Puco Docketing
PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00717686 [ref:_00Dt0G2Xt._5008y1BCCc:ref]
Friday, October 22, 2021 2:48:05 PM

PUBLIC UTILITIES COMMISSION OF OHIO Consumer Service Division Memorandum

CASE ID: 00717686

CUSTOMER: SM Sgt Carl Corvin ADDRESS: 5 Apricot Drive, Jackson, Ohio 45640 SERVICE ADDRESS: 5 Apricot Drive, Jackson, Ohio 45640 AIQ: Columbia Gas of Ohio

?

To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!

DOCKETING CASE #: 21-0637-GA-AIR.

SUBJECT: Columbia Gas of Ohio - Rates & Tariffs

Please docket the associated customer comment and/or attached in the case number referenced above under "Public Comments" case intiline relearned above under rubin Comments. This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the opinion of Staff and should not be viewed as such.

"When was the last maintenance performed at this address?" He checked--a truck computer— 1988!!! In the 15 years we were at that address—we paid about \$4500.00 in Infrastructure and charges NOT related to the delivery of 6AS. NEXT Question—when is the PUCO hearing for the Columbia Gas rate increase?? SMSgt Carl Corvin*

Sincerely.

Carmelita Smith

Public Utilities Commission of Ohio Service Monitoring and Enforcement Department Customer Service Investigator (800) 686-PUCO (7826) www.PUCO.ohio.gov

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Original Message From: Carl Corvin [sammon42@juno.com]
Sent: 10/13/2021 8:41 AM
To: contactthepuco@puco.ohio.gov

To: contactthepuco@puco.ohio.gov
Subject: Re: PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00717686 [ref:_0 0Dt0GzXt._5008y1BCCc:ref]

10-134-2021
The "infrastructure and other charges for maintenance are just used to pay stock dividends" !!! At out previous address on E South street-45640--we lived their 15 years-- In or around 2006 I had an occasion to have Columbia check an area where we planned to dig. AS an after thought I asked him-- "When was the last maintenance performed at this address?" He checked--a truck computer--- 1968!!! In the 15 years we were at that address--we paid about \$4500.00 in Infrastructure and charges NOT related to the delivery of GAS. NEXT Question-when is the PUCO hearing for the Columbia Gas rate increase?" SMSgt Carl Corvin

Authentication-Results: https://puco.my.salesforce.com/apex/AFSC__UrlCheck?id=05a0q8y0000000k6vAAA (mx06?vgs?untd?com); DKIM=PERMERROR Received-SPF: Pass

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From: PUCO Consumer Call Center Contactthepuco@puc.state.ch.us

To: "sammon4@qia/mo.com" Sammon4@qia/giuo.com

For "sammon4@qia/giuo.com" Sammon4@qia/giuo.com

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X-UNTD-UBE:-1

Case Number: 00717686

Thank you for contacting the Public Utilities Commission of Ohio (PUCO) and allowing me to address your concerns regarding Columbia Gas of Ohio (CGO).

In your complaint, you wanted to know where several charges on your bill came from and when will they go away.

The monthly delivery charge pays for the costs of delivering the natural gas to your residence, including the installation and maintenance of the gas pipelines, meter reading, billing, and customer service. These costs are referred to as "fixed" costs because they are the same for each residential customer no matter how much gas is used and are billed at a flat monthly rate regardless of the number of days that you have service during the billing cycle.

Previously, a fixed monthly charge paid for a portion of the natural gas delivery costs, including meter reading, billing and customer service. The rest of the costs of delivering natural gas were billed to customers based upon the amount of gas that they used each month, which often resulted in customers paying for more of the delivery costs in the winter when gas bills are at their highest. By paying a flat monthly charge to cover fixed distribution charges that do not change based on natural gas usage, customers have the ability to predict and budget their bills from month to month.

You also see two infrastructure-related riders on your bill: the Infrastructure Replacement Program Rider (IRP) and the Infrastructure Development Rider (IDR). The IRP was established in PUCO docketed case 07-0478-GA-UNC. This rider is used to recover the cost of replacing or upgrading the company infrastructure. The purpose of the IDR, which bills at a flat monthly charge of \$0.27, is to recover infrastructure development costs associated with economic development projects. The rider was approved January 24, 2018 in PUCO docketed case 17-1905-GA-ORD.

CGO's Capital Expenditure Program Rider (CEP) was approved August 29, 2012 in PUCO docketed case 11-5351-GA-UNC. The current fixed monthly charge for the rider is \$5.91 and was approved August 28, 2019 in case 19-0438-GA-RDR. The rider is calculated annually and is subject to reconciliation and/or adjustment. The purpose of the rider CEP is to recover costs associated with depreciation and property tax expenses for capital investments that are not part of the company's IRP. This rider is not by-passable for customers with active service regardless of the

All documents pertaining to the cases are available on the PUCO's website at www.PUCO.ohio.gov. To view each case, click on the "Documents and Rules" icon. From that page, click on the "Docketing System (DIS)" icon and click "Launch." Once on the DIS webpage, enter the case number in the "Case Lookup" field. I have also attached a copy of CGO's tariff which contains detailed information on the company's approved charges.

Should you have any additional utility-related questions, please do not hesitate to contact the PUCO Call Center at (800) 686-PUCO (7826) or visit our website at www.PUCO.ohio.gov

Candy Smtth
Public Utilities Commission of Ohio
Service Monitoring and Enforcement Department
Customer Service Investigator
(800) 686-PUCO (7826) www.PUCO.ohio.gov

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10/22/2021 3:58:54 PM

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Case No(s). 21-0637-GA-AIR

Summary: Public Comment of SM Sgt Carl Corvin, via website, electronically filed by Docketing Staff on behalf of Docketing