

**From:** [PUCO Consumer Call Center](#)  
**To:** [Puco Docketing](#)  
**Subject:** PUBLIC UTILITIES COMMISSION OF OHIO - CASE #: 00721880 [ ref:\_00Dt0GzXt.\_5008y1JHfp:ref ]  
**Date:** Monday, October 4, 2021 11:58:21 AM

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**PUBLIC UTILITIES COMMISSION OF OHIO  
Consumer Service Division  
Memorandum**

**CASE ID:** 00721880  
**CUSTOMER:** J. White  
**ADDRESS:** N/A  
**SERVICE ADDRESS:** N/A  
**AIQ:** Columbia Gas of Ohio  
**NIQ:**

\*\*\*To ensure your response attaches to the appropriate case, please reply to this email without changing the subject line. Thank you!\*\*\*

**DOCKETING CASE #:** 21-0637-GA-AIR

**SUBJECT:** Columbia Gas of Ohio - Protest Rate Case

Please docket the associated customer comment "How do I comment on proposed price hikes?Columbia gas is wanting a rate increase. They do not deserve it. My bill is 41.37 - the actual gas consumed by me is under FOUR DOLLARS! Everything else is given to Columbia gas! Three separate riders and they want more? What do they do for this money besides pay executives massive amounts of public funded money? Where is proof they are replacing infrastructure? Capital expenses? That is cost of doing business. Infrastructure development? They do not offer to install new utility lines for new developments. They make consumers pay the entire cost upfront. Columbia Gas of Ohio does NOT deserve more of my money. They should be giving it back." in the case number referenced above under "Public Comments". This information was received by the Consumer Services Division through alternate channels and is being forwarded to be filed formally. This information is not the

opinion of Staff and should not be viewed as such.

Sincerely,

**Kenya Spencer**

Public Utilities Commission of Ohio

Service Monitoring and Enforcement Department

Customer Service Investigator

(800) 686-PUCO (7826)

[www.PUCO.ohio.gov](http://www.PUCO.ohio.gov)

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**This foregoing document was electronically filed with the Public Utilities**

**Commission of Ohio Docketing Information System on**

**10/4/2021 12:28:15 PM**

**in**

**Case No(s). 21-0637-GA-AIR**

Summary: Public Comment of J White, via website, electronically filed by Docketing Staff on behalf of Docketing