

THE PUBLIC UTILITIES COMMISSION OF OHIO

**IN THE MATTER OF THE COMPLAINT OF
MELVIN L. NORTH, JR.,**

COMPLAINANT,

v.

CASE NO. 21-755-GA-CSS

**THE EAST OHIO GAS COMPANY D/B/A
DOMINION ENERGY OHIO,**

RESPONDENT.

ENTRY

Entered in the Journal on September 23, 2021

I. SUMMARY

{¶ 1} The Commission grants the request of The East Ohio Gas Company d/b/a Dominion Energy Ohio to dismiss the complaint, with prejudice, pursuant to Ohio Adm.Code 4901-9-01(F).

II. DISCUSSION

{¶ 2} Pursuant to R.C. 4905.26, the Commission has authority to consider written complaints filed against a public utility by any person or corporation regarding any rate, service, regulation, or practice relating to any service furnished by the public utility that is in any respect unjust, unreasonable, insufficient, or unjustly discriminatory.

{¶ 3} The East Ohio Gas Company d/b/a Dominion Energy Ohio (DEO) is a natural gas company as defined in R.C. 4905.03 and a public utility as defined in R.C. 4905.02, and, as such, is subject to the jurisdiction of this Commission.

{¶ 4} On June 25, 2021, Melvin L. North, Jr. (Complainant) filed a complaint against DEO alleging, among other things, that he has received from DEO a service shut off notice which failed to reflect budget plan payments he had made.

{¶ 5} On July 19, 2021, DEO filed its answer to the complaint. In its answer, DEO asserts that the complaint has been satisfied and that the case has been settled. On such grounds, DEO, in its answer, requests that the Commission issue an order dismissing the complaint with prejudice.

{¶ 6} Ohio Adm.Code 4901-9-01(F) provides that, if a public utility files an answer asserting that the complaint has been satisfied or that the case has been settled, the complainant shall file a written response indicating the complainant agrees or disagrees with the utility's assertions, and whether he or she wishes to pursue the complaint. If no objection to the utility's assertions is filed within 20 days after the service of the answer, the Commission may presume that satisfaction or settlement has occurred and dismiss the complaint.

{¶ 7} No response to DEO's request to dismiss has been filed by Complainant.

{¶ 8} In accordance with Ohio Adm.Code 4901-9-01(F), the Commission shall presume that the complaint has been satisfied. Accordingly, the complaint shall be dismissed, with prejudice.

III. ORDER

{¶ 9} It is, therefore,

{¶ 10} ORDERED, That this complaint be dismissed, with prejudice, pursuant to Ohio Adm.Code 4901-9-01(F), and that Case No. 21-755-GA-CSS be closed of record. It is, further,

{¶ 11} ORDERED, That a copy of this Entry be served upon all parties of record.

COMMISSIONERS:

Approving:

Jenifer French, Chair
M. Beth Trombold
Lawrence K. Friedeman
Daniel R. Conway
Dennis P. Deters

DEF/kck

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Case No(s). 21-0755-GA-CSS

Summary: Entry granting the request of The East Ohio Gas Company d/b/a Dominion Energy Ohio to dismiss the complaint, with prejudice, pursuant to Ohio Adm.Code 4901-9-01(F) electronically filed by Heather A. Chilcote on behalf of Public Utilities Commission of Ohio