

FILE NC

Ohio

Public Utilities
Commission

21-1030-EL-CSS

Case Number

Public Utilities Commission of Ohio
Attn: Docketing
180 E. Broad St.
Columbus, OH 43215

Formal Complaint Form

Carrie Wall
Customer Name (Please Print)12029 Shaker Blvd
Customer AddressCleveland Ohio 44120
City State Zip

Against

110139 880 634
Account Number

Customer Service Address (if different from above)

Illuminating Company
Utility Company NameCleveland Ohio 44120
City State Zip

Please describe your complaint. (Attach additional sheets if necessary)

Received a bill from the company and I believed it was very high. I called the company and they told me to go look at it. So I did it had 99's on it and some more numbers. I do not remember the number and where I did with it because I did write them down. The lady said: However my meter was spinning like crazy and all the other one on the porch was not running at all. I know something was wrong my meter was the only one during the day. I called back I wanted to find out why. I never had a bill that high in my life. The company said the meter was fine, so why was it running so fast spinning and no one else was. Problems was noted in this log like this so it was told.

I am a customer of the Illuminating Company

I would like the Commission of Ohio to admit something went wrong and they know it I think. Also would something back on my bill for this.

Carrie Wall
Signature(216) 772-2506
Customer Telephone Number

PUCO

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Technician

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