The Public Utilities Commission of Ohio

TELECOMMUNICATIONS FILING FORM

(Effective: 04-01-2020)

Per the Commission's 5/29/2019 "Implementation Order" in Case No. 19-0173-TP-ORD

This form is intended to be used with most types of required filings. It provide check boxes with rule references for the most common types of filings. It does not replace or supersede Commission rules in anyway.

In the Matter of the Application of <u>Windstream Ohio</u> to <u>Move</u>)	TRF Docket No	o. 90-5002-TP-TRF
Prices to a Pricing Attachment at the end of the Tariff)	Case No	-TP-
)	NOTE: Unless you	u have reserved a Case #, leav
)	the "Case No." fie	eld BLANK.
Name of Registrant(s) Windstream Ohio			
DBA(s) of Registrant(s)			
Address of Registrant(s) 4001 Rodney Parham Road, Little Rock, Ark	ansas 72212		
Company Web Address www.windstream.com			
Regulatory Contact Person(s) Katherine Hoagland	Phone (<u>585)340-2709</u>	Fax ()
Regulatory Person's Email Address Katherine.Hoagland@windstream.com			
Contact Person for Annual Report Sandra Blade		Phone ()_	<u>-</u>
Consumer Contact Information Yvette Gibson		Phone ()_	<u>-</u>
Address (if different from above) Click here to enter text.			
Motion for protective order included with filing? \Box Yes \boxtimes No			
Motion for waiver(s) filed affecting this case? \square Yes \boxtimes No [Note:	Waivers ma	y toll any autom	atic timeframe.]
Notes:			
Sections I and II are pursuant to Ohio Administrative Code (OAC)) 4901:1-6.		
Section III – Part I - Carrier to Carrier is pursuant to OAC 4901:1-7		ttachment to OA	C 4901:1-3
Section III – Part II - Wireless is pursuant to OAC <u>4901:1-6-24</u> .	•		
Section IV – Attestation.			
(1) I I I I C : T II I I I I I I I I I I I I I I I I	1 1 1		1

- (1) Indicate the Carrier Type and the reason for submitting this form by checking the boxes below.
- (2) For requirements for various applications, see identified section of the Ohio Administrative Code Chapter 4901 and/or the supplemental application form noted.
- (3) Information regarding the number of copies required by the PUCO may be obtained from the PUCO's website at www.PUCO.ohio.gov under the docketing information system section (Procedural filing requirements), by calling the Docketing Division at 614-466-4095 or by visiting the Docketing Division at the offices of the PUCO.
- (4) An Incumbent Local Exchange Carrier (ILEC) offering basic local exchange service (BLES) outside its traditional service area should choose CLEC designation when proposing to offer BLES outside its traditional service area or when proposing to make changes to that service.

All filings that result in a change to one or more tariff pages require, at a minimum, the following exhibits:

Exhibit	Description:
A	The tariff pages subject to the proposed change(s) as they exist before the change(s).
В	The tariff pages subject to the proposed change(s), reflecting the change, with the change(s) marked in the right
Б	margin.
С	A short description of the nature of the change(s), the intent of the change(s), and the customers affected.
D	A copy of the notice provided to customers, along with an affidavit that the notice was provided
D	according to the applicable rule(s).

<u>Carrier Type:</u> ⊠ Other (Explain below)	For Profit ILEC	Not for Profit ILEC	CLEC
Change terms & conditions of existing BLES.	☐ ATA <u>1-6-14(J)(2)</u> (Auto 30 days)	☐ ATA <u>1-6-14(J)</u> (Auto 30 days)	☐ ATA <u>1-6-14(J)</u> (Auto 30 days)
Introduce non-recurring charge, surcharge or fee to BLES	☐ ATA <u>1-6-14(J)</u> (Auto 30 days)		☐ ATA <u>1-6-14(J)</u> (Auto 30 days)
Introduce or Increase Late Payment	☐ ATA <u>1-6-14(J)</u> (Auto 30 days)	☐ ATA <u>1-6-14(J)</u> (Auto 30 days)	☐ ATA <u>1-6-14(J)</u> (Auto 30 days)
Revisions to BLES Cap	☐ ZTA <u>1-6-14(E)</u> (0 day notice)		
Introduce BLES or expand local service area (calling area)	☐ ZTA <u>1-6-14(E)</u> (0 day notice)	☐ ZTA <u>1-6-14(E)</u> (0 day notice)	☐ ZTA <u>1-6-14(E)</u> (0 day notice)
Change BLES Rates	☐ TRF <u>1-6-14(E) & (G)</u> (0 day notice)	☐ TRF <u>1-6-14(E)</u> (0 day notice)	☐ TRF <u>1-6-14(H)</u> (0 day notice)
To obtain BLES pricing flexibility	☐ BLS <u>1-6-14(C)(1)(c)</u> (Auto 30 days)		
Notice of no obligation to construct facilities and provide BLES	☐ ZTA <u>1-6-27(C)</u> (0 day notice)	☐ ZTA <u>1-6-27(C)</u> (0 day notice)	
Change in boundary	☐ ACB <u>1-6-32</u> (Auto 14 days)	☐ ACB <u>1-6-32</u> (Auto 14 days)	
Expand service operation area			☐ TRF <u>1-6-08(G)</u> (0 day notice)
BLES withdrawal	☐ WBL <u>4927.10</u> (120 day notice)		☐ ZTA <u>1-6-25(B)</u> (0 day notice)
Other (explain): No changes to terms, conditions	, or rates; simply moving	the prices to a new section	on at the end of the tariff

Section I – Part I - Common Filings:

Section I – Part II – Customer Notification Offerings Pursuant to Chapter 4901:1-6-07 OAC

Type of Notice	Direct Mail	Bill Insert	Bill Notation	Electronic Mail
☐ 15-day Notice				
☐ 30-day Notice				
Date Notice Sent: Messaging was done in June cycles; new rates will not implement until next cycle ensuring a minimum 30-day notice period.				

Section I – Part III – Inmate Operator Service Pursuant to Chapter 4901:1-6-22 OAC

Introduce New	Tariff Change	Price Change	Withdraw
□TRF	□ата	□TRF	□unc
(0 day notice)	(Auto 30 days)	(0 day notice)	(Non-Auto)

^{*}Other exhibits may be required under the applicable rule, see the 4901:106-14(E) Filing Requirements on the PUCO's webpage for a complete list of exhibits.

Section II – Part I – Carrier Certification – Pursuant to Chapter 4901:1-6-08 & 10 OAC and Competitive Eligible Telecommunications Carrier Designation (CETC) – Pursuant to Chapter 4901:1-6-09 OAC

ILEC (Out of territory)	CLEC	Telecommunications Service Provider Not Offering Local Service	CESTC	CETC
□ ACE <u>1-6-08</u>	☐ ACE <u>1-6-08</u>	□ ACE <u>1-6-08</u>	☐ ACE 1-6-10	☐ UNC 1-6-09
(Auto 30-day)*	(Auto 30-day)*	(Auto 30-day)*	(Auto 30-day)	(Non-Auto)*

^{*}Supplemental forms can be found on the PUCO webpage - Telecommunications application forms.

Section II - Part II - Change in Operation or Ownership

Change in Operation or Ownership	ILEC	CLEC	Telecommunications Service Provider Not Offering Local Service
Abandon all services		□ ABN <u>1-6-26</u>	☐ ABN <u>1-6-26</u>
Tibulidon di Scrvices		(Auto 30 days)	(Auto 30 days)
Change of official name *	□ ACN <u>1-6-29(B)</u>	\Box ACN <u>1-6-29(B)</u>	□ <u>CIO 1-6-29(C)</u>
Change of official fiame	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Change in ownership *	☐ ACO <u>1-6-29(E)(1)</u>	☐ ACO <u>1-6-29(E)(1)</u>	☐ <u>CIO 1-6-29(C)</u>
Change in ownership	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Merger *	☐ AMT <u>1-6-29(E)(1)</u>	☐ AMT <u>1-6-29(E)(1)</u>	□ <u>CIO 1-6-29(C)</u>
Weigei	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Transfer certificate *	☐ ATC <u>1-6-29(B)</u>	☐ ATC <u>1-6-29(B)</u>	☐ <u>CIO 1-6-29(C)</u>
Transfer certificate	(Auto 30 days)	(Auto 30 days)	(0-day notice)
Transaction for transfer or	□ ATR 1-6-29(B)	☐ ATC <u>1-6-29(B)</u>	☐ CIO 1-6-29(C)
lease of property, plant or business *	(Auto 30 days)	(Auto 30 days)	(0-day notice)
FCC Authorized Change in	☐ CIO <u>1-6-29 (E)(2)</u>	☐ CIO <u>1-6-29 (E)(2)</u>	□ CIO <u>1-6-29 (E)(2)</u>
Ownership or Merger	(0-day notice)	(0-day notice)	(0-day notice)

^{*}Other exhibits may be required under the applicable rule(s). ACN, ACO, AMT, ATC, ATR, and CIO applications see the 4901:1-6-29 Filing Requirements on the PUCO webpage for a complete list of exhibits.

Section III – Part I - Carrier to Carrier (Pursuant to 4901:1-7) & Attachments to Utility Equipment or Rights of Way (Pursuant to 4901:1-3)

Carrier to Carrier	ILEC	CLEC	
Interconnection agreement or amendment to	□ NAG <u>1-7-07</u>	□ NAG <u>1-7-07</u>	
an approved agreement	(Auto 90 days)	(Auto 90 days)	
Degreet for arbitration	□ ARB <u>1-7-09</u>	□ ARB <u>1-7-09</u>	
Request for arbitration	(Non-Auto)	(Non-Auto)	
Introduce on change consider to consider to siffe	□ ATA <u>1-7-14</u>	□ ATA <u>1-7-14</u>	
Introduce or change carrier to carrier tariffs	(Auto 30 days)	(Auto 30 days)	
Request rural carrier exemption, rural carrier	☐ UNC <u>1-7-04 or 05</u>		
suspension or modification	(Auto 30 days)		

Changes in rates, terms & conditions to pole attachments, conduit occupancy and rights of way. (13-579-AU-ORD 11/30/16 Entry)	□ ATA (Auto 6		
Section III – Part II – Facilities-based Wire	eless Service	Providers (F	ursuant to 4901:1-6-24)
Registration and Change in Operations*			☐ RCC <u>1-6-24(B)</u> (0 day notice)
Interconnection Agreement or amendment to an ap Agreement.	pproved		□ NAG <u>1-7-07</u> (0 day notice)
*Change in Operations filing must be filed in the process.	original RCC o	ase designation	code established during the registration
Section IV. – Attestation			
Registrant hereby attests to it compliance with	n the pertiner	nt entries and	orders issued by the Commission.
Compli	AFFIDA' ance with Con	<u>VIT</u> nmission Rule	cs
I am an officer/agent of the applicant corporation, W Katherine Hoagland (Name)	Vindstream Oh	io, and am auth	orized to make this statement on its behalf.
Please check All that apply:			
☑ I attest that these tariffs comply with all applicabe not imply Commission approval and that the Comm contradictory provisions in our tariff. We will fully noncompliance can result in various penalties, inclu	nission's rules, comply with th	as modified and ne rules of the S	I clarified from time to time, supersede any tate of Ohio and understand that
☐ I attest that customer notices accompanying this accordance with Ohio Adm. Code 4901:1-6-7.	filing form wer	e sent to affecte	d customers, as specified in Section II, in
I declare under penalty of perjury that the foregoing	g is true and co	rrect.	
Executed on September 28, 2021, 2021 at 114 West Sp	pruce St. East F	Rochester, NY 14	1445
/s/ Katherine Hoagland, Sr Regulatory Analyst *Signature and Title		September 2 Date	8, 2021

^{*}This affidavit is required for every tariff-affecting filing. It may be signed by counsel, an officer of the applicant or an authorized agent of the applicant.

VERIFICATION

Commission and that all of the information submitted here and all additional information in connection with this case, is true			
and correct to the best of my knowledge.			
/s/ Katherine Hoagland, Sr Regulatory Analyst	September 28, 2021		
*Signature and Title	Date		
*Verification is required for every filing. It may be signed by counsel or an	officer of the applicant, or an authorized agent of the applicant		

File document electronically as directed in case number 06-900-AU-WVR

01

Send your completed Filing Form, including all required attachments as well as the required number of copies to:

Public Utilities Commission of Ohio Attention: Docketing Division 180 East Broad Street, Columbus, OH 43215-3793

EXHIBIT A

EXPLANATION OF SYMBOLS

- (C) Signifies changed regulation.
- (D) Signifies discontinued rate or regulation.
- (I) Signifies increased rate.
- (N) Signifies new rate or regulation.
- (R) Signifies reduced rate.
- (S) Signifies reissued matter.
- (T) Signifies a change in text but no change in rate or regulation.

S14.

ABBREVIATED DIALING (N11)

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

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S2. GENERAL REGULATIONS

S2.3 <u>Establishment and Furnishing of Basic Local Exchange Service</u> (Continued)

S2.3.4 Transfer of Service Between Customers

- A. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:
 - 1. If the customer, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations hereunder, future bills are then rendered to him/her without an adjustment to, or from, any particular date with the Company arranging for the requested change in billing and directory listing.
 - 2. If the new customer does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to, and from, the date the transfer is effective.
- B. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former customer has given his/her consent to its use and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers and when, in the judgment of the Company, a change in the telephone number is not required.
- C. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid and then only when, in the judgment of the Company, a change in the telephone number is not required.
- D. The charges applicable for transfers of service as indicated above are the same as the service connection charges as described and rated in S3.

S2.3.5 Initial Service Periods

- A. Unless otherwise specified the service period for all services offered in this tariff is one month, commencing with the date of installation of the service.
- B. The service period relates to each applicable unit of service, either on the initial or subsequent installations.

S2.3.6 Service at Outdoor Locations

A. The Company will refuse to provide, maintain, or restore service at outdoor locations unless the customer agrees in writing to accept responsibility and to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment furnished by the Company at such locations.

S2. GENERAL REGULATIONS

S2.5 <u>Liability of the Company (Continued)</u>

S2.5.4 Ownership of and Errors in Telephone Directories

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of the directory. The Telephone Company will not be party to controversies arising between subscribers or others as a result of listings published in the directory.

S2.5.5 Defacement of Premises

The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

S2.5.6 Handling of Consumer Complaints

The Company will comply with the rules regarding the handling of consumer complaints as set forth in O.A.C. 4901:1-6-30.

S2.6 <u>Telecommunications Relay Services (TRS)</u>

Customers will be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 and Section 4901:1-6-36 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

S2.7 Lifeline Recovery Surcharge

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19(P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Company official accounts.

Monthly Charge

Lifeline Recovery Surcharge, per line: \$ 0.03

(R)

Filed under authority of Order No. 11-3235-TP-ATA Issued by the Public Utilities Commission of Ohio

Issued By:

Vice President

Issued: June 16, 2016

Effective: July 16, 2016

S3. SERVICE CHARGES

S3.1 <u>Service Connection Charges – Basic Local Exchange Service</u>

S3.1.1 Description

The term "Service Connection Charge" refers to charges applying per occurrence to customerinitiated requests for establishment of Basic Local Exchange Service.

S3.1.2 Definition and Rates

A service connection charge results from one or more of the following work functions necessary to perform the service requested.

A. SERVICE ORDERING CHARGE

 INITIAL SERVICE ORDER CHARGE is the charge for work performed by the Company in connection with the receiving, recording, and processing of requests for the establishment or relocation of service at a new location. One Initial Service Order Charge applies for each order received.

Initial	Service Order Charge	<u>Business</u>	Residence
1.	(ATL)† - Current	25.35	18.90
2.	(E/CS) † - Current	18.75	14.00

B. <u>CENTRAL OFFICE CHARGE</u> is the charge for the work associated with establishing or changing a line connection in the central office. One central office charge applies to each line connection established or changed.

Central Office Charge	<u>Business</u>	<u>Residence</u>
1. (ATL) † - Current	14.15	12.05
2. (E/CS) † - Current	10.75	9.00

[†] Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ALT) apply to the Covington, Delta, Granville, Gratiot, Kenton, Marne, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.

Issued: May 3, 2011

Effective: May 19, 2011

GENERAL EXCHANGE TARIFF P.U.C.O. NO. 2

S3. SERVICE CHARGES

S3.1 <u>Service Connection Charges - Basic Local Exchange Service</u> (Continued)

S3.1.2 Definition and Rates (Continued)

C. <u>VISITATION CHARGE</u> is for the expense associated with traveling to a customer's premise and for work associated with the placement and connection of or inspection of drop wires at the premise. The charge includes cable cross connections, placing and/or inspection of protective devices. One visitation charge applies to each line connected.

Visitation Charge		<u>Business</u>	Residence
1.	(ATL) † - Maximum	19.20	21.90
2.	(E/CS) † - Maximum	16.75	18.25

S3.1.3 Application of Charges

- A. Where the service desired necessitates the use of more than one item of service subject to a service connection charge, the total charge is the sum of the separate service connection charges for each item of service furnished except as hereinafter provided.
- B. The charges specified hereinafter do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interruption once work is begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

S3.2 Reconnect Charge

- A charge applying to restoring service following a suspension of such service for non-payment of charges.
- 2. Service will be restored upon payment of charges due or at the discretion of the Company, a substantial portion thereof and is in addition to the reconnect charge per line.

Reco	nnect Charge (Non-Payment)	Business	Residence
1.	(ATL) †- Current	21.00	21.00
2.	(CLFD) † - Current	12.00	12.00
3.	(E/CS) † - Current	15.50	15.50

[†] Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ALT) apply to the Covington, Delta, Granville, Gratiot, Kenton, Marne, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.

S6. COIN TELEPHONE SERVICE

S6.1 <u>Customer-Owned Coin-Operated Telephone (COCOT) Service</u>

A. Application

This section contains regulations, rates and charges applicable to Customer-Owned, Coin-Operated Telephone (COCOT) Service required by The Public Utilities Commission of Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B. General

- 1. The Company will permit the resale of Local Telephone Service associated with Customer-Owned, Coin-Operated Telephone (COCOT) Service.
- Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service provided to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. Regulations

- 1. COCOT Service is provided on an Individual Business Access Line basis only.
- Should customers choose to provide their own wiring for use with COCOT equipment, it must meet the conditions as specified in S12.
- COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service.
- 4. COCOT owners must provide service in compliance with all PUC of Ohio Rules and Regulations governing COCOTS.
- Failure to adhere to the requirements listed in this section will result in disconnection of service.
- 6. The COCOT owner may subscribe to Selective Call Screening and/or Billed Number Screening, as described in the pricelist located online at www.windstream.com. Outgoing calls placed through the toll operator must be made collect, billed to a third number or billed to a credit card. Incoming toll calls are not completed collect to the COCOT or billed with the COCOT as the billing number.

D. Charges

- 1. A monthly Access Line charge in the amount of \$13.34 shall be the proper rate to be applied to an access line to support instrument implemented smart payphones.
- A monthly Access Line charge, as indicated above in S6.1.D.1. plus \$2.03, shall be the
 proper rate to be applied to an access line that utilizes central office provided coin
 services Service.
- 2. Service Connection Charges, as listed in S3.1 of this tariff, will apply for activation or any subsequent moves or changes in the access line service.

Filed under authority of Order No. Issued by the Public Utilities Commission of Ohio

Issued By: Vice President Little Rock, Arkansas (D)

Issued: July 31, 2012

Effective: August 1, 2012

S7. BASIC LOCAL ACCESS LINE SERVICE

S7.1 EXTENDED LOCAL CALLING SERVICE (ELCS)

S7.1.1 Description

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- C. All Extended Area Service existing prior to the establishment of Extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is a local service offering; therefore, any stimulation to calling volumes between exchanges that occurs after its implementation may not be used as a basis for requests for any type of flat rate toll alternative.
- E. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- F. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

S7.1.2 Rates

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.
- B. Extended Local Calling Service is provided at the following rates:

		<u>1-10 Miles</u>	11-55 Miles
1.	Initial Minute Rate *	\$.07	\$.07

2. Each Additional Minute Rate

To Telephone Numbers in Designated Exchanges Within the Following Distance Bands

	Monday through Friday	<u>1-10 Miles</u>	11-55 Miles
a)	8 A.M. to, but not including, 9 P.M.	\$.06	\$.07
b)	9 P.M. to, but not including, 8 A.M.	\$.05	\$.07
c)	Saturday Sunday and holidays	\$ 05	\$ 07

S7.1.3 Availability

A. Extended Local Calling Service is provided in the following exchanges:

Exchanges In Which	Exchange(s) Which	Mileage From
Service is Offered	Can Be Called	Exchange Offered
Delta	Toledo	24.17
	Holland	14.79
Marne	Frazeysburg	8.16
St. Louisville	Utica-Homer	4.74
St. Paris	Terre Haute	6.91

Filed under authority of Order No. 11-1010-TP-ORD Issued by the Public Utilities Commission of Ohio

S7. BASIC LOCAL ACCESS LINE SERVICE

S.7.2 MODIFIED EXTENDED LOCAL CALLING SERVICE (MELCS)

S7.2.1 Description

- A. Modified Extended Local Calling Service (MELCS) provides measured rate or optional flat rate calling between specific intrastate exchanges.
- B. MELCS is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
- C. MELCS is included in residence and business service in the exchanges and routes as listed in Section S7.2.3.
- MELCS is restricted to customer dialed, station to station calls, and does not include operator assisted calls.

S7.2.2. Rates

A. Implementation of MELCS in an exchange will not affect the monthly rate as indicated in other sections of this tariff.

B. Rate per minute

All measured MELCS calls are charged at \$.05 per minute for initial and additional minutes. No time of day, day of week, or holiday discounts apply to the MELCS measured rate.

S7.2.3 Availability

A. MELCS is provided in the following exchanges:

Exchanges in which Exchanges which service is offered can be called

Elyria Amherst, Avon, Avon Lake, Birmingham,

Lorain, Vermillion

Elyria Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North

Develton Olmotood Follo Strongovillo Torroco

Royalton, Olmstead Falls, Strongsville, Terrace,

Trinity, Victory, Wickliffe, Willoughly.

S7. BASIC LOCAL ACCESS LINE SERVICE

PILOT SERVICE PLANS (Continued)

S7.3.3 Pilot Service Plans - Per Minute Use for Measured Service

The following rates will apply per minute of use:

Contiguous Community Calling Plan	1-11 Miles	Over 11 Miles
Initial Minute	\$.07	\$.07
Additional Minute		
8AM to but not including 9PM	\$.06	\$.07
9PM to but not including 8AM	\$.05	\$.07

Metropolitan Calling Plan \$.07 per minute

Effective: July 1, 2021

GENERAL EXCHANGE TARIFF P.U.C.O. NO. 2

S7. BASIC LOCAL ACCESS LINE SERVICE

S7.4 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE

Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$2.00 per line. The annual period is defined to begin on the anniversary date of this approval, which became effective June 21, 2015. For detailed exchange specific information, please see Section 7, Sheet No. 5.1.

Class of Service

<u>Exchange</u>	Residential <u>Curren</u> t	Residential <u>Max</u>	Business* <u>Curren</u> t	Business <u>Max</u>	<u>School</u>
Chesterfield	\$ 14.20 (I)	\$ 14.20 (I)	\$16.50	\$18.50 (I)	\$10.75
Columbus Station	22.00 (I)	22.00 (I)	37.90	39.90 (I)	21.40
2 Party**	20.70 (l)	20.70 (l)	-	-	-
Covington	17.30 (l)	17.30 (l)	23.70	25.70 (I)	15.50
Delta	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
Elyria	20.30 (I)	20.30 (I)	32.20	34.20 (I)	20.00
2 Party**	19.25 (I)	19.25 (I)	-	-	-
Granville	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
2 Party**	16.40 (I)	16.40 (I)	-	-	-
Gratiot	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
2 Party **	16.40 (I)	16.40 (I)	-	-	-
Kenton	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
Marne	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
Neapolis	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
Newark	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
2 Party **	16.40 (I)	16.40 (I)	-	-	-
Paulding	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
2 Party**	16.40 (I)	16.40 (I)	-	-	-
Pleasant Hill	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
St. Louisville	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15
2 Party**	16.40 (I)	16.40 (I)	-	-	-
St. Paris	17.30 (I)	17.30 (I)	23.70	25.70 (I)	15.15

(C)

^{*}Business line rate is applicable for customers with 3 or less individual lines that are sold separately. Other services and for customers subscribing to 4 or more lines are provisioned out of the Company pricelist located online at www.windstream.com.

^{**}Party line service is available only to current customers at their current service locations.

S7. BASIC LOCAL ACCESS LINE SERVICE

S7.5 Local Calling Scope

The rates as shown in Section 7.4 are monthly rates and entitle the customer to local calling to the following exchanges. Customers can call their own exchange and the Flat Rate EAS Exchanges with no per minute charge. Calling to the Measured Rate EAS Exchanges will result in a per minute local measured rate, as found in this section of the tariff.

Customer Located in Exchange:	Flat Rate EAS Exchanges, including the Local Serving Exchange:	Measured Rate EAS (ELCS, MELCS, Pilot Plans) Exchanges
Chesterfield	Wauseon	Contiguous Community Calling: Fayette, Lyons
Columbia Station	Elyria, North Eaton, Cleveland Metro ¹	
Covington	Pleasant Hill, Troy	
Delta	Wauseon	ELCS: Toledo, Holland Contiguous Community Calling: Liberty Center, Lyons, Metamora, Neapolis, Swanton
Elyria	Columbia Station, North Eaton, Grafton, Oberlin, Wellington	MELCS Option 1: Amherst, Avon, Avon Lake, Birmingham, Lorain, Vermilion MELCS Option 2: Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, , Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby.
Granville	Newark, Gratiot, Marne, and St. Louisville	Contiguous Community Calling: Alexandria, Hebron, Johnstown, Pataskala Metropolitan Calling: Columbus, Worthington, Westerville, Gahanna, New Albany, Reynoldsburg, Canal Winchester, Groveport, Lockbourne, Grove City, Alton, Hilliard, Dublin
Gratiot	Newark, Granville, Marne, St. Louisville, Zanesville	
Kenton	Ridgeway,	Contiguous Community Calling: Ada, Alger, Belle Center, Dunkirk, Forest, LaRue, Marion, Mt. Victory, Upper Sandusky

¹ The Cleveland Metro includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby.

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S8. SERVICE ARRANGEMENTS

S8.1 Access Line Service

BASIC LOCAL EXCHANGE SERVICE (BLES)

Individual access line residential or 3 lines or less business Individual access line service. BLES is offered by the Company pursuant and in compliance with the commission's service requirements for BLES found in rule 4901:1-6-12 of the Administrative Code and 4927.01(A)(1) of the Revised Code.

S8.1.1 Individual Line Service

A. <u>Individual line service</u> is access service provided to a business or residence customer at the applicable monthly access line rate as shown in Section 7 of this tariff. Included in this service is the ability of the customer to presubscribe to the Interexchnage Carrier of the customer's choosing. The access line must be provided by the Company.

S8.1.2 Flat Rate Service

A. <u>Flat rate service</u> is furnished to the customer at the class of access line service rate indicated in Section 7 of this tariff. This rate remains consistent month-to-month, regardless of the amount of local usage.

S8.2 Demarcation Point

Demarcation Point or Network Interface is the point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or wiring at the customer's premises. The network interface or demarcation point shall be located on the customer's side, and within 50 feet, of the Company's protector, or the equivalent thereof in cases where a protector is not employed, as provided under the local Company's reasonable and nondiscriminatory standard operating practices. A Company provided outlet will be required at the demarcation point when new customer-owned premise wiring is installed or modifications are made to existing customer-owned premise wiring.

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S8. SERVICE ARRANGEMENTS

S8.3 <u>Tel-Touch Calling Service</u>

S8.3.1 General

Tel-Touch Calling provides for the origination of telephone calls through the use of push-buttons in lieu of a rotary dial.

Tel-Touch Calling Service is furnished for use to all classes of access service, certain branch exchange and dial selection intercommunicating systems. It may be furnished to either one or both customers on a two-party line.

S8.3.2 Rates:

Business, per line

(ATL) (E/CS)† - Current \$ 5.00
 (CFLD)† - Current 2.25

S8.3.3 Application of Charges

- A. When an established service is changed from rotary dial service to Tel-Touch Calling Service, the subsequent service order, central office and visitation (if applicable) charges will apply.
- B. When a customer having Tel-Touch Calling Service changes his/her service location within an exchange or to another exchange of this Company, installation charges related to the establishment of the Tel-Touch Calling Service as indicated in S8.3.2 will not apply.

S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

- I. Occupancy of Trench System Owned by the Company (Continued)
 - d. When multiple applications, including application of the attachee are received by the Company with respect to the usage of a trench to be excavated by the Company for buried communications facilities, the Company will endeavor to equitably prorate to the extent that is possible between attachee and other applicants for trench space, the common expenses of engineering, inspection, excavation, and other associated costs which result from the processing of multiple applications. Attachee shall be bound by the Company's determination as to any such proration of costs to the attachee.
 - e. Where emergency needs of the Company require (Company's judgment as to what constitutes an emergency to be conclusive) the Company may, without incurring any liability, remove the cables, equipment and facilities of the attachee from the trench system, at the attachee's expense and shall promptly notify the attachee thereof. As soon as practicable thereafter, the Company will endeavor to make arrangements for the relocation or restoration of attachee's cables, equipment and facilities in the trench system at the attachee's expense.
 - f. The fees and charges specified in S9.3 shall be applicable to all authorizations granted to the attachee hereunder, without regard to the methods used.
 - g. All requirements of the National Electrical Safety Code referred to herein shall mean the 1977 Edition of such code, or any later amendment or replacement thereof, and shall include any additional requirements of any applicable Federal, State, County or Municipal code. References to simplify the Safety Code, or to N.E.S.C., have the same meaning.
 - h. While many of the standards and technical requirements for the attachee's cable, equipment and facilities are set forth herein, the Company reserves the right to specify the type of construction required in situations not otherwise covered in this tariff. In such cases, the Company will in its discretion furnish to the attachee written or illustrated materials which will specify and explain the required construction.

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S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

A. General (Continued)

2. <u>Termination of Authorization</u> Upon termination or surrender of an authorization granted hereunder, no refund of any attachment fee or occupancy fee shall be made; provided, however, that in case of any termination of any authorization pursuant to the provisions of S9.2.2.D, a proportionate refund of the applicable prepaid annual attachment fee shall be made.

b. Pole and Anchor Attachments

1. Computation of the total rate for pole and anchor attachments shall be based upon the number of poles and anchors to which attachments are actually made on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made to any pole or anchor, attachee shall pay to the Company an attachment fee of 50% of the annual rate per pole and per anchor, payable on the first regular payment date, based upon the number of poles and anchors on which initial attachments were made during such calendar year.

2.	Attacl	Attachment Rate		
	A.	Per pole attached 1. (ATL) (CFLD) † 2. (E/CS) †	1.75 2.85	
	В.	Per anchor attached (ATL) (CFLD) (E/CS) †	9.65	

C. Conduit System Occupancy

- Computation of the total conduit occupancy rate shall be based on the measurement of duct feet of conduit from the center to the center of manholes; or from the center of a manhole to the end of the conduit system; or the length of conduit from pole to pole; or isolated lengths of conduit not attached to any structure (such as involved with buried cable) which will be occupied by the attachee's cable.
- † Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ATL) apply to the Covington, Delta, Granville, Gratiot, Kenton, Marne, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

- C. Conduit System Occupancy (Continued)
 - For the period ending December 31 of each calendar year in which the 1. initial occupancy is made to any part of the conduit system, attachee shall pay to the Company 50% of the appropriate occupancy fee, payable on the first regular payment date.

2. Occupancy Rate Annual Per duct foot

D. Trench System Occupancy

1. Computation of the total pedestal attachment rate will be based upon the number of pedestals to which attachments are actually made, on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made to any pedestal, attachee shall pay an attachment fee, per pedestal, based upon the full cost and expense, including overheads to the Company.

2. Attachment Fee Annual Per pedestal attachment (See 1 above)

S9.3.2 Charges (Nonrecurring)

A. Computation

1. All charges for inspections, engineering, rearrangements or removals of attachee's facilities from the Company's poles, rodding, swabbing, placement or removal of cable from conduit systems; excavations in connection with the common trench system and, without limitation, any other work performed by the Company shall be based upon the full cost and expense, including overhead, to the Company for performing such work for the attachee. The cost to the Company shall be determined in accordance with the regular and customary methods used by the Company in determining such costs.

S11. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911

S11.5 Enhanced Emergency Number Service (E-9-1-1) (Continued)

S11.5.4 Rates and Charges (1)

A. The following rates and charges apply to the customer and are in addition to all other applicable rates and charges shown elsewhere in the tariff, or the expenses incurred by the Company from other telephone companies that participate in the provision of the service.

		Monthly Rat
(1)	ANI (per access line)	\$.05
(2)	Selective Call Routing (per access line)	.04
(3)	ALI (per access line)	.11
(4)	ANI/Selective Call Routing	
	(per access line)	.09
(5)	ANI/ALI (per access line)	.16
(6)	ANI/Selective Call Routing/ALI	
	(per access line)	.20

B. Database Charges

Nonrecurring charges associated with the establishment of the E-9-1-1 database will be based upon the costs incurred by the Company, the elements of which are subject to the review and approval of the Public Utilities Commission of Ohio.

- C. Special Service Arrangement Charges
 - If E-9-1-1 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished when practical by the Company at charges equivalent to the costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and database management.
 - 2. Costs as referred to in this section may include, but are not limited to:
 - a. Cost of maintenance.
 - b. Cost of operation.
 - c. Depreciation on the cost installed of any facilities used to provide the special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the net salvage.
 - General administration expenses, including taxes on the basis of average charges for these items.
 - e. Any other item of expenses associated with the particular special service arrangement.
 - f. An amount, used to provide the special service arrangement, for return on investment.

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Issued By: Vice President Little Rock, Arkansas

S11. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911 $\underline{\text{COUNTY RATE LIST}^{(1)}}$

<u>County</u>	Current 911 Subscriber Charge	Implementation Date for 911 Service	Effective Date for Current 911 Subscriber Charge	Initial Case No. for 911 <u>Implementation</u>	Most Current Case No. for 911 Review
Champaign	.20	05/01/91	05/01/93	90-1375-TP-EMG	86-911-TP-COI
Defiance	.20	9/25/97	9/25/97	97-851-TP-EMG	97-851-TP-EMG
Fulton	.20	09/11/90	09/11/92	90-1104-TP-EMG	92-1251-TP-EMG
Hardin	.20	11/09/92	11/09/92	91-965-TP-EMG	91-965-TP-EMG
Henry	.20	06/30/89	06/30/93	88-157-TP-EMG	92-537-TP-EMG
Licking	.20	06/15/90	06/15/93	89-829-TP-EMG	86-911-TP-COI
Lorain	.20	11/15/89	11/15/92	88-1607-TP-EMG	92-1468-TP-EMG
Lucas	.20	03/01/89	03/01/93	87-1284-TP-EMG	91-2201-TP-EMG
Marion	.20	02/03/88	02/03/93	87-1897-TP-EMG	92-2164-TP-EMG
Miami	.20	03/01/90	03/01/93	88-1295-TP-EMG	91-2200-TP-EMG
Muskingum	.20	06/15/90	06/15/93	87-1282-TP-EMG	92-1530-TP-EMG
Paulding	.20	9/24/96	9/24/96	95-1141-TP-EMG	95-1141-TP-EMG
Perry	.20	4/1/98	4/1/98	98-127-TP-EMG	98-127-TP-EMG
Wyandot	.2002/17/99	02/17/99	98	B-1537-TP-EMG 98-1537-	ГР-EMG

ABBREVIATED DIALING

- 14. ABBREVIATED DIALING (Continued)
 - 14.1. N11 Abbreviated Dialing Service (Continued)
 - 14.1.3. Rates and Charges
 - A. Application of Rates
 - 1. Nonrecurring charges shall apply for each N11number per local calling area.
 - N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section 3 of this Tariff will apply, in addition to the following rates.
 - B. Charges applicable to the N11 Service Subscriber:
 - Establishment of N11 Service, per N11 Service number, per Host or Standalone C.O. Switch

EXHIBIT B

Section Preface First Revised Sheet No. 1 Cancels Original Sheet No. 1

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

EXPLANATION OF SYMBOLS

- (C) Signifies changed regulation.
- (D) Signifies discontinued rate or regulation.
- (I) Signifies increased rate.
- To signify a move in the location of text. (M)
- (T)
- Signifies new rate or regulation. (N)
- Signifies reduced rate. (R)
- (S) Signifies reissued matter.
- (T) Signifies a change in text but no change in rate or regulation.

DEFINITION OF TERMS

S1.

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

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PRICIN	PRICING ATTACHMENT			

Issued: September 29, 2021

Effective: October 29, 2021

S2. GENERAL REGULATIONS

S2.3 Establishment and Furnishing of Basic Local Exchange Service (Continued)

S2.3.4 Transfer of Service Between Customers

- A. Service previously furnished one customer may be assumed by a new customer upon due notice of cancellation or in case of abandonment, provided there is no lapse in the rendition of service. Such transfers are subject to service connection charge regulations and may be arranged for in either of two ways:
 - 1. If the customer, fully understanding the regulations governing the service and the status of the account, willingly assumes all obligations hereunder, future bills are then rendered to him/her without an adjustment to, or from, any particular date with the Company arranging for the requested change in billing and directory listing.
 - 2. If the new customer does not wish to assume payment of the old account, a new service application is taken and an adjustment in billing is made to, and from, the date the transfer is effective.
- B. Under either method of transfer the reassignment of the old telephone number to the service of the new party is arranged for only after the former customer has given his/her consent to its use and then only when, in the judgment of the Company, there exists no relationship, business or otherwise, between the old and new customers and when, in the judgment of the Company, a change in the telephone number is not required.
- C. When a relationship does exist, business or otherwise, between the old and new customer, the reassignment of the old telephone number will not be permitted unless all charges due under the current account have been paid and then only when, in the judgment of the Company, a change in the telephone number is not required.
- D. The charges applicable for transfers of service as indicated above are the same as the service connection charges as described in S3 and rated in the Pricing Attachment, at the end of this tariff.

S2.3.5 Initial Service Periods

- A. Unless otherwise specified the service period for all services offered in this tariff is one month, commencing with the date of installation of the service.
- B. The service period relates to each applicable unit of service, either on the initial or subsequent installations.

S2.3.6 Service at Outdoor Locations

A. The Company will refuse to provide, maintain, or restore service at outdoor locations unless the customer agrees in writing to accept responsibility and to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment furnished by the Company at such locations. (T)

Issued: September 29, 2021

Effective: October 29, 2021

(T)

S2. GENERAL REGULATIONS

S2.5 <u>Liability of the Company (Continued)</u>

S2.5.4 Ownership of and Errors in Telephone Directories

The Telephone Company assumes no liability whatsoever for damages accruing from errors or omissions in the making or printing of the directory. The Telephone Company will not be party to controversies arising between subscribers or others as a result of listings published in the directory.

S2.5.5 Defacement of Premises

The Company is not liable for any defacement of, or damage to, the premises of a customer resulting from the furnishing of service or the attachment of the instruments, apparatus and associated wiring furnished by the Company on such premises, or by the installation or removal thereof, when such defacement or damage is not the result of negligence of employees of the Company.

S2.5.6 Handling of Consumer Complaints

The Company will comply with the rules regarding the handling of consumer complaints as set forth in O.A.C. 4901:1-6-30.

S2.6 <u>Telecommunications Relay Services (TRS)</u>

Customers will be assessed a charge per line per month to fund the Telecommunication Relay Services for the State of Ohio in accordance with Section 4905.84 and Section 4901:1-6-36 of the Revised Code. This charge shall in no event exceed the per end user line (or equivalent) assessment of the Public Utilities Commission of Ohio levied upon the Company.

S2.7 Lifeline Recovery Surcharge

Incumbent Local Exchange Carriers (ILECs), in accordance with Section 4927.13 (D) of the Revised Code, may recover from end users any Lifeline service discounts that are not recovered through state or federal funding or whose recovery is prohibited by law. In accordance with 4901:1-6-19(P) O.A.C., ILECs may recover these discounts through a customer billing surcharge on retail customers, excluding those with Lifeline service.

The Company's Lifeline Recovery Surcharge is calculated to recover the difference between the Company's Lifeline prices and the Company's standard retail service prices, minus any portion of the price differences that are recovered through federal or state funding. The Company will update this calculation at least once per year in accordance with 4901:1-6-19 (R) O.A.C.

The Lifeline Recovery Surcharge is imposed on each residence, nonresidence, and payphone access line, other than Lifeline service. For purposes of application of this surcharge, access lines are defined as facilities, which provide access to and from the telecommunications network for toll service and for local calling. Not included in this definition are remote call forwarding and Company official accounts.

The per line monthly rate for lifeline recovery surcharge is listed in the Pricing Attachment.

(T) (M)

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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S3. SERVICE CHARGES

S3.1 Service Connection Charges – Basic Local Exchange Service

S3.1.1 Description

The term "Service Connection Charge" refers to charges applying per occurrence to customerinitiated requests for establishment of Basic Local Exchange Service.

S3.1.2 Definition and Rates

A service connection charge results from one or more of the following work functions necessary to perform the service requested.

A. SERVICE ORDERING CHARGE

 INITIAL SERVICE ORDER CHARGE is the charge for work performed by the Company in connection with the receiving, recording, and processing of requests for the establishment or relocation of service at a new location. One Initial Service Order Charge applies for each order received. The Business and Residential nonrecurring rates are listed in the Pricing Attachment located at the end of this tariff.

(T) (T)

(M)

(M)

B. <u>CENTRAL OFFICE CHARGE</u> is the charge for the work associated with establishing or changing a line connection in the central office. One central office charge applies to each line connection established or changed. The Business and Residential nonrecurring rates are listed in the Pricing Attachment located at the end of this tariff.

(T) (T)

(M)

(M)

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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Issued By: Vice President Little Rock, Arkansas

[†] Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ALT) apply to the Covington, Delta, Granville, Gratiot, Kenton, Marne, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.

S3. SERVICE CHARGES

S3.1 <u>Service Connection Charges - Basic Local Exchange Service</u> (Continued)

S3.1.2 Definition and Rates (Continued)

C. <u>VISITATION CHARGE</u> is for the expense associated with traveling to a customer's premise and for work associated with the placement and connection of or inspection of drop wires at the premise. The charge includes cable cross connections, placing and/or inspection of protective devices. One visitation charge applies to each line connected. The Business and Residential nonrecurring rates are listed in the Pricing Attachment located at the end of this tariff

(T) (T)

(M)

(M)

S3.1.3 Application of Charges

- A. Where the service desired necessitates the use of more than one item of service subject to a service connection charge, the total charge is the sum of the separate service connection charges for each item of service furnished except as hereinafter provided.
- B. The charges specified hereinafter do not contemplate work being performed by the Company employees at a time when overtime wages apply due to the request of the customer, nor do they contemplate work begun being interrupted by the customer. If the customer requests overtime labor being performed or interruption once work is begun, a charge in addition to the specified charges will be made equal to the additional cost involved.

S3.2 Reconnect Charge

- A charge applying to restoring service following a suspension of such service for non-payment of charges.
- Service will be restored upon payment of charges due or at the discretion of the Company, a substantial portion thereof and is in addition to the reconnect charge per line. The Business and Residential nonrecurring rates are listed in the Pricing Attachment located at the end of this tariff.

(T) (T)

(M) (M)

(M)

- † Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ALT) apply to the Covington, Delta, Granville, Gratiot, Kenton, Marne, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.
- (M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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Issued By: Vice President Little Rock, Arkansas

S6. COIN TELEPHONE SERVICE

S6.1 Customer-Owned Coin-Operated Telephone (COCOT) Service

A. Application

This section contains regulations, rates and charges applicable to Customer-Owned, Coin-Operated Telephone (COCOT) Service required by The Public Utilities Commission of Ohio Opinion and Order for Case No. 84-863-TP-COI as entered in the Journal January 29, 1985 and the Opinion and Order in Case No. 88-452-TP-COI as entered in the Journal February 21, 1990.

B General

- The Company will permit the resale of Local Telephone Service associated with Customer-Owned, Coin-Operated Telephone (COCOT) Service.
- Customer-Owned, Coin-Operated Telephone (COCOT) Service is basic exchange service provided to customers for the connection of a Customer-Owned, Coin-Operated Telephone.

C. Regulations

- 1. COCOT Service is provided on an Individual Business Access Line basis only.
- Should customers choose to provide their own wiring for use with COCOT equipment, it must meet the conditions as specified in S12.
- COCOT owners must submit a completed "Application to Provide Customer-Owned, Coin-Operated Telephone Service in the State of Ohio" to the Telephone Company prior to the connection of their service.
- COCOT owners must provide service in compliance with all PUC of Ohio Rules and Regulations governing COCOTS.
- 5. Failure to adhere to the requirements listed in this section will result in disconnection of service.
- 6. The COCOT owner may subscribe to Selective Call Screening and/or Billed Number Screening, as described in the pricelist located online at www.windstream.com. Outgoing calls placed through the toll operator must be made collect, billed to a third number or billed to a credit card. Incoming toll calls are not completed collect to the COCOT or billed with the COCOT as the billing number.

D. Charges

- 1. A monthly Access Line charge listed in the Pricing Attachment shall be the proper rate to be (M)(T) applied to an access line to support instrument implemented smart payphones.
- 2. A monthly Access Line charge, as indicated above in S6.1.D.1. plus an additional fee listed in the Pricing Attachment, shall be the proper rate to be applied to an access line that utilizes central office provided coin services Service. (M)(T)
- 2. Service Connection Charges, as listed in S3.1 of this tariff, will apply for activation or any subsequent moves or changes in the access line service.
- (M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

Filed under authority of Order No. Issued by the Public Utilities Commission of Ohio Vice President

Issued By:

S7. BASIC LOCAL ACCESS LINE SERVICE

S7.1 EXTENDED LOCAL CALLING SERVICE (ELCS)

S7.1.1 Description

- A. Extended Local Calling Service is a four-element measured rate service provided between specific intrastate exchanges.
- B. Extended Local Calling Service will be provided in lieu of new Extended Area Service (EAS), whether one-way or two-way, between specific exchanges of the Company and to exchanges of other telephone companies when ordered by the Public Utilities Commission of Ohio (PUCO) in an Extended Area Service complaint case.
- C. All Extended Area Service existing prior to the establishment of Extended Local Calling Service will continue in its present form unless discontinued by order of the Public Utilities Commission of Ohio.
- D. Extended Local Calling Service is a local service offering; therefore, any stimulation to calling volumes between exchanges that occurs after its implementation may not be used as a basis for requests for any type of flat rate toll alternative.
- E. Extended Local Calling Service is available with all classes of service and to all customers within the specific exchange.
- F. Extended Local Calling Service is restricted to customer-dialed, station-to-station, sent paid calls to the extended exchange(s) and does not apply to operator-assisted calls.

S7.1.2 Rates

- A. Implementation of Extended Local Calling Service in an exchange will not affect the monthly rate, as indicated in other sections of this tariff, for access line service.
- B. Extended Local Calling Service is provided at the rates listed in the Pricing Attachment located at the end of this tariff.



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S7.1.3 Availability

A. Extended Local Calling Service is provided in the following exchanges:

Exchanges In Which	Exchange(s) Which	Mileage From
Service is Offered	Can Be Called	Exchange Offered
Delta	Toledo	24.17
	Holland	14.79
Marne	Frazeysburg	8.16
St. Louisville	Utica-Homer	4.74
St. Paris	Terre Haute	6.91

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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Cancels Original Sheet No. 2

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S7. BASIC LOCAL ACCESS LINE SERVICE

S.7.2 MODIFIED EXTENDED LOCAL CALLING SERVICE (MELCS)

S7.2.1 Description

- Modified Extended Local Calling Service (MELCS) provides measured rate or optional flat rate Α. calling between specific intrastate exchanges.
- В. MELCS is a local service offering; therefore, any stimulation to calling volumes between exchanges that occur after its implementation may not be used as a basis for any flat rate alternative besides the flat rate additives as listed in this section.
- C. MELCS is included in residence and business service in the exchanges and routes as listed in Section S7.2.3.
- D. MELCS is restricted to customer dialed, station to station calls, and does not include operator assisted calls.

S7.2.2. Rates

A. Implementation of MELCS in an exchange will not affect the monthly rate as indicated in other sections of this tariff.

B. Rate per minute

All measured MELCS calls are charged a per minute rate listed in the Pricing Attachment. No time of day, day of week, or holiday discounts apply to the MELCS measured rate.

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S7.2.3 Availability

A. MELCS is provided in the following exchanges:

> Exchanges in which Exchanges which service is offered can be called

Elyria Amherst, Avon, Avon Lake, Birmingham,

Lorain, Vermillion

Elyria Bedford, Berea, Brecksville, Chagrin Falls, Cleveland,

> Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace,

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Trinity, Victory, Wickliffe, Willoughly.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF P.U.C.O. NO. 2

S7. BASIC LOCAL ACCESS LINE SERVICE

PILOT SERVICE PLANS (Continued)

S7.3.3 Pilot Service Plans - Per Minute Use for Measured Service

The rates for each Service Plan as listed in the Pricing Attachment will apply per minute of use.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF P.U.C.O. NO. 2

S7. BASIC LOCAL ACCESS LINE SERVICE

S7.4 MONTHLY RATES FOR BASIC LOCAL EXCHANGE SERVICE

Price Flexibility

All of the Company's exchanges have been deemed competitive and have been accorded the pricing flexibility defined in 4901:6-14 (C) O.A.C. which caps BLES monthly rates at annual increases of no more than \$2.00 per line. The annual period is defined to begin on the anniversary date of this approval, which became effective June 21, 2015. For detailed exchange specific information, please see Section 7, Sheet No. 5.1. The Residential, Business and School rates for each Exchange are listed in the Pricing Attachment located at the end of this tariff. Party line service is available only to current customers at their current service locations. Business line rates are applicable for customers with 3 or less individual lines that are sold separately. Other services and for customers subscribing to 4 or more lines are provided on a detariffed basis.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S7. BASIC LOCAL ACCESS LINE SERVICE

S7.5 Local Calling Scope

The rates as shown in the Pricing Attachment at the end of this tariff, are monthly rates and entitle the customer to local calling to the following exchanges. Customers can call their own exchange and the Flat Rate EAS Exchanges with no per minute charge. Calling to the Measured Rate EAS Exchanges will result in a per minute local measured rate, as found in the Pricing Attachment of the tariff.

Customer Located in Flat Rate EAS Exchanges, including Measured Rate EAS (ELCS, MELCS, Pilot Plans) Exchanges Exchange: the Local Serving Exchange: Chesterfield Wauseon Contiguous Community Calling: Fayette, Lyons Columbia Station Elyria, North Eaton, Cleveland Metro¹ Covington Pleasant Hill, Troy Delta Wauseon ELCS: Toledo, Holland Contiguous Community Calling: Liberty Center, Lyons, Metamora, Neapolis, Swanton Columbia Station, North Eaton, Grafton, MELCS Option 1: Amherst, Avon, Avon Elyria Lake, Birmingham, Lorain, Vermilion Oberlin, Wellington MELCS Option 2: Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, , Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmstead Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby. Granville Newark, Gratiot, Marne, and St. Louisville Contiguous Community Calling: Alexandria, Hebron, Johnstown, Pataskala Metropolitan Calling: Columbus, Worthington, Westerville, Gahanna, New Albany, Reynoldsburg, Canal Winchester, Groveport, Lockbourne, Grove City, Alton, Hilliard, Dublin Gratiot Newark, Granville, Marne, St. Louisville, Zanesville Kenton Ridgeway, Contiguous Community Calling: Ada, Alger, Belle Center, Dunkirk, Forest, LaRue, Marion, Mt. Victory, Upper Sandusky

¹ The Cleveland Metro includes Bedford, Berea, Brecksville, Chagrin Falls, Cleveland, Gates Mills, Hillcrest, Independence, Montrose, North Royalton, Olmsted Falls, Strongsville, Terrace, Trinity, Victory, Wickliffe, and Willoughby.

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S8. SERVICE ARRANGEMENTS

S8.1 Access Line Service

BASIC LOCAL EXCHANGE SERVICE (BLES)

Individual access line residential or 3 lines or less business Individual access line service. BLES is offered by the Company pursuant and in compliance with the commission's service requirements for BLES found in rule 4901:1-6-12 of the Administrative Code and 4927.01(A)(1) of the Revised Code.

S8.1.1 Individual Line Service

A. Individual line service is access service provided to a business or residence customer at the applicable monthly access line rate as shown in the Pricing Attachment at the end of this tariff. Included in this service is the ability of the customer to presubscribe to the Interexchange Carrier of the customer's choosing. The access line must be provided by the Company.

S8.1.2 Flat Rate Service

A. <u>Flat rate service</u> is furnished to the customer at the class of access line service rate listed in the Pricing Attachment at the end of this tariff. This rate remains consistent month-to-month, regardless of the amount of local usage.

S8.2 Demarcation Point

Demarcation Point or Network Interface is the point of interconnection between the Company's communications facilities and the terminal equipment, protective apparatus or wiring at the customer's premises. The network interface or demarcation point shall be located on the customer's side, and within 50 feet, of the Company's protector, or the equivalent thereof in cases where a protector is not employed, as provided under the local Company's reasonable and nondiscriminatory standard operating practices. A Company provided outlet will be required at the demarcation point when new customer-owned premise wiring is installed or modifications are made to existing customer-owned premise wiring.

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S8. SERVICE ARRANGEMENTS

S8.3 Tel-Touch Calling Service

S8.3.1 General

Tel-Touch Calling provides for the origination of telephone calls through the use of push-buttons in lieu of a rotary dial.

Tel-Touch Calling Service is furnished for use to all classes of access service, certain branch exchange and dial selection intercommunicating systems. It may be furnished to either one or both customers on a two-party line.

S8.3.2 Rates:

The Business per line rates are located in the Pricing Attachment located at the end of this tariff.

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S8.3.3 Application of Charges

- A. When an established service is changed from rotary dial service to Tel-Touch Calling Service, the subsequent service order, central office and visitation (if applicable) charges will apply.
- B. When a customer having Tel-Touch Calling Service changes his/her service location within an exchange or to another exchange of this Company, installation charges related to the establishment of the Tel-Touch Calling Service as indicated in S8.3.2 will not apply.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF

S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.2.3 Obligation of Attachee (Continued)

- I. Occupancy of Trench System Owned by the Company (Continued)
 - d. When multiple applications, including application of the attachee are received by the Company with respect to the usage of a trench to be excavated by the Company for buried communications facilities, the Company will endeavor to equitably prorate to the extent that is possible between attachee and other applicants for trench space, the common expenses of engineering, inspection, excavation, and other associated costs which result from the processing of multiple applications. Attachee shall be bound by the Company's determination as to any such proration of costs to the attachee.
 - e. Where emergency needs of the Company require (Company's judgment as to what constitutes an emergency to be conclusive) the Company may, without incurring any liability, remove the cables, equipment and facilities of the attachee from the trench system, at the attachee's expense and shall promptly notify the attachee thereof. As soon as practicable thereafter, the Company will endeavor to make arrangements for the relocation or restoration of attachee's cables, equipment and facilities in the trench system at the attachee's expense.
 - f. The fees and charges specified in S9.3 and the Pricing Attachment at the end of this tariff, shall be applicable to all authorizations granted to the attachee hereunder, without regard to the methods used.
 - g. All requirements of the National Electrical Safety Code referred to herein shall mean the 1977 Edition of such code, or any later amendment or replacement thereof, and shall include any additional requirements of any applicable Federal, State, County or Municipal code. References to simplify the Safety Code, or to N.E.S.C., have the same meaning.
 - h. While many of the standards and technical requirements for the attachee's cable, equipment and facilities are set forth herein, the Company reserves the right to specify the type of construction required in situations not otherwise covered in this tariff. In such cases, the Company will in its discretion furnish to the attachee written or illustrated materials which will specify and explain the required construction.

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GENERAL EXCHANGE TARIFF

S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

A. General (Continued)

2. <u>Termination of Authorization</u> Upon termination or surrender of an authorization granted hereunder, no refund of any attachment fee or occupancy fee shall be made; provided, however, that in case of any termination of any authorization pursuant to the provisions of S9.2.2.D, a proportionate refund of the applicable prepaid annual attachment fee shall be made.

b. Pole and Anchor Attachments

- 1. Computation of the total rate for pole and anchor attachments shall be based upon the number of poles and anchors to which attachments are actually made on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made to any pole or anchor, attachee shall pay to the Company an attachment fee of 50% of the annual rate per pole and per anchor, payable on the first regular payment date, based upon the number of poles and anchors on which initial attachments were made during such calendar year.
- 2. The annual per pole and per anchor attachment rate are listed in the Pricing Attachment, at the end of this tariff.
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C. Conduit System Occupancy

- Computation of the total conduit occupancy rate shall be based on the measurement of duct feet of conduit from the center to the center of manholes; or from the center of a manhole to the end of the conduit system; or the length of conduit from pole to pole; or isolated lengths of conduit not attached to any structure (such as involved with buried cable) which will be occupied by the attachee's cable.
- † Due to mergers, certain rates apply to certain exchanges only. Rates indicated by (CFLD) apply to the Chesterfield exchange, rates indicated by (E/CS) apply to the Elyria and Columbia Station exchanges, and rates indicated by (ATL) apply to the Covington, Delta, Granville, Gratiot, Kenton, Marne, Neapolis, Newark, Paulding, Pleasant Hill, St. Louisville and St. Paris exchanges.
- (M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF

S9. POLE ATTACHMENTS AND CONDUIT AND TRENCH SYSTEM OCCUPANCY

S9.3.1 Rates (Continued)

- C. Conduit System Occupancy (Continued)
 - 1. For the period ending December 31 of each calendar year in which the initial occupancy is made to any part of the conduit system, attachee shall pay to the Company 50% of the appropriate occupancy fee, payable on the first regular payment date.
 - 2. The annual per duct foot occupancy rate is listed in the Pricing Attachment, at the end of this tariff.
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- D. Trench System Occupancy
 - Computation of the total pedestal attachment rate will be based upon the number of pedestals to which attachments are actually made, on December 31 of the preceding year. For the period ending December 31 of each calendar year in which the initial attachment is made to any pedestal, attachee shall pay an attachment fee, per pedestal, based upon the full cost and expense, including overheads to the Company.
 - 2. Attachment Fee

Annual

Per pedestal attachment

(See 1 above)

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S9.3.2 Charges (Nonrecurring)

A. Computation

All charges for inspections, engineering, rearrangements or removals of attachee's facilities from the Company's poles, rodding, swabbing, placement or removal of cable from conduit systems; excavations in connection with the common trench system and, without limitation, any other work performed by the Company shall be based upon the full cost and expense, including overhead, to the Company for performing such work for the attachee. The cost to the Company shall be determined in accordance with the regular and customary methods used by the Company in determining such costs.

(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

S11. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911

Enhanced Emergency Number Service (E-9-1-1) (Continued)

S11.5.4 Rates and Charges (1)

The rates and charges listed in the Pricing Attachment at the end of this tariff, apply to the Α. customer and are in addition to all other applicable rates and charges shown elsewhere in the tariff, or the expenses incurred by the Company from other telephone companies that participate in the provision of the service.

Monthly Rate

- ANI (per access line) See Pricing Attachment (1) Selective Call Routing (per access line) (2)See Pricing Attachment (3)ALI (per access line) See Pricing Attachment ANI/Selective Call Routing (4) (per access line) See Pricing Attachment See Pricing Attachment ANI/ALI (per access line) (5)ANI/Selective Call Routing/ALI (6)(per access line)
 - See Pricing Attachment

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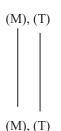
B. **Database Charges**

> Nonrecurring charges associated with the establishment of the E-9-1-1 database will be based upon the costs incurred by the Company, the elements of which are subject to the review and approval of the Public Utilities Commission of Ohio.

- C. Special Service Arrangement Charges
 - 1. If E-9-1-1 Service requirements cannot be met with regularly offered service arrangements, special arrangements will be furnished when practical by the Company at charges equivalent to the costs of furnishing such arrangements. These special charges will be applicable to such items as engineering and special program development associated with billing and database management.
 - 2. Costs as referred to in this section may include, but are not limited to:
 - Cost of maintenance. a.
 - b. Cost of operation.
 - Depreciation on the cost installed of any facilities used to provide the C. special service arrangement based on the anticipated useful service life of the facilities with an appropriate allowance for the net salvage.
 - General administration expenses, including taxes on the basis of d. average charges for these items.
 - Any other item of expenses associated with the particular special e. service arrangement.
 - f. An amount, used to provide the special service arrangement, for return on investment.
- (M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF P.U.C.O. NO. 2

S11. UNIVERSAL EMERGENCY TELEPHONE NUMBER SERVICE - 911

COUNTY RATE LIST(1)

The 911 Subscriber Charge for each county is listed in the Pricing Attachment located at the end of this tariff

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County		Effective Date for Current 911 Subscriber Charge	Initial Case No. for 911 Implementation	Most Current Case No. for 911 Review	
Champaign	05/01/91	05/01/93	90-1375-TP-EMG	86-911-TP-COI	(M)
Defiance	9/25/97	9/25/97	97-851-TP-EMG	97-851-TP-EMG	(M)
Fulton	09/11/90	09/11/92	90-1104-TP-EMG	92-1251-TP-EMG	(M)
Hardin	11/09/92	11/09/92	91-965-TP-EMG	91-965-TP-EMG	(M)
Henry	06/30/89	06/30/93	88-157-TP-EMG	92-537-TP-EMG	(M)
Licking	06/15/90	06/15/93	89-829-TP-EMG	86-911-TP-COI	(M)
Lorain	11/15/89	11/15/92	88-1607-TP-EMG	92-1468-TP-EMG	(M)
Lucas	03/01/89	03/01/93	87-1284-TP-EMG	91-2201-TP-EMG	(M)
Marion	02/03/88	02/03/93	87-1897-TP-EMG	92-2164-TP-EMG	
Miami	03/01/90	03/01/93	88-1295-TP-EMG	91-2200-TP-EMG	(M)
Muskingum	06/15/90	06/15/93	87-1282-TP-EMG	92-1530-TP-EMG	(M)
Paulding	9/24/96	9/24/96	95-1141-TP-EMG	95-1141-TP-EMG	(M)
Perry	4/1/98	4/1/98	98-127-TP-EMG	98-127-TP-EMG	(M)
Wyandot	02/17/99	02/17/99	98-1537-TP-EMG	98-1537-TP-EMG	(M)

⁽M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

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GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

ABBREVIATED DIALING

- ABBREVIATED DIALING (Continued)
 - 14.1. N11 Abbreviated Dialing Service (Continued)
 - 14.1.3. Rates and Charges
 - A. Application of Rates
 - 1. Nonrecurring charges shall apply for each N11number per local calling area.
 - 2. N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 subscriber's designated premises.
 - 3. Applicable service order charges as specified in Section 3 of this Tariff will apply, in addition to the following rates.
 - B. Charges applicable to the N11 Service Subscriber:
 - 1. The nonrecurring rate for the establishment of N11 service, per N11 service number, per Host or Standalone C.O. Switch is listed in the Pricing Attachment located at the end of this tariff.

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(M) Rates previously found on this page are now found in the Pricing Attachment, at the end of this tariff.

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

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Service Type	Category	Service Description	Rate Application	NRC	MRC	Max Rate (BLES Lines)	
Business	Basic Local Exchange Service	Chesterfield	Per Month		\$16.50	\$18.50	
Business	Basic Local Exchange Service	Columbus Station	Per Month		\$37.90	\$39.90	
Business	Basic Local Exchange Service	Covington	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Delta	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Elyria	Per Month		\$32.20	\$34.20	
Business	Basic Local Exchange Service	Granville	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Gratiot	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Kenton	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Marne	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Neapolis	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Newark	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Paulding	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	Pleasant Hill	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	St. Louisville	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service	St. Paris	Per Month		\$23.70	\$25.70	
Business	Basic Local Exchange Service - School	Chesterfield	Per Month		\$10.75		
Business	Basic Local Exchange Service - School	Columbus Station	Per Month		\$21.40		
Business	Basic Local Exchange Service - School	Covington	Per Month		\$15.50		
Business	Basic Local Exchange Service - School	Delta	Per Month		\$15.15		
Business	Basic Local Exchange Service - School	Elyria	Per Month		\$20.00		
Business	Basic Local Exchange Service - School	Granville	Per Month		\$15.15		
Business	Basic Local Exchange Service - School	Gratiot	Per Month		\$15.15		
Business	Basic Local Exchange Service - School	Kenton	Per Month		\$15.15		

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

Service Type	Category	Service Description	Rate Application	NRC	MRC	Max Rate (BLES Lines)
Business	Basic Local Exchange Service - School	Marne	Per Month		\$15.15	
Business	Basic Local Exchange Service - School	Neapolis	Per Month		\$15.15	
Business	Basic Local Exchange Service - School	Newark	Per Month		\$15.15	
Business	Basic Local Exchange Service - School	Paulding	Per Month		\$15.15	
Business	Basic Local Exchange Service - School	Pleasant Hill	Per Month		\$15.15	

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

	1.0.0.0.1						
Service Type	Category	Service Description	Rate Application	NRC	MRC		
Business	Basic Local Exchange Service - School	St. Louisville	Per Month		\$15.15		
Business	Basic Local Exchange Service - School	St. Paris	Per Month		\$15.15		
Business	Customer-Owned Coin- Operated Telephone (COCOT) Service	Monthly Access Line (Central Office Provided Coin Service)	Per Minute		\$2.03		
Business	Customer-Owned Coin- Operated Telephone (COCOT) Service	Monthly Access Line (Smart Payphone)	Per Minute		\$13.34		
Business	Enhanced Emergency Number Service	911 Subscriber Charge	Per Line		\$0.20		
Business	Enhanced Emergency Number Service	ALI (per access line)	Per Line		\$0.11		
Business	Enhanced Emergency Number Service	ANI (per access line)	Per Line		\$0.05		
Business	Enhanced Emergency Number Service	ANI/ALI (per access line)	Per Line		\$0.16		
Business	Enhanced Emergency Number Service	ANI/Selective Call Routing (per access line)	Per Line		\$0.09		
Business	Enhanced Emergency Number Service	Selective Call Routing (per access line)	Per Line		\$0.04		
Business	Extended Local Calling Service	8 A.M. to, but not including, 9 P.M. 1-10 Miles	Per Minute		\$0.06		
Business	Extended Local Calling Service	9 P.M. to, but not including, 8 A.M. 1-10 Miles	Per Minute		\$0.05		
Business	Extended Local Calling Service	9 P.M. to, but not including, 8 A.M. 11-55 Miles	Per Minute		\$0.07		
Business	Extended Local Calling Service	A.M. to, but not including, 9 P.M. 11-55 Miles	Per Minute		\$0.07		
Business	Extended Local Calling Service	Initial Minute Rate 1-10 Miles	Per Minute		\$0.07		
Business	Extended Local Calling Service	Initial Minute Rate 11-55 Miles	Per Minute		\$0.07		
Business	Extended Local Calling Service	Saturday, Sunday and holidays 1-10 Miles	Per Minute		\$0.05		
Business	Extended Local Calling Service	Saturday, Sunday and holidays 11-55 Miles	Per Minute		\$0.07		
Business	Late Payment Charges	Non-Residential Late Payment Charges	Per Activation		\$10.00		
Business	Late Payment Charges	Restoral of Service Charge	Per Service Order		\$100.00		
Business	Late Payment Charges	Unpaid Balance	Per Invoice	Greater of \$10 or 1.5% of unpaid charges			

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

Service Type	Category	Service Description	Rate Application	NRC	MRC
Business	MELCS	MELC usage	Per Minute		\$0.05
Business	N11 Abbreviated Dialing Service	Establishment of N11 Service	Per Service Order	700000	
Business	Pilot Service Plans	8AM to but not including 9PM 1-11 Miles	Per Minute	Per Minute	
Business	Pilot Service Plans	8AM to but not including 9PM Over 11 Miles	Per Minute	Minute	
Business	Pilot Service Plans	9PM to but not including 8AM 1-11 Miles	Per Minute	inute	
Business	Pilot Service Plans	9PM to but not including 8AM Over 11 Miles	Per Minute	er Minute	
Business	Pilot Service Plans	Initial Minute 1-11 Miles	Per Minute		\$0.07

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

Service Type	Category	Service Description	Rate Application	NRC	MRC	Max Rate (BLES Lines)		
Business	Pilot Service Plans	Initial Minute Over 11 Miles	Per Minute		\$0.07			
Business	Pilot Service Plans	Metropolitan Calling Plan	Per Minute		\$0.07			
Business	Pole Attachments and Conduit and Trench System	Anchor	Per Anchor		\$9.65			
Business	Pole Attachments and Conduit and Trench System	Conduit System	Per Duct foot		\$0.75			
Business	Pole Attachments and Conduit and Trench System	Pole Attachments Per Pole (ATL & CFLD)	Per Pole		\$1.75			
Business	Pole Attachments and Conduit and Trench System	Pole Attachments Per Pole (E/CS)	Per Pole		\$2.85			
Business	Pole Attachments and Conduit and Trench System	Trench System Occupancy	Per Pedestal		See Section 9 .3.1 (D) (1)			
Business	Reconnect Charge	Reconnect Charge (ATL)	Per Order	\$21.00				
Business	Reconnect Charge	Reconnect Charge (CLFD)	Per Order	\$12.00				
Business	Reconnect Charge	Reconnect Charge (E/CS)	Per Order	\$15.50				
Business	Service Connection	Central Office Charge (ATL)	Per Order	\$14.15				
Business	Service Connection	Central Office Charge (E/CS)	Per Order	\$10.75				
Business	Service Connection	Initial Service Order (ATL)	Per Order	\$25.35				
Business	Service Connection	Initial Service Order (E/CS)	Per Order	\$18.75				
Business	Service Connection	Visitation Charge (ATL)	Per Order	\$19.20				
Business	Service Connection	Visitation Charge (E/CS)	Per Order	\$16.75				
Business	Tel-Touch Calling Service	Business, per line (ATL) (E/CS)	Per Line		\$5.00			
Business	Tel-Touch Calling Service	Business, per line (CFLD)	Per Line		\$2.25			
Residential	Basic Local Exchange Service	Chesterfield	Per Month		\$14.20	\$14.20		
Residential	Basic Local Exchange Service	Columbus Station	Per Month		\$22.00	\$22.00		
Residential	Basic Local Exchange Service	Columbus Station 2 Party	Per Month		\$20.70	\$20.70		

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

Service Type	Category	Service Description	Rate Application	NRC	MRC	Max Rate (BLES Lines)
Residential	Basic Local Exchange Service	Covington	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Delta	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Elyria	Per Month		\$20.30	\$20.30
Residential	Basic Local Exchange Service	Elyria 2 Party	Per Month		\$19.25	\$19.25
Residential	Basic Local Exchange Service	Granville	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Granville 2 Party	Per Month		\$16.40	\$16.40
Residential	Basic Local Exchange Service	Gratiot	Per Month		\$17.30	\$17.30

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

	P.U.G.O. No. 2					
Service Type	Category	Service Description	Rate Application	NRC	MRC	Max Rate (BLES Lines)
Residential	Basic Local Exchange Service	Gratiot 2 Party	Per Month		\$16.40	\$16.40
Residential	Basic Local Exchange Service	Kenton	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Marne	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Neapolis	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Newark	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Newark 2 Party	Per Month		\$16.40	\$16.40
Residential	Basic Local Exchange Service	Paulding	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	Paulding2 Party	Per Month		\$14.40	\$14.40
Residential	Basic Local Exchange Service	Pleasant Hill	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	St. Louisville	Per Month		\$17.30	\$17.30
Residential	Basic Local Exchange Service	St. Louisville 2 Party	Per Month		\$16.40	\$16.40
Residential	Basic Local Exchange Service	St. Paris	Per Month		\$17.30	\$17.30
Residential	Extended Local Calling Service	8 A.M. to, but not including, 9 P.M. 1-10 Miles	Per Minute		\$0.06	
Residential	Extended Local Calling Service	9 P.M. to, but not including, 8 A.M. 1-10 Miles	Per Minute		\$0.05	
Residential	Extended Local Calling Service	9 P.M. to, but not including, 8 A.M. 11-55 Miles	Per Minute		\$0.07	
Residential	Extended Local Calling Service	A.M. to, but not including, 9 P.M. 11-55 Miles	Per Minute		\$0.07	
Residential	Extended Local Calling Service	Initial Minute Rate 1-10 Miles	Per Minute		\$0.07	
Residential	Extended Local Calling Service	Initial Minute Rate 11-55 Miles	Per Minute		\$0.07	
Residential	Extended Local Calling Service	Saturday, Sunday and holidays 1-10 Miles	Per Minute		\$0.05	
Residential	Extended Local Calling Service	Saturday, Sunday and holidays 11-55 Miles	Per Minute		\$0.07	
Residential	Late Payment Charges	Residential Late Payment Charges	Per Activation		\$25.00	
Residential	Late Payment Charges	Unpaid Balance	Per Invoice	Greater of \$5 or 1.5% of unpaid charges		

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

Service Type	Category	Service Description	Rate Application	NRC	MRC	Max Rate (BLES Lines)
Residential	Lifeline	Lifeline Recovery Surcharge	Per Month		\$0.03	
Residential	MELCS	MELC usage	Per Minute		\$0.05	
Residential	Pilot Service Plans	8AM to but not including 9PM 1-11 Miles	Per Minute		\$0.06	
Residential	Pilot Service Plans	8AM to but not including 9PM Over 11 Miles	Per Minute		\$0.07	
Residential	Pilot Service Plans	9PM to but not including 8AM 1-11 Miles	Per Minute		\$0.05	
Residential	Pilot Service Plans	9PM to but not including 8AM Over 11 Miles	Per Minute		\$0.07	

GENERAL EXCHANGE TARIFF P.U.C.O. No. 2

Service Type	Category	Service Description	Rate Application	NRC	MRC
Residential	Pilot Service Plans	Initial Minute 1-11 Miles	Per Minute		\$0.07
Residential	Pilot Service Plans	Initial Minute Over 11 Miles	Per Minute		\$0.07
Residential	Pilot Service Plans	Metropolitan Calling Plan	Per Minute		\$0.07
Residential	Reconnect Charge	Reconnect Charge (ATL)	Per Order	\$21.00	
Residential	Reconnect Charge	Reconnect Charge (CLFD)	Per Order	\$12.00	
Residential	Reconnect Charge	Reconnect Charge (E/CS)	Per Order	\$15.50	
Residential	Service Connection	Central Office Charge (ATL)	Per Order	\$12.05	
Residential	Service Connection	Central Office Charge (E/CS)	Per Order	\$9.00	
Residential	Service Connection	Initial Service Order (ATL)	Per Order	\$18.90	
Residential	Service Connection	Initial Service Order (E/CS)	Per Order	\$14.00	
Residential	Service Connection	Visitation Charge (ATL)	Per Order	\$21.90	
Residential	Service Connection	Visitation Charge (E/CS)	Per Order	\$18.25	

EXHIBIT C

Windstream Ohio General Exchange Tariff Revisions

With this filing Windstream Ohio ("Windstream") seeks move all prices contained within the tariff, to a new section at the end. Windstream believes it will be easier for customers to obtain current pricing more easily, as well as save the Company and PUC time in reviewing future rate changes.

There have been no changes to any terms, conditions, or the rates themselves.

This foregoing document was electronically filed with the Public Utilities

Commission of Ohio Docketing Information System on

9/28/2021 2:35:30 PM

in

Case No(s). 90-5002-TP-TRF

Summary: Tariff Tariff revision to move prices within the tariff, to a new section at the end. electronically filed by Ms. Katherine A Hoagland on behalf of Windstream Ohio, Inc.