

Effective October 31, 2020, pending regulatory approval where such approval is required, AT&T All In One Local Exchange Service will no longer be available for purchase by new or existing customers in Alabama, California, Connecticut, Delaware, District of Columbia, Florida, Georgia, Illinois, Indiana, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Missouri, New Jersey, New York, North Carolina, Ohio, Pennsylvania, Rhode Island, Tennessee, Texas, Virginia and Wisconsin.

As a *current* AT&T customer with AT&T All In One Local Exchange Service you may retain your existing service(s) subject to the following changes:

- **Effective October 31, 2020, AT&T will no longer renew service agreements for AT&T All In One Local Exchange Service.** Following the expiration of your current agreement for AT&T All In One Local Exchange Service, AT&T will provide this service on a month-to-month basis, at the then current month-to-month rates, until the service is discontinued. During any month-to-month service period, AT&T may change the rates, terms, and conditions of the service upon notification.
- **Effective October 31, 2020, Moves, Additions, and Change orders for AT&T All In One Local Exchange Service will no longer be accepted.** As of that date, new requests for physical changes to your service, including installation of new service or moves to different service addresses, will not be provisioned.
- **Effective October 31, 2021, AT&T currently plans to discontinue All In One Local Exchange Service.**

Termination charge(s) and any remaining term commitment after discontinuance of service will not apply. Any remaining credits on your account will be refunded to you. For additional information regarding this notice, your account, or to subscribe to AT&T All In One long distance service, please call 1-877-325-0445.

AT&T offers AT&T Office@Hand as a replacement service for AT&T All In One Local Exchange Service. AT&T Office@Hand is a cloud-based Voice over IP (VoIP) service that enables customers to connect in a virtually seamless manner on almost any device using one number for their business voice needs.



You can transition to AT&T Office@Hand or contact other service providers in your area to see if they offer service at your address. You may be able to keep your phone number and choose a long distance provider when you set up your new service.

To help ensure service continuity, **you should transition to AT&T Office@Hand or an alternate service arrangement by October 31, 2021. Please call 1-844-824-5644 for more information about the AT&T Office@Hand service or visit att.com.**

Sincerely,

Sr Product Marketing Manager
208 S. Akard Street
Dallas, Texas 75202

AT&T is required by the FCC to provide the following statement:

The FCC will normally authorize this proposed discontinuance of service (or reduction or impairment) unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the public convenience and necessity is otherwise adversely affected. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. You may file your comments electronically through the FCC's Electronic Comment Filing System using the docket number established in the Commission's public notice for this proceeding, or you may address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the section 63.71 Application of AT&T Corp., AT&T Communications of Indiana, LLC, AT&T Communications of New York, Inc., AT&T Communications of Texas, LLC, AT&T Communications of Virginia, LLC. Comments should include specific information about the impact of this proposed discontinuation (or reduction or impairment) upon you or your company, including any inability to acquire reasonable substitute service.



Second Direct Mail Letters were mailed to impacted business customers on August 10, 2021:

[Account Name 1]
[Account Name 2]
[Mail Address]
[Mail City, Mail State Mail Zip]

Take action: Changes regarding your [AT&T All In One Local Exchange Service](#) effective 10/31/21

Hello Day to Day Contact First and Last Name **enter date**

We at AT&T Business are always looking for ways to keep your business on the cutting edge. That's why I'm following up to remind you to update your [AT&T All In One Local Exchange Service](#) ASAP to [AT&T Office@Hand](#) to better meet your business needs.

We urge you to update now, as we will no longer support [AT&T All In One Local Exchange Service](#), which includes the ability to make and receive calls, as of **October 31, 2021**. [AT&T Office@Hand](#) will provide many exciting benefits including highly reliable hosted voice calling with a full suite of conferencing and collaboration tools, all with the same expert guidance, advice, and support you expect from us.

You're encouraged to act now to avoid disruptions. We're here to help!

I can even help you make the update. Just contact me, [Account Manager Name](#) on [Account Manager phone number](#) before **October 31, 2021** to schedule your update to [AT&T Office@Hand](#).

{For general accounts with no account manager replace above paragraph with the following:}

We can even help you make the update. Just contact us at 844-824-5644 before **October 31, 2021** to schedule your update to [AT&T Office@Hand](#).

{For Public Sector accounts with no account manager replace above paragraph with the following:}

We can even help you make the update. You will be contacted by an AT&T account representative to discuss further. You may also contact us at the Public Sector Customer Transformation Center at PSCTC@att.com before **October 31, 2021** to schedule your update to [AT&T Office@Hand](#).



To learn more about **AT&T Office@Hand**, visit att.com/office@hand. We know you have a lot of choices in service providers, and we can't thank you enough for choosing us.

Regards,

Account Manager Name (use AT&T Business when no account manager)

CC: Product Manager

Insert services address and/or service identifier

[Boilerplate © 2021 line]

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please check your contract or contact us with questions.



Third Direct Mail Letters were mailed to impacted business customers on October 12, 2021:

Customer Letter # 3 - Ohio

Contents

1st version is with seller..... 7

2nd version is public sector w/o seller 9

3rd version is non-public sector w/o seller 10

1st version is with seller

Company Name
Company Name2Address
City, State Zip

Hello Day to Day Contact First and Last Name **<Enter a date>**

AT&T is discontinuing AT&T All In One Local Exchange Service on October 31, 2021

We want to keep your business on the cutting edge by upgrading AT&T All In One Local Exchange Service to AT&T Office@Hand, but we need to make the update ASAP. Your AT&T All In One Local Exchange Service needs to be replaced before October 31, 2021 to avoid service disruption and to continue to be able to make and receive calls. I'm here to help.

Good things are waiting for you. But act today.

AT&T Office@Hand offers highly reliable hosted voice calling with a full suite of conferencing and collaboration tools, and you'll still get all the same expert advice, guidance, and service you expect from us. Check out the exciting details of AT&T Office@Hand at att.com/office@hand.

We want to make this as easy as possible. Just give me a call on **<phone>** or send a note to **<email>** and I'll be happy to get your update scheduled before October 31, 2021.

Thank you so much for continuing to choose us.

AT&T Account Manager



Insert services address and/or service identifier

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please check your contract or contact us with questions.

To contact the Public Utilities Commission of Ohio: Toll free (800) 686-PUCO or 7-1-1 (TTY-TDD)

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2nd version is public sector w/o seller

Company Name
Company Name2Address
City, State Zip

Hello Day to Day Contact First and Last Name

<Enter a date>

AT&T is discontinuing AT&T All In One Local Exchange Service on October 31, 2021

We want to keep your business on the cutting edge by upgrading AT&T All In One Local Exchange Service to AT&T Office@Hand, but we need to make the update ASAP. Your AT&T All In One Local Exchange Service needs to be replaced before October 31, 2021 to avoid service disruption and to continue to be able to make and receive calls. We're here to help.

Good things are waiting for you. But act today.

AT&T Office@Hand offers highly reliable hosted voice calling with a full suite of conferencing and collaboration tools, and you'll still get all the same expert advice, guidance, and service you expect from us. Check out the exciting details of AT&T Office@Hand at att.com/office@hand.

We want to make this as easy as possible. Just reach out to the Public Sector Customer Transformation Center at PSCTC@att.com and we'll be happy to get your update scheduled before October 31, 2021.

Thank you so much for continuing to choose us.

AT&T Business

[Insert services address and/or service identifier](#)

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please check your contract or contact us with questions.

To contact the Public Utilities Commission of Ohio: Toll free (800) 686-PUCO or 7-1-1 (TTY-TDD)



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3rd version is non-public sector w/o seller

Company Name
Company Name2Address
City, State Zip

Hello Day to Day Contact First and Last Name

<Enter a date>

AT&T is discontinuing AT&T All In One Local Exchange Service on October 31, 2021

We want to keep your business on the cutting edge by upgrading AT&T All In One Local Exchange Service to AT&T Office@Hand, but we need to make the update ASAP. Your AT&T All In One Local Exchange Service needs to be replaced before October 31, 2021 to avoid service disruption and to continue to be able to make and receive calls. We're here to help.

Good things are waiting for you. But act today.

AT&T Office@Hand offers highly reliable hosted voice calling with a full suite of conferencing and collaboration tools, and you'll still get all the same expert advice, guidance, and service you expect from us. Check out the exciting details of AT&T Office@Hand at att.com/office@hand.

We want to make this as easy as possible. Just give us a call on 844-824-5644 and we'll be happy to get your update scheduled before October 31, 2021.

Thank you so much for continuing to choose us.

AT&T Business

[Insert services address and/or service identifier](#)

To the extent your contract with AT&T is inconsistent with the above, these planned changes may not apply to you. Please check your contract or contact us with questions.



To contact the Public Utilities Commission of Ohio: Toll free (800) 686-PUCO or 7-1-1 (TTY-TDD)

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in

Case No(s). 21-1092-TP-ZTA, 90-9000-TP-TRF

Summary: Application in the Matter of the Application of AT&T Corp. to Discontinue All in One Local Exchange Service electronically filed by Ms. Maureen Fastuca on behalf of AT&T Corp.